

San Gabriel/Pomona Regional Center (SG/PRC)

Annual Purchase of Services
(POS) Expenditure Data for
Fiscal Year 2015/2016

Introduction

- ▶ The Lanterman Developmental Disabilities Services Act (“The Lanterman Act”), was amended June 2012 to address POS disparity.
- ▶ On March 31, 2013, regional centers first were required to post Purchase of Services (POS) Expenditure Data on website.
- ▶ Now the Annual POS Expenditure Data is posted by December 31 of each year.
- ▶ Regional centers are required to hold public meetings and receive community input regarding the Annual POS Expenditure Data by March 31.

Timeline

- ▶ Data represents authorizations/expenditures between July 2015 – June 2016 (FY 2015/16)
- ▶ Public input meetings by March 2017
- ▶ Written report to the Department of Developmental Services (DDS) in May 2017
 - ✓ Outreach efforts
 - ✓ Input from the community
 - ✓ Outline plan of action
- ▶ Annual posting of data – December
 - ✓ Reflects changes that were implemented in prior years
 - ✓ It could take approximately two years to see change in the data

Meeting Purpose

We will focus on the following areas:

- (a) Services to clients living at home, and
- (b) Changes since last year.

- ▶ Clients with No Purchase of Services (POS) by Ethnicity or Race or by Language
- ▶ Total Annual Authorized Services and Expenditures by Ethnicity or Race
- ▶ Total Annual Authorized Services and Expenditures by Language

Meeting Outcomes

- ▶ Obtain input from clients and families to understand potential reasons for differences in POS authorizations and utilization (expenditures), including NO POS.
- ▶ Identify what we can do better to meet the needs of clients and their families that will result in more equality or equity:
 - ✓ In accessing purchased services, and
 - ✓ Utilizing purchased services (expenditures)

Equity Proposals Developed in 2016

- ▶ SG/PRC submitted to DDS several proposals to increase equity and reduce disparity in September.
- ▶ Proposals were required to be based on the input gathered through the previous community meetings, February and March 2016.
- ▶ Twelve (12) proposals were approved with funding levels indicated; one is approved but funding level has not been determined; two proposals were denied.

SG/PRC Equity Proposals, cont'd

Community Outreach Specialists

- ▶ Hired two **Community Outreach Specialists** – one who is bilingual in Korean/English and one who is bilingual in Spanish/English.
- ▶ They have been meeting with parent support groups of various ethnic/language groups.
- ▶ They have updated the parent support group listing now posted to the website and the generic resources available to our community.

Community Outreach Activities

- ▶ SG/PRC is collaborating with The Parents' Place Family Resource and Empowerment Center to offer **Person-Centered Conversations** with parents to promote better understanding of regional center services.
- ▶ These conversations are currently being held in English, Spanish, Korean, Cantonese and Mandarin. Vietnamese language conversations will begin later in the spring.

SG/PRC Equity Proposals, cont'd

Training Projects posted as Request for Proposals (RFPs):

- ▶ Introductory Curriculum for Families
- ▶ Family Education/Training: Navigating the Regional Center System
- ▶ Parent Mentor Project – Training and Support

Proposals involving Translations:

- ▶ Translate POS Policy into Traditional Chinese
- ▶ Provide Verbal and Written Translations of Learning Modules regarding Behavioral Intervention

SG/PRC Equity Proposals, cont'd

Proposals related to Support Groups and Community Outreach:

- ▶ Fund Parents' Place (FRC) to increase hours of Chinese Outreach Specialist
- ▶ Fund Parents' Place to hire part-time Vietnamese Outreach Specialist
- ▶ Childcare provided at Community Meetings held at the Parents' Place FRC

SG/PRC Equity Proposals, con'td

Proposals related to Service Providers (vendors):

- ▶ Incentives for hiring and retaining bilingual staff in certain in-home service categories

Proposals involving SG/PRC Staff and Members of the SG/PRC Board of Directors

- ▶ Cultural Sensitivity Training
- ▶ Bilingual Pay
- ▶ Training to staff persons to create on-line learning modules for families

SG/PRC Equity Proposals, cont'd

- ▶ Most of SG/PRC Equity Proposals will begin in the spring of 2017, but may continue until December 2018.
- ▶ Probably won't see a change in the Annual Expenditure Data due to implementing these proposals until the end of Fiscal Year 2017–2018 and continuing into FY 18–19.
- ▶ The earliest data that may reflect these changes will be posted December 2018 and presented to the community Spring 2019.

Data Limitations – RC POS only

- ▶ One of the most important data limitation – these data only reflect SG/PRC regional center POS funds authorized and expended.
- ▶ These reports do not provide the “full picture”.

Do not include services funded by generic and other sources, such as private insurance, SSI/SSA, IHSS, Medi-Cal, educational services, and California Children’s Services (CCS).

Data Limitations – Contract Svs.

- ▶ An additional limitation is that POS authorizations and expenditures for “contracted” services are not included in the data. Only services that are authorized on a per person basis are included.
- ▶ That means that transportation and group supported employment authorizations and expenditures, for example, are not captured in these data as those services are paid as “contracted” services.

Data Limitations – “Other” Group

“Other” may mean many different things:

- ▶ The client is multi-cultural, meaning a child of a father from one of the eight listed ethnicities, such as Filipino, and the mother identifies with another listed ethnicity, such as Asian.
- ▶ The ethnic origin of the client/family is different from one of the eight listed groups, such as Arabic or Middle Eastern.
- ▶ The client/family chooses to be listed as “Other Ethnicity or Race” rather than one of the eight listed ethnic groups.

Data Limitations – Client Count

- ▶ The total client count for FY 2015–2016 was 14,092.
- ▶ However, that does not mean that SG/PRC has served that many clients at any one time.
- ▶ This number represents all clients eligible to receive services during FY 15–16, even though they may have only been a client for a short period of time.

Data Limitations – Group Size

- ▶ For the purposes of this presentation, Native American and Polynesian are not included in the slides, as 21 or fewer people in each group were a part of the SG/PRC client count.
- ▶ Also in terms of languages, languages with fewer than 20 clients are not included in the slides. Languages with at least 10 clients but less than 20 clients included Arabic (19), Armenian (17), Cambodian (11), Japanese (10), Other Asian (16), and All Other Languages (12).

Data Limitations – NO POS

- ▶ We do not currently have a way to track the reason(s) why there is no POS for a particular client/family.
- ▶ May be due to a number of reasons:
 - All service needs met by insurance and/or generic resources, such as school;
 - Family prefers to not use regional center services – and there may be a number of reasons for that. Services were offered but refused;
 - Family not aware of or understands services available or was not effective in communicating to SG/PRC about needed services and supports.

Data Limitations – Per Capita

- ▶ A very important point is the meaning of per capita and how it is determined.
- ▶ Per capita basically means “per person”. However, all of the eligible clients in a group are included in the calculation, including those with NO POS.
- ▶ The more NO POS in a given group, the lower the per capita.

DDS Data Limitation

As a result, the average authorization and expenditure for clients with POS is actually higher than the per capita data in these charts posted to the website.

- ▶ Therefore, SG/PRC did separate calculations based on only those clients receiving POS for comparing ethnic and language groups to determine disparity for those with POS.

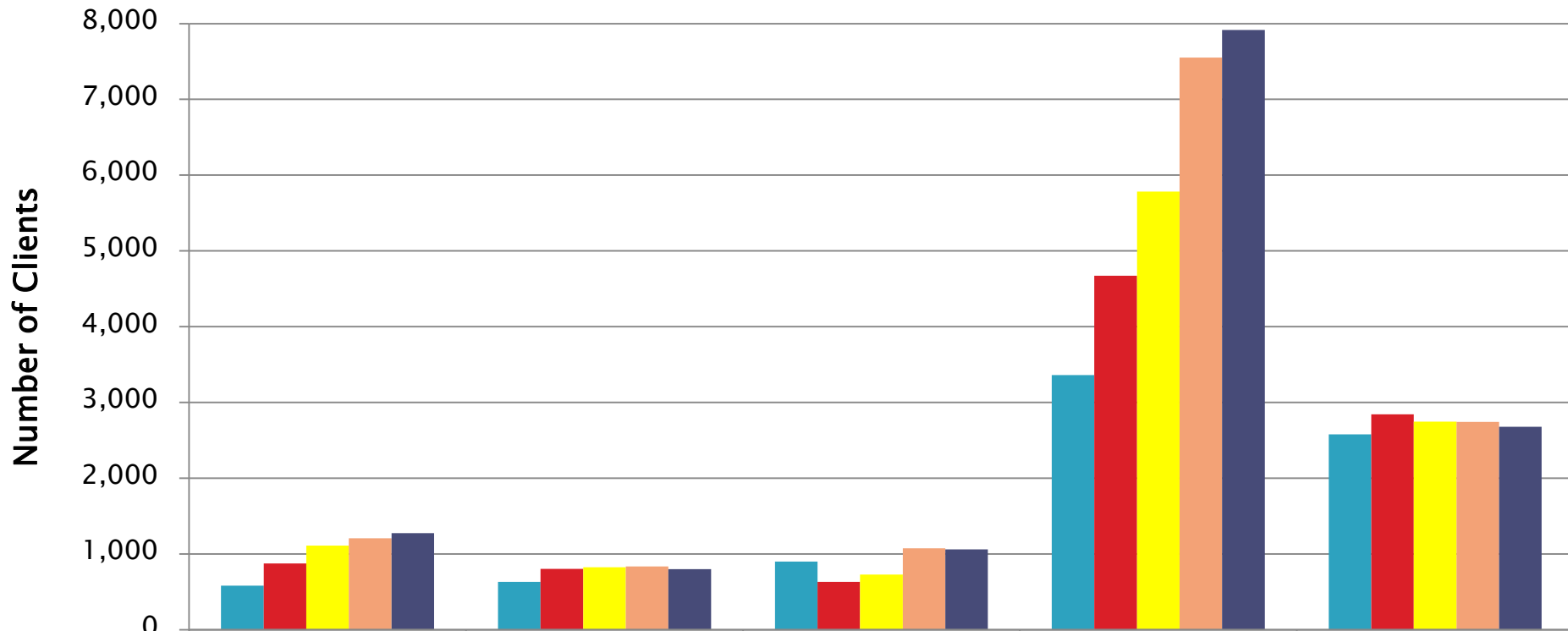
General Overview – SG/PRC

- ▶ Before we get into the POS Expenditure Data, need to provide an overall picture of SG/PRC client information.
- ▶ Start with the BIG PICTURE and then by ethnicity, language, and age groups and living arrangement.

