

San Gabriel/Pomona Regional Center

Purchase Of Service Expenditure Data

Fiscal Year 2020-2021



San Gabriel / Pomona
Regional Center

► By: **Salvador Gonzalez**
Director of Community
Outreach and Compliance

Agenda



- **Background**
- **SG/PRC Demographics**
- **Data Review**
- **Equity Projects/Partners**
- **Plan to Increase Access to POS and Generic Services**
- **Community Input**

Background



- As of June 27, 2012, the Lanterman Developmental Disabilities Services Act was amended.
- It requires the Department of Developmental Services (DDS) and Regional Centers to annually collaborate to compile data in a uniform manner relating to purchase of service (POS) authorization, utilization and expenditure by each regional center.

Background



The data has become known as the POS disparity data.

The data may or may not show a disparity. SG/PRC posts these reports on our website as Annual Purchase of Services (POS) Expenditure Reports.

These reports include information about authorizations and utilization, as well as expenditures.

The Lanterman Act requires that these reports be posted by each regional center on its own website by December 31st of each year.



SG/PRC Demographics

SG/PRC's population of people with disabilities is diverse.

The percentages of individuals served by SG/PRC in each ethnic/racial group appear to mirror the trends seen of the community at large, taking into account that the data used for comparison is from 2010. New Census data is not yet available.

The Asian Community is the only under-represented community. Efforts have been ongoing to improve this challenge.

Comparison SG/PRC Clients of FY17 & FY21

SG/PRC



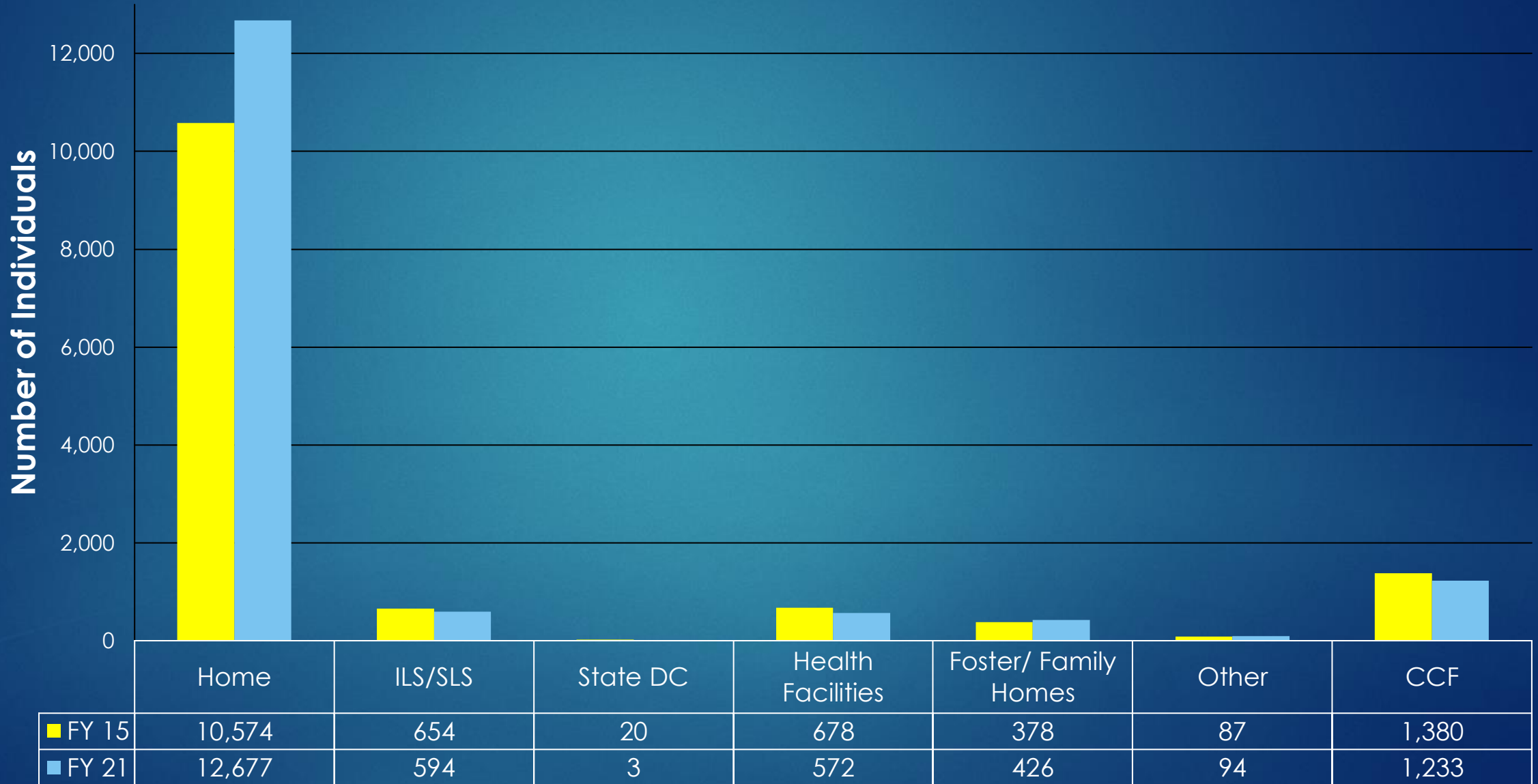
Ethnic/Racial Group	2010 Census Data SG/PRC Area		FY 2017 SG/PRC All Living Options		FY 2021 SG/PRC All Living Options		Change from FY 2017	
	Number	%	Number	%	Number	%	Change in Number	Change in %
White	266,985	21.1%	2,649	18.1%	2,448	15.7%	-201	-7.6%
Hispanic	661,973	52.4%	8,242	56.5%	8,706	55.8%	464	5.6%
Black/ African-American	48,310	3.8%	802	5.5%	800	5.1%	-2	-0.2%
Asian (w/ Filipino)	272,183	21.5%	1,710	11.7%	1,945	12.5%	235	13.7%
Other	8,708	0.7%	1,165	8.0%	1,700	10.9%	535	45.9%
TOTAL	1,264,348		14,598		15,599		1001	6.9%

