

# FY 2017 POS Data Presentation

*San Gabriel/Pomona Regional Center*

Introduction

Demographics

PROGRESS  
on  
FY 2016-2017

Trends

Questions

# Introduction



## What is POS?

POS means...  
**P**urchase **O**f **S**ervices.

**HISTORY &  
Timeline**

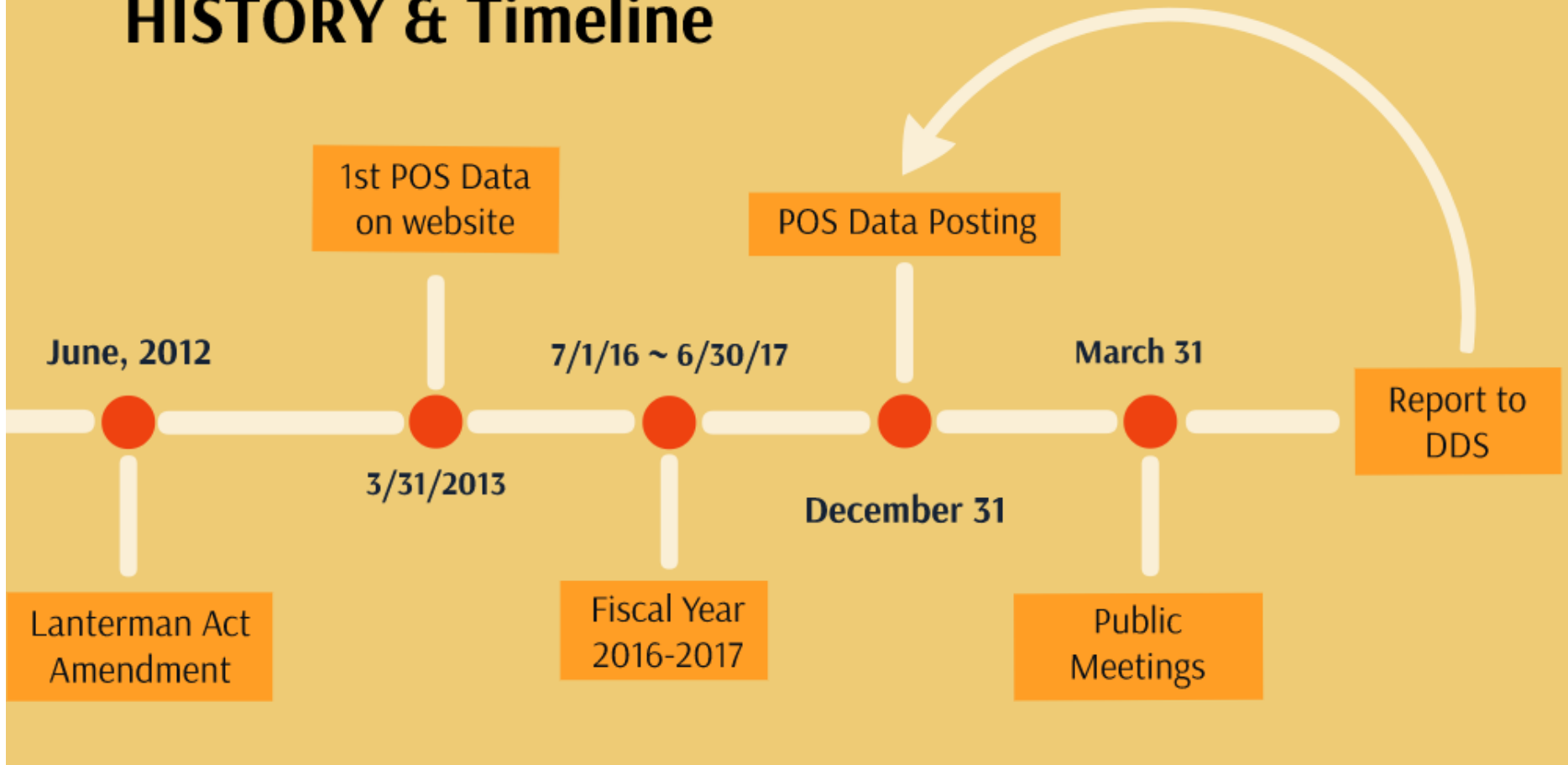
Meeting  
Purpose

**Current  
Projects**

Data  
**Limitations**



# HISTORY & Timeline



# Meeting Goals



**1 Demographics:** Overview of SG/PRC diversity and characteristics



**2 Focus on:** Living at Home Changes over the years



**3 Influence of Language/Ethnicity:**

- No POS
- Expenditures of POS
- Utilization



**4 Current Projects to Increase Equity**



**5 Continuing Projects**



**6 CBO Project Overview**

# Meeting Outcomes



**Obtain Input to better understand reasons for disparity**



**Identify what we can do better to help individuals**

- **Access Services**
- **Use Services**

# Current Projects



Community Outreach

CHLA Training Modules

ADEPT  
ABA  
Chinese

NRCS

PMI

# Parent Mentor Initiative (PMI)

Parents mentoring other parents



Five (5) weeks training for Mentor with Alma

Hiring Process  
Matching Process



1:1 Support  
for families

# Navigating Regional Center System (NRCS)

Five (5) weeks workshops in your communities in your language

NRCS @ EL MONTE SPANISH GRADUATES ON 11/1/2017





# ADEPT: online based ABA in Chinese

[www.sgprcparent.arcalearn.org](http://www.sgprcparent.arcalearn.org) Register & Learn when you're available

English, Spanish & Chinese  
Korean - 7/1/2018

ADEPT 1- Lesson 01: The ABCs of Teaching Skills CHINESE



In this lesson you will learn to define Antecedents, Behaviors, and Consequences (the ABCs). You will also learn about what reinforcement is and is not and how to select reinforcers, effectively reinforce during teaching, and shaping through reinforcement.

[Resume](#) [Details](#)

[Show Resources](#) [Forum](#) [Transcript](#)

## 第一課： 技能教學之ABC

自閉症遠程教育家長訓練  
第一單元：教授功能技巧的教學策略



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# CHLA Training Modules for Parents

WHAT INTELLECTUAL DISABILITIES ARE CAUSED BY CHROMOSOMAL/GENETIC ABNORMALITIES?

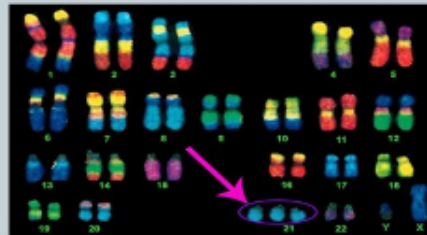
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➤ Common Genetic/Chromosomal abnormalities that lead to Intellectual Disabilities

## Fragile X Syndrome



## Down syndrome



Intellectual Disability

Autism

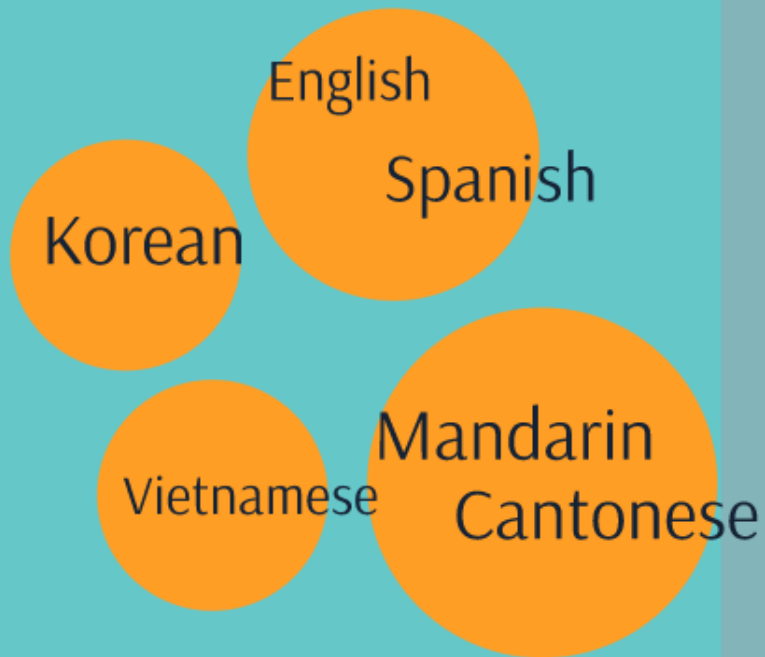
Epilepsy

Down Syndrome

Cerebral Palsy

## Community Outreach Specialists

# One-on-One Conversations



Would you like to better understand about Regional Center and its services?

### PERSON-CENTERED CONVERSATIONS WITH AN SG/PRC REPRESENTATIVE (CHINESE/KOREAN)

**Date:**

First Wednesday of each month

**Time:**

10:00 a.m. to 12:00 p.m.

**Where:**

Parents' Place Family Resource & Empowerment Center  
1500 S. Hyacinth Ave., Suite B, West Covina, CA 91791

# Critical Issues Forum

Quarterly Forum at SG/PRC



**SAN GABRIEL/POMONA**  
REGIONAL CENTER

## Critical Issues Forum

Addressing important, new or current issues that may affect the delivery and accessibility of service to clients and families.

Join us for our third forum on  
Wednesday, October 25, 2017  
10 a.m. to noon

Topic :

### **Self-Determination Program (SDP)**

This program is a voluntary alternative to the traditional way of receiving regional center services.

Location:

**San Gabriel/Pomona Regional Center**  
75 Rancho Camino Dr., Pomona, CA 91766  
Conference Center Room C

# Outreach to Communities

Pediatricians, Public Libraries, School related events, other community events






## Community Outreach Specialists

# Supporting Parent Groups

- 🟡 **Chinese** Parent Workshop at FFDY
- 🟡 **Korean** Parent Support Group
- 🟡 **Vietnamese** Parent Support Group
- 🟡 Supporting Parent Groups at **Parents' Place**



# Data Limitations

-  Only reflects services funded by SG/PRC.
-  POS Disparity Data Reports don't provide the "Full Picture".
-  Doesn't include Generic and Other Resources, such as,
  - Insurance funded services: BHT (ABA), ST, OT, PT
  - Educational Services
  - SSI/SSA, IHSS, Medi-Cal, CCS, etc.

