

샌 가브리엘/포모나 리저널센터
San Gabriel/Pomona Regional Center

서비스구매 지출데이터
Purchase Of Service
Expenditure Data

회계연도 Fiscal Year
2020-2021



San Gabriel / Pomona
Regional Center

- ▶ 발표자: **Amos Byun**
Asian Community
Outreach Specialist



Agenda 발표 내용

- Background 배경
- SG/PRC Demographics 인구통계
- POS Data Review 서비스구매관련 자료 보고
- Equity Projects/Partners 공평을 위한 프로젝트/협력단체
- Plan to Increase Access to POS and Generic Services
리저널센터 서비스 & 공공서비스 증대 계획
- Community Input 한인사회 의견 개진

Background 배경



- 2012년 6월에 랜터맨법 개정

As of June 27, 2012, the Lanterman Developmental Disabilities Services Act was amended.

- 발달장애서비스부와 리저널센터는 서비스구매(POS) 허가, 지출 및 사용율에 대해 매년 보고

It requires the Department of Developmental Services (DDS) and Regional Centers to annually collaborate to compile data in a uniform manner relating to purchase of service (POS) authorization, utilization and expenditure by each regional center.

Background 배경



이것은 POS 격차 데이터로 알려짐

The data has become known as the POS disparity data.

SG/PRC는 이 데이터를 웹사이트에 연례 서비스구매 지출 보고서로 매년 올립니다.

The data may or may not show a disparity, SG/PRC posts these reports on our website as Annual Purchase of Services (POS) Expenditure Reports.

이 보고서에는 서비스 허가, 지출 및 사용율에 대한 자료가 포함됩니다.

These reports include information about authorizations and utilization, as well as expenditures.

랜터맨법은 이 보고서를 매년 12월 31일까지 리저널센터 웹사이트에 게재하도록 함.

The Lanterman Act requires that these reports be posted by each regional center on its own website by December 31st of each year.



SG/PRC Demographics

다양한 SG/PRC 발달장애인 인종 분포

SG/PRC's population of people with disabilities is diverse.

지역사회 구성인종을 반영하는 SG/PRC 인종 분포

The percentages of individuals served by SG/PRC in each ethnic/racial group appear to mirror the trends seen of the community at large, taking into account that the data used for comparison is from 2010. New Census data not yet available.

아시안만이 유일하게 지역사회 인구를 낮게 반영

The Asian Community is the only under-represented community. Efforts have been ongoing to improve this challenge.

(다음 슬라이드 참조 The following slides will illustrate)

Comparison SG/PRC Clients of FY17 & FY21

SG/PRC



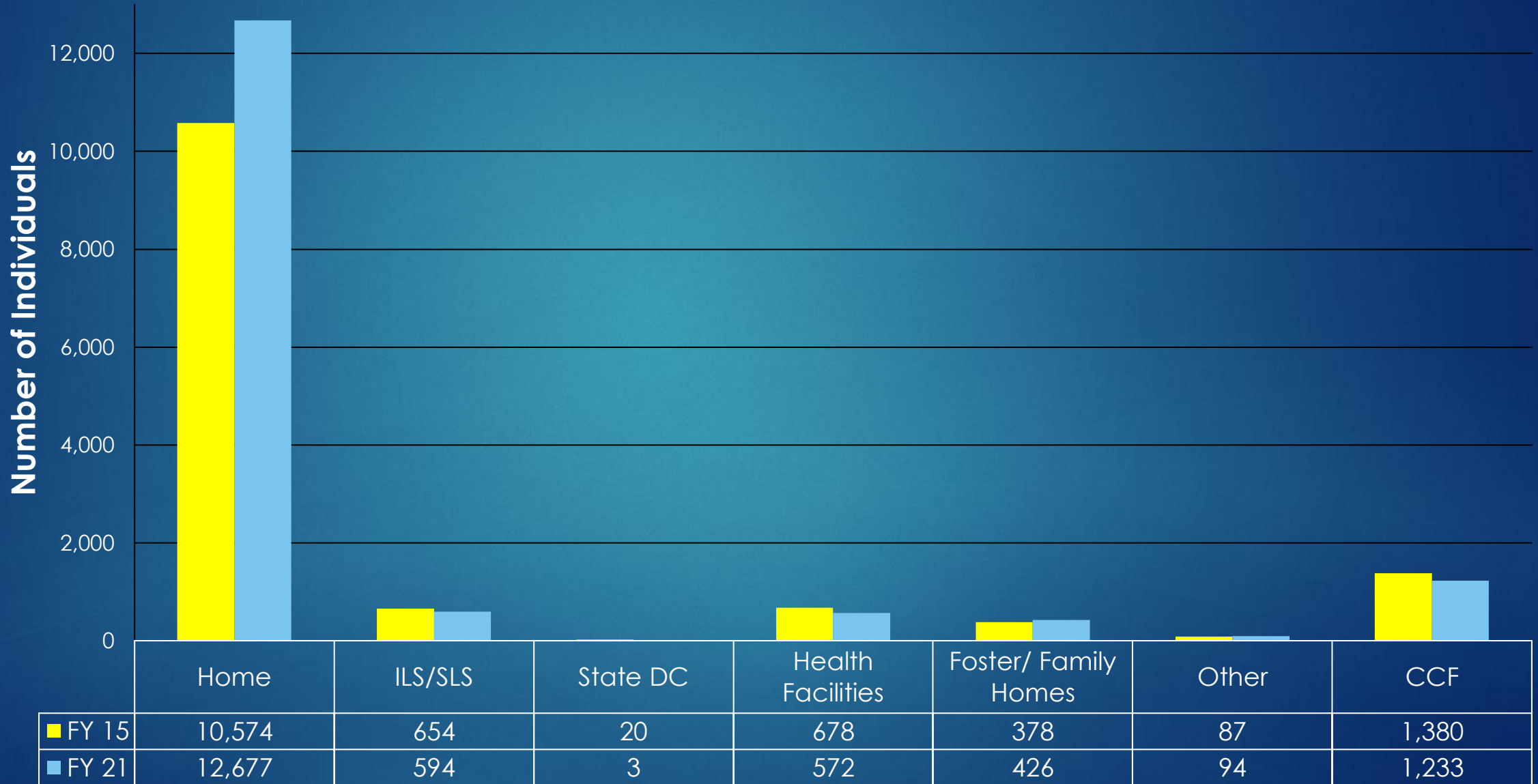
Ethnic/Racial Group	2010 Census Data SG/PRC Area		FY 2017 SG/PRC All Living Options		FY 2021 SG/PRC All Living Options		Change from FY 2017	
	Number	%	Number	%	Number	%	Change in Number	Change in %
White	266,985	21.1%	2,649	18.1%	2,448	15.7%	-201	-7.6%
Hispanic	661,973	52.4%	8,242	56.5%	8,706	55.8%	464	5.6%
Black/ African-American	48,310	3.8%	802	5.5%	800	5.1%	-2	-0.2%
Asian (w/ Filipino)	272,183	21.5%	1,710	11.7%	1,945	12.5%	235	13.7%
Other	8,708	0.7%	1,165	8.0%	1,700	10.9%	535	45.9%
TOTAL	1,264,348		14,598		15,599		1001	6.9%

