

## Attachment 5 a

### 2/28/2020 Meeting of Circle of Friends (COF) Korean Family Support Group

**Number of Participants:** 20 parents, Aimee Delgado, Clients' Rights Advocacy, Office of Clients' Rights Advocacy, one representative from Department of Developmental Services (DDS), and five SG/PRC staff, including the presenter, Carol Tomblin, Director of Community Outreach and Compliance

**Location of Meeting:** SG/PRC – The COF had organized a dance for their teens in the SG/PRC Assembly Room across from the meeting room at SG/PRC in which the presentation was scheduled.

**Translation Provided:** The presentation was in English with translation provided in Korean by Amos Byun, Community Outreach Specialist.

**Materials Provided:** A full array of materials was made available for families, as was the routine in previous community meetings. There was material in English and Korean, as many families in attendance spoke English. Included were the following: the complete POS Policy, POS summaries by age group (that described the typical services funded by SG/PRC for each age group), generic resources, and parent support group meetings and websites of interest, information about joining the SG/PRC Board of Directors, how to sign-up for E-Link Messages, and other information related to disaster preparedness.

**Meeting Summary:** The meeting started shortly after 4:30 p.m., the scheduled time of the dance and community meeting. Carol Tomblin led the presentation, followed by translation by Amos Byun.

SG/PRC briefly showed the audience what the standard “disparity data” reports looked like and where they could be found on the SG/PRC website. Then SG/PRC shared a Prezi presentation of SG/PRC’s equity projects funded by DDS, which had been inspired by parent comments from previous community meetings. This presentation showed photos and images of people and events associated with SG/PRC’s equity projects – both current and previously funded projects that are ongoing -- including Parent Mentor Initiative (PMI), Navigating the Regional Center System (NRCS) workshops, development of on-line webinars for parents, ADEPT ABA on-line modules, “Understanding My Child’s Disability” on-line modules, and Community Outreach Specialist activities that included participation in LA County Library Outreach Workshops, connection with various Asian community groups, and recruitment of pediatricians/physicians to learn more about the regional center and early identification of children with developmental delays.

The Prezi portion of the presentation was followed by a Power Point Presentation of the Purchase of Services (POS) Authorizations, Expenditures, and Utilization reports for FY 18-19. These reports were presented with bar graphs and pie charts to help make the information

more understandable. Specific improvements, such as seen in FY18-19 in Early Start POS services for African-Americans were noted, as well as the continuing trend of disparities in POS Authorizations that lead to lower expenditures for Hispanic school-aged and adults. However, Early Start authorizations and expenditures for Hispanic babies were higher than any other group. The lowest Early Start authorizations and expenditures were found in the White group. The influence of language on expenditures was also discussed, including a more detailed breakdown by type of Asian language. Those whose primary language is Vietnamese and Mandarin were shown to have lower utilization, usually attributed to a lack or limited number of direct service providers with those language proficiencies.

Parents were encouraged to let SG/PRC know what else we should be doing to help increase equity. Participants were told that they could send information to Carol Tomblin following this presentation, if they had ideas they wanted to share.

**Community Comments:** Lucina Galarza, current Director of Community Services and former Director of Client Services, was available to answer questions, as well as Rosa Chavez, Associated of Client Services for Family and Transition Services.

Most comments were about what services are available for adults living with their parents and how what living options were available for after the family is no longer able to care for the adult in the home. SG/PRC suggested that these were important questions that needed to be addressed in depth at a separate meeting. It was suggested that if COF wanted to have a meeting dedicated to addressing these topics, that we could arrange for that to happen at one of their meetings they selected.

There were other questions about the Self-Directed Program (SDP) and when that would be available to more families. Ms. Galarza spoke about the current status of SDP and what meetings and trainings were scheduled for the families already selected and when additional families would be selected.

Other individual-specific questions were either discussed in general or the family was re-directed to talk with the SC or manager to talk about the specific issues.

As the COF dance party was going on in the room across the hall, families were eager to join their teens at the party where food was available. The meeting was adjourned a little after 6:00 p.m.