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# Demographics



Comparing with General Population



General Facts of SG/PRC



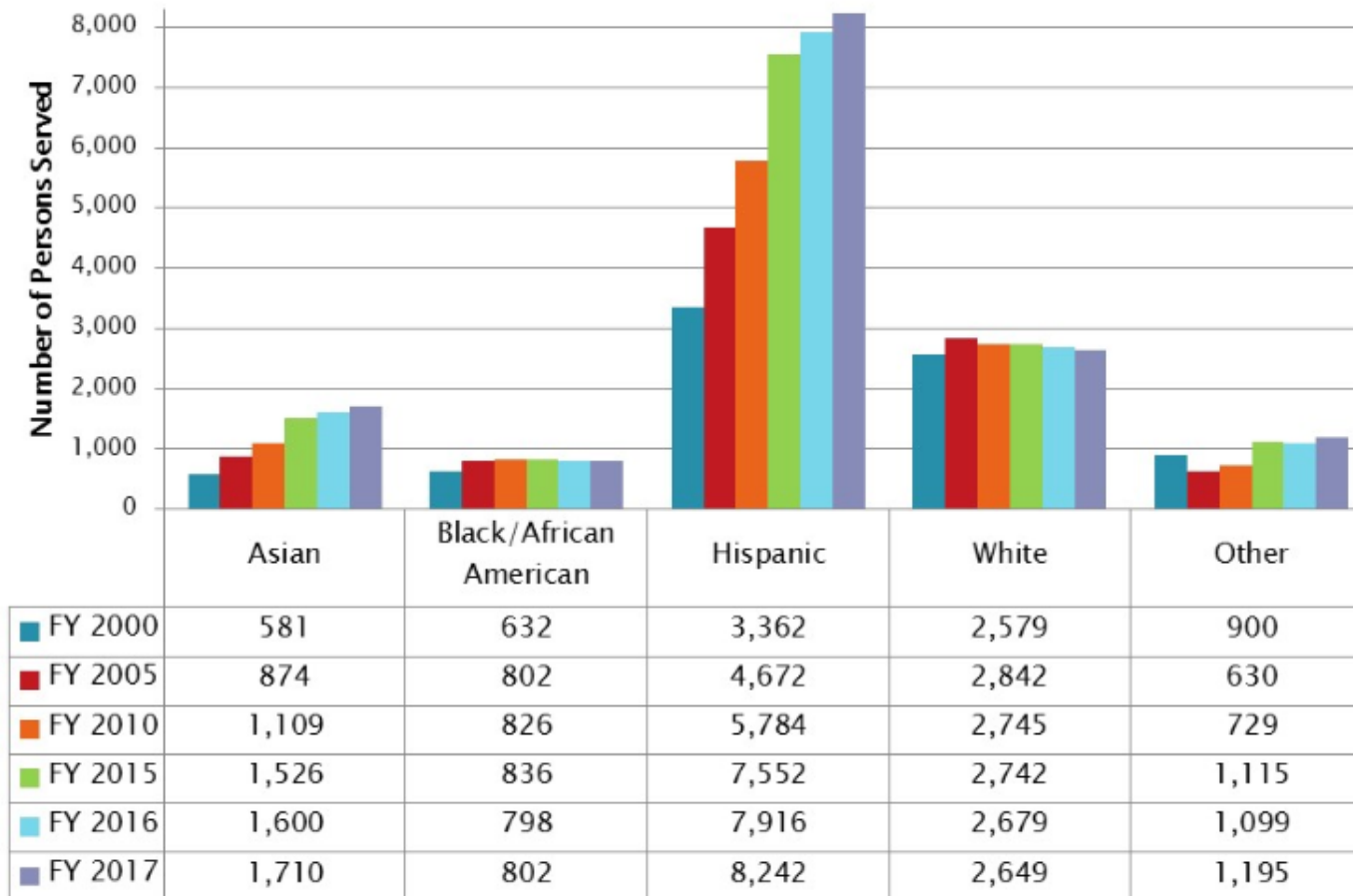
Ethnicity, Age, Language & Residency

**General  
Data**

## Comparison of SG/PRC Clients to General Population

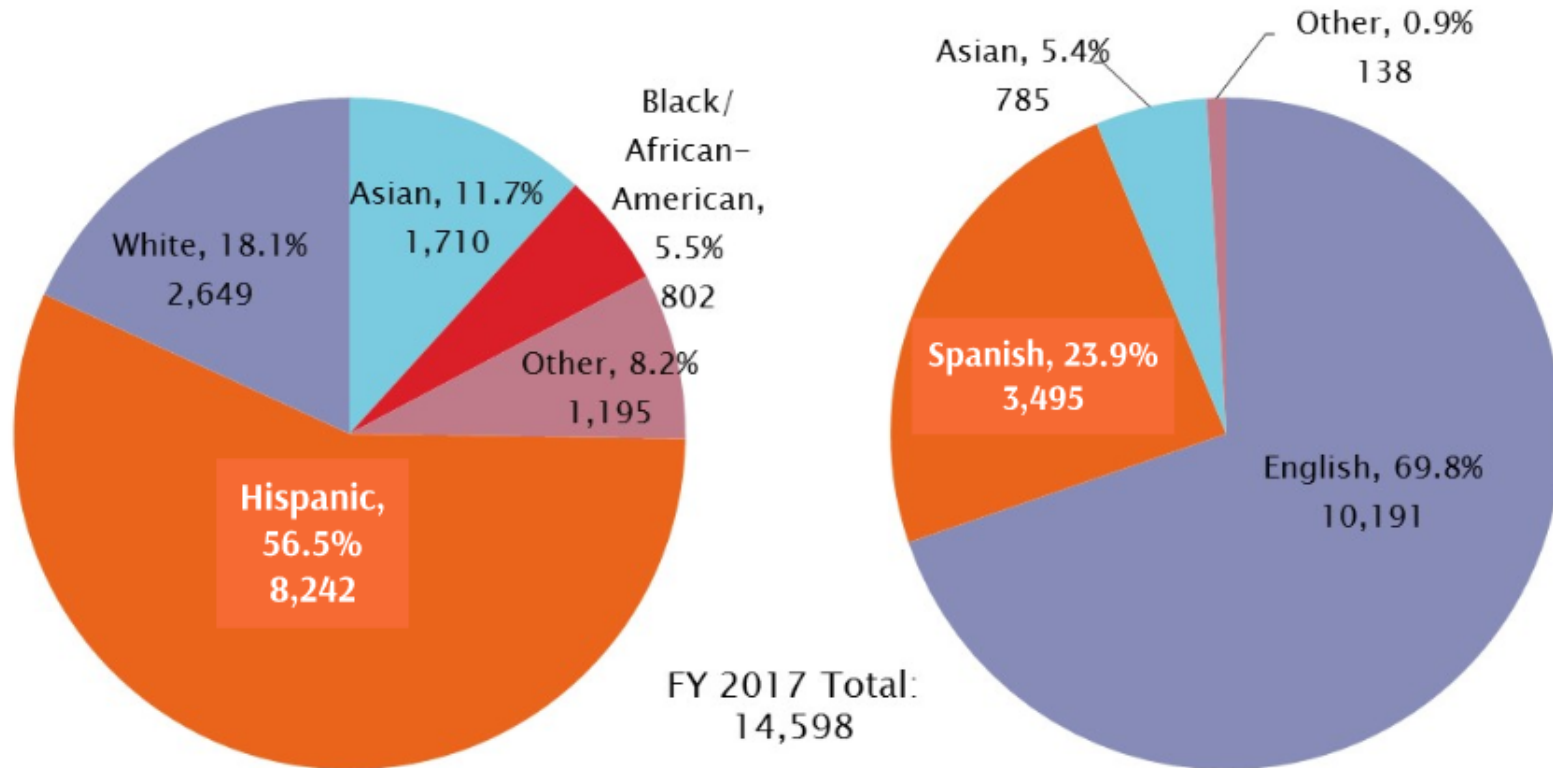
Ethnic/Racial Group	2010 Census Data		2015 ACS Data American Community Survey		FY 2017 SG/PRC	
	Number	%	Number	%	Number	%
White	266,985	21.1%	282,293	20.8%	2,649	18.1%
Hispanic	661,973	52.4%	708,278	52.1%	8,242	56.5%
Black/ African-American	48,310	3.8%	42,899	3.2%	802	5.5%
American Indian/ Alaskan Native	4,286	0.3%	3,362	0.2%	16	0.1%
Asian (w/ Filipino)	272,183	21.5%	295,286	21.7%	1,710	11.7%
Polynesian/ Pacific Islander	1,903	0.2%	2,528	0.2%	14	0.1%
Other	8,708	0.7%	24,553	1.8%	1,165	8.0%
<b>TOTAL</b>	<b>1,264,348</b>		<b>1,359,199</b>		<b>14,598</b>	

## Comparison of Ethnicity FY 2000 ~ FY 2017

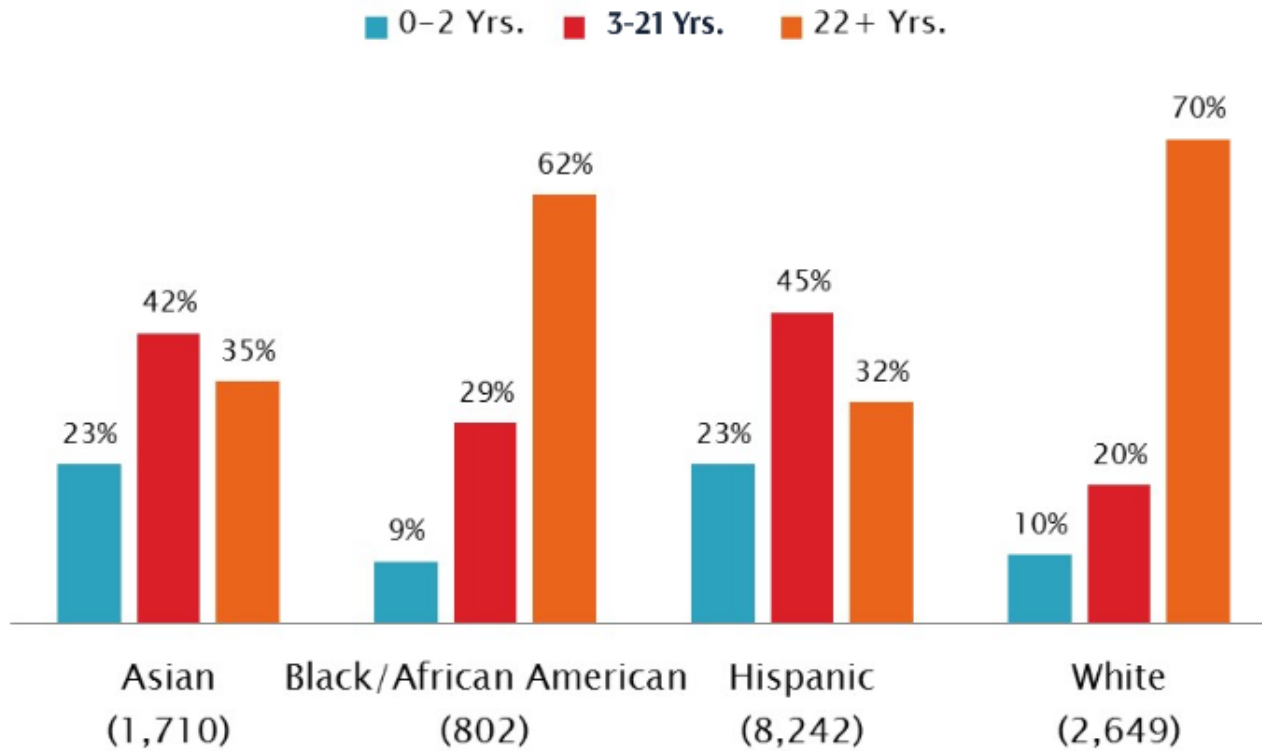


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## SG/PRC General Facts – Ethnicity & Language FY 2017

