San Gabriel/Pomona Regional Center 聖蓋博/波莫納區域中心

Purchase Of Service Expenditure Data 購買服務支出數據

Fiscal Year 2020-2021 2020-2021 財年



► By: Salvador Gonzalez
Director of Community
Outreach and Compliance
社區外展與合規總監

Agenda 議程

- Background 背景
- SG/PRC Demographics 人口統計
- Data Review 數據審查
- Equity Projects/Partners 公平項目/合作夥伴
- · Plan to Increase Access to POS and Generic Services 增加對購買服務POS 和通用服務的獲取的計劃
- Community Input 社區意見

Background背景



 As of June 27, 2012, the Lanterman Developmental Disabilities Services Act was amended

自 2012 年 6 月 27 日起,《蘭特曼法案》發育障礙服務法進行了修訂

 It requires the Department of Developmental Services (DDS) and Regional Centers to annually collaborate to compile data in a uniform manner relating to purchase of service (POS) authorization, utilization and expenditure by each regional center.

它要求發展服務部 (DDS) 和區域中心每年協作,以統一的方式彙編與每個區域中心的服務購買 (POS) 授權、使用和支出相關的數據。

Background背景



The data have become known as the POS disparity data.

該數據已被稱為POS差異數據。

The data may or may not show a disparity, SG/PRC Post these reports on our website as Annual Purchase of Services (POS) Expenditure Reports.

數據可能會或可能不會顯示差異,SG/PRC將這些報告作為年度服務購買 (POS) 支出報告發佈在我們的網站上。

These reports include information about authorizations and utilization, as well as expenditures. 這些報告包括有關授權和使用以及支出的信息。

The Lanterman Act requires that these reports shall be posted by each regional center on its own website by December 31st of each year. 《蘭特曼法案》要求每個區域中心在每年 12 月 31 日之前將這些報告發佈在自己的網站上。

SG/PRC Demographics 人口統計

SG/PRC population of people with disabilities is diverse

SG/PRC的殘障人人口多樣化

The percentages of individuals served by SG/PRC in each ethnic/racial group appear to mirror the trends seen of the community at large, taking into account that the data used for comparison are 10 years old. New Census data not yet available. 考慮到用於比較的數據已有 10 年曆史,SG/PRC 在每個民族/種族群體中服務的個人百分比似乎反映了整個社區的趨勢。尚還沒有新的人口普查數據。

The Asian Community is the only under-represented community. Efforts have been ongoing to improve this challenge.

亞裔社區是唯一代表性不足的社區。一直在努力改善這一挑戰。

Individual Served at SG/PRC by Ethnic Threshold

SG/PRC按種族劃分服務的個人

FY 20-21 POS-NO POS All Ages Comparison by Language

20-21 財年有購買服務POS-沒有購買服務POS 所有年齡段的按語言比較

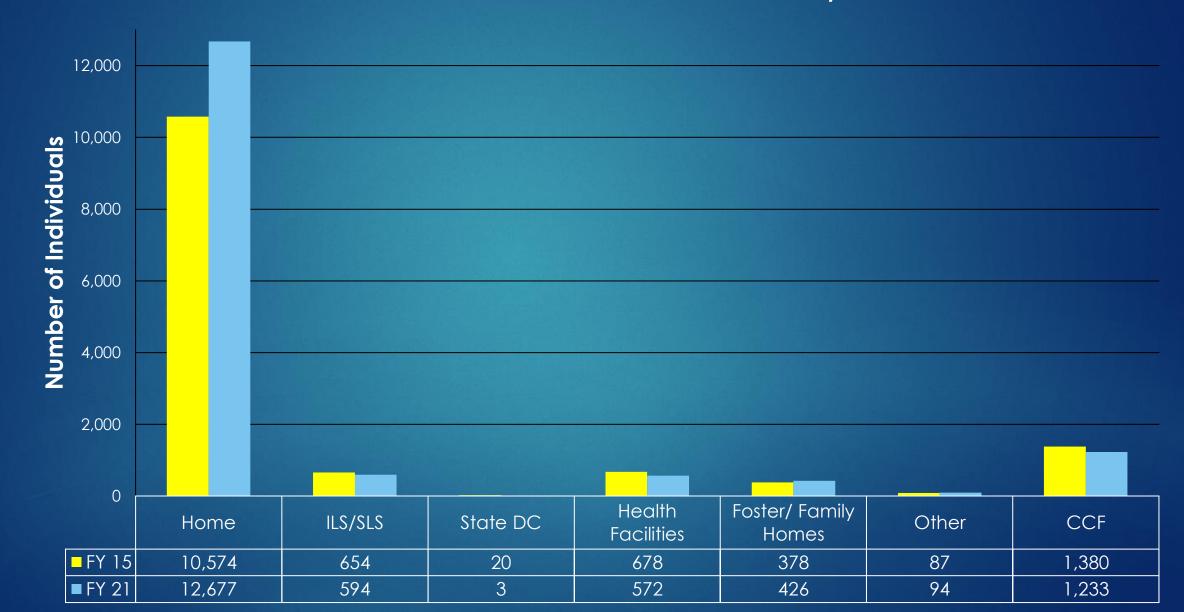
Language	English 英語	Spanish 西班牙語	Cantonese Chinese 廣東話	Mandarin Chinese 普通話	Vietnamese 越南語	Korean 韓語	Arabic 阿拉伯語	All Other Languages 所有其他 語言	TOTAL 共計
Total	11,306	3,309	207	331	148	69	23	206	15,599
POS 有購買服務	8,570	2,589	163	247	91	59	14	165	11,898
No POS 沒有購買服務	2,736	720	44	84	57	10	9	41	3,701
No POS % 沒有購買服務%	24.2%	21.8%	21.3%	25.4%	38.5%	14.5%	39.1%	19.9%	23.7%

