### San Gabriel/Pomona Regional Center

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# Performance Report for San Gabriel/Pomona Regional Center

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to provide services and supports to individuals served and their families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about San Gabriel/Pomona Regional Center (SG/PRC).

Last year, at San Gabriel/Pomona Regional Center (SG/PRC), we served approximately 15,017 individuals with developmental disabilities. The charts on pages three and four provide information about the individuals we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

At SG/PRC, we strive to exceed the state average and the DDS standard. As you will find within this report, we did better in 2022 as compared to 2021 in achieving the following goals: Adults served are living in home settings at a higher rate demonstrating 77.10% in 2022 compared with 76.08%. Less adults served are living in residential settings of 6 beds or more, with an outcome of 4.69% in 2022 as compared with 5.37% in 2021. Within these two areas SG/PRC continued to make progress, since 2020.

We also continued to do better than the statewide average, regarding fewer individuals living in developmental centers.

There are many factors that contribute to SG/PRC's outcomes regarding living arrangements. SG/PRC has a unique history compared with other regional centers, related to the availability and utilization of large residential facilities. Many years ago, and continuing as of today, representatives with other regional centers and community agencies have placed individuals with developmental disabilities into large, licensed facilities located within SG/PRC's service area, including being utilized as a safety net for the Los Angeles County Department of Children and Family Services (DCFS) and other regional centers to place children previously living with their families.

Most of these children placed by DCFS were suspected of having a diagnosis of a developmental disability, but that diagnosis was not determined until after the child had already been placed in one of these large facilities located within SG/PRC's area. Therefore, when eligibility for regional center services was determined, the child's placement in the large facility was attributed to SG/PRC.

Furthermore, SG/PRC's historical success in developing residential facilities for children in response to the needs of DCFS and other Los Angeles County regional centers is another factor that has created this specific performance outcome.

We would like to report that SG/PRC performed at 96.95% in meeting timelines for completion of the Client Development Evaluation Report (CDER) in 2022 and in the Early Start Reports (ESR). SG/PRC is continuing to focus in completing the admissions assessments for individuals served ages 3 and older, as well as meeting the timeline requirements for development of the Individualized Family Service Plan (IFSP) for children under the age of 3 years.

SG/PRC has averaged 98.60% in 2022, IPP completion and 2021 (N/A), it is likely that disruptions due to the COVID pandemic interfered with SG/PRC's usual completion percentage in 2021.

One area that we would like to highlight, to demonstrate a great improvement, was in the percentage of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program from 19% in 2020 to 44% in 2021.

Every year DDS reviews SG/PRC's performance. Our report is intended to offer an overview, while encouraging you to contact us should you have any questions.

For more information about SG/PRC, please go to: www.sgprc.org or contact Mr. Salvador Gonzalez, M.S., Director of Service Access and Equity, at (909) 710-8814.

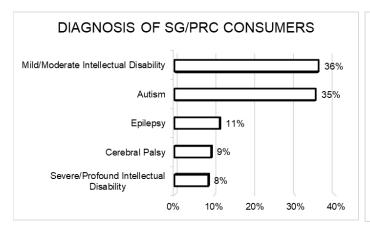
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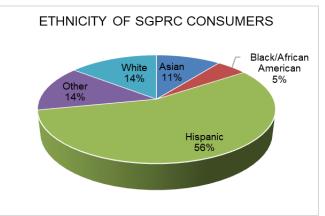
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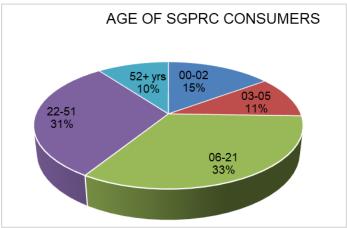
Executive Director, San Gabriel/Pomona Regional Center

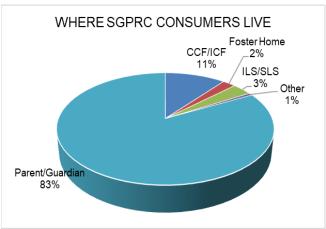
#### Who uses SG/PRC?

These charts tell you about who SG/PRC's individuals served are and where they live.









### How well is SG/PRC performing?

This chart tells you about five areas where DDS wants each regional center to keep improving.

The first column tells you how SG/PRC was doing at the end of 2021, and the second column shows how SG/PRC was doing at the end of 2022.