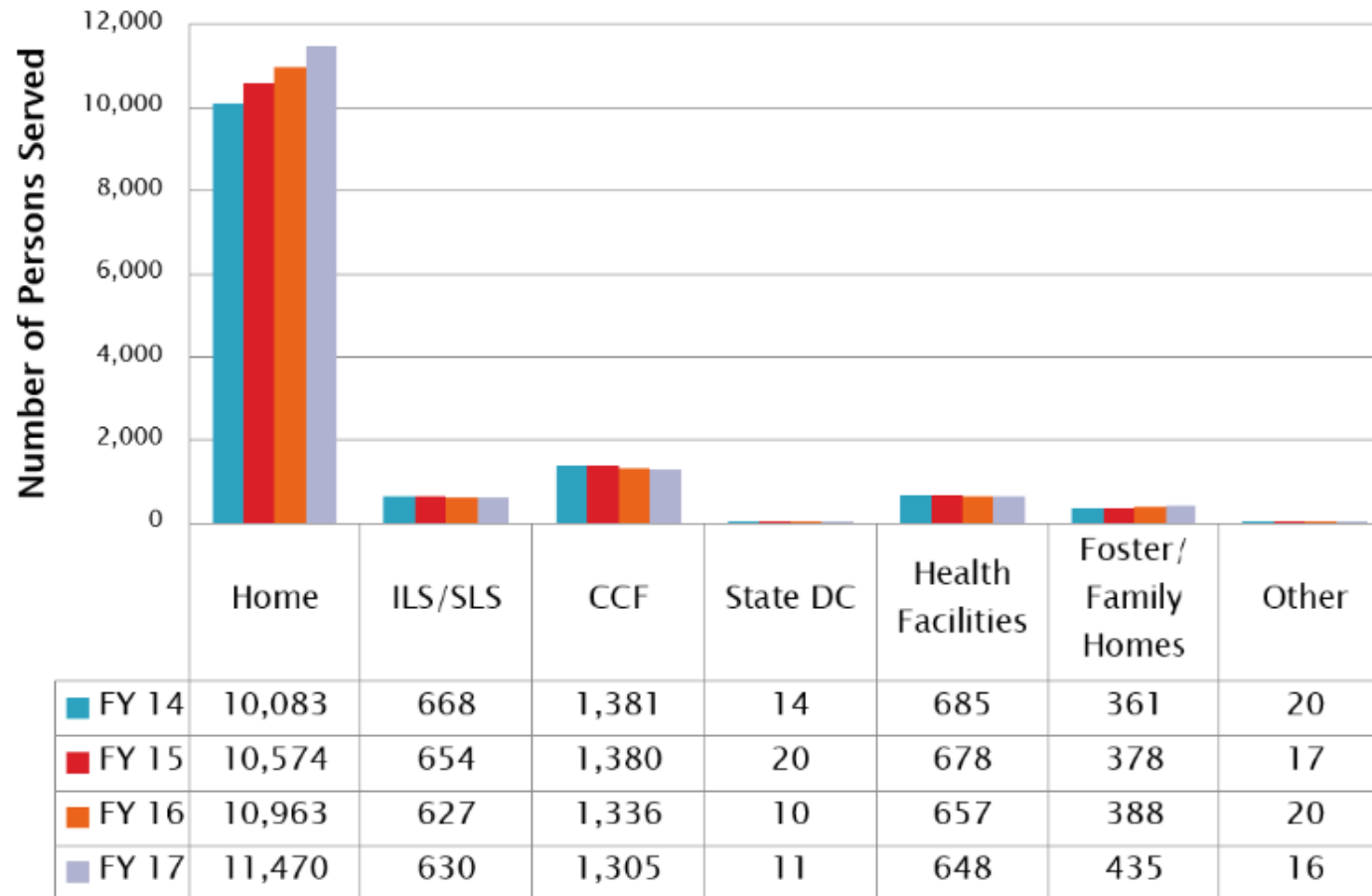


## Comparison of Ages by Ethnicity FY 2017

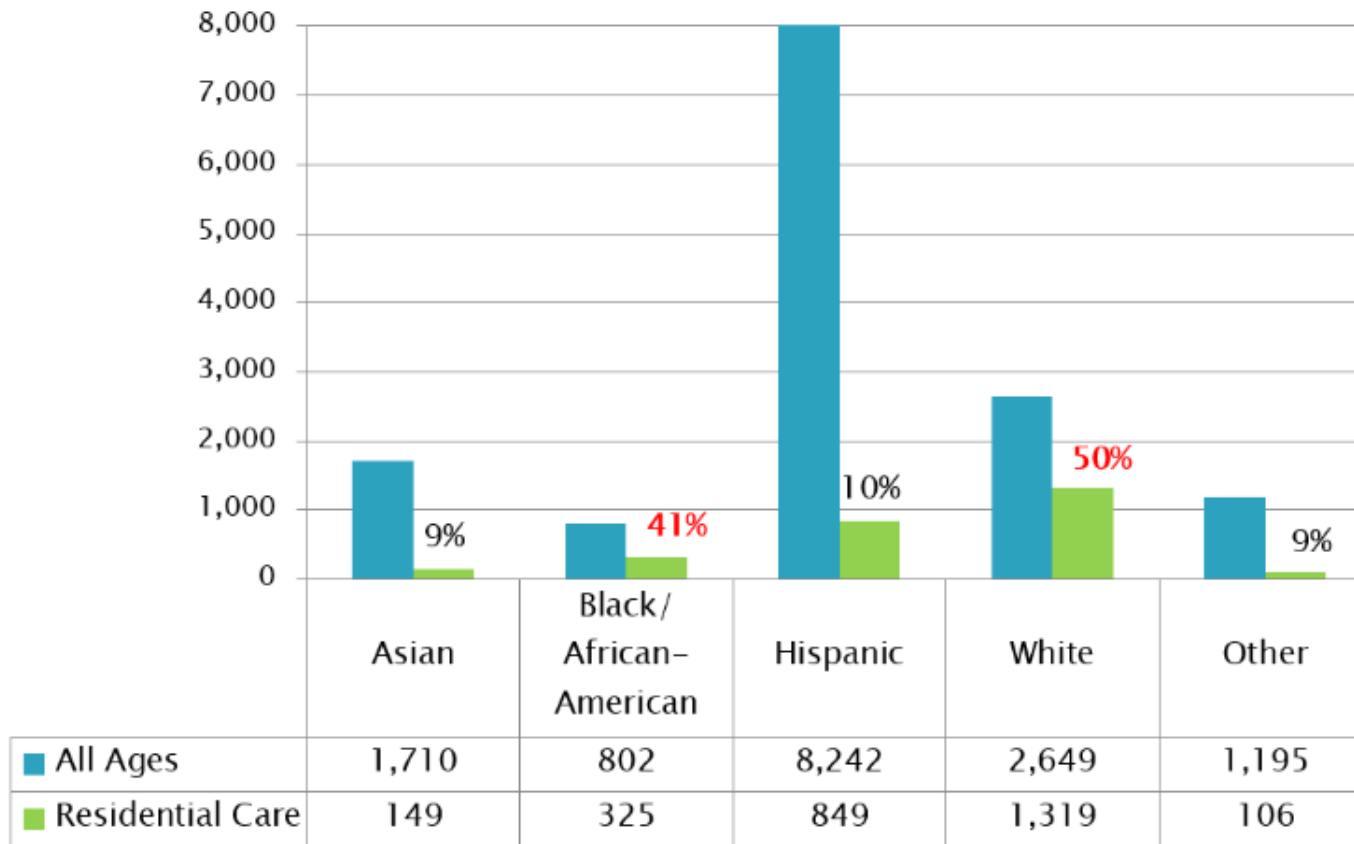


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## SG/PRC General Facts – Residence FY 14 to FY 17



## % Living Out-of-Home by Ethnicity FY 2017



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# FY 2017 POS Data Presentation

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# PROGRESS on FY 2016-2017

Comparing POS Data in  
FY 2015, FY 2016 and FY 2017

Positive  
Changes

NO POS by  
Ethnicity

NO POS by  
Language

Expenditure  
Ethnicity

Utilization  
Ethnicity

# What has SG/PRC been doing?



Positive changes in POS authorizations and expenditures for FY 16-17 may result from the following:

- Increased awareness and attention to possible disparities
- Staff training on building cultural understanding – **“Culture of one”**
- Follow-up regarding NO POS for individuals associated with SG/PRC
- Follow-up regarding persons/families utilizing less than 80% of the authorized service

# Hired more Service Coordinators...



SG/PRC hired more SC to reduce caseload



SG/PRC continues to hire bilingual SCs to meet the needs of eligible individuals and families

**Total Annual Expenditures and Authorized Services  
for Consumers Living at Home by Ethnicity or Race**

**For All Ages**

Ethnicity	Consumer Count	Total Expenditures	Total Authorized Services	Per Capita Expenditures	Per Capita Authorized Services	Utilized
American Indian or Alaska Native	9	\$59,432	\$72,848	\$6,604	\$8,094	81.6%
Asian	1,561	\$10,343,703	\$13,624,470	\$6,626	\$8,728	75.9%
Black/African American	477	\$2,938,555	\$3,912,598	\$6,160	\$8,203	75.1%
Hispanic	7,393	\$41,146,850	\$55,559,702	\$5,566	\$7,515	74.1%
Native Hawaiian or Other Pacific Islander	10	\$84,305	\$102,630	\$8,430	\$10,263	82.1%
Other Ethnicity or Race / Multi-Cultural	1,070	\$6,503,490	\$8,866,925	\$6,078	\$8,287	73.3%
White	1,330	\$9,006,973	\$12,237,575	\$6,772	\$9,201	73.6%
<b>Totals:</b>	<b>11,850</b>	<b>\$70,083,307</b>	<b>\$94,376,748</b>	<b>\$5,914</b>	<b>\$7,964</b>	<b>74.3%</b>

**For Birth to age 2 years, inclusive**

American Indian or Alaska Native	3	\$10,344	\$17,171	\$3,448	\$5,724	60.2%
Asian	389	\$2,317,199	\$3,200,082	\$5,957	\$8,226	72.4%
Black/African American	69	\$241,745	\$381,735	\$3,504	\$5,532	63.3%
Hispanic	1,928	\$10,445,208	\$15,445,905	\$5,418	\$8,011	67.6%
Native Hawaiian or Other Pacific Islander	0					
Other Ethnicity or Race / Multi-Cultural	379	\$1,807,808	\$2,647,789	\$4,770	\$6,986	68.3%
White	263	\$1,252,534	\$1,798,087	\$4,762	\$6,837	69.7%
<b>Totals:</b>	<b>3,031</b>	<b>\$16,074,838</b>	<b>\$23,490,770</b>	<b>\$5,303</b>	<b>\$7,750</b>	<b>68.4%</b>

**For age 3 years to 21 years, inclusive**

American Indian or Alaska Native	4	\$29,041	\$33,679	\$7,260	\$8,420	86.2%
Asian	705	\$3,254,148	\$4,475,165	\$4,616	\$6,348	72.7%
Black/African American	199	\$913,203	\$1,235,315	\$4,589	\$6,208	73.9%
Hispanic	3,594	\$13,852,946	\$18,978,997	\$3,854	\$5,281	73.0%
Native Hawaiian or Other Pacific Islander	4	\$9,941	\$13,986	\$2,485	\$3,496	71.1%
Other Ethnicity or Race / Multi-Cultural	522	\$2,881,788	\$3,959,416	\$5,521	\$7,585	72.8%
White	506	\$2,272,395	\$3,417,034	\$4,491	\$6,753	66.5%
<b>Totals:</b>	<b>5,534</b>	<b>\$23,213,461</b>	<b>\$32,113,592</b>	<b>\$4,195</b>	<b>\$5,803</b>	<b>72.3%</b>

**For age 22 years and older**

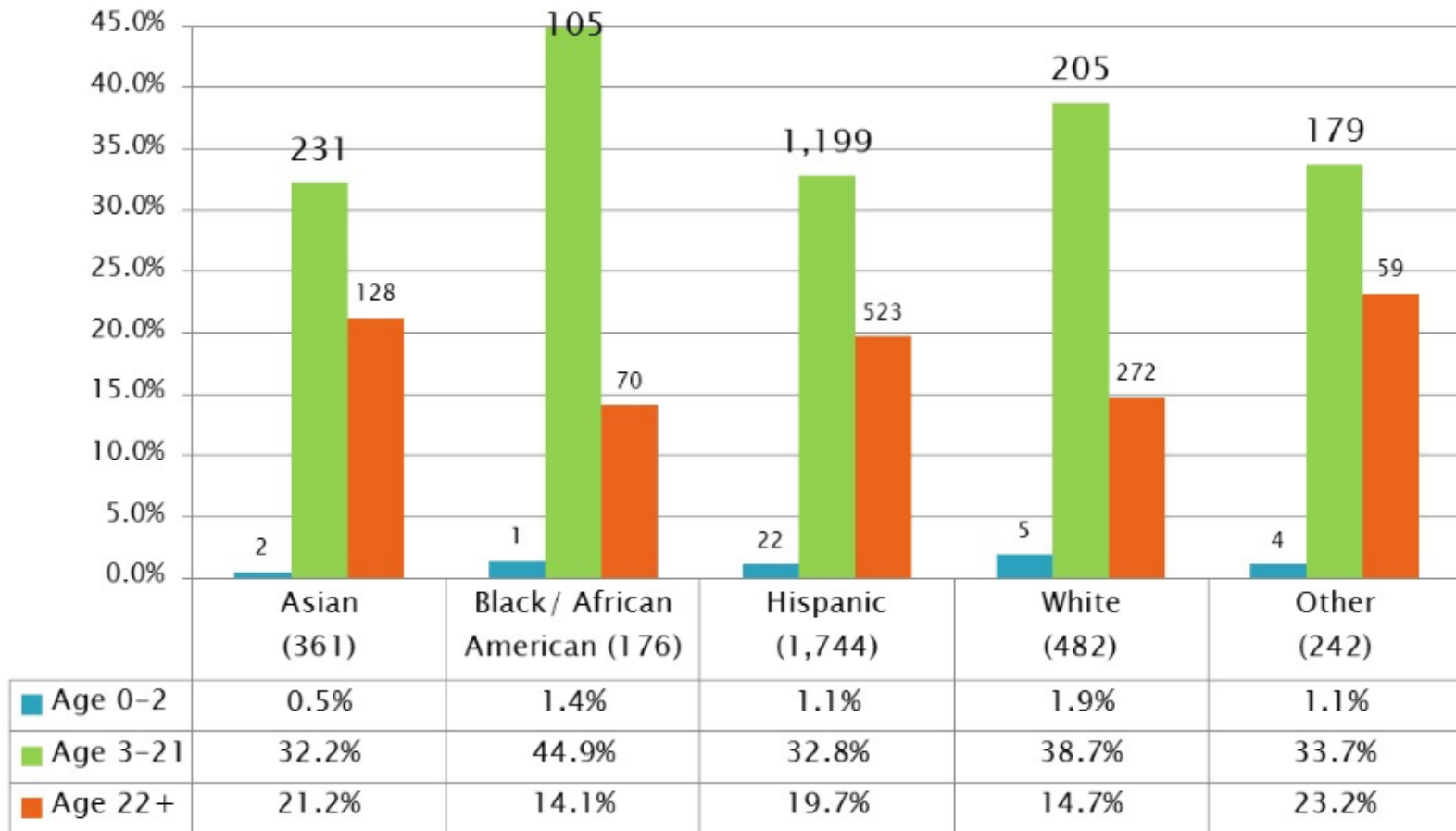
American Indian or Alaska Native	2	\$20,047	\$21,998	\$10,024	\$10,999	91.1%
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# Review of Changes FY14~FY17

