San Gabriel/Pomona Regional Center

Purchase Of Service Expenditure Data

Fiscal Year 2021-2022



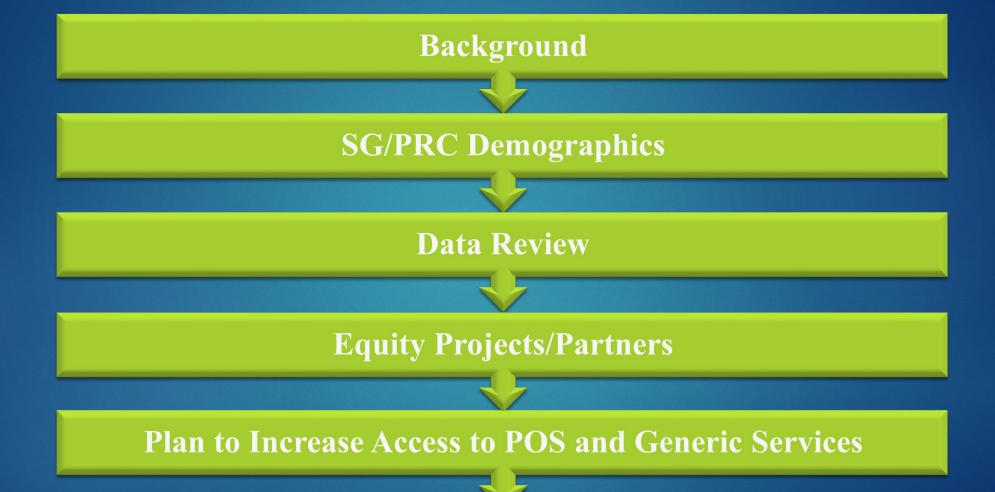
Presented by:

Salvador Gonzalez

Director of Service Access & Equity Department



Agenda



Community Input



Background

As of June 27, 2012, the Lanterman Developmental Disabilities Services Act was amended.

It requires the Department of Developmental Services (DDS) and Regional Centers to annually collaborate to compile data in a uniform manner relating to purchase of service (POS) authorization, utilization and expenditure by each regional center.



Background

The data has become known as the POS disparity data.

The data may or may not show a disparity. SG/PRC posts these reports on our website as Annual Purchase of Services (POS) Expenditure Reports.

These reports include information about authorizations and utilization, as well as expenditures.

The Lanterman Act requires that these reports be posted by each regional center on its own website by December 31st of each year.



SG/PRC Demographics

SG/PRC's population of people with disabilities is diverse.

The percentages of individuals served by SG/PRC in each ethnic/racial group appear to mirror the trends seen of the community at large, taking into account that the data used for comparison is from 2010. New Census data is not yet available.

The Asian Community is the only under-represented community. Efforts have been ongoing to improve this challenge.

