

NOTICE OF MEETING

Notice is hereby given that the Board of Directors of the San Gabriel/Pomona Valleys Developmental Services, Inc. will hold their monthly Board meeting on the following date and at the listed location:

DATE: Wednesday, December 13, 2023

TIME: 7:15 p.m.

PLACE: THE MEETING SESSION IS OPEN TO THE PUBLIC VIA VIDEOCONFERENCE.

All SG/PRC Board and related Committee meetings continue to be held via videoconference at their regularly scheduled times.

Join Zoom Meeting: Meeting ID: 234 566 141 Password: 916227

Please check our website, sgprc.org to access the zoom link and meeting materials.

If you wish to sign up for public input, please email egomez@sgprc.org

75 Rancho Camino Drive, Pomona, CA 91766 (909) 620-7722

SAN GABRIEL/POMONA REGIONAL CENTER 75 Rancho Camino Drive Pomona, CA 91766

MEETING AGENDA BOARD OF DIRECTORS MEETING

(Meets 4th Wednesday of each Month)

Wednesday, December 13, 2023 at 7:15 p.m.

Videoconference Meeting

ZOOM Meeting ID: 234 566 141 Password: 916227

BOARD OF DIRECTORS						
Julie Chetney, Board President	Jaye Dixit, 1st VP					
Bill Stewart, Treasurer	Karen Zarsadiaz - Ige, 2 nd VP					
Trish Gonzales, Secretary	Cris Schlanser, VAC Chairperson					
Joseph Huang	Richard Centeno					
Bruce Cruickshank	Tina Wright					
Sam Yi	Phillip Loi					
Rachel McGrath	Paula Rodarte					

	Racilei McGratti	r auta Kouarte						
		ACTION	MATERIAL	COLOR				
	CALL TO ORDER (Julie Chetney, Board President)	None	None	None				
7:15 - 7:25	• Roll Call	Quorum	None	None				
/ • • • • • • • • • • • • • • • • • • •	Review Agenda	Info	Attached	White				
	• Minutes of September 27th and October 25, 2023	Consent	Attached	White				
7:25 - 7:30	GENERAL PUBLIC INPUT (To sign up, please email @egomez@sgprc.org)	Info	None	None				
7:30 – 7:40	EXECUTIVE/FINANCE COMMITTEE Financial Report (Dara Mikesell, CFO) Contracts for Approval (Tim Travis, Associate Director, Community Services) • Schneider Living Services • Gratus Services Group, Inc. • Self Reliance • Calle Marisma - Inclusion Specialized	Consent	Attached	Ivory				
7:40 - 7:45	COMMUNITY RELATIONS/LEGISLATIVE ADVISORY COMMITTEE (Karen Zarsadiaz-Ige)	Info	Attached	Orange				
7:45 - 7:50	ADVISORY COMMITTEE FOR INDIVIDUALS SERVED AND THEIR FAMILIES (Jaye Dixit)	Info	Attached	Yellow				

APPROXIMAT SCHEDULE	E ITEM	ACTION	MATERIAL	COLOR		
7:50 - 7:55	VENDOR ADVISORY COMMITTEE (Cris Schlanser)	Info	Attached	Goldenr od		
7:55 – 8:00	STRATEGIC DEVELOPMENT ADVISORY COMMITTEE (Bruce Cruickshank)	Info	Attached	Green		
8:00 - 8:05	BOARD PRESIDENT'S REPORT (Julie Chetney, Board President) -ARCA Membership Agreement	Consent	None	None		
8:05-8:15	EXECUTIVE DIRECTOR'S REPORT (Jesse Weller, Executive Director)	Info	None	None		
	OTHER BOARD & COMMUNITY ANNOUNCEMENTS	Info	None	None		
ADJ	ADJOURNMENT OF THE BOARD OF DIRECTORS MEETING					
	EXECUTIVE SESSION – None	Info	None	None		

SAN GABRIEL/POMONA DEVELOPMENTAL SERVICES, INC. BOARD OF DIRECTORS

DRAFT Minutes of the Meeting of the Board of Directors (A California Corporation)

October 25, 2023

ATTENDANCE

The following members of the Board of Directors were present at said meeting:

PRESENT: STAFF:

Julie Chetney Jesse Weller, Executive Director

Karen Zarsadiaz - Ige Lucina Galarza, Executive Deputy Director Cris Schlanser Dara Mikesell, Chief Financial Officer

Joseph Huang Salvador Gonzalez, Director of Outreach & Compliance

Richard Centeno Daniela Santana, Director of Client Services
Sam Yi Yvonne Gratianne, Communications & Public

Phillip Loi Engagement Officer

Rachel McGrath Hortencia Tafoya, Director of Clinical Services

Paula Rodarte Erika Gomez, Liaison to BOD & RDDF Tina Wright Willanette Satchell, Executive Assistant

Bruce Cruickshank

<u>ABSENT</u>: <u>GUESTS</u>:

Trish Gonzales Alma Janssen, DDS
Bill Stewart Albert Feliciano, SCDD

Jaye Dixit Wendy Lai

Michelle Nelson Elizabeth Cuevas

<u>INTERPRETERS:</u> Nada Saleh

Mandarin: Denis McGrath

Charlene Shih Jonathan yeh Spanish:

Sonia Eduardo *ASL*:

Ron Shields

Maria Coronado

A. CALL TO ORDER:

- Julie Chetney, Board President, called the meeting to order at 7:17 p.m. Roll call was taken, and a quorum was established.
- The agenda for today's meeting was reviewed.

B. PUBLIC INPUT:

- Kelly Muhonen introduced herself and said she is in the process of reapplying for SG/PRC services and would like to learn more about how the Board of Directors operates.
- Carl Argila reminded the Board that he records the meeting and uploads the video of the meeting to his personal blog. He shared details about his son's conservatorship, including his wish for the conservatorship to be terminated and asked that more specifics of his input be added to the minutes. Lastly, he made a comment about Mrs. Enright.

C. BOARD TRAININGS

Understanding Diversity, Equity and Inclusion (DEI) - Linguistic and Cultural Competency

Lena Moran-Acereto, CEO, Bridging Voices, presented on the following:

- Diversity
- Inclusion
- Equality
- Cultural Humility

Review of Whistleblower Policy – Judith Enright, Enright & Ocheltree, LLP, presented the following:

- Purpose
- Policy
- Filing Complaints
- No Retaliation
- Process of Investigation
- Acting in Good Faith
- Confidentiality
- Notification of Whistleblower Policy

D. EXECUTIVE/FINANCE COMMITTEE

-D-3 Contract Amendment

Dara Mikesell, CFO, presented the following D-3 Contract.

(M/S/C Cruickshank & McGrath) The Board reviewed and approved the signature of the Board President on the D-3 Contract.

Contracts for Review

Tim Travis, Associate Director of Community Services, presented the following contracts:

• Total Life EVOLVE

(M/S/C Cruickshank & Huang) The Board reviewed and approved the contract based on their policy for contracts over \$250,000.

Abstain: Schlaser

• Inmotion Transport

(M/S/C Zarsadiaz-Ige & Wright) The Board reviewed and approved the contract based on their policy for contracts over \$250,000.

Abstain: Schlanser

• RSCR California Andover Home

(M/S/C Wright & Yi) The Board reviewed and approved the contract based on their policy for contracts over \$250,000.

Abstain: Schlanser

E. EXECUTIVE DIRECTOR'S REPORT:

Jesse Weller, Executive Director, discussed the following (for the complete, detailed Director's Report, please see attachment)

- Strategic Planning Updates In partnership with SG/PRC's Board of Directors and Strategic Planning Consultants, SG/PRC released the strategic planning surveys to the community.
- Office of Administrative Hearings Advisory Committee (OAHAC) The OAH
 Advisory Committee was created by Welfare and Institutions Code section 4717.
 It is responsible for providing non-binding recommendations about mediation
 and hearing operations under the Lanterman Act for people with developmental
 disabilities in California. Mr. Weller was appointed to this committee.
- SG/PRC Enhanced Service Coordination (1:40) Workshop Series SG/PRC's Service Access and Equity Team are facilitating workshops for individuals

- participating in the enhanced caseloads to provide information and seek feedback on how SG/PRC can learn from experiences where families are not utilizing services.
- Coffee with SG/PRC's Service Access and Equity Team & Jesse Weller Coffee with the Director was a series of events identified the Language Access and Cultural Competency Plan. As such, several listening sessions were held with various cultural groups to gain feedback and understanding on access and equity.
- AB 12 (Haney) Rent security deposits Starting July 2024, landlords may not request a security deposit valued over one month's rent.
- SB 525 (Durazo) Health care minimum wage The minimum wage for various health care workers will, on various stepped timelines and for distinct groups of care facilities, rise to \$25/hr, and then go up annually at the lesser of the inflation rate or 3.5%.
- Minimum wage increase (Dept. of Industrial Relations) Starting January 1, 2023, the minimum wage in California will increase to \$15.50/h for all employers.
- Annual Reporting on Paid Internship Program and Competitive Integrated
 Employment Incentive Payments Regional Centers are required annually to
 report information to the Department on placements and payments associated
 with the Paid Internship Program (PIP) and the Competitive Integrated
 Employment Incentive Payment (CIE-IP) program.
 Updated Claiming Deadline for Regional Center Operation Expenditures Funded
 by the American Rescue Plan Act (ARPA) Regional Centers were notified of
 the extended timeline to spend funds on initiatives funded through the American
 Rescue Plan Act of 2021 (ARPA) for Part C and included in the Department of
 Developmental Services (Department) guidance dated June 30, 2022.
- Quality Incentive Program Prevention and Wellness Measure for FY 2023/24-The incentive for this measure is available to Family Home Agency (FHA), Residential Care Facility for the Elderly (RCFE), Enhanced Behavioral Supports Home (EBSH), and Adult Residential Facility for Persons with Special Health Care Needs (ARFPSHN) providers.
- Workforce Development and Training: Direct Support Staff Training Stipend Program This training opportunity was established with intent to enhance the quality of services being provided, improve Direct Support Staff retention, and to increase interest among Direct Support Staff in skill development and to support continuous learning opportunities.
- Staffing Statistics As of September 30, 2023, SG/PRC has 487 authorized positions. This total number includes 454 full-time employees and 33 vacancies.
- Individual Served Statistics As of September 2023, SG/PRC served 16,512

individuals.

• Self-Determination Program (SDP) - As of September 30, 2023, SG/PRC enrolled 137 participants in the Self-Determination Program.

F. OTHER BOARD & COMMUNITY ANNOUNCEMENTS

Board member, Sam Yi, suggested to Mr. Weller the idea of having "Coffee with Jesse" session with individuals served.

G. EXECUTIVE SESSION

There was an executive (closed session) about a legal matter.

Next meeting on Wednesday, December 13, 2023 at 7:15 p.m.

BOARD MINUTES FROM THE OCTOBER 25, 2023 MEETING

Submitted by:		
Patricia Gonzales, Board Secretary	 Date	_

Committee Reports & Information



October – November 2023

SAN GABRIEL/POMONA VALLEYS DEVELOPMENTAL SERVICES, INC.

Executive/Finance Committee Meeting Minutes

November 8, 2023

PRESENT:

Julie Chetney, Board President

Jaye Dixit, 1st VP

Karen Zarsadiaz-Ige, 2nd VP Trish Gonzales, Secretary

Bruce Cruickshank, Director

GUESTS:

None

ABSENT:

Bill Stewart, Treasurer

STAFF:

Jesse Weller, Executive Director

Lucina Galarza, Deputy Executive Director

Dara Mikesell, Chief Financial Officer

Tim Travis, Associate Director of Community

Services

Hortencia Tafoya, Director of Clinical

Services

Erika Gomez, Executive Assistant - BOD &

RDDF

ACTIONS TAKEN BY THE EXECUTIVE/FINANCE COMMITTEE PURSUANT TO SECTION 20.04 OF THE BYLAWS

All actions taken by the Executive/Finance Committee on behalf of the Board of Directors shall be reported at the next meeting of the Board.

The actions taken by the Executive/Finance Committee at this meeting were: **Approval of Financial Report**- For the month of July 2023 in the Fiscal Year 2023-2024. These expenditures are for services paid through October 19, 2023.

ITEMS DISCUSSED

A. Call to order

Julie Chetney, Board President, called the meeting to order at 7:17pm. A quorum was established.

- The committee reviewed the agenda and added the E-1 Contract.
- The committee reviewed and approved the minutes of October 11, 2023.
 (M/S/C Cruickshank & Gonzalez) The committee approved the minutes.