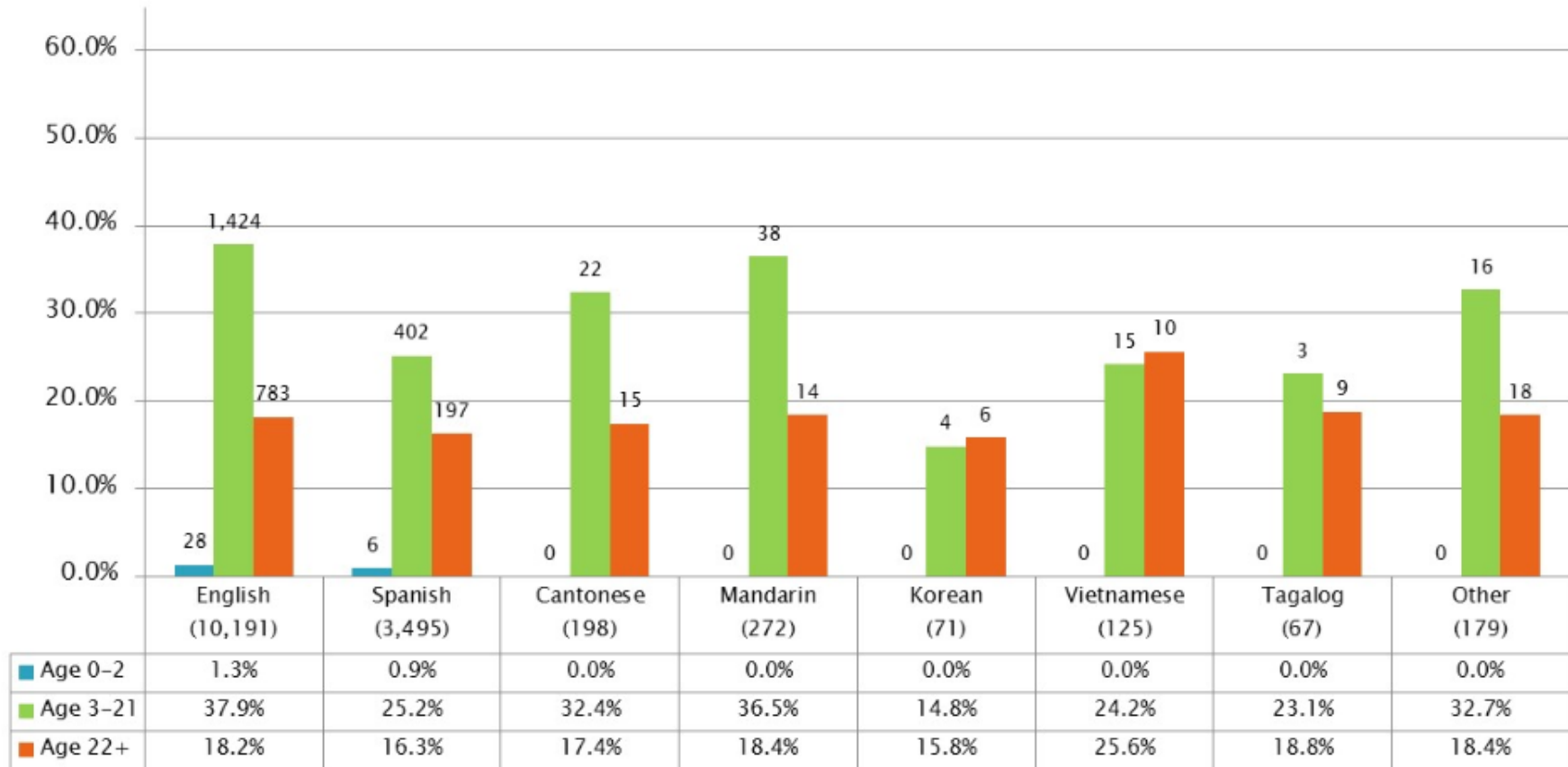
## NO POS by Ethnicity or Race - For All Ages

Ethnicity	Total # Eligible				NO POS							
	FY 14	FY 15	FY 16	FY 17	FY 14	FY 14 %	FY 15	FY 15 %	FY 16	FY 16 %	FY 17	FY 17 %
Asian	1,027	1,526	1,600	1,710	237	23.10%	330	21.6%	354	22.1%	361	21.1%
Black/African-American	830	838	798	802	197	23.70%	186	22.4%	175	21.9%	176	22.0%
Hispanic	6,749	7,552	7,916	8,242	1,908	28.30%	1,894	25.1%	1,699	21.5%	1,744	21.2%
White	2,756	2,742	2,679	2,649	506	18.40%	512	18.7%	494	18.4%	482	18.2%

## % NO POS – Ethnicity by Age Groups – FY17

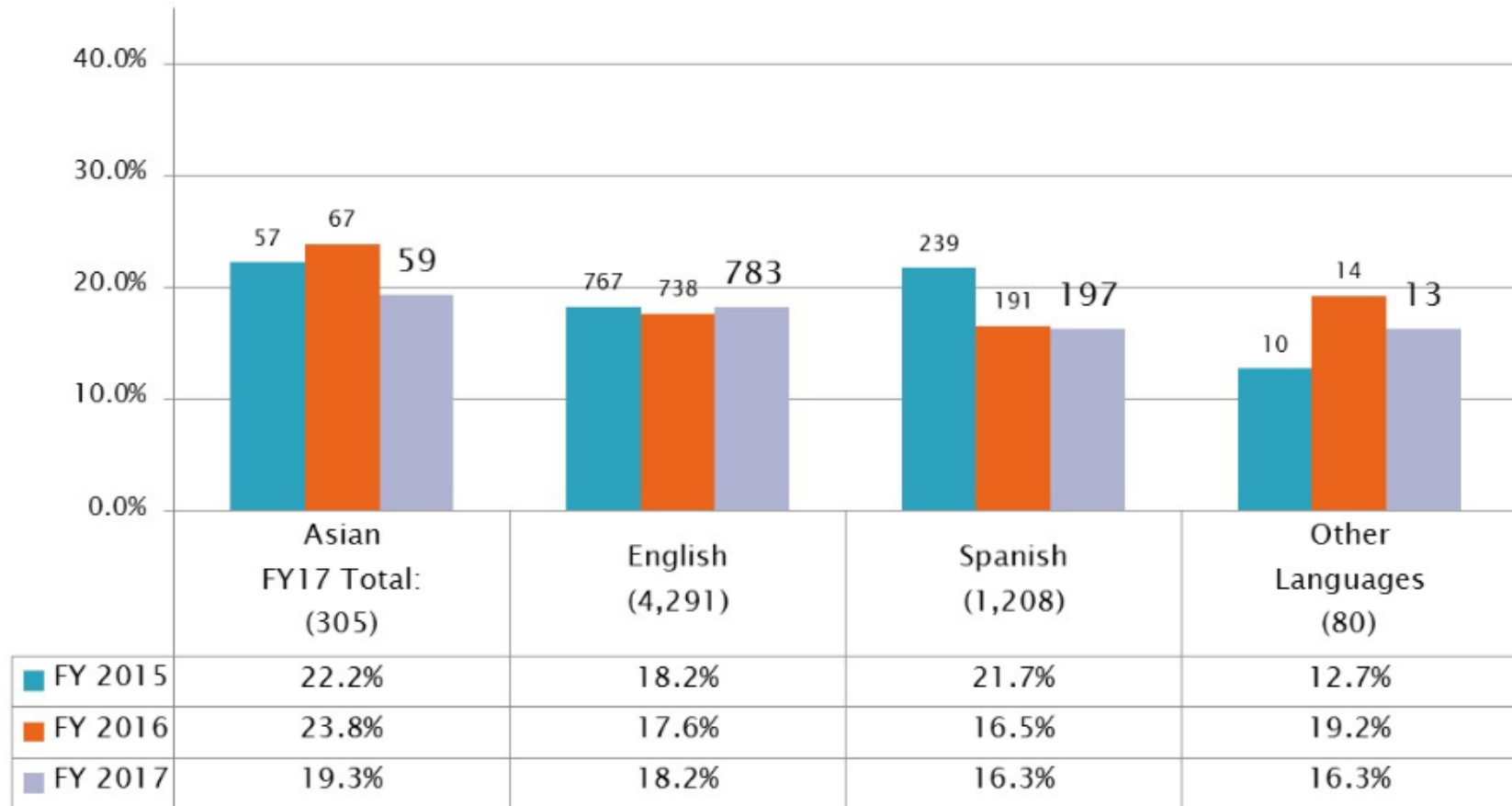


## % NO POS by Ages and Languages FY 17



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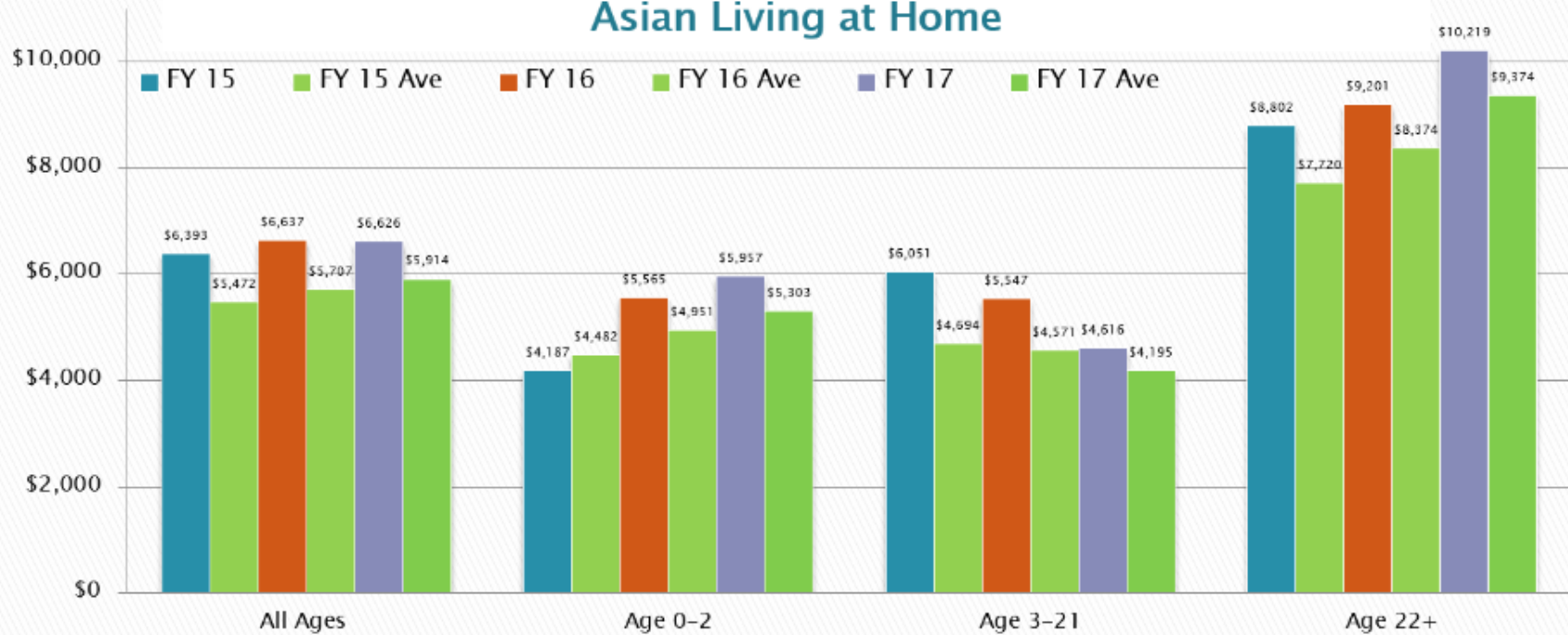
## % NO POS for Age 22+ by Languages FY15 ~ FY17



