



San Gabriel / Pomona
Regional Center

SAN GABRIEL/POMONA --- **REGIONAL CENTER**

NOTICE OF MEETING

Notice is hereby given that the Board of Directors of the San Gabriel/Pomona Valleys Developmental Services, Inc. will hold their monthly Board meeting on the following date and at the listed location:

DATE: Wednesday, September 25, 2024

TIME: 7:15 p.m.

PLACE: THE MEETING SESSION IS OPEN TO THE PUBLIC VIA VIDEOCONFERENCE.

All SG/PRC Board and related Committee meetings continue to be held via videoconference at their regularly scheduled times.

Join Zoom Meeting:
Meeting ID: 234 566 141
Password: 916227

Please check our website, sgprc.org to access the zoom link and meeting materials.

If you wish to sign up for public input, please email egomez@sgprc.org

75 Rancho Camino Drive, Pomona, CA 91766
(909) 620-7722

Program of San Gabriel/Pomona Valleys Developmental Services, Inc.



San Gabriel / Pomona
Regional Center

SG/PRC BOARD OF DIRECTORS MEETING AGENDA
Wednesday, September 25, 2024
7:15 PM

Zoom/Video Teleconference
 Join by Zoom ([link](#))
 Join by phone
 ZOOM Meeting ID: 234 566 141
 Password: 916227

BOARD OF DIRECTORS		
Julie Chetney, Board President		
Karen Zarsadias - Ige, 2 nd VP		Bill Stewart, Treasurer
Trish Gonzales, Secretary		Cris Schlanser, VAC Chairperson
Joseph Huang		Jaye Dixit
Bruce Cruickshank		Richard Centeno
Sam Yi		Tina Wright
Phillip Loi		Preeti Subramaniam
7:15 PM	1.	Public Meeting Call to Order A. Review of Agenda
7:20 PM	2.	Public Comment - Please email egomez@sgprc.org to sign up
7:25 PM	3.	Consent Agenda — All consent agenda items will be enacted by one motion and vote. A. Review of Board Minutes – August 28, 2024* B. Regional Center Contract A-1* – <i>Dara Mikesell</i> C. Review of Contracts* – <i>Hortencia Tafoya</i> 1. Ubuntu Psychological Services

		<p>2. Clarity Psychological Corporation</p> <p>D. Review of Contracts* - <i>Tim Travis</i></p> <p>1. Vocational Innovations – Transportation</p> <p>2. OPARC – Transportation as additional component</p> <p>3. HASU – Residential</p> <p>4. ESSC- Kirkwood – Residential</p> <p>5. ESSC- Prospero – Residential</p>
7:35 PM	4.	Community Relations/Legislative Advisory Committee – <i>Karen Zarsadiaz - Ige</i>
7:40 PM	5.	Advisory Committee for Individual Served and Their Families – <i>Phillip Choi</i>
7:45 PM	6.	Vendor Advisory Committee – <i>Cris Schlanser</i>
7:50 PM	7.	Strategic Advisory Committee – <i>Bruce Cruickshank</i>
7:55 PM	8.	Board President’s Report – <i>Julie Chetney</i> A. ARCA Updates
8:00 PM	9.	Executive Director’s Report – <i>Jesse Weller</i>
8:10 PM	10.	Other Board and Community Announcements
8:20 PM	11.	Adjournment
8:25 PM	12.	Executive Session – None

***Action items**



San Gabriel / Pomona
Regional Center

**SAN GABRIEL/POMONA DEVELOPMENTAL SERVICES, INC.
BOARD OF DIRECTORS
DRAFT Minutes of the Meeting of the Board of Directors
(A California Corporation)**

August 28, 2024

ATTENDANCE

The following members of the Board of Directors were present at said meeting:

PRESENT:

Julie Chetney
Karen Zarsadiaz - Ige
Trish Gonzales
Joseph Huang
Richard Centeno
Phillip Loi
Sam Yi
Bruce Cruickshank
Tina Wright
Paula Rodarte
Cris Schlanser
Jaye Dixit
Preeti Subramaniam

STAFF:

Jesse Weller, Executive Director
Lucina Galarza, Deputy Executive Director
Tim Travis, Associate Director, Community Services
Hortencia Tafoya, Director of Clinical Services
Yvonne Gratianna, Communications & Public
Engagement Officer
Erika Gomez, Liaison to BOD & RDDF
Elba Moreno, Department Assistant, Communications

ABSENT:

Bill Stewart

GUESTS:

Alma Janssen, DDS
Nada Saleh
Ali Dorri
Graciela Marquez
Nancy Bunker
Albert Feliciano, SCDD

INTERPRETERS:

Spanish - Sonia and Eduardo
Mandarin - Charlene and Ken
Korean - Sally and Kaytlin
Vietnamese - Perter Le and
Thein Ai Choi
ASL - Meisa and Ruth

- Julie Chetney, Board President, called the meeting to order at 7:16 p.m. Roll call was taken, and a quorum was established.
- The agenda for today’s meeting was reviewed.