B. Public input: None

C. EXECUTIVE/FINANCE COMMITTEE

Financial Report

Dara Mikesell, CFO, Presented the Financial Report

In regional center operations, the allocation based on the E-1 Amendment is projected to meet expenditure projections. Projections include operating continuation cost and expenditures from the prior fiscal year. The operations E-1 allocation for fiscal year 2023-24 is currently at \$49,529,126 with projected expenditures of \$48,659,089. Our year-to-date expenditure is \$9,551,186 with projected remaining expenditures of \$39,107,903. This results in an unencumbered amount of **\$870,037** in regular operations.

The Family Resource Center allocation is projected to meet expenditure projections, resulting in a zero-balance remaining in allocation. The current allocation is \$154,564 with projected expenditures of \$154,564.

The Lanterman Foster Grandparent/Senior Companion program has a current allocation in the amount of \$1,303,368, staff expect to spend the full amount. The Fairview program is included in this amount.

The Community Placement Plan (CPP) and DC ongoing Workload operations were allocated at 100% in the E-1 amendment.

The Purchase of Service allocation is based on the E-1 amendment in the amount of \$424,384,165. The current month's expenditure amounted to \$29,903,843, bringing the year-to-date expenditure for services to \$80,044,975. The remaining projected expenditures and late bills are in the amount of \$321,800,339 leaving an unencumbered amount of \$22,638,851.

CPP POS is a separate line item, we are allocated \$100,000 for placement. (M/S/C – Gonzalez & Dixit) The Executive Finance Committee reviewed and approved the Financial Report.

E-1 Contract

 $(M/S/C-Gonzalez\ \&\ Dixit)$ The Executive Finance Committee reviewed and approved the E-1 Contract.

Contracts for Review

Tim Travis, Associate Director of Community Services, presented the following contracts:

- Schneider Living Services (M/S/C Gonzalez & Dixit) The committee approved recommending this contract for the review and approval of the Board.
- Gratus Services Group (M/S/C Gonzalez- Dixit) The committee approved recommending this contract for the review and approval of the Board.
- Self Reliance (M/S/C Cruickshank & Gonzalez) The committee approved recommending this contract for the review and approval of the Board.
- Calle Marisma Inclusion Specialized (M/S/C Cruickshank & Gonzalez) The committee approved recommending this contract for the review and approval of the Board.

E. Board President's Report

Julie Chetney, Board President, provided the following updates:

- ARCA Membership Agreement This was reviewed by Mrs. Chetney. The committee approved recommending this membership agreement for the review and approval of the Board.
- Agenda for the upcoming Board Meeting December 13, 2023 Contracts and ARCA Membership Agreement
- Agenda for Executive Finance Committee Meeting January 10, 2024 Financial Report, contacts, strategic planning update

F. Information

Jesse Weller, Executive Director, reported the following:

- Strategic Planning There were about 32 participants at the in-person session, including every stake holder. There are two following Zoom meetings scheduled for November 20, 2023 and November 29, 2023. The plan is on track for being completed on December 15, 2023.
- SG/PRC Recruitment Updates: SG/PRC has 474 employees. 107 employees have been hired since January 2023.

MEETING ADJOURNED

The meeting adjourned. The next regular meeting will be held on January 10, 2023, at 7:15 p.m. via videoconference.

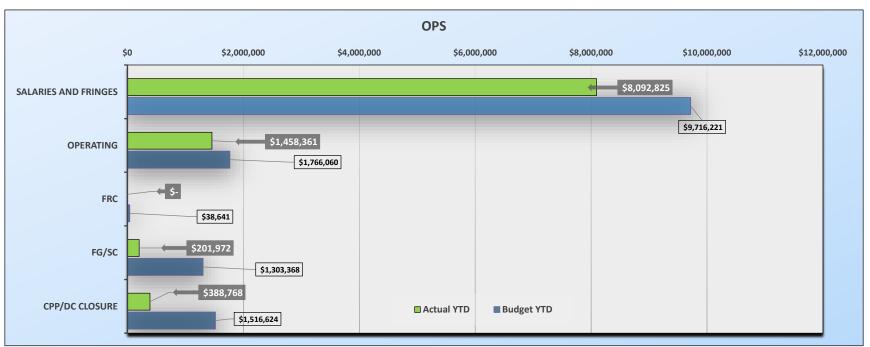
CLOSED SESSION –Personnel discussion

FINANCIAL REPORT FISCAL YEAR 2023-24

PAYMENTS THROUGH OCTOBER 19, 2023 FOR SERVICES PROVIDED THROUGH SEPTEMBER 30, 2023

OPERATIONS (OPS)

REGIONAL CENTER	MTD	YTD	Remaining	Total	FY 22/23
Salaries and Fringes	\$2,313,520	\$8,092,825	\$34,739,418	\$42,832,242	\$35,682,669
Operating Expenses	\$302,552	\$1,458,361	\$4,368,486	\$5,826,847	\$9,079,828
Total	\$2,616,072	\$9,551,186	\$39,107,903	\$48,659,089	\$44,762,497
Allocation (E -1)				\$49,529,126	\$44,762,497
Allocation Balance/(Deficit)				\$870,037	\$0
RESTRICTED OPS FUNDS					
Family Resource Center	\$0	\$0	\$154,564	\$154,564	\$154,564
Foster Grandparent/Senior Companion	\$75,481	\$201,972	\$1,101,397	\$1,303,368	\$1,380,279
CPP and DC Closure Ongoing Workload	\$388,768	\$388,768	\$1,127,856	\$1,516,624	\$1,580,745
Total	\$464,249	\$590,739	\$2,383,817	\$2,974,556	\$3,115,588
Allocation (E -1)				\$2,974,556	\$3,115,588
Allocation Balance/(Deficit)				(\$0)	<i>\$0</i>



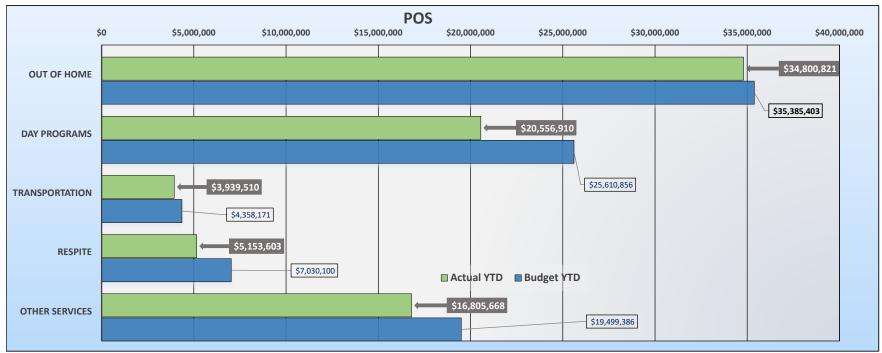
SAN GABRIEL/POMONA REGIONAL CENTER FINANCIAL REPORT

FISCAL YEAR 2023-24

PAYMENTS THROUGH OCTOBER 19, 2023 FOR SERVICES PROVIDED THROUGH SEPTEMBER 30, 2023

PURCHASE OF SERVICES (POS)

REGIONAL CENTER	MTD	YTD	Remaining	Total	FY 22/23
Out of Home	\$12,045,615	\$34,800,821	\$124,144,675	\$158,945,496	\$135,246,962
Day Programs	\$8,146,482	\$20,556,910	\$93,317,769	\$113,874,679	\$91,217,837
Transportation	\$1,138,648	\$3,939,510	\$14,019,315	\$17,958,826	\$14,455,159
Respite	\$2,579,397	\$5,153,603	\$28,061,408	\$33,215,011	\$26,079,646
Other Services	\$6,424,330	\$16,805,668	\$64,445,634	\$81,251,302	\$70,953,320
SPA/ICF Reimbursements	(\$430,631)	(\$1,211,537)	(\$2,288,463)	(\$3,500,000)	(\$3,900,000)
Total	\$29,903,843	\$80,044,975	\$321,700,339	\$401,745,314	\$334,052,924
Allocation (E -1)				\$424,384,165	\$414,816,586
Allocation Balance/(Deficit)				\$22,638,851	\$80,763,662
RESTRICTED POS FUNDS					
CPP	\$0	\$0	\$100,000	\$100,000	\$410,651
CRDP	\$0	\$0	\$0	\$0	\$2,964,000
HCBS	<u></u> \$0	\$0	\$0	\$0	\$638,638
Total	\$0	\$0	\$100,000	\$100,000	\$4,013,289
Allocation (E -1)				\$100,000	\$3,709,678
Allocation Balance/(Deficit)				\$0	(\$303,611)



OPERATIONS FUND FINANCIAL REPORT

FISCAL YEAR 2023-24

PAYMENTS THROUGH OCTOBER 19, 2023 FOR SERVICES PROVIDED THROUGH SEPTEMBER 30, 2023

25% OF YEAR ELAPSED

25% OF YEAR ELAPSED									
		CPP/CRDP	Family Resource	Foster Grandparent	Other				
	Regular	DC Ongoing	Center	Senior Companion		Total			
CONTRACT ALLOCATIONS									
Preliminary Allocation	30,901,284					30,901,284			
E-1	18,627,842	1,516,624	154,564	1,303,368		21,602,398			
E-2	, ,	, ,	•	, ,		0			
E-3						0			
						· ·			
Total Operations Contract Allocation	49,529,126	1,516,624	154,564	1,303,368	_	52,503,682			
Total Operations Contract Allocation	43,323,120	1,310,024	134,304	1,303,308		32,303,082	D plus F	A minus G	
	Α	В	С	D	E	F	D plus P	H H	I
		В	C	U	<u> </u>	<u>'</u>	<u> </u>		
	Current	% of	Current Month	Year-to-Date	YTD Actual	Projected	Total	Projected Balan	co Domaining
						,		Projected Balan	ce Kemaming
	Allocation	Allocation	Expenditures	Expenditures	as % of	Remaining	Projected		
					Allocation	Expenditures	Expenditures	Amount	Percent
Total Operations - Actual and Projected Expenditures	52,503,682	100.00%	3,080,321	10,141,925	19.3%	41,491,720	51,633,645	870,037	1.66%
Total Operations - Actual and Projected Expenditures	52,503,682	100.00%	3,080,321	10,141,925	19.3%	41,491,720	51,033,045	870,037	1.00%
PERSONAL SERVICES (REGULAR OPERATIONS)									
Salaries	35,275,211	71.22%	1,860,665	6,406,140	12.9%	28,353,800	24 750 041	515,270	1.04%
	1						34,759,941	· ·	
Temporary Staff	0	0.00%	0	0	0.0%	0	0	0	0.00%
Retirement (includes 403B)	4,233,025	8.55%	224,929	770,976	1.6%	3,409,920	4,180,896	52,129	0.11%
Social Security (OASDI)	511,491	1.03%	26,658	91,915	0.2%	407,183	499,097	12,393	0.03%
Health Benefits/Long Term Care	2,945,480	5.95%	167,284	740,168	1.5%	2,082,689	2,822,857	122,624	0.25%
Worker's Comp Insurance	423,303	0.85%	17,449	47,858	0.1%	309,292	357,150	66,153	0.13%
Unemployment Insurance	100,000	0.20%	0	0	0.0%	70,000	70,000	30,000	0.06%
Non-Industrial Disability/Life Insurance	176,376	0.36%	16,534	35,767	0.1%	106,535	142,302	34,074	0.07%
Tuition Reimbursement	0	0.00%	0	0	0.0%	0	0	0	0.00%
Total Personal Services (Regular Operations)	43,664,885	88.16%	2,313,520	8,092,825	16.3%	34,739,418	42,832,242	832,643	1.68%
OPERATING EXPENSES (REGULAR OPERATIONS)									
Equipment Rental	85,000	0.17%	13,529	28,165	0.1%	56,331	84,496	504	0.00%
Equipment Maintenance	50,000	0.10%	1,877	9,097	0.0%	38,895	47,992	2,008	0.00%
Facility Rent	2,852,000	5.76%	219,000	876,000	1.8%	1,976,000	2,852,000	0	0.00%
Facility Maintenance	71,000	0.14%	4,080	5,225	0.0%	65,675	70,900	100	0.00%
Communications (postage, phones)	412,000	0.83%	33,794	101,680	0.2%	308,705	410,385	1,615	0.00%
General Office Expense	564,783	1.14%	41,569	103,506	0.2%	461,018	564,524	259	0.00%
Printing .	16,000	0.03%	(2,075)	164	0.0%	15,491	15,655	345	0.00%
Insurance	467,000	0.94%	0	233,452	0.5%	232,752	466,204	796	0.00%
Data Processing	110,000	0.22%	9,452	29,911	0.1%	79,823	109,734	266	0.00%
Data Processing Maintenance / Licenses	221,000	0.45%	(529)	91,029	0.2%	129,029	220,058	943	0.00%
Interest Expense	0	0.00%	0	0	0.0%	0	0	0	0.00%
Bank Service Fees	5,000	0.01%	(75)	(40)	0.0%	4,580	4,540	460	0.00%
Legal Fees	200,000	0.40%	1,758	4,674	0.0%	194,022	198,696	1,304	0.00%
Board of Directors Expense	5,000	0.40%	1,738	4,074	0.0%	5,000	5,000	1,304	0.00%
•	70,000	0.01%	0	0	0.0%		70,000	0	0.00%
Accounting Fees	,	0.14%	0	0	0.0%	70,000 445,000	445,000	0	
Equipment Purchases	445,000	0.90%	U	U	0.0%	445,000	445,000	U	0.00%