Comparison SG/PRC Clients of FY17 & FY21

2017 財年和 21 財年的SG/PRC客戶比較

	2010 Census Data SG/PRC Area 2010 年人口普查數據 SG/PRC 地區		FY 2017 SG/PRC All Living Options 所有居住類型		FY 2021 SG/PRC All Living Options 所有居住類型		Change from FY 2017	
Ethnic/Racial Group 民族/種族群體	Number	%	Number	%	Number	%	Change in Number	Change in %
White 白種人	266,985	21.1%	2,649	18.1%	2,448	15.7%	-201	-7.6%
Hispanic 西班牙裔	661,973	52.4%	8,242	56.5%	8,706	55.8%	464	5.6%
Black/ African-American 非裔美國人	48,310	3.8%	802	5.5%	800	5.1%	-2	-0.2%
Asian (w/ Filipino) 亞洲人(包括菲律賓人	272,183	21.5%	1,710	11.7%	1,945	12.5%	235	13.7%
Other 其他	8,708	0.7%	1,165	8.0%	1,700	10.9%	535	45.9%
TOTAL 共計	1,264,348		14,598		15,599		1001	6.9%

SG/PRC Individuals by Residence Type in FY15 & FY21 2015 財年和 21 財年按居住類型劃分的SG/PRC人數

