

**Consumers with No Purchase of Services
by Language**

For All Ages				
Language	Total Eligible Consumers	Consumers Receiving Purchased Services	Consumers With No Purchased Services	Percent With No Purchased Services
ASL (American Sign Language)	51	38	13	25.5%
Other Sign Language	24	19	5	20.8%
English	11,923	8,948	2,975	25.0%
Armenian	15	13	2	13.3%
Somali	0	0	0	
Swahili	0	0	0	
Nigerian	0	0	0	
Amharic	1	1	0	0.0%
Aramaic / Chaldean	0	0	0	
French	1	1	0	0.0%
Italian	0	0	0	
Portuguese	1	0	1	100.0%
Spanish	3,356	2,518	838	25.0%
Other Latin	0	0	0	
Cantonese Chinese	192	147	45	23.4%
Mandarin Chinese	352	266	86	24.4%
Japanese	6	5	1	16.7%
Vietnamese	154	96	58	37.7%
Korean	69	54	15	21.7%
Laotian	2	2	0	0.0%
Cambodian	9	3	6	66.7%
Other Asian	15	11	4	26.7%
Dutch	0	0	0	
German	0	0	0	
Hmong	0	0	0	
Thai	10	8	2	20.0%
Mien	0	0	0	
Other Germanic	0	0	0	
Hungarian	1	1	0	0.0%
Russian	3	2	1	33.3%
Other Uralic-Slavic Languages	0	0	0	
Samoan	0	0	0	
Tagalog	53	40	13	24.5%
Guamanian	0	0	0	
Other Pacific Island	0	0	0	
Arabic	18	13	5	27.8%
Hebrew	0	0	0	
Farsi (Persian)	2	2	0	0.0%
Hindi (Northern India)	6	5	1	16.7%
Urdu (Pakistan India)	0	0	0	
Other Indo-Iranian Language	2	1	1	50.0%
Danish	1	1	0	0.0%
Norwegian	0	0	0	
Swedish	0	0	0	
Other Scandinavian	0	0	0	
All Other Languages	11	10	1	9.1%
Totals:	16,278	12,205	4,073	25.0%

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**Consumers with No Purchase of Services
by Language**

For Birth to age 2 years, inclusive

Language	Total Eligible Consumers	Consumers Receiving Purchased Services	Consumers With No Purchased Services	Percent With No Purchased Services
ASL (American Sign Language)	1	1	0	0.0%
Other Sign Language	0	0	0	
English	2,446	2,351	95	3.9%
Armenian	1	1	0	0.0%
Somali	0	0	0	
Swahili	0	0	0	
Nigerian	0	0	0	
Amharic	0	0	0	
Aramaic / Chaldean	0	0	0	
French	1	1	0	0.0%
Italian	0	0	0	
Portuguese	1	0	1	100.0%
Spanish	570	545	25	4.4%
Other Latin	0	0	0	
Cantonese Chinese	34	33	1	2.9%
Mandarin Chinese	104	98	6	5.8%
Japanese	1	1	0	0.0%
Vietnamese	15	15	0	0.0%
Korean	5	5	0	0.0%
Laotian	0	0	0	
Cambodian	2	1	1	50.0%
Other Asian	5	5	0	0.0%
Dutch	0	0	0	
German	0	0	0	
Hmong	0	0	0	
Thai	1	1	0	0.0%
Mien	0	0	0	
Other Germanic	0	0	0	
Hungarian	0	0	0	
Russian	1	0	1	100.0%
Other Uralic-Slavic Languages	0	0	0	
Samoan	0	0	0	
Tagalog	2	2	0	0.0%
Guamanian	0	0	0	
Other Pacific Island	0	0	0	
Arabic	0	0	0	
Hebrew	0	0	0	
Farsi (Persian)	0	0	0	
Hindi (Northern India)	1	1	0	0.0%
Urdu (Pakistan India)	0	0	0	
Other Indo-Iranian Language	0	0	0	
Danish	0	0	0	
Norwegian	0	0	0	
Swedish	0	0	0	
Other Scandinavian	0	0	0	
All Other Languages	1	1	0	0.0%
Totals:	3,192	3,062	130	4.1%

