

SAN GABRIEL/POMONA REGIONAL CENTER

DEVELOPMENTALSERVICES, INC.

Minutes of the Meeting of the Client Services /Advisory Committee

August 26, 2020

A regular meeting of the Client Services/Advisory Committee was held on Wednesday, August 26, 2020. The following committee members were present at said meeting:

PRESENT

Mary Soldato
Pretti Subramaniam
Shannon Hines
Sheila James
Ardena Bartlett
Julie Lopez
Sherry Meng
Jenny Needham

STAFF:

Anthony Hill
Lucina Galarza
Aaron Christian
Joe Alvarez
Carol Tomblin
Amos Byun
Eliza Herzog
Erika Gomez
Lisa Brady

GUESTS:

Gisele Ragusa
Sam Yi

ABSENT:

Herminio Escalante
Victor Guzman
Daniel Clancy
David Grisey
John Randall
Ning Yang
Louis Jones

ITEMS DISCUSSED

A.

CALL TO ORDER

May Soldato called the meeting to order at 6:42 pm
A quorum was established.

- The minutes of June 24, 2020 and July 22, 2020 were approved with one change: Shannon Hines called the meeting to order.

M/S/C (Soldato/James) The committee approved the minutes.

B.

PUBLIC COMMENT – Sam Yi spoke about his concerns regarding the rate of individuals served hurting themselves and committing suicide being on the rise. Joe Alvarez, Director of Clinical Services, shared that his department

checked in with individuals considered to be high risk and/or with a history of harming themselves and the responses showed that most individuals are doing well and are well supported.

C. CLIENT ADVOCATE – Elisa Herzog presented the following:

Tips while riding Access Services during COVID-19:

- Access requires both passengers and drivers to wear masks which cover the mouth and nose at all times during your trip.
- Please do not schedule a trip with Access if you are sick or plan to be tested for COVID-19
- Temporarily eliminated shared rides on minivans and implemented physically-distanced shared rides on Access' larger vehicles.
- Temporarily offering same day service to certain locations, such as the grocery store, bank, pharmacy, non-emergency medical appointments and cooling stations.
- Curbside pickup subject to conditions. The fare for a same day trip will be the same as a next day trip.
- Riders are limited to one same day, round trip per day and no more than two same day round trips per week.
- Special service is subject to change based on operational conditions and is not permanent.
- Providing enhanced cleaning and disinfection for all vehicles.
- For additional questions or concerns please call customer service at 800.827.0829.
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- August is National #ABLEtoSave Month, and at CalABLE, continues to spread the word about how ABLE accounts can empower Americans with disabilities to save for their futures
 - Activities include podcast, blog posts and links, to additional information-- Learn more and enroll at CalABLE.ca.gov
- A Parent's Guide to Virtual Learning: 4 Actions to Improve Your Child's Experience With Online Learning & provide some advice and tips
 - There are best practices for children with disabilities who are engaged in online learning. Some of these include:
 - virtual face-to-face interactions with their teachers & other students
 - Online quizzes, chats, and other ways to check understanding
 - Online information needs to be represented in different formats, and students need options for engaging with and demonstrating their understanding
 - Help organizing time

- New ways to access needed services.
 - And remember, You and your child still have rights! COVID-19 did not erase your child's rights to a free and appropriate public education (FAPE) in the least restrictive environment (LRE)
- LA county library's are now offering virtual programming on their website --with different activities each day during the week! Please visit <https://lacountylibrary.org> to explore all that is offered

- D. FOCUS GROUP DISCUSSION: 2020 PERFORMANCE CONTRACT**
Carol Tomblin, Director of Compliance, spoke about 2020 Local Measures and Planned Activities from the 2020 Performance Contract Plan. Please see the attachment.
- E. COMMITTEE COMPOSITION** – Sheila James sent out a survey to the members to determine who would like to continue on the committee and/or how to help them during the videoconference meetings because many members do not participate but there was not much feedback.
- F. FUTURE TRAINING TOPICS** – The committee asked that the Covid 19 update be shortened and that there start to be monthly trainings. The committee agreed on the following training topics:
- **September 23, 2020 – Mental Health**
 - **October 28, 2020 – Community Outreach: Parenting Black Children**
- G. BOARD BYLAWS** – The Board of Directors are currently in the process of revising Bi-laws. The amendments have been sent to Judy Enright & Associates for their revision. The amendments are being compared with statute. All Board and committee members received a copy of the proposed changes. For this committee, it is being proposed that the name be changed to: Advisory Committee of Individuals Served and Their Families. The committee suggested it be changed to: Advisory Committee *for* Individuals Served and Their Families. After the recommended changes are made, the Board will review the amendments and will vote on the Bylaws in September

or October.

- H. SELF DETERMINATION** - There are biweekly meetings. SG/PRC staff are resuming “meet and greet” sessions. At the last meeting, the “Education Spectrum” was introduced. The session will be offered in Spanish next month. SG/PRC is also having Self Determination clinics for staff.

- I. COVID-19 DIRECTOR’S REPORT -Anthony Hill, Executive Director**
Due to the time constraint, Joe Alvarez provided his Surveillance Report of the data regarding Covid 19 in the catchment area and its impact.

J. ADJOURN

Chairperson Shannon Hines adjourned the meeting.

The next Client Services/Advisory Committee meeting is scheduled for Wednesday, September 23, 2020 via videoconference.