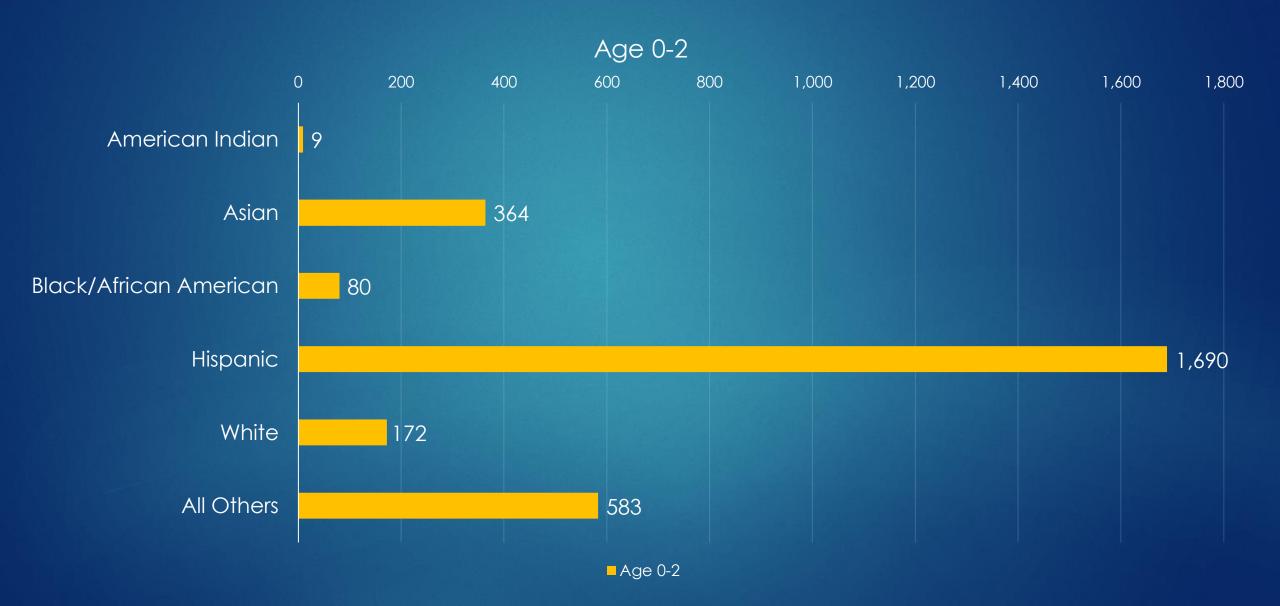


Comparison of POS Expenditures by Living Option FY19 - FY21

2019 財年和 21 財年按居住類型劃分的購買服務支出比較



SG/PRC Clients by Ethnicity Ages 0-2 SG/PRC客戶按種族劃分年龄 0-2歲



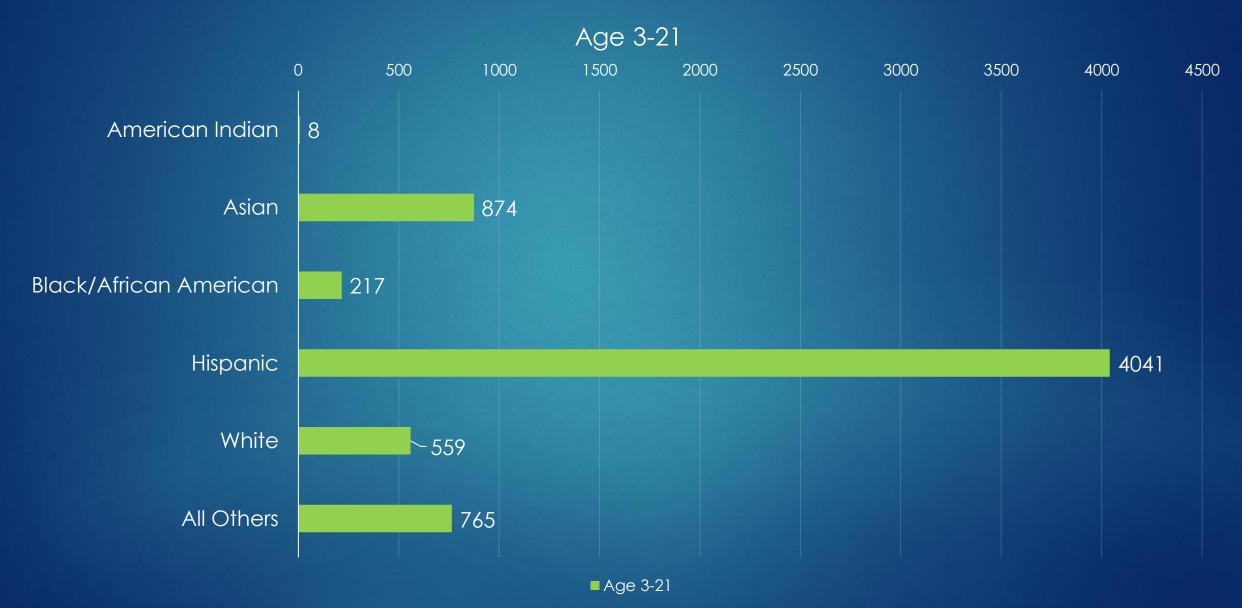
FY21 NO POS Age 0-2 Comparison by Language 2021 財年沒有購買服務0-2歲按語言類型比較

Language	English 英語	Spanish 西班牙語	Cantonese Chinese 廣東話	Mandarin Chinese 普通話	Vietnamese 越南語	Korean 韓 語	Arabic 阿拉伯語	All Other Languages 所有其他 語言	TOTAL 共計
Total	2,219	513	37	90	14	7	2	16	2,898
POS 有購買服務	2,148	498	37	86	14	7	2	15	2,807
No POS 沒有購買服務	71	15	0	4	0	0	0	1	91
No POS % 沒有購買服務%	3.2%	2.9%	0.0%	4.4%	0.0%	0.0%	0.0%	6.3%	3.1%

FY15 & FY21 Per Capita Expenditures by Ethnicity Age 0-2 at Home 2015 財年和 21 財年按種族劃分的 0-2 歲住在家庭裡的人均支出費用



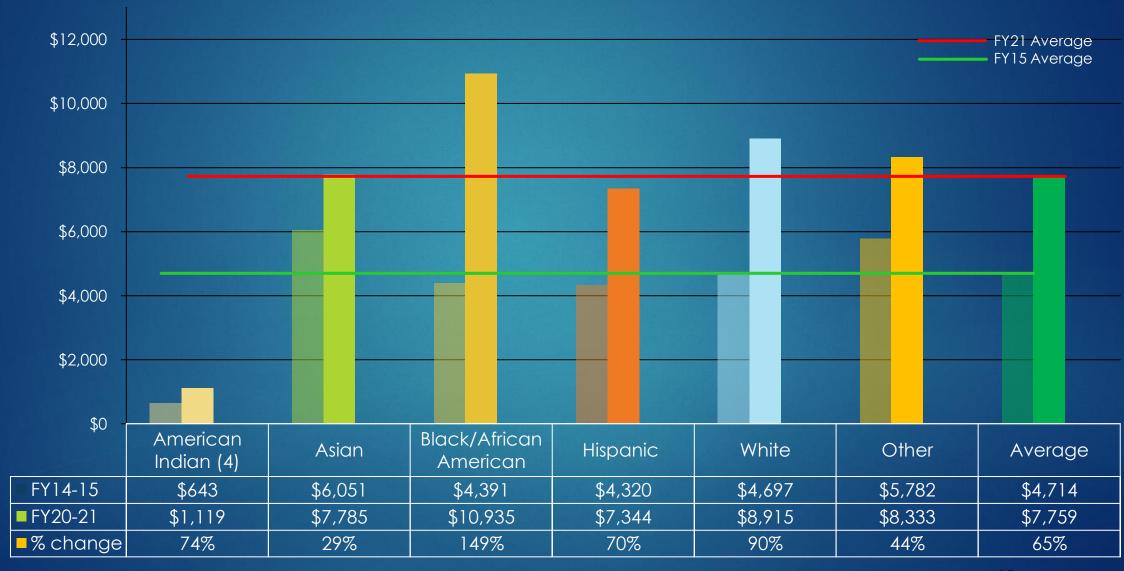
SG/PRC Clients by Ethnicity Ages 3-21 SG/PRC年齡 3-21歲客戶按種族劃分