Individual Served at SG/PRC by Language Threshold

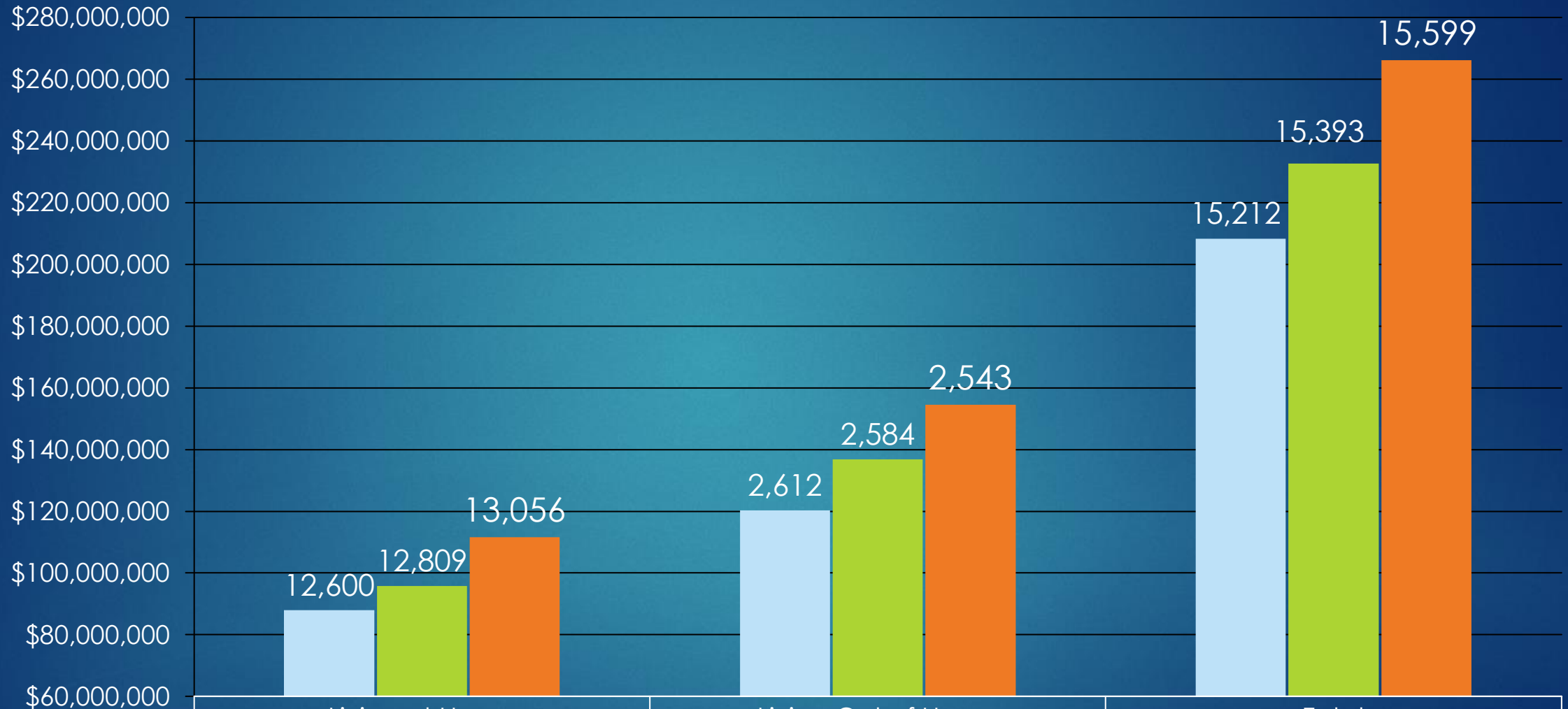
FY 20-21 POS-NO POS All Ages Comparison by Language

Language	English	Spanish	Cantonese Chinese	Mandarin Chinese	Vietnamese	Korean	Arabic	All Other Languages	TOTAL
Total	11,306	3,309	207	331	148	69	23	206	15,599
POS	8,570	2,589	163	247	91	59	14	165	11,898
No POS	2,736	720	44	84	57	10	9	41	3,701
No POS %	24.2%	21.8%	21.3%	25.4%	38.5%	14.5%	39.1%	19.9%	23.7%

SG/PRC Individuals by Residence Type in FY15 & FY21

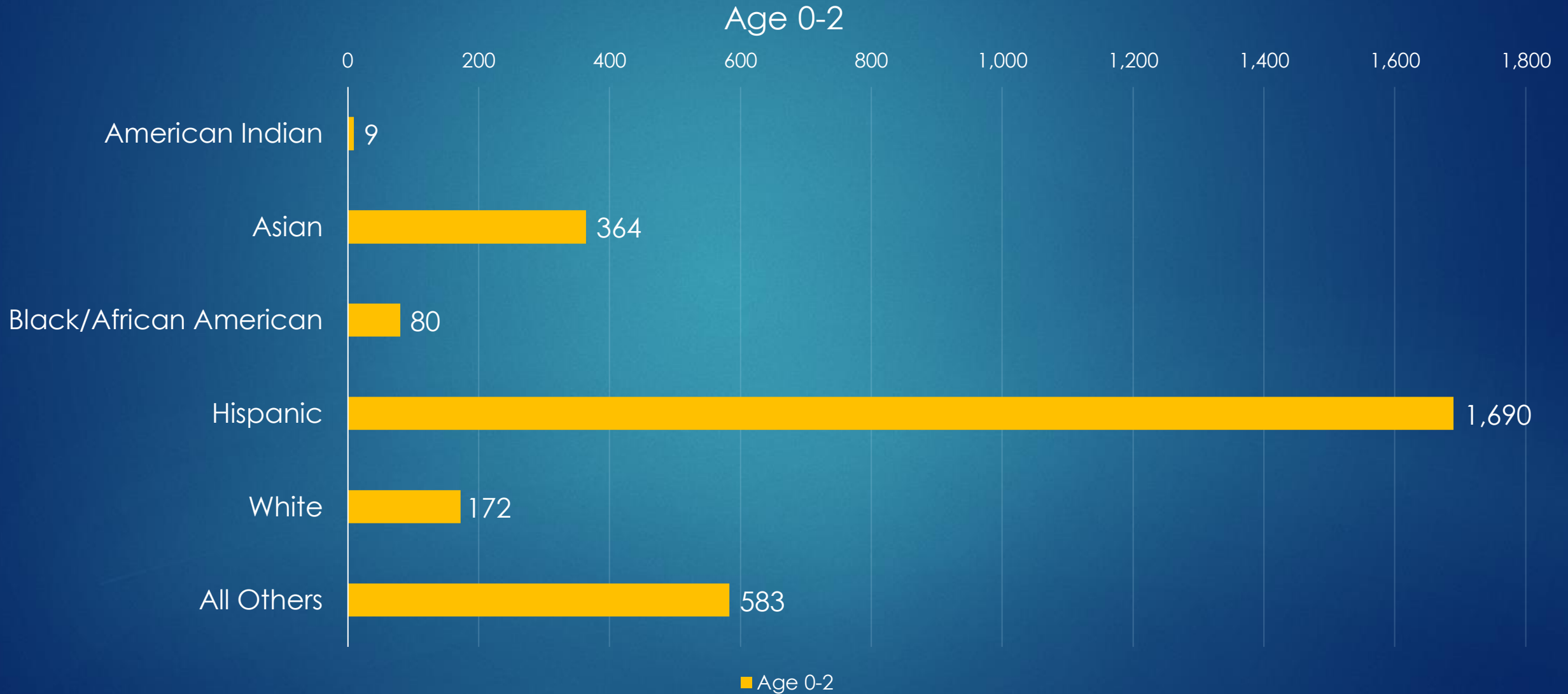


Comparison of POS Expenditures by Living Option FY19 - FY21



	Living at Home	Living Out of Home	Total
FY 19	\$87,926,464	\$120,345,990	\$208,272,454
FY 20	\$95,829,982	\$136,833,152	\$232,663,134
FY 21	\$111,637,453	\$154,454,271	\$266,091,724