Comparison of General Population to SG/PRC Clients

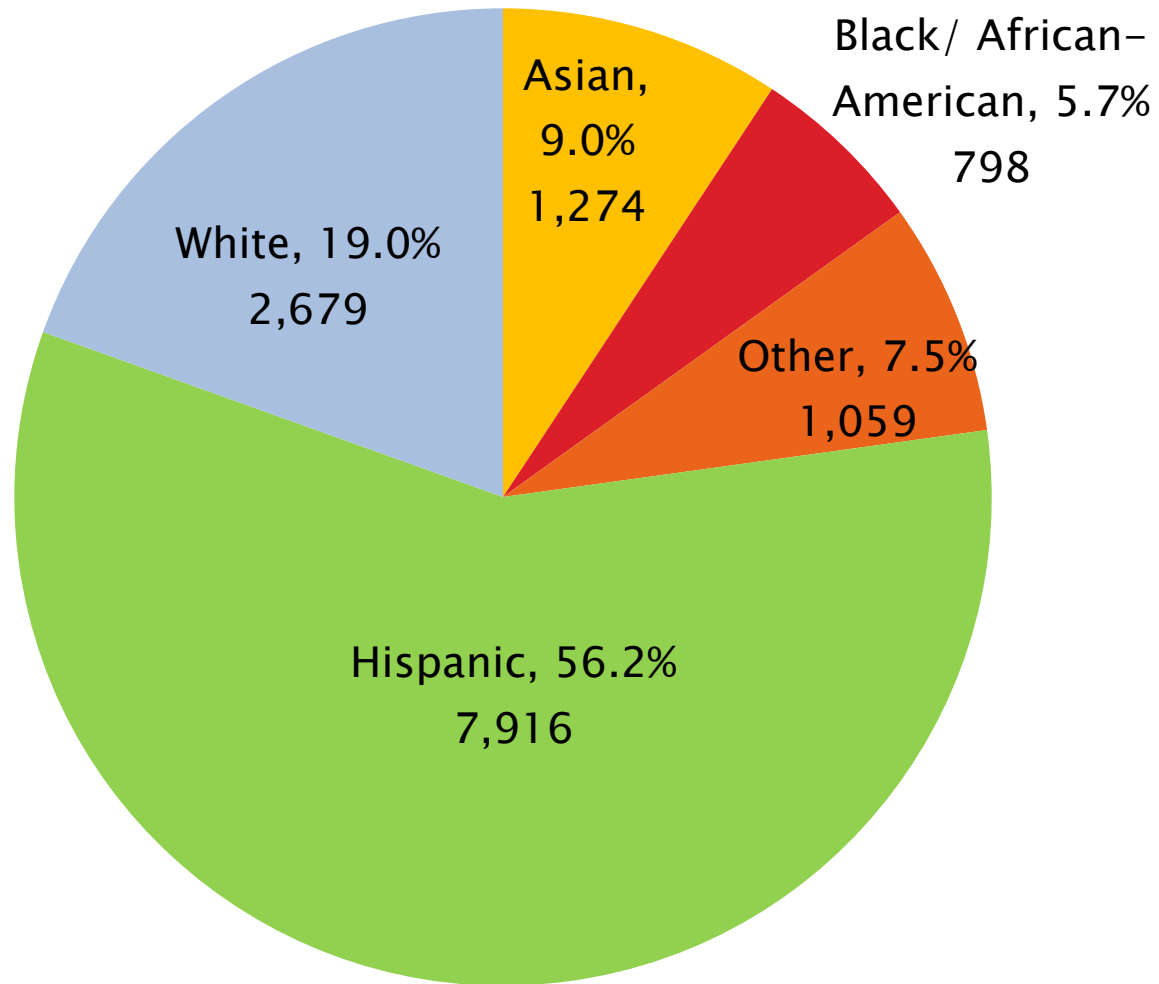
	2010 Census Data		FY 2015		FY 2016	
Ethnic/Racial Group	Number	%	Number	%	Number	%
White	266,985	21.1%	2,742	19.9%	2,679	19.0%
Hispanic	661,973	52.4%	7,552	54.8%	7,916	56.2%
Black/ African-American	48,310	3.8%	836	6.1%	798	5.7%
American Indian/ Alaskan Native	4,286	0.3%	19	0.1%	19	0.1%
Asian	272,183	21.5%	1,208	8.8%	1,274	9.0%
Filipino			318	2.3%	326	2.3%
Polynesian/Pacific Islander	1,903	0.2%	20	0.2%	21	0.1%
Other	8,708	0.7%	1,076	7.8%	1,059	7.5%
TOTAL	1,264,348		13,771		14,092	

Comparison of Ethnicity FY 2000 ~ FY 2016

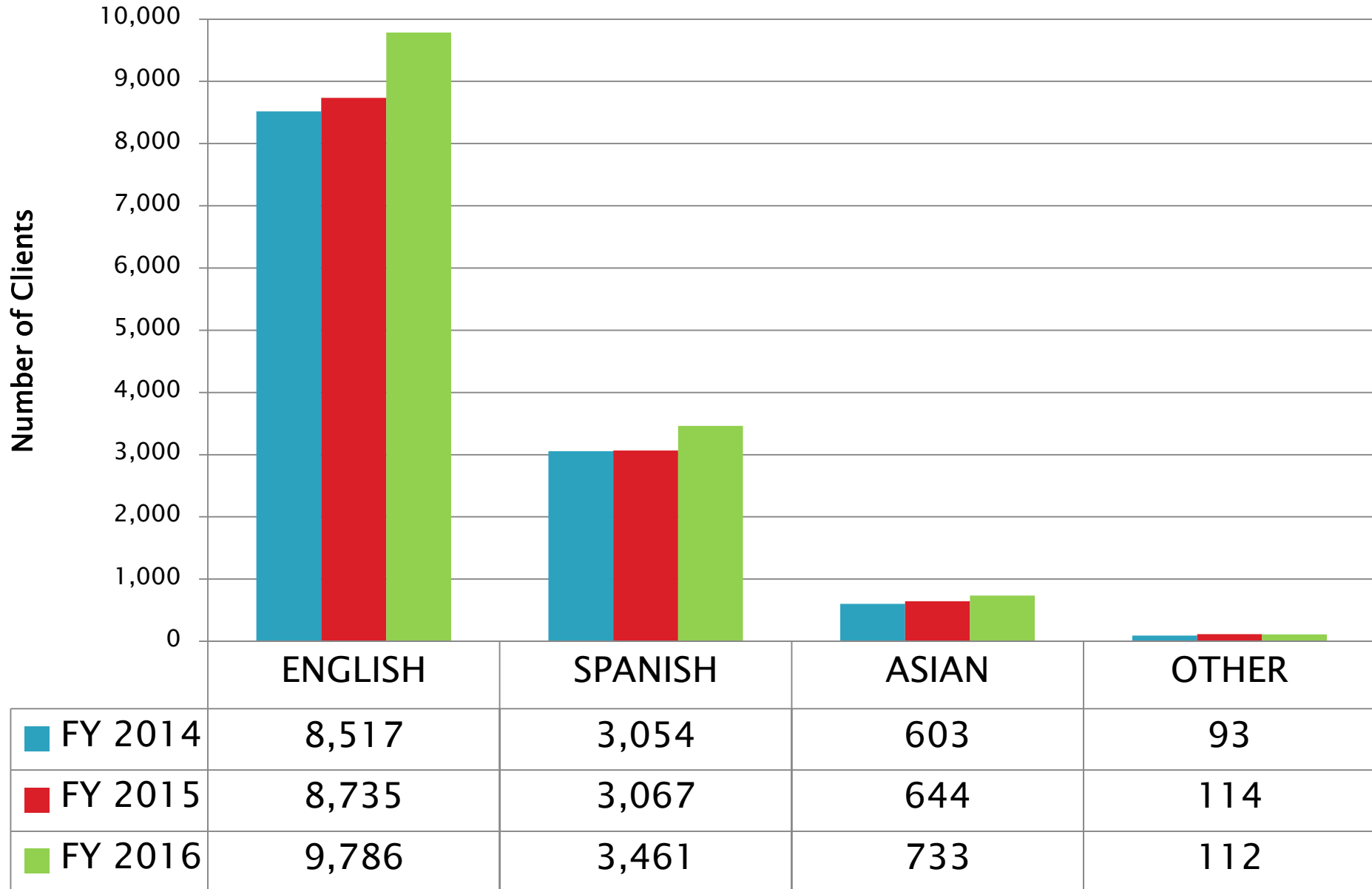


	Asian	Black/African American	Other	Hispanic	White
FY 2000	581	632	900	3,362	2,579
FY 2005	874	802	630	4,672	2,842
FY 2010	1,109	826	729	5,784	2,745
FY 2015	1,208	836	1,076	7,552	2,742
FY 2016	1,274	798	1,059	7,916	2,679

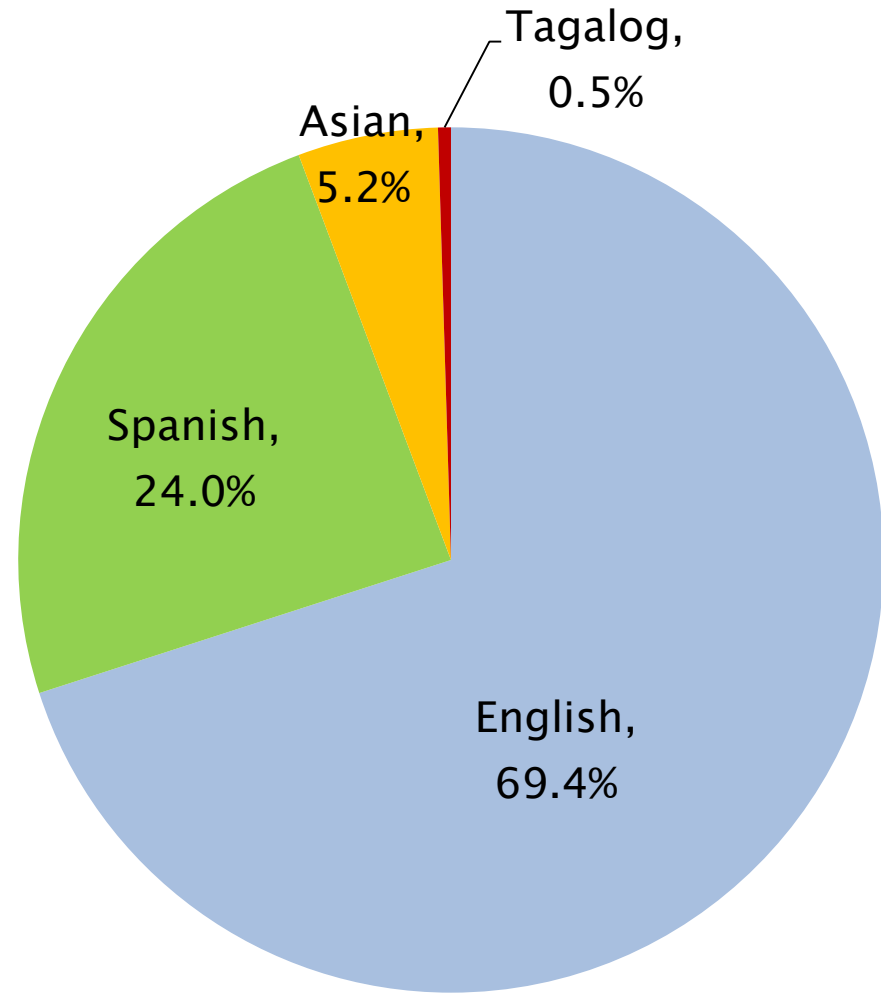
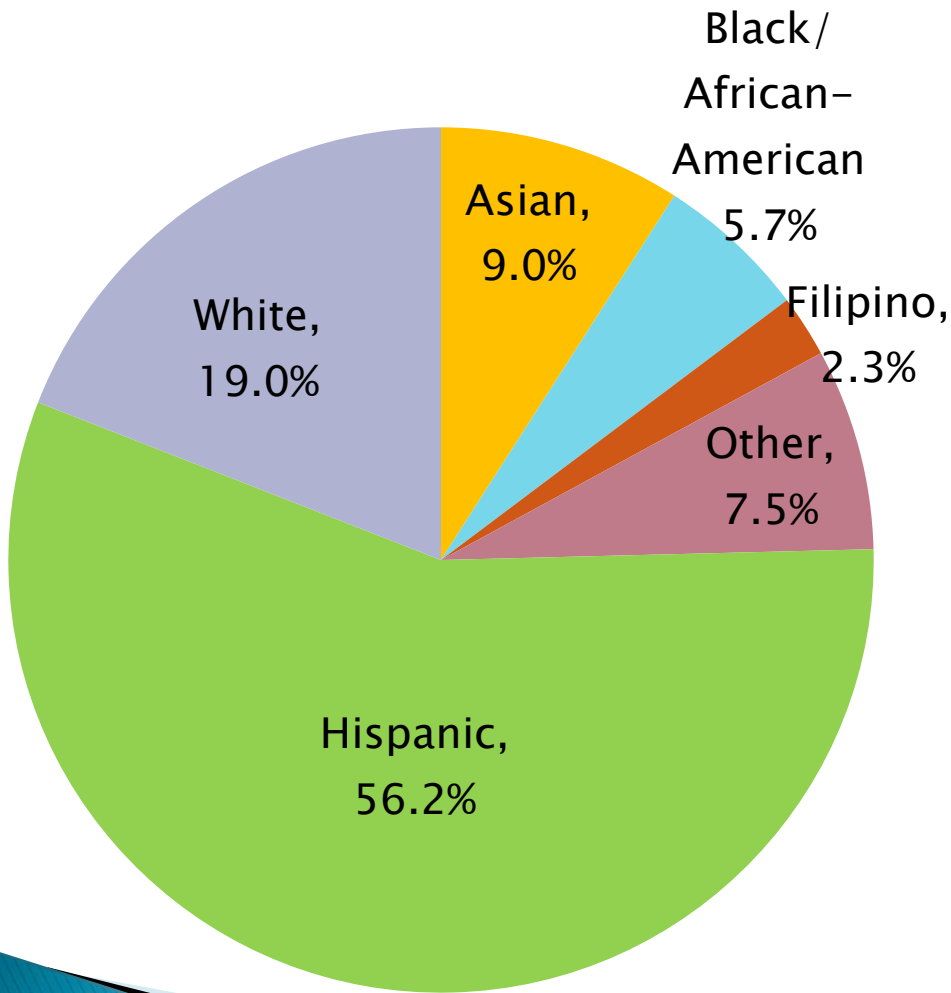
General Facts – Clients by Ethnicity FY 2016



