



San Gabriel / Pomona
Regional Center

2022 Annual Purchase of Service (POS) Expenditure Data Community Meetings

Date: March 2, 2022

Name of Meeting: POS Expenditure Data Community Meeting in Spanish

Presenter: Xochitl Gonzalez, Community Outreach Specialist,
Salvador Gonzalez, Director of Community Outreach and Compliance Department

- Start Time: 10:05 AM
- End Time: 10:52 AM
- Q&A – 10:52-11:37AM
- 27 in Attendance
- PowerPoint Presentation – 2022 POS Expenditure Data in Spanish

Introductions: Xochitl Gonzalez, Salvador Gonzalez, Marilyn Carmona

Explained the purpose of the meeting and informed parents that there will be a chance to ask questions at the end of the meeting.

Parents and Community members were asked to sign in on the chat and were given a link to record any questions, comments, or concerns on Forms App.

<https://forms.office.com/r/TPWhrci5s8>
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Community Member: Esta bien que estén entrenando a los coordinadores porque necesitan aprender el lenguaje no lo entienden cuando vienen a juntas abecés que no están bien informados de los síntomas de los comportamientos o Como hablar de los niños no saben de todas las discapacidades Ayudar a los coordinadores porque necesitan más entrenamiento

It is good that they are training the coordinators because they need to learn language, they do not understand it when they come to the meeting, sometimes they are not well informed about the symptoms or behavior or how to talk about children, they do not know about all the disabilities. It would be helpful for the coordinators because they need more training

Sal: Joshua Trevino: 2 trainings for SC and also for parents in Parent's Place. If parents have a concern, they could bring it to the attention to their service coordinator to bring him in to help. As our department consist of specialists, we are trying to change the system and use the specialist as consultants so they can help the parents.

Xochitl: Like parents, we want to train both the service coordinators and the parents so that services can align with the mission to better serve our population



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Sal: Please be on the lookout for the NCI Survey –from Lia Cervantes – please say what you need to say because we will be using that information to improve the way we work. That information will be help in how to improve the training and how to bring other people to train our staff. Please look out for that information and please fill it out.

Community Member: I adopted 3 kids my grandkid. One of them is hard of speaking but I have asked many times, but I have asked more speech therapy Inky, After, but they don't offer speech/language. But like mine, we have needed my priority is that he can improve in the language. We all try at home, but those services are needed. My SC – she's so awesome but she couldn't find the information or programs

Sal: we will call you back with your service coordinator so that we can see how we can help. SC generic resources. Sometimes we have the payer of last resort but those training that we can give to parents so we can have

Community Member: For Sal, last night we mentioned something that there are a lot of services, but my daughter is 16 but we have only seen SC 6 times but we do not know what benefits or generic resources we have problem with medical, but it gets cut off and we have a lot of hiccups that we have not been able to resolve. Sal, how are you training the staff so that they can better serve our people? How is the supervision to these Service Coordinators because sometimes they do not seem like the seriousness, dedication, or work ethic for them to help the families? At my daughter's school, they are emphasizing on their independency but the training for the service coordinators is very low. Trainers need to be better trained and capable of the training at hand. Dignity respect and love because our children Have dreams! Open your eyes to the vision of your children because they too have dreams.

Sal: Thank you Mr. Padilla, you are 100% correct. When someone is hired, we try to provide the training to these staff, so they have better serve the people. We will try to add a training on how to learn about the RC system for parents have the knowledge on how to defend themselves through the policy. Look out for the information for the training in May.

Community Member: I hope a lot of parents speak up because we have a lot of the times when one speaks up.

Community Member: Gracias, approved respite hours 12 years ago. Before they had behavior training but now no because of the COVID – school district is the one that sometimes takes the hours away. Generic resources – service coordinator have been amazing that have helped me and take my worries away, but we have to also educate ourselves at home.

School have asked me how I handle the behaviors and I let them know that I attend training at the regional center.

Extended day: IHSS y extended day no son igual. IHSS es otra agencia, y no debe de ser parte de la decisión de horas.

Thank you for all the services that we have serviced and everything you have done. I cannot wait for the regional center to open back up so we can attend trainings.



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Community Member: I agree with parent, at school they only give the bare minimum to get them to function at the grade they are in. I call to school and am involved. Very thankful for my service coordinators.

Community Member: yo quiero agradecer a mi Coordinadora de servicio por sus atenciones a ayudar en el proceso de los servicios mi hijo necesita y al proceso en muy pronto recibirlos mi Coordinadora de servicios a estado presente en los últimos 3 IEP en conjunto con la especialista en IEP y si ha sido muy fructifero

Xochitl: I have all the comments on the Forms App. We have training on the webinars on SG/PRC website. We will work on a flyer so that parents can have instruction on how to access those trainings.

Community Member: Que les corresponde a los generic resources and what are their limits. So we know when to look for regional center.

Xochitl: You would want to page cheat sheet on the limitations and resources on what generic resources.

Sal: Education Specialist will train on the limitation on school services. The emails and number of our service coordinators. If someone is not answering you, look on the website for the emails of their supervisor to reach out to someone that will call you back. If you need to get the supervisor involved that is okay, you need to be the biggest advocate for your child.

Xochitl: Muchas gracias

Aimee: quick introduction; contact me also if you any questions regarding IHSS. Etc.

Aimee Delgado,

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Xochitl: DDS Sara and Diana –

Introduced themselves. Part of the access for services; Diana: para sus commentaries

Xochitl: Board meetings – voice your concerns as parent – consist of parents, and people we serve

Community Member: apologize, I came in late, my experience has been good and bad but mostly good. I would like to have presentation on generic resources.

Xochitl: Voy a poner los flyers de unas juntas y Gracias por asistir esta junta.