A. PUBLIC INPUT:

- Carl Argila reminded the Board that he records the entire meeting and uploads the video of the meeting to his personal blog. He shared details about his son’s conservatorship, including his wish for the conservatorship to be terminated and asked that more details of his request be added to the minutes.

B. CONSENT AGENDA

All consent agenda items were enacted by one motion and vote.

- The minutes of the July 24, 2024, meeting were reviewed and approved.
- The Board discussed the nomination by the Strategic Development Advisory Committee of Preeti Subramaniam for the office of 2nd Vice President and approved it.

(M/S/C Gonzales & Cruickshank) The Board approved the minutes and accepted the nomination.

C. EXECUTIVE/FINANCE COMMITTEE

Financial Report

Jesse Weller, Executive Director, Presented the Financial Report:

In regional center operations, the allocation based on the E-2 Amendment is projected to meet expenditure projections. Projections include operating continuation cost and expenditures from the prior fiscal year. The operations E-2 allocation for fiscal year 2023-24 is currently at \$51,016,379 with projected expenditures of \$50,140,992.

The year-to-date expenditure is \$43,069,890 with projected remaining expenditures of \$7,071,102. This results in an unencumbered amount of **\$875,387** in regular operations.

The Family Resource Center allocation is projected to meet expenditure projections, resulting in a zero-balance remaining in allocation. The current allocation is \$154,564 with projected expenditures of \$154,564.

The Lanterman Foster Grandparent/Senior Companion program has a current

allocation in the amount of \$1,303,368, staff expect to spend the full amount. The Fairview program is included in this amount.

The Community Placement Plan (CPP) and DC ongoing Workload operations were allocated at 100% in the E-2 amendment.

The Purchase of Service allocation is based on the E-2 amendment in the amount of \$446,843,838. The current month's expenditure amounted to \$31,776,757 bringing the year-to-date expenditure for services to \$396,927,525.

The remaining projected expenditures and late bills are in the amount of \$23,104,961 leaving an unencumbered amount of **\$26,811,352**.

CPP/CRDP POS is a separate line item, SG/PRC is allocated \$980,925 for placement and start-up projects.

Mr. Weller also shared an article from the L.A Times titled the “Nearly \$1 billion in funds left unspent by centers for disabled Californians.”

D. COMMUNITY RELATIONS/LEGISLATIVE ADVISORY COMMITTEE

Karen Zarsadias-Ige, Chairperson, shared that the committee reviewed statewide and local legislative updates as well as the community outreach report.

E. ADVISORY COMMITTEE FOR INDIVIDUALS SERVED AND THEIR FAMILIES

Preeti Subramaniam, Co-Chair, reported that the committee heard from Ronnie Pratts, the On-Duty Floater Manager and his team about their roles and responsibilities.

F. VENDOR ADVISORY COMMITTEE (VAC)

Cris Schlanser, Chairperson, shared about concerns vendors have about the vendor portal that is being created by DDS. The communication is being handled by a third party and that has made some service providers hesitant. There are also escalating concerns about the numbers positive COVID-19 cases rising.

G. STRATEGIC DEVELOPMENT ADVISORY COMMITTEE

Bruce Cruickshank, Chairperson, reported that the committee received updates from Michele Ware, Forward Focus Consultant, and Mr. Weller about the Strategic Plan and Key Performance Indicators.

H. BOARD PRESIDENT’S REPORT

Julie Chetney, Board President, reported the following updates:

- ARCA is hosting the ARCA Academy on September 6-7, 2024. Board members are encouraged to attend.
- There was a discussion initiated by Sam Yi, about the lack of representation of individuals served on the ARCA Board. Mrs. Chetney and Mr. Weller will take the concern to the ARCA.

