

#### **NOTICE OF MEETING**

Notice is hereby given that the Board of Directors of the San Gabriel/Pomona Valleys Developmental Services, Inc. will hold their monthly Board meeting on the following date and at the listed location:

DATE: Wednesday, May 22, 2024

TIME: 7:15 p.m.

PLACE: THE MEETING SESSION IS OPEN TO THE PUBLIC VIA VIDEOCONFERENCE.

All SG/PRC Board and related Committee meetings continue to be held via videoconference at their regularly scheduled times.

Join Zoom Meeting: Meeting ID: 234 566 141 Password: 916227

Please check our website, sgprc.org to access the zoom link and meeting materials.

\*If you wish to sign up for public input, please email egomez@sgprc.org\*

75 Rancho Camino Drive, Pomona, CA 91766 (909) 620-7722



## MEETING AGENDA BOARD OF DIRECTORS MEETING

(Meets 4th Wednesday of each Month)

Wednesday, May 22, 2024 at 7:15 p.m.

Videoconference Meeting

ZOOM Meeting ID: 234 566 141

Password: 916227

#### **BOARD OF DIRECTORS**

	Julie Chetney,	Board President					
	Karen Z	Karen Zarsadiaz - Ige, 2 <sup>nd</sup> VP					
В	ill Stewart, Treasurer	Cris Schla	nser, VAC	Chairperso	n		
Tri	sh Gonzales, Secretary	R	ichard Cer	nteno			
	Joseph Huang		Tina Wrig	ght			
	Bruce Cruickshank		Phillip L	oi			
	Sam Yi	]	Paula Roda ACTION	a <b>rte</b> MATERIAL	COLOR		
	CALL TO ORDER (Julie Chetney, Board President	t)	None	None	None		
7:15 - 7:25	Roll Call		Quorum	None	None		
7 0 7 0	Review Agenda	Info	Attached	White			
	• Minutes of March 24, 2024 and	April 24, 2024	Consent	Attached	White		
7:25 - 7:30	GENERAL PUBLIC INPUT (To sign up, please email @egomez@	esgprc.org)	Info	None	None		
7:30 – 7:40	Financial Report (Dara Mikesell, CFO)  Review of Contracts (Tim Travis, Associate Director, Com • Round Trip Transportation • People's Care Viola • CAPC SLS • A and M IV Home Care • Rising Hill EBSH	Consent	Attached	Ivory			
7:4 <b>0</b> – 7:45	COMMUNITY RELATIONS/LEGISL COMMITTEE (Karen Zarsadiaz-Ige)	Info	Attached	Orange			
7:45 - 7:50	ADVISORY COMMITTEE FOR INDI SERVED AND THEIR FAMILIES (Jaye Dixit)	VIDUALS	Info	Attached	Yellow		

APPROXIMAT SCHEDULE	E ITEM	ACTION	MATERIAL	COLOR
7:50 - 7:55	VENDOR ADVISORY COMMITTEE (Cris Schlanser)	Info	Attached	Goldenr od
7:55 – 8:05	STRATEGIC DEVELOPMENT ADVISORY COMMITTEE (Bruce Cruickshank) Recommendation for Committee Members:	Consent	Attached	Green
8:05 - 8:10	BOARD PRESIDENT'S REPORT (Julie Chetney, Board President)	Info	None	None
8:10-8:20	EXECUTIVE DIRECTOR'S REPORT (Jesse Weller, Executive Director)	Info	None	None
8:20	OTHER BOARD & COMMUNITY ANNOUNCEMENTS	Info	None	None
ADJ	OURNMENT OF THE BOARD OF DIRE	CTORS	MEETING	Ĭ
	EXECUTIVE SESSION –	Info	None	None

#### SAN GABRIEL/POMONA DEVELOPMENTAL SERVICES, INC. BOARD OF DIRECTORS

## DRAFT Minutes of the Meeting of the Board of Directors (A California Corporation)

#### March 27, 2024

#### **ATTENDANCE**

The following members of the Board of Directors were present at said meeting:

PRESENT: STAFF:

Julie Chetney Jesse Weller, Executive Director

Jaye Dixit Lucina Galarza, Deputy Executive Director Bill Stewart Dara Mikesell, Chief Financial Officer

Karen Zarsadiaz - Ige Salvador Gonzalez, Director of Service Access and

Trish Gonzales Equity

Cris Schlanser Daniela Santana, Director of Client Services

Joseph Huang Tim Travis, Associate Director, Community Services Richard Centeno Hortencia Tafoya, Director of Clinical Services

Phillip Loi Yvonne Gratianne, Communications & Public

Sam Yi Engagement Officer

Erika Gomez, Liaison to BOD & RDDF ABSENT: Willanette Satchell, Executive Assistant

Bruce Cruickshank Elba Moreno, Department Assistant, Communications

Tina Wright

Paula Rodarte <u>GUESTS</u>:

Albert Feliciano, SCDD INTERPRETERS: Adrian Jimenez, DDS

Spanish - Marisol Lomeli Nada Saleh

& Isabel Coelo Elizabeth Cuevas

Korean - Sally & Kaytlan

Vietnamese - Peter Le & Ban

Vu

Mandarin - Charlene & Ken

ASL – Natalie & Ron

#### Elizabeth Ali Dorri

#### A. CALL TO ORDER:

- Julie Chetney, Board President, called the meeting to order at 7:16 p.m. Roll call was taken, and a quorum was established.
- The agenda for today's meeting was reviewed.

• The minutes for the February 28, 2024, meeting were reviewed and approved. (M/S/C Gonzales & Stewart) The Board approved the minutes.

#### B. PUBLIC INPUT:

- Carl Argila reminded the Board that he records the entire meeting and uploads the video of the meeting to his personal blog. He shared details about his son's conservatorship, including his wish for the conservatorship to be terminated and asked that more details of his request be added to the minutes.
- Albert Feliciano, SCDD, promoted the statewide trainings that start on April 1, 2024, on special education and understanding evaluations.

#### C. EXECUTIVE/FINANCE COMMITTEE

#### Financial Report

Dara Mikesell, Chief Financial Officer, Presented the Financial Report:

In regional center operations, the allocation based on the E-1 Amendment is projected to meet expenditure projections. Projections include operating continuation cost and expenditures from the prior fiscal year. The operations E-1 allocation for fiscal year 2023-24 is currently at \$49,529,126 with projected expenditures of \$48,373,436. The year-to-date expenditure is \$23,672,510 with projected remaining expenditures of \$24,700,925. This results in an unencumbered amount of **\$1,155,690** in regular operations.

The Family Resource Center allocation is projected to meet expenditure projections, resulting in a zero-balance remaining in allocation. The current allocation is \$154,564 with projected expenditures of \$154,564.

The Lanterman Foster Grandparent/Senior Companion program has a current allocation in the amount of \$1,303,368, staff expect to spend the full amount. The Fairview program is included in this amount.

The Community Placement Plan (CPP) and DC ongoing Workload operations were allocated at 100% in the E-1 amendment.

The Purchase of Service allocation is based on the E-1 amendment in the amount of \$424,384,165. The current month's expenditure amounted to \$32,595,409, bringing the year-to-date expenditure for services to \$206,360,659. The remaining projected

expenditures and late bills are in the amount of \$216,751,750 leaving an unencumbered amount of \$1,271,757.

CPP POS is a separate line item, we are allocated \$100,000 for placement. Staff are expecting additional allocations in E-2 for Start-up projects.

#### Contracts for Review

Tim Travis, Associate Director of Community Services, presented the following contract:

• La Saca de Los Sueños

(M/S/C Loi & Gonzales) The Board reviewed and approved the contract based on their policy for contracts over \$250,000.

**Abstain: Schlanser** 

• Easter Seals Winterhaven

(M/S/C Stewart & Zarsadiaz-Ige) The Board reviewed and approved the contract based on their policy for contracts over \$250,000.

**Abstain: Schlanser** 

• Brabourne

(M/S/C Gonzales & Huang) The Board reviewed and approved the contract based on their policy for contracts over \$250,000.

**Abstain: Schlanser** 

Hortencia Tafoya, Director of Clinical Services, presented the following contract:

• Life Stages

(M/S/C Gonzales & Loi) The Board reviewed and approved the contract based on their policy for contracts over \$250,000.

**Abstain: Schlanser** 

#### D. COMMUNITY RELATIONS/LEGISLATIVE COMMITTEE

Karen Zarsadiaz-Ige, Chairperson, reported that the committee received information on the following: state and local legislative efforts, Grassroots Day, Vendor Job Fair and SG/PRC's community outreach efforts.

#### E. ADVISORY COMMITTEE FOR INDIVIDUALS SERVED AND THEIR

Jay Dixit, Co-Chairperson, reported that the committee received a presentation on "Individual & Family Experience & Satisfaction" by Salvador Gonzalez, Director of Service Access and Equity. There will be a dance for adult individuals served on April 12, 2024, hosted by SG/PRC.

#### F. <u>VENDOR ADVISORY COMMITTEE (VAC)</u>

Cris Schlanser, Chairperson, reported that service providers will have a vendor job fair at SG/PRC on May 3, 2024. There are VAC members participating in Grassroots Day as part of the SG/PRC delegation.

#### G. STRATEGIC DEVELOPMENT COMMITTEE

Julie Chetney presented on behalf of Mr. Cruickshank. The Board approved the Strategic Plan at the last Board meeting, and it is now in the design phase.

#### H. BOARD PRESIDENT'S REPORT

Julie Chetney, Board President, reported the following updates from the ARCA Board meeting:

- Effective regional center board recruitment was a strong topic, information received will be shared with the Strategic Development Committee.
- Everyone in the system is opposing the delay increases to service providers.
- Salvador Gonzalez, Director of Service Access and Equity, presented "Promising Practices for Supporting Diverse Communities" and shared his department structure and current initiatives.
- A Master Plan for developmental disabilities is being developed. There's a meeting about it on April 10, 2024. It will analyze what is working and what is not.

#### I. EXECUTIVE DIRECTOR'S REPORT:

Jesse Weller, Executive Director, discussed the following (for the complete, detailed Director's Report, please see attachment)

- Strategic Planning Updates the Board of Directors approved the 2024/27 Strategic Plan along with the SG/PRC's new vision, mission, and values on February 24, 2024. SG/PRC is working closely with consultants to finalize the design plan and communication strategy.
- On March 18, 2024, he was a guest on the Good Day LA Live Show on AM 1540, alongside Amos Byun (Community Outreach Specialist), to be interviewed on live radio on topics that ranged from discussing what is a regional center, eligibility, services and supports available, and SG/PRC's mission/vision/values.
- ARCA Grassroots Day will occur in-person in Sacramento on Monday April 1, 2024, and Tuesday April 2, 2024. SG/PRC will be represented with staff, service providers, an individual served, and a parent as our stakeholder delegates to meet with legislators.
- Save the date for Friday April 12, 2024, from 4PM-7PM to attend SG/PRC's

- annual spring dance that is coordinated by an intern program with Azusa Pacific University. The event is for individuals served 18+ years and older and will be held at SG/PRC.
- Save the date for Saturday April 13, 2024, from 9AM-Noon to attend the annual event at SG/PRC where you get the opportunity to meet with first responders.
- Save the date for Saturday April 13, 2024, from 10:00AM-4:00PM to attend a fun festival that will feature artists, music, and spontaneous performances. The event will be held at Ganesha Park located at 1575 N. White Ave in Pomona.
- Service providers will be recruiting, screening and hiring professionals to work in the respective industries at SG/PRC on Friday May 3, 2024, from 10:00AM-3:00PM.
- Senate Bill 1281: Advancing Equity and Access to the Self Determination Program: The bill makes the processes simpler to enroll and stay in the program, affirms the right of SDP participants to choose their services and providers, allows people entering the SDP have access to transition support from people they choose and trust, and ensures access to and responsiveness from Financial Management Services while defining what costs they can pass on to the participants.
- The Department sent guidance to regional centers on adhering to relevant statute and the Department's guidelines when developing the FY 2024/25 performance contract.
- Coordinated Career Pathways (CCP) is a new service designed for individuals exiting work activity programs, subminimum wage settings, or within two years of exiting secondary education to achieve or advance in competitive Integrated employment (CIE).
- He announced the retirement of Tricia Vannucci, Associate Director of Adult and Residential Services.
- As of February 29, 2024, SG/PRC has 508 authorized positions.
- As of February 2024, SG/PRC served 16,820 individuals.
- As of February 29, 2024, SG/PRC enrolled 158 participants in the Self-Determination Program.

#### J. SPECIAL PRESENTATION

Salvador Gonzalez, Director of Service Access and Equity, presented the following information on the 2021-2022 National Core Indicator for Children, Adult and Guardians

- What is National Core Indicators?
- Trailer Bill Language affective statutes of FY 21-22

- National Core Indicators FY 21-22
- Information and Planning
- Access and Delivery of Supports
- Health and Safety
- Satisfaction
- Adult Family Survey Focusing Area
- Child Family Survey Focusing Area
- Next Steps
- Implementing Recommendations

Salvador Gonzalez, Director of Service Access and Equity, presented the following information on the 2022-2023 POS Expenditure Data

- Background
- SG/PRC Demographics
- SG/PRC's Comparison of Clients for both
- SG/PRC Performance Contract 2023 Measure #20
- FY 2016 & FY 2023 Per Capita Expenditures by Ethnicity
  - o Age 0-2 at Home
  - o Age 3-21 at Home
  - o Age 22+ at Home
- SG/PRC Individuals by Residence Type from 2016-2023
- Comparison of POS Expenditures by Living Option FY20-23
- SG/PRC Outreach
- SG/PRC Language Access and Cultural Competency
- SG/PRC Education Specialist
- SG/PRC Deaf and Hard of Hearing Specialist
- SG/PRC Performance Contract 2023, Measures 19 Variance
- SG/PRC Recommendations and Plan to Promote Equity
- Specialized Caseloads
- 2023 -2023 SG/PRC Equity Partners
- SGPRC Website

#### K. OTHER BOARD & COMMUNITY ANNOUNCEMENTS

None

#### L. EXECUTIVE SESSION

None

Next meeting on Wednesday, April 24, 2024 at 7:15 p.m.								
BOARD MINUTES FROM THE MAR	RCH 27, 2024 MEETING							
Submitted by:								
Patricia Gonzales, Board Secretary	— Date							

#### SAN GABRIEL/POMONA DEVELOPMENTAL SERVICES, INC. BOARD OF DIRECTORS

## DRAFT Minutes of the Meeting of the Board of Directors (A California Corporation)

#### **April 24, 2024**

#### **ATTENDANCE**

The following members of the Board of Directors were present at said meeting:

PRESENT: STAFF:

Julie Chetney Jesse Weller, Executive Director

Jaye Dixit Lucina Galarza, Deputy Executive Director Bill Stewart Dara Mikesell, Chief Financial Officer

Karen Zarsadiaz - Ige Salvador Gonzalez, Director of Service Access and

Trish Gonzales Equity

Joseph Huang Daniela Santana, Director of Client Services

Richard Centeno Tim Travis, Associate Director, Community Services

Phillip Loi Hortencia Tafoya, Director of Clinical Services Sam Yi Yvonne Gratianne, Communications & Public

Bruce Cruickshank Engagement Officer

Tina Wright Erika Gomez, Liaison to BOD & RDDF

Willanette Satchell, Executive Assistant

ABSENT: Elba Moreno, Department Assistant, Communications

Paula Rodarte

**INTERPRETERS:** 

Cris Schlanser <u>GUESTS</u>:

Albert Feliciano, SCDD Adrian Jimenez, DDS

Spanish: Shelley and Sonia Nada Saleh

Mandarin: Charlene and Ken Elizabeth Cuevas

Korean: Sally and Kaytlan Ali Dorri

Vietnamese: Van Bu and Peter Nancy Bunker Lee Susan Stroebel

ASL: Ron and Melisa

#### A. CALL TO ORDER:

- Julie Chetney, Board President, called the meeting to order at 7:16 p.m. Roll call was taken, and a quorum was established.
- The agenda for today's meeting was reviewed and the following items were added: *A Preliminary Contract* and E-2 *Allocation*.

