



San Gabriel / Pomona
Regional Center

2023 Annual Purchase of Service (POS) Expenditure Data Community Meetings

Date: March 20, 2023

Name of Meeting: POS Expenditure Data Community Meeting in Korean

**Presenter: Amos Byun, Community Outreach Specialist,
Salvador Gonzalez, Director of Community Outreach and Compliance Department**

- **Start Time: 4:30 PM**
- **End Time: 5:00 PM**
- **Q&A – 5:00-5:30 PM**
- **Total of 20 in Attendance: 14 In-Person & 6 Zoom**
Adan Barrera, Assistant CRA at OCRA, also participated through Zoom
- **PowerPoint Presentation – 2023 POS Expenditure Data in Korean**

Introduction: Amos Byun, Salvador Gonzalez, Tiffany Loong

Amos explained the purpose of the meeting and informed parents that there will be a chance to ask questions at the end of the meeting with Korean interpreter. Amos informed participants that Korean interpretation was provided by SG/PRC LACC. Tiffany administrated Zoom meeting by posting Chat messages.

Parent 1: Is Filipino group also a part of Asian ethnic group in the data?

Amos: Yes

Parent 2: Why there are clients with NO POS in SG/PRC?

Amos: There are individuals who meet their needs through generic resources, i.e. school IEP, Medi-Cal. But, also many people continue to have cultural reasons or lack of POS information. SG/PRC have been working on reducing NO POS individual numbers through providing parent trainings, creating and promoting online modules and other POS information materials. We will continue work on this through PMI project, CFS (Coordinated Family Service), Enhanced Caseload Unit, and all possible ways.

Parent 1: Has percentage of NO POS clients got increased?

Amos: There are ups and downs, but we are improving overall. Anyways, we need to improve.



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Sal: We need to empower Vietnamese families by providing more information they need. We will create Critical Issues Forum videos with Korean, Chinese, and Vietnamese captions for better access to regional center service related information.

Q: Who are Tiffany Loong and Tony?

A: Tiffany is SG/PRC LACC Specialist and Tony is a Korean interpreter funded through LACC.

Q: How many Vietnamese Service Coordinators in SG/PRC currently?

A: We are trying to have two SCs in each age group.

Q: It sounds like only 6 Vietnamese SCs are service 241 Vietnamese families.

A: It all depends on the family's request. If you need Vietnamese SC, please ask manager to change. LACC can provide immediate interpretation, but we recommend to utilize POS interpretation service for individual meetings.

Q: How can I request translate triennial IPP?

A: Please put your language on the Form 430a at the end of IPP meetings.

Parent 1: Is all the SG/PRC documents and forms will be translated into Korean?

Sal: We will try to translate forms and materials as it is requested by families because we can't start all the documents translated right away.

Parent 3: I'd like to point out that SG/PRC has been supporting us, Korean individuals and families, much better than other regional centers did. I'd like to thank all the SG/PRC staff for their effort and support.

Parent 4: We still want to have Korean speaking, in other words, someone who is familiar with Korean culture, SCs.



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Parent 5: We want someone like Amos to stay with SG/PRC longer without leaving the agency because we feel like we've been losing good people after we build up good relationship with them.

Sal: Thank you all for coming to the POS Expenditure Data Korean Community meeting in-person and through Zoom as well. Thank you Amos for the Korean presentation, Tiffany to administrated Zoom remote meeting, and also thanks to Tony for Korean interpretation. I hope to see you all next year.