SG/PRC's Comparison of Clients for both FY16 & FY22

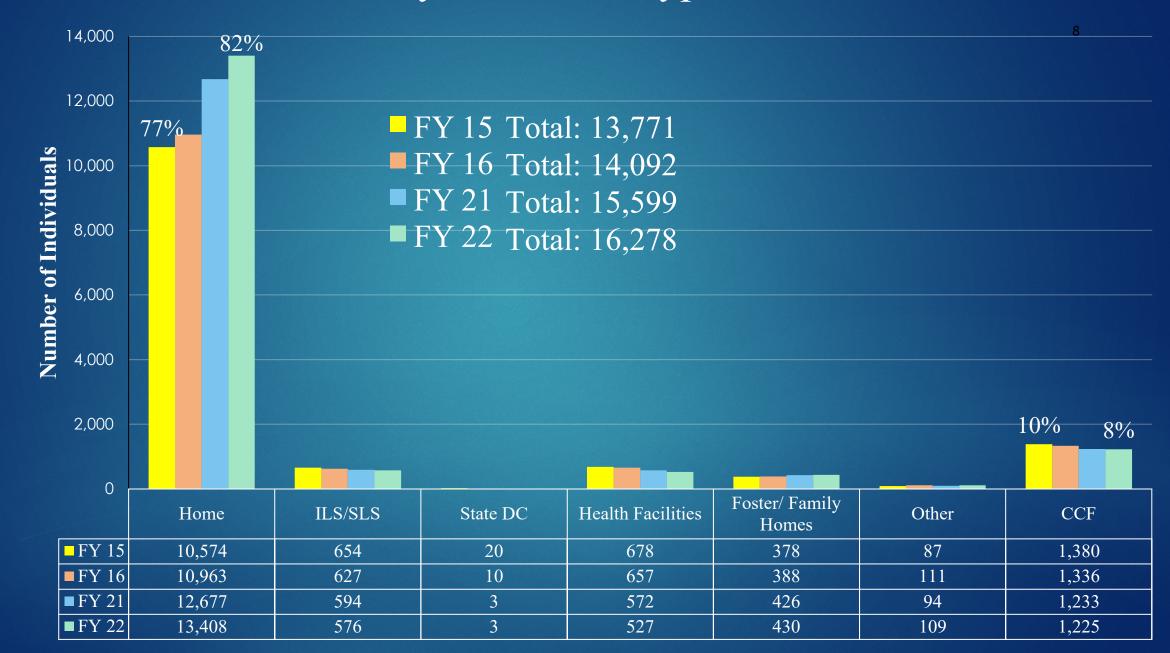
	2020 Cens SG/PRC		FY 2016 S All Living		FY 2022 SG/PRC All Living Options		SG/PRC Change from	
Ethnic/Racial Group	Number	%	Number	%	Number	%	Change in Number	Change in %
White	302,138	21.4%	2,679	19.0%	2,375	14.59%	-304	-11.3%
Hispanic	691,667	49.0%	7,916	56.2%	9,121	56.03%	1,205	15.2%
Black/ African-American	52,498	3.7%	798	5.7%	826	5.07%	28	3.5%
Asian (w/ Filipino)	354,228	25.1%	1,600	11.4%	2,075	12.75%	475	29.7%
Other (Multi- Ethnic, other Ethnicities)	10,997	0.8%	1,099	7.8%	1,881	11.56%	782	71.2%
TOTAL	1,411,528		14,092		16,278		2,186	15.5%

SG/PRC Performance Contract 2023 Measure #20

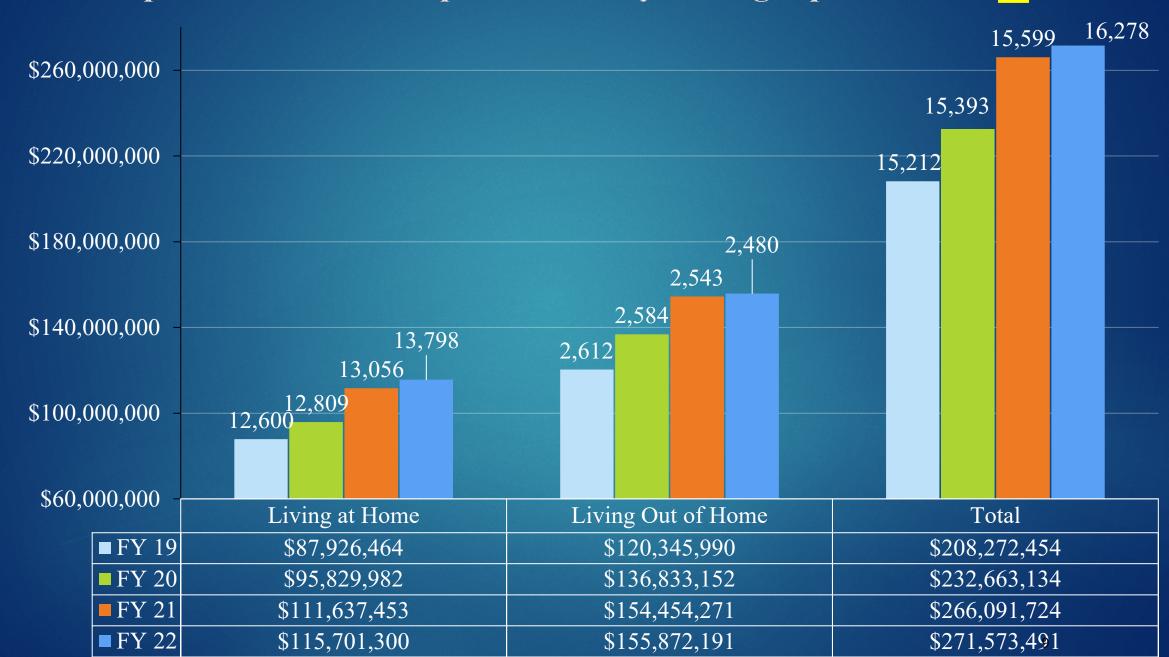
FY 21-22 POS / NO POS All Ages Comparison by Ethnicity