## (M/S/C Loi & Stewart & Cruickshank) The Board approved the additions to the agenda.

#### B. PUBLIC INPUT:

• Carl Argila reminded the Board that he records the entire meeting and uploads the video of the meeting to his personal blog. He shared details about his son's conservatorship, including his wish for the conservatorship to be terminated and asked that more details of his request be added to the minutes.

#### C. EXECUTIVE/FINANCE COMMITTEE

#### Financial Report

Dara Mikesell, Chief Financial Officer, Presented the Financial Report:

In regional center operations, the allocation based on the E-1 Amendment is projected to meet expenditure projections. Projections include operating continuation cost and expenditures from the prior fiscal year. The operations E-1 allocation for fiscal year 2023-24 is currently at \$49,529,126 with projected expenditures of \$48,073,060. The year-to-date expenditure is \$27,268,773 with projected remaining expenditures of \$20,843,829. This results in an unencumbered amount of **\$1,416,524** in regular operations.

The Family Resource Center allocation is projected to meet expenditure projections, resulting in a zero-balance remaining in allocation. The current allocation is \$154,564 with projected expenditures of \$154,564.

The Lanterman Foster Grandparent/Senior Companion program has a current allocation in the amount of \$1,303,368, we expect to spend the full amount. The Fairview program is included in this amount.

The Community Placement Plan (CPP) and DC ongoing Workload operations were allocated at 100% in the E-1 amendment.

The Purchase of Service allocation is based on the E-1 amendment in the amount of \$424,384,165. The current month's expenditure amounted to \$39,076,522, bringing the year-to-date expenditure for services to \$245,437,181. The remaining projected expenditures and late bills are in the amount of \$176,659,605 leaving an unencumbered amount of \$2,287,380.

CPP POS is a separate line item, we are allocated \$100,000 for placement. We are expecting additional allocations in E-2 for Start-up projects.

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A Preliminary Contract – (M/S/C Gonzales & Wright) The Board reviewed the contract and approved the signature of the Board's President.

E-2 Allocation – (M/S/C Stewart & Loi) The Board reviewed the contract and approved the signature of the Board's President.

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#### Contracts for Review

Tim Travis, Associate Director of Community Services, presented the following contract:

• People's Care

(M/S/C Gonzales & Stewart) The Board reviewed and approved the contract based on their policy for contracts over \$250,000.

• People's Care Covin Hills

(M/S/C Dixit & Stewart) The Board reviewed and approved the contract based on their policy for contracts over \$250,000.

• People's Care Covina

(M/S/C Stewart & Cruickshank) The Board reviewed and approved the contract based on their policy for contracts over \$250,000.

• Vocational Innovations Diamond Bar

(M/S/C Loi & Gonzales) The Board reviewed and approved the contract based on their policy for contracts over \$250,000.

• Elwyn California Orange Grove

(M/S/C Gonzales & Huang) The Board reviewed and approved the contract based on their policy for contracts over \$250,000.

Hortencia Tafoya, Director of Clinical Services, presented the following contract:

• Assessment, Consultation and Treatment

(M/S/C Gonzales & Yi) The Board reviewed and approved the contract based on their policy for contracts over \$250,000.

#### D. BOARD PRESIDENT'S REPORT

Julie Chetney, Board President, proposed the following meetings schedule changes:

• Community Relations/ Legislative Advisory Committee – to meet on the second Wednesday of the month at 6pm

• Strategic Development Advisory Committee – to meet on the Fouth Wednesday of the month at 6pm

(M/S/C Stewart & Wright) The Board reviewed and approved the meeting schedule changes, effective July 2024.

**Abstain: Centeno** 

#### **E. EXECUTIVE DIRECTOR'S REPORT:**

Jesse Weller, Executive Director, discussed the following (for the complete, detailed Director's Report, please see attachment)

• Strategic Planning Updates – Mr. Weller presented the final Strategic Plan Design for Board approval.

(M/S/C Wright & Loi) The Board reviewed and approved the Strategic Plan Design.

#### F. BOARD TRAINING

Michele Ware, Forward Focus, Consultant, presented on the following regarding Developing Strategic Board Meeting Agendas

- Agendas
- Objectives
- Board meetings
- Engagement
- Strategic meetings
- Tips for productive meetings
- Progress updates
- Status report
- Project timeline
- Agenda items linked to goals
- Key decisions and implications
- Discussion on alignment
- Role of Board members
- Executive and Board partnership
- Key Board roles

#### G. OTHER BOARD & COMMUNITY ANNOUNCEMENTS

None

#### H. EXECUTIVE SESSION

None

Next meeting on Wednesday, May 22, 2024 at 7:15 p.m.

**BOARD MINUTES FROM THE APRIL 24, 2024 MEETING** 

Submitted by:		
Patricia Gonzales, Board Secretary	Date	



## Committee Reports & Information



**April – May 2024** 

## SAN GABRIEL/POMONA VALLEYS DEVELOPMENTAL SERVICES, INC.

#### **Executive/Finance Committee Meeting Minutes**

May 8, 2024

PRESENT: STAFF:

Julie Chetney, Board President Jesse Weller, Executive Director

Jaye Dixit, 1<sup>st</sup> VP

Lucina Galarza, Deputy Executive Director

Karen Zarsadiaz-Ige, 2<sup>nd</sup> VP Dara Mikesell, Chief Financial Officer

Trish Gonzales, Secretary Tim Travis, Associate Director of Community

Bill Stewart, Treasurer Services

Bruce Cruickshank, Director Raquel Sandoval, Director of Human

Resources

GUESTS: Erika Gomez, Liaison to the BOD & RDDF

Gisele Ragusa Elba Moreno, Department Assistant

#### **ABSENT:**

## ACTIONS TAKEN BY THE EXECUTIVE/FINANCE COMMITTEE PURSUANT TO SECTION 20.04 OF THE BYLAWS

All actions taken by the Executive/Finance Committee on behalf of the Board of Directors shall be reported at the next meeting of the Board.

The actions taken by the Executive/ Finance Committee at this meeting were: **Approval of Financial Report**- For the month of March 2024 in the Fiscal Year 2023-2024. These expenditures are for services paid through April 18, 2024.

#### **ITEMS DISCUSSED**

#### A. Call to order

Julie Chetney, Board President, called the meeting to order at 7:17pm. A quorum was established.

• The committee reviewed the agenda, and the following item was added to the agenda: "Contracts for Review" (there are 5 contracts that will be presented.

(M/S/C Zarsadiaz-Ige & Stewart) The Executive Finance Committee approved the addition to the agenda.

• The committee reviewed and approved the meeting minutes of April 10, 2024.

(M/S/C Gonzales & Dixit) The Executive Finance Committee approved the minutes.

**B.** Public input: None

#### C. EXECUTIVE/FINANCE COMMITTEE

#### Financial Report

Dara Mikesell, Chief Financial Officer, Presented the Financial Report:

In regional center operations, the allocation based on the E-1 Amendment is projected to meet expenditure projections. Projections include operating continuation cost and expenditures from the prior fiscal year. The operations E-1 allocation for fiscal year 2023-24 is currently at \$49,529,126 with projected expenditures of \$48,117,450. The year-to-date expenditure is \$30,393,086 with projected remaining expenditures of \$17,724,364. This results in an unencumbered amount of **\$1,411,676** in regular operations.

The Family Resource Center allocation is projected to meet expenditure projections, resulting in a zero-balance remaining in allocation. The current allocation is \$154,564 with projected expenditures of \$154,564.

The Lanterman Foster Grandparent/Senior Companion program has a current allocation in the amount of \$1,303,368, staff expect to spend the full amount. The Fairview program is included in this amount.

The Community Placement Plan (CPP) and DC ongoing Workload operations were allocated at 100% in the E-1 amendment.

The Purchase of Service allocation is based on the E-1 amendment in the amount of \$424,384,165. The current month's expenditure amounted to \$39,711,792, bringing the year-to-date expenditure for services to \$285,148,973. The remaining projected expenditures and late bills are in the amount of \$136,567,599 leaving an unencumbered amount of \$2,667,593.

CPP POS is a separate line item, SG/PRC was allocated \$100,000 for placement. Staff are expecting additional allocations in E-2 for Start-up projects

## (M/S/C – Stewart & Gonzales) The Executive Finance Committee reviewed and approved the Financial Report.

#### Contracts for Review

Tim Travis, Associate Director of Community Services, presented the following contract:

- Rising Hill EBSH (M/S/C Gonzales & Zarsadiaz- Ige) The committee approved to recommend this contract for the review and approval of the Board.
- A and M IV Home Care (M/S/C Gonzales & Cruickshank) The committee approved to recommend this contract for the review and approval of the Board.
- CAPC SLS (M/S/C Stewart & Gonzales) The committee approved to recommend this contract for the review and approval of the Board.
- People's Care Viola (M/S/C Cruickshank & Gonzales) The committee approved to recommend this contract for the review and approval of the Board.
- Roundtrip Transportation (M/S/C Stewart & Cruickshank) The committee approved to recommend this contract for the review and approval of the Board.

#### E. Board President's Report

Julie Chetney, Board President, provided the following updates:

- Agenda for upcoming Board Meeting May 22, 2024: Recommendations for Board Members, \*Notice to Conduct Elections of slate of officers for FY 24-25 on June 26, 2024. Recommendations for new committee members and a returning Board member.
- Agenda for Executive Finance Committee Meeting June 12, 2024: Financial Report and contacts.
- Board Committees Schedule The new schedule for Community Relations/Legislative Advisory Committee and Strategic Development Advisory Committee was approved by the Board and will be effective July 1, 2024.
- In-Kind Agreement between RDDF and SG/PRC was tabled as it was not ready to be signed.

#### F. Information

Jesse Weller, Executive Director, reported the following:

• The May Revise will come out this week and updates will be provided at

- upcoming meetings.
- SG/PRC Recruitment Updates: SG/PRC has 516 employees. 44 staff joined since January 2024. There is a 2.6% turnover. There is going to be an on-site job fair on June 7, 2024.

#### **MEETING ADJOURNED**

The meeting adjourned. The next regular meeting will be held on June 12, 2024, at 7:15 p.m. via videoconference.

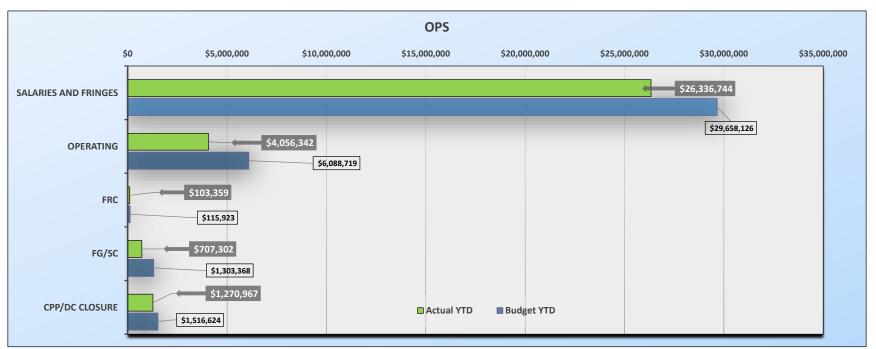
<u>CLOSED SESSION</u> – The committee held a closed session to discuss a personnel/legal matter.

FINANCIAL REPORT FISCAL YEAR 2023-24

PAYMENTS THROUGH APRIL 18, 2024 FOR SERVICES PROVIDED THROUGH MARCH 31, 2024

#### **OPERATIONS (OPS)**

REGIONAL CENTER	MTD	YTD	Remaining	Total	FY 22/23
Salaries and Fringes	\$2,583,179	\$26,336,744	\$13,981,112	\$40,317,857	\$36,516,105
Operating Expenses	\$541,134	\$4,056,342	\$3,743,251	\$7,799,593	\$8,246,392
Total	\$3,124,313	\$30,393,086	\$17,724,364	\$48,117,450	\$44,762,497
Allocation (E-1)				 \$49,529,126	\$44,762,497
Allocation Balance/(Deficit)				\$1,411,676	\$0
RESTRICTED OPS FUNDS					
Family Resource Center	\$12,042	\$103,359	\$51,205	\$154,564	\$154,564
Foster Grandparent/Senior Companion	\$88,316	\$707,302	\$596,066	\$1,303,368	\$1,380,279
CPP and DC Closure Ongoing Workload	\$191,628	\$1,270,967	\$245,657	\$1,516,624	\$1,580,745
Total	\$291,986	\$2,081,628	\$892,928	\$2,974,556	\$3,115,588
Allocation (E-1)	<del></del>			\$2,974,556	\$3,115,588
Allocation Balance/(Deficit)				\$0	\$0



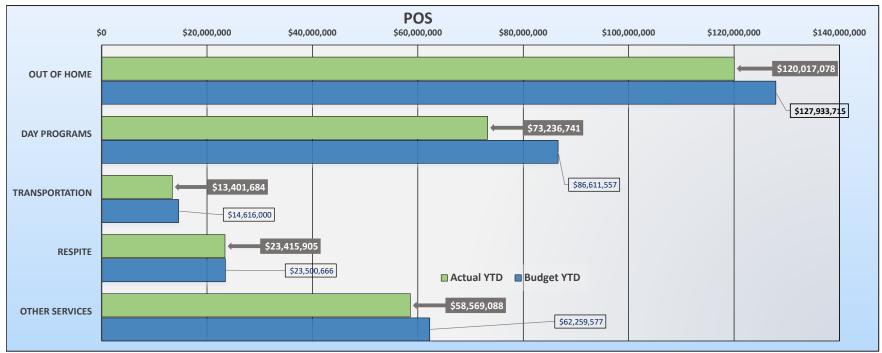
FINANCIAL REPORT

FISCAL YEAR 2023-24

PAYMENTS THROUGH APRIL 18, 2024 FOR SERVICES PROVIDED THROUGH MARCH 31, 2024

#### **PURCHASE OF SERVICES (POS)**

REGIONAL CENTER	MTD	YTD	Remaining	Total	FY 22/23
Out of Home	\$17,678,313	\$120,017,078	\$56,689,980	\$176,707,057	\$135,152,928
Day Programs	\$9,684,803	\$73,236,741	\$34,719,981	\$107,956,723	\$91,354,590
Transportation	\$1,784,963	\$13,401,684	\$5,606,492	\$19,008,176	\$14,497,685
Respite	\$3,373,732	\$23,415,905	\$12,090,428	\$35,506,333	\$26,327,697
Other Services	\$7,646,183	\$58,569,088	\$27,969,194	\$86,538,282	\$71,422,695
SPA/ICF Reimbursements	(\$456,201)	(\$3,491,523)	(\$508,477)	(\$4,000,000)	(\$3,900,000)
Total	\$39,711,792	\$285,148,973	\$136,567,599	\$421,716,572	\$334,855,596
Allocation (E -1)				\$424,384,165	\$414,816,586
Allocation Balance/(Deficit)				\$2,667,593	\$79,960,990
RESTRICTED POS FUNDS					
CPP	\$0	\$17,077	\$100,000	\$117,077	\$410,651
CRDP	\$0	\$0	\$0	\$0	\$3,359,433
HCBS	\$0	\$0	\$0	\$0	\$638,638
Total	\$0	\$17,077	\$100,000	\$117,077	\$4,408,722
Allocation (E-1)			-	\$100,000	\$3,709,678
Allocation Balance/(Deficit)				(\$17,077)	(\$699,044)