OPERATIONS FUND FINANCIAL REPORT

FISCAL YEAR 2023-24

PAYMENTS THROUGH OCTOBER 19, 2023 FOR SERVICES PROVIDED THROUGH SEPTEMBER 30, 2023

25% OF YEAR ELAPSED

25% OF TEAR ELAPSED							D plus F	A minus G	
	Α	В	С	D	Е	F	G	н	1
	Current	% of	Current Month	Year-to-Date	YTD Actual	Projected	Total	Projected Bala	nce Remaining
	Allocation	Allocation	Expenditures	Expenditures	as % of	Remaining	Projected		
					Allocation	Expenditures	Expenditures	Amount	Percent
Contractor & Consultants - Adm Services	360,000	0.73%	17,500	64,736	0.1%	293,208	357,944	2,056	0.00%
Contract - ABX2 Disparities	0	0.00%	0	0	0.0%	0	0	0	0.00%
Travel/mileage reimbursement	372,000	0.75%	24,269	45,367	0.1%	326,290	371,657	343	0.00%
ARCA Dues	80,458	0.16%	0	0	0.0%	80,458	80,458	0	0.00%
General Expenses	57,000	0.12%	1,222	11,188	0.0%	41,590	52,778	4,222	0.01%
		10.010/	255 252		0.00/			4= 000	
Total Operating Expenses (Regular Operations)	6,443,241	13.01%	365,373	1,604,155	3.2%	4,823,866	6,428,021	15,220	0.03%
Total Personal Services & Operating Expenses (Regular Operations)	50,108,126		2,678,892	9,696,980	19.6%	39,563,284	49,260,264	847,863	1.71%
OTHER INCOME									
Interest & Other Income	(579,000)	-1.17%	(62,820)	(145,794)	-0.3%	(455,381)	(601,174)	22,174	0.04%
Total Personal Services & Operating Expenses									
Net of Other Income (Regular Operations)	49,529,126	100.00%	2,616,072	9,551,186	19.3%	39,107,903	48,659,089	870,037	1.76%
RESTRICTED FUNDS									
Family Resource Center Expenses	154,564		0	0		154,564	154,564	0	0.00%
Foster Grandparent/Senior Companion Expenses	1,303,368		75,481	201,972		1,101,397	1,303,368	(0)	0.00%
Community Placement Plan and DC Ongoing Workland	1,516,624		388,768	388,768		1,127,856	1,516,624	0	0.007
Total Restricted Funds	2,974,556		464,249	590,739	99.2%	2,383,817	2,974,556	(0)	
Total Expenses (Including Restricted Funds)	52,503,682		3,080,321	10,141,925	19.3%	41,491,720	51,633,645	870,037	1.69%

PURCHASE OF SERVICES FUND FINANCIAL REPORT

FISCAL YEAR 2023-24

PAYMENTS THROUGH OCTOBER 19, 2023 FOR SERVICES PROVIDED THROUGH SEPTEMBER 30, 2023 25% OF YEAR ELAPSED

CONTRACT ALLOCATIONS	Regular POS	СРР	HCBS	Other	Total		
Preliminary Allocation (Regular POS)	308,407,820				308,407,820		
E-1	115,976,345	100,000			116,076,345		
E-2					0		
E-3					0		
Total Contract Allocation	424,384,165	100,000	0		424,484,165		-
						C plus E	
	Α	В	С	D	E	F	G
							YTD &
				YTD Actual	Projected		Projected as
		Current Month	Year-to-Date	as percent of	Remaining	Total Projected	percent of
		Expenditures	Expenditures	Allocation	Expenditures	Expenditures	Allocation
Total POS Actual & Projected Expenditures		29,903,843	80,044,975	18.9%	321,800,339	401,845,314	94.7%
OUT OF HOME CARE							
Community Care Facilities		12,016,748	34,729,820	8.2%	123,363,579	158,093,400	37.3%
ICF/SNF Facilities		28,868	71,001	0.0%	781,096	852,097	0.2%
Total Out of Home Care		12,045,615	34,800,821	8.2%	124,144,675	158,945,496	37.5%
DAY PROGRAMS							
Day Care		1,682,812	3,168,846	0.7%	28,241,260	31,410,105	7.4%
Day Training		5,258,190	14,823,500	3.5%	53,328,671	68,152,171	16.1%
Supported Employment		1,066,233	2,277,261	0.5%	10,252,032	12,529,293	3.0%
Work Activity Program		139,247	287,303	0.1%	1,495,806	1,783,109	0.4%
Total Day Programs		8,146,482	20,556,910	4.8%	93,317,769	113,874,679	26.8%
OTHER SERVICES							
Non-Medical: Professional		1,125,341	2,549,920	0.6%	14,675,235	17,225,154	4.1%
Non-Medical: Programs		1,735,633	4,652,060	1.1%	13,756,553	18,408,612	4.3%
Home Care: Programs		189,851	493,165	0.1%	2,287,302	2,780,467	0.7%
Transportation		773,038	2,699,092	0.6%	7,286,752	9,985,844	2.4%
Transportation Contracts		365,610	1,240,418	0.3%	6,732,563	7,972,981	1.9%
Prevention		1,460,119	4,024,441	0.9%	13,172,645	17,197,086	4.1%
Other Authorized Services		1,645,545	4,137,432	1.0%	14,322,123	18,459,555	4.3%
Personal and Incidentals		18,074	51,254	0.0%	170,789	222,043	0.1%
Hospital Care		0	37,500	0.0%	957,807	995,307	0.2%

PURCHASE OF SERVICES FUND FINANCIAL REPORT

FISCAL YEAR 2023-24

PAYMENTS THROUGH OCTOBER 19, 2023 FOR SERVICES PROVIDED THROUGH SEPTEMBER 30, 2023

25% OF YEAR ELAPSED

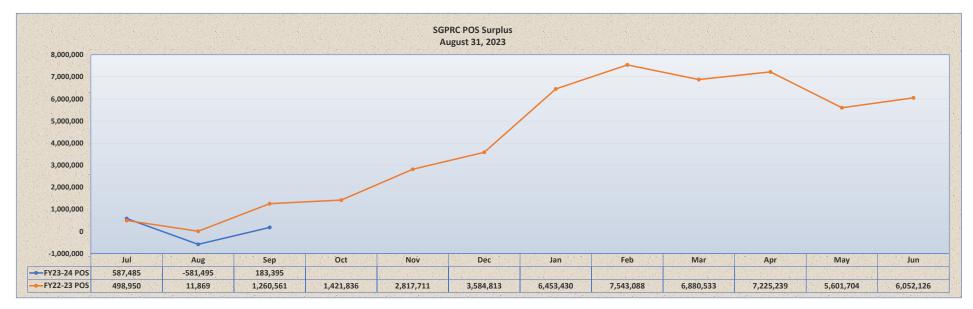
						C plus E	
	Α	В	С	D	E	F	G
							YTD &
				YTD Actual	Projected		Projected as
		Current Month	Year-to-Date	as percent of	Remaining	Total Projected	percent of
		Expenditures	Expenditures	Allocation	Expenditures	Expenditures	Allocation
Medical Equipment		420	1,713	0.0%	42,076	43,789	0.0%
Medical Service: Professional		174,684	424,760	0.1%	2,986,151	3,410,912	0.8%
Medical Service: Programs		70,873	394,930	0.1%	2,060,632	2,455,561	0.6%
Respite: In Own Home		2,572,339	5,146,206	1.2%	27,952,932	33,099,138	7.8%
Respite: Out of Home		7,058	7,397	0.0%	108,477	115,874	0.0%
Camps		3,790	38,493	0.0%	14,321	52,814	0.0%
Total Other Services		10,142,376	25,898,781	6.1%	106,526,357	132,425,138	31.2%
Total Estimated Cost of Current Services		30,334,473	81,256,512	19.1%	323,988,802	405,245,314	95.5%
OTHER ITEMS							
HCBS	0	0	0		0	0	
Total Other Items		0	0	0.0%	0	0	0.0%
Total Purchase of Services		30,334,473	81,256,512	19.1%	323,988,802	405,245,314	95.5%
Deduct: Estimated Receipts from Intermediate Care Facilities for State Plan Amendment Services		(430,631)	(1,211,537)	-0.3%	(2,288,463)	(3,500,000)	-0.8%
Expenditures Regular POS (Net of CPP)	424,384,165	29,903,843	80,044,975	18.9%	321,700,339	401,745,314	94.7%
Projected Allocation Balance (Deficit) Regular POS						22,638,851	5.3%
COMMUNTIY PLACEMENT PLAN							
Community Placement Plan (inc. CRDP)	100,000	0	0		100,000	100,000	
Allocation Balance (Deficit) CPP and CRDP						0	0.0%
Total Projected Allocation Balance (Deficit) Regular & Com	munity Placem	ent Plan POS				22,638,851	5.3%

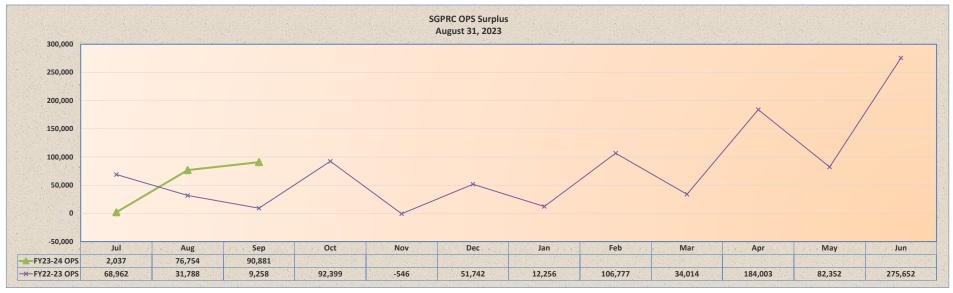
STATEMENT OF FINANCIAL POSITION

September 30	2023				
ASSETS					
Cash and Cash Equivalents	\$	42,723,713			
Receivable - State Regional Center Contracts		173,799,764			
Receivable - Intermediate Care Facility Providers		1,945,976			
Other Receivables		213,320			
Prepaid Expenses		9,507			
Deposits		12,459			
TOTAL ASSETS	\$	218,704,740			
LIABILITIES AND NET ASSETS					
Liabilities					
Accounts Payable	\$	27,945,379			
Advance - State Regional Center Contracts		190,043,275			
Accrued Salaries and Payroll Taxes		235,479			
Other Payables		380,607			
Reserve for Unemployment Insurance		100,000			
Total Liabilities	\$	218,704,740			
Net Assets					
Without Donor Restriction					
With Donor Restriction					
Total Net Assets	\$	-			
TOTAL LIABILITIES AND NET ASSETS	\$	218,704,740			



San Gabriel /Pomona Regional Center





SAN GABRIEL/POMONA VALLEYS DEVELOPMENTAL SERVICES, INC.

COMMUNITY RELATIONS/ LEGISLATIVE COMMITTEE MINUTES FROM THE MEETING OF OCTOBER 18, 2023

The following committee members were present at said meeting:

FF

Karen Zarsadiaz-Ige Yvonne Gratianne, Communications & Public

Joseph Huang Engagement Officer

Rachel McGrath Salvador Gonzalez, Director of Service Access and

Adriana Pinedo Equity and Community Outreach Team

Erika Gomez, Executive Assistant - BOD & RDDF

ABSENT

Paula Rodarte Tina Wright Henrick Wong

GUESTS

Lihn

RECOMMENDED BOARD ACTIONS

The Community Relations/Legislative Committee recommends the following: None

CALL TO ORDER

Karen Zarsadiaz-Ige, Chairperson, called the meeting to order at 6:04 p.m. A quorum was established.

The minutes of the September 20, 2023, meeting were reviewed and approved. M/S/C (McGrath & Pinedo) The committee approved the minutes.