Ethnicity	Hispanic	White	Black/ African- American	Chinese	Filipino	Vietnamese	Korean	All Other Ethnicities	TOTAL
Total	9,121	2,375	826	864	371	228	119	2,374	16,278
POS	6,692	1,884	652	659	287	147	86	1,798	12,205
No POS	2,429	491	174	205	84	81	33	576	4,073
No POS %	26.6%	20.7%	21.1%	23.7%	22.6%	35.5%	27.70%	24.3%	25.0%

SG/PRC Individuals by Residence Type from FY15 to FY22



Comparison of POS Expenditures by Living Option FY19 to FY22





SG/PRC Performance Contract 2023 Measure #20 – NO POS Reducing Disparity & Promoting Equity

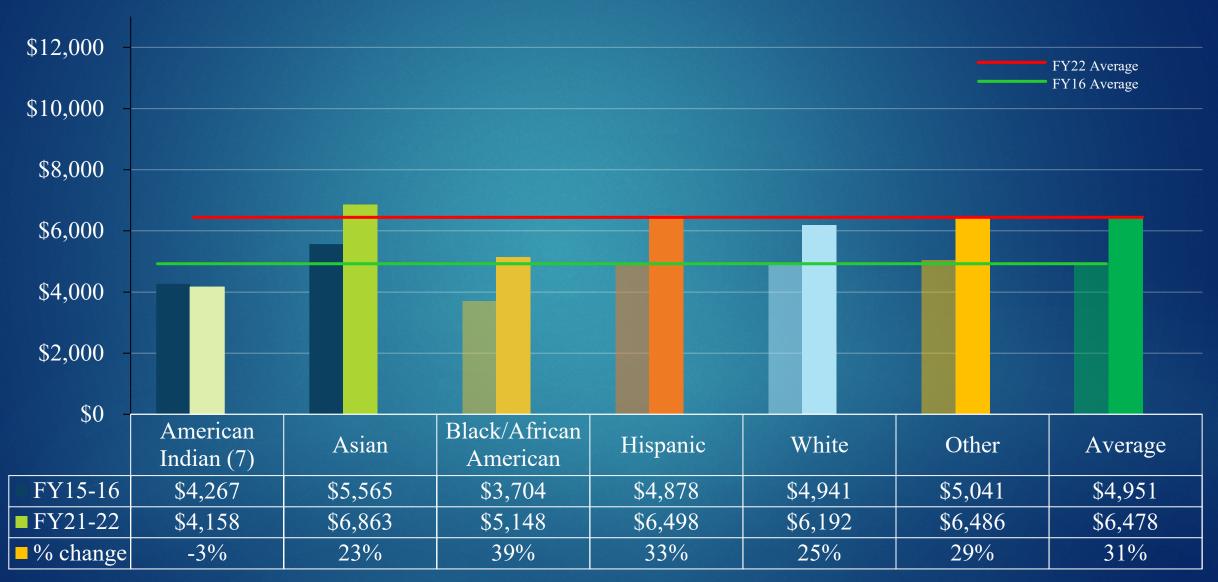
❖ For each age group, the number and percent of individuals receiving NO POS, when comparing ethnic/racial groups for those living at home with their families, will decrease over previous years.

SG/PRC Performance Contract 2023 Measure #20

FY 21-22 POS-NO POS Age 0-2 Comparison by Ethnicity

Ethnicity	Hispanic	White	Black/ African- American	Chinese	Filipino	Vietnamese	Korean	All Other Ethnicities	TOTAL
Total	1,863	180	93	235	48	28	10	735	3,192
POS	1,786	172	88	228	48	28	9	703	3,062
No POS	77	8	5	7	0	0	1	32	130
No POS %	4.1%	4.4%	5.4%	3.0%	0.0%	0.0%	10.0%	4.4%	4.1%