#### **OPERATIONS FUND FINANCIAL REPORT**

FISCAL YEAR 2023-24

PAYMENTS THROUGH APRIL 18, 2024 FOR SERVICES PROVIDED THROUGH MARCH 31, 2024

75% OF YEAR ELAPSED

CONTRACT ALLOCATIONS Preliminary Allocation	Regular	CPP/CRDP DC Ongoing	Family Resource	Foster Grandparent	Other				
		DC OUBOIUS	Center	Senior Companion		Total			
r remininary Allocation	30,901,284					30,901,284			
E-1	18,627,842	1,516,624	154,564	1,303,368		21,602,398			
E-2	0	,,-	,	,,		0			
E-3	-					0			
Total Operations Contract Allocation	49,529,126	1,516,624	154,564	1,303,368	-	52,503,682			
							D plus F	A minus G	
	А	В	С	D	Е	F	G	Н	1
	Current	% of	Current Month	Voor to Data	YTD Actual	Drainatad	Total	Drainated Dalon	as Domaining
· ·	Current		Current Month	Year-to-Date		Projected	Total	Projected Balan	ce Kemaining
· · · · · · · · · · · · · · · · · · ·	Allocation	Allocation	Expenditures	Expenditures	as % of	Remaining	Projected	A +	Danasat
					Allocation	Expenditures	Expenditures	Amount	Percent
Total Operations - Actual and Projected Expenditures	52,503,682	100.00%	3,416,299	32,474,714	61.9%	18,617,292	51,092,006	1,411,676	2.69%
PERSONAL SERVICES (REGULAR OPERATIONS)	22 122 722	67.600/	2.272.112	04.054.750	10.00/	44 500 500	22 724 242	500.050	
Salaries	33,480,702	67.60%	2,070,449	21,251,750	42.9%	11,529,592	32,781,343	699,359	1.41%
Temporary Staff	0	0.00%	0	0	0.0%	0	0	0	0.00%
Retirement (includes 403B)	4,017,684	8.11%	249,889	2,541,002	5.1%	1,380,159	3,921,161	96,524	0.19%
Social Security (OASDI)	485,470	0.98%	29,601	303,564	0.6%	165,120	468,684	16,786	0.03%
Health Benefits/Long Term Care	2,757,805	5.57%	213,160	1,980,319	4.0%	677,383	2,657,703	100,103	0.20%
Worker's Comp Insurance	401,768	0.81%	11,704	164,475	0.3%	152,133	316,608	85,160	0.17%
Unemployment Insurance	100,000	0.20%	0	15,747	0.0%	42,249	57,996	42,004	0.08%
Non-Industrial Disability/Life Insurance	167,404	0.34%	8,377	79,886	0.2%	34,477	114,363	53,041	0.11%
Tuition Reimbursement	0	0.00%	0	0	0.0%	0	0	0	0.00%
Total Personal Services (Regular Operations)	41,410,834	83.61%	2,583,179	26,336,744	53.2%	13,981,112	40,317,857	1,092,977	2.21%
OPERATING EXPENSES (REGULAR OPERATIONS)									
Equipment Rental	82,000	0.17%	13,385	61,754	0.1%	12,351	74,105	7,895	0.02%
Equipment Maintenance	53,000	0.11%	2,012	31,627	0.1%	13,903	45,530	7,470	0.02%
Facility Rent	2,852,000	5.76%	275,000	2,302,000	4.6%	550,000	2,852,000	0	0.00%
Facility Maintenance	71,000	0.14%	11,905	21,892	0.0%	49,108	71,000	(0)	0.00%
Communications (postage, phones)	422,000	0.85%	7,002	257,119	0.5%	135,074	392,193	29,807	0.06%
General Office Expense	435,682	0.88%	10,143	282,592	0.6%	119,197	401,789	33,893	0.07%
Printing	16,000	0.03%	(1,897)	3,682	0.0%	1,227	4,909	11,091	0.02%
Insurance	500,000	1.01%	20,848	494,007	1.0%	0	494,007	5,993	0.01%
Data Processing	220,000	0.44%	12,336	172,999	0.3%	39,600	212,599	7,401	0.01%
Data Processing Maintenance / Licenses	235,000	0.47%	23,335	178,162	0.4%	23,000	201,162	33,838	0.07%
Interest Expense	0	0.00%	0	0	0.0%	0	0	0	0.00%
Bank Service Fees	5,000	0.01%	(25)	412	0.0%	4,437	4,850	150	0.00%
Legal Fees	1,000,000	2.02%	41,541	87,511	0.2%	912,489	1,000,000	0	0.00%
Board of Directors Expense	5,000	0.01%	245	1,653	0.0%	2,551	4,204	796	0.00%
Accounting Fees	70,000	0.14%	0	0	0.0%	70,000	70,000	0	0.00%
Equipment Purchases	1,216,000	2.46%	621	3,914	0.0%	1,206,305	1,210,219	5,781	0.01%

#### **OPERATIONS FUND FINANCIAL REPORT**

FISCAL YEAR 2023-24

PAYMENTS THROUGH APRIL 18, 2024 FOR SERVICES PROVIDED THROUGH MARCH 31, 2024

75% OF YEAR ELAPSED

							D plus F	A minus G	
	Α	В	С	D	E	F	G	Н	1
	Current	% of	Current Month	Year-to-Date	YTD Actual	Projected	Total	Projected Bala	nce Remaining
	Allocation	Allocation	Expenditures	Expenditures	as % of	Remaining	Projected		
					Allocation	Expenditures	Expenditures	Amount	Percent
Contractor & Consultants - Adm Services	314,338	0.63%	16,188	212,365	0.4%	84,741	297,106	17,232	0.03%
Contract - ABX2 Disparities	572,679	1.16%	0	0	0.0%	572,679	572,679	0	0.00%
Travel/mileage reimbursement	272,000	0.55%	24,049	182,695	0.4%	76,213	258,908	13,092	0.03%
ARCA Dues	120,093	0.24%	120,093	120,093	0.2%	0	120,093	(0)	0.00%
General Expenses	70,000	0.14%	11,707	57,261	0.1%	6,175	63,436	6,564	0.01%
Total Operating Expenses (Regular Operations)	8,531,792	17.23%	588,488	4,471,738	9.0%	3,879,051	8,350,789	181,003	0.37%
Total Personal Services & Operating Expenses (Regular Operations)	49,942,626		3,171,667	30,808,482	62.2%	17,860,164	48,668,645	1,273,981	2.57%
OTHER INCOME	(440 500)	0.000/	(47.05.4)	(445.000)	2 00/	(40= 000)	(==4.406)	407.000	0.000/
Interest & Other Income	(413,500)	-0.83%	(47,354)	(415,396)	-0.8%	(135,800)	(551,196)	137,696	0.28%
T. 1.1. D									
Total Personal Services & Operating Expenses	40 520 426	100.000/	2 424 242	20 202 006	C4 40/	47 724 264	40 447 450	4 444 676	2.050/
Net of Other Income (Regular Operations)	49,529,126	100.00%	3,124,313	30,393,086	61.4%	17,724,364	48,117,450	1,411,676	2.85%
RESTRICTED FUNDS	454564		42.042	402.250		F4 20F	454564	•	0.000/
Family Resource Center Expenses	154,564		12,042	103,359		51,205	154,564	0	0.00%
Foster Grandparent/Senior Companion Expenses	1,303,368		88,316	707,302		596,066	1,303,368	0	0.00%
Community Placement Plan and DC Ongoing Worklaod	1,516,624		191,628	1,270,967		245,657	1,516,624	0	
Tatal Bashista d Fronds	2.074.556		201.006	2 004 620	00.20/	002.020	2.074.556	•	
Total Restricted Funds	2,974,556		291,986	2,081,628	99.2%	892,928	2,974,556	0	
Total Expenses (Including Restricted Funds)	52,503,682		3,416,299	32,474,714	61.9%	18,617,292	51,092,006	1,411,676	2.76%

#### PURCHASE OF SERVICES FUND FINANCIAL REPORT

FISCAL YEAR 2023-24

PAYMENTS THROUGH APRIL 18, 2024 FOR SERVICES PROVIDED THROUGH MARCH 31, 2024 75% OF YEAR ELAPSED

CONTRACT ALLOCATIONS	Regular POS	СРР	HCBS	Other	Total		
Preliminary Allocation (Regular POS)	308,407,820				308,407,820		
E-1	115,976,345	100,000			116,076,345		
E-2	0				0		
E-3					0		
Total Contract Allocation	424,384,165	100,000	0		424,484,165		_
						C plus E	
	А	В	С	D	E	F	G
							YTD &
				YTD Actual	Projected		Projected as
		Current Month	Year-to-Date	as percent of	Remaining	Total Projected	percent of
		Expenditures	Expenditures	Allocation	Expenditures	Expenditures	Allocation
Total POS Actual & Projected Expenditures		39,711,792	285,166,049	67.2%	136,667,599	421,833,648	99.4%
OUT OF HOME CARE							
Community Care Facilities		12,762,782	108,866,894	25.7%	45,037,027	153,903,920	36.3%
ICF/SNF Facilities		4,915,531	11,150,184	2.6%	11,652,953	22,803,137	5.4%
Total Out of Home Care		17,678,313	120,017,078	28.3%	56,689,980	176,707,057	41.6%
DAY PROGRAMS							
Day Care		2,139,337	15,077,951	3.6%	10,837,366	25,915,318	6.1%
Day Training		6,340,981	48,338,084	11.4%	19,206,573	67,544,657	15.9%
Supported Employment		1,091,568	8,769,661	2.1%	4,075,724	12,845,385	3.0%
Work Activity Program		112,917	1,051,045	0.2%	600,318	1,651,363	0.4%
Total Day Programs		9,684,803	73,236,741	17.3%	34,719,981	107,956,723	25.4%
OTHER SERVICES							
Non-Medical: Professional		1,597,635	10,518,184	2.5%	5,972,663	16,490,847	3.9%
Non-Medical: Programs		1,967,905	15,237,619	3.6%	6,175,526	21,413,145	5.0%
Home Care: Programs		118,480	1,590,491	0.4%	1,051,577	2,642,068	0.6%
Transportation		1,152,562	9,319,262	2.2%	3,173,044	12,492,306	2.9%
Transportation Contracts		632,401	4,082,422	1.0%	2,433,449	6,515,870	1.5%
Prevention		1,561,457	13,435,479	3.2%	5,064,292	18,499,772	4.4%
Other Authorized Services		1,794,929	14,032,392	3.3%	5,661,344	19,693,736	4.6%
Personal and Incidentals		17,921	155,711	0.0%	63,762	219,473	0.1%
Hospital Care		26,634	219,925	0.1%	490,400	710,325	0.2%

#### PURCHASE OF SERVICES FUND FINANCIAL REPORT

FISCAL YEAR 2023-24

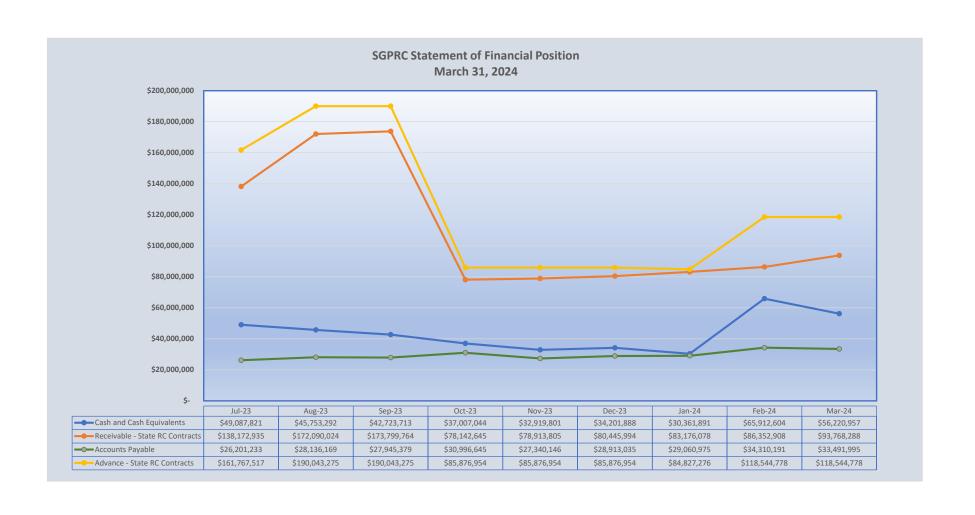
PAYMENTS THROUGH APRIL 18, 2024 FOR SERVICES PROVIDED THROUGH MARCH 31, 2024

75% OF YEAR ELAPSED

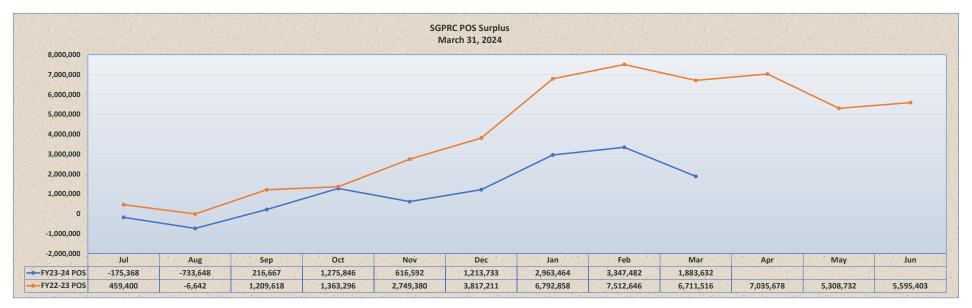
						C plus E	
	А	В	С	D	E	F	G
							YTD &
				YTD Actual	Projected		Projected as
		Current Month	Year-to-Date	as percent of	Remaining	Total Projected	percent of
		Expenditures	Expenditures	Allocation	Expenditures	Expenditures	Allocation
Medical Equipment		4,460	12,730	0.0%	19,020	31,750	0.0%
Medical Service: Professional		389,965	1,955,397	0.5%	2,158,401	4,113,798	1.0%
Medical Service: Programs		166,747	1,370,138	0.3%	1,209,982	2,580,120	0.6%
Respite: In Own Home		3,366,283	23,383,065	5.5%	12,012,625	35,395,690	8.3%
Respite: Out of Home		7,449	32,840	0.0%	77,803	110,643	0.0%
Camps		50	41,023	0.0%	102,225	143,248	0.0%
Total Other Services		12,804,877	95,386,676	22.5%	45,666,115	141,052,791	33.2%
Total Estimated Cost of Current Services		40,167,993	288,640,496	68.0%	137,076,076	425,716,572	100.3%
OTHER ITEMS							
HCBS	0	0	0		0	0	
Total Other Items		0	0	0.0%	0	0	0.0%
Total Purchase of Services		40,167,993	288,640,496	68.0%	137,076,076	425,716,572	100.3%
Deduct: Estimated Receipts from Intermediate Care Facilities for State Plan Amendment Services		(456,201)	(3,491,523)	-0.8%	(508,477)	(4,000,000)	-0.9%
Expenditures Regular POS (Net of CPP)	424,384,165	39,711,792	285,148,973	67.2%	136,567,599	421,716,572	99.4%
Projected Allocation Balance (Deficit) Regular POS						2,667,593	0.6%
COMMUNTIY PLACEMENT PLAN							
Community Placement Plan (inc. CRDP)	100,000	0	17,077		100,000	117,077	
Allocation Balance (Deficit) CPP and CRDP						(17,077)	0.0%
Total Projected Allocation Balance (Deficit) Regular & Com	nmunity Placem	ent Plan POS				2,650,517	0.6%

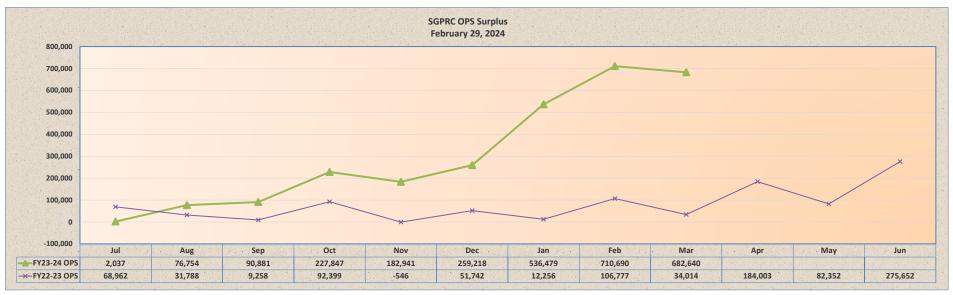
#### STATEMENT OF FINANCIAL POSITION

March 31	2024			
ASSETS				
Cash and Cash Equivalents	\$ 56,220,957			
Receivable - State Regional Center Contracts	93,768,288			
Receivable - Intermediate Care Facility Providers	1,987,427			
Other Receivables	575,911			
Prepaid Expenses	270,062			
Deposits	0			
TOTAL ASSETS	\$ 152,822,645			
LIABILITIES AND NET ASSETS				
Liabilities				
Accounts Payable	\$ 33,491,995			
Advance - State Regional Center Contracts	118,544,778			
Accrued Salaries and Payroll Taxes	484,077			
Other Payables	201,795			
Reserve for Unemployment Insurance	100,000			
Total Liabilities	\$ 152,822,645			
Net Assets				
Without Donor Restriction				
With Donor Restriction				
Total Net Assets	\$ -			
TOTAL LIABILITIES AND NET ASSETS	\$ 152,822,645			



#### San Gabriel /Pomona Regional Center





## SAN GABRIEL/POMONA VALLEYS DEVELOPMENTAL SERVICES, INC.

## COMMUNITY RELATIONS/ LEGISLATIVE COMMITTEE MINUTES FROM THE MEETING OF APRIL 17, 2024

The following committee members were present at said meeting:

<u>PRESENT</u> <u>STAFF</u>

Karen Zarsadiaz-Ige Yvonne Gratianne, Communications & Public

Joseph Huang Engagement Officer

Tina Wright Salvador Gonzalez, Director of Service Access and

Adriana Pinedo Equity and Community Outreach Team

Erika Gomez, Liaison - BOD & RDDF

ABSENT Elba Moreno, Dept, Assistant - Communications

Paula Rodarte Henrick Wong

#### **GUESTS**

#### RECOMMENDED BOARD ACTIONS

The Community Relations/Legislative Committee recommends the following:
None

#### **CALL TO ORDER**

Karen Zarsadiaz-Ige, Chairperson, called the meeting to order at 6:03 p.m. A quorum was not established.