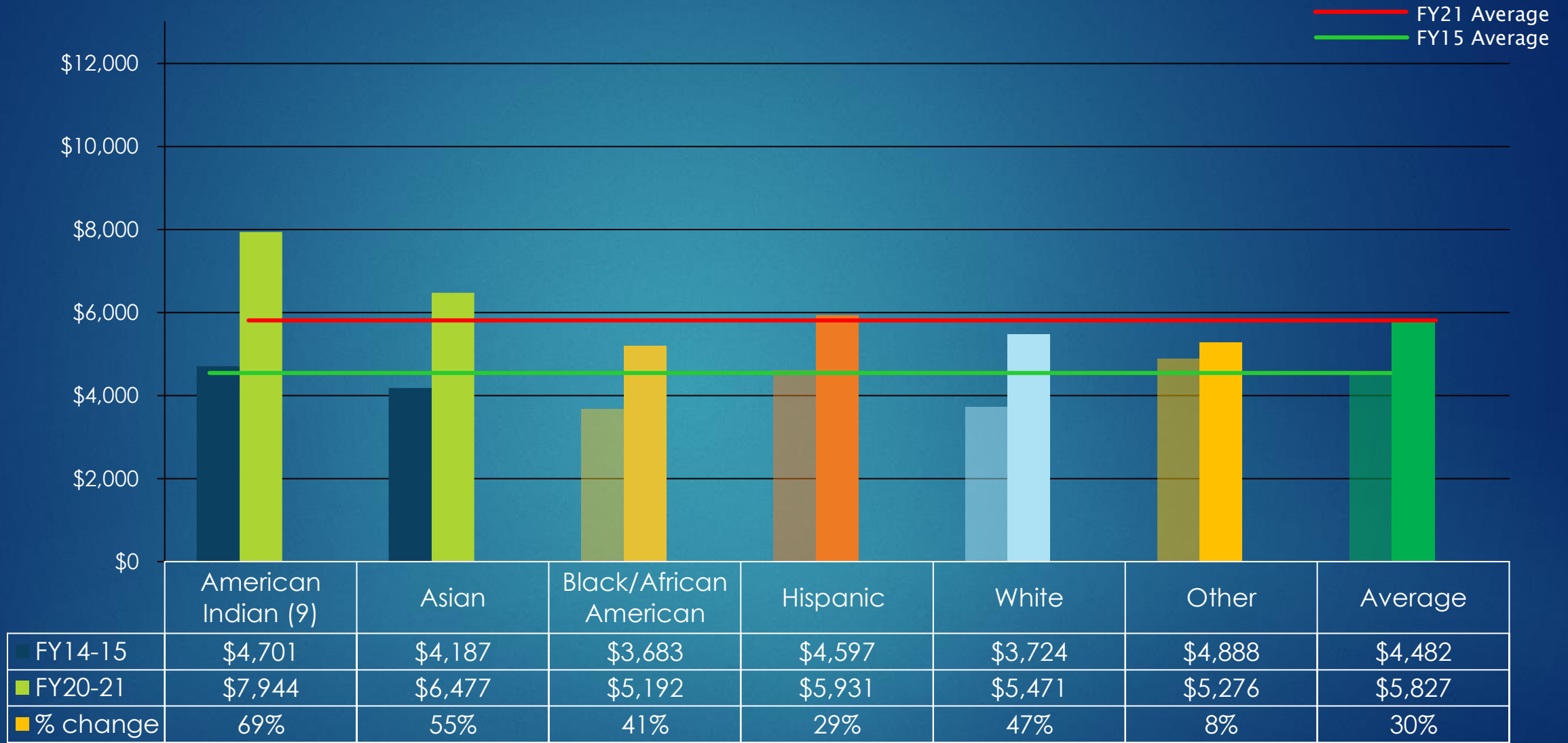
SG/PRC Clients by Ethnicity Ages 0-2



FY21 NO POS Age 0-2 Comparison by Language

Language	English	Spanish	Cantonese Chinese	Mandarin Chinese	Vietnamese	Korean	Arabic	All Other Languages	TOTAL
Total	2,219	513	37	90	14	7	2	16	2,898
POS	2,148	498	37	86	14	7	2	15	2,807
No POS	71	15	0	4	0	0	0	1	91
No POS %	3.2%	2.9%	0.0%	4.4%	0.0%	0.0%	0.0%	6.3%	3.1%

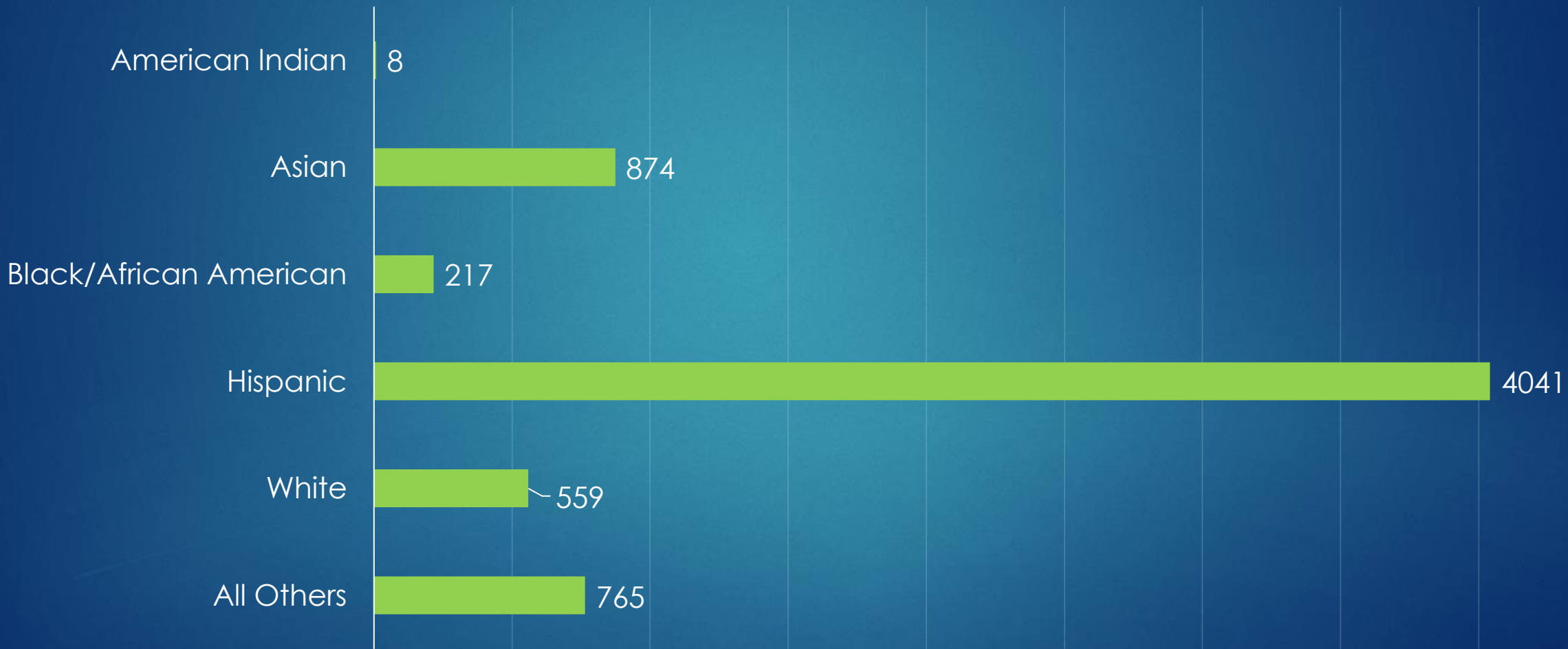
FY15 & FY21 Per Capita Expenditures by Ethnicity Age 0-2 at Home



