

**Consumers with No Purchase of Services
by Language**

For All Ages

Language	Total Eligible Consumers	Consumers Receiving Purchased Services	Consumers With No Purchased Services	Percent With No Purchased Services
ASL (American Sign Language)	45	40	5	11.1%
Other Sign Language	2	1	1	50.0%
English	10,386	8,177	2,209	21.3%
Armenian	13	11	2	15.4%
Somali	0	0	0	-
Swahili	0	0	0	-
Nigerian	0	0	0	-
Amharic	2	2	0	0.0%
Aramaic / Chaldean	1	1	0	0.0%
French	2	1	1	50.0%
Italian	3	2	1	33.3%
Portuguese	3	3	0	0.0%
Spanish	3,482	2,875	607	17.4%
Other Latin	0	0	0	-
Cantonese Chinese	202	162	40	19.8%
Mandarin Chinese	296	227	69	23.3%
Japanese	10	8	2	20.0%
Vietnamese	127	101	26	20.5%
Korean	71	63	8	11.3%
Laotian	2	1	1	50.0%
Cambodian	8	4	4	50.0%
Other Asian	17	13	4	23.5%
Dutch	0	0	0	-
German	0	0	0	-
Hmong	0	0	0	-
Thai	6	5	1	16.7%
Mien	0	0	0	-
Other Germanic	0	0	0	-
Hungarian	1	1	0	0.0%
Russian	2	2	0	0.0%
Other Uralic-Slavic Languages	2	2	0	0.0%
Samoan	0	0	0	-
Tagalog	61	51	10	16.4%
Guamanian	0	0	0	-
Other Pacific Island	0	0	0	-
Arabic	27	22	5	18.5%
Hebrew	0	0	0	-
Farsi (Persian)	6	5	1	16.7%
Hindi (Northern India)	7	5	2	28.6%
Urdu (Pakistan India)	3	3	0	0.0%
Other Indo-Iranian Language	3	3	0	0.0%
Danish	1	1	0	0.0%
Norwegian	0	0	0	-
Swedish	0	0	0	-
Other Scandinavian	0	0	0	-
All Other Languages	18	15	3	16.7%
Totals:	14,809	11,807	3,002	20.3%

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**Consumers with No Purchase of Services
by Language**

For Birth to age 2 years, inclusive

Language	Total Eligible Consumers	Consumers Receiving Purchased Services	Consumers With No Purchased Services	Percent With No Purchased Services
ASL (American Sign Language)	0	0	0	-
Other Sign Language	0	0	0	-
English	2,239	2,194	45	2.0%
Armenian	2	2	0	0.0%
Somali	0	0	0	-
Swahili	0	0	0	-
Nigerian	0	0	0	-
Amharic	1	1	0	0.0%
Aramaic / Chaldean	1	1	0	0.0%
French	0	0	0	-
Italian	0	0	0	-
Portuguese	3	3	0	0.0%
Spanish	694	685	9	1.3%
Other Latin	0	0	0	-
Cantonese Chinese	41	41	0	0.0%
Mandarin Chinese	90	88	2	2.2%
Japanese	1	1	0	0.0%
Vietnamese	16	16	0	0.0%
Korean	9	9	0	0.0%
Laotian	0	0	0	-
Cambodian	1	1	0	0.0%
Other Asian	5	5	0	0.0%
Dutch	0	0	0	-
German	0	0	0	-
Hmong	0	0	0	-
Thai	1	1	0	0.0%
Mien	0	0	0	-
Other Germanic	0	0	0	-
Hungarian	0	0	0	-
Russian	1	1	0	0.0%
Other Uralic-Slavic Languages	2	2	0	0.0%
Samoan	0	0	0	-
Tagalog	2	2	0	0.0%
Guamanian	0	0	0	-
Other Pacific Island	0	0	0	-
Arabic	6	6	0	0.0%
Hebrew	0	0	0	-
Farsi (Persian)	0	0	0	-
Hindi (Northern India)	1	1	0	0.0%
Urdu (Pakistan India)	2	2	0	0.0%
Other Indo-Iranian Language	1	1	0	0.0%
Danish	0	0	0	-
Norwegian	0	0	0	-
Swedish	0	0	0	-
Other Scandinavian	0	0	0	-
All Other Languages	4	4	0	0.0%
Totals:	3,123	3,067	56	1.8%