The minutes of the February 21, 2024, and March 20, 2024, meetings were reviewed and approved.

M/S/C (Huang & Wright) The committee approved the minutes.

#### **PUBLIC INPUT**

None

#### **LEGISLATIVE ISSUES & OTHER INFORMATION**

Executive Director, Jesse Weller, presented the following:

#### Statewide/ Local Updates:

- Proposed Vendor Rally Susan Stroebel, former VAC Chairperson, shared that the Vendor Advisory Committee would like to hold a rally to push for the uninterrupted implementation of service providers rate increase. It is important individuals served and their families to be visible and voice their concerns when budgets are being discussed. Tentatively the rally is planned to take place on Friday May 31, 2024, 10:00 am. There are efforts in place to work with legislators and hold the rally in the parking lot outside their offices.
- Grassroots Day April 2, 2024 The delegation of individuals served, staff, vendors and parents went to Sacrament on April 1<sup>st</sup> & 2<sup>nd</sup>. After being conducted over Zoom for the last couple of years due to Covid-19, Grassroots Day was in person which was more impactful. The rate delay was one of the primary discussions with legislators, as well as the blue envelope program.
- Budget Letter A letter request for the uninterrupted implementation of disability service provider rate increases has received a lot of support from legislators.
- AB 2002, Blue Envelope Program Focuses on supporting and facilitating more effective interactions between law enforcement and individuals served, during routine stops and/or emergencies. It is a voluntary initiative. The envelope must be requested from the DMV, to hold license and information notifying law enforcement that the individual has special needs or requires accommodations. San Diego is piloting the program with positive feedback.
- Master Plan The Master Plan for Developmental Services, has the support of California Health and Human Services, it's important to the Governor's office ensuring that our system is evolving to be more responsive to our community. The next public meeting will be April 24, 2024, 1:00 pm-3:30 pm. The following public meeting will be May 15, 2024, 10 am-3:30 pm.
- Vendor Job Fair Will be led by the vendor community at the SG/PRC conference center on May 3<sup>rd</sup> from 10am to 3pm. The 50-vendor capacity has been reached. Vendors are providing bios of their organization and information on the positions they are looking to hire for. SG/PRC assists in the registration process, promoting the event, distributing the information through several outlets, and social platforms encouraging attendance. The goal is to support the service providers by holding this type of event annually.
- Parents Place Informational Fair Sunday April 28, 2024, 1pm-4pm at Cortez Park. 2,500 to 4,000 attendants are expected.
- The Advocacy Connection TAC will meet May 23, 2024, at 5 pm. The topic will be Diabetes Awareness with training by one of SG/PRC'S nurse advocates. The time that the meetings are being held is being revisited to make it more accessible for individuals to attend.

- The Chalk Art Event Was a great event and had good turnout.
- SDP There's L.A. Times article on Self Determination about Hispanic individuals being underrepresented. It touches on what regional centers can do to help support enrollment and getting information out to the community.

## <u>COMMUNITY OUTREACH-UPDATE- Community Outreach Specialists.</u> The Community Outreach/Compliance Department staff shared where their efforts have been and presented their monthly report. Updates for the following areas were provided:

- Night in Hollywood Dance This in-person event held for individuals served ages 18+ was a huge success and it was really well attended.
- Sirens of Silence This annual event was the best one attended, seeing over 430 participants.

(The full report is attached to these minutes) \*

#### **ADJOURNMENT:**

The next meeting will be on May 15, 2024.



# Service Access and Equity Department Monthly Report

May 6, 2024

Salvador Gonzalez

Director of Service Access and Equity

## **Service Access Equity Team**

### **Contact Information**

Name	Title	Phone	Email
Salvador Gonzalez	Director of Service Access and Equity	(909) 710-8814	sgonzalez@sgprc.org
Josefina Martinez	Community Outreach Specialist	(909) 710-8817	JMartinez@sgprc.org
Amos Byun	Community Outreach Specialist	(909) 710-8815	abyun@sgprc.org
Nora Perez- Givens	Education Specialist	(909) 710-8820	NGivens@sgprc.org
Tiffany Loong	Language Access Specialist	(909) 710-8827	Tloong@sgprc.org
Luz Rodriguez- Uribe	Language Access Specialist	(909) 710-8828	LRodriguez@sgprc.org
Maria Vargas	Foster Grandparent/Senior Companion Manager North	(909) 710-8822	MVargas@sgprc.org
Wendy Hemminger	Foster Grandparent/Senior Companion Manager South		wendy.hemminger@dds.ca.gov
Jessica Wilson	Deaf and Hard of Hearing Specialist	(909) 710-8823	Jwilson@sgprc.org
Marilyn Carmona	Executive Assistant	(909) 710-8816	mcarmona@sgprc.org

## 3<sup>rd</sup> Annual Sirens of Silence: "A Special Day with First Responders" April 18, 2024

On Saturday, April 13, 2024, San Gabriel/Pomona Regional Center, in collaboration with Los Angeles County Fire Department (LACoFD), hosted its 3<sup>rd</sup> Annual <u>Sirens of Silence</u> event for individuals served and their families to interact and engage with first responders in a friendly environment that fosters conversations on how to best approach their loved one with special needs. Sirens of Silence allows for individuals and their families to build and strengthen their relationship with first responders all while being able to see, touch, and sit in vehicles and/or apparatuses.

This program began with one of SG/PRC's board members, Karen Zarsadiaz, who was at the time working with the LA County Fire Department. The idea behind creating this program was to help familiarize and expose individuals with autism and other developmental disabilities to first responders and simultaneously expose first responders to individuals with developmental disabilities on how to best protect their families in emergencies. Informational materials can also be found on their website.

Sirens of Silence was a great success, we hosted over 430 attendees and 17 exhibitors. The exhibitors included: LA County Fire Department, LACoFD E186 & Q185 with support dogs, Los Angeles County Sheriff's Department, Los Angeles County Fire Department Lifeguard, LACoFD CPR Training, California Highway Patrol, FALCK Ambulance, Pomona Police Department, Pomona Police SWAT, Western University of Health Sciences Dental Program, SG/PRC Dental Clinic, WonderKind Occupational Therapists, Pediatric Therapy Solutions (sensory stations), Carrico Pediatric (donated sensory bins), SG/PRC Service Access and Equity Team, SG/PRC Self-Determination Team, and staff volunteers. A special thank you to the Richard D. Davis Foundation for sponsoring 350 food plates for our individuals served, their families, our community, and first responders. They enjoyed a delicious meal prepared by Baja Cali, which is one of the SG/PRC vendors that offers paid internship opportunities for our adult individuals.

With the possibility of the Language Access and Cultural Competency (LACC) grant, we were able to have the flyer translated into several languages to ensure non-English speaking families were also aware and could attend the event. Families learned how to communicate their loved ones needs when they have certain sensitivities to lights & sounds or individuals themselves use picture cards/boards to communicate their concern during an emergency. We had sensory stations for children, a photo booth, dental wellness resources, SDP information and car seat checks. In addition, our LACC & SAE team was able to connect with several families, many of whom expressed they were happy to get resources in their native language or are planning to attend the next Hispanic Support Group meeting or even just to take a pen or notebook with the SG/PRC logo on it. Our DHH Specialist, Jessica Wilson, was also in attendance and was able to support a family that is currently going through the Regional Center Intake process and navigating resources for DHH toddlers.

KTLA and NBC News Channels were live at the event and the news coverage can be viewed by clicking on the links below. Also present were Telemundo 52 and ABC 7. Our Executive Director, Jesse Weller, and first responders were interviewed where they explained the significance of the event. This event was made possible with the support of Jesse Weller, SG/PRC Executive Director and our SG/PRC team who supported along the way and during the event.

#### KTLA Sirens of Silence News Coverage

#### NBC Sirens of Silence News Coverage





#### SG/PRC Spring Dance: "A Night in Hollywood" April 12, 2024

On Saturday, April 12, 2024, San Gabriel/Pomona Regional Center, with funding from The Richard D. Davis Foundation for the Developmentally Disabled, Inc. and SG/PRC, hosted its Spring Dance event for the individuals served, their families, and community members in Pomona. Individuals 18 years and older could dress up for a night in a sensory-sensitive space while enjoying a night of dancing, singing, and delightful photobooth experiences. space. This event welcomed more than 250 attendees and they were treated to refreshments, a nacho bar with choice of Carne Asada, chicken or vegetarian options, as well as to some desserts.

Lexi Hurtado (APU Intern 23-24) began to plan this year's Spring dance (A Night in Hollywood), as her macro intervention project, to promote positive social interactions and a fun filled to foster positive relationships between clients and the Regional Center

This event offers a unique chance for Regional Center staff, individuals with developmental disabilities, and their families, caregivers, or guardians to connect outside of their typical meeting settings. It serves as an alternative platform for fostering relationships beyond the usual encounters between families and Regional Center employees. All Regional Center service coordinators/directors and Student intern actively disseminated outreach information within our community to spread awareness about this event.

Below is a link to a short video of the event hosted at SG/PRC. This event was made possible with the support of Jesse Weller, SG/PRC Executive Director and our SG/PRC team who supported along the way and during the event as well as the Richard D. Davis Foundation for the Developmentally Disabled, Inc.



#### Josefina Martinez, Community Outreach Specialist

#### **Parent Mentor Initiative Progress:**

Number of	April Total	Total to Date
Referral to PMI	3	170
Parent Mentors	6	6
Waiting to be Matched	3	3
Referrals Matched	5	470
Graduates	1	218
Parents Served	48	414
Hours of Mentoring	172	117333

<u>A Night In Hollywood – Dance Event:</u> On 4/12 SG/PRC hosted its first in-person dance in over 3 years since the pandemic. The event was coordinated by our APU Intern, Lexi Hurtado, and supported by the SAE Department. The dance had over 250 attendees and included a night of music, dancing, food, raffle prizes, and a photo booth. During the event, several individuals served, their family, and staff shared how much they have been looking forward to the event and expressed a desire for it to occur more often. I also received feedback from one SC who stated a parent told her that we made her son's dream to sing on stage, come true. The event was successful and full of many memorable moments.



Empowerment Conference Planning Meeting: Josie along with other members of the SAE Department continue to work on planning for the Enhanced Services Empowerment Conference scheduled for May 23<sup>rd</sup> in the city of Monrovia. The empowerment conference will feature speakers from SGPRC, Office of Client's Rights, Parent's Place, and several community-based organizations for the resource portion of the event. The team has been working on securing speakers and CBO's to attend the event, creating the agenda, and coordinating with the venue.

**Hispanic Support Group:** On 4/26 Josie, Luz, and Sal held the second Hispanic Support Group at SG/PRC. More than 30 individuals attended this group meeting which allowed for networking as well as having group discussions about highs and lows experienced. We also coordinated presentations for the attendees to get more information about the Appeals Process as well as information about Self-Determination.



<u>Parent's Place Fair:</u> On 4/28 Josie and Sal attended the Parent's Place Fair along with other SG/PRC staff. Josie and Sal provided information on support groups offered by our regional center, parent education trainings hosted by our education specialist, our Community Information Forum which occurs monthly, as well as other resources such as the Parent Mentor Initiative and generic resources. We had the opportunity to also bridge some families to managers who were present at the event regarding case management related questions.



<u>Dental Presentation:</u> Josie continues working with Cristina Macasaet and Nazanin Zand, Dental student at UCLA school of dentistry, to offer a presentation to children (5 and under) by the Tooth Fairy Team. The presentation will provide information on dental care and offer screenings. The team is currently planning on a later summer or early fall presentation for families.

#### **Amos Byun, Community Outreach Specialist**

#### A. Promoting Service Access & Equity For All Receiving Regional Center Services

- Creating Person Centered Thinking Training Modules Amos completed editing all of Person Centered Plan Staff Training Module 1 through 4, then shared with PCP Training team and Edwin on 4/16/24 for him to create LMS modules. Currently, PCP Training Module 1 and 2 is available for SG/PRC staff.
- Community Information Forum (CIF) 2024 #4: Appeals Process On 4/11/24, the forth CIF 2024 was presented through Zoom Meeting by Rosa Fernandez, Appeals and Resolution Specialist and Daniel Ibarra, SG/PRC Manager of Appeals and Resolution. Amos administrated recording the forum with Alex at BDA, Blue Dragon Ad, contractor, to create five language captions and a Spanish voice over video.
- Critical Issues Forum 2023 Video Promotion Amos administrated BDA to create total of 5 language version promoting flyers with LACC translation support, and BDA provided 5 2023 CIF flyers promoting videos with English, Spanish, Chinese, Korean, and Vietnamese captions and one Spanish caption & voice over video links and QR codes. BDA will modify URL links and QR codes once all the videos are linked through SG/PRC website in the near future.
- **2024 SG/PRC Resource Guide** The final draft was delivered to reviewing team and it will be reviewed at the Advisory Committee on 5/22/24.
- **Person-Centered Conversation (PCC)** In the month of April 2024, Amos had 1 PCC with Korean monolingual parent.
- Translation for Korean Families In April 2024, Amos continued to review and to correct Korean translation including CIF flyers, SG/PRC Mission Statement, Sirens Of Silence flyer, Board Recruitment Flyer. Amos continued to provide Korean translation and interpretation as it is requested by SG/PRC staff. On 4/3/24, Amos provided interpretation for an adult Korean individual and his SDP team.
- **DDS/CHLA PRE/POST COVID EI Participant Research** In April 2024, Amos continued participated in 3 weekly Zoom meeting to provide CHLA RedCap data update status to weekly meeting with CHLA team and also continued providing support on completing database updates and corrections with SAE staff.

#### B. Community Outreaching to Promote Service Access & Equity

- **KGBC AM1190 Interview Recording** On 4/1/24, Amos had a radio interview recording for update regional center information for Korean Christian listeners. The recorded interview aired on 4/2/24 and 4/9/24 through AM1190.
- WSGV SELPA Students with Disabilities Fair On 4/13/24, Amos participated in a Resource Fair with Angie Luu, who provided workshop at the fair, hosted by WSGV SELPA. Total of 86 vendors participated in.
- Outreaching to Religious Agencies On 4/1/24, Amos provided a presentation about CA Regional Center System for 13 participants at DMH Korean Clergy RoundTable meeting.
- **Korean Professionals in Developmental Disability Meeting** On 4/3/24, Amos participated in KPDD regular meeting to update regional center events and information with other 5 professionals.
- Pacific Clinics Korean Parent Training On 4/9/24, Amos provided short presentation about SG/PRC for 6 Korean parents regarding Early Start program and other POS services through Zoom meeting.
- **BBT Korean Workshop** On 4/18/24, Amos participated as panel for Lucina Galarza's FHA presentation for Being Built Together, Korean parent equity partner. Jessica Razo, FHA specialist, also participated as panel.