FY21 NO POS Age 3-21 Comparison by Language 2021 財年沒有購買服務**3**-21歲按語言類型比較

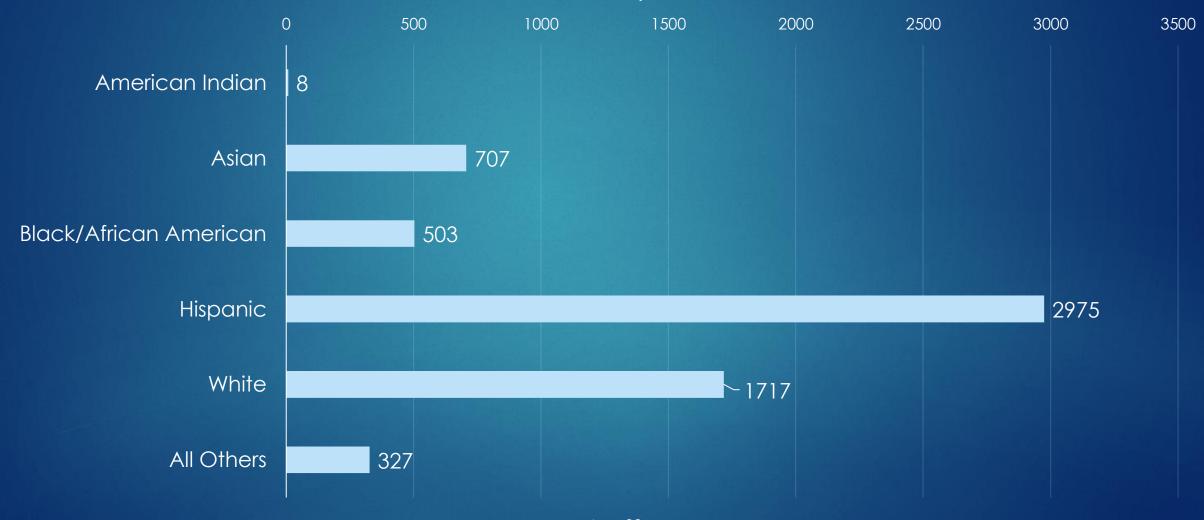
Language	English 英語	Spanish 西班牙語	Cantonese Chinese 廣東話	Mandarin Chinese 普通話	Vietnamese 越南語	Korean 韓 語	Arabic 阿拉伯語	All Other Languages 所有其他 語言	TOTAL 共計
Total	4,543	1,528	69	149	82	26	13	54	6,464
POS 有購買服務	2,873	1,071	49	101	39	21	6	41	4,201
No POS 沒有購買服務	1,670	457	20	48	43	5	7	13	2,263
No POS % 沒有購買服務 %	36.8%	29.9%	29.0%	32.2%	52.4%	19.2%	53.8%	24.1%	35.0%

FY15 & FY21 Per Capita Expenditures by Ethnicity Age 3-21 at Home 2015 和 21 財年按種族劃分的 3-21 歲住在家庭裡的人均支出費用



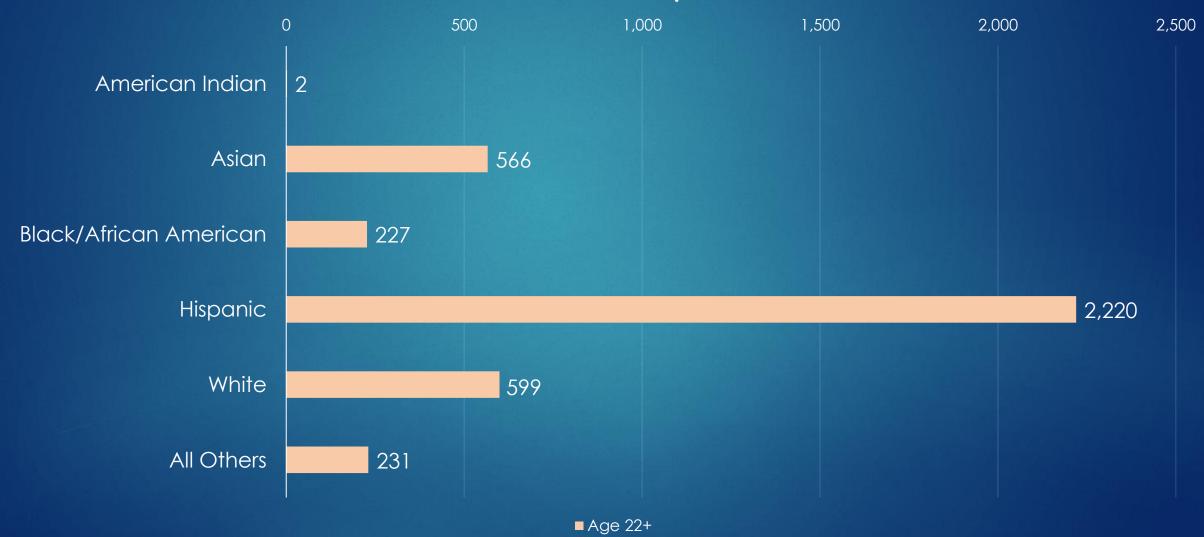
SG/PRC All Clients by Ethnicity Ages 22+ SG/PRC年齡22歲以上的客戶按種族劃分