PUBLIC INPUT

None

LEGISLATIVE ISSUES & OTHER INFORMATION

On behalf of Executive Director, Jesse Weller, Yvonne Gratianne, Communications &

Public Engagement Officer, presented the following:

Statewide/ Local Updates:

- Strategic Planning Survey to the Community The survey was sent out to the following three groups: staff, individuals served and their families, and vendors. It was also posted to the SG/PRC website. The deadline is October 27, 2023.
- Advocacy Liaison to Individuals Served This position was formerly known as the Client Advocate. To be more inclusive, it was renamed as "Advocacy Liaison to Individuals Served," and is under the Communications Department.
- DDS Initiatives and Emergency Coordinators There are currently recruiting efforts to fill this position. There will be a lot more communication through Constant Contact and the website to inform the community of the DDS initiatives. There will be a presentation to this committee after the position is filled. There is hope that the Emergency Expo can relaunch again in the future.
- The Great Shake Out This annual exercise event is scheduled for tomorrow, October 19, 2023 and staff have been promoting it to the community.
- Monthly Community Calendar A monthly calendar with SG/PRC's events will be sent via eblast every month. Saff are working on the 3rd issue.
- Website Updates & Survey Results SG/PRC is moving forward with redesigning the website. This project could take up to a year to complete. A community website survey was issued, and the results show there are some recurring themes. The data was sent to the new website developers.
- Holiday Outreach and Other Events The Richard D. Davis Foundation
 (RDDF) had their annual golf tournament fundraiser in September; it was very
 well attended and supported. The RDDF utilizes the monies from the
 tournaments to issue grants. These are some of the events they are supporting:
 - The ILS SLS Home Essential Enhancement Grant This grant supports those that may not have the resources to have additional needs meets.
 - The Holiday Reach Out Program There is continued support for the annual Holiday Reach Out Program. During the pandemic staff had to reanalyze the process but were still able to identify families that could benefit from a grocery gift card. It will be done similarly this year.
 - Pictures with Santa- This event is for families who would find going to the mall, or a studio to take pictures with Santa is not ideal. It is run by SG/PRC staff volunteers.
- Inland caucus Ms. Gratianne attended this event on behalf of the Executive Director. The event was attended by legislators, city officials, DDS, and individuals served.

COMMUNITY OUTREACH-UPDATE- Community Outreach Specialists.

The Community Outreach/Compliance Department staff shared where their efforts have been and presented their monthly report. Updates for the following areas were provided:

- o Mr. Gonzalez reported that the last "Coffee with Jesse" session will be next month.
- o Monthly Report:
 - Parent Mentor Initiative Progress
 - Outreach Event
 - DDS SAE Grant Application
 - First Responders Panel
 - American Indian Symposium on I/DD
 - Staff Training
 - Promoting Service Access & Equity for All Receiving Regional Centers
 - Community Outreaching to Promote Service Access & Equity
 - Supports provided in educational maters
 - Meetings related to supporting individuals with their education
 - Presentations/ Trainings/Outreach/Networking Completed
 - Translations
 - Interpretation
 - Language Line Usage
 - Foster Grandparent/Senior Companion Programs Updates
 - Deaf and Hard of Hearing Specialist Collective Meetings
 - Outreach to Community Partners
 - IDT meetings/SC consultations/In house support/Communication assistance
 - Trainings and community events
 - Upcoming projects
 - Enhanced Service Coordination
 - The Outcome of Enhanced Service Coordination
 - Self Determination Program
 - DDS Meetings and Trainings
 - Participant Choice Specialist Updates

(The full report is attached to these minutes) *

ADJOURNMENT:
The next meeting will be on January 17, 2024.



Service Access and Equity Department Monthly Report 2023

October 4, 2023

Salvador Gonzalez, Director of Service Access and Equity

Service Access Equity Team Contact Information

Name	Title	Phone	Email
Salvador Gonzalez	Director of Service Access and Equity	(909) 710-8814	sgonzalez@sgprc.org
Josefina Martinez	Community Outreach Specialist	(909) 710-8817	JMartinez@sgprc.org
Amos Byun	Community Outreach Specialist	(909) 710-8815	abyun@sgprc.org
Nora Perez- Givens	Education Specialist	(909) 710-8820	NGivens@sgprc.org
Tiffany Loong	Language Access Specialist	(909) 710-8827	Tloong@sgprc.org
Luz Rodriguez- Uribe	Language Access Specialist	(909) 710-8828	LRodriguez@sgprc.org
Maria Vargas	Foster Grandparent/Senior Companion Manager North	(909) 710-8822	MVargas@sgprc.org
Wendy Hemminger	Foster Grandparent/Senior Companion Manager South		wendy.hemminger@dds.ca.gov
Jessica Wilson	Deaf and Hard of Hearing Specialist	(909) 710-8823	Jwilson@sgprc.org
Marilyn Carmona	Executive Assistant	(909) 710-8816	mcarmona@sgprc.org

Josefina Martinez, Community Outreach Specialist

• Parent Mentor Initiative Progress:

Number of	September Total	Total to Date
Referral to PMI	2	122
Parent Mentors	6	6
Waiting to be Matched	5	16
Referrals Matched	5	441
Graduates	0	208
Parents Served	28	391
Hours of Mentoring	167.19	11014

- Outreach Event: On 9/13 Josie attended Charter Oak Unified School Districts Resource Fair for families with children in their school district. SGPRC hosted a table, and several people were given information via handouts and brochures on services offered and individuals served. Some families were provided with information on how to initiate the admission and assessment process. On 9/15 Josie attended a community event, International Nights, hosted by the city of La Verne. The event was for families and individuals with developmental disabilities. The event was a celebration of diversity, celebrating the different cultures. Individuals were provided with brochures and handouts.
- <u>DDS SAE Grant Application</u>: DDS opened applications for Service Access and Equity Grants. Josie completed the SAE grant application for PMI through sub-contractor Alma Family Services. Josie worked with Alma Family services to submit a budget proposal for \$230,000. Applications closed on 9/26/23.
- **First Responders Panel**: On 9/20/23 the Service Access and Equity Department collaborated with the Los Angeles County Fire Department to offer our community a presentation on what to do when calling law enforcement or first responders during an emergency. There was representation from LA County Sheriff Department, LA County Fire Department, Pomona Police Department who were able to share tips with community members. There was great community interaction, the presentation was recorded for future accessibility to our community. Josie worked behind the scenes, with setting up this presentation as well as offering support on zoom the day of the presentation.
- <u>American Indian Symposium on I/DD</u>: On 9/21 Josie and Director, Salvador Gonzalez, attended the 2nd annual California American Indian Symposium on IDD hosted by the California Tribal Families Coalition. Information on current partnerships with tribal leaders, organizations, and regional centers to better serve California tribal peoples with Intellectual/Developmental Disabilities was shared. Closing remarks were provided by the Director of Department of Developmental Services.



• Staff Training: Josie worked on securing two staff training courses for the month of September. Josie worked with BCBA, Joshua Trevino, scheduling training for staff on 9/14. The topic, Including Siblings in ABA Therapy. Josie also scheduled a training offered by Health Net on 9/28 on the topic of Accessing ABA and Mental Health Services. Both trainings were received well and there was great staff interaction.

Amos Byun, Community Outreach Specialist

A. Promoting Service Access & Equity for All Receiving Regional Center Services

- Critical Issues Forum (CIF) Presentation On 9/20/23, as a part of Critical Issues Forum, Service Access & Equity Department organized and facilitated a presentation titled of First Responders Panel presented by five (5) first responders from LA County Fire Department, LA County Sheriff's Department, City of Pomona Police Department, through remote Zoom meeting. More than 60 participants attended the presentation.
- Administrating CIF Recording/Creating Video/Posting on Website Amos received final product of five CIF#8 (Deaf and Hard of Hearing Resources) videos from Blue Dragon Ad on 9/20/23. All the created video will be posted on SG/PRC website for public access. On 9/12/23, Amos arranged and facilitated ASL interpretation recording for CIF#8-DHH Resources with Blue Dragon Ad at the Broadcasting Room.
- DDS SAE Grant Proposal for Parent Mentor Initiative Amos provided support for Josie Martinez, Community Outreach Specialist, to complete writing and posting DDS SAE Grant proposal continue funding PMI project for 24 months. The proposal was successfully completed and posted on GrantVantage by Josie.
- WSGV SELPA CAC On 9/11/23, Amos participated in West San Gabriel Valley SELPA CAC meeting to update SG/PRC events and workshops to total of 16 participants via Zoom.
- **Person-Centered Conversation** (**PCC**) In the month of August 2023, Amos had total of 5 PCCs with Korean monolingual parents. Three of those five PCCs were conducted remotely through telephone calls and Zoom meeting and two of those were conducted in-person settings.
- Translation for Korean Families —Amos continued reviewing and correcting all LACC Korean translations for SG/PRC Korean individuals and their families in the month of September 2023. Amos also provided support for LACC to recruit Korean reviewers and to review their translation to make sure LACC team to keep the highest level of Korean translation through LACC.

- DDS/CHLA PRE/POST COVID EI Participant Research Amos continued participating in weekly Monday Zoom meetings with CHLA Research team in the month of September 2023 to provide support on Chart Review Data Input and weekly assessments at SG/PRC on Fridays. In September 2023, Amos distributed and assigned staff to start updating the previously selected 300 individuals' assessment data through CHLA RedCap Database tool. Amos continued providing support for this research as a liaison for data sharing and provided support for the CHLA Assessment team with other SAE DEPT staff on Fridays at SG/PRC.
- **Help Me Grow First 5 Los Angels Project** in September 2023, Amos provided baseline data for HMG First 5 VIVA data using the intake record data provided by IT team.
- Language Access & Cultural Competency (LACC) Activities In September 2023, Amos continued administrating LACC funded projects, I.e., Creating Critical Issues Forum videos with five language captions, promoting SG/PRC Admissions and Assessments with Information Packets, and other activities used to be funded by SAE Grant. Amos continued reviewing and correcting Korean translations and updating Korean Glossary for further translation.
- **Promoting Online Training Modules: ADEPT ABA & UMCD** Amos continued promoting ADEPT ABA and UMCD Online Modules and Small Group Facilitation for Chinese, Korean and Vietnamese groups through Community Meetings and Asian support group meetings/workshops/events when Amos participated in the month of September 2023. As a result, another 10 weeks Korean ADEPT ABA facilitation with Being Built Together members were organized and will be starting on 10/16/23 via BBT Zoom.
- Provided Supports for Performance Contract/National Core Indicator Survey/PMI SAE Project/NO POS Data Analyze On 9/27/23, Sal Gonzalez, Director of SAE Department, provided presentation and facilitated CY2022 Performance Contract Review presentation to collect community input on the Performance Contract measures and outcomes using the PowerPoint Slide Amos and SAE Department team created.

B. Community Outreaching to Promote Service Access & Equity

- Participated in OPTIONS Resource Fair—On 9/9/23, Amos participated in OPTIONS Resource Fair which was held at the Azusa Memorial Park Recreation Center. Amos demonstrated ADEPT ABA and UMCD training modules and shared flyers with QR codes for more than 40 visitors who visited SG/PRC table.
- Outreaching to Korean Community On 9/14/23, Amos had a meeting with KGBC Radio AM1190 president to discuss about the support for the first Korean Disability Conference held in October. Amos communicated with Woori Radio to schedule a mass media outreaching on 10/3/23.
- Community Outreaching through Mass Media On 9/20/23, Tiffany Loong, LACC Specialist, had a live radio show with Chinese radio station. Amos was also invited to record the first Chinese mass media outreaching, but he couldn't participate due to the conflict of schedule. Please, refer to Tiffany's report for more detail.
- Asian Pediatrician/Physician Outreaching Amos continued worked with Josie, Community Outreach Specialist, and LACC team to complete updating the Information Packet and creating Spanish version and revising Chinese, Korean, and Vietnamese version in September 2023.



Nora Perez-Given, Education Specialist

The Education Specialist provides support to regional center staff, families, and community partners in two different areas. These areas include providing supports regarding educational matters for students ages 3 and up to include post- secondary school years and in the review of the limited conservatorship letters being forwarded to court.

With regards to supports provided in educational matters

Upcoming trainings Nora will provide to SG/PRC staff:

September 15 &22	Limited Conservatorship and the role of Regional Center
October 20 & 27	Addressing Behavioral and Mental Health Needs via IEP
November 3 & 10	Assistive Technology and IEP's

Upcoming trainings Nora will provide to Parents/Caregivers

September 28	Understanding IEP Meetings
October 26	Effective Communication in the IEP Process
November 2	IEP's Transition Planning for Life After Hight School

Meetings related to supporting individuals with their education:

Consults completed	56
School Meetings attended	5
(IEP's/504/ SST/Resolution type meetings)	

Presentations/Trainings/Outreach/Networking Completed

September 15 & 22 (11-12pm) – Provided virtual training to SG/PRC staff about the topic of "Limited Conservatorship and The Role of Regional Center". Participants at this training learned about: What is conservatorship, types of conservatorship, what is limited conservatorship, alternatives to conservatorship, regional center role in limited conservatorship process, service coordinator completing regional center reports for submittal to court, mechanics to conservatorship process including capacity declaration letter, appointment of attorney by court, appointment of probate investigator by court, conservatorship handbook and court continuation of involvement once conservatorship is granted. There was a total of 45 participants between these two trainings.