#### • Community Outreach Events in April 2024

Date	Event/Activity/Workshop Titles	<b>Participants</b>	Other Staff
4/13/24	WSGV SELPA Student with Disability Resource	500	Angie Luu
	Fair		
4/18/24	BBT Workshop: Family Home Agency (by Lucina	91	Lucina G, Jessica R.
	G)		
4/20/24	Filipino Parent Support Group-SNT	26	Crisitina M.
4/20/24	Autism Acceptance Event @ Derby Room	500	Jennifer Youssef
4/23/24	Presentation: RC Services for 8 Korean Officials	13	Jesse, Sal, Daniela
4/05/04	D. A. DOGWA DI L. M. D.	1.4	N. D.H. M
4/25/24	Presentation: DDS Master Plan by Nancy Bargmann	14	Nancy B, Uvence M,
	,		Daniela S., Sal G,
4/27/24	Pasadena USD 1 <sup>st</sup> Annual Resource Fair	50	Angie L, Nora PG
4/28/24	Disability Fair @ Philip the Apostle Parish Hall	50	Estela G.
4/28/24	Parents' Place Annual Fair @ Cortez Park	1000	Sal G, Josie M

# • Host Meeting with 8 Officials from South Korea Government Education Department at Gyeonggido Province – On 4/23/24, Amos organized a presentation provided by Dr. Jesse Weller, Sal Gonzalez, and Daniela Santana to provide SG/PRC POS services for school aged individuals. Dr. Weller provided more on history of regional center and SG/PRC Strategic Plan for the Korean officials to benchmark in the "National Support Plan for Individuals with Developmental Disabilities". On 4/25/24, Amos also organized a presentation provided by Nancy Bargmann, DDS Director, regarding "DDS Master Plan" for making RC system to provide more centralized management and one stop service model with same group. Amos provided interpretation for both presentations.

#### Nora Perez-Given, Education Specialist

The Education Specialist assists regional center staff, families, and community partners with questions related to educational matters for students ages 3 and up to include post- secondary school years.

**Upcoming Trainings** 

Date	Time	Training Topic	Audience
May 20	11-12	Special Education Timelines	Parent Training *
June 24	11-12	Resolving Disagreements Regarding Special Education	Parent Training *
July 12	10-12	New Staff Orientation re Educational Matters	SG/PRC new staff training
July 22	11-12	School Discipline- Rights of Students with Disabilities	Parent Training *
August 22	11-12	Special Education-Terms to Know/Generic Resources	Community Information Forum- Virtual Training to

			regional center community
August 26	11-12	Effective Communication in the IEP Process	Parent Training *
September	11-12	504 Plan or IEP- Which is best based on student	Parent Training *
16		need	
October 7	11-12	Assistive Technology and IEP's	Parent Training *
November	11-12	Special Education- Parent Rights	Parent Training *
18		_	

\*2024 Virtual Training Sessions for parents provide participants with the fundamental knowledge about Individuals with Disability Education Act (IDEA), Section 504 Rehabilitation Act and advocacy skills to assist parents when advocating for their child's educational need. Interpreter services are available to parents in a variety of languages during the parent training sessions. Contact Nora Perez-Givens at <a href="mailto:ngivens@sgprc.org">ngivens@sgprc.org</a> for an electronic copy of the 2024 virtual parent training calendar for San Gabriel/Pomona Regional Center parents which contains zoom link.

Meetings related to supporting individuals with their education:

Consults completed	51
School Meetings attended	10
(IEP's/504/ SST/Resolution type meetings)	

#### Presentations/Trainings/Outreach/Networking Completed

**April 19<sup>th</sup> (10 am- 12pm)-** Monthly IDEA Specialist Meeting- All IDEA Specialist/Education Specialist including the Education Administrator who supports the IDEA specialist from Department of Developmental Services meet monthly for purposes of training, networking, and working collaboratively to help move forward the statewide concerns regarding education for individuals with developmental disabilities for all ages. Through this forum, this group of individuals network with outside agencies. SG/PRC team members Nora Perez-Givens, Education Specialist, and Angie Luu, Early Childhood Developmental Specialist both attend this meeting monthly.

**April 27**<sup>th</sup> (**10 am -1 pm**)- Service Access and Equity Team members, Amos Byon and Nora Perez-Givens and Early Childhood Developmental Specialist Angie Luu **attended the Pasadena USD Resource Fair hosted by the Pasadena USD Community Advisory Committee** (**CAC**). The resource fair allowed this team to provide regional center information and answer questions from their parents and local Pasadena community members.

**April 29 (11 am-12pm)** - Nora Perez-Givens, Education Specialist provided virtual training for parents. **The topic of training was "Development of a Supportive IEP".** Participants learned how to develop an IEP that is supportive of their student's needs by understanding all the following components. They learned the importance of having the correct IEP team members. They learned that the IEP main components do have a linear relationship to each other. Attendees learned what does it means to have a reasonable opportunity to achieve educational benefit. Attendees learned that IEP goals are the future, present levels are where student is at now and that goals is where we want the students to be; they learned the importance of understanding how special factors, accommodations, modifications, related services, supplementary aides and services all work

together to support the student needs; they learned how to address health conditions via the IEP process, they learned how to address behavioral needs via the IEP process; they learned how to address mental health needs via the IEP process and how all these work together so that IEP team can look at the continuum of educational placement for their student. They learned how to consent to an IEP. Lastly attendees learned about the importance of maintaining an effective IEP team communication among the team for an IEP team to work together to create a supportive IEP plan for their child.

There was a total of 28 participants.

#### <u>Tiffany Loong and Luz Rodriguez-Uribe,</u> Language Access and Cultural Competency Specialists

During the month of April 2024, Tiffany and Luz continued their work toward ensuring SG/PRC's interpretation and translation needs were being met. They continue to coordinate all interpretation for any training or meeting for the community and in addition and supporting support groups and or equity partners with their interpretation needs as well. The following meetings or trainings were supported with interpretation for this month: A DDS Audit Interview for E.K. at the family home; SDP Meet & Greet & LVAC; Community Information Forum on the Lanterman Appeal; SG/PRC Community Meeting; SG/PRC Board of Director meeting; Community Information Forum on Demystifying the Individual Behavior Support Plan; Education Specialist Parent Training on Development of a Supportive IEP and finally interpreters were also on site at SG/PRC of the second meeting for the Hispanic Support Group.

The LACC team continues to support the translation of any SG/PRC pamphlet, Flyer, form, and communications to families. Tiffany and Luz collaborate with other departments and support them with translation needs as requested. Some translations for this month included: FHA presentation; Community Information Forum Flyer text; Record Review Note for BY; Vietnamese Family Gathering Flyer; NOA Letter & 104p for Early Start; Social Rec Flyer; Enhanced Workshop Flyer; and the Strategic Plan Booklet. The Language Line continues to be a resource SG/PRC staff can use for interpretation support during phone calls and the usage for April was:

In addition to ensuring that interpretation and translations are completed for the agency, the individuals and families of SG/PRC, both Tiffany and Luz have been collaborating with the Community Services Department and consultant company Alo Consultation to review the HCBS presentation & translation in Spanish and Chinese.

	April 2024	Total to Date
Translations	21	125
Interpretations	29	115
Language Line Usage		\$4993.96

#### • Outreach Events:

In March, Tiffany participated in the Autism Mimi-Conference hosted by SCRS-IL and Fiesta Education. This conference had about 20 vendors and attracted over 100 families and caregivers. Tiffany, along with Outreach Specialist Josie Martinez, shared PMI, Support Group and many other resources in different languages with the families.



Another very successful outreach event was held on 4/13/2024, the 3<sup>rd</sup> Annual Sirens of Silence was held at SG/PRC. This event is also made possible by the funding from the Richard D. Davis Foundation and the collaboration of the LA County Fire Department. This year's event was a great success, we had well over 400 people register and attend the event. With the possibility of the LACC grant, we were able to have the flyer translated into several languages to ensure non-English speaking families were also aware and could attend the event. Attendees were able to meet our first responders, interact and even touch and access their vehicles. Families learned how to communicate their loved ones needs when they have certain sensitivities to lights & sounds or individuals themselves use picture cards/boards to communicate their concern during an emergency. We had sensory stations for children, a photo booth, dental wellness resources, SDP information and car seat checks. In addition, our LACC & SAE team was able to connect with several families, many of whom expressed they were happy to get resources in their native language or shared they planned to attend the next Hispanic Support Group meeting or even just to take a pen or notebook with the SG/PRC logo on it. Everyone in attendance was served a meal, prepared by Baja Cali.

#### • Hispanic Support Group

Luz continues to collaborate with Josie Martinez, Community Outreach Specialist, and hosted the 2<sup>nd</sup> Hispanic Support Group on 4/26/24. The event was well attended, and parents and attendees expressed their gratitude for having a space to connect with other parents and being able to share their concerns and increase their advocacy skills. During this support group meeting, families were provided with a presentation on the Appeals Process and SDP. Families met with the Appeals team and the SDP Participant Choice Specialists. Luz and Josie continue to be very dedicated to working with this support group and keeping this safe space for families while providing them with useful information & resources. The next Hispanic Support Group meeting is scheduled for 6/21/24.

Case management support and Bridging Family back to Case Management

Luz and Tiffany continue to provide support to SC in terms of finding translation/interpretation resources or need to look for SG/PRC translated materials. Tiffany worked closely with Early Childhood Specialist to have some main EI documents translated for SCs to use.

	April 2024	Total to Date
Case Management Support	3	10
Bridging Family	3	13

#### • LACC Reporting & Claims

Luz and Tiffany continue to complete monthly report to DDS, listing the Outreach Events, Language Resources Developed and all accounting transactions reported on the Claims from the previous month. This form is completed and submitted for DDS to track these mentioned areas and ensure the grant funds are being used. Luz and Tiffany continue to monitor all the budget expenses and with the possibility of the LACC grant, are developing more ways to connect directly with the community. Luz and Tiffany continue to work closely with SG/PRC controller Rosa Ham to make sure SG/PRC submit monthly LACC claims to DDS in a timely manner and that all invoices are paid out to vendors.

#### • Cultural Humility Training

The All-Staff Cultural Humility Trainings required by DDS began in April 2024. Part one of the training is completed. A total of nine groups of 450+ employees attended the in-person training. The LACC team assisted the trainers with set up and other technical support. The team also assisted staff who needed to adjust the schedule for part 1 of the training.

#### • Community Information Forum

Luz and Tifffany are overseeing the Community Information Forum Presentations for 2024. During the month of April, there were two CIF. The first one is "The Lanterman Appeal Process" on 04/11/24 presented by Appeal Process Specialist Rosa Fernandez and Appeal Process Manager Daniel Ibarra. The second one is "Demystifying the Individual Behavior Support Plan (IBSP)" on 04/25/24 presented by BCBA Joshua Trevino and Jenny Fong. Both CIF had over 30 attendees. Luz and Tiffany secure interpreters in the languages: ASL, Chinese, Korean, Spanish, Vietnamese for all presentations, run the zoom meeting and will continue to coordinate the Community Information Forum for the remaining of the year. The next Community Information Forum is scheduled for 05/09/24 to share "A Guide to Deaf and Hard of Hearing Resources".

#### • Supporting Azusa Pacific University Intern

Luz participated in the Spring Dance, titled "A Night in Hollywood." In collaboration with the Azusa Pacific Intern as her macro project, a dance was held at SG/PRC on 4/12/24. The event was magnificent and very well received and attended. With the funding made possible from the Richard D. Davis Foundation, our SG/PRC assembly room was turned into a dance hall with banquet tables, a dance floor and a photo booth. Over 200 individuals attended and were able to socialize with each other, dance and enjoy food from Baja Cali. The event is also successful, thanks to the support of the SG/PRC volunteers.

# Maria Vargas and Wendy Hemminger, Foster Grandparent/Senior Companion Program Managers of North and South:

North	South
Total volunteers: 45	Total volunteers: 41
Individuals served: 84	Individuals served: 70
Total hours served: 4,775	Total hours served: 4,060

For the month of April, we had a total of 86 volunteers serving both FG/SCP programs. This month, we onboarded several volunteers who have begun training and serving at their assigned sites. The SGPRC- North program held their annual recognition trip on Tuesday 4/16/2024. Volunteers met at the Regional Center and were transported by charter bus to the Queen Mary for a private tour followed by a plated lunch at The Reef on the Water. Volunteer enjoyed learning about the rich history the Queen Mary and the wonderful lunch with amazing views of the Long Beach skyline. The SGPRC – South Program held their annual recognition trip on April 9<sup>th</sup>. Volunteers traveled by charter bus to the beautiful Carlsbad Flower Fields, followed by lunch at Hunter's Steakhouse.

Volunteer Recognition trip to the Queen Mary and The Reef on the Water



#### **Volunteer Recognition trip to the Carlsbad Flower Fields**





#### Jessica Wilson, Deaf and Hard of Hearing Specialists:

#### **American Sign Language Classes:**

Our first ASL classes for parents and children occurred from March 5<sup>th</sup> to April 11<sup>th</sup>. It was a 6-week series of beginner ASL Classes. Jessica is planning an ongoing offering of classes, and the next course will begin Summer 2024.

Summer ASL classes: Beginner ASL Thursdays from June 6<sup>th</sup> to June 28<sup>th</sup>.

#### **Outreach Events and Community Partnerships:**

Jessica collaborated with her Service Access and Equity team to support the 3<sup>rd</sup> annual Sirens of Silence event. She secured three OT/PT vendors to attend and provide sensory bins for the event. Jessica also volunteered at the outreach booth. Jessica also supported the SGPRC Adult Dance and volunteered at this event.

Jessica made several outreach connections in the month of April and is actively working on a resource guide to serve our Deaf and Hard of Hearing families and individuals and to provide resources to Service Coordinators.

On 4/3 Jessica met with Vendored Service Provider Jay Nolan to discuss ILS/SLS services with ASL fluent staff. On 4/25, Jessica met with the Speech Language Pathologist and AAC Coordinator at Casa Colina Hospital to review services on AAC devices and assessments to improve the referral process. On 4/29, Jessica held a meeting with Rowland School District Deaf and Hard of Hearing Itinerant to discuss educations services, resources, and referral collaboration and on 4/30 Jessica met with the director of California Hands and Voices, a non-profit organization that supports DHH families with the IEP and provides parent mentors and resources.

Total outreach connections: 5

#### **SC Consultations/support and trainings:**

Jessica provided individual support to Service Coordinators and made referrals to ASL learning resources, Early Intervention Supports, and ASL Interpreting resources and best practices for interpreters. Jessica also shared resources with all SGPRC staff on the following topics: National ASL Day& Deaf History month, Information on the DeafNation Expo on May 4th and the GLAD Mental Health Fair on May 11<sup>th</sup>.

Total In-house consultations for April: 5 Total to date: 21

In April, Jessica and the Participant choice specialist launched the Person-Centered Planning training modules to all case management and direct managers. This was a 1-year training and development project that has been completed. Jessica is also planning two in-person PCP workshops in May 2024.

#### Special Projects and upcoming developments and Trainings:

May 9<sup>th</sup> 2024: Community Information Forum – A Guide to Deaf and Hard of Hearing Resources

May 16<sup>th</sup> 2024: Lead-K presentation to Spanish Speaking families on Regional Center and DHH resources

June 26th 2024: Deaf and Hard of Hearing Parent Support Group

May 21<sup>st</sup> & 22nd 2024: Person Centered Planning Staff Workshop

May 4<sup>th</sup> 2024: Hosting a booth at Deaf Nation Expo and GLAD Mental Health Fair

Fall 2024: Selected to join the statewide workgroup for Deaf Housemate Matching tool.