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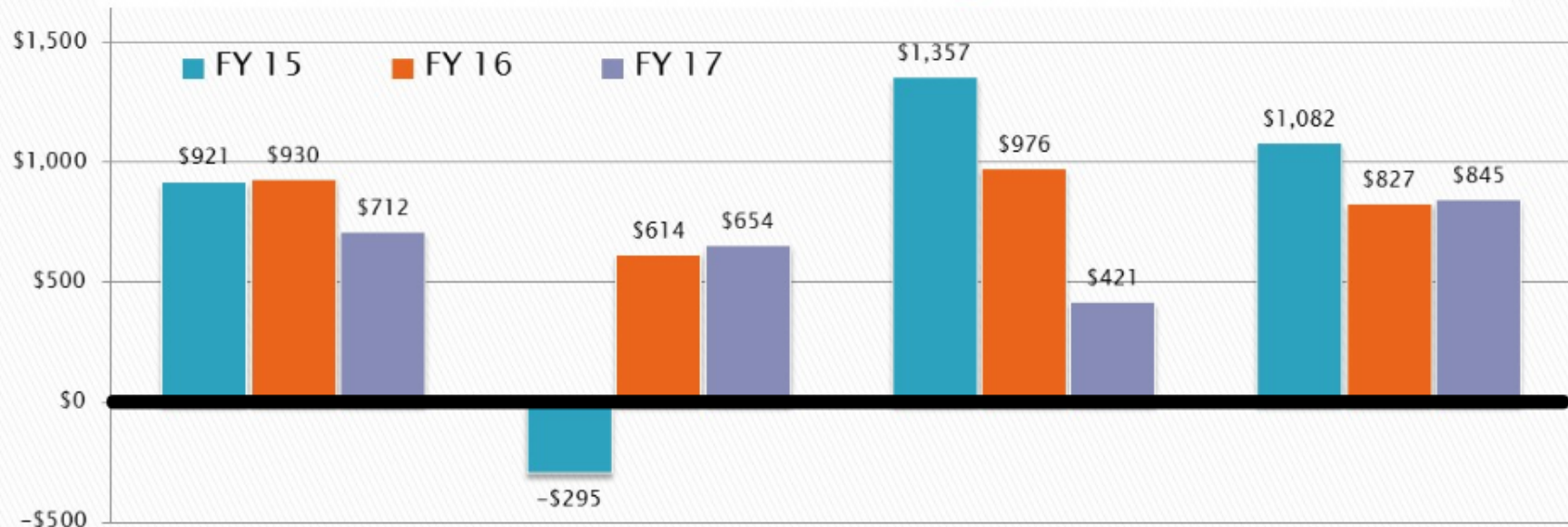


## Comparison of Per Person Expenditures Data FY 15 to FY 17 Asian Living at Home



Age \ FY	FY 15	FY 15 Average	FY 16	FY 16 Average	FY 17	FY 17 Average
All Ages	\$6,393	\$5,472	\$6,637	\$5,707	\$6,626	\$5,914
Age 0-2	\$4,187	\$4,482	\$5,565	\$4,951	\$5,957	\$5,303
Age 3-21	\$6,051	\$4,694	\$5,547	\$4,571	\$4,616	\$4,195
Age 22+	\$8,802	\$7,720	\$9,201	\$8,374	\$10,219	\$9,374

## Variance from Average Comparison of Per Person Expenditures Data FY 15 to FY 17 Asian Living at Home



		All Ages		Age 0-2		Age 3-21		Age 22+	
Age	FY	FY 15	FY 15 Average	FY 16	FY 16 Average	FY 17	FY 17 Average		
All Ages		\$6,393	\$5,472	\$6,637	\$5,707	\$6,626	\$5,914		
Age 0-2		\$4,187	\$4,482	\$5,565	\$4,951	\$5,957	\$5,303		
Age 3-21		\$6,051	\$4,694	\$5,547	\$4,571	\$4,616	\$4,195		
Age 22+		\$8,802	\$7,720	\$9,201	\$8,374	\$10,219	\$9,374		

## Comparison of Per Person Expenditures Data FY 15 to FY 17 African-American Living at Home



Age \ FY	FY 15	FY 15 Average	FY 16	FY 16 Average	FY 17	FY 17 Average
All Ages	\$5,688	\$5,472	\$5,637	\$5,707	\$6,160	\$5,914
Age 0-2	\$3,683	\$4,482	\$3,704	\$4,951	\$3,504	\$5,303
Age 3-21	\$4,260	\$4,694	\$3,991	\$4,571	\$4,589	\$4,195
Age 22+	\$8,084	\$7,720	\$8,098	\$8,374	\$8,534	\$9,374

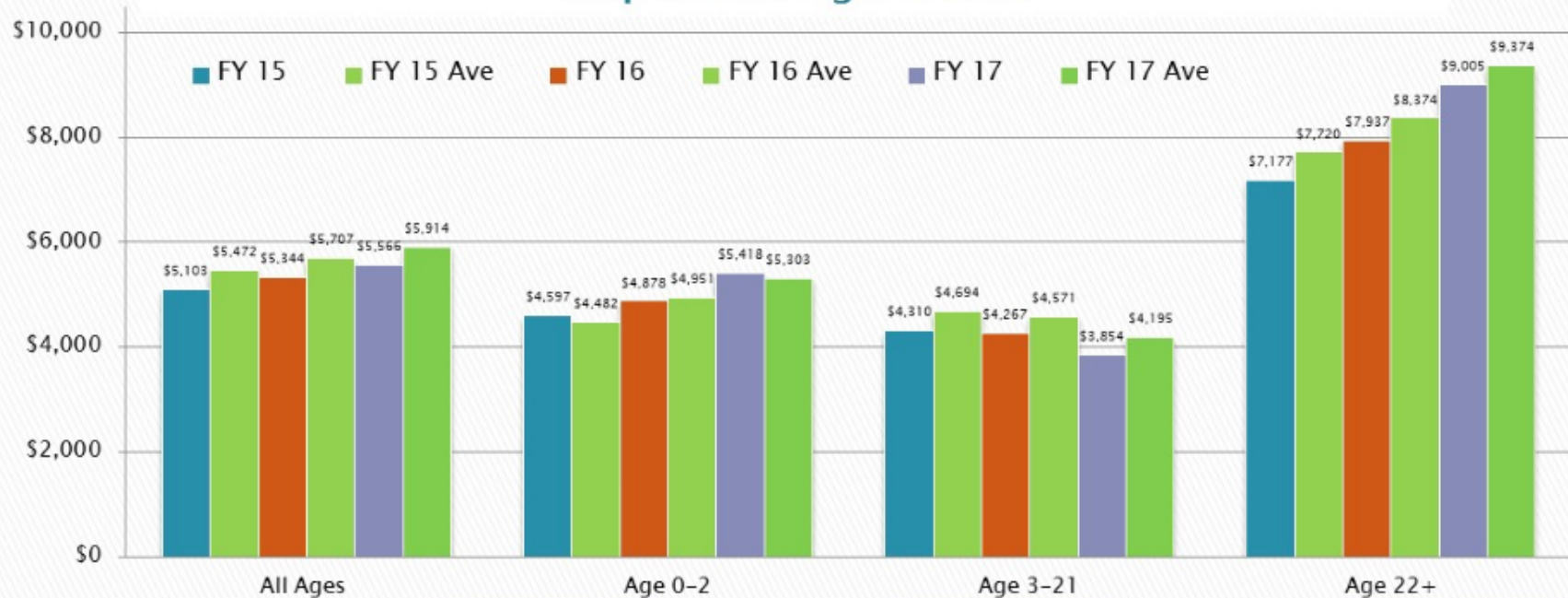
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## Variance from Average Comparison of Per Person Expenditures Data FY 15 to FY 17 African-American Living at Home



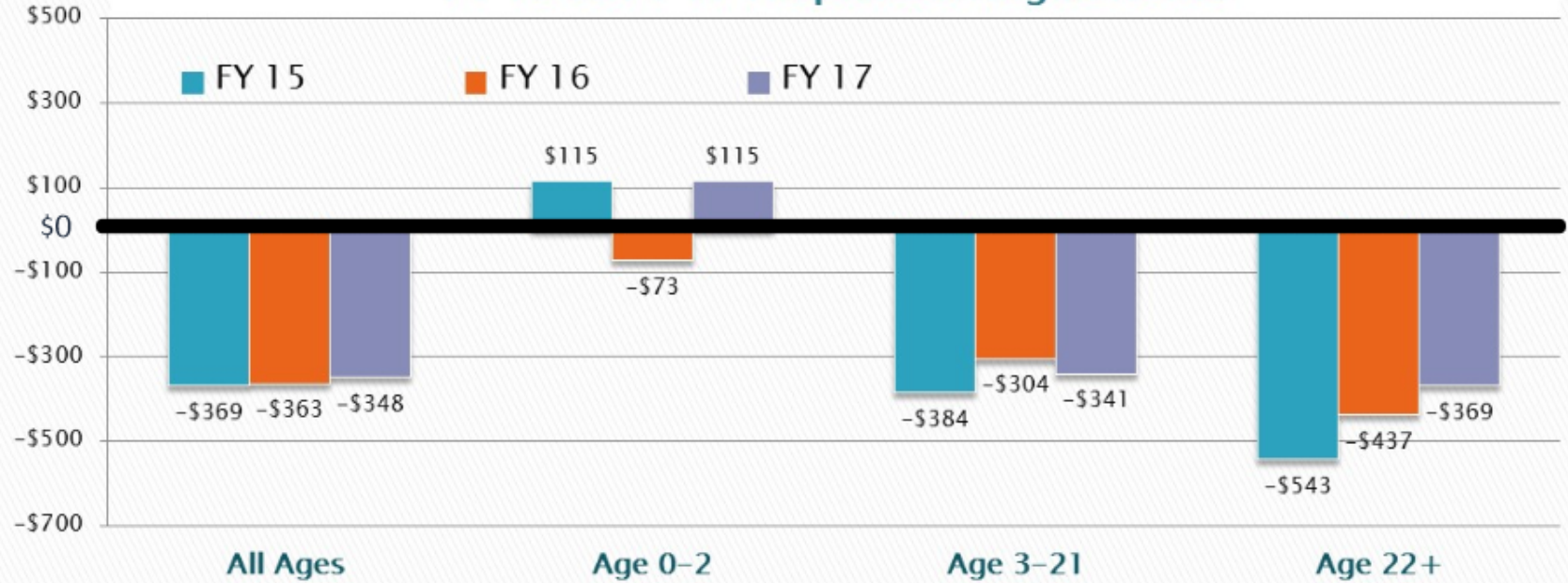
Age \ FY	FY 15	FY 15 Average	FY 16	FY 16 Average	FY 17	FY 17 Average
All Ages	\$5,688	\$5,472	\$5,637	\$5,707	\$6,160	\$5,914
Age 0-2	\$3,683	\$4,482	\$3,704	\$4,951	\$3,504	\$5,303
Age 3-21	\$4,260	\$4,694	\$3,991	\$4,571	\$4,589	\$4,195
Age 22+	\$8,084	\$7,720	\$8,098	\$8,374	\$8,534	\$9,374

## Comparison of Per Person Expenditures Data FY 15 to FY 17 Hispanic Living at Home



Age \ FY	FY 15	FY 15 Average	FY 16	FY 16 Average	FY 17	FY 17 Average
All Ages	\$5,103	\$5,472	\$5,344	\$5,707	\$5,566	\$5,914
Age 0-2	\$4,597	\$4,482	\$4,878	\$4,951	\$5,418	\$5,303
Age 3-21	\$4,310	\$4,694	\$4,267	\$4,571	\$3,854	\$4,195
Age 22+	\$7,177	\$7,220	\$7,937	\$8,374	\$9,005	\$9,374