SG/PRC Clients by Ethnicity Ages 3-21

Age 3-21

0 500 1000 1500 2000 2500 3000 3500 4000 4500



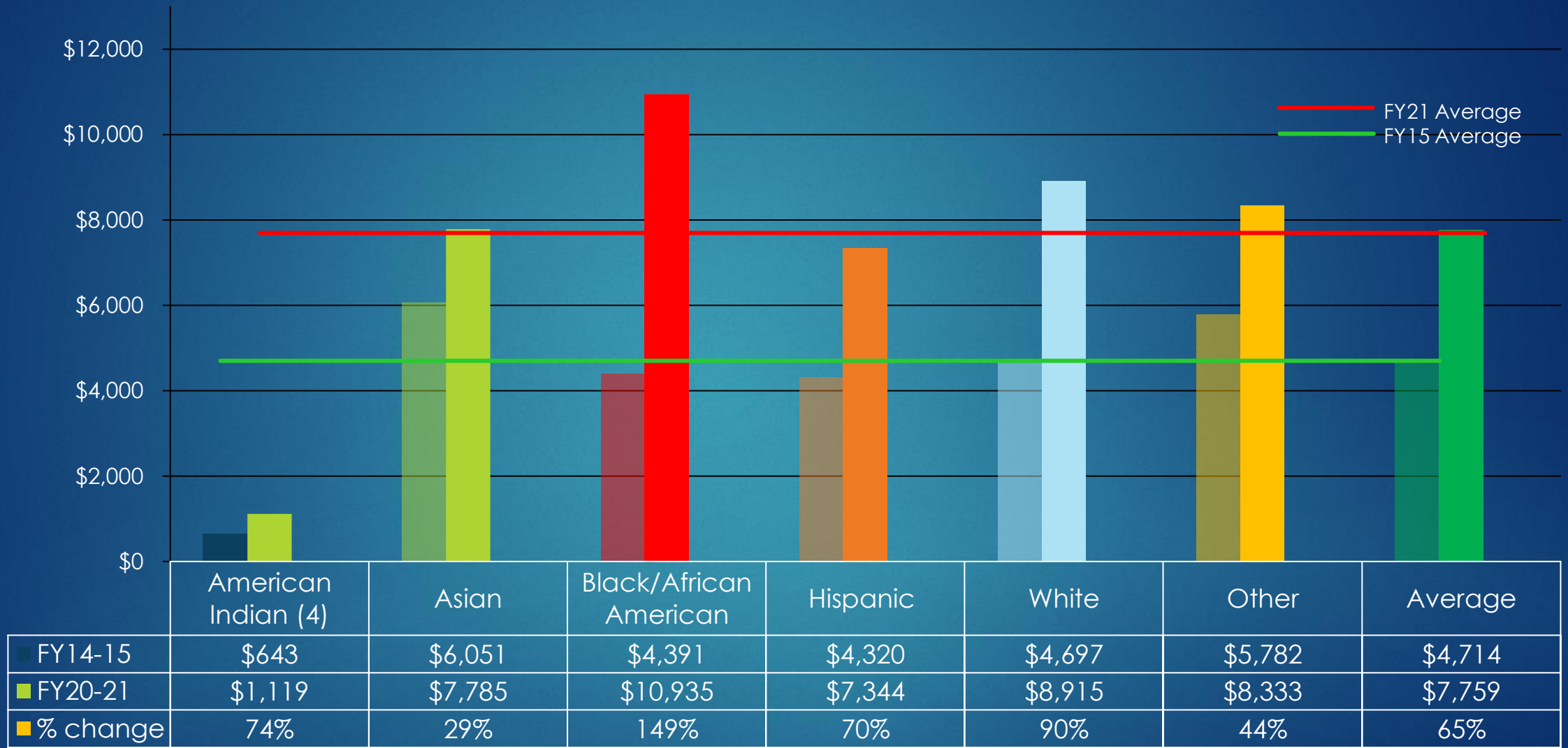
■ Age 3-21

FY21 NO POS Age 3-21 Comparison by Language

14

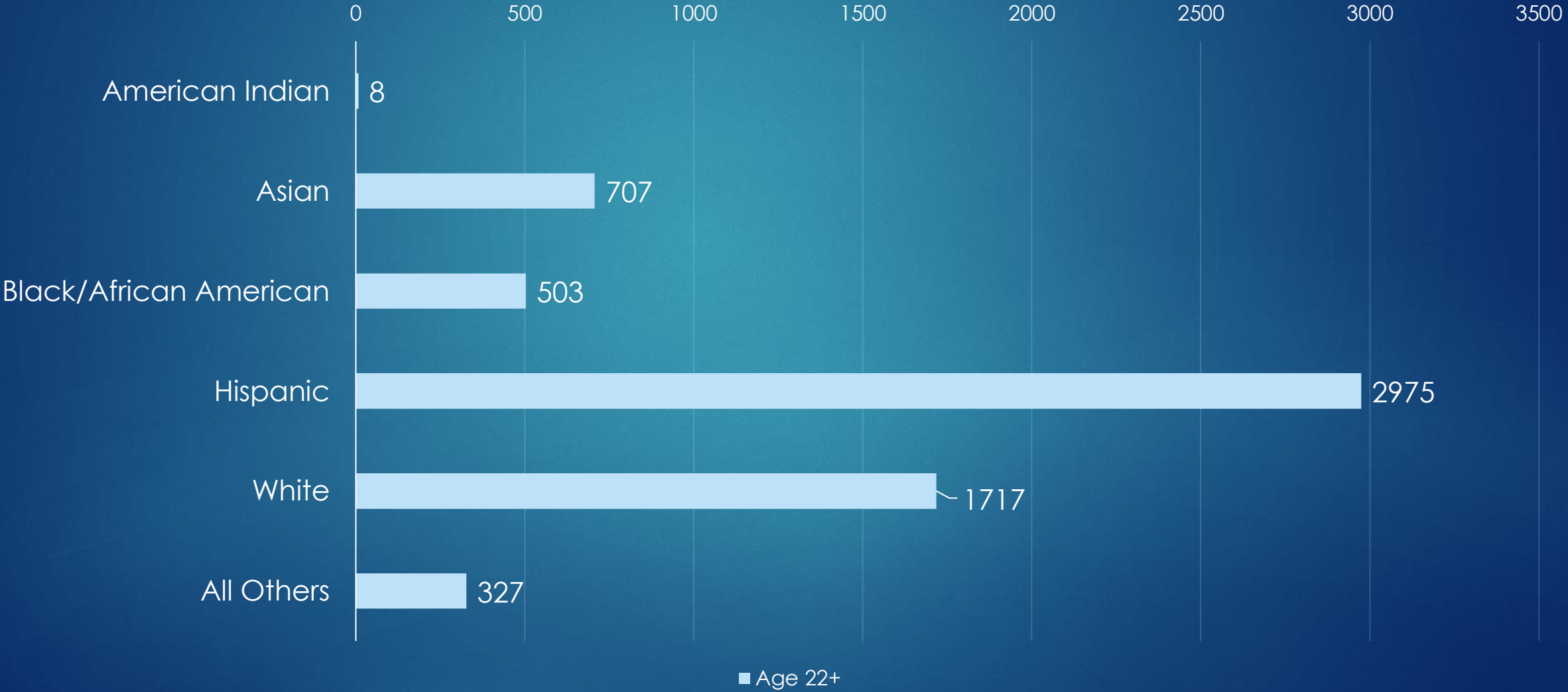
Language	English	Spanish	Cantonese Chinese	Mandarin Chinese	Vietnamese	Korean	Arabic	All Other Languages	TOTAL