## 2023-24 SG/PRC SAE Grant Equity Partners

#### **Regional Center Recommendations and Plan to Promote Equity**

Organization Name/Project Title	Project Description/Contact Information	Approved Award/ Approved Duration	Population Focus/Language
Access Nonprofit Center	Increase intervention services & supports for black babies in NICU & clinical settings.  Contact: Ardena Bartlett; ardenab@accessnonprofit.org	\$150,000/ 18 months	African American (English)
Being Built Together	Community connector program to expand services access for Korean-speaking families.  Contact: Jinsook Baek  contact@bbtus.org	\$475,000/ 24 months	Korean (Korean)
Chasing 7 Dreams	Increase early intervention awareness to minority, low income, and BIPOC parents and caregivers.  Contact: Tenika Doyle  tenika@chasing7dreams.org	\$275,000/ 24 months	African American, Cambodian, Chinese, Filipino, Hispanic, Hmong, Indian, Japanese, Korean, Mien, Native American, Pacific Islander, Vietnamese, Sri Lanken, Hawaiian, Samoan, Arabic, Caucasian.
Children's Hospital Los Angeles	Pediatric navigator project for Native American and multi- racial families  Contact: Dr. Mirzaian, Christine  cmirzaian@chla.usc.edu	\$875,000/ 18 months	African American, Cambodian, Chinese, Filipino, Hispanic, Hmong, Indian, Japanese, Korean, Mien, Native American, Pacific Islander, Slavic, Vietnamese.
Disability Voices United	Education and training program in leadership for people with disabilities and their families  Contact: Judy Mark  judymark@dvunited.org	\$325,000/ 18 months	African American, Cambodian, Chinese, Filipino, Hispanic, Hmong, Indian, Japanese, Korean, Mien, Native American, Pacific Islander, Ethiopian Vietnamese.
Seesaw Communities, Inc.	Cultural pathway for competitive employment for self-advocates in the Korean community.  Contact: Rachel Lee rlee@thesc.us	\$250,000/ 18 months	Korean (Korean)
USC UCEDD Children's Hospital Los Angeles  Peer-Mentorship & Technical Assistance for Parent & Self Advocate Led CBOs	Peer mentor program to provide technical assistance for CBOs to collaborate and share resources.  Contact: Olga Solomon solomon@usc.edu	\$350,000/ 18 months	African American, Hispanic, Native American, Chinese, Japanese, Vietnamese, Mixteco Indigenous.

# Yaned Busch and Jessi Romero, Manager of Specialized Services I and II Specialized Services Unit I

Name	Title	Phone	Email
Yaned Busch	Specialized Services-Special Projects Manager	(909) 710-8637	ybusch@sgprc.org
Yvette Espinoza	Participant Choice Specialist-Systems Analyst	(909) 710-8643	yespinoza@sgprc.org
Rhea Chu	Self-Determination Program Service Coordinator	(909) 710-8641	rchu@sgprc.org
Brianne Espineli	Self-Determination Program Service Coordinator	(909) 710-8635	bespineli@sgprc.org
Angel Gonzalez	Deaf and Hard of Hearing Service Coordinator	(909) 710-8657	lmacedo@sgprc.org
Michelae Walker	Enhanced Supports Service Coordinator	(909) 710-8660	mwalker@sgprc.org
Arturo Ramirez	Enhanced Supports Service Coordinator	(909) 710-8659	aramirez@sgprc.org
Robert Lickfelt	Enhanced Supports Service Coordinator	(909) 710-8634	mperez@sgprc.org

## Specialized Services Unit II

Name	Title	Phone	Email
Jessi Romero	Specialized Services-Special Projects Manager	(909) 710-8651	jromero@sgprc.org
Marlene Alvarez	Participant Choice Specialist-Systems Analyst	(909) 710-8469	malvarez@sgprc.org
Kimberly Lau	Self-Determination Program Service Coordinator	(909) 710-8646	klau@sgprc.org
Brenda Leon	Self-Determination Program Service Coordinator	(909) 710-8649	bleon@sgprc.org
Silvia Moniot	Deaf and Hard of Hearing Service Coordinator	(909) 710-8467	smoniot@sgprc.org
Heather Paz	Enhanced Supports- Service Coordinator	(909) 710-8468	hpaz@sgprc.org
Gabriella Leon	Enhanced Supports- Service Coordinator	(909) 710-8466	gleon@sgprc.org

#### **Enhanced Service Coordination**

The Budget Act of 2021/2022 marked a significant commitment to address the needs of underserved and diverse communities. As such, DDS allocated funding for five Enhanced Service Coordinator positions with lowered caseload ratio of 1 service coordinator to 40 individuals with low or no purchase of service (POS) expenditures. By reducing the caseload ratio, the program aims to ensure that the Enhanced Service Coordinator (ESC) dedicates more time and attention to each individual served, fostering stronger relationships and more personalized support.

The program is voluntary in nature and the individuals selected for this program agree to a 12-month service period. Families also agree to quarterly visits. Through a person-centered approach and enhanced communication, ESCs deliver valuable training opportunities to the individuals and their families, for increased understanding of their diagnosis, the regional center system, the role of their service coordinator, the IPP process, and SG/PRC's various service delivery models - Traditional Funding services, Participant Directed services, and Self-Determination Program.

#### **Enhanced Service Coordination 2023-2024**

Effective July 2023, SG/PRC embarked on a new phase with the Enhanced Service Coordination program. The first group selected to participate in this program returned to traditional case management and a new group was selected from a list provided by the Department of Developmental Services (DDS). The first group of individuals served by ESC during the fiscal year 2022-2023 had a substantial increase in expenditures, rising by an impressive 65%, from \$36,169.53 to \$549,099.57. This reflects the efficacy of the ESC program in securing essential services and support for individuals and families within the developmental disability community.

The ESC team is dedicated to empowering the individuals served and their families with the knowledge and skills necessary to navigate and access essential services and support. Central to this mission is their active participation in SG/PRC community events. The ESC team is hosting a series of Enhanced Service Workshops which offer valuable opportunities for participants to connect with one another, share experiences, and build supportive networks within the community. By covering topics such as available services, resources, and support options, the workshops equip individuals and their families with the knowledge and skills necessary to make informed decisions about their care and support needs.

The first workshop event was held on October 18th, 2023. This workshop focused on navigating through the regional center system. Following, the second workshop was held on January 17th, 2024, with an emphasis on accessing generic resources. These workshops are carefully crafted to increase awareness of the diverse array of services and resources available both within SG/PRC and the community. By providing comprehensive information and guidance, these workshops empower individuals and families to make informed decisions and effectively access the support they need. The ESC team, in collaboration with Service Access and Access compliance team provide multi layers of communication to keep families informed of Enhanced Service Workshops.

- 1. Mailing, Emailing, and Hand Delivering Flyers: The team will mail, and hand deliver a flyer containing information about the upcoming workshops to all 200 participants. This allows for physical reminders and reference material for the events.
- 2. Text Reminders: Amos Byoun, the Community Outreach Specialist, will send out text reminders to notify participants about the workshops. Text messages can serve as a quick and convenient way to keep families informed.

3. Multilingual Support: To ensure effective communication, the team has made flyers and texts available in multiple preferred languages. LACC Specialists, Luz Rodriguez and Tiffany Loong have translated the materials into Spanish, Mandarin, and Vietnamese, accommodating a diverse group of participants.

#### Recent and Upcoming Enhanced Service Workshops

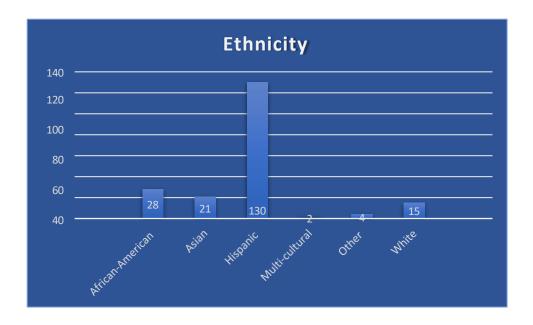
- October 18, 2023: "Navigating the Regional Center and Access to Regional Center Funded Services."
- January 17, 2024: "Accessing Generic Resources"
- March 20, 2024: "Educational Rights, College Supports, and Employment Supports"
- May 23, 2024: "Empowerment Conference: Enhanced Service"

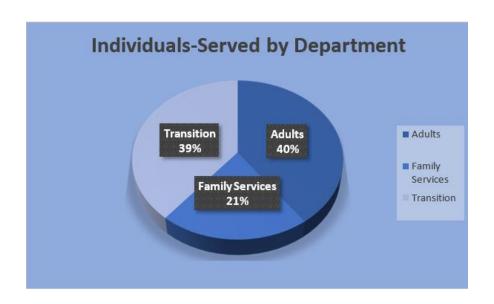
Please refer to the **Enhanced Service Workshop** flyer for more information.

#### **Demographics**

The ESC team is deeply committed to addressing disparities within the systems and services they interact with. The ESC team endeavors to promote equity and inclusivity in all aspects of their work. Through ongoing education, training, and advocacy efforts, they strive to dismantle barriers and create a more equitable and accessible environment for all individuals and families they serve.

AS such, the individuals selected to participate in the ESC program for the fiscal year 2023-2024 represent a diverse population, reflecting SG/PRC's commitment to inclusivity and addressing disparities within underserved communities. Among the participants, 130 individuals identify as Hispanic, 28 as African American, and 21 as Asian. It is noteworthy that SG/PRC serves a community where 57% identify as Hispanic, 5% as African American, and 13% as Asian. This demographic breakdown highlights SG/PRC's proactive efforts to ensure equitable access to services and support for individuals from diverse backgrounds. By prioritizing inclusivity and addressing disparities, SG/PRC aims to provide tailored support that meets the unique needs of all individuals within the developmental disability community.





Self-Determination Program Team

#### **Contact Information**

Name	Title	Phone	Email
Sal Gonzalez	Director of Service Access and Equity	(909) 710-8814	sgonzalez@sgprc.org

#### Specialized Services Unit I

Name	Title	Phone	Email
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Yvette Espinoza	Participant Choice Specialist- Systems Analyst	(909) 710-8643	yespinoza@sgprc.org
Rhea Chu	Self-Determination Program Service Coordinator	(909) 710-8641	rchu@sgprc.org
Brianne Espineli	Self-Determination Program Service Coordinator	(909)710-8635	bespineli@sgprc.org

#### **Specialized Services Unit II**

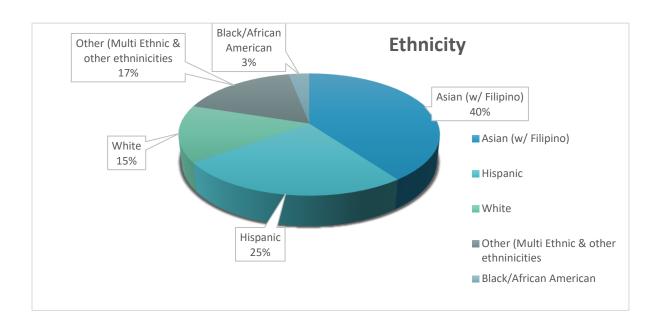
Name	Title	Phone	Email
Jessi Romero	Specialized Services- Special Projects Manager	(909) 710-8651	jromero@sgprc.org
Marlene Alvarez	Participant Choice Specialist- Systems Analyst (909) 710-8		malvarez@sgprc.org
Kimberly Lau	Self-Determination Program Service Coordinator	(909) 710-8646	klau@sgprc.org
Brenda Leon	Self-Determination Program Service Coordinator	(909)710-8649	bleon@sgprc.org

#### **Self-Determination Program:**

As of April 30, 2024, SG/PRC has successfully enrolled 165 participants into the Self-Determination Program (SDP). SDP is an alternative funding model to traditional services and became accessible to all regional center clients on July 1, 2021. SG/PRC SDP Team develops and promotes training opportunities to further enhance the implementation of SDP for all individuals served by SG/PRC. Additionally, the SDP Team aims to bridge any disparities for underserved communities. Training and support groups are offered in English, Spanish, Chinese, American Sign Language (ASL), and other languages, as needed. Below you will see data on enrolled cases in SDP as of 4/30/2024. The charts below depict data collected by diagnosis, language, and ethnicity.

Diagnosis	Total	Percentage
Autism	103	62%
Intellectual Disability	42	25%
Cerebral Palsy	13	8%
Epilepsy	6	4%
Other	1	1%
Grand Total	165	100%

SDP Enrollees	Total	Percentage
1st year	55	33%
2nd year	53	32%
3rd year	39	24%
4th year	15	10%
5 <sup>th</sup> year	3	2%
<b>Grand Total</b>	165	100%



Below you will see the Table: SG/PRC Fact Sheet of individuals served by diagnosis and ethnicity as of 03/01/2024.

SG/PRC Fact Sheet					
Clients by Diagnosis					
	(Duplicate Count)	# of Clients	<u>%</u>		
Autism		5,973	47%		
Cerebral Palsy		1,379	10%		
Epilepsy		1,840	14%		
Intellectual Disabilities		7,977	60%		
Other Dev. Disabilities		1,154	9%		
Clients by Ethnicity					
Asian w/Filipino		2,152	13%		
African American		794	5%		
Multi-Cultural		1,458	9%		
Native American		22	0%		
Other & Unknown	567	3%			
Polynesian/Pacific Isla	22	0%			
Hispanic		9,434	57%		
White		2,219	13%		

Below you will see the Table: SG/PRC individuals served in SDP by departments as of 03/31/2024.

Department	Total	Percentage
Preschool (3 to 6yrs old)	3	2%
Family (6 - 14yrs old)	57	35%
Transition (14 to 25 years old)	46	28%
Adult (25yrs +)	59	36%
Grand Total	165	100%

#### **DDS Meetings and Trainings**

SG/PRC SDP-Team attends bi-monthly meetings with DDS for further guidance on DDS directives and to discuss progress in the SDP service delivery model. The last meeting with SG/PRC SDP Team, DDS, Frank D. Lanterman, and Inland Regional Center was held on April 9, 2024. DDS opened PCS office hours for group discussions about any concerns or questions that may arise in the SDP program, next meeting will be on May 13, 2024. In addition, DDS reviewed Trailer Bill up with pending updates with regional center responsibilities. DDS placed a hold on releasing guidance and directives for now. They mentioned they are making visits to every Local Volunteer Advisory Committee meeting with an advanced invitation. DDS is updating their website's FMS contact list and mentioned a FMS provider, PPL, is returning in the near future. Lastly, DDS in collaboration with SANDIS will include data tracking information to track the following: date of orientation, Orientation provider, date of initial budget meeting, date individual budget certified and changes to budget amount. SG/PRC inquired if non-initial budgets must include the previous 12-month report information as it relates to SDP services not traditional funded services. DDS mentioned the statute mentioned the 12-month expenditure report must be documented on the budget tool development and include a "blueprint" of approved services. The next meeting with DDS and other regional centers is scheduled for June 11, 2024.

The SDP Team participates in quarterly SDP Statewide Meetings with ARCA and SDP Leadership Team representatives from all 21 regional centers. This meeting was held on February 14, 2024, to review the further implementation of DDS directives and other topics such 099 Self-Directed Services, Coordinated Family Supports (CFS) now eligible under SDP (paid outside the SDP Budget), resolutions of Notice of Actions, and spending plans. The next meeting is scheduled for May 8, 2024.

#### **Additional Training by the SDP Team**

The role of the SDP team is to provide ongoing training and support to SG/PRC staff in navigating through the SDP process.

Training is delivered via 1:1 with budget and spending plan meetings, revising spending plans, training Independent Facilitators on the SG/PRC system, attending meetings to support families in understanding the role of the Independent Facilitator and/or FMS, and attending meetings to support with SDP-IPP.

The team receives daily calls from SG/PRC staff and daily emails via the SDP Workgroup email system requesting support with the SDP process. These calls vary from assisting SCs with access to SDP material, training on the SDP process, and/or general information in understanding the SDP process, how to explain the SDP process to the individuals served;

and accessing SDP material.

Specialized Services (SPS) Managers host monthly Manager Collaboration Meetings with SG/PRC Managers to review DDS directives and SDP trends. SPS Managers present SDP updates and promote training opportunities, support groups, and training tools at the monthly Vendor Meetings, Community Meetings, and the Board Advisory Committee for Individuals Served and Their Families. Including attendance for the DDS bi-monthly meetings with the DDS SDP Manager and staff.

Additionally, SPS Managers host monthly SG/PRC SDP Meet & Greet meetings. This meeting is open to the public and is for all participants in the Self-Determination Program or those interested in enrolling in the program. This meeting allows all participants/families, Independent Facilitators (IF), and Financial Management Service (FMS) Providers the opportunity to meet other SDP participants and learn about new DDS directives and upcoming trainings and projects.