## Variance from Average Comparison of Per Person Expenditures Data FY 15 to FY 17 Hispanic Living at Home



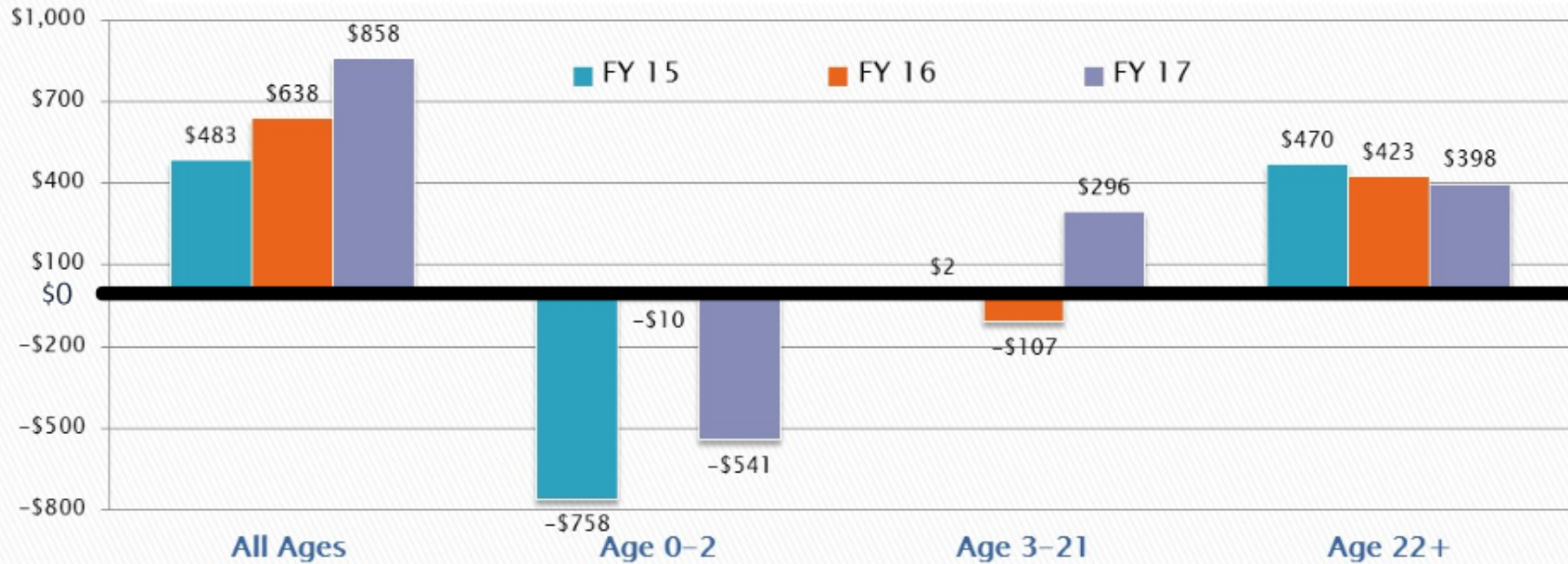
Age \ FY	FY 15	FY 15 Average	FY 16	FY 16 Average	FY 17	FY 17 Average
All Ages	\$5,103	\$5,472	\$5,344	\$5,707	\$5,566	\$5,914
Age 0-2	\$4,597	\$4,482	\$4,878	\$4,951	\$5,418	\$5,303
Age 3-21	\$4,310	\$4,694	\$4,267	\$4,571	\$3,854	\$4,195
Age 22+	\$7,177	\$7,720	\$7,937	\$8,374	\$9,005	\$9,374

## Comparison of Per Person Expenditures Data FY 15 to FY 17 White Living at Home



Age \ FY	FY 15	FY 15 Average	FY 16	FY 16 Average	FY 17	FY 17 Average
All Ages	\$5,955	\$5,472	\$6,345	\$5,707	\$6,772	\$5,914
Age 0-2	\$3,724	\$4,482	\$4,941	\$4,951	\$4,762	\$5,303
Age 3-21	\$4,696	\$4,694	\$4,464	\$4,571	\$4,491	\$4,195
Age 22+	\$8,190	\$7,720	\$8,797	\$8,374	\$9,772	\$9,374

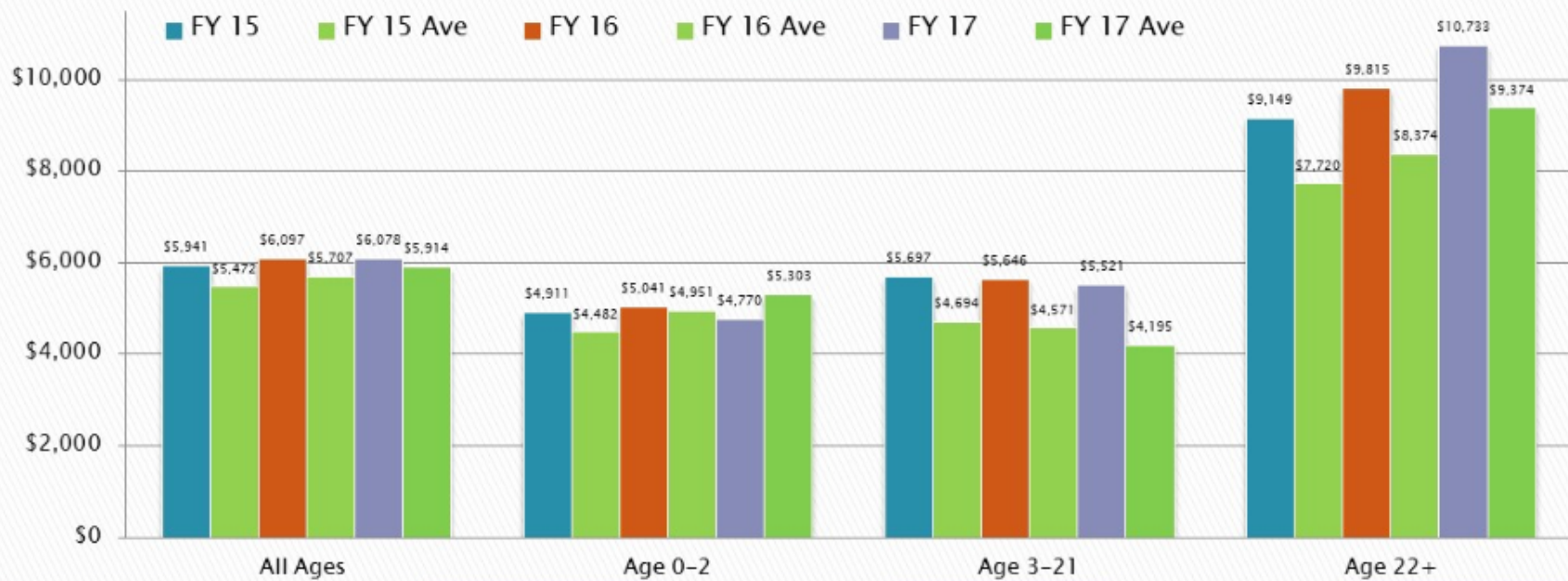
## Variance from Average Comparison of Per Person Expenditures Data FY 15 to FY 17 White Living at Home



Age \ FY	FY 15	FY 15 Average	FY 16	FY 16 Average	FY 17	FY 17 Average
All Ages	\$5,955	\$5,472	\$6,345	\$5,707	\$6,772	\$5,914
Age 0-2	\$3,724	\$4,482	\$4,941	\$4,951	\$4,762	\$5,303
Age 3-21	\$4,696	\$4,694	\$4,464	\$4,571	\$4,491	\$4,195
Age 22+	\$8,190	\$7,720	\$8,797	\$8,374	\$9,772	\$9,374

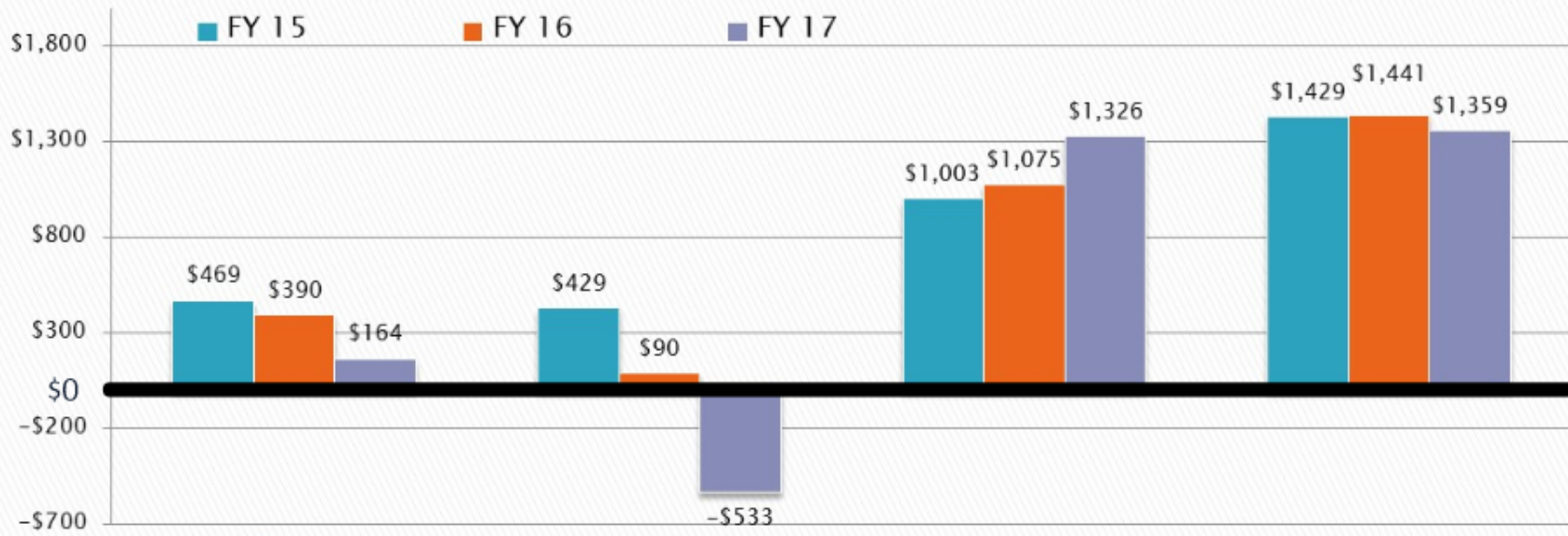


## Comparison of Per Person Expenditures Data FY 15 to FY 17 Other Ethnic Groups Living at Home



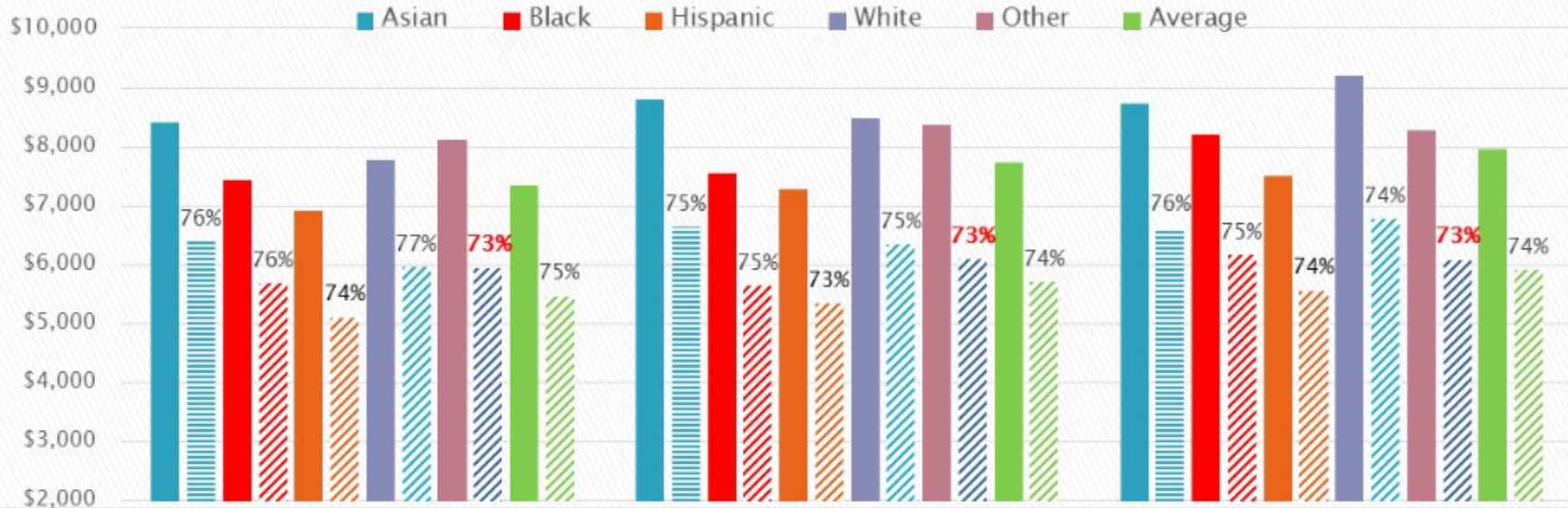
Age \ FY	FY 15	FY 15 Average	FY 16	FY 16 Average	FY 17	FY 17 Average
All Ages	\$5,941	\$5,472	\$6,097	\$5,707	\$6,078	\$5,914
Age 0-2	\$4,911	\$4,482	\$5,041	\$4,951	\$4,770	\$5,303
Age 3-21	\$5,697	\$4,694	\$5,646	\$4,571	\$5,521	\$4,195
Age 22+	\$9,149	\$7,720	\$9,815	\$8,374	\$10,733	\$9,374