FY16 & FY22 Per Capita Expenditures by Ethnicity Age 0-2 at Home

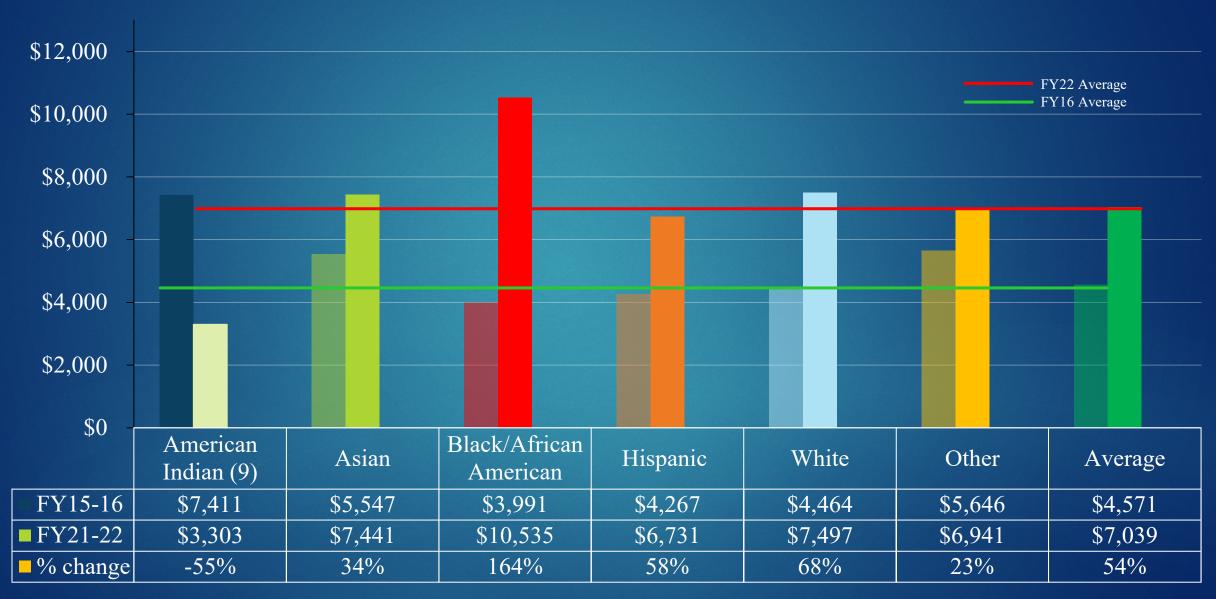


SG/PRC Performance Contract 2023 Measure #20

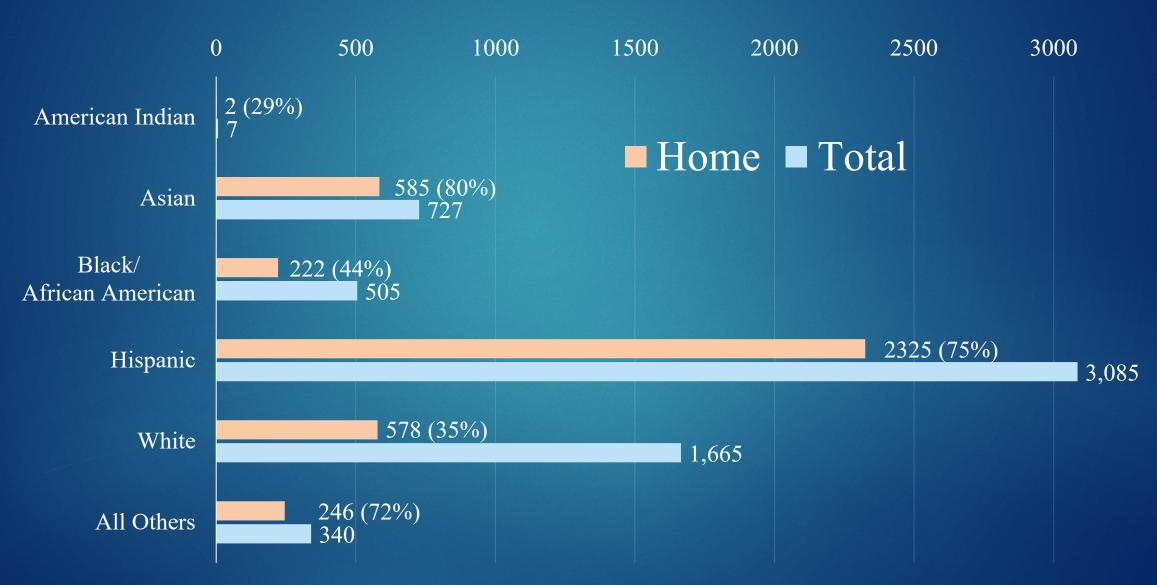
FY 21-22 POS / NO POS Age 3-21 Comparison by Ethnicity