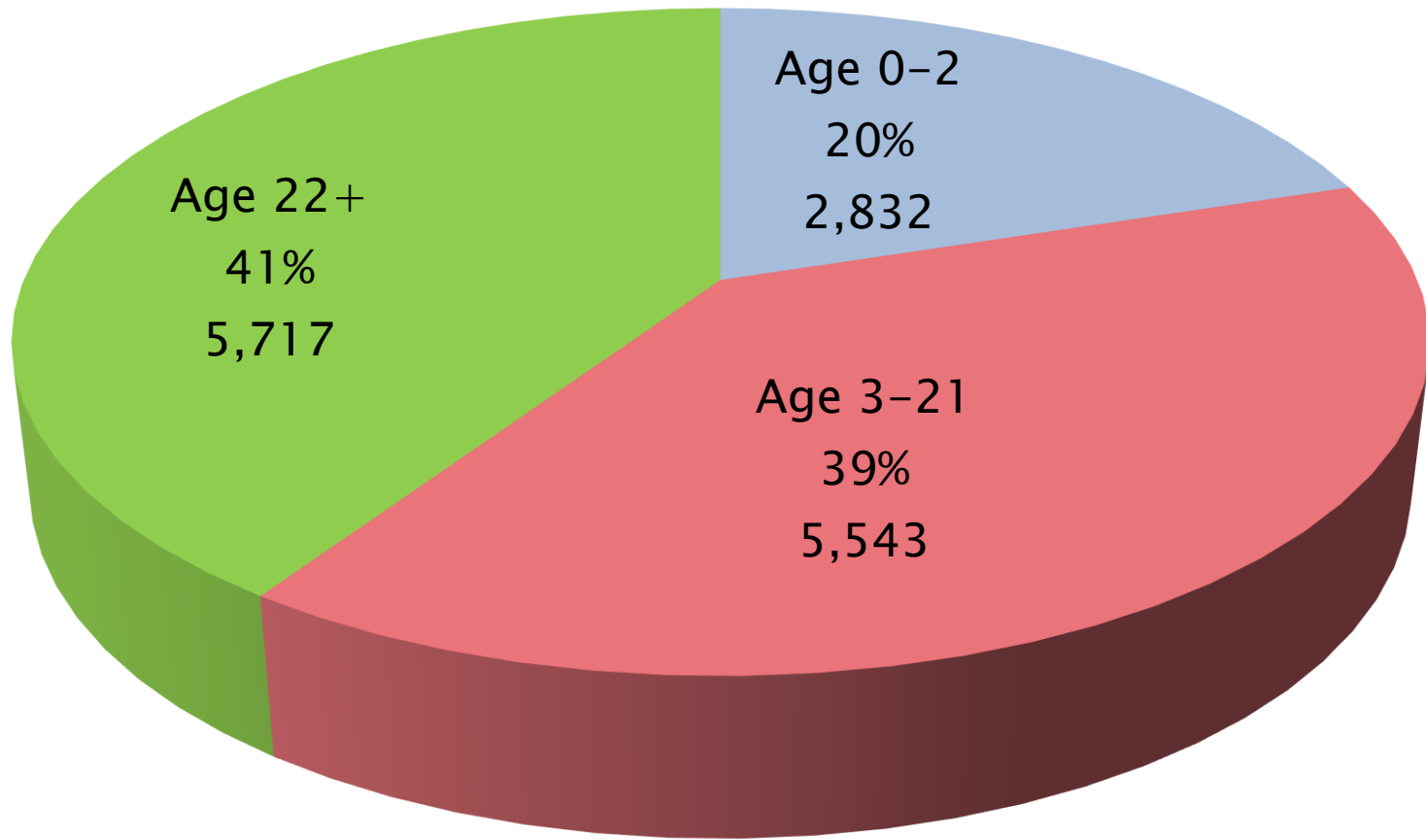
Clients by Language FY14~FY16



General Facts – Clients by Ethnicity & Language FY 2016



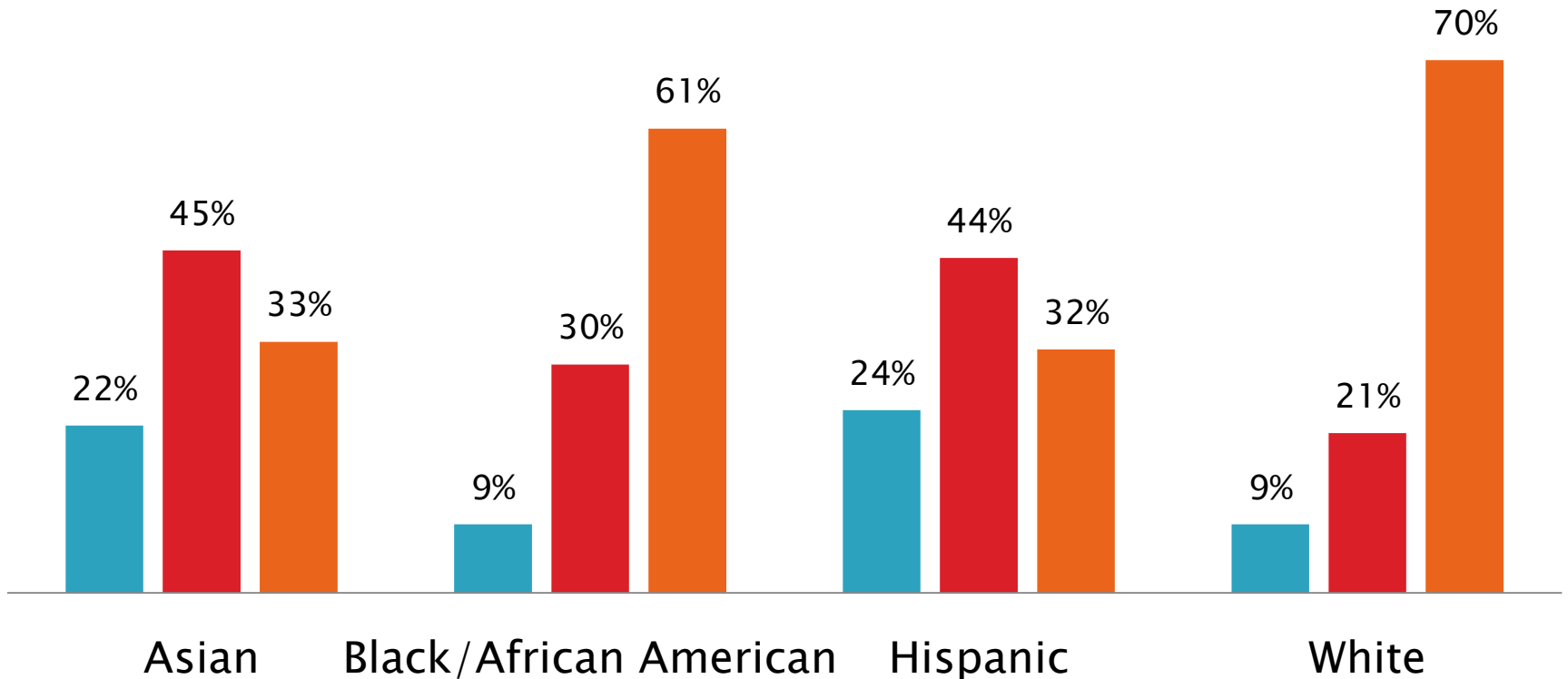
General Facts – Clients by Age FY 2016



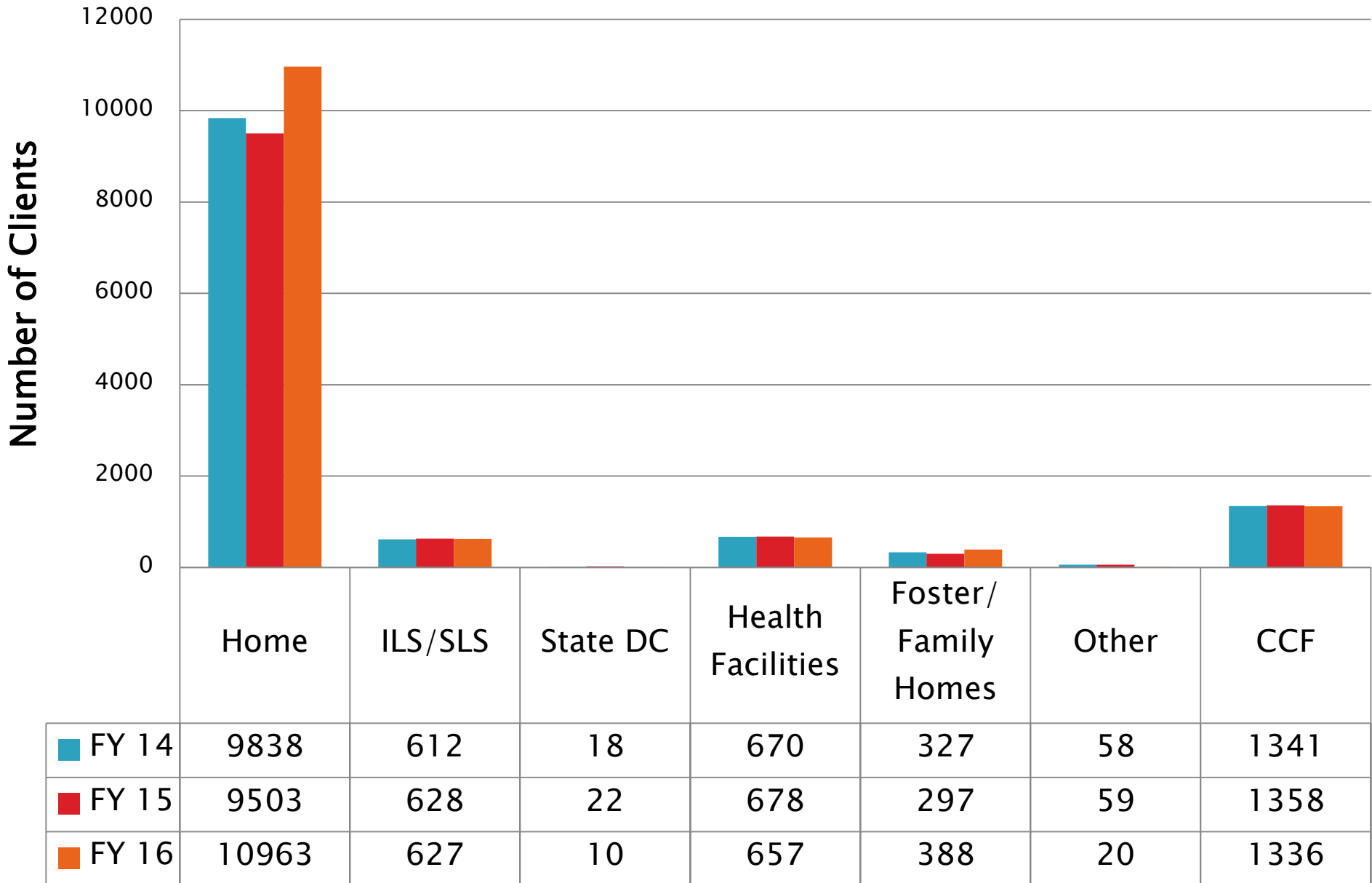
As of July, 2016: 14,092

Comparison of Ages by Ethnicity FY 2016

■ 0-2 Yrs. ■ 3-22 Yrs. ■ 22+ Yrs.

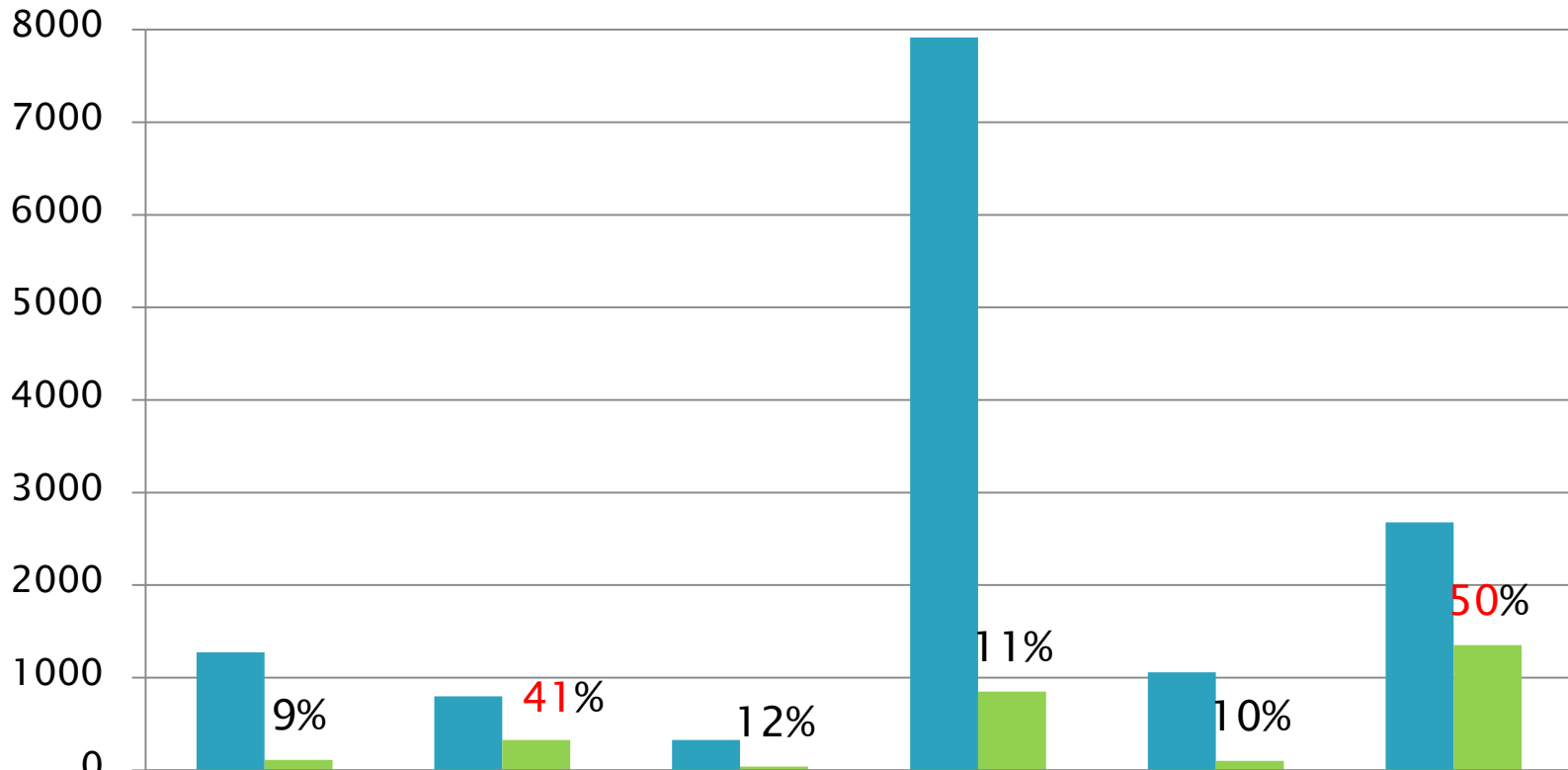


General Facts – Clients by Residency FY 2016



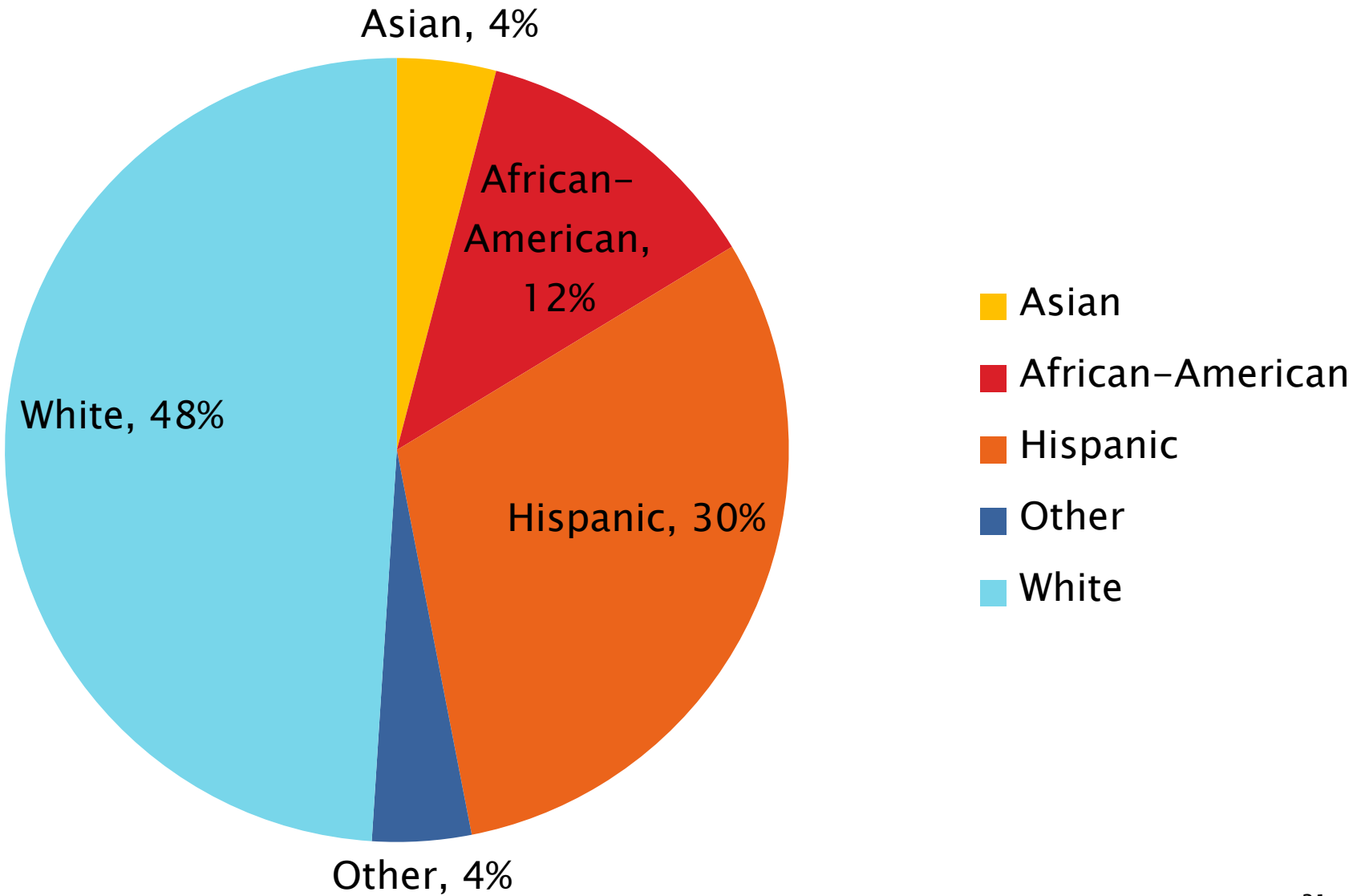
FY 2016

Client % of Living Out-of-Home by Ethnicity



All Age Clients	1274	798	326	7916	1059	2679
Residential Care	111	329	39	850	101	1351

Percent of Overall Clients Living in Residential Care by Ethnicity – FY 16



Review of Changes FY 14 through FY 16

Comparing Receiving POS Clients by Ethnicity or Race for All Ages

	Receiving POS					
Ethnicity	FY 14	FY 14 %	FY 15	FY 15 %	FY 16	FY 16 %
Asian	790	76.9%	964	79.8%	1,003	78.7%
Black/ African-American	633	76.3%	650	77.6%	623	78.1%
Filipino	n/a	n/a	232	73.0%	243	74.5%
Hispanic	4,841	71.7%	5,658	74.9%	6,217	78.5%
White	2,250	81.6%	2,230	81.3%	2,185	81.6%