September 21 (10-11:30 am) – Provided virtual training to Adult Protective Services Staff in California about California Regional Centers. Participants at this training learned about: Who are regional centers and who we serve; how to look up the service regional center; role of service coordinator and IPP; types of services and supports we have for our clients, families, vendored community and regional center community; plus shared the available information that are within regional center websites. There was a total of 118 participants at this training.

September 25th (9:30am- 11:30am) – Provided virtual training to SG/PRC staff about What CAPTAIN is and EBP's. This training was provided by current SG/PRC CAPTAIN cadre members which included Daniela Santana, Joshua Trevino and Nora Perez-Givens. Participants at this training learned: What is CAPTAIN, How to access CAPTAIN website and resources for parents/SC's; Overview of Evidence Based Practices (EBP's) including the use of EBP's for teaching skills and behavior management and why use EBP's. Participants also learned about the EBP specific to Visual Supports including settings, categories and how they work. Participants also learned about the EBP specific to Prompting including what it is, areas that can be addressed through prompting; types of prompts, and least to most prompting levels. There was a total of 99 participants at this training.

September 28th (4:30pm-6pm) – **Provided virtual training to Parents about the topic of "Understanding IEP Meetings".** Participants at this training learned about what to do before an IEP meeting; what to do during an IEP meeting; what is an IEP; who are the team members to an IEP; IEP team communication tips; types of IEP's; What happens during an IEP including: (eligibility, present levels of performance and goals/objectives, services, accommodations, modifications, placement options, least restrictive environment principal, consenting to IEP meetings, timelines); what to do after an IEP plus educational resources and how to obtain regional center support for educational concerns. There was a total of 19 participants at this training.

With regards to supports provided regarding limited conservatorship matters

This area is currently being worked on by both Patricia Rambo and Nora Perez-Givens. Together a total of 27 letters were reviewed before letters were forwarded to the court.

Tiffany Loong and Luz Rodriguez-Uribe, Language Access and Cultural Competency Specialists

LACC Specialists Luz & Tiffany arranged for interpretation for several meetings and trainings including the Monthly SDP Meet & Greet and LVAC were set up for the SDP units. Arrangements were also made for interpretation for the monthly Board of Director's meeting in the languages: Spanish, Chinese and ASL.

Interpretation was also provided during the monthly SGPRC Community Meeting in the following languages: ASL, Spanish, Mandarin Chinese, Korean & Vietnamese. Interpretation was also provided in Spanish, Vietnamese, Korean, ASL and Chinese for the monthly IEP training by SGPRC Education Specialist. LACC team also coordinated interpretation of the Chinese Family Workshop; the Deaf and Hard of Hearing ASL recording to add into the video; the First Responder's Panel; the Strategic Planning Community Meeting for the Chinese Group and the Empowerment Workshop. Several documents were translated into the threshold languages; those documents included the DMH Workshop Series Flyer; Enhanced Workshop Flyer; ADA & Effective Communication and the flyer for the final Coffee with the Director Event for 11/8/2023. LACC continues to oversee the funding of the Language Line for the use of all of SGPRC staff. In August 2023 SGPRC staff used the Language Line with a usage amount totaling an amount of \$707.53. Luz and Tiffany continue to oversee the tracking of all translation and interpretation invoicing and ensure vendors receive timely payment.

	Sept 2023	Total To date
Translations	20	196
Interpretations	27	190
Language Line Usage	\$707.53 (August 2023)	\$ 23,092.52

• Outreach Event:

Tiffany went to a Chinse Cantonese Radio Station for a talk show to share about Regional Center services. Tiffany talked about Regional Center Early Start Program, Eligibility, Traditional Services and SDP. It was a one-hour live talk show. After the show, Tiffany received some phone calls inquiring more about regional center services and intake process. Some parents stated that they had never heard about Regional Center until the radio show.





Luz attended the La Verne International Night Event with Outreach Specialist, Josefina Martinez on 9/15/2023. They had booth set up for attendees with informational

flyers about SGPRC and upcoming events. The event was well received by the City of La Verne staff who continue to partner with SGPRC to provide information on events to their residents.



"CalAble". There was average 25 families attended this monthly workshop.

• Chinese Support Group Tiffany continues to support the monthly Chinese Parent Support Group (FFDY) workshop by providing interpreters. This month's topic is

• Case management support and Bridging Family back to Case Management

Luz and Tiffany continue to provide support to SC in terms of finding translation/interpretation resources or need to look for SG/PRC translated materials. A request was made to the team that a deaf client needed an ASL interpreter for the Empowerment Workshop. Tiffany was able to find an ASL interpreter for this individual, which made his participation in this event a success.

	Sept 2023	Total to Date
Case Management Support	3	23
Bridging Family	2	21

• Strategic Planning Meetings

The LACC team continues to support the Strategic Planning Project by coordinating interpreters for each session based on language need. In Sept, the Strategic Planning team met with Chinese support group FFDY. There were about 40 parents participating in the meeting. Two in person Chinese interpreters were provided for this meeting.

• LACC Year 2 Planning

Luz and Tiffany finalized the LACC Year 2 Planning. Luz submitted the updated Measures and Activities to DDS. Tiffany submitted the LACC Year 2 Proposed budget to DDS. Luz and Tiffany are working on the first Year-2 report which covers from March to August 2023.

• Cultural Humility Training Planification

The LACC team met and set forth the planning of the Cultural Humility Training for SGPRC staff in 2024. They have created a breakdown of nine groups for the 450+ employees to track attendance and inform units and departments of their assigned dates. The team will continue to monitor changes and additions of new staff to be included into the trainings.

<u>Maria Vargas and Wendy Hemminger, Foster Grandparent/Senior Companion Program Managers of North and South:</u>

North	South
Total volunteers: 46	Total volunteers: 40
Individuals served: 73	Individuals served: 75
Total hours served: 4207	Total hours served: 3,438.50

For the month of September, we have a total of 46 volunteers serving at various day programs and school sites. This month we had one individual who was interested in volunteering and completed the application process. Once all background checks have been completed and she has been cleared, she will be starting as a Senior Companion volunteer next month. In efforts to recruit more volunteers to the program, the Program Manager delivered nearly 600 flyers to local senior centers in the areas of Baldwin Park, Irwindale, Rowland Heights, Hacienda Heights, Walnut, Montclair, Ontario, and Pomona. Additionally, 500 flyers were mailed to a mobile home complex that is near a site in need of additional volunteers. These flyers were mailed to each of the spaces in hopes of gathering interested individuals to serve in the program and at several school sites. The Program Manager is working with Baldwin Park district staff to obtain consent to have flyers distributed to students within the district. If approved, the Program Manager will have approximately 1,500 more flyers distributed among 3 school sites in the district. On 9/15, we held our monthly training for all volunteers. The topic for this month was suicide awareness and emergency preparedness. Volunteers watched "A Man Named Otto" and held a very meaningful discussion on the signs of suicide and how they can apply what they learned in watching the movie to their personal lives. Volunteers discussed the importance of being prepared for an emergency and were provided with materials regarding emergency checklists and other information. The volunteers also completed a 10-minute seated exercise video. September birthdays were celebrated and each of the celebrants were given a birthday card and mini cheesecake.

September Birthday Celebrants: Edita T. and Mario R.



Volunteers at West Covina ADHCC celebreating Dr. Fajardo's birthdya by wearing his favaorite color



Jessica Wilson, Deaf and Hard of Hearing Specialists:

Providing support to SGPRC's Deaf and Hard of Hearing community by developing staff trainings, securing generic resources, assisting with resource development, attending IPP & IDT meetings, vendor and community outreach and collaboration with sister Regional Centers to further develop role.

Deaf and Hard of Hearing Specialist Collective Meetings:

Monthly meeting with DDS, ARCA and statewide Deaf Specialists. Discussed upcoming initiatives for 2023 including planning for: support groups for DHH, Quality assurance for service providers who use ASL, training for direct service providers and more. Joined workgroup to develop support group for individuals who are Deaf and Hard of Hearing.

Meeting with SoCal specialists to discuss local resources and collaborate on a support group for DHH.

Outreach to Community Partners:

9/13: Connection with Dr. Kristina Rousso, CHLA Audiologist to secure community training.

9/28: Meeting with Dr. Christine Mirzaian to provide resources and discuss DHH supports.

- 9/13: Outreach and meeting connection with provider for ASL classes to offer community.
- 9/19: Connection with Sheri Farinha director of NorCal services for Deaf and Hard of Hearing.
- 9/25: Outreach to CLIMB to inquire about provider for ASL classes to offer community.

IDT meetings/SC consultations/In house support/Communication assistance:

- 9/18: Support to SC in providing interpreting resources for IEP meeting.
- 9/21: Provided advocacy and support to SC and PM regarding effective communication and best practices for providing interpreters.
- 9/21: Shared mental health resource to DHH service coordinators
- 9/25: Reviewed grant proposals for California Hands and Voices and NorCal services for Deaf and Hard of Hearing 2023-2024 projects to serve the DHH community. Team member on CHLA research project ongoing through 2023
- 9/27: Shared resources for early intervention and school support to DHH service coordinators.

Trainings and Community Events:

Secured community and staff training by Training by Pacific ADA Center on ADA Laws and Effective Communication for 10/5/23.

- 9/18: Presentation a SGPRC Community meeting to promote DHH services and upcoming ADA Training
- 9/20: Presentation at SGPRC Community Relations meeting to share DHH services, August report and upcoming projects.
- 9/1/23: Presented training plan at Person Centered Planning training session community of practice.

Person Centered Planning Training Preparation: 9/7, 9/13, 9/28.

Upcoming Projects:

October 5th, 2023, ADA Laws and Effective Communication Training.

September 2023 through May 2024: Develop Person Centered Thinking training for all case management and direct managers. Presenting training via LMS recording system beginning in October-April 2024 with monthly live workshops.

Deaf and Hard of Hearing support groups.

ASL classes for individuals and families.

Yaned Busch and Jessi Romero, Manager of Specialized Services I and II

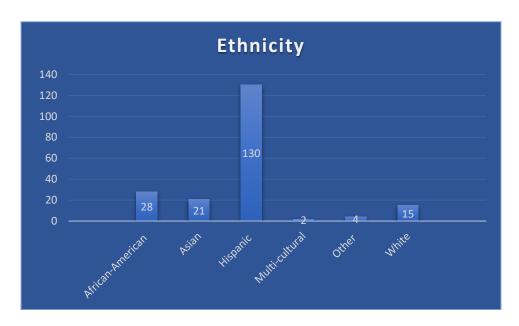
Enhanced Service Coordination

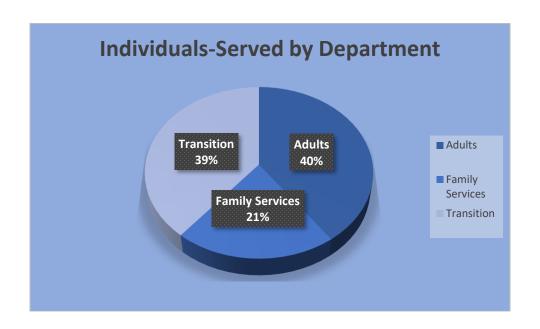
The Budget Act of 2021/2022 allocated funding for Enhanced Service Coordination (ESC) with a specific caseload ratio of 1 service coordinator (SC) to 40 individuals in underserved communities with low and no purchase of service (POS). ESC SCs strive to improve accessibility to services to underserved and diverse communities. With smaller caseloads, specially trained SCs provide focused support and increased service coordination to the individuals served and their families.

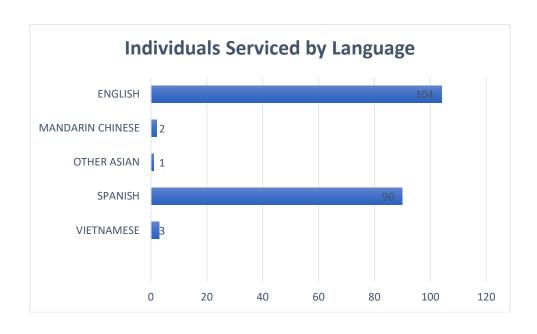
The Outcome of Enhanced Supports Service Coordination

ESC SCs provide an array of services of generic resources and SG/PRC-funded services. The primary role of the ESC SC is to provide individuals served and their families training opportunities to understand their diagnosis, the regional center system, the role of their service coordinator, the IPP process, and SG/PRC's various service delivery models - Traditional Funding services, Participant Directed services, and Self-Determination Program.