Ethnicity	Hispanic	White	Black/ African- American	Chinese	Filipino	Vietnamese	Korean	All Other Ethnicities	TOTAL
Total	4,173	530	228	412	175	141	54	1,044	6,757
POS	2,610	320	147	284	122	78	36	653	4,250
No POS	1,563	210	81	128	53	63	18	391	2,507
No POS %	37.5%	39.6%	35.5%	31.1%	30.3%	44.7%	33.3%	37.5%	37.1%

FY16 & FY22 Per Capita Expenditures by Ethnicity Age 3-21 at Home



SG/PRC Clients by Ethnicity Age 22+

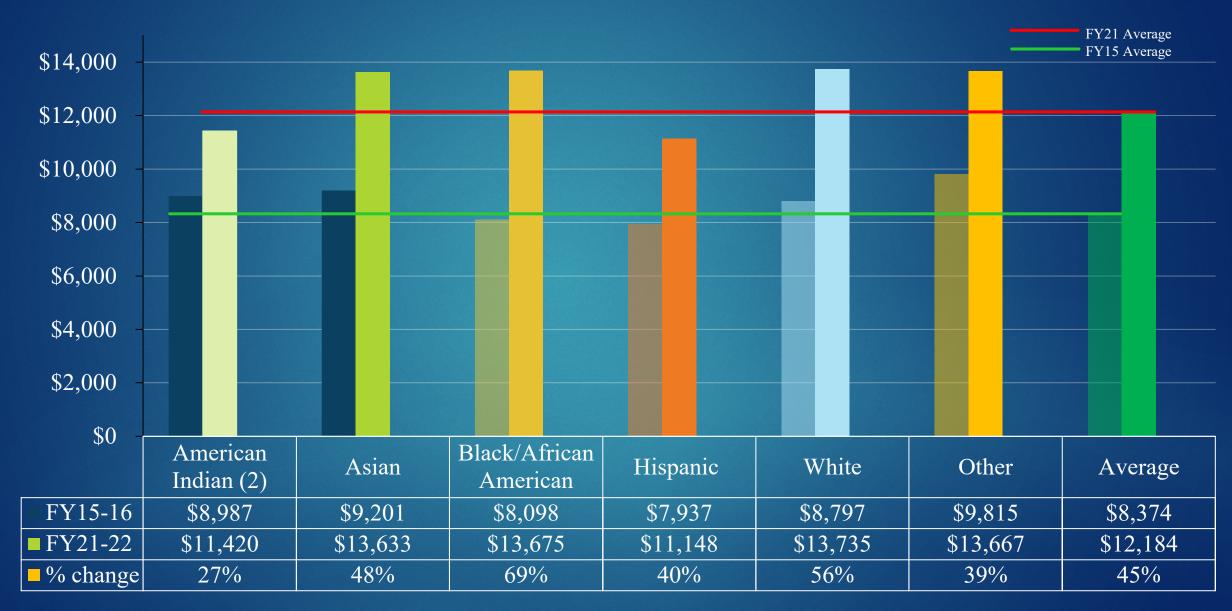


SG/PRC Performance Contract 2023 Measure #20

FY 21-22 POS-NO POS Age 22+ Comparison by Ethnicity

Ethnicity	Hispanic	White	Black/ African- American	Chinese	Filipino	Vietnamese	Korean	All Other Ethnicities	TOTAL
Total	3,085	1,665	505	217	148	59	55	595	6,329
POS	2,296	1,392	417	147	117	41	41	442	4,893
No POS	789	273	88	70	31	18	14	153	1,436
No POS %	25.6%	16.4%	17.4%	32.3%	20.9%	30.5%	25.5%	25.7%	22.7%

FY16 & FY22 Per Capita Expenditures by Ethnicity Age 22+ at Home





SG/PRC Performance Contract 2023 Measures 19 – Variance Reducing Disparity & Promoting Equity

*For each age group, the variance in the authorizations and expenditures of Purchase of Services (POS) among ethnic/racial groups -- for individuals living at home with their families -- will be reduced/minimized over previous years.



SG/PRC Recommendations and Plan to Promote Equity

- Utilize comments and recommendations from these community meetings to inspire and guide the direction of SG/PRC's progress towards equity.
- Continue to apply for Equity Grants.
- *Continue to Support Equity Partners.
- Continue outreach to all ethnicities to increase individuals served, with SG/PRC emphasizing on our Asian Community.



SG/PRC Recommendations and Plan to Promote Equity

- SG/PRC will continue to disseminate written material in a variety of languages, in addition to providing client/family training opportunities to understand these specific areas.
- Work on developing community partners that can provide expert support and training to parents and service coordination staff.