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**Consumers with No Purchase of Services
by Language**

For age 3 years to 21 years, inclusive

Language	Total Eligible Consumers	Consumers Receiving Purchased Services	Consumers With No Purchased Services	Percent With No Purchased Services
ASL (American Sign Language)	9	5	4	44.4%
Other Sign Language	10	8	2	20.0%
English	4,838	3,005	1,833	37.9%
Armenian	7	6	1	14.3%
Somali	0	0	0	
Swahili	0	0	0	
Nigerian	0	0	0	
Amharic	1	1	0	0.0%
Aramaic / Chaldean	0	0	0	
French	0	0	0	
Italian	0	0	0	
Portuguese	0	0	0	
Spanish	1,493	963	530	35.5%
Other Latin	0	0	0	
Cantonese Chinese	73	54	19	26.0%
Mandarin Chinese	172	122	50	29.1%
Japanese	0	0	0	
Vietnamese	85	43	42	49.4%
Korean	27	19	8	29.6%
Laotian	1	1	0	0.0%
Cambodian	3	1	2	66.7%
Other Asian	4	1	3	75.0%
Dutch	0	0	0	
German	0	0	0	
Hmong	0	0	0	
Thai	7	5	2	28.6%
Mien	0	0	0	
Other Germanic	0	0	0	
Hungarian	0	0	0	
Russian	1	1	0	0.0%
Other Uralic-Slavic Languages	0	0	0	
Samoan	0	0	0	
Tagalog	9	5	4	44.4%
Guamanian	0	0	0	
Other Pacific Island	0	0	0	
Arabic	12	7	5	41.7%
Hebrew	0	0	0	
Farsi (Persian)	0	0	0	
Hindi (Northern India)	1	0	1	100.0%
Urdu (Pakistan India)	0	0	0	
Other Indo-Iranian Language	1	1	0	0.0%
Danish	0	0	0	
Norwegian	0	0	0	
Swedish	0	0	0	
Other Scandinavian	0	0	0	
All Other Languages	3	2	1	33.3%
Totals:	6,757	4,250	2,507	37.1%

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**Consumers with No Purchase of Services
by Language**

For age 22 years and older

Language	Total Eligible Consumers	Consumers Receiving Purchased Services	Consumers With No Purchased Services	Percent With No Purchased Services
ASL (American Sign Language)	41	32	9	22.0%
Other Sign Language	14	11	3	21.4%
English	4,639	3,592	1,047	22.6%
Armenian	7	6	1	14.3%
Somali	0	0	0	
Swahili	0	0	0	
Nigerian	0	0	0	
Amharic	0	0	0	
Aramaic / Chaldean	0	0	0	
French	0	0	0	
Italian	0	0	0	
Portuguese	0	0	0	
Spanish	1,293	1,010	283	21.9%
Other Latin	0	0	0	
Cantonese Chinese	85	60	25	29.4%
Mandarin Chinese	76	46	30	39.5%
Japanese	5	4	1	20.0%
Vietnamese	54	38	16	29.6%
Korean	37	30	7	18.9%
Laotian	1	1	0	0.0%
Cambodian	4	1	3	75.0%
Other Asian	6	5	1	16.7%
Dutch	0	0	0	
German	0	0	0	
Hmong	0	0	0	
Thai	2	2	0	0.0%
Mien	0	0	0	
Other Germanic	0	0	0	
Hungarian	1	1	0	0.0%
Russian	1	1	0	0.0%
Other Uralic-Slavic Languages	0	0	0	
Samoan	0	0	0	
Tagalog	42	33	9	21.4%
Guamanian	0	0	0	
Other Pacific Island	0	0	0	
Arabic	6	6	0	0.0%
Hebrew	0	0	0	
Farsi (Persian)	2	2	0	0.0%
Hindi (Northern India)	4	4	0	0.0%
Urdu (Pakistan India)	0	0	0	
Other Indo-Iranian Language	1	0	1	100.0%
Danish	1	1	0	0.0%
Norwegian	0	0	0	
Swedish	0	0	0	
Other Scandinavian	0	0	0	
All Other Languages	7	7	0	0.0%
Totals:	6,329	4,893	1,436	22.7%

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