Total: 6,237



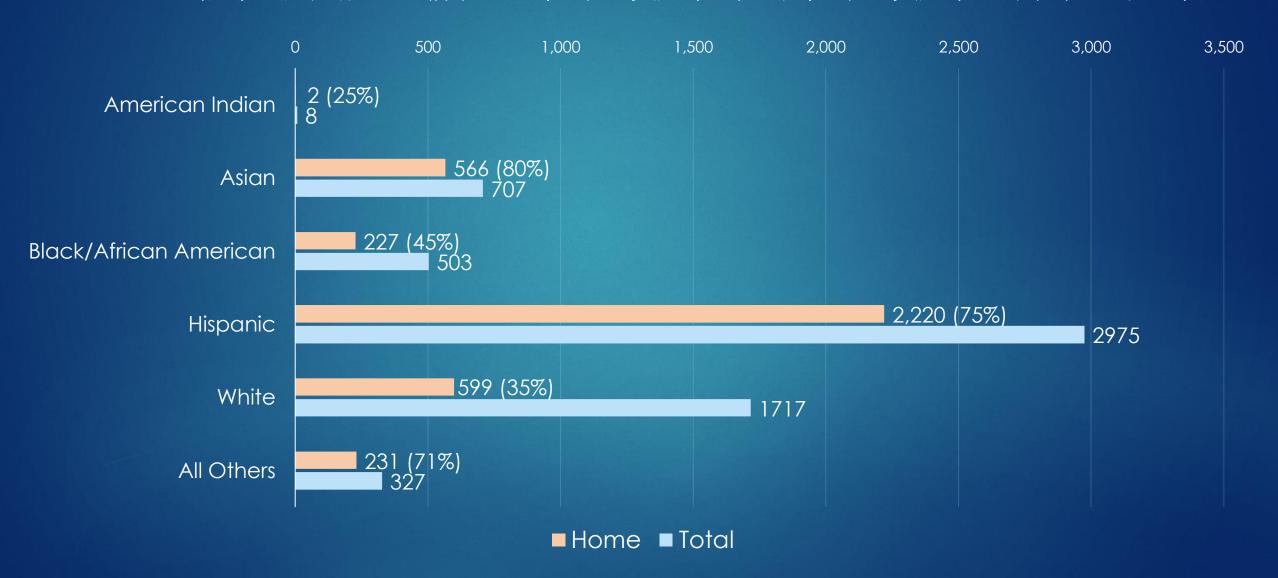
SG/PRC Clients at Home by Ethnicity Ages 22+ SG/PRC 按種族劃分的22歲以上住在家庭裡的客戶