SG/PRC Recommendations and Plan to Promote Equity

- ❖SG/PRC will continue using Person-Centered Thinking (PCT) practices and tools in the IPP/IFSP process to assist and build better working relationships with individuals and their families.
- SG/PRC will continue to post to our website and make available current Purchase of Service (POS) Policies and POS summaries of service options organized by age groups, in English, Spanish, Chinese, Korean, and Vietnamese.



SG/PRC Recommendations and Plan to Promote Equity

- SG/PRC will explore increasing our use of social media, to increase communication about parent training and support opportunities and other events associated with the regional center.
- SG/PRC will collaborate with the Vendor/Provider Community to do the following:
 - Encourage them to recruit and hire more office staff and direct service providers who speak languages other than English. Encourage vendors to bill in a timely manner so that utilization reports are as accurate as possible.



SG/PRC Recommendations and Plan to Promote Equity

*Coffee With Directors – Listening Sessions

On 4/12/23, 6/14/23, 8/9/23

09:00am to 10:00am English/ASL

10:30am to 11:30am African American

01:00pm to 02:00pm Spanish

On 4/19/23, 6/21/23, 8/16/23

09:00am to 10:00am Chinese

10:30am to 11:30am Korean

01:00pm to 02:00pm Vietnamese

Meeting on 11/2023* Coffee With Executive Director 10:00am to 11:00am All Languages/Cultures *Exact date To Be Determined





SG/PRC was granted DDS SAE Grant and LACC Fund to support POS Equity

Parent Mentor Initiative (PMI)

Language Access and Cultural Competency (LACC) Plan



- ▶ Josefina Martinez, Community Outreach Specialist
- ▶ The Parent Mentor Initiative provides support to parents experiencing challenges in accessing services by equipping parents with knowledge via a Mentor and connecting them to available services to meet their child's need. The project empowers parents to be more effective advocates at overcoming barriers so they can access generic resources and Purchase of Service(POS) to meet those identified needs.
 - As of February 1, 2023 a total of 93 families have been referred to the project since June 1, 2022 when the SAE grant was re-approved.
 - A total of 764 families have been served since the inception of this project in 2018.
 - A total of 10,118 mentoring hours have been provided to families served since 2018.



Language Access & Cultural Competency (LACC)

- Luz Rodriguez-Uribe, Language Access Specialist
 - Spanish and American Sign Language Communities
- Tiffany Loong, Language Access Specialist
 - Chinese, Vietnamese, Korean Communities



Language Access & Cultural Competency (LACC)

- ▶ Developing new interpretation & translation resources and providing these services to the community
- Conducting surveys & listening sessions for language needs
- Coordinating staff trainings
- Bridging families with their case manager





Recite Me: translating website

SAN GABRIEL/POMONA REGIONAL CENTER

A MESSAGE TO OUR COMMUNITY FROM DR. JESSE WELLER, SG/PRC EXECUTIVE DIRECTOR

"... We are incredibly saddened by this occurrence, as this is a special time of year for many in our community in celebration of Lunar New Year. Cultural celebrations and community gatherings should be safe and protected.

We would like to take this opportunity to affirm that SG/PRC celebrates the inclusion, equity, and diversity for all people served, their families, staff, service providers, our neighbors, and communities that we support and represent ..."

CLICK HERE TO VIEW FULL MESSAGE & AVAILABLE RESOURCES



Service, support, and advocacy for individuals with developmental disabilities and their families.

Apply for Services

Become a Service Provider

How Do I Quick Links



► Find Recite Me Logo at www.sgprc.org



Click on top menu, then choose language



Service Access & Equity Department

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Daniel Ibarra, Appeals Process Specialist (Formerly Fair Hearings)	• (909) 710-8818; dibarra@sgprc.org
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Luz Rodriguez-Uribe, Language Access Specialist	• (909) 710-8828; lrodriguez@sgprc.org
Tiffany Loong, Language Access Specialist	• (909) 710-8827; tloong@sgprc.org
Adrianna Utley, Transition Liaison	• (909) 710-8825; autley@sgprc.org

Specialized Caseloads

- ▶ 5 Enhanced Service Coordinators
 - ► Focus is on No-POS and Low-POS ~ under \$2,000
- ▶ 4 Self-Determination Program Service Coordinators
- ▶ 3 Deaf and Hard of Hearing Service Coordinators
- ▶ 2 Participant's Choice Specialist







Access Nonprofit Center- <u>Parenting Black Children</u> - Village Wrap Around Parent and Caregiver Support model to empower and educate African American families.