Review of Changes FY14~FY16

Clients with NO POS by Ethnicity or Race – For All Ages

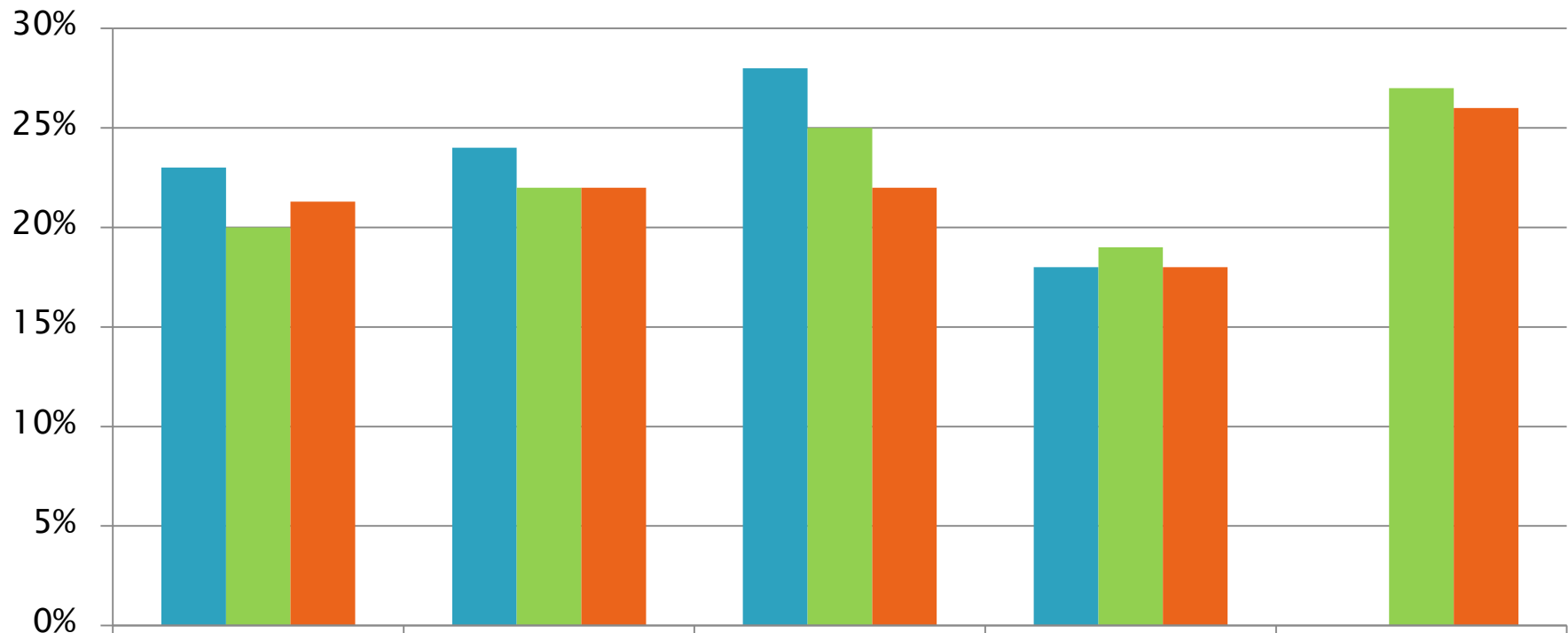
	Total Eligible Clients			NO POS Clients					
Ethnicity	FY 14	FY 15	FY 16	FY 14	FY 14 %	FY 15	FY 15 %	FY 16	FY 16 %
Asian	1,027	1,208	1,274	237	23.10%	244	20.20%	271	21.30%
Black/ African-American	830	838	798	197	23.70%	186	22.40%	175	21.90%
Filipino	n/a	318	326	n/a	n/a	86	27.00%	83	25.50%
Hispanic	6,749	7,552	7,916	1,908	28.30%	1,894	25.10%	1,699	21.50%
White	2,756	2,742	2,679	506	18.40%	512	18.70%	494	18.40%

Review of Changes FY14~FY16

Clients with NO POS by Ethnicity or Race – For All Ages

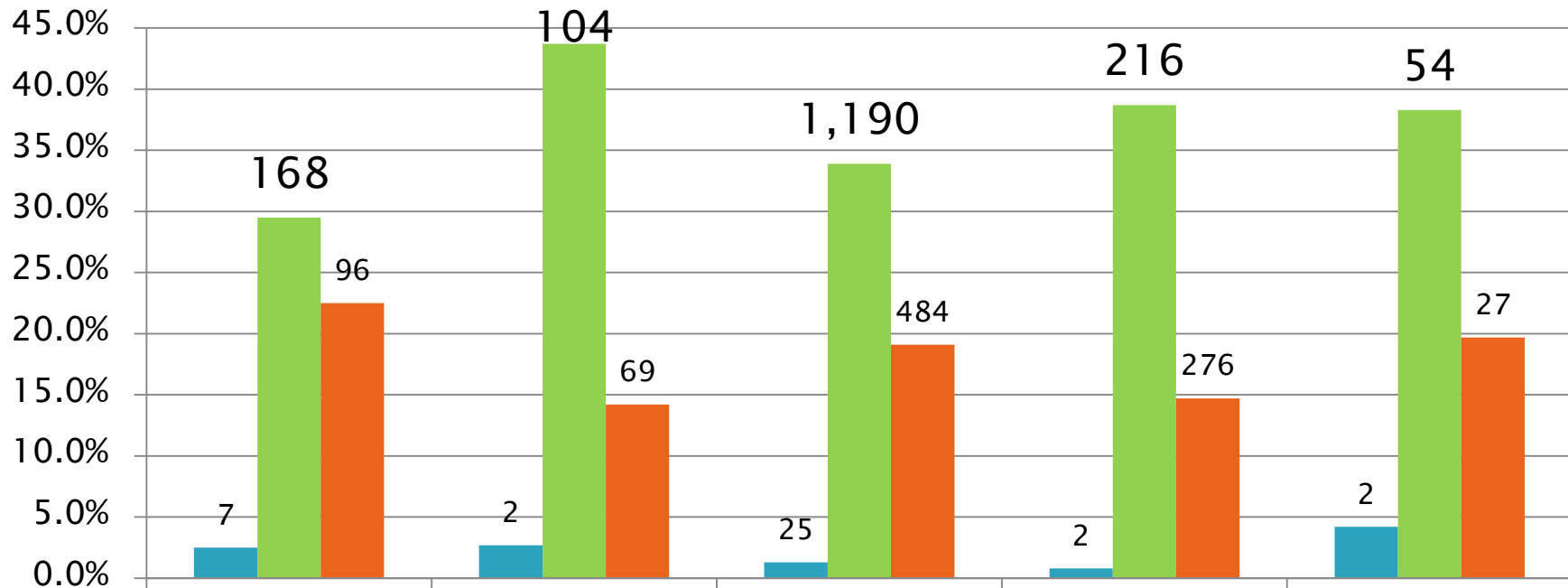
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Comparison of No POS Clients % by Ethnicity FY14 ~ FY16



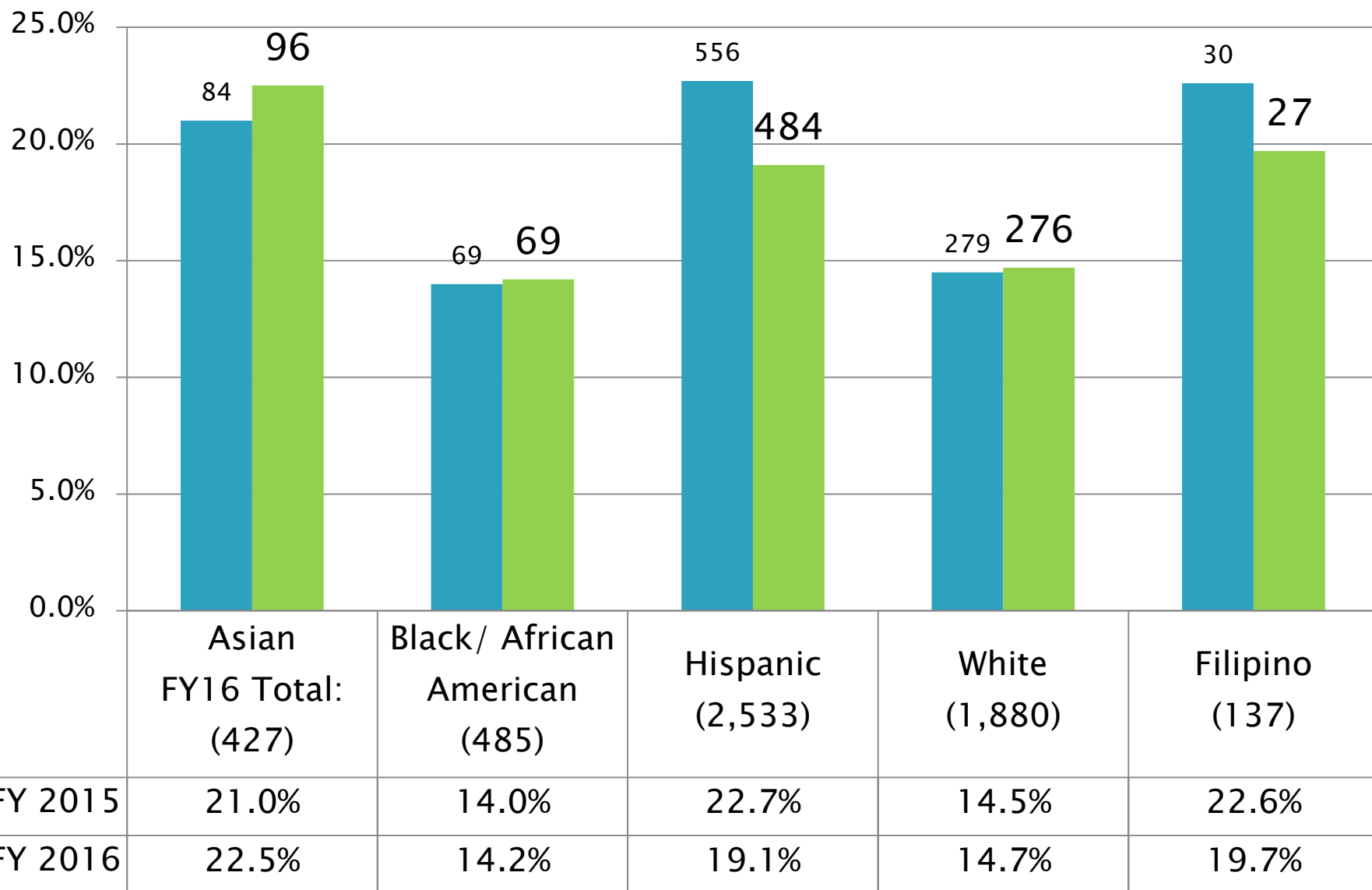
	Asian	Black/ African American	Hispanic	White	Filipino
FY 14	23%	24%	28%	18%	0%
FY 15	20%	22%	25%	19%	27%
FY 16	21%	22%	22%	18%	26%