Effective July 2023, SG/PRC selected a new group of 200 individuals to participate in the Enhanced Service Coordination (ESC) program. Participation in the ESC program is voluntary and offered for a 12-month service period. The previous participants returned to traditional case management with an increased understanding of the regional center system and POS expenditures. This selection process allows regional centers to effectively allocate their resources and provide targeted support to individuals with no/low purchase of service expenditures. The goal is to ensure that individuals with developmental disabilities receive the appropriate level of coordination and assistance, enhancing the overall quality of services provided and leading to improved outcomes for the participants.







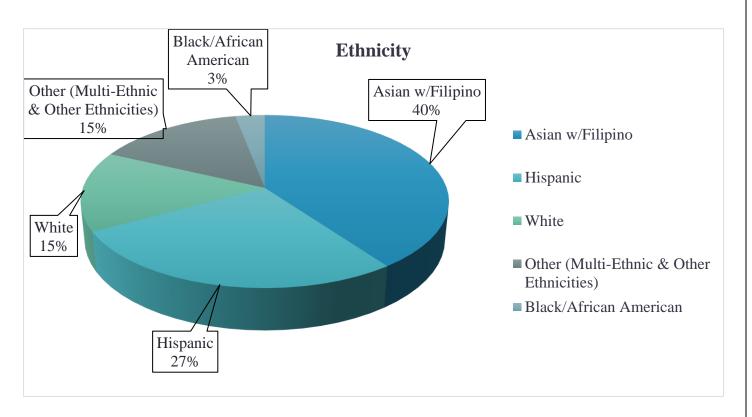
Self-Determination Program:

As of September 30, 2023, SG/PRC successfully enrolled 137 participants into the Self-Determination Program (SDP). SDP is an alternative funding model to traditional services and became accessible to all regional center clients on July 1, 2021. SG/PRC SDP Team develops and promotes training opportunities to further enhance the implementation of SDP for all individuals served by SG/PRC. Additionally, SDP Team aims to bridge any disparities for underserved communities. Training and support groups are offered in English, Spanish, Chinese, American Sign Language (ASL), and other languages, as needed. Below you will see data on enrolled cases in SDP as of 9/30/2023. Charts below depict data collected by diagnosis, language, and ethnicity.

Diagnosis	Total	Percentage
Autism	85	62%
Intellectual Disability	36	26%
Cerebral Palsy	9	7%
Epilepsy	6	4%
Other	1	1%
Grand Total	137	100%

SDP Enrollees	Total	Percentage
1st Year	61	44%
2nd Year	46	34%
3rd Year	17	12%
4th Year	13	10%
Grand Total	137	100%

Language	Total	Percentage
English	86	62%
Asian w/Filipino	33	24%
Spanish	16	12%
American Sign Language	2	2%
Grand Total	137	100%



Below you will see the Table: SG/PRC Fact Sheet of individuals served by diagnosis and ethnicity as of 09/01/2023.

SG/PRC Fact Sheet		
Clients by Diagnosis		
(Duplicate Count)	# of Clients	<u>%</u>
Autism	5,871	45%
Cerebral Palsy	1,385	11%
Epilepsy	1,836	14%
Intellectual Disabilities	7,955	61%
Other Dev. Disabilities	1,140	9%

Clients by Ethnicity		
Asian w/Filipino	2,109	12%
African American	790	5%
Multi-Cultural	1,449	9%
Native American	22	0%
Other & Unknown	538	3%
Polynesian/Pacific Islands	23	0%
Hispanic	9,254	56%
White	2,230	14%

Below you will see the Table: SG/PRC individuals served in SDP by department as of 09/30/2023.

Department	Total	Percentage
Preschool (3 to 6 years old)	1	1%
Family (6-14 yrs old)	47	34%
Transition (14 to 25 yrs old)	36	26%
Adult (25years+)	53	39%
Grand Total	137	100%

DDS Meetings and Trainings

SG/PRC SDP-Team attends bi-monthly meetings with DDS for further guidance on DDS directives and to discuss progress in the SDP service delivery model. Meeting with SG/PRC SDP Team, DDS, Frank D. Lanterman, and Inland Regional Center held August 8, 2023. Various topics were reviewed, with a focus on FMS employee burden fees, SANDIS FMS billing updates, and the progress of Self-Directed applicants. SG/PRC successfully vendorized five Independent Facilitators for Self-Directed funding under service code (099). More Independent Facilitators are expected to be vendorized through their respective regional centers and thereafter, courtesy vendorization through SG/PRC. The SDP Team is actively seeking additional applications. Per the DDS directive of June 30, 2023, funding for pre-enrollment services will require a 099 vendorization status. This will be the only option available effective January 1, 2024.

The SDP Team participates in quarterly SDP Statewide Meetings with ARCA and SDP Leadership Team representatives from all 21 regional centers. This meeting was held on August 9, 2023, to review the further implementation of DDS directives and other topics such as Electronic Visit Verification (EVV), collaborations with the Local Volunteer Advisory Committee, and spending plans.

Additional Training by the SDP Team

The role of the SDP team is to provide ongoing training and support to SG/PRC staff in navigating through the SDP process. Training is delivered via 1:1 support with budget and spending plan meetings, revising spending plans, training Independent Facilitators on the SG/PRC system, attending meetings to support families in understanding the role of the Independent Facilitator and/or FMS, and attending meetings to support with SDP-IPP. The team receives daily calls from SG/PRC staff and daily emails via the SDP Workgroup email system requesting support with the SDP process. These calls vary from assisting SC with access to SDP material, training on the SDP process, and/or general information in understanding the SDP process, how to explain the SDP process to the individuals served; and accessing SDP material. The SDP team also hosts weekly SDP clinics and monthly Learning Loft training. Specialized Services (SPS) Managers also host monthly Manager Collaboration Meetings with SG/PRC Managers to review DDS directives and SDP trends. SPS Managers present SDP updates and promote training opportunities, support groups, and training tools at the monthly Vendor Meetings, Community Meetings, and the Board

Advisory Committee for Individuals Served and Their Families. Including attendance for the DDS bi-monthly meetings with the DDS SDP Manager and staff.

Through all these meetings and trainings as discussed above, we have collected data about families that are interested in learning more about SDP and potentially enrolling in SDP Caseload. Currently, 81 individuals and families are interested with a diagnosis of Autism, Intellectual Disability, Cerebral Palsy, and Epilepsy and other Hispanic, White, Asian, Black/African American, and other ethnicities.

Self-Determination Implementation Funds

2021-2022 Self-Determination Program Implementation Funds-Special Projects \$77,520.00

Project Name	Provider	Contact Person	Brief Description		Contract Cost
6	Education Spectrum	Cathy Gott & Julie LaRose	SDP Support Group	7/25/2022 to 3/15/2024	\$20,832.00
Technology for SDP	Parents' Place		Technology assistance to SDP families	7/1/2023 to 6/30/2024	\$39,543.00
FMS Training Series	Aveanna		How to be an SDP employer	9/1/2022 to 8/31/2024	\$17,145.00
				TOTAL	\$77,520.00

Training and Support Groups

The SDP team continues to develop training opportunities for our community to enhance the implementation of the Self-Determination Program.

The Waiting Room

SDP Team partnered with Education Spectrum in developing "The Waiting Room" support group. "The Waiting Room" provides a safe place to share, listen, and learn for SDP participants, families, parents/caregivers, and those interested in SDP. These meetings are held on the 3rd Thursday of each month. Education Spectrum's report summary identified 211 registered and 29 in attendance on September 21, 2023. Various topics were reviewed with a focus on sharing services and support in the Self-Determination Program. This month's guests were Naomi Hagel founder of Phoenix Facilitation; Garrett Ackerman founder of Homies and Gabriella from Southern CA Resource

Services for Independent Living (SCRS-IL). Phoenix Facilitation offers Person-Centered Thinking Training, Person-Centered Planning, Independent Facilitation, Advocacy, training, and education regarding the California Regional Center system and generic resources, including school districts, In-Home Supportive Services (IHSS), and other waiver programs, to individuals served, families, and other stakeholders involved in the developmental disability system.

Homies is California's first shared-living program for adults with disabilities. Garrett shared a presentation about Homies and some success stories and explained how this service can be funded in the Self-Determination Program. Homies is also in the process of being vendored by the regional center.

SCRS-IL is an ILS living center serving all individuals with disabilities. Their core service is ILS in the office and supports through DOR and generic resource advocacy regional center employment services programs in Pasadena, Downey, Arcadia, and San Bernardino. Their program runs from 9 a.m. to 2 p.m. but can be tailored to the individual's needs. SCRS-IL also has a program called EDGE, a service for college students.

Members of the group shared their favorite resources: https://docs.google.com/document/d/1wgx893-f4Pks-7NDtrFaS8D8V8ZM_sEh/edit

The SDP Training Series: The Financial Management Service (FMS)

The SDP Team partnered with Aveanna to develop the SDP Training Series: The Financial Management Service (FMS). A series of 4 sessions will review the role of the FMS and further empower the participant as the SDP employer. Training will resume Monday, October 2, 2023, at 4:00 p.m. in English and Wednesday, October 4, 2023, in Spanish. Each module will provide a training segment on the role of the SDP Financial Management Agency and the participant's role as the SDP Employer. The training is followed by a 1-hour clinic to ask any questions or to receive further clarification. The Training Series: FMS is offered in English, Spanish, Chinese/Mandarin, and other languages such as American Sign Language (ASL).

Technology for SDP

In collaboration with Parents' Place, the project "Technology for SDP" officially started on July 1, 2023. Parents' Place began accepting referrals on August 1, 2023. A flyer in English, Spanish, and Mandarin is available to the community. The flyer is currently being translated into Vietnamese, as well. As of September 30, 2023, nine (9) families have been successfully referred to Parent's Place for this 1:1 technological training. Individuals served and their families may request a referral through their service coordinator.

Project Name	Provider	Contact Person	Brief Description		Contract Cost	Balance
						\$93,152.28
\mathcal{C}	Healed Women Heal	Fyanson	Supplemental training for SDP orientation	8/1/2023 to 3/15/2025	\$30,960.00	\$62,192.28
SG/PRC SDP Video Voice Overs	Education Spectrum	Cathy Gott	SDP training video voiceovers	Approved, pending contract	\$30,800.00	\$31,392.28
<u> </u>				Balance		\$31,392.28

SDP Training and Coaching Services

Training will be provided by Healed Women Heal. This training is a supplement to SDP orientation. Many of our families require additional training after attending the SDP orientation. The training will focus on bridging the gap of understanding the SDP enrollment process. Many families complete the orientation and find themselves having more questions about the SDP process. The participants will increase their understanding of SDP which will further empower them to manage their relationships with their Independent Facilitators, the Regional Center, and the financial management services.

SG/PRC SDP Video Voice Overs

The SDP Team continues to collaborate with Cathy Gott of Education Spectrum to begin SDP Training video voiceover translations. Cathy introduced the SDP Team to the video editor. She is in the process of securing certified translators. Translations will be available in Spanish, Chinese, Korean, Vietnamese, and ASL.

Yvette Espinoza and Marlene Alvarez, Participant Choice Specialists (PCS)

The focus of the PCS is to provide outreach and training for staff and community members. They support SG/PRC staff and individuals served to understand and access Participant-Directed Services and the Self-Determination Program. The Participant Choice Specialists are the central point of contact for staff and the community for support, training, and advocacy for individuals accessing these two programs. They collaborate with multiple departments within the agency including Client Services, Community Services, and Accounting. They also engage with the Department of

Developmental Services (DDS) by providing monthly information and attending bi-monthly meetings. As needed, they engage in Person-Centered planning meetings with individuals, families, and independent facilitators. They also participate in the development, review, and certification of individual budgets, review spending plans, and Individual Program Plans.

Case-management Support: The Participant Choice Specialists hold a weekly 1:1 coaching session with staff known as the SDP Clinic, where service coordinators sign up and can ask case-specific questions. The SDP Clinic is held every Tuesday in the afternoons, except the 2nd Tuesday of the month. They also hold staff group training through the Self-Determination Program (SDP) and Participant Directed Services (PDS) Learning Loft held on the 3rd Thursday of the month at two different times to learn about the programs and ask general questions. The PCSs have conducted 10 SDP/PDS Learning Loft trainings on 2/16/2023, 6/15/2023, 7/20/2023, 8/17/2023, and 9/21/2023. A total of 317 case management staff attended. The Self-Determination team also meets on a weekly basis or as necessary to disseminate information from DDS and discuss ways to streamline the process for all parties. Additionally, managers may invite Participant Choice Specialists to attend their unit meetings for additional training.