Through all these meetings and trainings as discussed above, we have collected data about families that are interested in learning more about SDP and potentially enrolling in the program. Currently, 100+ individuals and families are interested in enrolling, of which one has now successfully transitioned into SDP.

#### Self-Determination Implementation Funds

2021-2022 Self-Determination Program Implementation Funds- Special Projects \$77,520.00

<b>Project Name</b>	Provider	Contact Person	<b>Brief Description</b>	Contract Dates	Contract Cost
The Waiting Room	Education Spectrum	Cathy Gott & Julie LaRose	SDP Support Group	7/25/2022 to 3/15/2024	\$20,832.00
SDP Training Series: FMS	Aveanna	Olivia Gonzalez	How to be an SDP employer	9/1/2022 to 8/31/2024	\$17,145.00
Technology for SDP	Parents' Place	Elena Sanchez	Technology assistance to SDP families	7/1/2023 to 6/30/2024	\$39,543.00

TOTAL	\$77,520.00

#### **Training and Support Groups**

The SDP team continues to develop training opportunities for our community to enhance the implementation of the Self-Determination Program.

#### **The Waiting Room**

SDP Team partnered with Education Spectrum in developing "The Waiting Room" support group. "The Waiting Room" provides a safe place to share, listen, and learn for SDP participants, families, parents/caregivers, and those interested in SDP. These meetings are held on the 3<sup>rd</sup> Thursday of each month. Education Spectrum held its third parent support group on April 18, 2024. They had a total of 31 participants attend their meeting. Translation services were provided in Spanish and Chinese. The next meeting is scheduled to take place May 16, 2024.

Members of the group shared their favorite resources:

https://docs.google.com/document/d/1wgx893-f4Pks-7NDtrFaS8D8V8 ZM\_sEh/edit?usp=sharing&ouid=114576165908118275243&rtpof=true &sd=true

#### The SDP Training Series: The Financial Management Service (FMS)

SDP Training Series: The Financial Management Service (FMS) training series. SG/ PRC partnered with Aveanna to bring our community a training series to empower participants and those interested in SDP to understand the role of the SDP Financial Management Service (FMS) agency and the participant's role as the SDP Employer. Popular sections of the training included presentations related to the overview of FMS models, tips for selecting an FMS, and the development of the spending plan. The training included a 1-hour clinic for additional support to answer questions and/or to receive further clarification.

The Training Series: FMS was offered in English, Spanish, Chinese/Mandarin, and other languages such as American Sign Language (ASL). Aveanna successfully trained over 170 community members.

#### **Technology for SDP**

In collaboration with Parents' Place, the project "Technology for SDP" officially started on July 1, 2023. Parents' Place began accepting referrals on August 1, 2023. A flyer in English, Spanish, Mandarin, and Vietnamese is available to the community. As of April 30th, 2024, eleven (11) families have been successfully referred to Parent's Place for this 1:1

technological training. Individuals served and their families may request a referral through their service coordinator.

2022-2023 Self-Determination Program Implementation Funds-Special Projects \$93,152.28

<b>Project Name</b>	Provider	Contact Person	<b>Brief Description</b>	Contract Dates	Contract Cost	Balance
						\$93,152.28
SDP Training and Coaching Services	Healed Women Heal	Tracy Evanson	Supplemental training for SDP orientation	8/1/2023 to 3/15/2025	\$30,960.00	\$62,192.28
SG/PRC SDP Video Voice Overs	Education Spectrum	Cathy Gott	SDP training video voiceovers	11/01/2023 to 3/15/2025	\$30,800.00	\$31,392.28
The Waiting Room	Education Spectrum	Cathy Gott	SDP Support Group	12/04/2023 to 3/15/2025	\$20,832.00	\$10,560.28
				Balance		\$10,560.28

#### **SDP Training and Coaching Services**

Training will be provided by Healed Women Heal. This training is a supplement to SDP orientation. Many of our families require additional training after attending the SDP orientation. The training will focus on bridging the gap in understanding the SDP enrollment process. Many families complete the orientation and find themselves having more questions about the SDP process. The participants will increase their understanding of SDP which will further empower them to manage their relationships with their Independent Facilitators, the Regional Center, and the financial management services. This training is a 4-week series. The first training series was held from 1/22/24 through 2/14/24. Sessions were held on Mondays and Wednesdays in various languages. Wednesday sessions were held in Spanish with speaking trainers, along with other language availability. SDP Team and Healed Women Heal are in the process of scheduling the next series.

#### SG/PRC SDP Video Voice Overs

The SDP Team continues to collaborate with Cathy Gott of Education Spectrum to begin SDP Training video voiceover translations. Cathy introduced the SDP Team to the video editor. She is in the process of securing certified translators. Translations will be available in Spanish, Chinese,

Korean, Vietnamese, and ASL. The first video (Spanish) is scheduled to be ready by Spring of 2024.

#### Yvette Espinoza and Marlene Alvarez, Participant Choice Specialists (PCS)

The focus of the PCS is to provide outreach and training for staff and community members. They support SG/PRC staff and individuals served to understand and access Participant-Directed Services and the Self-Determination Program. The Participant Choice Specialists are the central point of contact for staff and the community for support, training, and advocacy for individuals accessing these two programs. They collaborate with multiple departments within the agency including Client Services, Community Services, and Accounting. They also engage with the Department of Developmental Services (DDS) by providing monthly information and attending bi-monthly meetings. As needed, they engage in Person-Centered planning meetings with individuals, families, and independent facilitators. They also participate in the development, review, and certification of individual budgets, review spending plans, and Individual Program Plans.

**Case-management Support:** The Participant Choice Specialists host a weekly 1:1 coaching session with staff known as the SDP Clinic, where service coordinators sign up and can ask case-specific questions. The SDP Clinic is held every Tuesday in the afternoons, except the 2nd Tuesday of the month. The support may vary from developing an SDP Budget, reviewing SDP spending plans, writing SDP IPP, and securing SDP authorizations.

They also host staff group training through the Self-Determination Program (SDP) and Participant Directed Services (PDS) Learning Loft held on the 3rd Thursday of the month to learn about the programs and ask general questions. PCS Marlene held the Learning Loft on Thursday, March 21, 2024. A total of 28 case management staff attended. The topic of the month was how to build the SDP budget and how to hold the unmet/new needs conversation with the family. Marlene also shared how the SDP team can be reached on next step.

The Self-Determination team also meets every week or as necessary to disseminate information from DDS and discuss ways to streamline the process for all parties. Additionally, managers may invite Participant Choice Specialists to attend their unit meetings for further training.

PCS, Yvette, and Marlene continue to support SG/PRC staff to transition families into SDP. They also continue to provide support to SDP Service Coordinators who need support for those enrolled in the program. Their support extends to answering questions about the difference between Participant-Directed services and Self-Determination, the process of the program, the development of budgets (unmet needs), accessing generic resources if necessary, and reviewing SDP spending plans with SDP definitions, and attending meetings with families and Ifs when requested.

**Community Support:** Participant Choice Specialists participate in quarterly Statewide meetings related to the Self-Determination Program. They meet with the rest of the Regional Centers alongside the Association of Regional Center Agencies (ARCA). They also attend and participate in monthly Self-Determination Community meetings such as the SDP Meet and Greet and Local Volunteer Advisory Committee held every 2nd Tuesday of the month. Lastly, they meet with DDS bi-monthly for updates and to share current trends within the Self-Determination Program.

#### **Additional SG/PRC training/presentations:**

Yvette Espinoza, Participant Choice Specialist, and Jessica Wilson, Deaf and Hard of Hearing Specialist received certification as SG/PRC's Person-Centered Planning (PCP) Coaches as of June 30, 2023. This meets a performance measure outlined by DDS. The outcome is for all case management staff including managers to be trained in person-centered planning skills. They continue to meet monthly with Helen Sanderson Associates for support in disseminating training to staff. Staff training will consist of video recordings uploaded to eLearning Modules and in-person workshops for practice.

#### **Community Outreach Events:**

- April 13, 2024 Sirens of Silence
- April 26, 2025 Hispanic Support Group

During these outreach events, the Participant Choice Specialists shared the flyer, "What is SDP?" which has a QR code available for families to scan and direct them to SG/PRC's website for the SDP orientation. There were over a houndred (100) families in attendance during the Sirens of Silence and twenty (20) participants during the Hispanic Support Group.

#### **Upcoming Events:**

• May 23, 2024 – Enhanced Services Workshop

#### The Financial Management Service (FMS) Providers

Individuals served/families may choose the FMS provider of their choice. The SDP team provides a list of providers upon request. Individuals served/families may also visit the DDS website to obtain a list of FMS providers. At SG/PRC, GT Independence has the highest amounts of individuals enrolled in SDP, followed by Ritz. The highest percentage of SDP participants are in the Adult Services Department (25 years +), followed by those in the Family Services Department (5-15 years). The Financial Management Services (FMS) providers report a significant waiting period to enroll SDP participants. FMS providers may have waiting lists that vary between three to six months. The SDP team encourages individuals served/families to contact and interview FMS providers in the early stages of the SDP process.

For additional information on the FMS models, please click below:

https://www.dds.ca.gov/wp-content/uploads/2019/05/FMS\_Directive\_20181221.pdf

For the FMS model comparison chart:

https://www.dds.ca.gov/wp-

content/uploads/2021/04/FMSModelsComparisonChart\_04272021.pdf

For the DDS list of FMS providers:

https://www.dds.ca.gov/initiatives/sdp/financial-management-service-contact-list/

#### **FMS Providers Vendored with SGPRC**

Name	FMS Models	Language	Phone	Email
Acumen	Bill payer & Sole- Employer	English, Spanish	(424) 210-8810	yvettet@acument2.net

#### Referral Process:

- ❖ Accepting Referrals.
- Acumen a minimum 30 to 60 days before starting SDP.
- ❖ Must have signed budget and draft spending plan when completing referral.
- ❖ Authorizations must be submitted, approved, and processed on e-Billing by no later than the 15<sup>th</sup> of the previous month.

Aveanna, formerly Rill payer & Solution Employer	English, Spanish, Vietnamese, Cantonese, Mandarin & Trieu Chau	(310) 215-1730	FMSInfo@aveanna.com
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#### **Referral Process:**

- ❖ Accepting referrals.
- A Participant/family must verbally contact FMS a minimum of 30 to 60 days before starting SDP.
- ❖ Must have signed budget and draft spending plan when completing referral.
- ❖ Authorizations must be submitted, approved, and processed on e-Billing by no later than the 15<sup>th</sup> of the previous month.

Cambrian	Bill payer, Sole- Employer & Co- Employer	English, Spanish, Vietnamese, Tagalog, Farsi	(877) 390-4300	Paulq@cfms1.com davide@cfms1.com
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#### Referral Process:

- ❖ Accepting referrals.
- Participant/family must verbally contact FMS a minimum 30 to 60 days before starting SDP.
- ❖ Must have signed budget and draft spending plan when completing referral.

❖ Authorizations must be submitted, approved, and processed on e-Billing by no later than the 15<sup>th</sup> of the previous month.

Community Interface Services	Bill Payer	English & Spanish	(760) 729-3866	CSheppard@communityinterfaces ervices.org
(CIS)				ervices.org

#### Referral Process:

- **❖** Accepting referrals.
- ❖ Participant/family must verbally contact FMS a minimum of 30 to 60 days before starting SDP.
- ❖ Must have signed budget and draft spending plan when completing referral.
- ❖ Authorizations must be submitted, approved, and processed on e-Billing by no later than the 15<sup>th</sup> of the previous month.

Essential Pay	Bill Payer	English & Spanish	(833) 268-8530	contact@essentialpay.com
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#### Referral Process:

- ❖ Accepting referrals.
- A Participant/family must verbally contact FMS a minimum of 30 to 60 days before starting SDP.
- ❖ Must have signed budget and draft spending plan when completing referral.
- ❖ Authorizations must be submitted, approved, and processed on e-Billing by no later than the 15<sup>th</sup> of the previous month.

Fact Family  Bill payer, Sole- Employer & Co- Employer	English	(310) 475-9620 ext. 298	FMS@factfamily.org
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#### Referral Process:

- ❖ Accepting referrals.
- A Participant/family must verbally contact FMS a minimum 30 to 60 days before start SDP.
- ❖ Must have signed budget and draft spending plan when completing referral.
- ❖ Authorizations must be submitted, approved, and processed on e-Billing by no later than the 15<sup>th</sup> of the previous month.

FMS Pay LLC	Bill Payer	English & Spanish	(858) 281-5910	connect@fmspay.com
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#### Referral Process:

- ❖ Accepting referrals.
- ❖ Participant/family must verbally contact FMS a minimum 30 to 60 days before start SDP.
- ❖ Must have signed budget and draft spending plan when completing referral.
- ❖ Authorizations must be submitted, approved, and processed on e-Billing by no later than the 15<sup>th</sup> of the previous month.

GT Independence	Bill payer, Sole- Employer & Co- Employer	All languages	(877 )659-4500 ext.356	tjones@gtindependence.com
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#### Referral Process:

- ❖ Accepting referrals.
- ❖ Participant/family must verbally contact FMS a minimum 30 to 60 days before start SDP.
- ❖ Must have signed budget and draft spending plan when completing referral.
- ❖ Authorizations must be submitted, approved, and processed on e-Billing by no later than the 15<sup>th</sup> of the previous month.

Home of Guiding Hands	Payer	English	(619) 938-2853	fms@guidinghands.org
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#### Referral Process:

Servicing San Diego RC only

Mains'l	Bill payer, Sole- Employer & Co- Employer	English & Spanish	(866) 767-4296	JMBergquist@mainsl.com
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#### Referral Process:

- **❖** Accepting referrals
- ❖ Must complete Mains'ls Meet & Greet orientation to start the process for enrollment.
- ❖ Must have signed budget and draft spending plan when completing referral.
- ❖ Authorizations must be submitted, approved, and processed on e-Billing by no later than the 15<sup>th</sup> of the previous month.

Ritz Vocational	Bill Payer & Co- Employer	English, Spanish & Mandarin	(833) 748-9888	info@ritzfms.com
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#### Referral Process:

- ❖ Accepting referrals with budgets under \$120,000.
- ❖ Participant/family must verbally contact Ritz a minimum 30 to 60 days before starting SDP.
- ❖ Must have signed budget and draft spending plan when completing referral.
- ❖ Authorizations must be submitted, approved, and processed on e-Billing by no later than the 15<sup>th</sup> of the previous month.



#### SANGABRIEL/POMONA REGIONAL CENTER

# Advisory Committee for Individuals Served and Their Families

Wednesday, May 22, 2024 at 6:00 p.m. Videoconference Meeting

ZOOM Meeting ID: 191 486 135 Password: 681356

#### **Committee Members:**

Staff:

Jaye Dixit, Chairperson Phillip Loi, Co-Chairperson Mary Soldato Herminio Escalante Sam Yi

Flor Tolley Jessica Porter (LOA) Ricardo Centeno Preeti Subramaniam Jesse Weller Lucina Galarza Daniela Santana Hortencia Tafoya Rosa Chavez Erika Gomez

	AGENDA	ACTION
	CALL TO ORDER Jaye Dixit, Chairperson	None
6:00 - 6:05	Roll Call	Quorum
	Review Agenda	Info
	Minutes of April 24, 2024	Consent
6:05 - 6:10	Public Input	Info
6:10 - 6:40	<b>Special Presentation</b> – SG/PRC Training Dept. – By Angela Avelar, Dina Martinez and Edwin Gamino	Info
6:40 - 6:45	Future Training Topics  Output  Output  Description  Future Training Topics  Output  Description  Superation  Output  Description  Outp	Info
6:45 – 7:00	<ul> <li>Updates and Information by SG/PRC</li> <li>Regional Center Services Updates – Daniela Santana &amp; Lucina Galarza</li> <li>Self Determination Advisory - Meetings &amp; Updates - Yaned Busch and Jessi Lagos</li> </ul>	Info

# SAN GABRIEL/POMONA REGIONAL CENTER DEVELOPMENTAL SERVICES, INC.

#### Minutes of the Meeting of the

#### **Advisory Committee for Individuals Served and Their Families**

#### **April 24, 2024**

A regular meeting of the Advisory Committee for Individuals Served and Their Families was held on Wednesday, April 24, 2024. The following committee members were present at said meeting:

#### **PRESENT**

Jaye Dixit, Chair Phillip Loi, Co-Chair Mary Soldato

Richard Centeno Sam Yi

Preeti Subramaniam

#### **ABSENT**:

Herminio Escalante Jessica Porter (LOA) Flor Tolley

#### **GUESTS**:

Nancy Bunker Susan Stroebel Nada Saleh Wendy Lai

#### **STAFF**:

Jesse Weller, Executive Director Lucina Galarza, Deputy Executive Director Daniela Santana, Director of Client Services Tim Travis, Associate Director of Community Services

Yaned Busch, Manager, Specialized Services

Linh Lee, Employment Specialist

Jessie Romero, Manager, Specialized Services

Elba Moreno, Department Assistant,

Communications

Erika Gomez, Liaison to the Board of Directors and

the Richard D. Davis Foundation

#### **ITEMS DISCUSSED**

#### **CALL TO ORDER**

Jaye Dixit, Chairperson, called the meeting to order at 6:01 pm. A quorum was established.

