SAN GABRIEL/POMONA VALLEYS DEVELOPMENTAL SERVICES, INC. VENDOR ADVISORY COMMITTEE MINUTES

March 4, 2021

The following committee members were in attendance at said meeting:

PRESENT: STAFF:

David Bernstein, Chairperson

Olaf Luevano

Anthony Hill, Executive Director

Lucina Galarza, Director Community

Valerie Donelson Services

Bryan Chacon Daniela Santana, Director of Client

Bryan Chacon Services

Charmayne Ross Carol Tomblin, Director of Compliance

Jose Mendoza Jaime Anabalon, QA Manager

Nicole Mirikitani Erika Gomez, Exec. Assistant – BOD Rosalind Ford Willanette Satchell, Exec. Assistant -

Vanessa Besack Management

Susan Stroebel

Nancy Bunker <u>MEMBERS ABSENT:</u>

Baldo Paseta

RECOMMENDED ACTIONS THE VENDOR ADVISORY COMMITTEE RECOMMENDATION:

None

A. CALL TO ORDER

David Bernstein called the meeting to order at 10:05 a.m. A quorum was established. Introductions were made of the VAC members.

The minutes from the February 4, 2021 meeting were approved. M/S/C (Mirikitani & Chacon) The committee approved the minutes.

Mr. Bernstein shared that Jay Bhavsar passed away. When the meeting adjourns, it will be in his honor.

B. **SPECIAL PRESENTATION:**

Annual Purchase of Services (POS) Expenditure Data

Carol Tomblin, Director of Compliance, reported information on the following:

- Historical Demographics
- What has been accomplished over the past five years
- Comparing the Top Ten Take-Aways, FY18-19 vs. FY19-20
 - 1. FY18-19 \$919,035 awarded FY16-17; total of \$1,784,241 for 15 equity projects through FY19-20.
 - 2. FY18-19 Three significant projects creating positive change: PMI, NRCS, Person-Centered Thinking
 - 3. FY18-19 Positive change noted for Hispanic families; especially Spanish-speaking families with no POS invited to participate in PMI, NRCS
 - 4. FY18-19 Age and living arrangement powerful determiners of authorizations, expenditures, utilization. Over 80% of individuals served live at home with family.
 - General Facts By Residence FY17-FY20
 - 5. FY18-19 Overall SG/PRC expends more POS each year than the previous year across all ethnic groups.
 - Comparison of POS Expenditures by Living Option FY19-FY20
 - **6.** FY18-19 Hispanic babies and toddlers had authorizations and expenditures higher than all other major ethnic groups. Also had lowest NO POS compared to all other ethnic groups.
 - Comparison of Per Person Authorizations & Expenditures Data FY 18 to FY 20 Age 0-2 Living at Home by Ethnicity
 - No POS % by Age Hispanic Spanish vs. English Language --FY20
 - 7. FY18-19 Hispanic school-aged children and adults had the lowest authorizations and expenditures compared to other major ethnic groups. But utilization % was higher than other ethnic groups.
 - Comparison of Per Person Authorizations & Expenditures Data FY 18 to FY 20 Age 3-21 Living at Home by Ethnicity
 - No POS % by Age --Hispanic Spanish vs. English Language --FY20
 - Comparison of Per Person Authorizations & Expenditures Data
 FY 18 to FY 20 Age 22+ Living at Home by Ethnicity
 - No POS % by Age Hispanic Spanish vs. English Language FY20
 - 8. FY18-19 For Black/African-American babies, significant improvement in authorizations and expenditures, although still below average. Utilization improved from 60% to 71.2%.