Being Built Together – Community connector program to expand service access for Korean speaking families

Children's Hospital Los Angeles Parent Navigator Project - Parent Navigators in Pediatric Clinics to Support Service Access-Pediatric navigator project to work 1:1 with families and facilitate new referrals to RC.

Chinese Parents Association for The Disabled (CPAD) – Future planning and advocacy training for Chinese aging caregivers and self-advocates

East Los Angeles Family Resource Center & Heluna Health – Launch a community of practice with a focus on Black/African American community access and equity issues





Familias First - Creating Leadership Among Parents (CLAP) - Parent education and training for Latino families focused on multiple RC services.

Seesaw Communities, Inc - Cultural pathway for competitive employment for selfadvocates in the Korean community.

Special Needs Network - Apprenticeship program to train and mentor culturally diverse ABA service providers for African American and Hispanic children.

USC UCEDD at CHLA - Peer mentor program to provide technical assistance for CBOs to collaborate and share resources.

Wayfinder Family Services – Early intervention NICU navigators applying trauma informed approach in Los Angeles and Ventura counties

VPDCA – Promoting and increasing Vietnamese Parents and Children Access Purchase of Service and Be Independent.

CRITICAL ISSUES FORUM

Addressing important, new, or current issues that support delivery and accessibility of service to individuals served by SG/PRC.

Date/Time	Topic	Presenter
2/24/22 10am-Noon	Annual POS Expenditure Data	SG/PRC Equity Team
3/24/22 10am-Noon	Anxiety Disorders	LA County Department of Mental Health Promoters
4/28/22 10am-Noon	Fair Hearing Process	Daniel Ibarra, Fair Hearing Specialist
6/23/22 10am-Noon	Special Education	Nora Perez-Givens, Education Specialist
7/ 14/22 11am-noon	Are you Deaf Aware? ** GLAD-Greater Los Angeles Agency on Deafness, Inc.	Johanna Hinojosa-Martinez, Community Educator
7/28/22 10am-11am	Housing Options and Resources	Lisa Cipres, Housing Specialist
10/20/22 10am-Noon	Supports & Resources for Individuals that are Deaf/Hard of Hearing	Jessica Wilson, Deaf & Hard of Hearing Specialist
11/17/22 10am-Noon	Services Available through Bio- Behavioral/Desensitization Clinics	Joshua Trevino, Statewide Transition Service Specialist

2022 Critical Issues Forum

2022 POS Expenditure Data Community Meetings



2022 Annual Purchase of Services (POS) Expenditure Data Community Meetings

As of June 27, 2012, the Lanterman Developmental Disabilities Services Act ("The Lanterman Act") was amended, as required by section 4519.5 of the Welfare and Institutions Code (WIC). This amendment required the Department of Developmental Services (DDS) and Regional Centers to annually collaborate to compile data relating to purchase of service (POS) authorization, utilization, and expenditure by each regional center with respect to consumer age, race or ethnicity, primary language, and disability. We will be conducting a series of our annual (POS) expenditure data presentations. Please see the Calendar in www.sgprc.org for presentations Zoom links, dates, times and languages that we will be providing this presentation. We hope to see you at one of our presentations.

Date	Type of Meeting	Language & Time
2/24/2022 Thursday	CRITICAL ISSUES FORUM IN ENGLISH/SPANISH https://us02web.zoom.us/i/87953008523	English/Spanish* 10:00 a.m. to 11:30 a.m.
3/02/2022 Wednesday	POS EXPENDITURE DATA COMMUNITY MEETING IN SPANISH https://seprc-ore.zoom.us/i/82190721439	Spanish only 10:00 a.m. to 11:30 a.m.
3/10/2022 Wednesday	LICA MEETING https://us02web.zoom.us/i/84714700759?pwd=\$21RNH pOeVJVOW5RZUw3WWt6bnNBUT09 Meeting ID: 847 1470 0759 Passcode: 546580	English only 9:30 a.m. to 10:30 a.m.
3/12/2022 Saturday	POS EXPENDITURE DATA COMMUNITY MEETING IN CHINESE https://sgprc-org.zoom.us/j/82190721439	Chinese (Mandarin) only 2:00 p.m. to 3:30 p.m.
3/19/2022 Saturday	POS EXPENDITURE DATA COMMUNITY MEETING IN VIETNAMESE https://sgprc-org.zoom.us/j/82190721439	Vietnamese only 10:00a.m. to 11:30 a.m.
3/23/2022 Wednesday	SG/PRC BOARD OF DIRECTORS MEETING https://us02web.zoom.us/j/234566141?pwd=RTJXK1NP M292bktTREI3dWpzdDJQZz09 Meeting ID: 234 566 141 Passcode: 91622	English* Meeting starts at 7:15 p.m.
3/24/2022 Thursday	POS EXPENDITURE DATA COMMUNITY MEETING IN KOREAN https://sgprc-org.zoom.us/j/82190721439	Korean only 4:00 p.m. to 5:30 p.m.