Individual Served at SG/PRC by Language Threshold

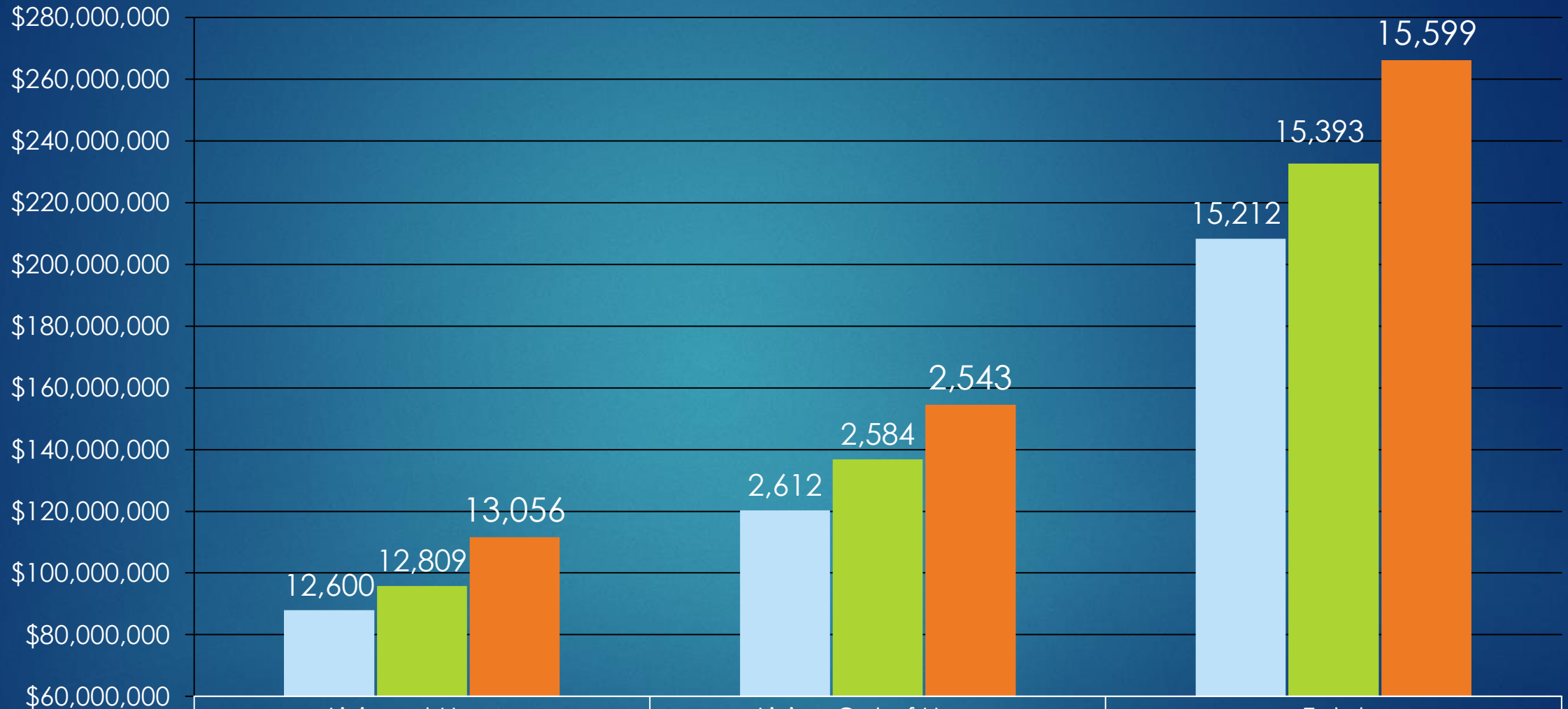
FY 20-21 POS-NO POS All Ages Comparison by Language

Language	English	Spanish	Cantonese Chinese	Mandarin Chinese	Vietnamese	Korean	Arabic	All Other Languages	TOTAL
Total	11,306	3,309	207	331	148	69	23	206	15,599
POS	8,570	2,589	163	247	91	59	14	165	11,898
No POS	2,736	720	44	84	57	10	9	41	3,701
No POS %	24.2%	21.8%	21.3%	25.4%	38.5%	14.5%	39.1%	19.9%	23.7%

SG/PRC Individuals by Residence Type in FY15 & FY21

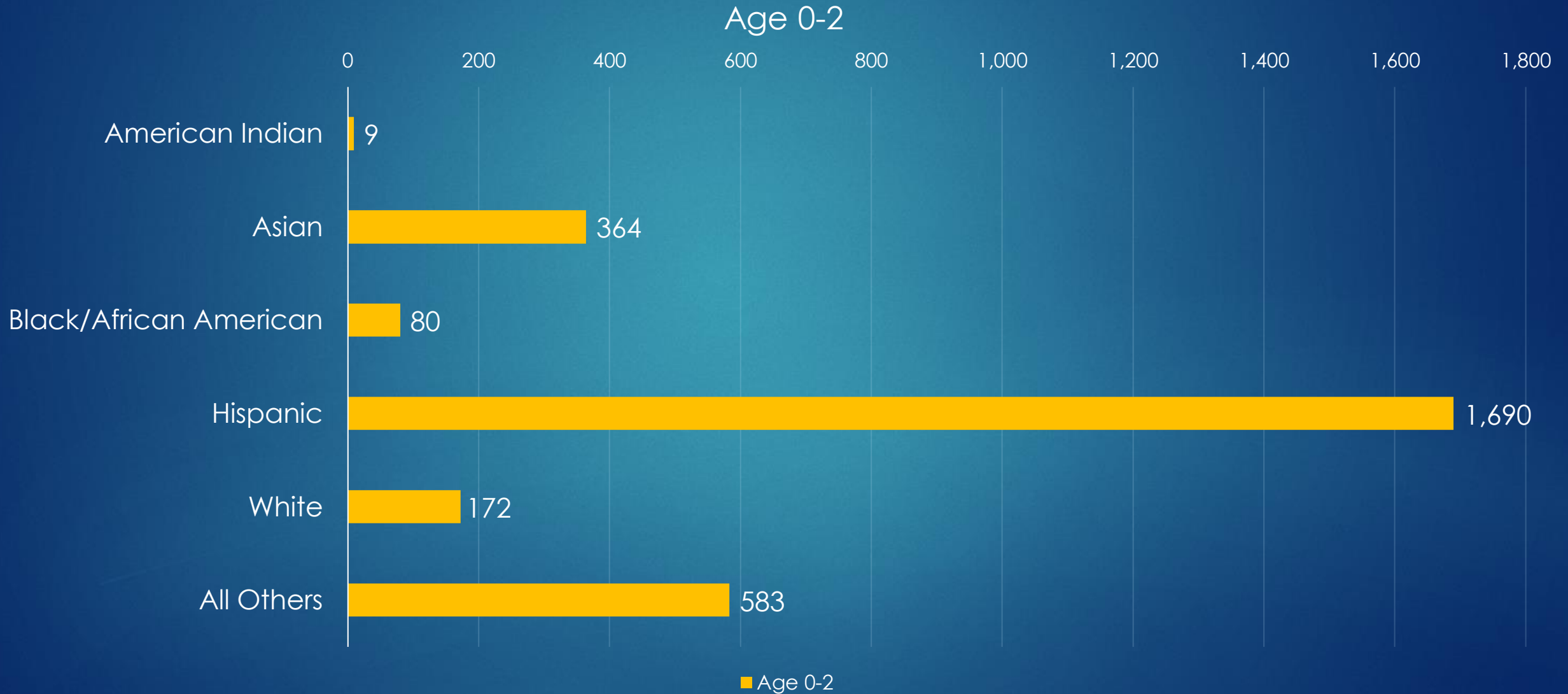


Comparison of POS Expenditures by Living Option FY19 - FY21



	Living at Home	Living Out of Home	Total
FY 19	\$87,926,464	\$120,345,990	\$208,272,454
FY 20	\$95,829,982	\$136,833,152	\$232,663,134
FY 21	\$111,637,453	\$154,454,271	\$266,091,724

