

Attachment 5 e – 8/12/2020 Critical Issues Forum – Understanding SG/PRC Annual Expenditure Data (Spanish only)

Number of Participants: Total of 15 -- Aimee Delgado, Clients' Rights Advocate from the Office of Clients' Rights Advocacy, a representative from DDS, two members of The Parents' Place Family Resource Center, including one who is a parent, five (5) additional parents, and six SG/PRC staff members, including Xochitl Gonzalez, Cultural Specialist/Community Outreach Specialist, who was the presenter.

Location of Meeting: Zoom meeting hosted by SG/PRC

Translation Provided: This entire meeting was conducted in Spanish.

Materials Provided: Materials about the meeting and other relevant information regarding Parent Mentor Initiative and Navigating the Regional Center System were available through a link attached to the meeting flyer posted to the SG/PRC website.

Meeting Summary: Ms. Gonzalez started the meeting at 10:00 a.m. by asking the participants to go to the chat function and indicate their name and indicate if they were a parent, a provider, a community member or a member of the SG/PRC staff. Ms. Gonzalez showed the Prezi and Power Point Presentations that were prepared to help families better understand the equity projects that SG/PRC has to offer Hispanic families, such as Parent Mentor Initiative (PMI) and Navigating the Regional Center System (NRCS) workshops, as well as the most recent Purchase of Services (POS) expenditure data, that continues to show a disparity in authorizations and expenditures for school-aged and adult Hispanic individuals served by SG/PRC. In contrast, Hispanic Early Start babies received higher expenditures than any other ethnic group. Also noted was that Hispanic families, although having lower than average expenditures for children through adults, had high levels of utilization of services that were authorized.

Comments: There was a concern brought up by a parent regarding the challenges that parents with multiple disabled family members face and how this affects receiving services. There were also concerns about the hardships of the COVID-19 pandemic and the need to seek additional supports for food and other necessities.

There were other comments about service providers that spoke Spanish may not be available, even though the service was authorized by SG/PRC. SG/PRC staff encouraged the families to contact their SCs to get a different vendor if they are not getting the services they needed from the vendor that was authorized. Also, one parent indicated that the more they learned about services and were able to inform other members of their family and/or their baby sitter, the more services they were able to get for their loved one.

Meeting concluded at about noon.

Below is the chat transcript that has been translated from Spanish to English, for the pertinent parts.

10:01:22 From santana : Testing!

10:01:51 From Xochitl Gonzalez (SGPRC) : Porfavor hagan clic en el enlace para poner su nombre-

Please click on the link to put your name

10:02:14 From Marilyn Carmona :

https://forms.office.com/Pages/ResponsePage.aspx?id=NNb2MW_SrECb7MGheCHV6HPaUm2zbNFHp_cOqB2R2XhUMUVHVTFZOFVTU0xPRlpPQklQT0ZNT1o5Ni4u

10:06:47 From Aimee : yes

10:07:06 From Aimee : Walnut unified started

10:09:44 From Xochitl Gonzalez (SGPRC) : Porfavor hagan clic en el enlace para puntarse- **Please click on the link to sign up**

10:11:51 From Marilyn Carmona :
https://forms.office.com/Pages/ResponsePage.aspx?id=NNb2MW_SrECb7MGheCHV6HPaUm2zbNFHp_cOqB2R2XhUMUVHVTFZOFVTU0xPRlpPQklQT0ZNT1o5Ni4u

10:12:40 From Marilyn Carmona :
https://forms.office.com/Pages/ResponsePage.aspx?id=NNb2MW_SrECb7MGheCHV6HPaUm2zbNFHp_cOqB2R2XhUMUVHVTFZOFVTU0xPRlpPQklQT0ZNT1o5Ni4u

10:15:55 From Marilyn Carmona :
https://forms.office.com/Pages/ResponsePage.aspx?id=NNb2MW_SrECb7MGheCHV6HPaUm2zbNFHp_cOqB2R2XhUMUVHVTFZOFVTU0xPRlpPQklQT0ZNT1o5Ni4u

10:26:16 From ELENA SANCHEZ : Disculpa Karen entre un poco tarde, me podria repetir su titulo con el Centro Regional? No alcance a oir disculpe.