Community Support: Participant Choice Specialists participate in quarterly Statewide meetings related to the Self-Determination Program. They meet with the rest of the Regional Centers alongside the Association of Regional Center Agencies (ARCA). They also attend and participate in monthly Self-Determination Community meetings such as the SDP Meet and Greet and Local Volunteer Advisory Committee held every 2nd Tuesday of the month. Lastly, they meet with DDS bi-monthly for updates and to share current trends within the Self-Determination Program.

Additional SG/PRC training/presentations:

- On September 15, 2023, the SDP team attended International Night at the La Verne Community Center
- On September 23, 2023, the SDP team attended a Strategic Plan Community Input Session in West Covina

Upcoming Events:

• October 23, 2023, Circle of Friend at Good Shepherd Church

The Financial Management Service (FMS) Providers

Individuals served/families may choose the FMS provider of their choice. The SDP team provides a list of providers upon request. Individuals served/families may also visit the DDS website to obtain a list of FMS providers. At SG/PRC, GT Independence has the highest amounts of individuals enrolled in SDP, followed by Ritz. The highest percentage of SDP participants are in the Adult Services Department (25 years +), followed by those in the Family Services Department (5-15 years). The Financial Management Services (FMS) providers report a significant waiting period to

enroll SDP participants. FMS providers may have waiting lists that vary between three to six months. The SDP team encourages individuals served/families to contact and interview FMS providers in the early stages of the SDP process.

For additional information on the FMS models, please click below:

https://www.dds.ca.gov/wp-content/uploads/2019/05/FMS_Directive_20181221.pdf

For the FMS model comparison chart:

 $\underline{https://www.dds.ca.gov/wp\text{-}content/uploads/2021/04/FMSModelsComparisonChart_04272021.pdf}$

For the DDS list of FMS providers:

https://www.dds.ca.gov/initiatives/sdp/financial-management-service-contact-list/

FMS Providers Vendored with SGPRC

Name	FMS Models	Language	Phone	Email
Acumen	Bill payer & Sole-Employer	English, Spanish	(424) 210-8810	yvettet@acument2.net

Referral Process:

- ❖ Accepting referrals.
- ❖ Verbal contact minimum 30 to 60 days prior to starting SDP.
- ❖ Prefers having signed budget & draft spending plan when completing referral.
- ❖ Authorizations must be approved & processed by no later than the 15th previous month.

		English, Spanish,		
Aveanna, formerly	Bill payer &	Vietnamese,	(210) 215 1720	FMSInfo@aveanna.com
known as Premier	Sole-Employer	Cantonese, Mandarin	(310) 213-1730	FWISIII10@aveaiiiia.com
		& Trieu Chau		

Referral Process:

❖ Not accepting SG/PRC individuals

Cambrian	Bill payer, Sole- Employer & Co-	English, Spanish, Vietnamese, Tagalog,	/ V / / \ 2 \ / \ / \ 2 \ / \ / \	Paulq@cfms1.com
Cambrian	Employer & Co-	Farsi	(877) 390-4300	davide@cfms1.com

Referral Process:

- **❖** Accepting for 10/01/2023.
- ❖ Budget must be signed before starting their screening process and to be added to the wait list.
- ❖ Authorizations must be approved & processed by no later than the 15th previous month.

Community Interface Services Bill Payer	English & Spanish	((/60) /29-3866	CSheppard@communityinte
(CIS)			rfaceservices.org

Referral Process:

- **❖** Accepting for 10/01/2023.
- ❖ Budget must be signed before starting their screening process and to be added to the waitlist.
- ❖ Authorizations must be approved & processed by no later than the 15th previous month

Essential Pay	Bill Payer	English & Spanish	(833) 268-8530	contact@essentialpay.com
----------------------	------------	-------------------	----------------	--------------------------

Referral Process:

- **❖** Accepting for 10/01/2023.
- ❖ Budget must be signed before starting their screening process and to be added to the wait list.
- ❖ Authorizations must be approved & processed by no later than the 15th previous month.

Fact Family	Bill payer, Sole- Employer & Co- Employer	IEnglish .	(310) 475-9620 ext. 298	FMS@factfamily.org
-------------	---	------------	----------------------------	--------------------

Referral Process:

- Accepting referrals
- ❖ Budget must be signed before starting their screening process and to be added to the wait list.
- ❖ Authorizations must be approved & processed by no later than the 15th previous month.

FMS Pay LLC	Bill Payer	English & Spanish	(858) 281-5910	connect@fmspay.com
-------------	------------	-------------------	----------------	--------------------

Referral Process:

Pending vendor courtesy.

GT Independence	Bill payer, Sole- Employer & Co- Employer	IA II Tanomages	(877)659-4500 ext.356	tjones@gtindependence.com
-----------------	---	-----------------	--------------------------	---------------------------

Referral Process:

- ❖ Accepting referrals for November 2023.
- ❖ Budget must be signed before starting their screening process and to be added to the wait list.
- ❖ Authorizations must be approved & processed by no later than the 15th previous month.

Home of Guiding Hands	Bill Payer	English	(619) 938-2853	fms@guidinghands.org
Referral Process: Accepting SDRC participants.				
Mains'l	Bill payer, Sole- Employer & Co- Employer	English & Spanish	(866) 767-4296	JMBergquist@mainsl.com

Referral Process:

- ❖ 2023 waitlist full.
- ❖ 2024 waitlist not open.
- SDP Authorizations must be approved & processed by **no later than the 15**th previous month.
- RC must receive the spending plan by the 1st of the previous month to process by the 15th.

Ritz Vocational Bill Payer & Co- Employer English, Spanish Mandarin	(833) 748-9888	info@ritzfms.com
---	----------------	------------------

Referral Process:

- ❖ Accepting referrals.
- ❖ Budget limit of approximately \$75,000.
- ❖ Budget must be signed before starting their screening process and to be added to the wait list.
- ❖ Authorizations must be approved & processed by **no later than the 15**th previous month.
- RC must receive the spending plan by the 1st of the previous month to process by the 15th.

Specialized Services Unit I

Contact Information

Name	Title	Phone	Email
Yaned Busch	Specialized Services-Special Projects Manager	(909) 710-8637	ybusch@sgprc.org
Yvette Espinoza	Participant Choice Specialist-Systems Analyst	(909) 710-8643	yespinoza@sgprc.org
Rhea Chu	Self-Determination Program Service Coordinator	(909) 710-8641	rchu@sgprc.org
Brianne Espineli	Self-Determination Program Service Coordinator	(909) 710-8635	bespineli@sgprc.org
Luis Macedo	Deaf and Hard of Hearing Service Coordinator	(909) 710-8657	lmacedo@sgprc.org
Michelae Walker	Enhanced Supports- Service Coordinator	(909) 710-8660	mwalker@sgprc.org
Arturo Ramirez	Enhanced Supports- Service Coordinator	(909) 710-8659	aramirez@sgprc.org
Marisela Perez	Enhanced Supports- Service Coordinator	(909) 710-8634	mperez@sgprc.org

Specialized Services Unit II

Contact Information

Name	Title	Phone	Email
Jessi Romero	Specialized Services-Special Projects Manager	(909) 710-8651	jromero@sgprc.org
Marlene Alvarez	Participant Choice Specialist-Systems Analyst	(909) 710-8469 <u>malvarez@sgprc.org</u>	
Kimberly Lau	Self-Determination Program Service Coordinator	(909) 710-8646	klau@sgprc.org
Brenda Leon	Self-Determination Program Service Coordinator	(909) 710-8649	bleon@sgprc.org
Silvia Moniot	Deaf and Hard of Hearing Service Coordinator	(909) 710-8467	smoniot@sgprc.org
Breanna Camara	Enhanced Supports- Service Coordinator	(909) 710-8468	bcamara@sgprc.org
Gabriella Leon	Enhanced Supports- Service Coordinator	(909) 710-8466	gleon@sgprc.org

2022-23 SG/PRC SAE Grant Equity Partners

Regional Center Recommendations and Plan to Promote Equity

Organization Name/Project	Organization Name/Project Project Description/Contact Information	
Access Nonprofit Center	Increase intervention services & supports for black babies in NICU & clinical settings. Contact: Ardena Bartlett; ardenab@accessnonprofit.org	African American (English)
Being Built Together Community Connector Services for Korean-Speaking Families	Community connector program to expand services access for Korean-speaking families. Contact: Jinsook Baek; contact@bbtus.org	Korean (Korean)
Children's Hospital Los Angeles	Pediatric navigator project for Native American and multi-racial families Contact: Dr. Mirzaian, Christine; cmirzaian@chla.usc.edu	African American, Cambodian, Chinese, Filipino, Hispanic, Hmong, Indian, Japanese, Korean, Mien, Native American, Pacific Islander, Slavic, Vietnamese.
Chinese Parents Association for the Disabled Future Planning for Chinese Caregivers & Self-Advocates	Future planning & advocacy training for Chinese aging caregivers & self-advocates Contact: Leck Lee, leck501@yahoo.com	Chinese (Cantonese, Mandarin, English)
East Los Angeles Family Resource Center & Heluna Health Heluna Health SAE 22-23 Launch a community of practice with a focus on Black/African American community access and equity issues. Contact: Maria Rangel, mrangel@helunahealth.org		African American (English)
Familias First Creating Leadership Among Parents	±	
Seesaw Communities, Inc Starting Pathways to Employment Starting Pathways to Employment Cultural pathway for competitive employment for self-advocates in the Korean community. Contact: Rachel Lee, rlee@thesc.us		Korean (Korean)
Special Needs Network Culturally Diverse Behavior Technician Apprenticeship Program Apprenticeship Program Apprenticeship Program Apprenticeship program to train and mentor culturally diverse ABA service providers for African American and Hispanic children. Contact: Carolina Gonzalez, carolina@snnla.org		African American, Hispanic (English, Spanish)
USC UCEDD Children's Hospital Los Angeles Peer-Mentorship & Technical Assistance for Parent & Self Advocate Led CBOs	Peer mentor program to provide technical assistance for CBOs to collaborate and share resources. Contact: Olga Solomon, solomon@usc.edu	African American, Hispanic, Native American, Pacific Islander (English, Spanish)
Vietnamese Parents with Disabled Children Association Navigating Services & Future Planning for Vietnamese Aging Caregivers	Support aging caregivers from the Vietnamese community with culturally competent training and social networking. Contact: Tien Nguyen, tienVPDCA@gmail.com	Vietnamese

Wayfinder Family Services Early Intervention Family Navigator

Early Intervention NICU navigators applying trauma informed approach in Los Angeles & Ventura counties.

Contact: Faith Cardenas,

fcardenas@wayfinderfamily.org

African American, Chinese, Filipino, Hispanic, Native American, Pacific Islander



SAN GABRIEL/POMONA REGIONAL CENTER

Advisory Committee for Individuals Served and Their Families

Wednesday, December 13, 2023 at 6:00 p.m. Videoconference Meeting

> ZOOM Meeting ID: 191 486 135 Password: 681356

Committee Members:

Staff:

Jaye Dixit, Chairperson Phillip Loi, Co-Chairperson Mary Soldato Herminio Escalante Sam Yi

Flor Tolley Jessica Porter Ricardo Centeno Preeti Subramaniam Jesse Weller Lucina Galarza Daniela Santana Hortencia Tafoya Rosa Chavez Erika Gomez

	AGENDA	ACTION
	CALL TO ORDER Jaye Dixit, Chairperson	None
6:00 - 6:05	Roll Call	Quorum
	Review Agenda	Info
	Minutes of October 25, 2023	Consent
6:05 - 6:10	Public Input	Info
6:10 - 6:40	Special Presentation – Equity and Cultural Humility By Daniela Santana, Director of Client Services and Salvador Gonzalez, Director of Service Access and Equity	Info
6:40 - 6:45	 Future Training Topics January 24, 2024 – TBD February 28, 2024 – TBD March 27, 2024 - TBD 	Info
6:45 – 7:00	 Updates and Information by SG/PRC Regional Center Services Updates—Daniela Santana & Lucina Galarza Self Determination Advisory - Meetings & Updates -Daniela Santana, Lucina Galarza, Yaned Busch, Jessi Lagos 	Info

SAN GABRIEL/POMONA REGIONAL CENTER DEVELOPMENTAL SERVICES, INC.

Minutes of the Meeting of the

Advisory Committee for Individuals Served and Their Families

October 25, 2023

A regular meeting of the Advisory Committee for Individuals Served and Their Families was held on Wednesday, October 25, 2023. The following committee members were present at said meeting:

PRESENT

Phillip Loi, Co-Chair Richard Centeno Preeti Subramaniam Mary Soldato Sam Yi Herminio Escalante

ABSENT:

Jaye Dixit, Chair Jessica Porter (LOA) Flor Tolley

GUESTS:

Wendy Lai Irene Lozano

STAFF:

Jesse Weller, Executive Director
Lucina Galarza, Director, Community Services
Daniela Santana, Director, Client Services
Sal Gonzalez, Director, Service Access & Equity
Hortencia Tafoya, Director, Clinical Services
Yvonne Gratianne, Communications Officer
Yaned Busch, Manager, Specialized Services
Jessie Romero, Manager, Specialized Services
Willanette Steward/Satchell, Executive Assistant

ITEMS DISCUSSED

CALL TO ORDER

Jaye Dixit, Chairperson was not present, therefore, Phillip Loi, Co-Chair called the meeting to order at 6:04 pm. A quorum was established.

