

**Consumers with No Purchase of Services
by Language**

For All Ages				
Language	Total Eligible Consumers	Consumers Receiving Purchased Services	Consumers With No Purchased Services	Percent With No Purchased Services
ASL (American Sign Language)	44	37	7	15.9%
Other Sign Language	5	1	4	80.0%
English	10,191	7,956	2,235	21.9%
Armenian	18	16	2	11.1%
Somali	0	0	0	-
Swahili	0	0	0	-
Nigerian	0	0	0	-
Amharic	1	1	0	0.0%
Aramaic / Chaldean	0	0	0	-
French	3	3	0	0.0%
Italian	3	3	0	0.0%
Portuguese	2	2	0	0.0%
Spanish	3,495	2,890	605	17.3%
Other Latin	1	0	1	100.0%
Cantonese Chinese	198	161	37	18.7%
Mandarin Chinese	272	220	52	19.1%
Japanese	10	8	2	20.0%
Vietnamese	125	100	25	20.0%
Korean	71	61	10	14.1%
Laotian	2	1	1	50.0%
Cambodian	8	5	3	37.5%
Other Asian	15	11	4	26.7%
Dutch	0	0	0	-
German	0	0	0	-
Hmong	0	0	0	-
Thai	6	6	0	0.0%
Mien	0	0	0	-
Other Germanic	0	0	0	-
Hungarian	1	1	0	0.0%
Russian	1	1	0	0.0%
Other Uralic-Slavic Languages	2	2	0	0.0%
Samoan	0	0	0	-
Tagalog	67	55	12	17.9%
Guamanian	0	0	0	-
Other Pacific Island	0	0	0	-
Arabic	22	18	4	18.2%
Hebrew	0	0	0	-
Farsi (Persian)	7	6	1	14.3%
Hindi (Northern India)	8	6	2	25.0%
Urdu (Pakistan India)	1	1	0	0.0%
Other Indo-Iranian Language	2	2	0	0.0%
Danish	1	1	0	0.0%
Norwegian	0	0	0	-
Swedish	0	0	0	-
Other Scandinavian	0	0	0	-
All Other Languages	16	13	3	18.8%
Totals:	14,598	11,588	3,010	20.6%

**Consumers with No Purchase of Services
by Language**

For Birth to age 2 years, inclusive

Language	Total Eligible Consumers	Consumers Receiving Purchased Services	Consumers With No Purchased Services	Percent With No Purchased Services
ASL (American Sign Language)	0	0	0	-
Other Sign Language	0	0	0	-
English	2,144	2,116	28	1.3%
Armenian	4	4	0	0.0%
Somali	0	0	0	-
Swahili	0	0	0	-
Nigerian	0	0	0	-
Amharic	0	0	0	-
Aramaic / Chaldean	0	0	0	-
French	2	2	0	0.0%
Italian	1	1	0	0.0%
Portuguese	2	2	0	0.0%
Spanish	689	683	6	0.9%
Other Latin	0	0	0	-
Cantonese Chinese	44	44	0	0.0%
Mandarin Chinese	92	92	0	0.0%
Japanese	1	1	0	0.0%
Vietnamese	24	24	0	0.0%
Korean	6	6	0	0.0%
Laotian	0	0	0	-
Cambodian	0	0	0	-
Other Asian	5	5	0	0.0%
Dutch	0	0	0	-
German	0	0	0	-
Hmong	0	0	0	-
Thai	1	1	0	0.0%
Mien	0	0	0	-
Other Germanic	0	0	0	-
Hungarian	0	0	0	-
Russian	0	0	0	-
Other Uralic-Slavic Languages	2	2	0	0.0%
Samoan	0	0	0	-
Tagalog	6	6	0	0.0%
Guamanian	0	0	0	-
Other Pacific Island	0	0	0	-
Arabic	6	6	0	0.0%
Hebrew	0	0	0	-
Farsi (Persian)	1	1	0	0.0%
Hindi (Northern India)	3	3	0	0.0%
Urdu (Pakistan India)	0	0	0	-
Other Indo-Iranian Language	1	1	0	0.0%
Danish	0	0	0	-
Norwegian	0	0	0	-
Swedish	0	0	0	-
Othor Scandinavian	0	0	0	-
All Other Languages	3	3	0	0.0%
Totals:	3,037	3,003	34	1.1%

