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## San Gabriel/Pomona Regional Center-Surge Plan

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### FAQ

#### Q. 1. What is Surge?

**A.1.** Surge is the anticipated sudden influx of individuals who may need housing, care and / or supervision related to COVID-19.

In partnership with the Department of Developmental Services, and San Gabriel/Pomona Regional Center (SG/PRC) service providers, SG/PRC has developed a Surge capacity plan to meet the needs of individuals served by SG/PRC. These individuals may require residential care and supervision for the following reasons: 1) they may have been displaced from their current residence or living arrangement; 2) they may have had contact with someone who is COVID-19 positive; or 3) they may have a COVID-19 positive testing outcome.

#### Q.2. What is SG/PRC's Surge plan?

**A.2.** SG/PRC is anticipating and planning for an increased need for residential services for individuals served by SG/PRC related to COVID-19.

- Phase I: Licensed Residential Homes- vacant and licensed Community Care Facilities and Intermediate Care Facilities are being developed as Surge residential resources. There are currently 12 beds in residential settings set aside to meet this need. SG/PRC continues to have discussions with residential providers to increase SG/PRC's Surge capacity. Surge residential resources are provided with Personal Protective Equipment (PPE) and have agreed to follow SG/PRC's "Best Practices" document attached herein.

- Phase II. SG/PRC is working with licensed Adult Day Program service providers to develop plans to repurpose their sites to serve as Surge facilities intended to deliver residential services. SG/PRC currently has 19 viable beds within existing Adult Day Program facilities.
- SG/PRC is actively engaging discussions and negotiations with Adult Day Program service providers to increase SG/PRC's Surge capacity.
- Phase III. SG/PRC is working with its Family Home Agency (FHA) to develop certified Family Homes (Caregivers) who can provide housing, care and supervision for individuals who have been displaced, exposed to COVID-19 or who have a positive COVID-19 testing outcome.
- Phase IV. SG/PRC is identifying alternative settings such as motels /hotels that can be used on a short-term basis for individuals served who have been displaced or exposed to someone who tested positive for COVID-19.

Q.3. How is a Surge residential resource different than residential homes or Adult Day Programs that are currently delivering IPP services?

**A.3.** Surge residential resources offer private bedrooms as a method to minimize and contain the spread of COVID-19. Some Surge residential resources are large facilities, with substantial square footage to implement social distancing and recommended practices for residential settings issued by the Centers for Disease Control and Prevention and Local Public Health Authorities.

Q.4. Are Surge residential resources designed for short-term placement? Does the individual have to move after a 14-day isolation period?

**A.4.** Surge homes are NOT intended for long-term placement. It is expected that the individual served will transition from the Surge home to their original place of residence, once it is safe for him/her to do so.

Q.5. What do I do if an individual on my caseload goes to the ER for a non-COVID-19 related issue and is not admitted?

**A.5.** If the individual served lives in a licensed residential care facility and has a shared room you should work with our Clinical Team, via your Manager and Associate Director, to develop a plan designed to protect the individual served and to reduce the spread of COVID-19. This plan must be discussed before readmission into the licensed residential facility. DDS might participate in the screening process.

Q.6 What do I do if an individual on my caseload is hospitalized while living in a licensed residential setting and is being discharged from the hospital?

**A.6.** If the individual served lives in a licensed residential care facility you should work with our Clinical Team, via your Manager and Associate Director, to develop a plan designed to protect the individual served and to reduce the spread of COVID-19. This plan must be discussed before readmission into the licensed residential facility. DDS might participate in the screening process.

Q.7 Is there a review process for residential service placement requests?

**A.7.** Yes. All residential placements must be screened. Including all levels, 2, 3, 4, ICF and specialized residential settings, etc. Please contact your Manager if this request comes up. As indicated above, our Clinical Team is available to support and help you with developing a clinical transition plan intended to prevent the spread of COVID-19. Please forward residential placement requests to Aaron Christian, Director, Client Services.

After the Planning Team has identified an appropriate living option, The Clinical Team should be involved in the planning team process. DDS approval is required before the placement is made.