

## **San Gabriel/Pomona Regional Center**

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## **Performance Report for San Gabriel/Pomona Regional Center**

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve consumers and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, at San Gabriel/Pomona Regional Center (SG/PRC), we served 12,000 consumers. The charts on page 2 tell you about the consumers we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

At SG/PRC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. As you can see in this report, we did well in the following areas where goals were met or exceeded:

- Less people living in developmental centers
- More children living with families
- More adults living in home settings
- Less children living in large facilities
- Less adults living in large facilities
- Passed independent audit
- Passed DDS audit
- Did not overspend operations budget
- Participated in the federal waiver
- Audited vendors as required
- IPP (Individual Program Plan) requirements met
- IFSP (Individualized Family Service Plan) requirements met
- Intake/Assessment timelines for clients age 3 or older met

But, we still need to improve our efforts in these areas:

- Less children living in large facilities
- Less adults living in large facilities

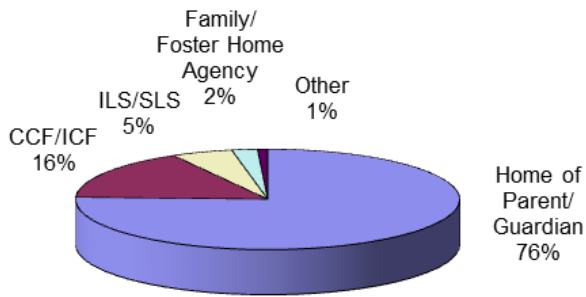
We hope this report helps you learn more about SG/PRC. If you have any questions or comments, please contact us!

R. Keith Penman  
Executive Director, San Gabriel/Pomona Regional Center

## Who uses SG/PRC?

These charts tell you about who SG/PRC consumers are and where they live.

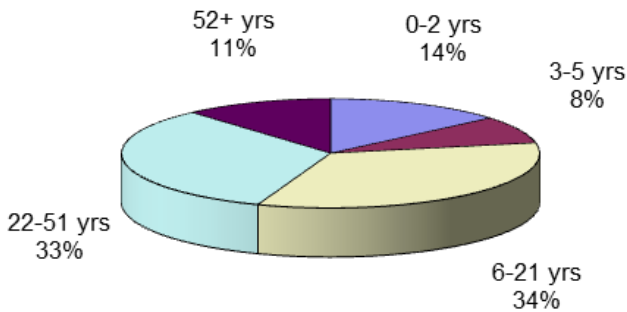
**WHERE SG/PRC CONSUMERS LIVE**



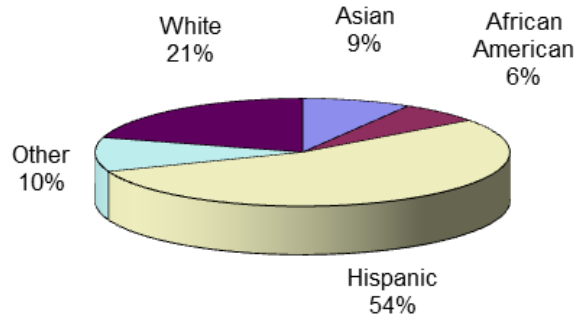
**PRIMARY DIAGNOSIS OF SG/PRC CONSUMERS**



**AGE OF SG/PRC CONSUMERS**



**ETHNICITY OF SG/PRC CONSUMERS**



## How well is SG/PRC performing?

This chart tells you about 5 areas where DDS wants each regional center to keep improving.

The first column tells you how SG/PRC was doing at the beginning of 2014. And, the second column shows how SG/PRC was doing at the end of 2014.

To see how SG/PRC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals (based on Lanterman Act)	December 2013		December 2014	
	State Average	SG/PRC	State Average	SG/PRC
Less consumers live in developmental centers	0.51%	0.42%	0.42%	0.17%
More children live with families	98.98%	98.28%	99.04%	98.42%
More adults live in home settings*	76.49%	68.13%	77.30%	69.23%
Less children live in large facilities (more than 6 people)	0.07%	0.30%	0.07%	0.23%
Less adults live in large facilities (more than 6 people)	3.12%	9%	2.96%	8.44%

\* Home settings include: independent living, supported living, Adult Family Home Agency homes, and consumers' family homes.

## Did SG/PRC meet DDS standards?

Read below to see how well SG/PRC did in meeting DDS compliance standards:

Areas Measured	Last Period	Current Period
Passes independent audit	Yes	Yes
Passes DDS audit	Yes	Yes
Audits vendors as required	Met	Met
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver	Yes	Yes
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about consumers, including diagnosis.)	NA*	95.49%**
Intake/Assessment timelines for consumers age 3 or older met	100%	97.52%
IPP ( <i>Individual Program Plan</i> ) requirements met	99.70%	98.69%
IFSP ( <i>Individualized Family Service Plan</i> ) requirements met	NA***	95.50%

*\*Measure was temporarily suspended due to implementation of new Early Start Report.*

*\*\*CDER and ESR currency percentages were weighted based on the regional center's Status 1 and Status 2 caseloads, to arrive at a composite score.*

*\*\*\*Measurement methodology revised at the end of 2013.*

San Gabriel/Pomona Regional Center (SG/PRC) has a unique history compared to other regional centers in relation to large facilities. This affects the number of minors and adults we serve in facilities serving more than six residents. This also affects the percent of the total clients we serve who reside with their families or in home settings. Almost 50% of SG/PRC clients residing in residential facilities were placed from other regional center areas. In the 1970's to the early 1990's, SG/PRC had more residential resources than most regional centers. This may have been due to the low cost of property at that time, and the proximity to Lanterman Developmental Center where a number of providers developed facilities. These clients also tend to be older, and that is why SG/PRC has a higher percentage of adults and older adults than other regional centers. Also, the County of Los Angeles, Department of Children and Family Services places a significant number of children with developmental disabilities into facilities in our area. These children then become clients of SG/PRC. SG/PRC has worked with a significant number of large residential facilities since 1985 to convert to smaller living arrangements. Legislation prohibits regional centers from paying for services in large community care residential facilities. SG/PRC has worked with several large residential facilities to "downsize" their facilities to 15 beds or less. SG/PRC was actively involved in the closure of Lanterman Developmental Center which closed in December 2014. SG/PRC successfully placed over 70 individuals into community living arrangements from Lanterman Developmental Center.

## What about other performance areas?

In the future, we will measure how well we are doing in other areas, including:

- Increasing the number of consumers who work,
- Getting better pay for consumers who work,
- Making sure consumers get medical and dental services, and
- Meeting Intake/Assessment and IFSP timelines for children 0–3.

## Want more information?

Contact R. Keith Penman at (909) 868 -7515 or at [kpenman@sgprc.org](mailto:kpenman@sgprc.org)