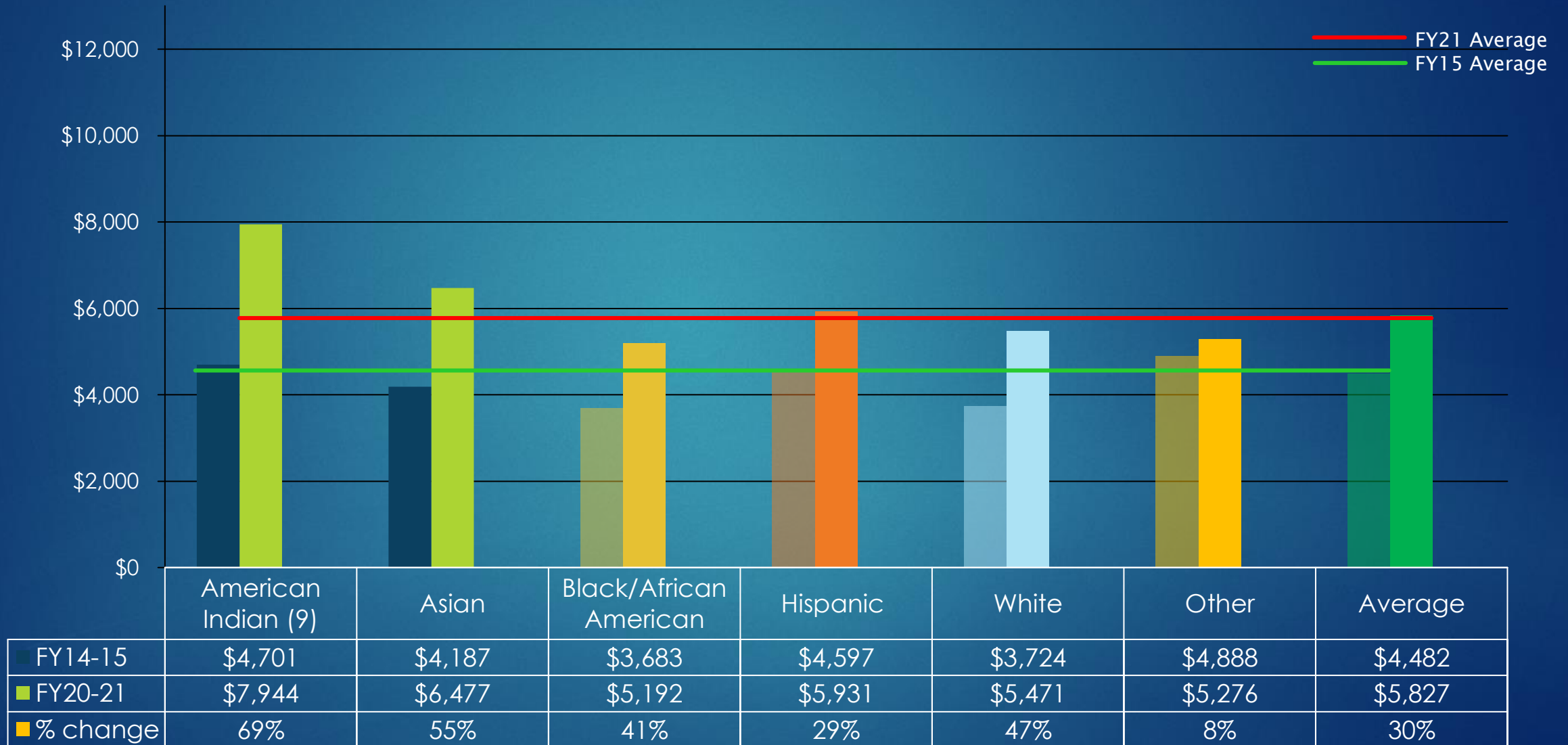
SG/PRC Clients by Ethnicity Ages 0-2



FY21 NO POS Age 0-2 Comparison by Language

Language	English	Spanish	Cantonese Chinese	Mandarin Chinese	Vietnamese	Korean	Arabic	All Other Languages	TOTAL
Total	2,219	513	37	90	14	7	2	16	2,898
POS	2,148	498	37	86	14	7	2	15	2,807
No POS	71	15	0	4	0	0	0	1	91
No POS %	3.2%	2.9%	0.0%	4.4%	0.0%	0.0%	0.0%	6.3%	3.1%

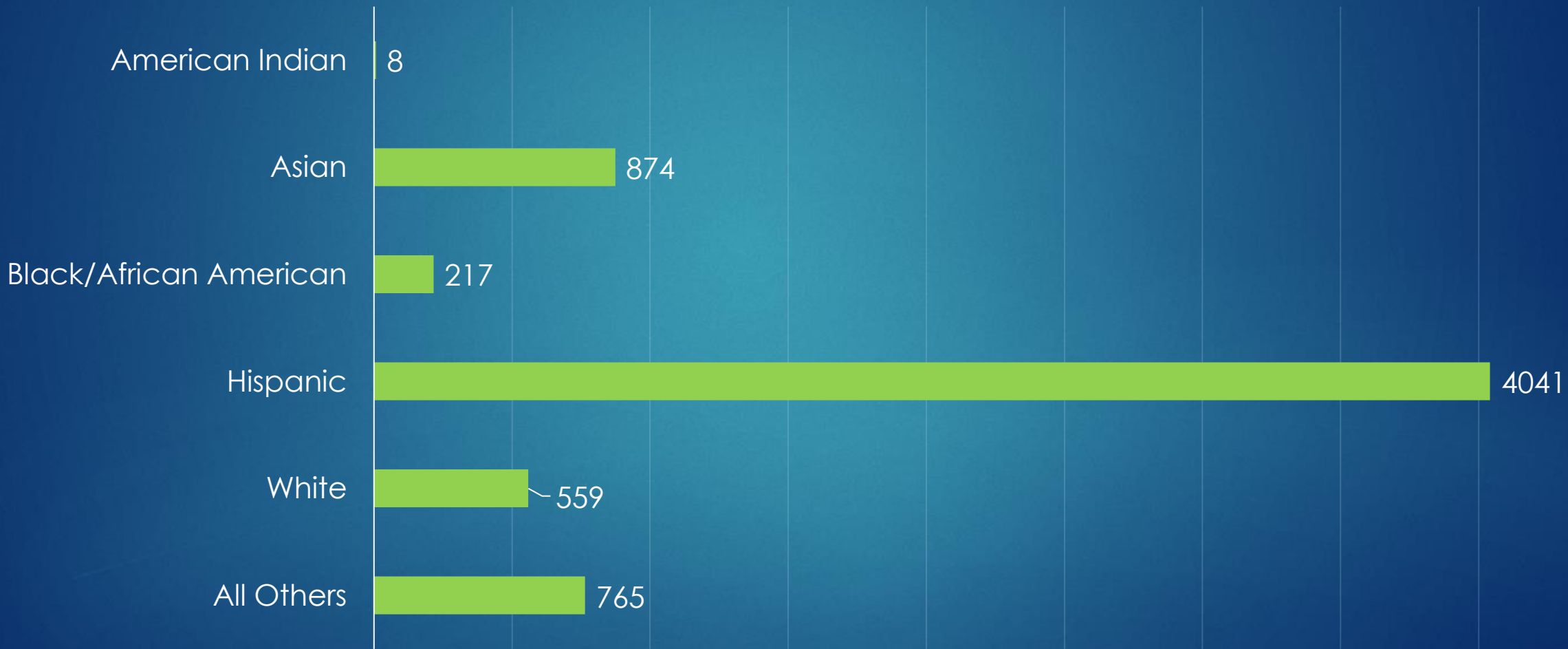
FY15 & FY21 Per Capita Expenditures by Ethnicity Age 0-2 at Home