- Comparison of Per Person Authorizations & Expenditures Data
 FY 18 to FY 20 Age 0-2 Living at Home by Ethnicity
- 9. FY18-19 Asians appear to be significantly underserved by SG/PRC compared with the general population in the SG/PRC service area.
 - Comparison of SG/PRC to General Population
- 10.FY18-19 Those who speak Vietnamese, Mandarin, or Cantonese have more difficulty finding providers particularly for adults. However, many English-speakers had no paid services, despite absence of language barrier.
 - FY 19-20 NO POS All Ages Comparison by Language
 - FY 19-20 NO POS Age 0-2 Comparison by Language
 - FY 19-20 NO POS Age 3-21 Comparison by Language
 - FY 19-20 NO POS Age 22+ Comparison by Language
- Comparing the Top Ten Take-Aways, FY18-19 vs. FY19-20
 - New Insight Language Differences in Use of POS/Regional Center Serves for Hispanic Individuals Served
 - Comparison Hispanic NO POS by Language FY 20
 - Comparison Hispanic NO POS by Language FY20
 - Comparison Hispanic NO POS by Language FY20
 - Comparison Hispanic NO POS by Language FY20
 - Comparison English Speaking NO POS by Ethnicity FY20
 - o The equity/disparity puzzle is very complex
 - o We don't know all the pieces of the puzzle
 - Only the largest group Hispanic provides a relative consistent picture.
 - The pattern within an ethnic group is not consistent across all ages or from year to year.
 - o The "Other" group is the fastest growing
 - o SG/PRC equity projects have positive effects
- There was an opportunity for the participants to give input about how SG/PRC should do things differently and what seems to be working.

C. TRANSITION FAIR

The San Gabriel Valley Transition Task Force in partnership with San Gabriel/Pomona Regional Center are hosting the Annual Collaborative Transition Fair on March 17, 2021. This will be held virtually.

D. IMPACT OF COVID 19 AREAS OF DISCUSSION

With more and more vaccines being distributed, there seems to be a sense of hope. Things have quieted down some. Individuals served, ages 16-64, will all be

eligible to get the vaccine. Letters for those individuals have gone out.

E. VENDOR CATEGORY REPORTS

Adult Programs

Vocational – Olaf Luevano and Vanessa Besack shared that their first subcommittee will be held on March 25, 2021 at 10am. Olaf also shared that his site is being considered to e a FEMA site for vaccination distribution.

Adult Day – Rosalind Ford and Jose Mendoza will plan to have a subcommittee meeting. They would like Nancy Bunker, representative of SLS, present on the panel to help brainstorm ideas on how to better deliver services for everyone. A lively discussion followed about everyone working together, across all the categories, to learn what is working and what has not been. Some vendors expressed concern about not all vendors providing the same type of quality and consistent services across the board. But, there is an understanding that when programs are audited, those not showing up as they should for the people they serve, will have to face consequences.

Infant & Children Services

Infant Development Program – Charmayne Ross shared that families are feeling more comfortable with in person services.

Transportation

Baldo Paseta was not present.

Independent Living Services

ILS Services – Nicole Mirikitani reported that some individuals served are starting to be able to see more people. She too is concerned for those providers that have not provided quality services and will have to face an audit in the future.

SLS Services – Nancy Bunker shared that during the holidays, she had a staff isolate with an individual served as they had both been exposed. This person gave up being with his family and fortunately, he did not test positive for Covid 19.

Residential Services

Specialized – Mr. Bernstein reported that Community Care Licensing issued a PIN directing programs to have staff test for TB 30 days after getting the vaccine.

CCF - Valerie Donelson had nothing to report.

ICF- Grace Kano shared that on February 10, 2021, CMS issued a QSO specifically to ICFs regarding visitations. She also shared that the annual HVA is due by March 8, 2021.

Other Vendored Services- Bryan Chacon was not present during this time.

<u>At Large-</u> Susan Strobel reported that a lot more families want face to face services, and clinics are getting busier. For the homes who do not have people engaged, she put a link for impact classes in Mt. Sac for free. Brenda Leon would also like a best practices panel with all the representatives. She also shared that in her opinion, in there is no difference between in person services and teletherapy. She supports teletherapy services, the outcome can be good.

F. LEGISLATIVE UPDATE

Susan Stroebel provided a document of ARCA updates of what they support and what they oppose.

G. SG/PRC STAFF UPDATES

Executive Director, Anthony Hill, expressed his gratitude for the vendor community. SG/PRC cannot do its mission without providers.

PUBLIC COMMENTS

None

MEETING ADJOURNED

Mr. Jay Bhavsar will be greatly missed. We appreciate his dedication and service on the VAC.

The next regular meeting will be held on April 1, 2021 at 10:00 a.m.