

**Consumers with No Purchase of Services
by Language**

For All Ages				
Language	Total Eligible Consumers	Consumers Receiving Purchased Services	Consumers With No Purchased Services	Percent With No Purchased Services
ASL (American Sign Language)	41	37	4	9.8%
Other Sign Language	2	1	1	50.0%
English	10,831	8,578	2,253	20.8%
Armenian	13	10	3	23.1%
Somali	0	0	0	-
Swahili	0	0	0	-
Nigerian	0	0	0	-
Amharic	1	1	0	0.0%
Aramaic / Chaldean	1	1	0	0.0%
French	1	0	1	100.0%
Italian	0	0	0	-
Portuguese	2	2	0	0.0%
Spanish	3,432	2,817	615	17.9%
Other Latin	0	0	0	-
Cantonese Chinese	212	171	41	19.3%
Mandarin Chinese	303	240	63	20.8%
Japanese	8	7	1	12.5%
Vietnamese	131	100	31	23.7%
Korean	66	58	8	12.1%
Laotian	2	2	0	0.0%
Cambodian	11	6	5	45.5%
Other Asian	18	15	3	16.7%
Dutch	0	0	0	-
German	0	0	0	-
Hmong	0	0	0	-
Thai	6	6	0	0.0%
Mien	0	0	0	-
Other Germanic	0	0	0	-
Hungarian	1	1	0	0.0%
Russian	2	2	0	0.0%
Other Uralic-Slavic Languages	0	0	0	-
Samoan	0	0	0	-
Tagalog	59	47	12	20.3%
Guamanian	0	0	0	-
Other Pacific Island	0	0	0	-
Arabic	38	30	8	21.1%
Hebrew	1	1	0	0.0%
Farsi (Persian)	5	5	0	0.0%
Hindi (Northern India)	7	5	2	28.6%
Urdu (Pakistan India)	1	1	0	0.0%
Other Indo-Iranian Language	2	2	0	0.0%
Danish	1	1	0	0.0%
Norwegian	0	0	0	-
Swedish	0	0	0	-
Other Scandinavian	0	0	0	-
All Other Languages	14	13	1	7.1%
Totals:	15,212	12,160	3,052	20.1%

**Consumers with No Purchase of Services
by Language**

For Birth to age 2 years, inclusive

Language	Total Eligible Consumers	Consumers Receiving Purchased Services	Consumers With No Purchased Services	Percent With No Purchased Services
ASL (American Sign Language)	1	1	0	0.0%
Other Sign Language	0	0	0	-
English	2,388	2,354	34	1.4%
Armenian	0	0	0	-
Somali	0	0	0	-
Swahili	0	0	0	-
Nigerian	0	0	0	-
Amharic	0	0	0	-
Aramaic / Chaldean	0	0	0	-
French	0	0	0	-
Italian	0	0	0	-
Portuguese	1	1	0	0.0%
Spanish	640	638	2	0.3%
Other Latin	0	0	0	-
Cantonese Chinese	40	40	0	0.0%
Mandarin Chinese	86	85	1	1.2%
Japanese	1	1	0	0.0%
Vietnamese	15	15	0	0.0%
Korean	7	7	0	0.0%
Laotian	0	0	0	-
Cambodian	2	2	0	0.0%
Other Asian	5	5	0	0.0%
Dutch	0	0	0	-
German	0	0	0	-
Hmong	0	0	0	-
Thai	1	1	0	0.0%
Mien	0	0	0	-
Other Germanic	0	0	0	-
Hungarian	0	0	0	-
Russian	1	1	0	0.0%
Other Uralic-Slavic Languages	0	0	0	-
Samoan	0	0	0	-
Tagalog	2	2	0	0.0%
Guamanian	0	0	0	-
Other Pacific Island	0	0	0	-
Arabic	14	14	0	0.0%
Hebrew	0	0	0	-
Farsi (Persian)	0	0	0	-
Hindi (Northern India)	1	1	0	0.0%
Urdu (Pakistan India)	0	0	0	-
Other Indo-Iranian Language	1	1	0	0.0%
Danish	0	0	0	-
Norwegian	0	0	0	-
Swedish	0	0	0	-
Other Scandinavian	0	0	0	-
All Other Languages	1	1	0	0.0%
Totals:	3,207	3,170	37	1.2%