Total	4,543	1,528	69	149	82	26	13	54	6,464
POS	2,873	1,071	49	101	39	21	6	41	4,201
No POS	1,670	457	20	48	43	5	7	13	2,263
No POS %	36.8%	29.9%	29.0%	32.2%	52.4%	19.2%	53.8%	24.1%	35.0%

FY15 & FY21 Per Capita Expenditures by Ethnicity Age 3-21 at Home



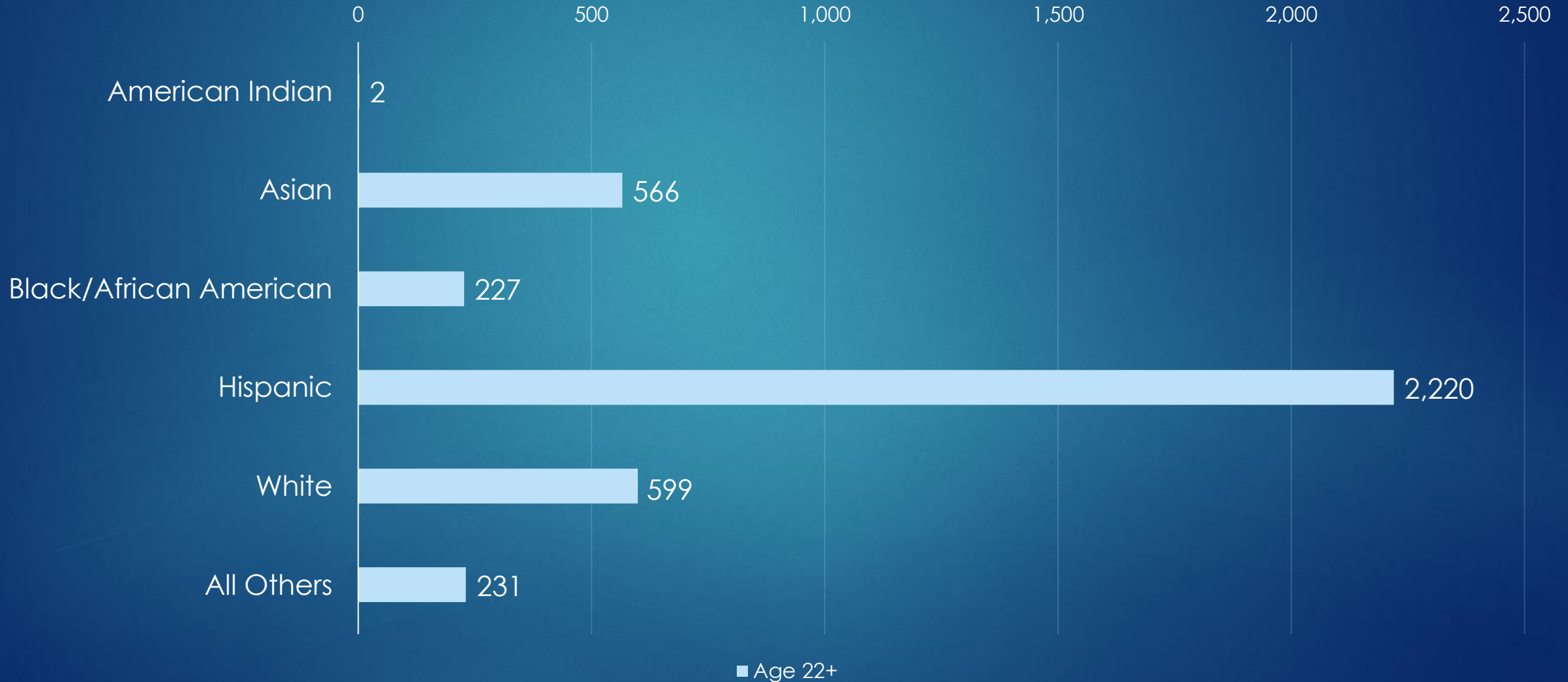
SG/PRC All Clients by Ethnicity Ages 22+