To see how SG/PRC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals	Decemb	per 2021	December 2022		
(based on Lanterman Act)	State Average	SG/PRC	State Average	SG/PRC	
Fewer consumers live in developmental centers	0.06%	0.02%	0.06%	0.03%	
More children live with families	99.58%	99.56%	99.61%	99.37%	
More adults live in home settings*	82.50%	76.08%	83.01%	77.10%	
Fewer children live in large facilities (more than 6 people)	0.03%	0.10%	0.03%	0.13%	
Fewer adults live in large facilities (more than 6 people)	1.78%	5.37%	1.67%	4.69%	

Notes: 1) Consumers can be included in more than one diagnosis category. 2) Residence Types: CCF/ICF is Community Care Facility/Intermediate Care Facility; ILS/SLS is Independent Living Services/Supported Living Services. 3) Home settings include independent living, supported living, Adult Family Home Agency homes, and consumers' family homes. 4) Green text indicates the RC remained the same or improved from the previous year, red indicates the RC did not improve.

### Did SG/PRC meet DDS standards?

Read below to see how well SG/PRC did in meeting DDS compliance standards:

Area Measured	Last Period	Current Period
Passes independent audit	Yes	Yes
Passes DDS audit	Yes	Yes
Audits vendors as required	Met	Met
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver	Yes	Yes
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about consumers, including diagnosis.)*	98.72%	96.95%
Intake/Assessment timelines for consumers age 3 or older met	93.84%	72.28%
IPP (Individual Program Plan) requirements met	N/A	98.60%
IFSP (Individualized Family Service Plan) requirements met	91.6%	88.7%

Notes: 1) The federal waiver refers to the Medicaid Home and Community-Based Services Waiver program that allows California to offer services not otherwise available through the Medi-Cal program to serve people (including individuals with developmental disabilities) in their own homes and communities. 2) The CDER and ESR currency percentages were weighted based on the RC's Status 1 and Status 2 caseloads to arrive at a composite score. 3) N/A indicates that the regional center was not reviewed for the measure during the current period. 4) Department Directive 01-041520 waived the requirements of Article III, Section 9, paragraph (c) of the Department's regional center contract.

### How well is SG/PRC doing at getting consumers working?

The chart below shows how well SG/PRC is performing on increasing consumer employment performance compared to their prior performance and statewide average:

Areas Measured	Time Period					
Areas Measured	CA	SG/PRC	CA	SG/PRC		
Consumer Earned Income ( Age 16 to 64 years):	Jan through Dec 2020		lon through Dog 202			
Data Source: Employment Development Department	Jan unoug	II Dec 2020	Jan unougi	Jan through Dec 2021		
Quarterly number of consumers with earned income		28,989	818	27,180	808	
Percentage of consumers with earned income		15.22%	10.65%	13.88%	10.39%	
Average annual wages		\$8,949	\$9,009	\$11,888	\$11,537	
Annual earnings of consumers compared to people with all disabilities	in California	20	20	2021		
Data Source: American Community Survey, five-year estimate	\$26,	,794	\$30,783			
National Core Indicator Adult Consumer Survey	July 2017-	June 2018	July 2020-June 2021			
Percentage of adults who reported having integrated employment as a goal is	29%	20%	35%	N/A		
Paid Internship Program	2020-21		2021-22			
Data Source: Paid Internship Program Survey	CA Average	SG/PRC	CA Average	SG/PRC		
Number of adults who were placed in competitive, integrated employment for Paid Internship Program	6	7	1,527	24		
Percentage of adults who were placed in competitive, integrated employmen Paid Internship Program	t following participation in a	14%	44%	12%	17%	
Average hourly or salaried wages for adults who participated in a Paid Intern	\$14.25	\$13.63	\$15.08	\$14.42		
Average hours worked per week for adults who participated in a Paid Interns	ship Program	17	22	15	15.96	
Incentive Payments  Data Source: Competitive Integrated Employment Incentive Program Surve	v					
Average wages for adults engages in competitive, integrated employment, or payments have been made	\$14.81	\$14.24	\$15.63	\$15.07		
Average hours worked for adults engages in competitive, integrated employr incentive payments have been made	23	26.03125	22	26		
Total number of Incentive payments made for the fiscal year for the	\$1,500/\$3,000	17	11	25	21	
following amounts:**	\$1,250/\$2,500	19	14	42	30	
·	\$1,000/\$2,000	33	39	55	44	

<sup>\*</sup>Regional centers receive an 'N/A' designation within the table if fewer than 20 people responded to the survey item.

