

**Consumers with No Purchase of Services
by Language**

For All Ages				
Language	Total Eligible Consumers	Consumers Receiving Purchased Services	Consumers With No Purchased Services	Percent With No Purchased Services
ASL (AMER SIGN LANG)	32	30	2	6.3%
OTHER SIGN LANGUAGE	1	0	1	100.0%
ENGLISH	8,826	6,830	1,996	22.6%
ARMENIAN	9	7	2	22.2%
SOMALI	0	0	0	-
SWAHILI	0	0	0	-
NIGERIAN	0	0	0	-
AMHARIC	2	2	0	0.0%
FRENCH	1	1	0	0.0%
ITALIAN	1	1	0	0.0%
PORTUGUESE	2	2	0	0.0%
SPANISH	3,254	2,246	1,008	31.0%
OTHER LATIN	1	0	1	100.0%
CANTONESE CHINESE	149	109	40	26.8%
MANDARIN CHINESE	185	143	42	22.7%
JAPANESE	12	9	3	25.0%
VIETNAMESE	93	69	24	25.8%
KOREAN	59	47	12	20.3%
LAOTIAN	3	1	2	66.7%
CAMBODIAN	12	7	5	41.7%
OTHER ASIAN	15	11	4	26.7%
DUTCH	0	0	0	-
GERMAN	0	0	0	-
HMONG	0	0	0	-
THAI	5	5	0	0.0%
MIEN	0	0	0	-
OTHER GERMANIC	0	0	0	-
HUNGARIAN	1	1	0	0.0%
RUSSIAN	1	1	0	0.0%
OTHER URALIC-SLAVIC LANGUAGES	0	0	0	-
SAMOAN	0	0	0	-
TAGALOG	55	41	14	25.5%
GUAMANIAN	0	0	0	-
OTHER PACIFIC ISLAND	1	1	0	0.0%
ARABIC	14	12	2	14.3%
HEBREW	0	0	0	-
FARSI (PERSIAN)	7	5	2	28.6%
HINDI(NORTHERN INDIA)	6	5	1	16.7%
URDU(PAKISTAN INDIA)	2	2	0	0.0%
OTHER INDO-IRANIAN LANG	2	2	0	0.0%
DANISH	1	1	0	0.0%
NORWEGIAN	0	0	0	-
SWEDISH	0	0	0	-
OTH. SCANDINAVIAN	0	0	0	-
ALL OTHER LANGUAGES	31	27	4	12.9%
Totals:	12,783	9,618	3,165	24.8%

**Consumers with No Purchase of Services
by Language**

For Birth to age 2 years, inclusive

Language	Total Eligible Consumers	Consumers Receiving Purchased Services	Consumers With No Purchased Services	Percent With No Purchased Services
ASL (AMER SIGN LANG)	2	2	0	0.0%
OTHER SIGN LANGUAGE	0	0	0	
ENGLISH	1,641	1,616	25	1.5%
ARMENIAN	0	0	0	
SOMALI	0	0	0	
SWAHILI	0	0	0	
NIGERIAN	0	0	0	
AMHARIC	1	1	0	0.0%
FRENCH	0	0	0	
ITALIAN	0	0	0	
PORTUGUESE	0	0	0	
SPANISH	662	660	2	0.3%
OTHER LATIN	0	0	0	
CANTONESE CHINESE	12	12	0	0.0%
MANDARIN CHINESE	29	29	0	0.0%
JAPANESE	1	1	0	0.0%
VIETNAMESE	9	9	0	0.0%
KOREAN	5	5	0	0.0%
LAOTIAN	0	0	0	
CAMBODIAN	1	1	0	0.0%
OTHER ASIAN	1	1	0	0.0%
DUTCH	0	0	0	
GERMAN	0	0	0	
HMONG	0	0	0	
THAI	1	1	0	0.0%
MIEN	0	0	0	
OTHER GERMANIC	0	0	0	
HUNGARIAN	0	0	0	
RUSSIAN	0	0	0	
OTHER URALIC-SLAVIC LANGUAGES	0	0	0	
SAMOAN	0	0	0	
TAGALOG	1	1	0	0.0%
GUAMANIAN	0	0	0	
OTHER PACIFIC ISLAND	0	0	0	
ARABIC	1	1	0	0.0%
HEBREW	0	0	0	
FARSI (PERSIAN)	0	0	0	
HINDI(NORTHERN INDIA)	0	0	0	
URDU(PAKISTAN INDIA)	0	0	0	
OTHER INDO-IRANIAN LANG	0	0	0	
DANISH	0	0	0	
NORWEGIAN	0	0	0	
SWEDISH	0	0	0	
OTH. SCANDINAVIAN	0	0	0	
ALL OTHER LANGUAGES	10	10	0	0.0%
Totals:	2,377	2,350	27	1.1%