SG/PRC Clients by Ethnicity Age 22+ Comparison by Home and Out of Home

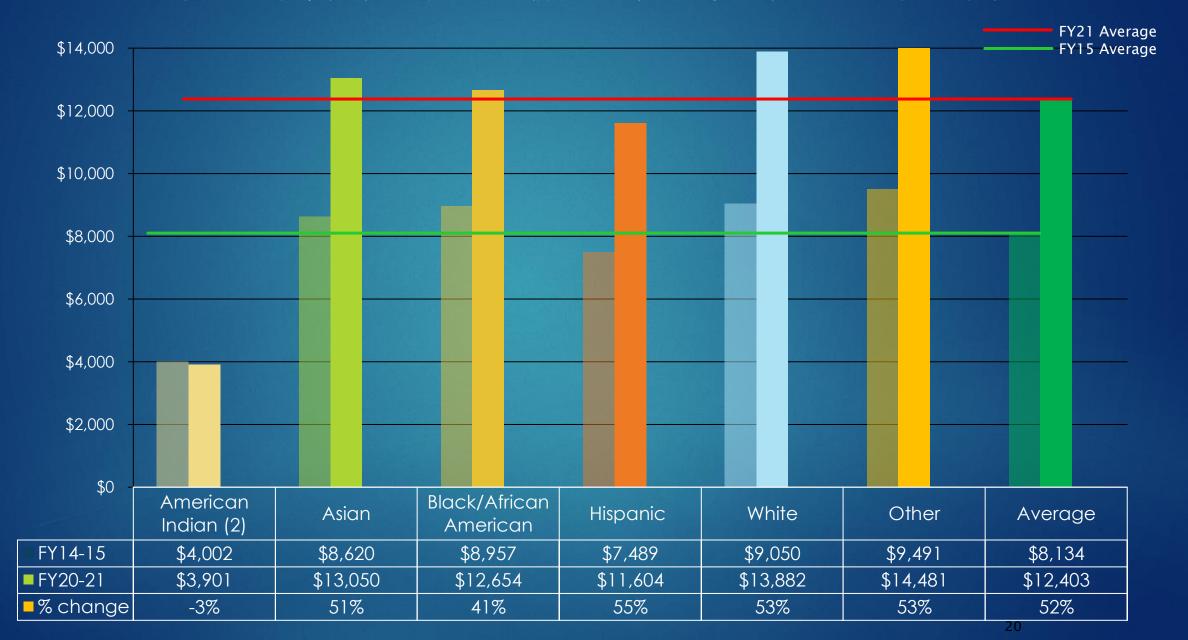
SG/PRC 按種族劃分 22歲以上住在家庭裡和不住在家庭裡的客戶的比較



FY21 NO POS Age 22+ Comparison by Language 2021 財年沒有購買服務22歲以上按語言類型比較

Language	English 英語	Spanish 西班牙語	Cantonese Chinese 廣東話	Mandarin Chinese 普通話	Vietnamese 越南語	Korean 韓語	Arabic 阿拉伯語	All Other Languages 所有其他 語言	TOTAL 共計
Total	4,544	1,268	101	92	52	36	8	136	6,237
POS 有購買服務	3,549	1,020	77	60	38	31	6	109	4,890
No POS 沒有購買服務	995	248	24	32	14	5	2	27	1,347
No POS % 沒有購買服務%	21.9%	19.6%	23.8%	34.8%	26.9%	13.9%	25.0%	19.9%	21.6%

FY15 & FY21 Per Capita Expenditures by Ethnicity Age 22+ at Home 2015 和 21 財年按種族劃分 22歲以上住在家庭裡的人均支出費用



SG/PRC Recommendations and Plan to Promote Equity 1/4 SG/PRC促進平等的建議和計劃 1/4



- ❖Utilize Comments and Recommendations from these community meetings to inspire and guide the direction of SG/PRC progress towards equity. 利用來自這些社區會議的意見和建議來激發和指導SG/PRC在實現公平方面取得進展的方向。
- ❖Continue to apply for Equity Grants 繼續申請平等基金贈款
- ❖Continue to Support Equity Partners 繼續支持平等合作夥伴
- ❖Outreach to increase Asian Individuals to SG/PRC System 通過外展增加亞裔進入SG/PRC系統

SG/PRC Recommendations and Plan to Promote Equity 2/4 SG/PRC促進平等的建議和計劃 2/4



- ◆SG/PRC will continue to disseminate written material in a variety of languages in addition to provide client/family training opportunities to understand these specific areas:
 SG/PRC 將繼續以多種語言傳播書面材料,並提供客戶/家庭培訓機會以了解這些特定領域
- ❖work on developing community partners that can provide expert support and training to parents and service coordination staff. 致力發展能夠為家長和服務協調人員提供專家支持和培訓的社區合作夥伴

SG/PRC Recommendations and Plan to Promote Equity 3/4 SG/PRC促進平等的建議和計劃 3/4



- ❖SG/PRC will continue using Person-Centered Thinking (PCT) practices and tools in the IPP/IFSP process to assist to build better working relationships with individuals and their families SG/PRC 將繼續在 IPP/IFSP 流程中使用以人為本的思維 (PCT) 實踐和工具,以協助與個人及其家人建立更好的工作關係
- SG/PRC will continue to post to our website and make available current Purchase of Service (POS) Policies and POS summaries of service options organized by age groups, in English, Spanish, Chinese, Korean, and Vietnamese.

SG/PRC將繼續在我們的網站上發布最新的服務購買 (POS) 政策和按年齡組組織的服務選項的 POS總結,以英語、西班牙語、中文、韓語和越南海場提供。

SG/PRC Recommendations and Plan to Promote Equity 4/4 SG/PRC促進平等的建議和計劃 4/4



❖SG/PRC will explore increasing our use of social media (including YouTube videos) to increase communication about parent training and support opportunities and other events associated with the regional center 將探索增加我們對社交媒體(包括 YouTube 視頻)的使用,以增加有關家長培訓和支持機會以及與區域中心相關的其他活動的溝通

SG/PRC Recommendations and Plan to Promote Equity 4/4 SG/PRC促進平等的建議和計劃 4/4



❖SG/PRC will collaborate with the Vendor/Provider Community to do the following: 將與供應商/提供商社區合作執行以下操作:

Encourage them to recruit and hire more office staff and direct service providers who speak languages other than English. Encourage vendors to bill in a timely manner so that utilization reports are as accurate as possible