Comparison of No POS Clients % by Ethnicity by Age Groups – FY16

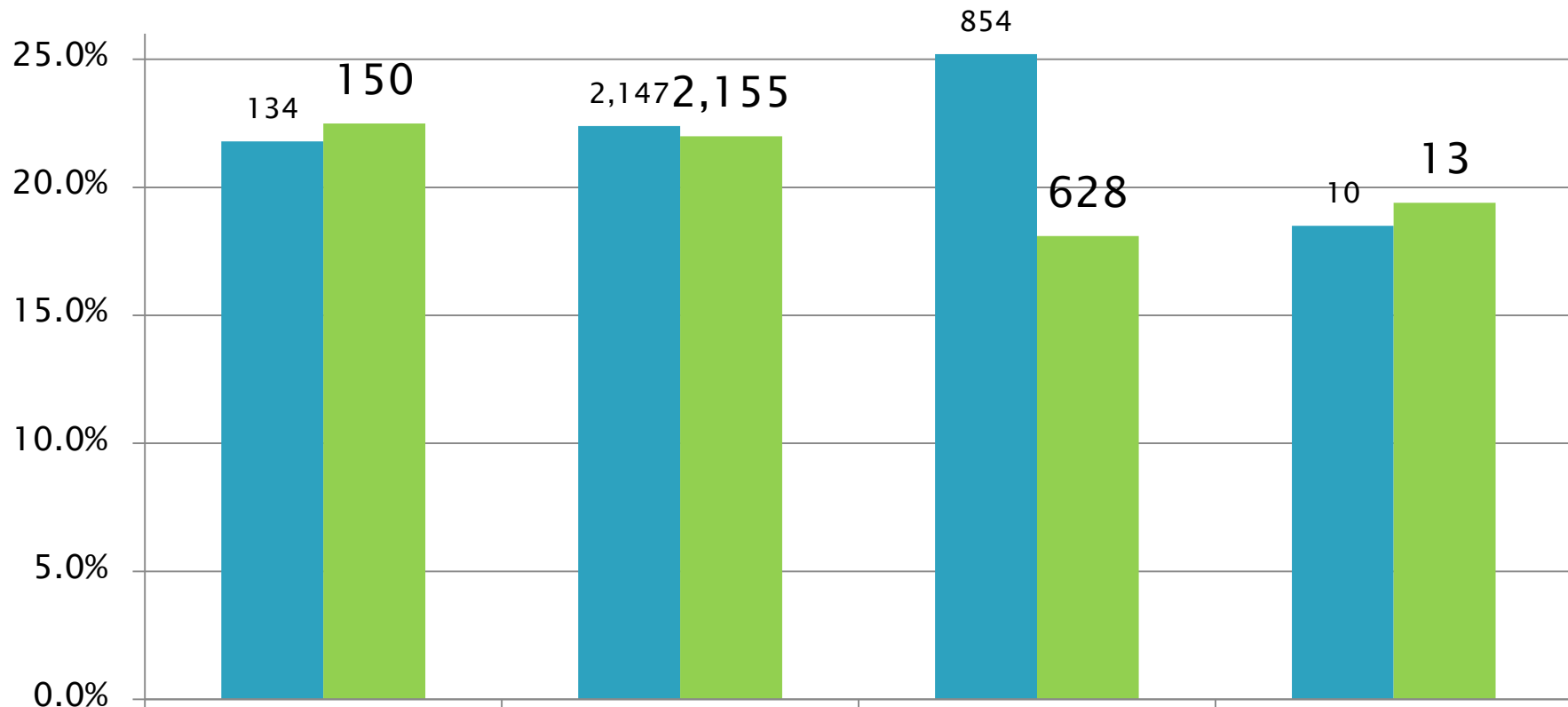


	Asian (271)	Black/ African American (175)	Hispanic (1,699)	White (494)	Filipino (83)
Age 0-2	2.5%	2.7%	1.3%	0.8%	4.2%
Age 3-21	29.5%	43.7%	33.9%	38.7%	38.3%
Age 22+	22.5%	14.2%	19.1%	14.7%	19.7%

Comparison of No POS Age 22+ Clients Living at Home % by Ethnicity FY15 & FY16

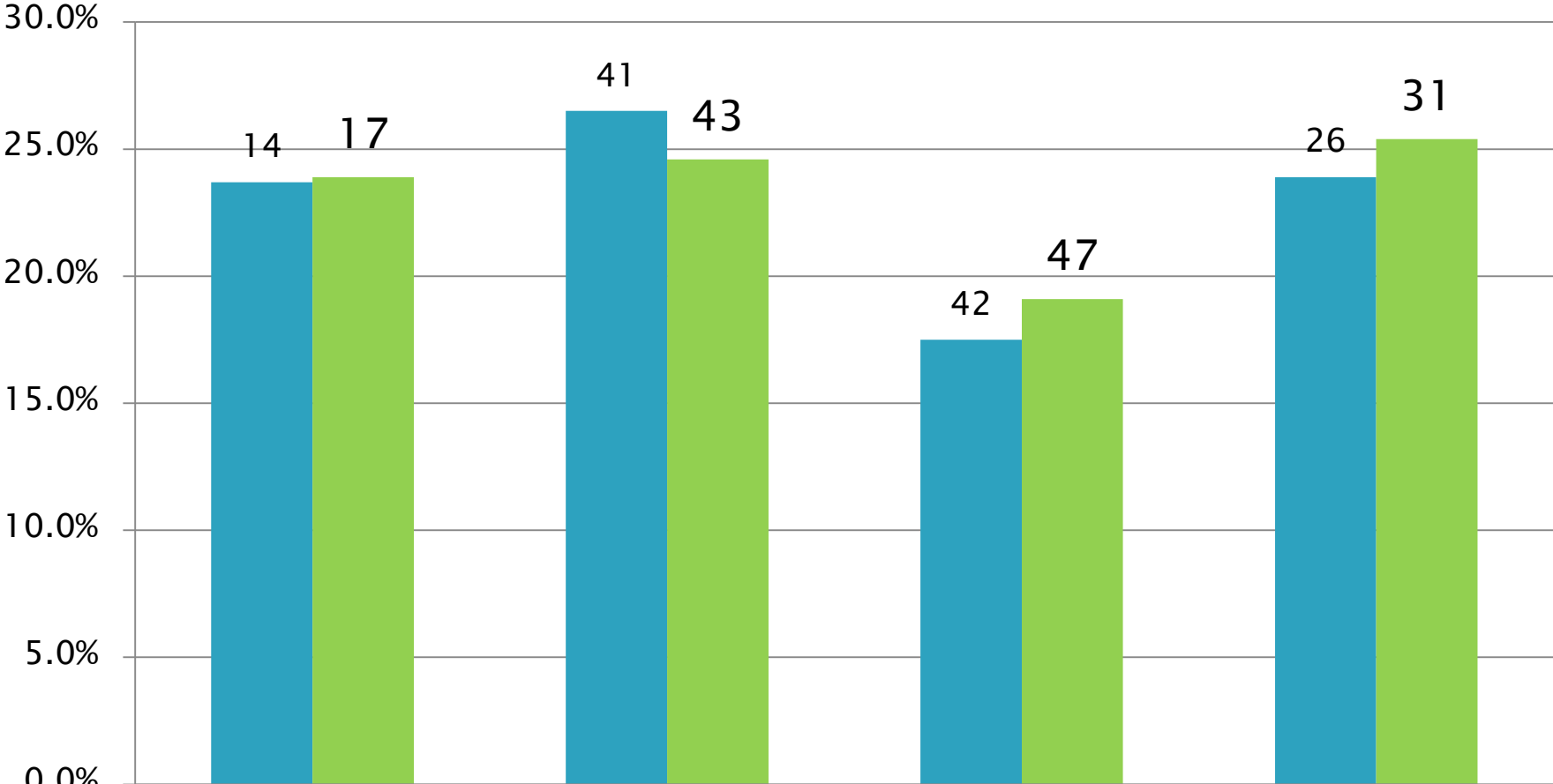


Comparison of No POS Clients for All Ages % by Languages FY15 & FY16



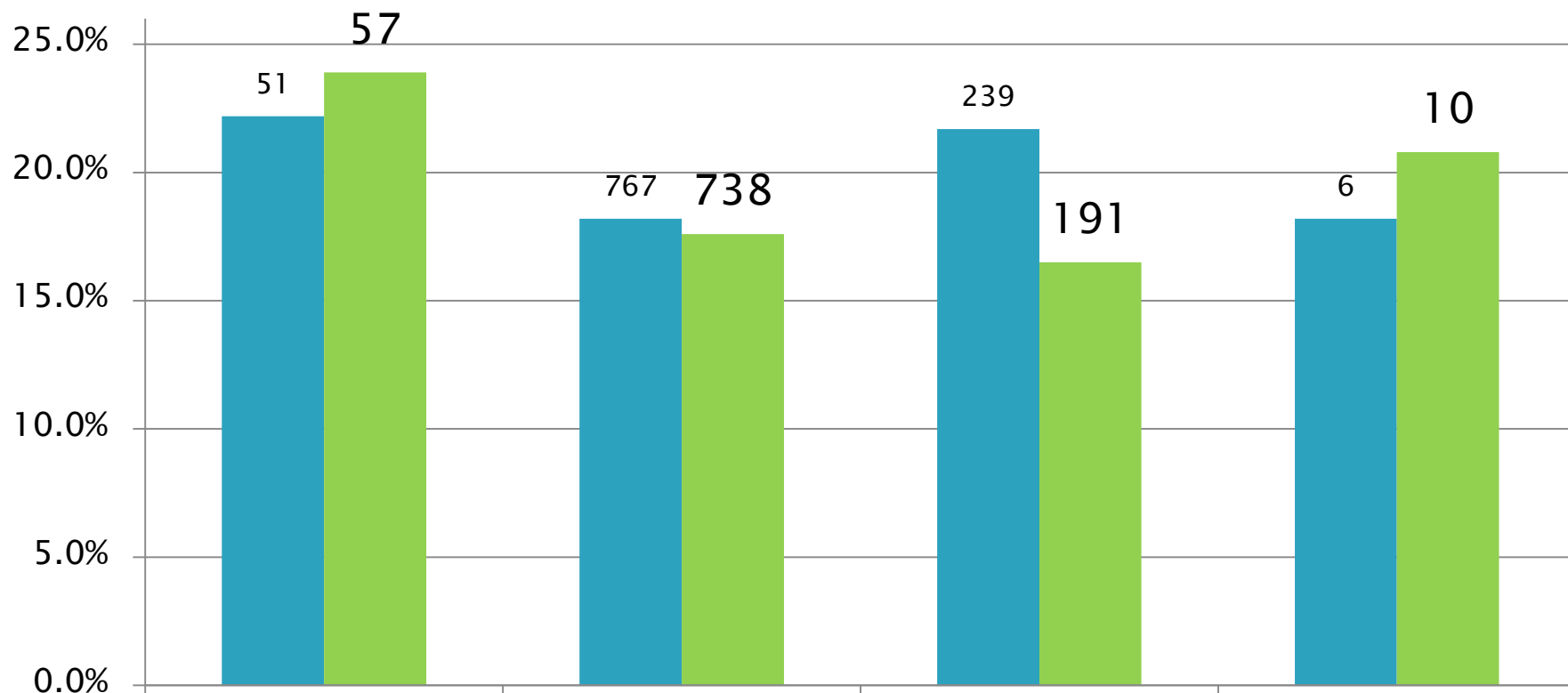
	Asian FY16 Total: (666)	English (9,786)	Spanish (3,461)	Tagalog (67)
■ FY 2015	21.8%	22.4%	25.2%	18.5%
■ FY 2016	22.5%	22.0%	18.1%	19.4%