Total: 6,237

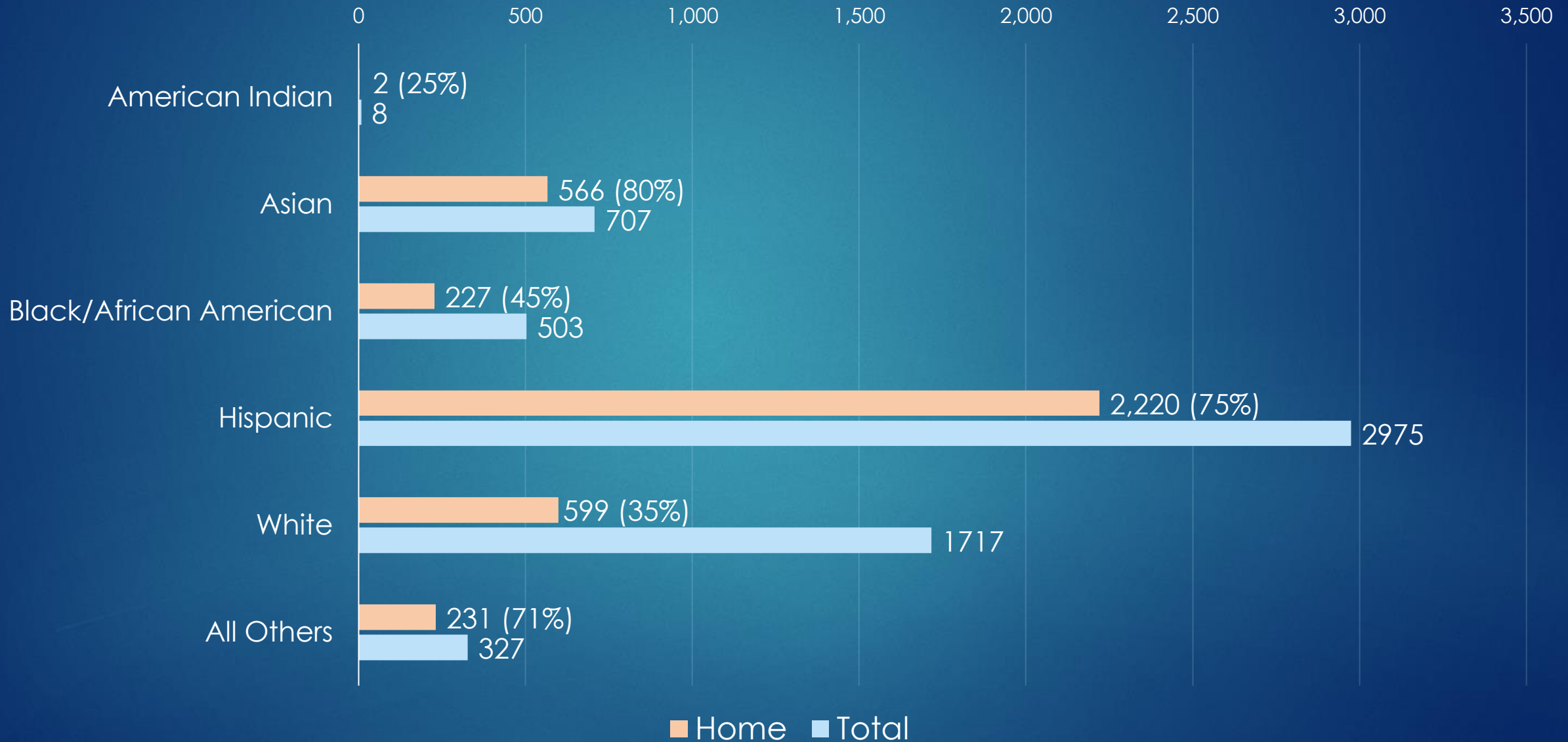


SG/PRC Clients at Home by Ethnicity Ages 22+

At Home: 3,845



SG/PRC Clients by Ethnicity Age 22+

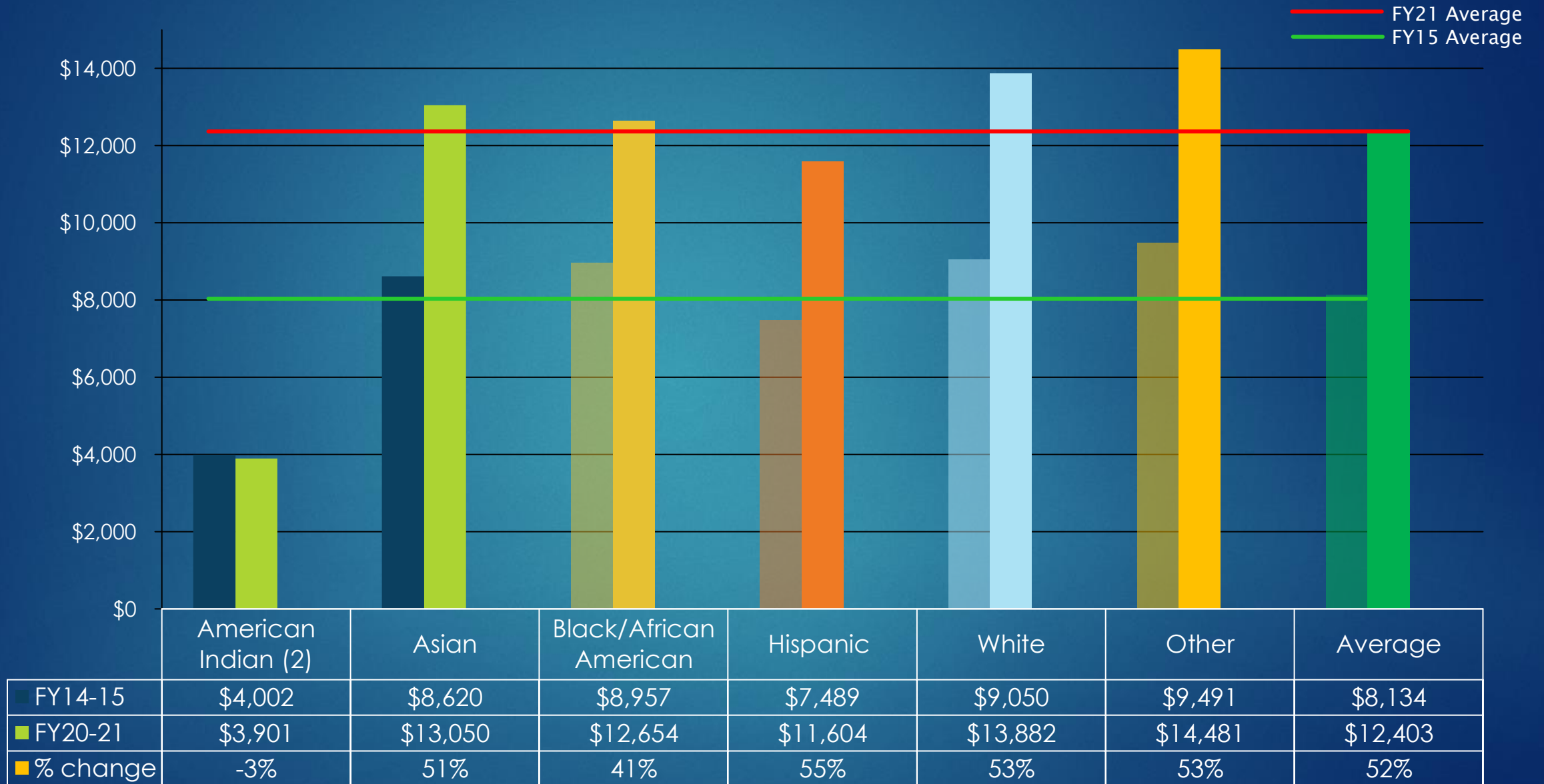


FY21 NO POS Age 22+ Comparison by Language

19

Language	English	Spanish	Cantonese Chinese	Mandarin Chinese	Vietnamese	Korean	Arabic	All Other Languages	TOTAL
Total	4,544	1,268	101	92	52	36	8	136	6,237
POS	3,549	1,020	77	60	38	31	6	109	4,890
No POS	995	248	24	32	14	5	2	27	1,347
No POS %	21.9%	19.6%	23.8%	34.8%	26.9%	13.9%	25.0%	19.9%	21.6%