鼓勵他們招聘和僱用更多講英語以外語言的辦公室工作人員和直接服務提供商。鼓勵供應商及時提供賬單,使服務利用率報告盡可能準確

SG/PRC Applied for five (5) grants to support POS Equity SG/PRC 申請五 (5) 項基金贈款以支持服務購買 (POS)平等

- ▶ Parent Mentor Initiative 家長導師倡議
- ► Asian Outreach Specialist 亞裔外展專家

- ▶ Webinar Development 網絡研討會開發
- ▶ Self-Determination Trainer 自我決定培訓師
- ▶ Navigating the Regional Center 區域中心導航

SG/PRC

Comparison SG/PRC Clients of FY17 & FY21 2017 財年和 21 財年的SG/PRC客戶比較

	2010 Census Data SG/PRC Area		FY 2017 SG/PRC All Living Options		FY 2021 SG/PRC All Living Options		Change from FY 2017	
Ethnic/Racial Group	Number	%	Number	%	Number	%	Change in Number	Change in %
White	266,985	21.1%	2,649	18.1%	2,448	15.7%	-201	-7.6%
Hispanic	661,973	52.4%	8,242	56.5%	8,706	55.8%	464	5.6%
Black/ African-American	48,310	3.8%	802	5.5%	800	5.1%	-2	-0.2%
Asian (w/ Filipino)	272,183	21.5%	1,710	11.7%	1,945	12.5%	235	13.7%
Other	8,708	0.7%	1,165	8.0%	1,700	10.9%	535	45.9%
TOTAL	1,264,348		14,598		15,599		1001	6.9%

Current Equity Partners 1/2 目前的平等合作夥伴

- ▶ Access Nonprofit Center- <u>Parenting Black Children</u> Village Wrap Around Parent and Caregiver Support model to empower and educate African American families. 父母和照顧者支持模式,以增**強和教育非裔美國家庭**。
- ▶ Children's Hospital Los Angeles Parent Navigator Project-Parent Navigators in Pediatric Clinics to Support Service Access-Pediatric navigator project to work 1:1 with families and facilitate new referrals to RC. 兒科診所的家長導航員支持獲得服務-兒科導航員項目與家庭 1:1 合作並促進新的轉診到 RC。
- ▶ Chinese Parents Association for The Disabled-華裔殘障家長會 Bilingual/Bicultural Chinese Family & Self-advocate Virtual Training Project to increase technology knowledge and access for consumers and families who speak Mandarin and Cantonese. 雙語/雙文化中國家庭和自我倡導在 線培訓項目,以增加講普通話、粵語和的消費者和家庭的技術知識和 使用

- ▶ **Familias First-** Creating Leadership Among Parents (CLAP)-Parent education and training for Latino families focused on multiple RC services. 在父母中建立領導力 (CLAP)--拉丁裔家庭的家長**教育和培訓側重於多種** RC 服務
- ▶ Korean American Special Education Center-Developmental Screening and Parent-Empowerment, Early Intervention advocacy and empowerment support for Korean parents. 為韓國父母提供發展篩查和父母賦權、早期干預宣傳和賦權支持。
- ▶ **USC UCEDD at CHLA** Peer Education Project-Promoting and Increasing Vietnamese Parents and Children with I/DD to Access Purchase of Service and be Independent-Family support project for Vietnamese families to increase system knowledge, access to services and independence. 促進和增加有 I / DD 的越南父母和兒童獲得服務購買和獨立性 -越南家庭的家庭支持項目,以增加系統知識、獲得服務和獨立性
- ▶ VPDCA Promoting and increasing Vietnamese Parents and Children Access Purchase of Service and Be Independent. 促進和增加越南父母和兒童獲得服務和獨立性

How has COVID-19 affected the outcome of FY20-21 expenditures? COVID-19 如何影響 FY20-21 支出的結果?

Overall utilization for those living at home dropped from 74.6% to 70.6% from FY14-15 vs FY19-20, and then recovered to 71.7% in FY20-21. (Overall utilization in FY18-19 was 73.6%)

14-15 財年與 19-20財年相比,居家人士的總體服務利用率從 74.6% 下降至 70.6%。(18-19財年的整體利用率為 73.6%)

在哪裡可以找到數據

Visit SG/PRC website - www.sgprc.org



SG/PRC SG/PRC

在哪裡可以找到數據

Governance – Transparency & Access to Public Information



在哪裡可以找到數據

Annual Purchase of Services (POS) Expenditure Reports

Governance

TRANSPARENCY & ACCESS TO PUBLIC INFORMATION

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Transparency & Access to Public Information

San Gabriel/Pomona Regional Center (SG/PRC) recognizes the importance of allowing access to public information. We are committed to providing information to clients, families, service providers, and the general public to assist them in understanding the developmental services system.

This is essential so that they can be well-informed and be effective participants with SG/PRC. SG/PRC is committed to being open and transparent and to providing timely, accurate, and comprehensive public information to our clients, families, service providers, staff, and general public.