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**Consumers with No Purchase of Services
by Language**

For age 3 years to 21 years, inclusive

Language	Total Eligible Consumers	Consumers Receiving Purchased Services	Consumers With No Purchased Services	Percent With No Purchased Services
ASL (American Sign Language)	3	3	0	0.0%
Other Sign Language	0	0	0	-
English	3,805	2,412	1,393	36.6%
Armenian	4	3	1	25.0%
Somali	0	0	0	-
Swahili	0	0	0	-
Nigerian	0	0	0	-
Amharic	1	1	0	0.0%
Aramaic / Chaldean	0	0	0	-
French	1	1	0	0.0%
Italian	2	2	0	0.0%
Portuguese	0	0	0	-
Spanish	1,562	1,153	409	26.2%
Other Latin	0	0	0	-
Cantonese Chinese	73	54	19	26.0%
Mandarin Chinese	124	76	48	38.7%
Japanese	4	2	2	50.0%
Vietnamese	67	46	21	31.3%
Korean	28	25	3	10.7%
Laotian	1	1	0	0.0%
Cambodian	5	2	3	60.0%
Other Asian	4	2	2	50.0%
Dutch	0	0	0	-
German	0	0	0	-
Hmong	0	0	0	-
Thai	3	2	1	33.3%
Mien	0	0	0	-
Other Germanic	0	0	0	-
Hungarian	0	0	0	-
Russian	0	0	0	-
Other Uralic-Slavic Languages	0	0	0	-
Samoan	0	0	0	-
Tagalog	13	10	3	23.1%
Guamanian	0	0	0	-
Other Pacific Island	0	0	0	-
Arabic	14	10	4	28.6%
Hebrew	0	0	0	-
Farsi (Persian)	1	1	0	0.0%
Hindi (Northern India)	3	1	2	66.7%
Urdu (Pakistan India)	0	0	0	-
Other Indo-Iranian Language	1	1	0	0.0%
Danish	0	0	0	-
Norwegian	0	0	0	-
Swedish	0	0	0	-
Other Scandinavian	0	0	0	-
All Other Languages	5	3	2	40.0%
Totals:	5,724	3,811	1,913	33.4%

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**Consumers with No Purchase of Services
by Language**

For age 22 years and older

Language	Total Eligible Consumers	Consumers Receiving Purchased Services	Consumers With No Purchased Services	Percent With No Purchased Services
ASL (American Sign Language)	42	37	5	11.9%
Other Sign Language	2	1	1	50.0%
English	4,342	3,571	771	17.8%
Armenian	7	6	1	14.3%
Somali	0	0	0	-
Swahili	0	0	0	-
Nigerian	0	0	0	-
Amharic	0	0	0	-
Aramaic / Chaldean	0	0	0	-
French	1	0	1	100.0%
Italian	1	0	1	100.0%
Portuguese	0	0	0	-
Spanish	1,226	1,037	189	15.4%
Other Latin	0	0	0	-
Cantonese Chinese	88	67	21	23.9%
Mandarin Chinese	82	63	19	23.2%
Japanese	5	5	0	0.0%
Vietnamese	44	39	5	11.4%
Korean	34	29	5	14.7%
Laotian	1	0	1	100.0%
Cambodian	2	1	1	50.0%
Other Asian	8	6	2	25.0%
Dutch	0	0	0	-
German	0	0	0	-
Hmong	0	0	0	-
Thai	2	2	0	0.0%
Mien	0	0	0	-
Other Germanic	0	0	0	-
Hungarian	1	1	0	0.0%
Russian	1	1	0	0.0%
Other Uralic-Slavic Languages	0	0	0	-
Samoan	0	0	0	-
Tagalog	46	39	7	15.2%
Guamanian	0	0	0	-
Other Pacific Island	0	0	0	-
Arabic	7	6	1	14.3%
Hebrew	0	0	0	-
Farsi (Persian)	5	4	1	20.0%
Hindi (Northern India)	3	3	0	0.0%
Urdu (Pakistan India)	1	1	0	0.0%
Other Indo-Iranian Language	1	1	0	0.0%
Danish	1	1	0	0.0%
Norwegian	0	0	0	-
Swedish	0	0	0	-
Other Scandinavian	0	0	0	-
All Other Languages	9	8	1	11.1%
Totals:	5,962	4,929	1,033	17.3%

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