The minutes of the September meeting were reviewed and approved. M/S/C (Soldato & Yi) Minutes from the meeting were approved by the committee.

SPECIAL PRESENTATION – BY SERVICE ACCESS AND EQUITY on: Person Centered Services Planning Overview

Sal Gonzalez, Director of Service Access and Equity, and staff presented on the following:

- Performance Measure on 12/28/2022
- Performance Measure and Desired Outcome
- SG/PRC Person-Centered Planning Coaches
- SG/PRC's Training Model for PCP

Future Training Topics:

- o December 13, 2023 Equity and Cultural Humility
- o The group was also reminded that there is no meeting in November.

Updates and Information by SG/PRC Staff9

Daniela Santana, Director, Client Services, Lucina Galarza, Director, Executive Deputy Director, and Yaned Busch, Manager, Specialized Services shared updates on the following:

- Subminimum wages for individuals who work and earn less than minimum wage.
- Performance Measure on Equity and Cultural Humility for Regional Center Staff
- Implicit Biased Training for all Regional Center Staff, Clinicians and Consultants to improve and develop workforce.
- Coordinated Family Supports Updates
- Social Rec Programs Updates & Partnerships
- Community Needs Survey The survey identified areas SG/PRC should prioritize. Ideas will be submitted s to DDS to provide funding and then SGPRC can do RFPs to be sent out.
- Self Determination
 - o SDP Orientation information can be found on the sgprc website
 - o Partnership with Parents place for technology support training to families.
 - SDP Training videos will be translated in Spanish.
 - Partnership with Healed Women Heal to empower families—4 week training series.
 - The SDP Team continues to provide support and training opportunities.
 - Staff continue to:
 - ✓ promote The Waiting Room
 - ✓ remind the community of the meet and greet events.
 - ✓ remind the community of the live SDP orientations.

Jesse Weller, Executive Director, reminded the committee about survey for strategic planning. Encouraged participation and mentioned the deadline is on Friday, October 27, 2023.

Yvonne Gratianne, Communications & Public Engagement Officer, reminded the committee about Client Training Group meetings are held every other month on the 4th Thursday of the month. Next session is on Thursday, November 30th. Special presentation will be done by Linh Lee, Employee Specialist

PUBLIC COMMENT:

None

ADJOURN

Co-chair, Phillip Loi adjourned the meeting.

The next Advisory Committee for Individuals Served and Their Families meeting is scheduled for Wednesday, December 13, 2023 via videoconference at 6 P.M.

SAN GABRIEL/POMONA VALLEYS DEVELOPMENTAL SERVICES, INC. VENDOR ADVISORY COMMITTEE MINUTES

November 2, 2023

The following committee members attended said meeting:

PRESENT:

Cris Schlanser, Chairperson

Jay Smith

Theresa Jones Zarour

Cristina Torres

Sharon Ehrig

Charmayne Ross

Brenda Baldeon

Kelly Privitt

Ookie Voong

Valerie Donelson

Jeanette Cabrera

Jose Meraz

MEMBERS ABSENT:

Christina Buth

None

STAFF:

Jesse Weller, Executive Director

Lucina Galarza, Executive Deputy Director

Dara Mikesell, Chief Financial Officer

Tim Travis, Associate Director, Community

Services

Daniela Santana, Director of Client Services

Willanette Stewart Satchell, Exec. Assistant

Erika Gomez, Exec. Assistant – BOD & RDDF

RECOMMENDED ACTIONS THE VENDOR ADVISORY COMMITTEE RECOMMENDATION:

A. CALL TO ORDER

Cris Schlanser, Chairperson, called the meeting to order at 10:04 a.m. A quorum was established.

The minutes of the meeting on October 5, 2023, were reviewed and approved. M/S/C (Ehrig & Donelson) The committee approved the minutes.

B. MOST PRESSING CONCERNS FOR SERVICE PROVIDERS

The following concerns were raised:

- Lack of placement referrals for Residential Facilities and Day Programs
- Referrals that are made do not always seem to fit the program
- High cost of fuel

C. <u>VENDOR CATEGORY REPORTS</u>

Adult Programs

Vocational – (**1 Vacancy**) Cristina Torres reported that there was a subcommittee meeting on October 31, 2023, and a DOR representative was in attendance.

Adult Day –Jose Meraz shared that there was a subcommittee meeting on October 25, 2023, and Jesse Weller, Executive Director, was in attendance. It was a good informative meeting. He hopes Mr. Weller can attend the meeting in January or February.

Infant & Children Services

Infant Development Program – Charmayne Ross reported that the next LICA meeting is scheduled for next week. They are offering a networking Winter event for Early Intervention providers on December 7, 2023. She also expressed difficulties finding Physical Therapists.

Transportation

Theresa Jones Zarour shared that there is going to be a transportation subcommittee meeting next week and they will discuss the cost of fuel. She has sent out flyers to families updating on what is going on with transporters. She asked her peers to write letters to legislators and would like to have them eventually meet with transporters.

Independent Living Services

ILS – Sharon Ehrig gave a reminder that the Richard D. Davis Foundation funded a grant for ILS/SLS recipients that could help pay for expenses they cannot afford, or regional centers cannot fund. She would like to coordinate with SG/PRC staff to talk about SSI benefits for individuals served as some are losing their benefits because they are making more money, and it is affecting their housing.

SLS Services – (1 Vacancy)

Residential Services

CCF – Valerie Donelson and Jay Smith reported that they had a subcommittee

meeting on October 31, 2023, where they held a robust conversation about COVID-19 best practices and expectations. They also discussed how residential policies can align with day program policies. Mr. Smith would like to attend the next day program subcommittee meeting as residential providers are concerned about the lack of participation of individuals served in day programs. Some individuals do not get picked up for program and it seems to always the same ones who this happens to.

ICF- Ookie Voong shared the following:

- Mentioned The Handshake Program.
- There was an ICF Subcommittee meeting on October 18, 2023.
- Developments from the October 11, 2023, meeting with Jim Knight of DDS regarding CalAim concerns.
- There was discussion on increased transparency of how referrals are given and the efforts of providers to get beds while feeling there isn't a clear procedure to get placements across regional centers. She would like regional centers to collaborate on better meeting the needs of families looking for placement. She suggested it would be helpful to identify the placement coordinators at regional centers and their responsibilities.
- Providers were encouraged to stay up to date with the CalAim website.
- Enrollment packets have started to roll out from the state, though it is not clear where the packets may be sent, therefore, they could be sent to the resident, regional center, or the family.
- Providers are encouraged to get contracted with all MCPs as soon as possible and initiate conversations with families and physicians about the transition to MCP.
 Regional Centers can facilitate the enrollment process if they receive the Medi-Cal Choice packets.
- The Next ICF subcommittee meeting will be held on November 15, 2023, at 2pm.

Specialized – Chris Schlanser did not report but contributed to the Residential Services conversations.

Other Vendored Services- Jeanette Cabrera had nothing to report.

<u>At Large-</u> Kelly Privitt and Brenda Baldeon thanked Ookie Voong for mentioning The Handshake Program. They had a subcommittee meeting on October 19, 2023, that SG/PRC staff, including Mr. Weller, attended. One of the main points of discussion was the process of referrals.

RECRUITMENT SUBCOMMITTEE

Vacancies in: Vocational and SLS. To apply, please email egomez@sgprc.org

LEGISLATIVE UPDATE

Theresa Zarour shared the following:

- There is information on the ARCA website about DSP wages based on the rate study from 2019. The wages do not include annual increases in wages for regional center service coordinators and staff who provide critical case management for individuals with developmental disabilities. She encouraged her peers to reach out to legislators about this issue.
- She would like to have a meeting with someone who has experience writing bills.
- She met with a senator on October 12, 2023, and is going to try to set up a virtual meeting with Chris Holden and Blanca Rubio to discuss wages. She asked that those interested in joining her please contact her.
- Lastly, she inquired about a seminar scheduled for November 7, 2023 regarding 2024 updates of Employment Law.

EXECUTIVE DIRECTOR, JESSE WELLER, PROVIDED THE FOLLOWING UPDATES:

- SG/PRC is looking at different technologies.
- SB 525 SB 525 (Durazo) Health care minimum wage The minimum wage for various health care workers will, on various stepped timelines and for distinct groups of care facilities, rise to \$25/hour and then go up annually at the lesser of the inflation rate or 3.5%. This includes certain skilled nursing facilities and residential care facilities for the elderly. For example, SNF employees' minimum wage will go to \$21/h in June 2024, then \$23/h in 2026, then \$25/h in 2028. A separate but linked calculation will also cover salaried employees.
- Strategic Planning Session He thanked the committee members who attended the session and participated.
- A Staff Directory is in the works.

SG/PRC UPDATES BY LUCINA GALARZA, EXECUTIVE DEPUTY DIRECTOR AND TIM TRAVIS, ASSOCIATE DIRECTOR OF COMMUNITY SERVICES

Updates on the following were provided:

- Rate Implementation 10% Incentive
- Advance payment of SSI/SSA for Residential Providers
- HCBS Trainings
- Provider Incentives
- QIP Employment Access/Capacity
- DSP Training Stipend Program
 - Authorization

- o eBilling
- California Assembly Bill (12)
- SG/PRC Staff presented Referral Report.

PUBLIC INPUT

Grace Kano thanked those who participated in the Richard D. Davis Annual Golf Scramble.

MEETING ADJOURNED

The next regular meeting will be held on December 7, 2023, at 10:00 a.m.

SAN GABRIEL/POMONA VALLEYS DEVELOPMENTAL SERVICES, INC. STRATEGIC DEVELOPMENT COMMITTEE MINUTES

November 8, 2023

The following committee members were present at said meeting:

MEMBERS: STAFF:

Bruce Cruickshank, Chairperson Jesse Weller, Executive Director

Julie Chetney, Director

Lucina Galarza, Executive Deputy Director

Trish Gonzales, Director

Erika Gomez, Executive Assistant – BOD &

Natalie Webber, Member RDDF

MEMBERS ABSENT:

Bill Stewart, Director Gisele Ragusa, Member

GUESTS:

RECOMMENDED BOARD ACTIONS THE STRATEGIC DEVELOPMENT COMMITTEE RECOMMENDS THAT THEY TAKE ACTION ON THE FOLLOWING: None.

ITEMS DISCUSSED

A) <u>CALL TO ORDER</u> - Chairperson, Bruce Cruickshank, called the meeting to order at 6:01 p.m. A quorum was established.

B) AGENDA & MINUTES APPROVAL

- The agenda was reviewed.
- The Minutes from the October 11, 2023, meeting were reviewed and approved. M/S/C (Gonzalez / Chetney) The committee approved the minutes.

C) PUBLIC INPUT

None

D) <u>STRATEGIC PLANNING UPDATES:</u>

Jesse Weller, Executive Director, provided the following updates:

o Review of the In-person Strategic Planning Session - On Saturday,

November 4, 2023, Board/Committee members, SG/PRC staff, and consultants got together to work on the Strategic Plan. It was a great and productive event. The members were allowed to provide feedback about the event and there was agreement that it was well organized and allowed for everyone who wanted participate to do so. Everyone seemed to land on the same page, which inspires optimism. Staff appreciated the collaboration. Those that did not get to participate in this session will have the opportunity to do so in the follow-up meetings.

- Updates & Timelines for Strategic Planning
 - There are two follow up meetings scheduled: November 20th and November 29th at 6pm via Zoom.
 - The goal for completion is December 15, 2023
 - Once completed, Mr. Weller would like to provide quarterly update reports.

E) BOARD TRAININGS

The Training Report is due to DDS on December 15, 2023. Data must be collected about the Board's interests of future training topics. The survey went out today and already there is a good response rate. The deadline for the survey is November 17, 2023. The committee will meet on December 6, 2023, to go over the results.

There was a discussion about bringing back forums to the Board meetings. Salvador Gonzalez, Director of Service Access and Equity, will be invited to the January meeting to collaborate on forum topics.

ADJOURNED

The meeting adjourned.

The next Strategic Development Committee meeting is scheduled for January 10, 2024.

For materials shared at meetings, please go to www.sgprc.org, click on the calendar and look for an event by date. There you will find a link to the materials for each meeting.