**Consumers with No Purchase of Services
by Language**

For age 3 years to 21 years, inclusive

Language	Total Eligible Consumers	Consumers Receiving Purchased Services	Consumers With No Purchased Services	Percent With No Purchased Services
ASL (American Sign Language)	1	1	0	0.0%
Other Sign Language	0	0	0	-
English	4,066	2,622	1,444	35.5%
Armenian	4	3	1	25.0%
Somali	0	0	0	-
Swahili	0	0	0	-
Nigerian	0	0	0	-
Amharic	1	1	0	0.0%
Aramaic / Chaldean	1	1	0	0.0%
French	0	0	0	-
Italian	0	0	0	-
Portuguese	1	1	0	0.0%
Spanish	1,545	1,152	393	25.4%
Other Latin	0	0	0	-
Cantonese Chinese	82	63	19	23.2%
Mandarin Chinese	130	92	38	29.2%
Japanese	1	1	0	0.0%
Vietnamese	73	48	25	34.2%
Korean	24	20	4	16.7%
Laotian	1	1	0	0.0%
Cambodian	6	3	3	50.0%
Other Asian	4	3	1	25.0%
Dutch	0	0	0	-
German	0	0	0	-
Hmong	0	0	0	-
Thai	3	3	0	0.0%
Mien	0	0	0	-
Other Germanic	0	0	0	-
Hungarian	0	0	0	-
Russian	0	0	0	-
Other Uralic-Slavic Languages	0	0	0	-
Samoan	0	0	0	-
Tagalog	12	7	5	41.7%
Guamanian	0	0	0	-
Other Pacific Island	0	0	0	-
Arabic	18	11	7	38.9%
Hebrew	1	1	0	0.0%
Farsi (Persian)	1	1	0	0.0%
Hindi (Northern India)	3	1	2	66.7%
Urdu (Pakistan India)	1	1	0	0.0%
Other Indo-Iranian Language	0	0	0	-
Danish	0	0	0	-
Norwegian	0	0	0	-
Swedish	0	0	0	-
Other Scandinavian	0	0	0	-
All Other Languages	6	5	1	16.7%
Totals:	5,985	4,042	1,943	32.5%

**Consumers with No Purchase of Services
by Language**

For age 22 years and older

Language	Total Eligible Consumers	Consumers Receiving Purchased Services	Consumers With No Purchased Services	Percent With No Purchased Services
ASL (American Sign Language)	39	35	4	10.3%
Other Sign Language	2	1	1	50.0%
English	4,377	3,602	775	17.7%
Armenian	9	7	2	22.2%
Somali	0	0	0	-
Swahili	0	0	0	-
Nigerian	0	0	0	-
Amharic	0	0	0	-
Aramaic / Chaldean	0	0	0	-
French	1	0	1	100.0%
Italian	0	0	0	-
Portuguese	0	0	0	-
Spanish	1,247	1,027	220	17.6%
Other Latin	0	0	0	-
Cantonese Chinese	90	68	22	24.4%
Mandarin Chinese	87	63	24	27.6%
Japanese	6	5	1	16.7%
Vietnamese	43	37	6	14.0%
Korean	35	31	4	11.4%
Laotian	1	1	0	0.0%
Cambodian	3	1	2	66.7%
Other Asian	9	7	2	22.2%
Dutch	0	0	0	-
German	0	0	0	-
Hmong	0	0	0	-
Thai	2	2	0	0.0%
Mien	0	0	0	-
Other Germanic	0	0	0	-
Hungarian	1	1	0	0.0%
Russian	1	1	0	0.0%
Other Uralic-Slavic Languages	0	0	0	-
Samoan	0	0	0	-
Tagalog	45	38	7	15.6%
Guamanian	0	0	0	-
Other Pacific Island	0	0	0	-
Arabic	6	5	1	16.7%
Hebrew	0	0	0	-
Farsi (Persian)	4	4	0	0.0%
Hindi (Northern India)	3	3	0	0.0%
Urdu (Pakistan India)	0	0	0	-
Other Indo-Iranian Language	1	1	0	0.0%
Danish	1	1	0	0.0%
Norwegian	0	0	0	-
Swedish	0	0	0	-
Other Scandinavian	0	0	0	-
All Other Languages	7	7	0	0.0%
Totals:	6,020	4,948	1,072	17.8%