FY15 & FY21 Per Capita Expenditures by Ethnicity Age 22+ at Home



SG/PRC Recommendations and Plan to Promote Equity



- ❖ Utilize comments and recommendations from these community meetings to inspire and guide the direction of SG/PRC's progress towards equity.
- ❖ Continue to apply for Equity Grants.
- ❖ Continue to Support Equity Partners.
- ❖ Outreach to increase Asian Individuals to SG/PRC System.

SG/PRC Recommendations and Plan to Promote Equity



- ❖ SG/PRC will continue to disseminate written material in a variety of languages, in addition to provide client/family training opportunities to understand these specific areas.
- ❖ Work on developing community partners that can provide expert support and training to parents and service coordination staff.

SG/PRC Recommendations and Plan to Promote Equity



- ❖ SG/PRC will continue using Person-Centered Thinking (PCT) practices and tools in the IPP/ IFSP process to assist and build better working relationships with individuals and their families.
- ❖ SG/PRC will continue to post to our website and make available current Purchase of Service (POS) Policies and POS summaries of service options organized by age groups, in English, Spanish, Chinese, Korean, and Vietnamese.

SG/PRC Recommendations and Plan to Promote Equity



- ❖ SG/PRC will explore increasing our use of social media (including YouTube videos) to increase communication about parent training and support opportunities and other events associated with the regional center.
- ❖ SG/PRC will collaborate with the Vendor/Provider Community to do the following:
 - Encourage them to recruit and hire more office staff and direct service providers who speak languages other than English.
 - Encourage vendors to bill in a timely manner so that utilization reports are as accurate as possible.

SG/PRC was granted two of the five grants to support POS Equity



- ▶ Parent Mentor Initiative
- ▶ Navigating the Regional Center
- ▶ Asian Outreach Specialist
- ▶ Webinar Development
- ▶ Person Centered Thinking Trainer Certification

Current Equity Partners 1 / 2



- ▶ **Access Nonprofit Center- Parenting Black Children** - Village Wrap Around Parent and Caregiver Support model to empower and educate African American families.
- ▶ **Children's Hospital Los Angeles Parent Navigator Project**-Parent Navigators in Pediatric Clinics to Support Service Access-Pediatric navigator project to work 1:1 with families and facilitate new referrals to RC.
- ▶ **Chinese Parents Association for The Disabled (CPAD)** -Bilingual/Bicultural Chinese Family & Self-Advocate Virtual Training Project to increase technology knowledge and access for consumers and families who speak Mandarin, Cantonese, and English.

Current Equity Partners 2/2



- ▶ **Familias First-** Creating Leadership Among Parents (CLAP)-Parent education and training for Latino families focused on multiple RC services.
- ▶ **Korean American Special Education Center-**Developmental Screening and Parent-Empowerment, Early Intervention advocacy and empowerment support for Korean parents.
- ▶ **USC UCEDD at CHLA** - Peer Education Project-Promoting and Increasing Vietnamese Parents and Children with I/DD to Access Purchase of Service and be Independent-Family support project for Vietnamese families to increase system knowledge, access to services and independence.
- ▶ **VPDCA** – Promoting and increasing Vietnamese Parents and Children Access Purchase of Service and Be Independent.

How has COVID-19 affected the outcome of FY20-21 expenditures?



Overall utilization for those living at home dropped from 74.6% to **70.6%** from FY14-15 vs FY19-20. (Overall utilization in FY18-19 was 73.6%)

Where can you find the DATA



- ▶ Visit SG/PRC website – www.sgprc.org

The screenshot shows the SG/PRC website homepage. At the top left is the logo for the San Gabriel/Pomona Regional Center. To the right of the logo is a language selection dropdown menu and a search bar. Below the logo is a navigation menu with the following items: Home, About Us, Clients & Families, Service Providers, Resources, and Governance. The main content area features a large green banner for the 'SG/PRC Covid Testing Clinic'. The banner includes several images: two healthcare workers in white protective suits, a man in a grey jacket wearing a face mask, a man in a dark jacket wearing a face mask, and a person in a white protective suit. The text on the banner reads 'SG/PRC Covid Testing Clinic', 'Monday - Thursday 9:00 a.m. - 11:30 a.m.', and 'CLICK HERE FOR MORE INFORMATION'. To the right of the banner is a teal box with the text 'Service, support, and advocacy for individuals with developmental disabilities and their families.' Below this text are two buttons: 'Apply for Services' and 'Become a Service Provider'. At the bottom of the teal box is a 'How Do I' dropdown menu with 'Quick Links' selected. At the bottom of the page are three buttons: 'Executive Director's Corner', 'eNews Sign Up', and 'SELF-DETERMINATION PROGRAM'.

SAN GABRIEL/POMONA REGIONAL CENTER

Select Language Search...

Home About Us Clients & Families Service Providers Resources Governance

SG/PRC Covid Testing Clinic

Monday - Thursday
9:00 a.m. - 11:30 a.m.

[CLICK HERE FOR MORE INFORMATION](#)

Service, support, and advocacy
for individuals with
developmental disabilities
and their families.

[Apply for Services](#)

[Become a Service Provider](#)

How Do I Quick Links

Executive Director's Corner eNews Sign Up [>](#) **SELF-DETERMINATION PROGRAM**

Where can you find the DATA



► Governance – Transparency & Access to Public Information

The screenshot shows the website header for the San Gabriel/Pomona Regional Center. The logo is on the left, and there are language and search dropdowns on the right. Below the header is a navigation bar with six items: Home, About Us, Clients & Families, Service Providers, Resources, and Governance. The Governance menu is expanded, showing several sub-items. The item 'Transparency & Access to Public Information' is circled in red, and a tooltip box is visible over it containing the same text.