SG/PRC Clients by Ethnicity Ages 3-21

Age 3-21

0 500 1000 1500 2000 2500 3000 3500 4000 4500



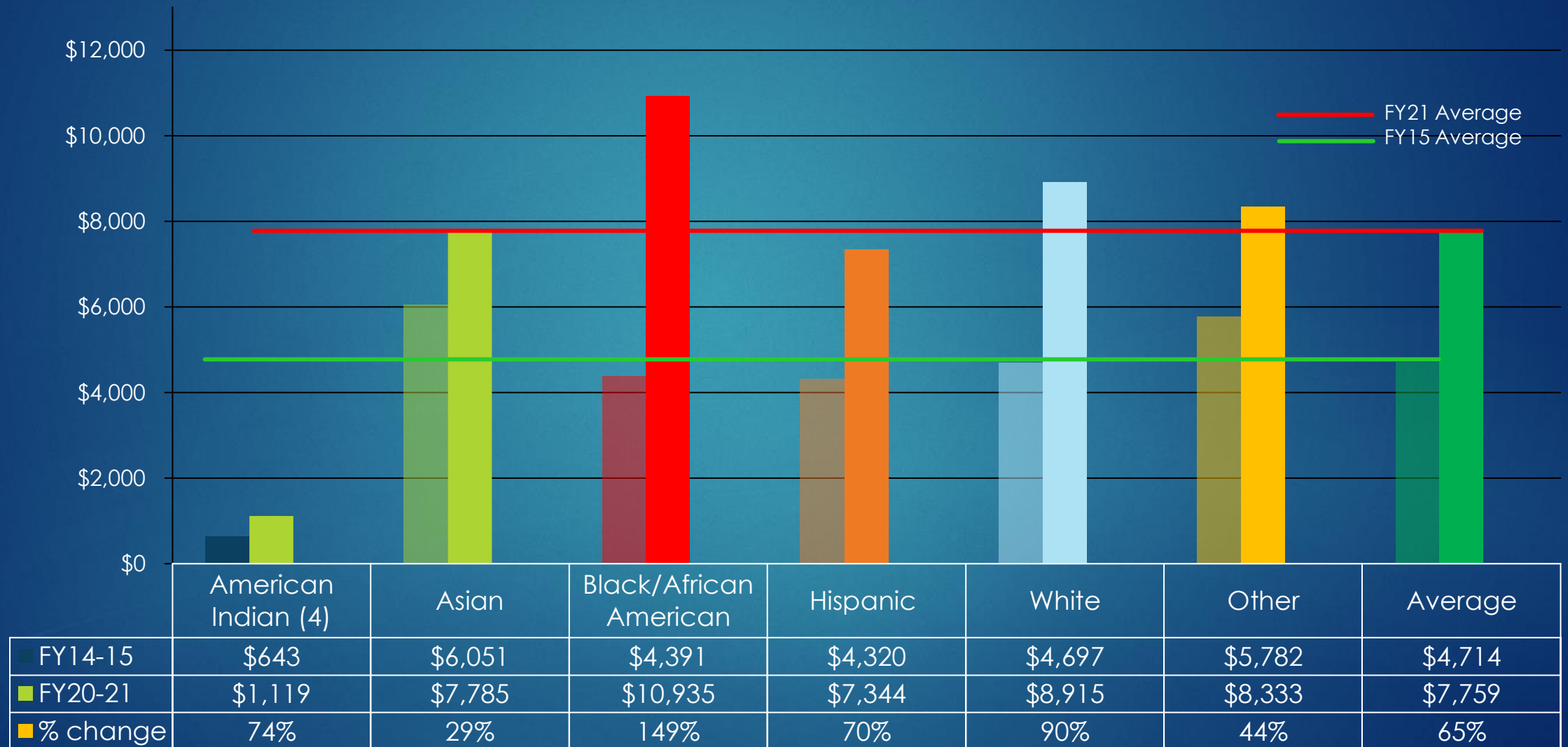
■ Age 3-21

FY21 NO POS Age 3-21 Comparison by Language

14

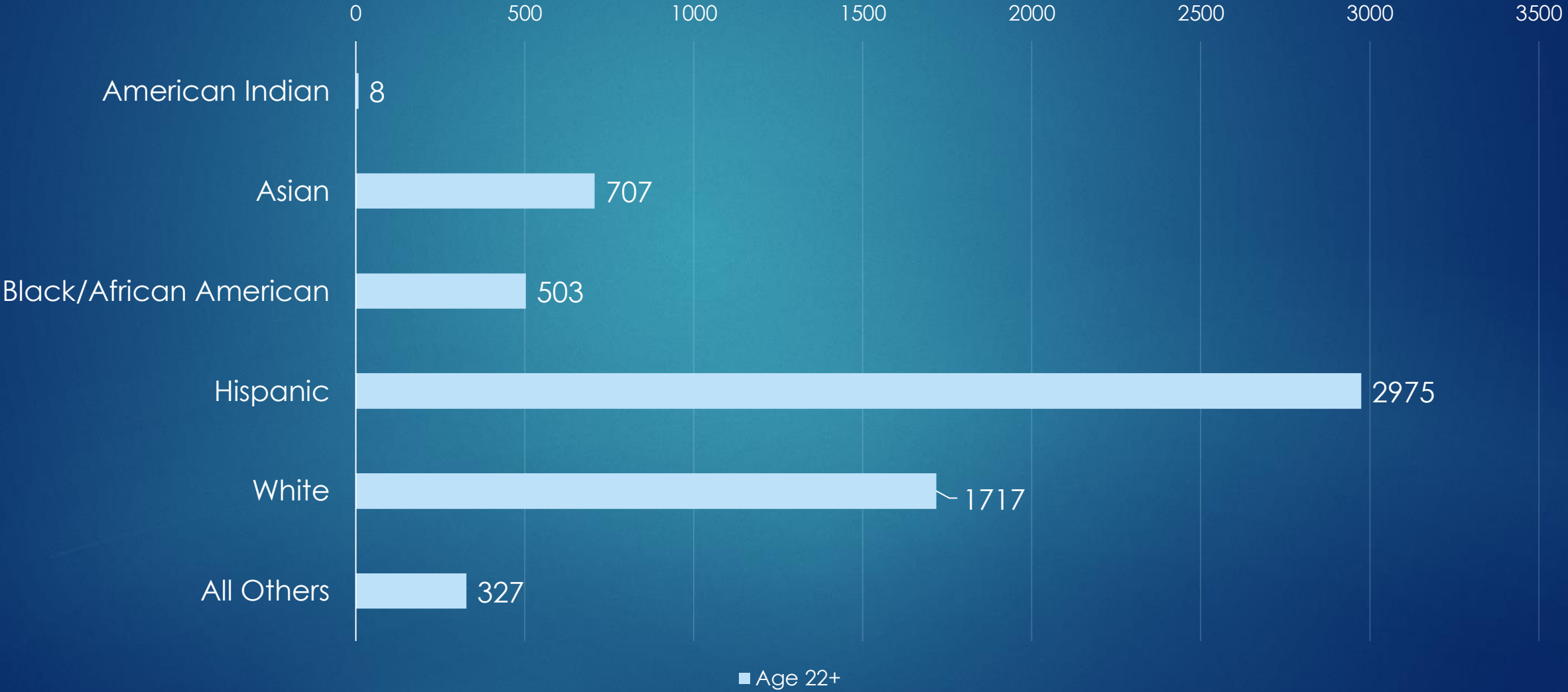
Language	English	Spanish	Cantonese Chinese	Mandarin Chinese	Vietnamese	Korean	Arabic	All Other Languages	TOTAL
