



NANCY BARGMANN
DIRECTOR

State of California—Health and Human Services Agency
Department of Developmental Services

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GAVIN NEWSOM
GOVERNOR

April 17, 2024

Jesse Weller, Psy.D., Executive Director
San Gabriel/Pomona Regional Center
75 Rancho Camino Drive
Pomona, CA 91766

Dear Dr. Weller:

Thank you for completing the service coordinator caseload ratio survey submitted to the Department of Developmental Services (Department) on March 6, 2024. The data San Gabriel/Pomona Regional Center (SG/PRC) provided indicates that, as of March 1, 2024, SG/PRC did not meet all the required caseload ratios mandated by Welfare & Institutions (W&I) Code section 4640.6(c) and Article IX, Section 2 of the Fiscal Year 2022-2023 Regional Center Contract. Specifically, SG/PRC did not meet the required caseload ratios for the highlighted categories noted in the following table:

Regional Center	On Waiver	Under 6 Years	Movers Within Last 12 Months	Over 5 Years, Non-Waiver, Non-Mover	Complex Needs	Low or No POS
W&I Code Required Ratios	1:62	1:40	1:45	1:66	1:25	1:40
SG/PRC Number of Individuals Served	4,678	4,082	4	6,915	46	200
SG/PRC Ratios	1:68	1:41	1:45	1:67	1:23	1:40

This letter is to notify you that, as specified by W&I Code section 4640.6(f), SG/PRC is required to submit a plan of correction when caseload ratios are not met for two consecutive reporting periods. The plan of correction must be developed with input from the State Council on Developmental Disabilities, local organizations representing the individuals SG/PRC serves, their family members, regional center employees, including recognized labor organizations, service providers, and other interested parties.

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Please include in the plan of correction how SG/PRC incorporated feedback from all required community representatives in meeting W&I Code section 4640.6(c).

The Department is available to provide technical assistance with the development of the plan of correction. Please email the plan of correction within 60 days from the date of this letter to:

OCO@dds.ca.gov

If you have questions regarding this letter, please contact Danielle Hurley, Research Data Specialist, Research, Evaluation, and Audit Branch, at (916) 654-3228, or by email, at danielle.hurley@dds.ca.gov.

Sincerely,



ERNIE CRUZ
Deputy Director
Community Services Division

cc: Julie Chetney, San Gabriel/Pomona Regional Center
Amy Westling, Association of Regional Center Agencies
Tiffani Andrade, Department of Developmental Services
Christine Bagley, Department of Developmental Services
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