Home	About Us	Clients & Families	Service Providers	Resources	Governance
					<ul style="list-style-type: none">Board of Directors<ul style="list-style-type: none">Board & Committee DescriptionBoard & Committee ScheduleMonthly Board PacketsBoard of Directors, Fiscal Year 2021-22Board of Directors, Fiscal Year 2020-21Board of Directors, Fiscal YearDepartment of Developmental Services<ul style="list-style-type: none">Policies & StandardsLanterman Act and Related LawsTitle 17 RegulationsTransparency & Access to Public InformationEmergency & Proposed Regulations

Where can you find the DATA



▶ Annual Purchase of Services (POS) Expenditure Reports

[Governance](#)

TRANSPARENCY & ACCESS TO PUBLIC INFORMATION

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Transparency & Access to Public Information

San Gabriel/Pomona Regional Center (SG/PRC) recognizes the importance of allowing access to public information. We are committed to providing information to clients, families, service providers, and the general public to assist them in understanding the developmental services system.

This is essential so that they can be well-informed and be effective participants with SG/PRC. SG/PRC is committed to being open and transparent and to providing timely, accurate, and comprehensive public information to our clients, families, service providers, staff, and general public.

To promote our agency's transparency and accountability, the following information has been included in this section for you to access at any time:

- [Annual Purchase of Services \(POS\) Expenditure Reports](#)
- [Audits & Reports](#)

Where can you find the DATA



► Fiscal Year 2020-2021

[Governance](#) » [Transparency & Access to Public Information](#)

ANNUAL PURCHASE OF SERVICE (POS) EXPENDITURE REPORTS

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Introduction to the San Gabriel/Pomona Regional Center Annual Purchase of Services (POS) Expenditure Data

As of June 27, 2012, the Lanterman Developmental Disabilities Services Act ("The Lanterman Act") was amended, as required

Purchase of Service Expenditure Reports by Fiscal Year

- [Fiscal Year 2020-2021](#)
- [Fiscal Year 2019-2020](#)
- [Fiscal Year 2018-2019](#)

Where can you find the DATA



► Services by Ethnicity or Race

San Gabriel/Pomona Regional Center **Total Annual Expenditures and Authorized Services by Ethnicity or Race** *Fiscal Year 2020-2021*
Page 1 of 1

For All Ages

Ethnicity	Consumer Count	Total Expenditures	Total Authorized Services	Per Capita Expenditures	Per Capita Authorized Services	Utilized
American Indian or Alaska Native	25	\$446,784	\$639,065	\$17,871	\$25,563	69.9%
Asian	1,945	\$26,239,056	\$38,329,043	\$13,491	\$19,706	68.5%
Black/African American	800	\$25,815,549	\$34,163,350	\$32,269	\$42,704	75.6%
Hispanic	8,706	\$114,323,805	\$159,434,327	\$13,132	\$18,313	71.7%
Native Hawaiian or Other Pacific Islander	15	\$360,963	\$453,566	\$24,064	\$30,238	79.6%
Other Ethnicity or Race / Multi-Cultural	1,660	\$19,493,561	\$27,752,021	\$11,743	\$16,718	70.2%
White	2,448	\$79,412,005	\$110,346,787	\$32,440	\$45,076	72.0%
Totals:	15,599	\$266,091,724	\$371,118,160	\$17,058	\$23,791	71.7%

For Birth to age 2 years, inclusive

American Indian or Alaska Native	9	\$71,499	\$105,162	\$7,944	\$11,685	68.0%
Asian	364	\$2,357,733	\$3,419,427	\$6,477	\$9,394	69.0%
Black/African American	80	\$415,397	\$645,958	\$5,192	\$8,074	64.3%
Hispanic	1,690	\$10,022,685	\$15,007,198	\$5,931	\$8,880	66.8%
Native Hawaiian or Other Pacific Islander	2	\$2,172	\$3,104	\$1,086	\$1,552	70.0%
Other Ethnicity or Race / Multi-Cultural	581	\$3,074,394	\$4,472,734	\$5,292	\$7,698	68.7%
White	172	\$941,072	\$1,455,288	\$5,471	\$8,461	64.7%
Totals:	2,898	\$16,884,953	\$25,108,871	\$5,826	\$8,664	67.2%

Community Comments

SG/PRC



What should SG/PRC do differently?

What should SG/PRC continue to do that is working?

To provide additional comments that can help SG/PRC to be more equitable, use this link to submit comments:

<https://forms.office.com/r/M4hx3SvSqw>



Equity Team

- ▶ Salvador Gonzalez, Director of Compliance & Outreach
(909)710-8814; sgonzalez@sgprc.org
- ▶ Marilyn Carmona, Administrative Assistant
(909) 710-8817; mcarmona@sgprc.org
- ▶ Amos Byun, Community Outreach Specialist
(909) 710-8815; abyun@sgprc.org
- ▶ Xochitl Gonzalez, Community Outreach Specialist
(909) 710-8817; xgonzalez@sgprc.org
- ▶ Jessica Wilson, Deaf and Hard of Hearing Specialist
(909) 710-8399; jwilson@sgprc.org

Directory to SG/PRC STAFF



- ▶ Link: <https://www.sgprc.org/about-us/sgprc-staff-phone-listing>

[About Us](#)

STAFF DIRECTORY


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STAFF DIRECTORY

Do you need to reach one of our staff members?

We have recently updated our staff directory to include email addresses with hyperlinks to make it easier for our families and vendors to contact us.

Please click below to access our most recent staff directory.



**Click here
for SG/PRC Staff Directory**

Directory to SG/PRC STAFF

SG/PRC



SAN GABRIEL/POMONA REGIONAL CENTER STAFF NEW PHONE LIST

last updated 8-26-21

Phone	First	Last	Email	Job Title
19097108187	Anthony	Hill	ahill@sgprc.org	Executive Director
19097108189	Willanette	Steward/Satchell	wsatchell@sgprc.org	Executive Assistant
19097108190	Elisa	Herzog	eherzog@sgprc.org	Client Advocate
19097108192	Patricia	Rambo	prambo@sgprc.org	Forensic Services Specialist
19097108193	Yvonne	Gratianne	ygratianne@sgprc.org	Info & Relations Manager
19097108194	Erika	Gomez	egomez@sgprc.org	Board of Directors Liaison
19097108200	Raquel	Sandoval	rsandoval@sgprc.org	Director, Human Resources
19097108201	Raul	Alvarez	ralvarez@sgprc.org	Human Resources Specialist
19097108269	Winnie	Chiu	wchiu@sgprc.org	Payroll Analyst
19097108270	Jade	Corona	jcorona@sgprc.org	H.R. Deptment Clerk
19097108271	Jacquelyn	Moran	jmoran@sgprc.org	H.R. Generalist
19097108272	Edwin	Gamino	egamino@sgprc.org	H.R. LMS Administrator
19097108282	Kim	Maiztegui	kmaiztegui@sgprc.org	Intermittent IT Manager



Thank you for joining us for this
POS Expenditure Data discussion.

If you have additional ideas you want
to share, please contact us.