Total	4,543	1,528	69	149	82	26	13	54	6,464
POS	2,873	1,071	49	101	39	21	6	41	4,201
No POS	1,670	457	20	48	43	5	7	13	2,263
No POS %	36.8%	29.9%	29.0%	32.2%	52.4%	19.2%	53.8%	24.1%	35.0%

FY15 & FY21 Per Capita Expenditures by Ethnicity Age 3-21 at Home



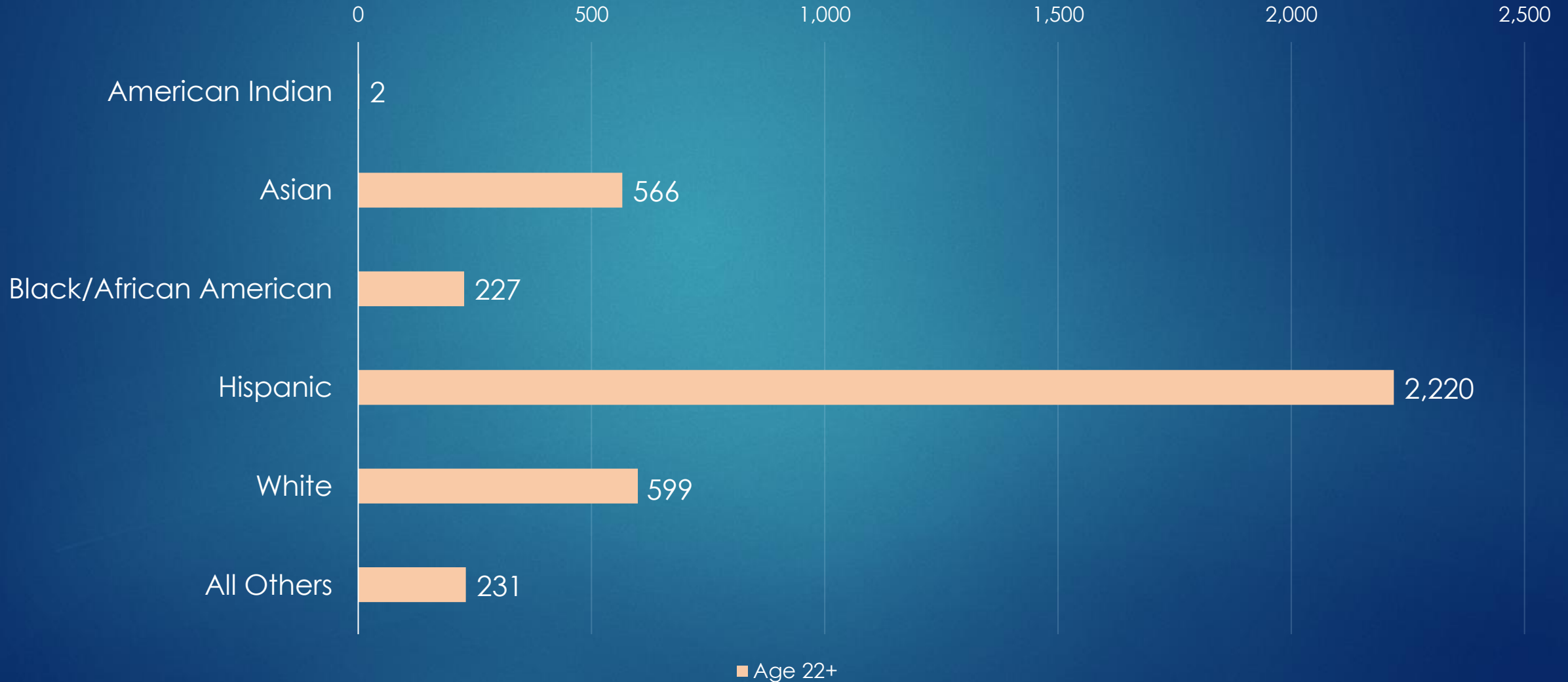
SG/PRC All Clients by Ethnicity Ages 22+