## Variance from Average Comparison of Per Person Expenditures Data FY 15 to FY 17 Other Ethnic Groups Living at Home



Age \ FY	All Ages		Age 0-2		Age 3-21		Age 22+	
	FY 15	FY 15 Average	FY 16	FY 16 Average	FY 17	FY 17 Average	FY 17	FY 17 Average
All Ages	\$5,941	\$5,472	\$6,097	\$5,707	\$6,078	\$5,914		
Age 0-2	\$4,911	\$4,482	\$5,041	\$4,951	\$4,770	\$5,303		
Age 3-21	\$5,697	\$4,694	\$5,646	\$4,571	\$5,521	\$4,195		
Age 22+	\$9,149	\$7,720	\$9,815	\$8,374	\$10,733	\$9,374		

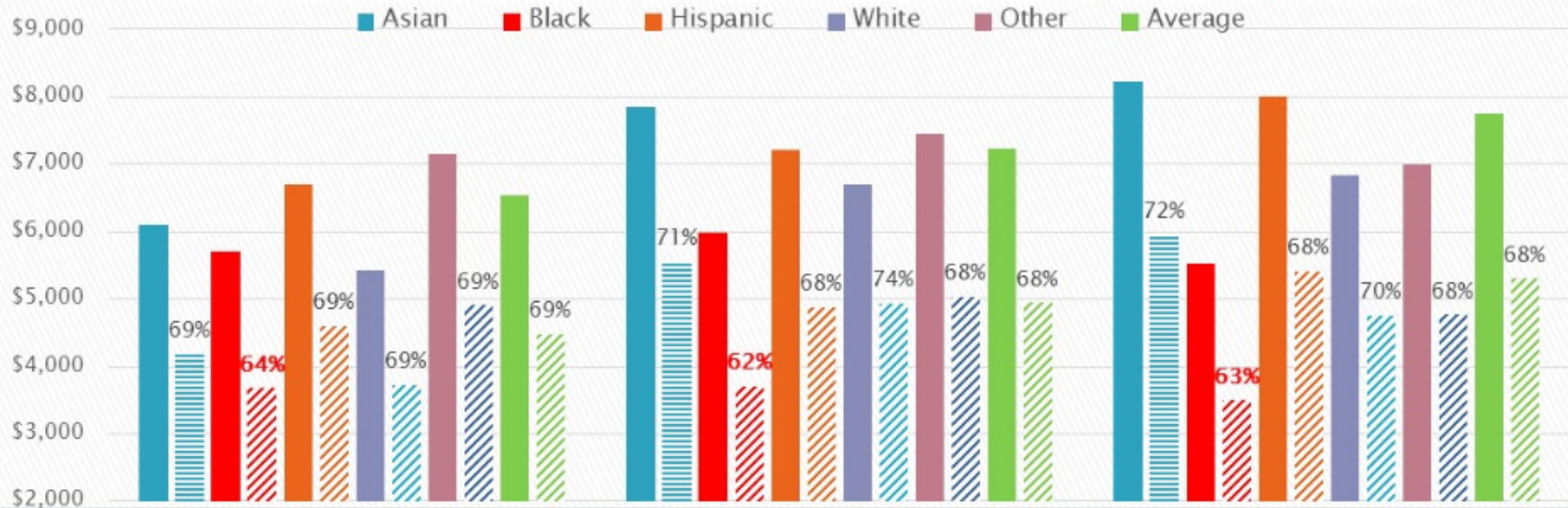
## Comparison of Per Person Authorizations & Expenditures Data FY 15 to FY 17 All Ages Living at Home by Ethnicity



Ethnicity	All Ages FY 15		All Ages FY 16		All Ages FY 17	
	Authorizations	Expenditures	Authorizations	Expenditures	Authorizations	Expenditures
Asian	\$8,409	\$6,393	\$8,795	\$6,637	\$8,728	\$6,626
African American	\$7,447	\$5,688	\$7,559	\$5,637	\$8,203	\$6,160
Hispanic	\$6,912	\$5,103	\$7,279	\$5,344	\$7,515	\$5,566
White	\$7,774	\$5,955	\$8,469	\$6,345	\$9,201	\$6,772
Other	\$8,122	\$5,941	\$8,365	\$6,097	\$8,287	\$6,078
Average	\$7,339	\$5,472	\$7,723	\$5,707	\$7,964	\$5,914

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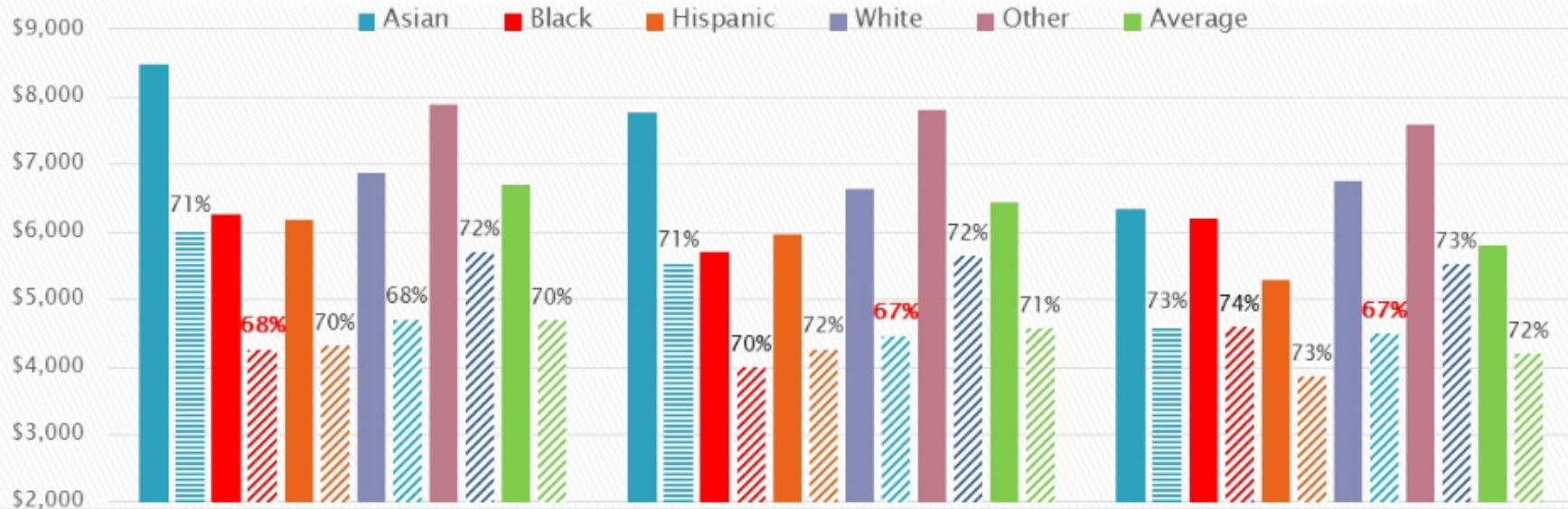
## Comparison of Per Person Authorizations & Expenditures Data FY 15 to FY 17 Age 0-2 Living at Home by Ethnicity



Ethnicity	Age 0-2 FY 15		Age 0-2 FY 16		Age 0-2 FY 17	
	Authorizations	Expenditures	Authorizations	Expenditures	Authorizations	Expenditures
Asian	\$6,106	\$4,187	\$7,838	\$5,565	\$8,226	\$5,957
African American	\$5,714	\$3,683	\$5,982	\$3,704	\$5,532	\$3,504
Hispanic	\$6,696	\$4,597	\$7,208	\$4,878	\$8,011	\$5,418
White	\$5,422	\$3,724	\$6,702	\$4,941	\$6,837	\$4,762
Other	\$7,159	\$4,911	\$7,442	\$5,041	\$6,986	\$4,770
Average	\$6,541	\$4,482	\$7,237	\$4,951	\$7,750	\$5,303

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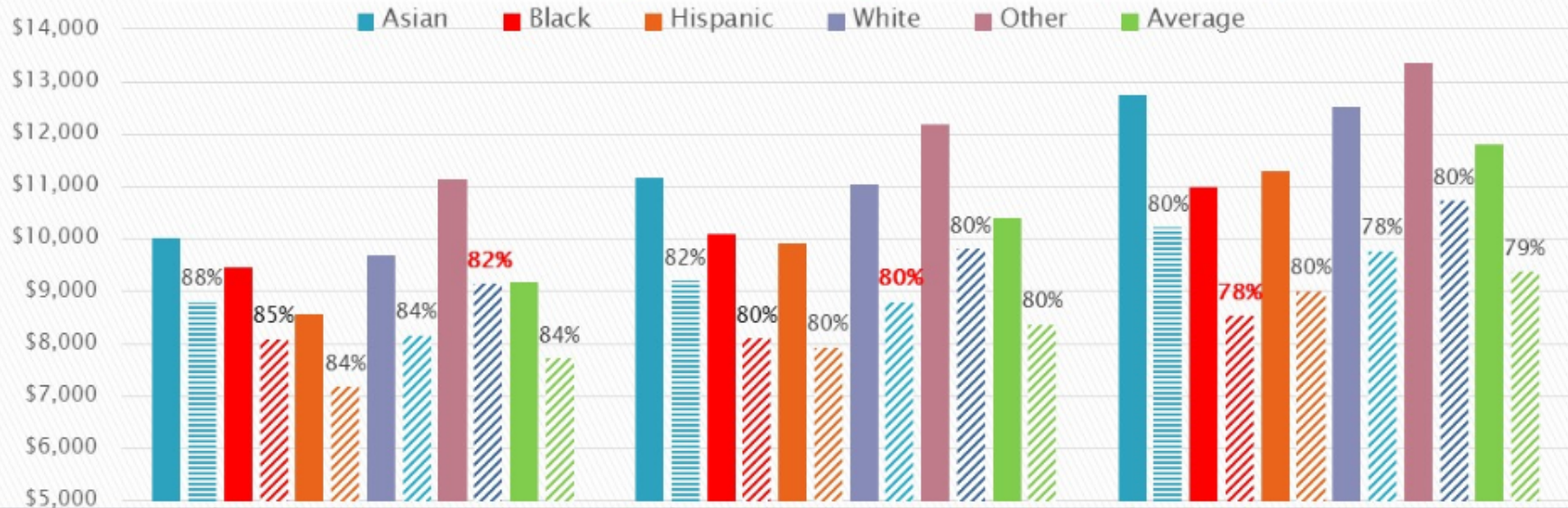
## Comparison of Per Person Authorizations & Expenditures Data FY 15 to FY 17 Age 3-21 Living at Home by Ethnicity



Ethnicity	Age 3-21 FY 15		Age 3-21 FY 16		Age 3-21 FY 17	
	Authorizations	Expenditures	Authorizations	Expenditures	Authorizations	Expenditures
Asian	\$8,491	\$6,051	\$7,765	\$5,547	\$6,348	\$4,616
African American	\$6,267	\$4,260	\$5,705	\$3,991	\$6,208	\$4,589
Hispanic	\$6,177	\$4,310	\$5,967	\$4,267	\$5,281	\$3,854
White	\$6,868	\$4,696	\$6,640	\$4,464	\$6,753	\$4,491
Other	\$7,889	\$5,697	\$7,799	\$5,646	\$7,585	\$5,521
Average	\$6,701	\$4,694	\$6,432	\$4,571	\$5,803	\$4,195

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## Comparison of Per Person Authorizations & Expenditures Data FY 15 to FY 17 Age 22+ Living at Home by Ethnicity



Ethnicity	Age 22+ FY 15		Age 22+ FY 16		Age 22+ FY 17	
	Authorizations	Expenditures	Authorizations	Expenditures	Authorizations	Expenditures
Asian	\$10,010	\$8,802	\$11,174	\$9,201	\$12,739	\$10,219
African American	\$9,458	\$8,084	\$10,107	\$8,098	\$10,983	\$8,534
Hispanic	\$8,577	\$7,177	\$9,906	\$7,937	\$11,296	\$9,005
White	\$9,697	\$8,170	\$11,029	\$8,797	\$12,518	\$9,772
Other	\$11,138	\$9,149	\$12,196	\$9,815	\$13,371	\$10,733
Average	\$9,171	\$7,720	\$10,412	\$8,374	\$11,803	\$9,374

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# Major Trends and Conclusions

**Trends in  
FY 2017**

**Conclusions**



# What are the Trends?

- ▶ For those living at home with family, there was an increase in POS expenditures in FY 2017 over FY 2016 when looking at all ages
- ▶ Major gains were made in expenditures for Hispanic babies and toddlers (0–2 years of age).