<sup>\*\*</sup> Competitive integrated employment incentive milestone payments increased effective July 1, 2021 until June 30, 2025.

## How well is SG/PRC doing at reducing disparities and improving equity?

These tables show you how well the regional center is doing at providing services equally for all consumers.

Indicator showing the relationship between annual authorized services and expenditures by individual's residence type and ethnicity

Residence Type	American Indian or ce Type Alaska Native		Asian		Black/African American		Hispanic		Native Hawaiian or Other Pacific Islander		White		Other Ethnicity or Race	
	20-21	21-22	20-21	21-22	20-21	21-22	20-21	21-22	20-21	21-22	20-21	21-22	20-21	21-22
Home	0.63	0.65	0.64	0.59	0.65	0.63	0.67	0.61	0.70	0.54	0.64	0.57	0.66	0.62
ILS/SLS	0.66	<b>3</b> 0.24	<b>0.76</b>	0.74	0.73	0.71	0.82	<b>0.77</b>	0.62	<b>8</b> 0.40	<b>0.81</b>	<b>0.79</b>	<b>0</b> 0.77	0.72
Institutions	N/A	N/A	<b>1.00</b>	N/A	N/A	0.92	<b>3</b> 0.43	<b>0.79</b>	N/A	N/A	N/A	N/A	N/A	N/A
Residential	0.72	0.69	<b>0.79</b>	0.72	<b>0</b> .79	0.74	<b>0.79</b>	<b>0.75</b>	<b>0</b> .92	0.88	0.73	0.68	08.0	<b>0.78</b>
Med/Rehab/Psych	N/A	N/A	<b>0.84</b>	<b>©</b> 0.48	<b>0.78</b>	<b>3</b> 0.12	<b>0.83</b>	0.61	N/A	N/A	0.56	0.59	<b>©</b> 0.00	<b>3</b> 0.30
Other	N/A	N/A	N/A	<b>©</b> 0.00	0.54	0.58	0.82	0.68	N/A	N/A	<b>3</b> 0.35	<b>©</b> 0.49	<b>0</b> 0.97	<b>0</b> .90

Notes: 1) Institutions include developmental centers, state hospitals, and correctional facilities. 2) Residential includes care facilities intermediate care facilities, and continuous nursing facilities. 3) Med/Rehab/Psych include skilled nursing facilities, psychiatric treatment and rehabilitation centers, acute general hospitals, sub-acute care services, and community treatment facilities. 4) Other includes consumers who are out-of-state, in hospice, transient/homeless, or not listed elsewhere. 5) Green check marks are indicated by values less than 1.25 and greater than or equal to 0.75. Yellow warning signs are indicated by values less than 1.5 and greater than or equal to 1.25 and less than .75 and greater than 0.5. Red x's are indicated by values less than or equal to 0.5 and greater than or equal to 1.5. A perfect ratio is indicated as 1.0.

Number and percent of individuals receiving only case management services by age and ethnicity

Measure	Year		Eligible Con se Manager	sumers Receiving nent Only	Percent of Eligible Consumers Receiving Case Management Only			
		Birth to 2 3 to 21		22 and Older	Birth to 2	3 to 21	22 and Older	
American Indian or	20-21	0	5	1	0%	63%	13%	
Alaska Native	21-22	0	4	0	0%	44%	0%	
Asian	20-21	11	314	170	3%	36%	24%	
Asian	21-22	17	328	195	4%	35%	27%	
Black/African American	20-21	3	76	84	4%	35%	17%	
	21-22	5	84	88	5%	37%	17%	
Hisponia	20-21	56	1,392	712	3%	34%	24%	
Hispanic	21-22	78	1,573	789	4%	38%	26%	
Native Hawaiian or	20-21	0	1	0	0%	33%	0%	
Other Pacific Islander	21-22	0	0	1	0%	0%	10%	
White	20-21	7	217	292	4%	39%	17%	
	21-22	10	210	273	6%	40%	16%	
Other Ethnicity or Race	20-21	25	289	88	4%	38%	28%	
	21-22	28	339	90	4%	39%	27%	
Total	20-21	102	2,294	1,347	4%	35%	22%	
	21-22	138	2,538	1,436	4%	38%	23%	

### Want more information?

To see the complete report, go to: www.sgprc.org

Or contact Salvador Gonzalez, Director of Service Access and Equity at (909) 710-8814