Total: 6,237

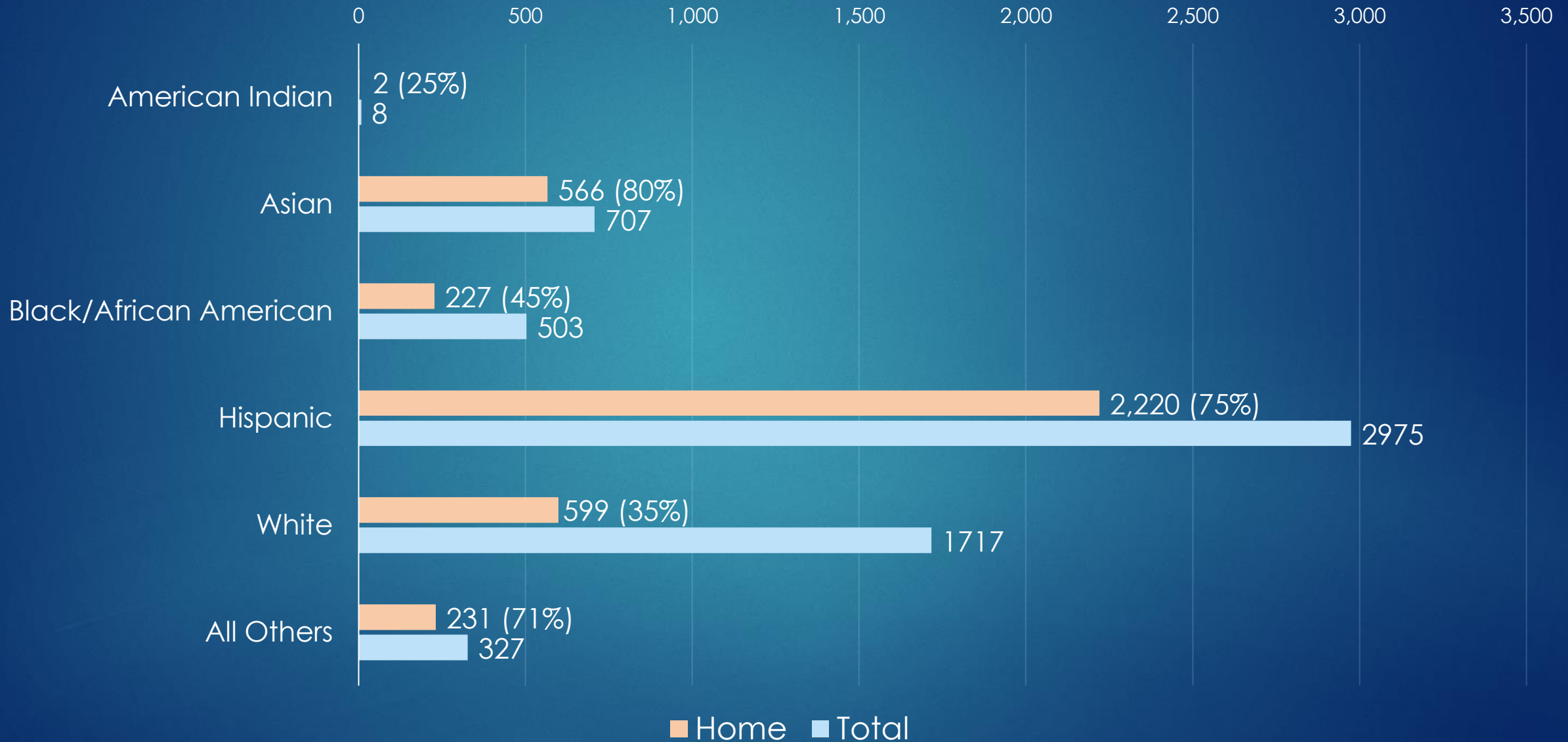


SG/PRC Clients at Home by Ethnicity Ages 22+

At Home: 3,845



SG/PRC Clients by Ethnicity Age 22+

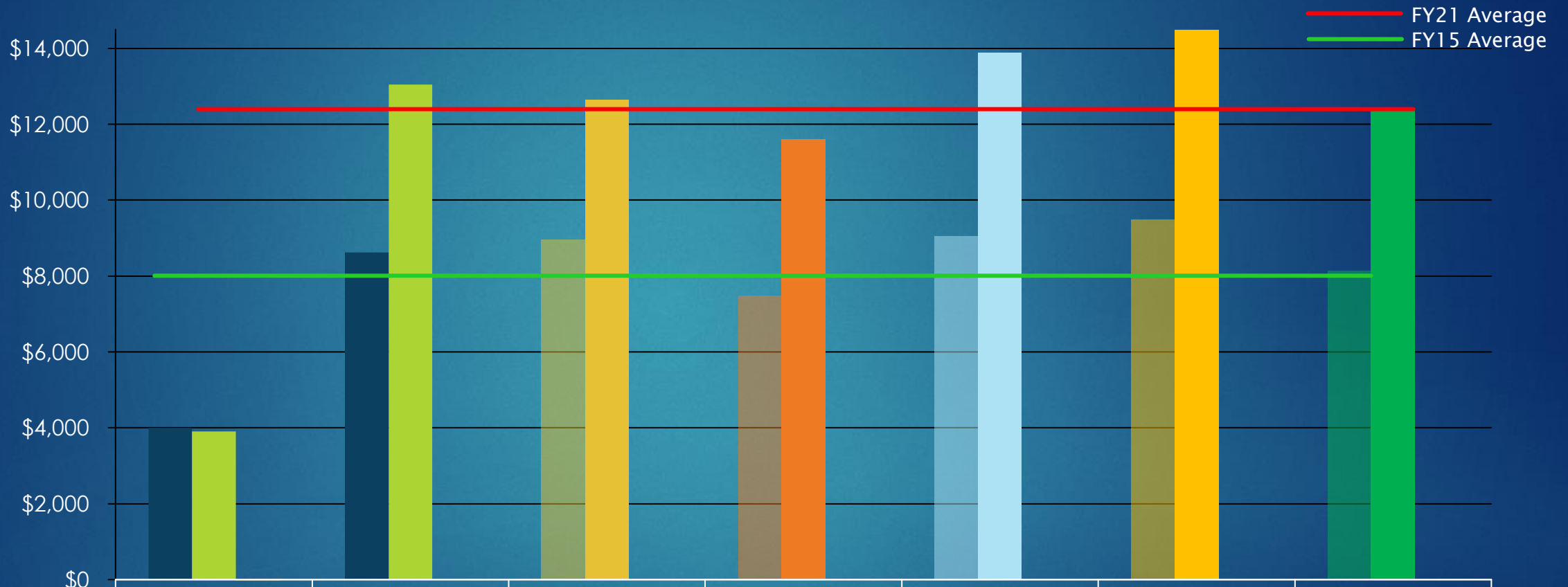


FY21 NO POS Age 22+ Comparison by Language

19

Language	English	Spanish	Cantonese Chinese	Mandarin Chinese	Vietnamese	Korean	Arabic	All Other Languages	TOTAL
Total	4,544	1,268	101	92	52	36	8	136	6,237
POS	3,549	1,020	77	60	38	31	6	109	4,890
No POS	995	248	24	32	14	5	2	27	1,347
No POS %	21.9%	19.6%	23.8%	34.8%	26.9%	13.9%	25.0%	19.9%	21.6%

FY15 & FY21 Per Capita Expenditures by Ethnicity Age 22+ at Home



	American Indian (2)	Asian	Black/African American	Hispanic	White	Other	Average
FY14-15	\$4,002	\$8,620	\$8,957	\$7,489	\$9,050	\$9,491	\$8,134
FY20-21	\$3,901	\$13,050	\$12,654	\$11,604	\$13,882	\$14,481	\$12,403
% change	-3%	51%	41%	55%	53%	53%	52%

SG/PRC NO AUTH All Ages Comparison by Ethnicity

SG/PRC JAN, 2022 NO AUTH Data by SG/PRC

Language	White	Black	Hispanic	Chinese	Korean	Vietnamese	Filipino	All Other	TOTAL
Total	2,230	751	8,114	742	107	200	350	2,027	14,521
POS	1,797	605	5,570	525	81	113	260	1,442	10,393
No POS	433	146	2,544	217	26	87	90	585	4,128
No POS %	19.42%	19.44%	31.35%	29.25%	24.30%	43.50%	25.71%	28.86%	28.43%



평등을 위한 SG/PRC 권면사항 및 계획

SG/PRC Recommendations and Plan to Promote Equity

❖ 여러분의 의견 – SG/PRC의 영감과 방향설정

Utilize comments and recommendations from these community meetings to inspire and guide the direction of SG/PRC progress towards equity.