# What are the Trends?

- ▶ Differences between different ethnic groups continue, with expenditures for Hispanic school-aged children and Hispanic adults being less than the average.
- ▶ Concerning disparity seems to be increasing for African American babies and toddlers for authorizations, utilization and expenditures.



# What are the Trends in Utilization?

- ▶ Across all languages and ethnicities, the average utilization of authorized POS funds is 84.0% (FY 16 was 83.7%).
- ▶ Utilization continues to be the lowest in the 0–2 year age group at 68.4%, increases to 76.5% for 3 to 21 year olds, and then 88.3% for those 22 years old and older.



## What are the Trends in Utilization by Language?

- ▶ The lowest POS utilization (comparing expenditure to authorization) by language (with 20 or more clients) overall\* was for Cantonese (76.1%), Mandarin (79.0%), Arabic (79.1%) and Vietnamese (81.2%).
- ▶ In comparison, clients and their families who are primary Spanish speakers utilize services at 81.3% and English at 84.9%.



## Surprising Trends by Language

Across all ages, **English** was the language\* with the highest percentage of NO POS services at 21.9% (total of 10,901 persons)

Vietnamese was 20.0% (125 persons served)

Mandarin was 19.1% (272 persons served)

Korean was 14.1% (71 persons served)

- ▶ In Early Start, those who spoke **English** had the highest percentage of NO POS at 1.3%. The next highest percentage in Early Start of NO POS was Spanish at 0.9%.

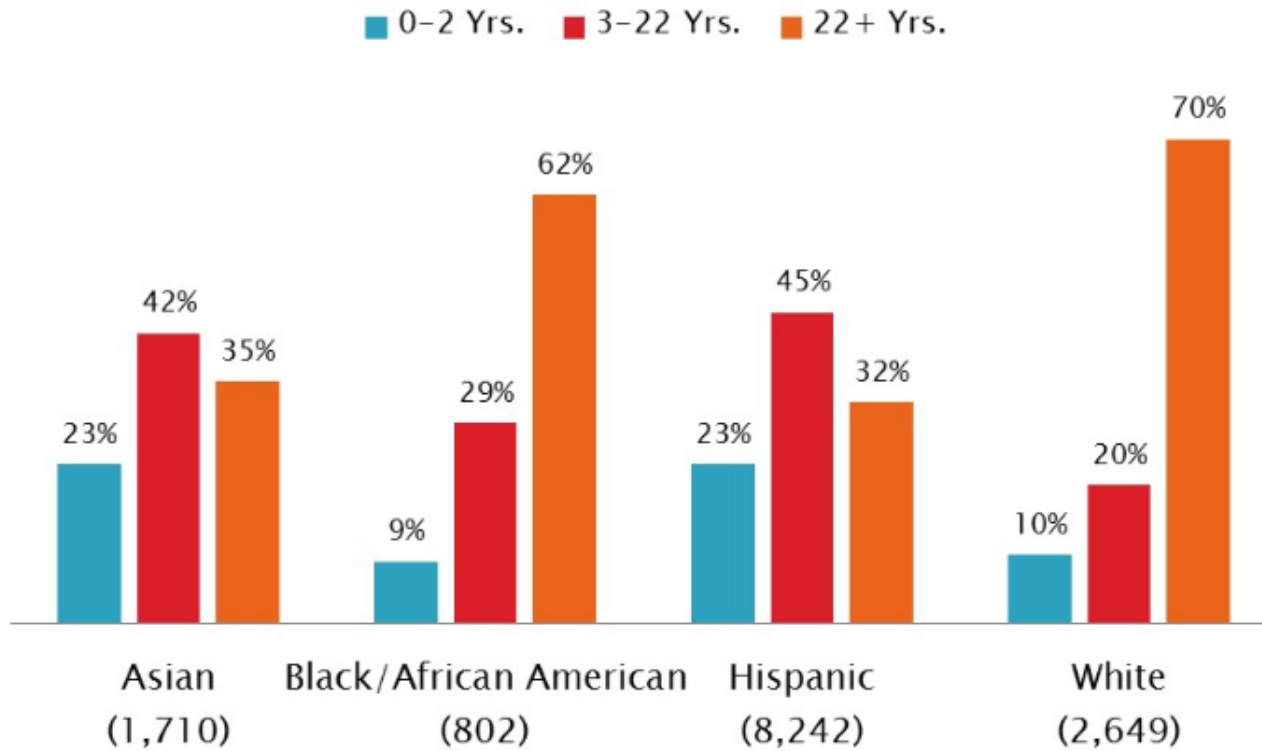
\*Note \*(with 20 or more persons served)



# Surprising Trends by Ethnicity

- ▶ The highest percentage of NO POS (21.9%) is for African American persons served. (Hispanic is 21.2%)
- ▶ For babies and toddlers, African Americans have the lowest authorizations, expenditures and the lowest utilization.
- ▶ Plus, this discrepancy in POS for Early Start services seems to be getting bigger over the past three years.

## Comparison of Ages by Ethnicity FY 2017



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# Major Trends

- ▶ Disparity is real -- with expenditures for Latino/Hispanic persons served being less than the average across All Ages, compared to other ethnicities.
- ▶ Comparing based on similar age “profiles” --
  - Authorization: Asian \$8,728 Hispanic \$7,515
  - Expenditure: Asian \$6,626 Hispanic \$5,566



# Major Trends -- POS ONLY

- ▶ People within the Latino/Hispanic group still have less per person authorizations and expenditures across all age groups than people in the Asian group, the most comparable group to Hispanic.
  
- ▶ POS recipients only:
  - Hispanic (6,498) Authorization    \$14,220 (\$912 less than Asian)
  - Hispanic (6,498) Expenditure    \$11,515 (\$815 less than Asian)
  
  - Asian (1,349) Authorization    \$15,132
  - Asian (1,349) Expenditure    \$12,330

# Two Major Challenges Remain

- ▶ Outreach to the Asian Community to achieve more representation across all Asian groups within SG/PRC – so that the percentage of SG/PRC persons served is more similar to the percentage in the general population.
- ▶ Help African American and Hispanic families feel more comfortable and confident in accessing and utilizing regional center paid services.

# Major conclusions

- ▶ **Culture more powerful than Language –**
- ▶ While speaking a primary language other than English can certainly be a barrier to accessing services, the SG/PRC data supports that ethnicity – which is as close as we can measure “culture” with these data – appears to be a more powerful influence than language in accessing and utilizing regional center paid services.
- ▶ Building relationships with families is important in building trust that leads to willingness of the family to access services.

# What is SG/PRC doing to build relationships?

- ▶ Second look at the Projects started as a result of Community input --
  - Building the parents' confidence to be effective partners with the regional center to access services and supports for their family members and to help other parents do the same:
    - Parent Mentor Initiative (PMI)
    - Navigating the Regional Center System (NRCS) Workshops
    - Train parents to train other parents in the "Understanding my Child's Disability" information -- online and in person

Workshop Series	
Module 1	<b>Regional Center Purpose</b>
Module 2	<b>The Regional Center- Family Partnership</b>
Module 3	<b>Person Centered Planning &amp; IPP</b>
Module 4	<b>Resources, Services &amp; Process</b>
Module 5	<b>Empowerment &amp; Action Plan</b>

**Register  
NOW**

To sign up for any of the following community-based workshops listed below, please call Familias First at (626) 320-1317.

Facility location (Language)	Day & Time	Module 1	Module 2	Module 3	Module 4	Module 5
Pacific Clinics (English) 18623 Gale Ave. City of Industry, CA 91748	Friday 10am-12:30pm	01/05/18	01/12/18	01/19/18	01/26/18	02/02/18
SG/PRC (English) 75 Rancho Camino Drive Pomona, CA 91766	Tuesday 10am-12:30pm	02/13/18	02/20/18	02/27/18	03/06/18	03/13/18
CBC Education (Spanish) 13100 Brooks. Dr. #103 Baldwin Park, CA 91706	Friday 10am-12:30pm	03/09/18	03/16/18	03/23/18	03/30/18	04/06/18
SG/PRC (Spanish) 75 Rancho Camino Drive Pomona, CA 91766	Tuesday 10am-12:30pm	04/10/18	04/17/18	04/24/18	05/01/18	05/08/18

Visit SG/PRC website at [www.sgprc.org](http://www.sgprc.org) for future workshops in English, Spanish and Chinese.

# Equity Projects with Continuation Funding

- ▶ Korean Outreach Specialist
- ▶ Chinese Outreach Specialist with The Parents' Place: Translations, 1:1 Person-Centered Conversations
- ▶ Korean translation of the online ADEPT Behavior Management training modules
- ▶ Parents Trained to be Trainers for “Understanding My Child’s Disability” – to be presented in person



# New Community-Based Organization Projects

- ▶ Health and developmental screenings for children 0–5, primarily for Korean families – 6/2/18 at SG/PRC
- ▶ Follow up training for Korean families with children referred to regional center
- ▶ Development of Vietnamese Parent Support Group in SG/PRC area
- ▶ Training for Vietnamese families in the IEP process

# Where do we go from here?

- ▶ What are your ideas about the information presented?
- ▶ What other trends do you see?
- ▶ What can the regional center do to increase the access to services by various ethnic and language groups?
- ▶ What do you think SG/PRC can do to help families better utilize the services that are authorized?
- ▶ What other data analysis is needed?
- ▶ What should we do differently?





**EQUALITY**



**EQUITY**



**W/O BARRIER**

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## Questions



[SGPRC.org](http://SGPRC.org)

Facebook

Contact  
(909)  
620-7722

www.SGPRC.org

The screenshot shows the homepage of the San Gabriel/Pomona Regional Center website. At the top right, there are links for "Career Opportunities", "FAQ", and "Contact Us". The main header features the organization's name "SAN GABRIEL/POMONA REGIONAL CENTER" and a search bar with a "Select Language" dropdown. A navigation menu includes "Home", "About Us", "Clients & Families", "Service Providers", "Resources", and "Governance".

The central focus is a "Critical Issues Forums" banner with a blue background and white text. It states: "Educational opportunities for parents that have been designed to address, new or current issues that may affect the delivery and accessibility of service to clients and families." Below this, a green button says "Click here for more information".

To the right of the banner is a teal box with the text: "Service, support, and advocacy for individuals with developmental disabilities and their families." It contains two buttons: "Apply for Services" and "Become a Service Provider". Below this is a "How Do I?" dropdown menu with "QUICK LINKS" selected.

The bottom section is divided into three columns. The left column, titled "In the Spotlight", has a green header and contains the text: "What's new in our Community Services Department?" and "SGPRC team members focusing on Employment, Housing and HCBS Final Rule... click here for more". The middle column has a yellow header "View Meetings & Events" and a calendar showing dates from 16 to 29. The right column has a green header "View Latest News" and displays a news article snippet.

# Facebook

@SGPRegionalCenter



Emergency EXPO  
4/18/18

Backpack Event  
7/28/18

## Contact

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