**Consumers with No Purchase of Services
by Language**

For age 3 years to 21 years, inclusive

Language	Total Eligible Consumers	Consumers Receiving Purchased Services	Consumers With No Purchased Services	Percent With No Purchased Services
ASL (AMER SIGN LANG)	1	1	0	0.0%
OTHER SIGN LANGUAGE	0	0	0	
ENGLISH	3,198	1,920	1,278	40.0%
ARMENIAN	6	4	2	33.3%
SOMALI	0	0	0	
SWAHILI	0	0	0	
NIGERIAN	0	0	0	
AMHARIC	1	1	0	0.0%
FRENCH	0	0	0	
ITALIAN	0	0	0	
PORTUGUESE	2	2	0	0.0%
SPANISH	1,601	843	758	47.3%
OTHER LATIN	1	0	1	100.0%
CANTONESE CHINESE	76	52	24	31.6%
MANDARIN CHINESE	96	68	28	29.2%
JAPANESE	4	2	2	50.0%
VIETNAMESE	54	39	15	27.8%
KOREAN	24	19	5	20.8%
LAOTIAN	2	1	1	50.0%
CAMBODIAN	7	4	3	42.9%
OTHER ASIAN	4	2	2	50.0%
DUTCH	0	0	0	
GERMAN	0	0	0	
HMONG	0	0	0	
THAI	1	1	0	0.0%
MIEN	0	0	0	
OTHER GERMANIC	0	0	0	
HUNGARIAN	0	0	0	
RUSSIAN	0	0	0	
OTHER URALIC-SLAVIC LANGUAGES	0	0	0	
SAMOAN	0	0	0	
TAGALOG	19	12	7	36.8%
GUAMANIAN	0	0	0	
OTHER PACIFIC ISLAND	0	0	0	
ARABIC	9	8	1	11.1%
HEBREW	0	0	0	
FARSI (PERSIAN)	3	1	2	66.7%
HINDI(NORTHERN INDIA)	2	1	1	50.0%
URDU(PAKISTAN INDIA)	0	0	0	
OTHER INDO-IRANIAN LANG	1	1	0	0.0%
DANISH	0	0	0	
NORWEGIAN	0	0	0	
SWEDISH	0	0	0	
OTH. SCANDINAVIAN	0	0	0	
ALL OTHER LANGUAGES	4	3	1	25.0%
Totals:	5,116	2,985	2,131	41.7%

**Consumers with No Purchase of Services
by Language**

For age 22 years and older

Language	Total Eligible Consumers	Consumers Receiving Purchased Services	Consumers With No Purchased Services	Percent With No Purchased Services
ASL (AMER SIGN LANG)	29	27	2	6.9%
OTHER SIGN LANGUAGE	1	0	1	100.0%
ENGLISH	3,987	3,294	693	17.4%
ARMENIAN	3	3	0	0.0%
SOMALI	0	0	0	
SWAHILI	0	0	0	
NIGERIAN	0	0	0	
AMHARIC	0	0	0	
FRENCH	1	1	0	0.0%
ITALIAN	1	1	0	0.0%
PORTUGUESE	0	0	0	
SPANISH	991	743	248	25.0%
OTHER LATIN	0	0	0	
CANTONESE CHINESE	61	45	16	26.2%
MANDARIN CHINESE	60	46	14	23.3%
JAPANESE	7	6	1	14.3%
VIETNAMESE	30	21	9	30.0%
KOREAN	30	23	7	23.3%
LAOTIAN	1	0	1	100.0%
CAMBODIAN	4	2	2	50.0%
OTHER ASIAN	10	8	2	20.0%
DUTCH	0	0	0	
GERMAN	0	0	0	
HMONG	0	0	0	
THAI	3	3	0	0.0%
MIEN	0	0	0	
OTHER GERMANIC	0	0	0	
HUNGARIAN	1	1	0	0.0%
RUSSIAN	1	1	0	0.0%
OTHER URALIC-SLAVIC LANGUAGES	0	0	0	
SAMOAN	0	0	0	
TAGALOG	35	28	7	20.0%
GUAMANIAN	0	0	0	
OTHER PACIFIC ISLAND	1	1	0	0.0%
ARABIC	4	3	1	25.0%
HEBREW	0	0	0	
FARSI (PERSIAN)	4	4	0	0.0%
HINDI(NORTHERN INDIA)	4	4	0	0.0%
URDU(PAKISTAN INDIA)	2	2	0	0.0%
OTHER INDO-IRANIAN LANG	1	1	0	0.0%
DANISH	1	1	0	0.0%
NORWEGIAN	0	0	0	
SWEDISH	0	0	0	
OTH. SCANDINAVIAN	0	0	0	
ALL OTHER LANGUAGES	17	14	3	17.6%
Totals:	5,290	4,283	1,007	19.0%