❖ 발달장애서비스부 지원금 신청 Continue to apply for Equity Grants.

❖ 지원금 받는 단체 지원 Continue to Support Equity Partners.

❖ SG/PRC 아시안 인구 증대 위한 홍보

Outreach to increase Asian Individuals to SG/PRC System.



평등을 위한 SG/PRC 권면사항 및 계획

SG/PRC Recommendations and Plan to Promote Equity

- ❖ SG/PRC 자료 번역 및 다양한 언어로 제공되는 부모교육
SG/PRC will continue to disseminate written material in a variety of languages, in addition to provide client/family training opportunities to understand these specific areas.
- ❖ 부모 및 직원 교육 위한 지역사회 파트너 지원
Work on developing community partners that can provide expert support and training to parents and service coordination staff.



공평을 위한 SG/PRC 권면사항 및 계획

SG/PRC Recommendations and Plan to Promote Equity

❖ 사람중심으로 생각하기 (PCT) – IPP/IFSP

SG/PRC will continue using Person-Centered Thinking (PCT) practices and tools in the IPP/ IFSP process to assist and build better working relationships with individuals and their families.

❖ 서비스구매정책 – SG/PRC 웹사이트: www.SGPRC.org

SG/PRC will continue to post to our website and make available current Purchase of Service (POS) Policies and POS summaries of service options organized by age groups, in English, Spanish, Chinese, Korean, and Vietnamese.



평등을 위한 SG/PRC 권면사항 및 계획

SG/PRC Recommendations and Plan to Promote Equity

❖ 의사소통 증대를 위한 노력 – 소셜 미디어 이용 등

SG/PRC will explore increasing our use of social media (including YouTube videos) to increase communication about parent training and support opportunities and other events associated with the regional center.

❖ 서비스 제공 회사와의 공조 – 다양한 언어 서비스 & 청구

SG/PRC will collaborate with the Vendor/Provider Community to do the following: Encourage them to recruit and hire more office staff and direct service providers who speak languages other than English. Encourage vendors to bill in a timely manner so that utilization reports are as accurate as possible.



SG/PRC 지원금 수여 프로그램

SG/PRC was granted two of the five grants to support POS Equity

- ▶ Parent Mentor Initiative (부모 멘토링 프로그램)
- ▶ Navigating the Regional Center
- ▶ Asian Outreach Specialist (아시안 홍보 전문가)
- ▶ Webinar Development
- ▶ Self-Determination Trainer

Korean CBOs in SG/PRC Service Area

SG/PRC



- ▶ **Circle of Friends in Love (COF):** Stacy Kim, cof4u@hotmail.com – www.cof4u.org. COF founded in 2002 and it was started to help promote friendships between individuals with developmental disability and individuals without special needs in community-based friendly setting.
- ▶ **Seesaw Community / Seesaw Café:** Sam Yoon, syoon@thesc.us – Community café which provides gourmet coffee, job training and job opportunities for individuals with developmental disabilities.
- ▶ **Pacific Clinics Asian Pacific Family Center East:** Melanie Chung, mychung@pacificclinics.org - Pacific Clinics serves children, transitional age youth, families, adults, and older adults. We offer a full range of mental and behavioral health services, foster care and social services, housing, continuing adult education and early childhood education programs to Medi-Cal eligible individuals and families.

Current Equity Partners 1/3



- ▶ **Being Built Together (BBT)** - Korean navigator program providing individualized case management, culturally sensitive outreach and providing workshops and conferences regarding regional center services and generic services to empower Korean parents in Korean.
- ▶ **Korean American Special Education Center (KASEC)** - Developmental Screening and Parent-Empowerment, Early Intervention advocacy and empowerment support for Korean parents.

Current Equity Partners 2/3



- ▶ **Access Nonprofit Center- Parenting Black Children** - Village Wrap Around Parent and Caregiver Support model to empower and educate African American families.
- ▶ **Children's Hospital Los Angeles Parent Navigator Project**-Parent Navigators in Pediatric Clinics to Support Service Access-Pediatric navigator project to work 1:1 with families and facilitate new referrals to RC.
- ▶ **Chinese Parents Association for The Disabled**-Bilingual/Bicultural Chinese Family & Self-advocate Virtual Training Project to increase technology knowledge and access for consumers and families who speak Spanish, Vietnamese, Tagalog, Mandarin, Cantonese, and Mixteco.

Current Equity Partners 3/3



- ▶ **Familias First-** Creating Leadership Among Parents (CLAP)-Parent education and training for Latino families focused on multiple RC services.
- ▶ **USC UCEDD at CHLA** - Peer Education Project-Promoting and Increasing Vietnamese Parents and Children with I/DD to Access Purchase of Service and be Independent-Family support project for Vietnamese families to increase system knowledge, access to services and independence.
- ▶ **VPDCA** – Promoting and increasing Vietnamese Parents and Children Access Purchase of Service and Be Independent.



서비스 지출에 미친 코비드-19 영향

How has COVID-19 affected the outcome of FY20-21 expenditures?

서비스 사용율 감소: 74.6% - 70.6% - 71.7%

Overall utilization for those living at home dropped from 74.6% to **70.6%** from FY14-15 vs FY19-20, and then recovered to 71.7% in FY20-21. (Overall utilization in FY18-19 was 73.6%)

Where can you find the DATA



- ▶ Visit SG/PRC website – www.sgprc.org

The screenshot shows the SG/PRC website homepage. At the top left is the logo for the San Gabriel/Pomona Regional Center. To the right of the logo is a language selection dropdown menu and a search bar. Below the logo is a navigation menu with the following items: Home, About Us, Clients & Families, Service Providers, Resources, and Governance. The main content area features a large green banner for the 'SG/PRC Covid Testing Clinic'. The banner includes several images: two healthcare workers in white protective suits, a man in a grey jacket wearing a face mask, a man in a dark jacket wearing a face mask, and a person in a white protective suit. The text on the banner reads 'SG/PRC Covid Testing Clinic' in large white letters, followed by 'Monday - Thursday 9:00 a.m. - 11:30 a.m.' and a yellow button that says 'CLICK HERE FOR MORE INFORMATION'. To the right of the banner is a teal box with the text 'Service, support, and advocacy for individuals with developmental disabilities and their families.' Below this text are two buttons: a yellow one that says 'Apply for Services' and a green one that says 'Become a Service Provider'. At the bottom of the teal box is a 'How Do I' dropdown menu with 'Quick Links' selected. At the bottom of the page, there are three teal boxes: 'Executive Director's Corner', 'eNews Sign Up' with a pencil icon and a right arrow, and 'SELF-DETERMINATION PROGRAM'.

Executive Director's Corner

 eNews Sign Up >

SELF-DETERMINATION PROGRAM

Where can you find the DATA



► Governance – Transparency & Access to Public Information

The screenshot shows the website header for the San Gabriel/Pomona Regional Center. The logo is on the left, and there are language and search dropdowns on the right. Below the header is a navigation bar with six items: Home, About Us, Clients & Families, Service Providers, Resources, and Governance. The Governance menu is expanded, showing several sub-items. The item 'Transparency & Access to Public Information' is circled in red, and a tooltip box is visible over it containing the same text.