Comparison of No POS Clients for All Ages % by Asian Languages FY15 & FY16



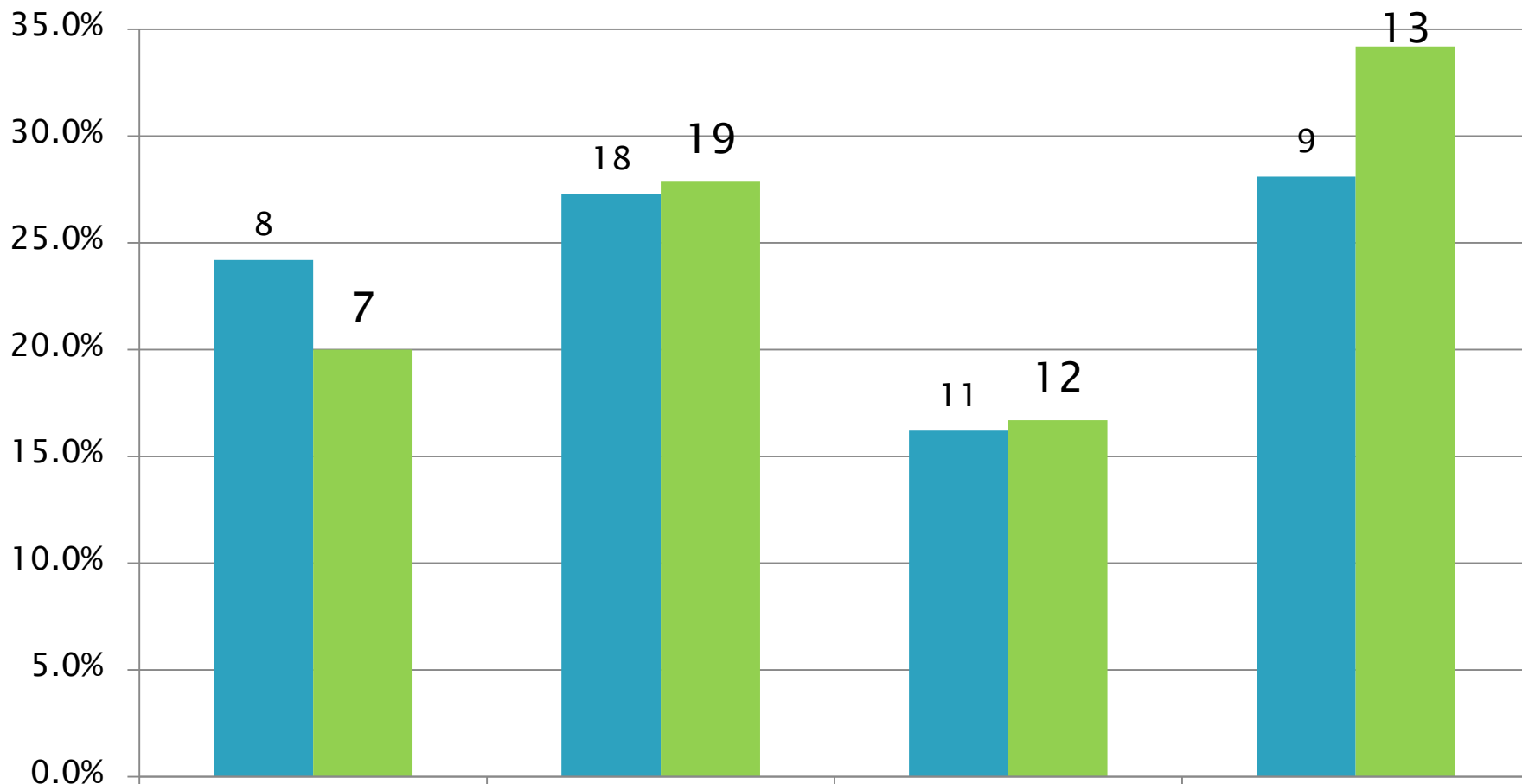
	Korean	Cantonese	Mandarin	Vietnamese
■ FY 2015	23.7%	26.5%	17.5%	23.9%
■ FY 2016	23.9%	24.6%	19.1%	25.4%

Comparison of No POS Clients for Age 22+ by Languages FY15 & FY16



	Asian FY16 Total: (238)	English (4,204)	Spanish (1,158)	Tagalog (48)
■ FY 2015	22.2%	18.2%	21.7%	18.2%
■ FY 2016	23.9%	17.6%	16.5%	20.8%

Comparison of No POS Clients for Age 22+ by Asian Languages FY15 & FY16



■ FY 2015

■ FY 2016

Korean

Cantonese

Mandarin

Vietnamese

24.2%

27.3%

16.2%

28.1%

20.0%

27.9%

16.7%

34.2%

8

7

18

19

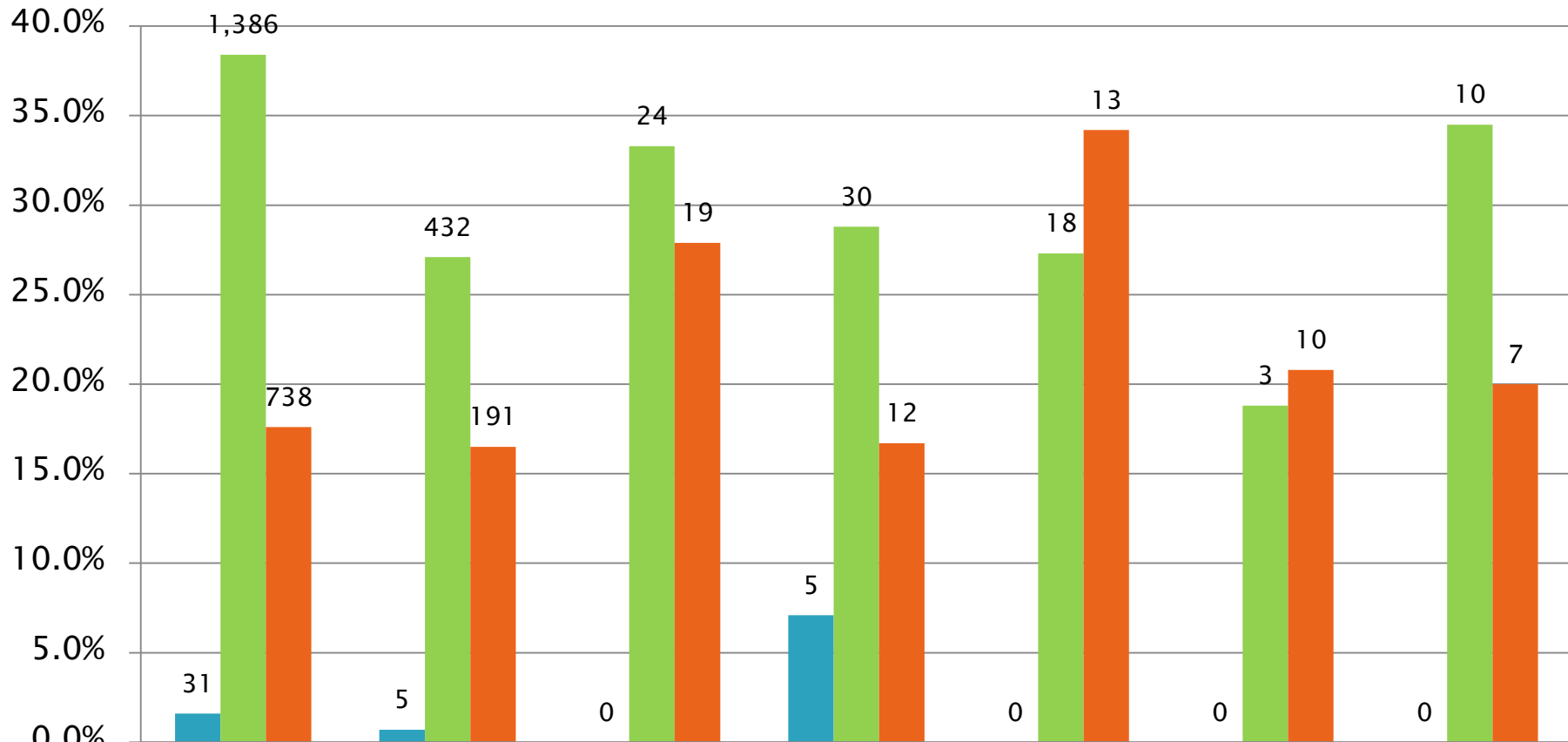
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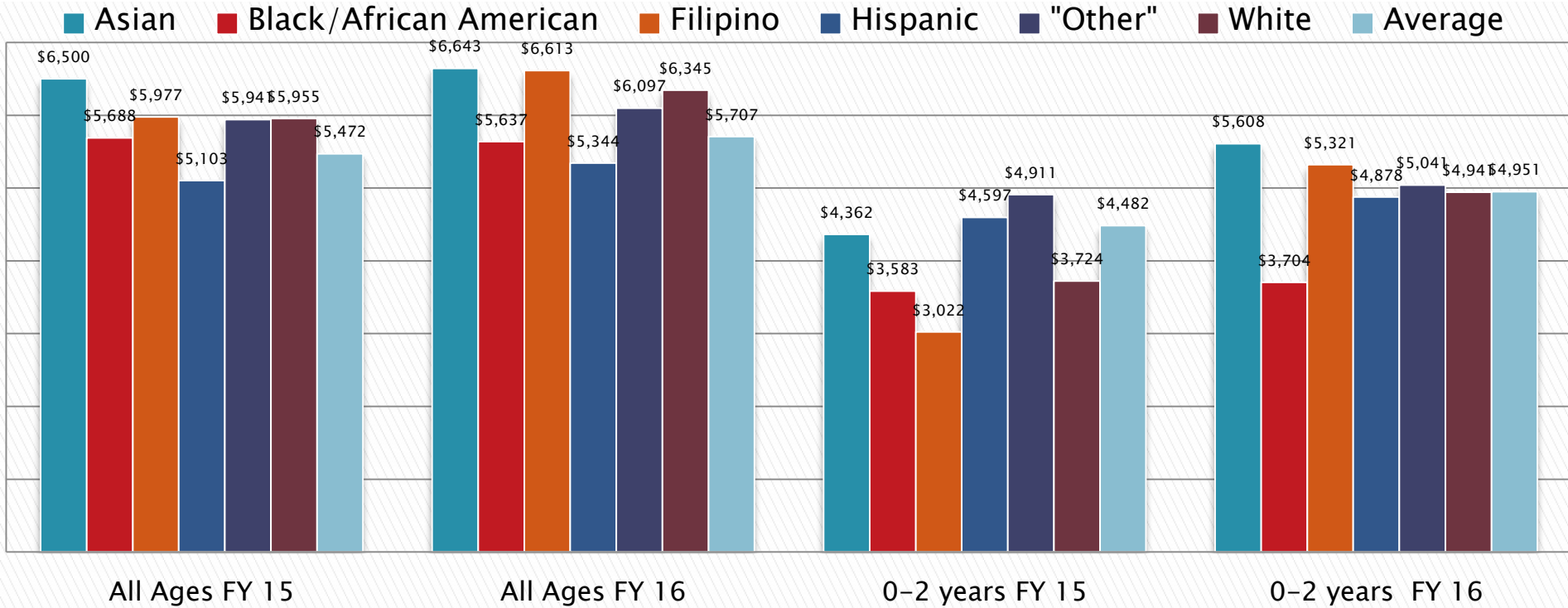
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Comparison of No POS Clients % by Ages and Languages FY 16