**Consumers with No Purchase of Services
by Language**

For age 3 years to 21 years, inclusive

Language	Total Eligible Consumers	Consumers Receiving Purchased Services	Consumers With No Purchased Services	Percent With No Purchased Services
ASL (American Sign Language)	3	2	1	33.3%
Other Sign Language	3	0	3	100.0%
English	3,756	2,332	1,424	37.9%
Armenian	7	6	1	14.3%
Somali	0	0	0	-
Swahili	0	0	0	-
Nigerian	0	0	0	-
Amharic	1	1	0	0.0%
Aramaic / Chaldean	0	0	0	-
French	0	0	0	-
Italian	2	2	0	0.0%
Portuguese	0	0	0	-
Spanish	1,598	1,196	402	25.2%
Other Latin	1	0	1	100.0%
Cantonese Chinese	68	46	22	32.4%
Mandarin Chinese	104	66	38	36.5%
Japanese	4	2	2	50.0%
Vietnamese	62	47	15	24.2%
Korean	27	23	4	14.8%
Laotian	1	1	0	0.0%
Cambodian	5	3	2	40.0%
Other Asian	3	2	1	33.3%
Dutch	0	0	0	-
German	0	0	0	-
Hmong	0	0	0	-
Thai	3	3	0	0.0%
Mien	0	0	0	-
Other Germanic	0	0	0	-
Hungarian	0	0	0	-
Russian	0	0	0	-
Other Uralic-Slavic Languages	0	0	0	-
Samoan	0	0	0	-
Tagalog	13	10	3	23.1%
Guamanian	0	0	0	-
Other Pacific Island	0	0	0	-
Arabic	10	8	2	20.0%
Hebrew	0	0	0	-
Farsi (Persian)	1	1	0	0.0%
Hindi (Northern India)	2	0	2	100.0%
Urdu (Pakistan India)	0	0	0	-
Other Indo-Iranian Language	0	0	0	-
Danish	0	0	0	-
Norwegian	0	0	0	-
Swedish	0	0	0	-
Othor Scandinavian	0	0	0	-
All Other Languages	3	2	1	33.3%
Totals:	5,677	3,753	1,924	33.9%

**Consumers with No Purchase of Services
by Language**

For age 22 years and older

Language	Total Eligible Consumers	Consumers Receiving Purchased Services	Consumers With No Purchased Services	Percent With No Purchased Services
ASL (American Sign Language)	41	35	6	14.6%
Other Sign Language	2	1	1	50.0%
English	4,291	3,508	783	18.2%
Armenian	7	6	1	14.3%
Somali	0	0	0	-
Swahili	0	0	0	-
Nigerian	0	0	0	-
Amharic	0	0	0	-
Aramaic / Chaldean	0	0	0	-
French	1	1	0	0.0%
Italian	0	0	0	-
Portuguese	0	0	0	-
Spanish	1,208	1,011	197	16.3%
Other Latin	0	0	0	-
Cantonese Chinese	86	71	15	17.4%
Mandarin Chinese	76	62	14	18.4%
Japanese	5	5	0	0.0%
Vietnamese	39	29	10	25.6%
Korean	38	32	6	15.8%
Laotian	1	0	1	100.0%
Cambodian	3	2	1	33.3%
Other Asian	7	4	3	42.9%
Dutch	0	0	0	-
German	0	0	0	-
Hmong	0	0	0	-
Thai	2	2	0	0.0%
Mien	0	0	0	-
Other Germanic	0	0	0	-
Hungarian	1	1	0	0.0%
Russian	1	1	0	0.0%
Other Uralic-Slavic Languages	0	0	0	-
Samoan	0	0	0	-
Tagalog	48	39	9	18.8%
Guamanian	0	0	0	-
Other Pacific Island	0	0	0	-
Arabic	6	4	2	33.3%
Hebrew	0	0	0	-
Farsi (Persian)	5	4	1	20.0%
Hindi (Northern India)	3	3	0	0.0%
Urdu (Pakistan India)	1	1	0	0.0%
Other Indo-Iranian Language	1	1	0	0.0%
Danish	1	1	0	0.0%
Norwegian	0	0	0	-
Swedish	0	0	0	-
Other Scandinavian	0	0	0	-
All Other Languages	10	8	2	20.0%
Totals:	5,884	4,832	1,052	17.9%