SAN GABRIEL/POMONA REGIONAL CENTER DEVELOPMENTALSERVICES, INC.

Minutes of the Meeting of the Client Services /Advisory Committee

June 27, 2018

A regular meeting of the Client Services/Advisory Committee was held on Wednesday, May 23, 2018. The following committee members were present at said meeting:

<u>PRESENT</u> <u>STAFF</u>:

Victor Guzman, Chair Tricia Vannucci Mary Soldato Laura Palma Preeti Subramanaian Elisa Herzog

Daniel Clancy
Sheila James
Herminio Escalante
Jensu Teleog

ABSENT:
David Grisey
Jenny Needham
Shanon Hines

RECOMMENDED BOARD ACTIONS

Julie Lopez

THE CLIENT SERVICES/ADVISORY COMMITTEE RECOMMENDS THE FOLLOWING: None

ITEMS DISCUSSED

A. CALL TO ORDER

Chairperson, Victor Guzman called the meeting to order at 6:07-pm A Quorum was established.

-The minutes were approved as written, Clancy, Soldato

B. PUBLIC COMMENT

None

C. <u>CLIENT ADVOCATE</u> –Elisa Herzog:

- The last Client Training Group meeting was held at the West Covina Library on Thursday, May 31st from 6:30pm-730pm on the importance of proper oral hygiene presented by Dr. Wade Banner & SG/PRC's Dental Coordinator, Cristina Macasaet
 - Please see provided flyer for more information about Dr. Banner & In
 Motion Dentists—complete dental services in the comfort of your own home
- Epilepsy Foundation's My Seizure Diary app is your self-management tool to help you record, track, and manage your seizures and epilepsy. The Diary lets you record your medical history, seizures, medications, side effects, moods, or other personal experiences.
 - My Seizure Diary also helps you remember what to do you can have reminders of when to take your medicines, when to refill a prescription, or when you have medical appointments or tests.
 - Please see the provided flyer for more information on this app for online, android and apple
- This year marks the third annual DCRC Disability Pride Fest. The Disability Pride Fest is a festival for the disability community of Greater Western Los Angeles County, bringing together individuals, organizations, and companies around the mission of disability pride.
 - o More details to come. Save the date- Saturday, July 28th!
 - o Free admission.
 - Tech giveaways- MacBooks, iPads, iPhones and more!
 - Resource fair featuring agencies, organizations and companies serving children and adults with disabilities.
- Access Services, Steve Wrenn, Senior Mobility Management Counselor has agreed to give this evening's presentation.

D. ACTION ITEM

None

E. <u>COMMITTEE FOLLOW-UP/ FUTURE TRAINING TOPICS</u>

Victor Guzman / Lucina Galarza addressed training topics.

- The committee agreed on the following training topics to be provided:
 - July 2018- Quality Assurance-Monitoring of Adult Day Programs
 - August 2018- Eligibility- Early Start, Lanterman
 - September 2018- Early Intervention Services

F. Special Presentation

Special Presentation Types of Residential Care, presented by Aaron Christian, Associate Director of Community Services

- This presentation was an overview of Access Services, new updates and information. Mr. Wrenn goes out to the public to resource fairs, senior centers and health centers to educate people on Access Services.
- Mr. Wrenn presented that Access makes 13,000 trips a day; about 3 million trips per year.
- The catchment area is LA county and runs service as a bus route. If there is no other option, a referral is made to get into senior care.
- Other options, if Access is not available or if you are going out of the area, would be metro, dial-a-ride, or ride share. There may be a transfer location to take you into the town out of the catchment area.
- Access current fares are \$2.75 for 19.9 miles or less; \$3.50 for 20 miles and over.
- The federal government allows for rideshare to keep Access rates.
- The new Access app allows the rider to be notified when the driver is 15 minutes out. They advise to be at the curb at least 5 minutes before pick-up.
- Access has contract with Metro Police Sheriffs to patrol any areas to make sure it is safe. They advise to book in a crowded well-lit area.
- If there is any type of complaint, please inform Access.
- There is now Audio recording, video recordings, and automatic recording when the driver is going over a certain speed-limit.
- Coupons can be given by the Service Coordinators.
- To download the app, you must first register then download the app.
- If there is a safety issue, get the name of the driver and trip ID.

ASSOCIATE EXECUTIVE DIRECTOR REPORT -

Lucina Galarza Presented the following information:

- **Respite Policy** DDS has approved the Respite Policy.
- Self Determination Advisory Committee Meetings & Updates
 - o SDP Waiver application was approved by CMS on June 6, 2018. We are waiting implementation guidelines from DDS as to next steps. But we have scheduled informational/pre-enrollment trainings as follows: English: July 19, 2018 at 10:00 am at SGPRC.
- The next advisory meeting is scheduled for August at 6:00 pm. Future meetings will be held every second Tuesday of the month at 6 pm (unless cancelled by committee.) Please visit SGPRC website.

- **Fairview DC:** We have made excellent progress and only have two individuals left to place.
- **Person Centered Thinking** Our consultant continues to provide training to al SG/PRC staff. We have completed five of six training sessions. We are also making changes to forms and processes to align with Person Centered Thinking, including our changes to our IPP to make it more person-centered.

G. ADJOURN

Chairperson Victor Guzman adjourned the meeting at 7:05 pm.

The next Client Services/Advisory Committee meeting is scheduled for Wednesday, July 25, 2018. Meeting will be held in the Assembly Room.