Visit SG/PRC website – www.sgprc.org





► Governance – Transparency & Access to Public Information





► Annual Purchase of Services (POS) Expenditure Reports

Governance

TRANSPARENCY & ACCESS TO PUBLIC INFORMATION

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Transparency & Access to Public Information

San Gabriel/Pomona Regional Center (SG/PRC) recognizes the importance of allowing access to public information. We are committed to providing information to clients, families, service providers, and the general public to assist them in understanding the developmental services system.

This is essential so that they can be well-informed and be effective participants with SG/PRC. SG/PRC is committed to being open and transparent and to providing timely, accurate, and comprehensive public information to our clients, families, service providers, staff, and general public.

To promote our agency's transparency and accountability, the following information has been included in this section for you to access at any time:

Annual Purchase of Services (POS) Expenditure Reports

Audits & Reports



Fiscal Year 2021-2022

Governance » Transparency & Access to Public Information

PURCHASE OF SERVICE (POS) EXPENDITURE REPORTS

Introduction to the San Gabriel/Pomona Regional Center

Purchase of Services (POS) Expenditure Data

As of June 27, 2012, the Lanterman Developmental Disabilities Services Act ("The Lanterman Act") was amended, as required by section 4519.5 of the Welfare and Institutions Code (WIC). This amendment required the Department of Developmental

Purchase of Service Expenditure Reports by Fiscal Year

- Fiscal Year 2021-2022
- Fiscal Year 2020-2021
- Fiscal Year 2019-2020



Services by Ethnicity or Race

Carl Cabrical Ciriona	•	enditures and a ving at Home b	Fiscal Year 2021-2022 Page 1 of 1			
For All Ages Ethnicity	onsumer Count	Total Expenditures	Total Authorized Services	Per Capita Expenditures	Per Capita Authorized Services	Utilized
American Indian or Alaska Native	18	\$81,673	\$126,410	\$4,537	\$7,023	64.6%
Asian	1,919	\$17,665,680	\$29,991,778	\$9,206	\$15,629	58.9%
Black/African American	527	\$5,747,962	\$9,186,709	\$10,907	\$17,432	62.6%
Hispanic	8,314	\$65,796,452	\$108,195,786	\$7,914	\$13,014	60.8%
Native Hawaiian or Other Pacific Islande	r 12	\$137,381	\$254,810	\$11,448	\$21,234	53.9%
Other Ethnicity or Race / Multi-Cultural	1,739	\$13,387,840	\$21,611,551	\$7,699	\$12,428	62.0%
White	1,269	\$12,884,311	\$22,622,413	\$10,153	\$17,827	57.0%
Totals:	13,798	\$115,701,300	\$191,989,457	\$8,385	\$13,914	60.3%
For Birth to age 2 years, inclusive						
American Indian or Alaska Native	7	\$29,109	\$51,561	\$4,158	\$7,366	56.5%
Asian	408	\$2,800,157	\$4,362,937	\$6,863	\$10,693	64.2%
Black/African American	93	\$478,745	\$777,386	\$5,148	\$8,359	61.6%
Hispanic	1,863	\$12,105,113	\$19,905,323	\$6,498	\$10,685	60.8%
Native Hawaiian or Other Pacific Islande	r 3	\$13,497	\$20,725	\$4,499	\$6,908	65.1%



Community Input & Comments

What should SG/PRC do differently?

What should SG/PRC continue to do that is working?

To provide additional comments that can help SG/PRC to be more equitable, use this link to submit comments: https://forms.office.com/r/M4hx3SvSqw



Connect through <u>WWW.SGPRC.ORG</u>



Thank you for joining us for this POS Expenditure Data discussion.

If you have additional ideas you want to share, please contact us.



San Gabriel / Pomona Regional Center