To promote our agency's transparency and accountability, the following information has been included in this section for you to access at any time:

Annual Purchase of Services (POS) Expenditure Reports

Audits & Reports

在哪裡可以找到數據

Fiscal Year 2020-2021

Governance » Transparency & Access to Public Information

ANNUAL PURCHASE OF SERVICE (POS) EXPENDITURE **REPORTS**

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Feedback



Introduction to the San Gabriel/Pomona Regional Center

Annual Purchase of Services (POS) Expenditure Data

As of June 27, 2012, the Lanterman Developmental Disabilities Services Act ("The Lanterman Act") was amended, as required

Purchase of Service Expenditure Reports by Fiscal Year

- Fiscal Year 2020-2021
- Fiscal Year 2019-2020
- Fiscal Year 2018-2019



在哪裡可以找到數據

Services by Ethnicity or Race

San Gabriel/Pomona Regional Center Total Annu									
For All Ages Ethnicity	Consumer Count	Total Expenditures	Total Authorized Services	Per Capita Expenditures	Per Capita Authorized Services	Utilized			
American Indian or Alaska Native	25	\$446,784	\$639,065	\$17,871	\$25,563	69.9%			
Asian	1,945	\$26,239,056	\$38,329,043	\$13,491	\$19,706	68.5%			
Black/African American	800	\$25,615,549	\$34,163,350	\$32,269	\$42,704	75.6%			
Hispanic	8,706	\$114,323,805	\$159,434,327	\$13,132	\$18,313	71.7%			
Native Hawaiian or Other Pacific Islande	er 15	\$360,963	\$453,566	\$24,064	\$30,238	79.6%			
Other Ethnicity or Race / Multi-Cultural	1,660	\$19,493,561	\$27,752,021	\$11,743	\$16,718	70.2%			
White	2,448	\$79,412,005	\$110,346,787	\$32,440	\$45,076	72.0%			
Totals:	15,599	\$266,091,724	\$371,118,160	\$17,058	\$23,791	71.7%			
For Birth to age 2 years, inclusive									
American Indian or Alaska Native	9	\$71,499	\$105,162	\$7,944	\$11,685	68.0%			
Asian	364	\$2,357,733	\$3,419,427	\$6,477	\$9,394	69.0%			
Black/African American	80	\$415,397	\$645,958	\$5,192	\$8,074	64.3%			
Hispanic	1,690	\$10,022,685	\$15,007,198	\$5,931	\$8,880	66.8%			
Native Hawaiian or Other Pacific Islande	er 2	\$2,172	\$3,104	\$1,086	\$1,552	70.0%			
Other Ethnicity or Race / Multi-Cultural	581	\$3,074,394	\$4,472,734	\$5,292	\$7,698	68.7%			
White	172	\$941,072	\$1,455,288	\$5,471	\$8,461	64.7%			
Totals:	2,898	\$16,884,953	\$25,108,871	\$5,826	\$8,664	67.2%			

Community Comments 社區意見



What should SG/PRC do differently? SG/PRC 應該做些什麼不同的事情?

What should SG/PRC continue to do that is working? SG/PRC 應該繼續做哪些工作?

To provide additional comments that can help SG/PRC to be more equitable use this link to submit comments: 要提供可以幫助SG/PRC更加公平的其他意見,請使用此鏈接提交意見

https://forms.office.com/r/M4hx3SvSqw

Equity Team平等團隊

- Salvador Gonzalez, Director of Compliance & Outreach (909)710-8814; sgonzalez@sgprc.org
- Marilyn Carmona, Administrative Assistant (909) 710-8817; mcarmona@sgprc.org
- Amos Byun, Community Outreach Specialist (909) 710-8815; abyun@sgprc.org
- Xochitl Gonzalez, Community Outreach Specialist (909) 710-8817; xgonzalez@sgprc.org
- ► Jessica Wilson, Deaf of Hearing Specialist (909) 710-8399; jwilson@sgprc.org

Directory to SG/PRC STAFF SG/PRC員工目錄



Link: https://www.sgprc.org/about-us/sgprc-staff-phone-listing

About Us

STAFF DIRECTORY

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STAFF DIRECTORY

Do you need to reach one of our staff members?

We have recently updated our staff directory to include email addresses with hyperlinks to make it easier for our families and vendors to contact us.

Please click below to access our most recent staff directory.



Directory to SG/PRC STAFF SG/PRC員工目錄



SAN GABRIEL/POMONA REGIONAL CENTER STAFF NEW PHONE LIST

last updated 8-26-21

Phone	First	Last	Email	Job Title
19097108187	Anthony	Hill	ahill@sgprc.org	Executive Director
19097108189	Willanette	Steward/Satchell	wsatchell@sgprc.org	Executive Assistant
19097108190	Elisa	Herzog	eherzog@sgprc.org	Client Advocate
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Thank you for joining us for this POS Expenditure Data discussion.

感謝您參加我們的 POS 支出數據討論。

If you have additional ideas you want to share, please contact us.

如果您有其他想要分享的想法,請聯繫我們。