SAN GABRIEL/POMONA
REGIONAL CENTER

Select Language Search...

Home About Us Clients & Families Service Providers Resources Governance

Board of Directors
Board & Committee Description
Board & Committee Schedule
Monthly Board Packets
Board of Directors, Fiscal Year 2021-22
Board of Directors, Fiscal Year 2020-21
Board of Directors, Fiscal Year

Department of Developmental Services
Policies & Standards
Lanterman Act and Related Laws
Title 17 Regulations

Transparency & Access to Public Information

Emergency & Proposed Regulations

Transparency & Access to Public Information

Where can you find the DATA



▶ Annual Purchase of Services (POS) Expenditure Reports

[Governance](#)

TRANSPARENCY & ACCESS TO PUBLIC INFORMATION

Font Size: [+](#) [-](#) [+](#) [Share & Bookmark](#) [Feedback](#) [Print](#)

Transparency & Access to Public Information

San Gabriel/Pomona Regional Center (SG/PRC) recognizes the importance of allowing access to public information. We are committed to providing information to clients, families, service providers, and the general public to assist them in understanding the developmental services system.

This is essential so that they can be well-informed and be effective participants with SG/PRC. SG/PRC is committed to being open and transparent and to providing timely, accurate, and comprehensive public information to our clients, families, service providers, staff, and general public.

To promote our agency's transparency and accountability, the following information has been included in this section for you to access at any time:

[Annual Purchase of Services \(POS\) Expenditure Reports](#)

[Audits & Reports](#)

Where can you find the DATA



► Fiscal Year 2020-2021

[Governance](#) » [Transparency & Access to Public Information](#)

ANNUAL PURCHASE OF SERVICE (POS) EXPENDITURE REPORTS

Font Size: [+](#) [-](#) [+](#) [Share & Bookmark](#) [Feedback](#) [Print](#)

Introduction to the San Gabriel/Pomona Regional Center Annual Purchase of Services (POS) Expenditure Data

As of June 27, 2012, the Lanterman Developmental Disabilities Services Act ("The Lanterman Act") was amended, as required

Purchase of Service Expenditure Reports by Fiscal Year

- [Fiscal Year 2020-2021](#)
- [Fiscal Year 2019-2020](#)
- [Fiscal Year 2018-2019](#)

Where can you find the DATA



► Services by Ethnicity or Race

San Gabriel/Pomona Regional Center **Total Annual Expenditures and Authorized Services by Ethnicity or Race** *Fiscal Year 2020-2021*
Page 1 of 1

For All Ages

Ethnicity	Consumer Count	Total Expenditures	Total Authorized Services	Per Capita Expenditures	Per Capita Authorized Services	Utilized
American Indian or Alaska Native	25	\$446,784	\$639,065	\$17,871	\$25,563	69.9%
Asian	1,945	\$26,239,056	\$38,329,043	\$13,491	\$19,706	68.5%
Black/African American	800	\$25,815,549	\$34,163,350	\$32,269	\$42,704	75.6%
Hispanic	8,706	\$114,323,805	\$159,434,327	\$13,132	\$18,313	71.7%
Native Hawaiian or Other Pacific Islander	15	\$360,963	\$453,566	\$24,064	\$30,238	79.6%
Other Ethnicity or Race / Multi-Cultural	1,660	\$19,493,561	\$27,752,021	\$11,743	\$16,718	70.2%
White	2,448	\$79,412,005	\$110,346,787	\$32,440	\$45,076	72.0%
Totals:	15,599	\$266,091,724	\$371,118,160	\$17,058	\$23,791	71.7%

For Birth to age 2 years, inclusive

American Indian or Alaska Native	9	\$71,499	\$105,162	\$7,944	\$11,685	68.0%
Asian	364	\$2,357,733	\$3,419,427	\$6,477	\$9,394	69.0%
Black/African American	80	\$415,397	\$645,958	\$5,192	\$8,074	64.3%
Hispanic	1,690	\$10,022,685	\$15,007,198	\$5,931	\$8,880	66.8%
Native Hawaiian or Other Pacific Islander	2	\$2,172	\$3,104	\$1,086	\$1,552	70.0%
Other Ethnicity or Race / Multi-Cultural	581	\$3,074,394	\$4,472,734	\$5,292	\$7,698	68.7%
White	172	\$941,072	\$1,455,288	\$5,471	\$8,461	64.7%
Totals:	2,898	\$16,884,953	\$25,108,871	\$5,826	\$8,664	67.2%

여러분의 의견을 들려주세요

Community Comments



SG/PRC가 개선해야 할 점

What should SG/PRC do differently?

SG/PRC가 지속해야 할 점

What should SG/PRC continue to do that is working?

추가 의견개진을 위한 링크

To provide additional comments that can help SG/PRC to be more equitable, use this link to submit comments:

<https://forms.office.com/r/M4hx3SvSqw>



Equity Team

- ▶ Salvador Gonzalez, Director of Compliance & Outreach
(909)710-8814; sgonzalez@sgprc.org
- ▶ Marilyn Carmona, Administrative Assistant
(909) 710-8817; mcarmona@sgprc.org
- ▶ Amos Byun, Community Outreach Specialist
(909) 710-8815; abyun@sgprc.org
- ▶ Xochitl Gonzalez, Community Outreach Specialist
(909) 710-8817; xgonzalez@sgprc.org
- ▶ Jessica Wilson, Deaf and Hard of Hearing Specialist
(909) 710-8399; jwilson@sgprc.org

Directory to SG/PRC STAFF



- ▶ Link: <https://www.sgprc.org/about-us/sgprc-staff-phone-listing>

[About Us](#)

STAFF DIRECTORY


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STAFF DIRECTORY

Do you need to reach one of our staff members?

We have recently updated our staff directory to include email addresses with hyperlinks to make it easier for our families and vendors to contact us.

Please click below to access our most recent staff directory.



**Click here
for SG/PRC Staff Directory**

Directory to SG/PRC STAFF

SG/PRC



SAN GABRIEL/POMONA REGIONAL CENTER STAFF NEW PHONE LIST

last updated 8-26-21

Phone	First	Last	Email	Job Title
19097108187	Anthony	Hill	ahill@sgprc.org	Executive Director
19097108189	Willanette	Steward/Satchell	wsatchell@sgprc.org	Executive Assistant
19097108190	Elisa	Herzog	eherzog@sgprc.org	Client Advocate
19097108192	Patricia	Rambo	prambo@sgprc.org	Forensic Services Specialist
19097108193	Yvonne	Gratianne	ygratianne@sgprc.org	Info & Relations Manager
19097108194	Erika	Gomez	egomez@sgprc.org	Board of Directors Liaison
19097108200	Raquel	Sandoval	rsandoval@sgprc.org	Director, Human Resources
19097108201	Raul	Alvarez	ralvarez@sgprc.org	Human Resources Specialist
19097108269	Winnie	Chiu	wchiu@sgprc.org	Payroll Analyst
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소중한 시간 내주셔서 고맙습니다

Thank you for joining us for this
POS Expenditure Data discussion.

If you have additional ideas you want
to share, please contact us.