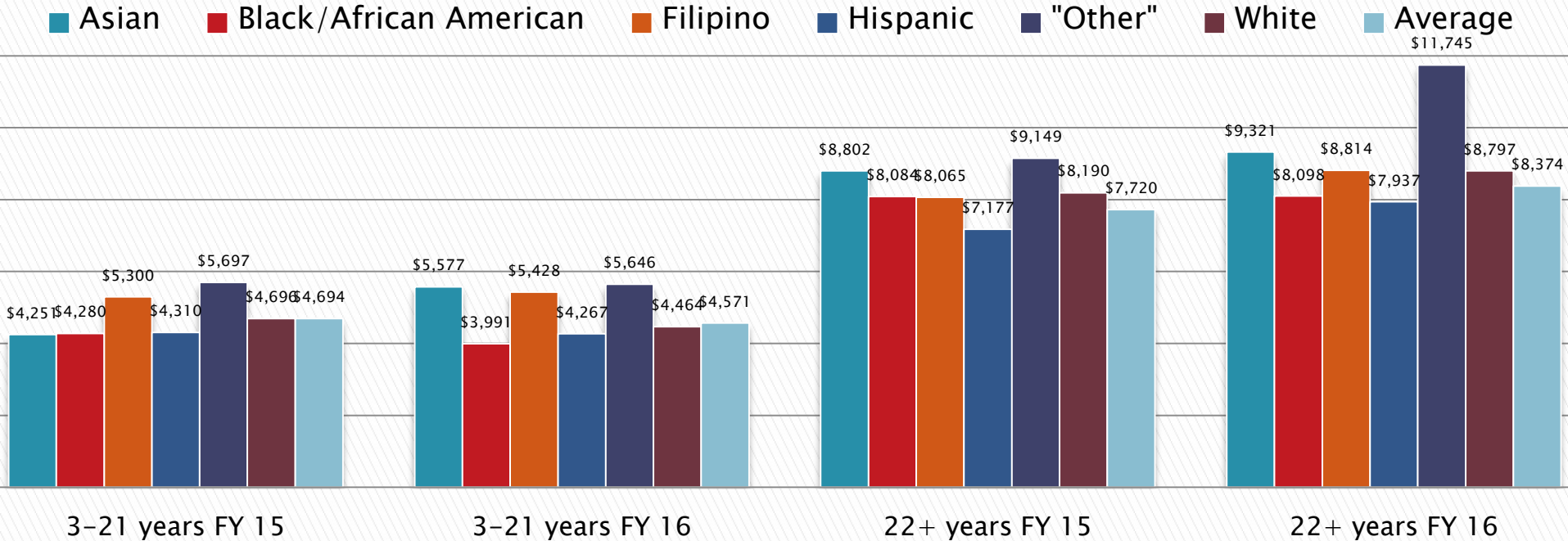
Age 0-2	1.6%	0.7%	0.0%	7.1%	0.0%	0.0%	0.0%
Age 3-21	38.4%	27.1%	33.3%	28.8%	27.3%	18.8%	34.5%
Age 22+	17.6%	16.5%	27.9%	16.7%	34.2%	20.8%	20.0%

Comparison of Living at Home Per Person DDS Expenditure Data FY 15 & FY 16



Ethnicity	All Ages FY 15	All Ages FY 16	0-2 years FY 15	0-2 years FY 16
Asian	\$6,500	\$6,643	\$4,362	\$5,608
African American	\$5,688	\$5,637	\$3,583	\$3,704
Filipino	\$5,977	\$6,613	\$3,022	\$5,321
Hispanic	\$5,103	\$5,344	\$4,597	\$4,878
Other	\$5,941	\$6,097	\$4,911	\$5,041
White	\$5,955	\$6,345	\$3,724	\$4,941
Average	\$5,472	\$5,707	\$4,482	\$4,951

Comparison of Living at Home Per Person DDS Expenditure Data FY 15 & FY 16



Ethnicity	3-21 years FY 15	3-21 years FY 16	22+ years FY 15	22+ years FY 16
Asian	\$4,251	\$5,577	\$8,802	\$9,321
African American	\$4,280	\$3,991	\$8,084	\$8,098
Filipino	\$5,300	\$5,428	\$8,065	\$8,814
Hispanic	\$4,310	\$4,267	\$7,177	\$7,937
Other	\$5,697	\$5,646	\$9,149	\$11,745
White	\$4,696	\$4,464	\$8,190	\$8,797
Average	\$4,694	\$4,571	\$7,720	\$8,374

What are the Trends?

- Clients living at home with family, POS expenditures increased in FY 2016 compared to FY 2015 when looking at all ages, except for Black/African American clients (-0.9%).
- Much greater equity in Early Start this past year across ethnic groups, except Black/African American.
- Major gains made by Filipino clients from 0 to 2 years of age in expenditures over prior year.

What are the Trends? -- Utilization

- ▶ Average utilization of authorized POS funds is 83.7% across all languages and ethnicities.
- ▶ Utilization
 - Lowest in the 0–2 year age group -- 68.4%
 - Increases for 3 to 21 year olds -- 74.5%
 - Highest for those 22+ years old -- 88.8%

What are the Trends by Language?

The lowest POS utilization by language* overall:

- Thai (67.5%)*
- Other Asian Languages (71.9%)*
- Cantonese (75.7%)
- Vietnamese (76.9%)

In comparison,

- Spanish speakers -- 81.0%
- English -- 84.5%

Trends by NO POS

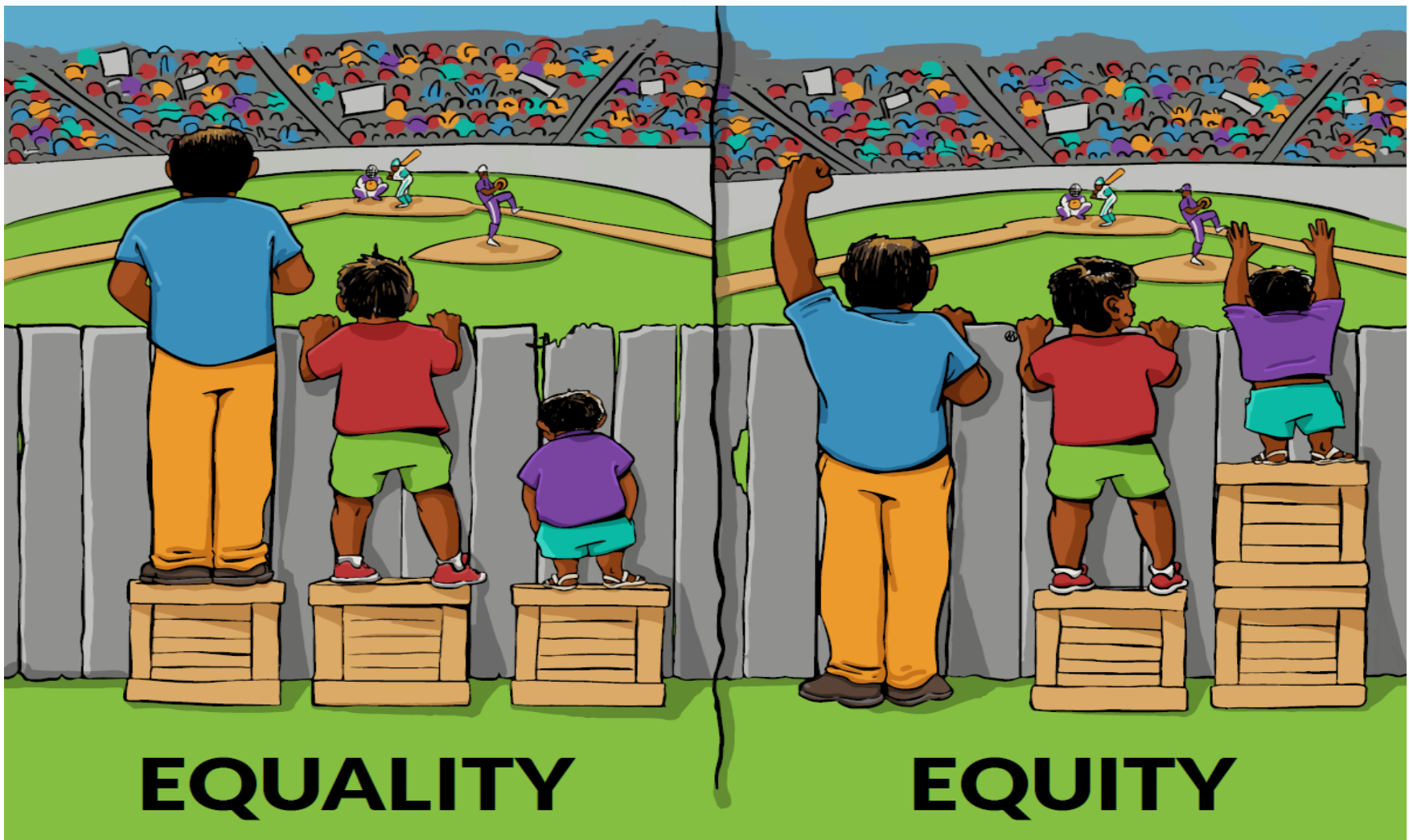
- ▶ Filipino highest NO POS group -- 25.5%
Hispanic -- 21.5%.
- ▶ Across all ages, NO POS by language :
 - Vietnamese – 25.4% (31 of 122 clients)
 - Korean – 23.9% (17 of 71 clients)
 - Mandarin – 19.1% (47 of 246 clients)
- ▶ In Early Start, NO POS by language:
 - Mandarin Chinese – 7.1%
 - English – 1.6%

Major Trends

- ▶ DDS data continues to reflect per person expenditure differences between different ethnic groups, with expenditures for Hispanic clients less than the average expenditure at every age group for other ethnicities.
- ▶ Authorization: Asian \$11,517 Hispanic \$10,480
- ▶ Expenditure: Asian \$9,209 Hispanic \$8,439

Major Trends -- POS ONLY

- ▶ Hispanic clients still have lesser per person authorizations and expenditures across all age groups than other ethnic groups, including Asian, the most comparable group to Hispanic.
- ▶ POS recipients only:
 - Hispanic Auth \$13,304
 - Hispanic Expenditure \$10,745
 - Asian Auth \$14,629
 - Asian Expenditure \$11,697



Equality = Sameness

GIVING EVERYONE THE SAME THING → It only works if everyone starts from the same place

Equity = Fairness

ACCESS TO THE SAME OPPORTUNITIES → We must first ensure equity before we can enjoy equality

What does this mean?

- ▶ What are your ideas about the information presented?
- ▶ What other trends do you see?
- ▶ What can the regional center do to increase the access to services by various ethnic and/or language groups?
- ▶ What do you think SG/PRC can do to help clients and families better utilize the services that are authorized?
- ▶ What other data analysis is needed?

Questions?