• The minutes from the March 27, 2024, meeting were reviewed and approved.

M/S/C (Subramaniam & Loi) The minutes from the meeting were approved by the committee.

**PUBLIC INPUT – None** 

#### **PUBLIC INPUT**

Service Providers, Nancy Bunker, and Susan Stroebel, announced plans to hold a rally to "Keep the Promise" to the Lanterman Act, specific to the uninterrupted implementation of disability service provider rate increases, along with unfunded mandates and rising costs of doing business, while being committed to providing quality services. Service providers and staff are in the process of securing legislative support and aiming to hold the rally on Friday May 31st – more details to come.

# **SPECIAL PRESENTATION** – **Employment** by Linh Lee, Employment Specialist

The following was discussed:

- Wage Reporting
- Paid Internship Program
- CIE Incentive Program
- Activities to Support Employment Measures

#### **Future Training Topics:**

- o May 22, 2024 Service Coordinator and Regional Center Operations
- o June 26 HCBS Final Rule Implementation

#### **Updates and Information by SG/PRC Staff**

- Lucina Galarza, Deputy Executive Director, and Director of Community Services provided the following updates:
  - O Staff must complete 300 visits by the end of July to ensure implementation of HCBS. Programs are being developed with HCBS partners for individuals served, their families and service providers. There are plans to have training for families regarding HCBS. These will be held in person and as webinars and will be done in the threshold languages.
  - With the retirement of Tricia Vannucci, SG/PRC is recruiting to fill the position of Associate Director of Adult and Residential Services.
  - o The Republic of South Korean government employees were on-site at SG/PRC on April 24, 2024, as part of their visit on benchmarking the California Regional Center system and services for individuals with developmental disabilities and their families.
  - Career Pathway Navigator All individuals using this service will first develop a Person-Centered Career Plan (PCCP) with a Career Pathway Navigator (CPN). The plan includes the individuals career goal or interests, strengths, challenges and barriers, regional center and generic services and

- supports, short term milestones, action steps, and timeline.
- O SG/PRC hosted its Annual Dance for Individuals Served: A Night in "Hollywood" Spring Dance on Friday April 12, 2024, coordinated by the intern program with Azusa Pacific University. The event was for individuals served 18+ years and older. This event was a lot of fun for everyone who attended, including staff who volunteered to help.
- o SG/PRC hosted its 3rd Annual Sirens of Silence Event on April 13, 2024, from where individuals served, and their families got the opportunity to meet with first responders. The event was well attended by over 430 people.
- O SG/PRC in collaboration with Autism Highway Chalk Festival, the city of Pomona and the Richard D. Davis Foundation, held a fun festival that featured artists, music, and spontaneous performances on Saturday, April 13, 2024. The event was a huge success.
- Staff reported on the following regarding Self Determination:
  - o There are currently 165 individuals enrolled.
  - o The SDP Team
    - ✓ Prepared for SG/PRC's first SDP audit
    - ✓ develops and promotes training opportunities to further enhance the implementation of SDP for all individuals served by SG/PRC
    - ✓ aims to bridge any disparities for underserved communities.
    - ✓ offers training and support groups in English, Spanish, Chinese, American Sign Language (ASL), and other languages, as needed.
    - ✓ continues to collaborate with the Local Voluntary Advisory Committee (LVAC) to develop training opportunities and support groups to further enhance the implementation of SDP.

#### **ADJOURN**

Chair, Jaye Dixit adjourned the meeting.

The next Advisory Committee for Individuals Served and Their Families meeting is scheduled for Wednesday, May 22, 2024, via videoconference at 6 P.M.

#### SAN GABRIEL/POMONA VALLEYS DEVELOPMENTAL SERVICES, INC. VENDOR ADVISORY COMMITTEE MINUTES

#### May 2, 2024

The following committee members attended said meeting:

PRESENT: STAFF:

Cris Schlanser, Chairperson Jesse Weller, Executive Director

Brenda Baldeon Lucina Galarza, Deputy Executive Director

Kelly Privitt Dara Mikesell, Chief Financial Officer

Jeanette Cabrera Tim Travis, Associate Director, Community

Jose Meraz Services

Charmayne Ross Hortencia Tafoya, Director of Clinical Services

Valerie Donelson Lupe Magallanes, Associate Director, Early

Jay Smith Childhood Development Services

Ookie Voong Yvonne Gratianne, Communications & Public

Theresa Jones Zarour Engagement Officer

Christina Buth Jaime Anabalon, Quality Assurance Specialist

Communications

Sharon Ehrig Erika Gomez, Liaison – BOD & RDDF

Elba Moreno, Department Assistant,

**MEMBERS ABSENT:** 

None

# <u>RECOMMENDED ACTIONS</u> THE VENDOR ADVISORY COMMITTEE RECOMMENDATION:

None

#### A. CALL TO ORDER

Cris Schlanser, Chairperson, called the meeting to order at 10:05 a.m. A quorum was established.

The minutes of the meeting on April 4, 2024, were reviewed and approved. M/S/C (Zarour & Buth) The Vendor Advisory committee approved the minutes.

#### **B. MOST PRESSING CONCERNS FOR SERVICE PROVIDERS**

Executive Director, Jesse Weller, held a conversation about the concerns that have been raised about insurance requirements. Mr. Weller assured service providers that he will look further into the challenges and asked that vendors email him and Deputy Executive Director, Lucina Galarza, about the issues that are coming up.

#### C. <u>VENDOR CATEGORY REPORTS</u>

#### **Adult Programs**

*Vocational* – (**2 Vacancies**) Those interested in applying can email egomez@sgprc.org

Adult Day –Jose Meraz and Christina Buth shared that there was a subcommittee meeting on April 30, 2024. The topics mostly discussed were regarding the lack of notifications/invites to IPP meetings and lack of notifications when there is a change of Service Coordinators.

#### **Infant & Children Services**

Infant Development Program — Charmayne Ross shared that she continues to wait on the initiative of DDS working on an incentive for Service Provides who allow for their information to be posted on their website as part of their provider directory. She also shared that there was a Quality Incentive Program yesterday that has been posted to the website.

#### **Transportation**

Theresa Jones Zarour reported that transporters went to Sacramento in April to meet with legislators and talk about the importance of rate increases and issues that affect the individuals served. There is a follow up meeting scheduled for next week. Lastly, she will ask legislators to join the proposed vendor rally.

#### **Independent Living Services**

*ILS* – Sharon Ehrig shared about the challenges of finding affordable housing for individuals served. Individuals served who are making \$20/hour are losing their Section 8 benefits. She also reminded the committee that after May 7, 2024, if someone wants to travel by flight, they must have the "Real ID," issued by the DMV.

SLS Services – (1 Vacancy)

#### **Residential Services**

Specialized – Chris Schlanser had nothing to report.

*CCF* – Jay Smith was no longer present for this portion of the meeting. Valerie Donelson shared that most providers passed the HCBS and it was not as difficult as they had anticipated.

*ICF*- Ookie Voong reported the following:

- ICF Subcommittee Meeting was held on April 11, 2024
- Providers continue to share concerns about delays in payments across all MCPs, receiving paper checks 30-45 days after submitting claims. The paper checks do not include any details about service dates or which individuals were served, thus delaying the LAG repayment process. Many providers are still not paid by MCPs and are having issues with setting up and accessing claims portals. Without being fully contracted, there could be delays in gaining full access to portals to track claims and/or troubleshoot errors. Providers are grateful fort the LAG funding resource.
- At a recent DHCS office hours call, there was a mention of billing fee-forservice for new admits for the first month, which is yet to be confirmed.
- ICF providers are encouraged to have staff take advantage of the DSP training for stipend through June 2024.
- The next monthly ICF subcommittee meeting will be on May 9, 2024.

<u>Other Vendored Services</u>- Jeanette Cabrera was not present for this portion of the meeting.

At Large- Brenda Baldeon and Kelly Privitt had nothing to report.

#### RECRUITMENT SUBCOMMITTEE

Currently recruiting for the following for FY 24/25 (effective July 1, 2024):

- Vocational
- SLS
- Infant and Children
- At Large
- Day Program (2)
- Other

To apply, please email <a href="mailto:egomez@sgprc.org">egomez@sgprc.org</a>

#### **LEGISLATIVE UPDATE**

Nothing to report.

#### **SG/PRC STAFF UPDATES**

Yvonne Gratianne, Communications and Public Engagement Officer, reported on

the following:

- The Vendor Job Fair, scheduled for tomorrow, reached capacity with 50 vendors participating. The job fair will be held at SG/PRC and staff have ensured that everything is ready for a successful event.
- SG/PRC is supporting its service providers in coordinating a rally to *Keep the Promise to the Lanterman Act*, specific to the uninterrupted Implementation of disability service provider rate increases, along with unfunded mandates and rising costs of doing business, while being committed to providing quality services. Staff are in the process of securing legislative support and aiming to hold the rally on Friday May 31, 2024. There is a "save the date" flyer available. There was a discussion about the logistics of the event, items needed, social media, and promotional materials. The VAC unanimously agreed to support this effort. Four other regional centers have shown interest in participating.

#### **EXECUTIVE DIRECTOR UPDATES**

Jesse Weller, Executive Director, reported that the Strategic Plan and design was approved by the Board of Directors. Copies of it will be distributed, it will also be posted to the SG/PRC website and will be sent as an eblast to the community.

#### **SG/PRC UPDATES**

Dara Mikesell, Chief Financial Officer, shared that service providers can require a rate increase adjustment to help cover the additional costs of the new "Sick Leave" mandate which requires that employees accrue 5 sick days. If a vendors' rates are set by DDS, they must go to the DDS website where they will need to fill out a form. Vendors with negotiated rates are to submit their form to SG/PRC. The deadline to submit the forms is July 1, 2024.

Lucina Galarza, Executive Deputy Director, and Tim Travis, Associate Director of Community Services, reported on the following:

- Coordinated Career Pathways
  - o Career Pathways Navigator
  - o Customized Employment
  - Vendorization
- New Process for Review of Vendor Insurance
- Rate Implementation
- HCBS Formal Monitoring of Final Rule
- HCBS Trainings
- Requests for Proposals
- Vendor Rate Adjustments for Employee Sick Leave
- Minimum Wage Increase 2024
- Payment Assistance for ICF's during transition to Manage Care

- SDP SDP Acceptance Flag
- SDP Training Stipend Program
- Quality Incentive Payments Employment Access and Capacity

Yesenia Orozco, Mental Health Specialist, announced that she will be hosting a presentation on May 22, 2024, for service providers regarding mental health and behavioral supports.

#### **PUBLIC INPUT**

None

#### **MEETING ADJOURNED**

The next regular meeting will be held on June 6, 2024, at 10:00 a.m.

#### SAN GABRIEL/POMONA VALLEYS DEVELOPMENTAL SERVICES, INC. STRATEGIC DEVELOPMENT COMMITTEE MINUTES

#### May 8, 2024

The following committee members were present at said meeting:

**MEMBERS:** STAFF:

Bill Stewart, Director Jesse Weller, Executive Director

Bruce Cruickshank, Chairperson

Lucina Galarza, Executive Deputy Director

Yvonne Gratianne, Communications and Public

Trish Gonzales, Director Engagement Officer

Gisele Ragusa, Member Erika Gomez, Liaison to the BOD & RDDF

Willanette Stewart Satchell, Executive Assistant –

**MEMBERS ABSENT:** Exec. Director

Natalie Webber, Member Elba Moreno, Department Assistant,

GUESTS: Communications

# RECOMMENDED BOARD ACTIONS THE STRATEGIC DEVELOPMENT COMMITTEE RECOMMENDS THAT THEY TAKE ACTION ON THE FOLLOWING: None.

#### ITEMS DISCUSSED

**A)** <u>CALL TO ORDER</u> - Chairperson, Bruce Cruickshank, called the meeting to order at 6:01 p.m. A quorum was established.

#### B) AGENDA & MINUTES APPROVAL

• The agenda for today's meeting and the minutes from the April 10, 2024, meeting were reviewed and approved by consensus.

#### C) PUBLIC INPUT

None

#### D) **BOARD MEETINGS:**

Executive Director, Jesse Weller, led a discussion on Board meeting agendas:

- As a follow-up to last month's Board training by Strategic Planning Consultant, Michele Ware, Forward Focus, the committee discussed better ways to maximize meetings, structure agendas, create time for discussions and manage time more effectively. The following suggestions were made:
- Come up with a list of discussion forums in July that can be presented in the months when there are no trainings scheduled.
- Contract details should be discussed at the Executive Finance Committee meetings and should be kept brief at the Board meetings. A cover sheet should accompany contracts to make brief presentations easier to follow. All contract documents should be titled to match items listed on the agenda.
- Condensing contracts and all other action items into a "consent agenda" section.
- Relying on committees to use their meeting time to discuss important items so the reports at the Board meetings can be more brief but informative.
- Presenting the Executive Director's Report as a PowerPoint, showing main themes as bullet points and highlighting the most important information.
- Having a timeline that is kept and enforced for each topic of discussion.

#### E) BOARD COMPOSITION

• The committee conducted closed session interviews for committee applicants, Y. Li and J. Malonzo. SG/PRC staff were not present for the interview.

#### **ADJOURNED**

The meeting adjourned.

The next Strategic Development Committee meeting is scheduled for June 12, 2024.



# MEETING AGENDA Strategic Development Advisory Committee (SPECIAL MEETING)

Wednesday, May 22 at 6:45 p.m.
VIDEOCONFERENCE MEETING
ZOOM Meeting ID: 988 615 875
Password: 667011

COMMITTE	STAFF	
Bruce Cruickshank,	Julie Chetney,	Jesse Weller, Executive Director
Chairperson	Director	Jesse Weller, Executive Director
Trish Gonzales,	Dill Chavrant Dinastan	Lucina Galarza, Deputy Executive
Director	Bill Stewart, Director	Director
Gisele Ragusa,	Natalie Webber, Committee	Erika Gomez,
Committee Member	Member	Liaison- BOD & RDDF

APPROXIMATE SCHEDULE:	AGENDA
6:45	Call to Order – Bruce Cruickshank, Committee Chairperson
6:45-7:00	Slate of Officers for Board of Directors Fiscal Year 24/25  O President — O 1 <sup>st</sup> VP — O 2 <sup>nd</sup> VP — O Secretary — O Treasurer —
Adjourn	,

For materials shared at meetings, please go to www.sgprc.org, click on the calendar and look for an event by date. There you will find a link to the materials for each meeting.





# NOTICE PARISON NEW SCHEDULE FOR BOARD COMMITTES

Effective July 2024, the Board will adapt the meeting schedule below for the following two committees. All other Board Committees will continue with their current meetings schedule, found at www.sgprc.org

Effective July 2024

2nd Wednesday of the Month

6:00PM

#### COMMUNITY RELATIONS/ LEGISLATIVE ADVISORY COMMITTEE

ZOOM Meeting ID: 228 582 293, Password: 597260

4th Wednesday of the Month

6:00PM

# STRATEGIC DEVELOPMENT ADVISORY COMMITTEE

ZOOM Meeting ID: 988 615 875, Password: 667011

For more information: egomez@sgprc.org

Effective July 2024