Excuse me, Karen, I came in a little late, could you repeat your title with the Regional Center? I could not hear sorry.

10:45:49 From Karen Palacios : hola Elena, mi titulo es especialista de agencies de casas de familia or Family Home specialist. Estas agencies trabajan con nuestros individuos que residen con una familia y comparten el hogar y reciben los servicios necesario para permitirle ser parte de la familia y la comunidad. **Hi Elena, my title is Family Home Specialist or Family Home Specialist. These agencies work with our individuals who reside with a family and share a home and receive the services necessary to allow them to be part of the family and the community.**

10:46:39 From Paula Rodarte Joyce : en mi opinion personal es porque en los servicios que se apruevan no hay el personal disponible para el servicio

In my personal opinion, it is because in the services that are approved there is no staff available for the service

10:46:46 From Paula Rodarte Joyce : ejemplo: **example**

10:47:37 From Paula Rodarte Joyce : necesita de ABA con terapeuta Español, no hay tecnico ABA **You need ABA with a Spanish therapist, there is no ABA technician**

10:48:04 From Paula Rodarte Joyce : que hable espanol- **That speaks spanish**

10:49:07 From Gloria : Puedes mandarnos la presentación por email.? **Can you send us the presentation by email?**

10:49:53 From Gloria : gloria.z@parentsplace.com

10:51:27 From santana : Al final de la presentation podemos tomar la lista de personas desean la presentación.

At the end of the presentation we can take the list of people who want the presentation.

10:51:55 From Gloria : Gracias Daniela

Thank you Daniela

10:52:38 From santana : Si es verdad Paula, no hay personal disponible para el servicio y quizás familias están esperando para ver si se encuentran estas personas.

It is true Paula, there are no personnel available for the service and perhaps families are waiting to see if these people are found.

10:53:22 From santana : El Centro RC puede tratar de ayudar por medio de su cordinadora pare localizar otro vendedor que hable su idioma/Espanol

The Regional Center can try to help through your coordinator to locate another vendor who speaks your language / Spanish

10:53:34 From ELENA SANCHEZ : Gracias. Karen

Thank you Karen

11:07:00 From Amos Byun to Xochitl Gonzalez (SGPRC)(Privately) : We need to make changes for PCC Chinese and Vietnamese through Parents Place staff.

11:09:25 From Amos Byun to Xochitl Gonzalez (SGPRC)(Privately) : click next arrow to zoom each box

11:29:31 From Paula Rodarte Joyce : algo que aprendi en la conferencia de autism

Something I learned at the Autism conference

11:29:47 From Paula Rodarte Joyce : los ninos con autismo dijeron

They said the kids with Autism

11:30:47 From Paula Rodarte Joyce : "entre mas informado este mi nana/papa de mi condicion yo recibo mas servicios para mejorar "

"The more informed my babysitter / father is of my condition, I receive more services to improve"

11:34:55 From Uvence Martinez : Jacqueline Gaytan 714-957-5692 - Departamento de Servicios de Desarrollo (DDS)

Department of Developmental Services (DDS)

11:44:51 From Paula Rodarte Joyce : gracias!! **Thank you!**

11:47:54 From Xochitl Gonzalez (SGPRC) : Hortensia Tafoya (909) 706-3570

11:50:24 From Xochitl Gonzalez (SGPRC) : Xochitl Gonzalez (909) 868-7738

11:50:36 From Gloria : Disculpen me tengo que retirar. Gracias **Excuse me, I have to leave. Thank you.**

11:50:38 From Xochitl Gonzalez (SGPRC) : xgonzalez@sgprc.org

11:51:29 From santana : <https://www.sgprc.org/clients-families/self-determination-program>

11:53:23 From santana :

https://forms.office.com/Pages/ResponsePage.aspx?id=NNb2MW_SrECb7MGheCHV6HPaUm2zbNFHp_cOqB2R2XhUMUVHVTFZOFVTU0xPRlpPQk1QT0ZNT1o5Ni4u

11:56:12 From Uvence Martinez : <https://www.dds.ca.gov/initiatives/sdp/>

There was a concern brought up by a parent regarding the challenges that parents with multiple disabled family members face and how this affects receiving services.