I. EXECUTIVE DIRECTOR’S REPORT:

Jesse Weller, Executive Director, discussed the following from his Executive Director: (for the complete, detailed Director’s Report, please see the meeting materials folder located in the SG/PRC website)

- Master Plan – Dates of open meetings are as follows:
 - September 18, 2024, in Central Valley (virtual option)
 - October 9, 2024, in San Diego (virtual option)
 - November 6, 2024, Online Only
 - December 11, 2024, Sacramento (virtual option)
 - January 8, 2025, Los Angeles (virtual option)
 - February 12, 2025, Bay Area (virtual option)
 - March 12, 2025, Sacramento (virtual option)
- Assembly Bill 1147 - Require consultation of subject matter experts on “topics that may include, but are not limited to, regional center board accountability and transparency and the evaluation of regional centers, including performance, equity, and diversity.”
- Trailer Bill Language – SB 162 – Remote IPPs/IFSPs - Allowance for remote IPP/IFSP meetings if the individual has been seen in-person in the last 12 months for IPPs and 6 months for IFSPs. DDS to do additional review in 2026.
- Senate Bill 1281 – Self Determination Program - Advancing Equity and Access to the Self Determination Program Act
- Independent Living Services/Supported Living Services, Coordinated Family Support Services, and Social Recreational Vendors Resource Fair – A Fair for Families of Individuals Served on Thursday August 29, 2024
- Launch of New Parent/Family Member (Pilot) - SG/PRC is pleased to announce the launch of a new parent/family member orientation on Saturday September 28, 2024, from 10:00AM-Noon.
- Department of Developmental Services Directive – Social Recreation Services,

Camping, & Non-Medical Therapies - Updates to Welfare and Institutions Code Section 4688.22: Social Recreation Services, Camping Services and Nonmedical Therapies

- Community Coffee with Jesse - Next Event: September 25, 2024, at 12:30 PM
Location: The Roland Center Adult Day Program
- SG/PRC Staffing Statistics – As of July 31, 2024, SG/PRC has 529.5 authorized positions. This total number includes 519 full- time equivalent employees (525 Headcount) and 10.5 vacancies.
- SG/PRC Individual Served Statistics – As of July 31, 2024, SG/PRC served 17,282 individuals.
- SG/PRC Self Determination Program Statistics– As of July 31, 2024, SG/PRC enrolled 194 participants in the Self-Determination Program.

J. OTHER BOARD & COMMUNITY ANNOUNCEMENTS

None

K. EXECUTIVE SESSION

None

Next meeting on Wednesday, September 25, 2024 at 7:15 p.m.

BOARD MINUTES FROM THE AUGUST 28, 2024 MEETING

Submitted by:

Patricia Gonzales, Board Secretary

Date

SAN GABRIEL/POMONA
REGIONAL CENTER

Committee Reports & Information



August – September 2024

**SAN GABRIEL/POMONA VALLEYS
DEVELOPMENTAL SERVICES, INC.
Executive/Finance Committee Meeting Minutes**

September 11, 2024

PRESENT:

Julie Chetney, Board President
Karen Zarsadiaz-Ige, 2nd VP
Trish Gonzales, Secretary
Bill Stewart, Treasurer
Preeti Subramaniam
Bruce Cruickshank, Director

STAFF:

Jesse Weller, Executive Director
Lucina Galarza, Deputy Executive Director
Dara Mikesell, Chief Financial Officer
Elba Moreno, Communications Department
Assistant

GUESTS:

None

ABSENT:

Jaye Dixit, 1st VP

ACTIONS TAKEN BY THE EXECUTIVE/FINANCE COMMITTEE PURSUANT TO SECTION 20.04 OF THE BYLAWS

All actions taken by the Executive/Finance Committee on behalf of the Board of Directors shall be reported at the next meeting of the Board.

The actions taken by the Executive/ Finance Committee at this meeting were:

Approval of Financial Report-

ITEMS DISCUSSED

A. Call to order

Julie Chetney, Board President, called the meeting to order at 7:19pm. A quorum was established.

- The committee reviewed the agenda
Mr. Travis requested that the Excel Transportation contract be removed. The September 11, 2024, agenda was reviewed and approved as amended. **(M/S/C Gonzales & Subramaniam) The committee approved the agenda as amended.**

- The committee reviewed and approved the meeting minutes of August 14, 2024.
(M/S/C Gonzales & Subramaniam) The Executive Finance Committee approved the minutes.

B. Public input: None

C. CONSENT AGENDA

Contracts for Review

Hortencia Tafoya, Director of Clinical Services, presented the following contract:

- Ubuntu Psychological Services
- Clarity Psychological Corporation

Tim Travis, Associate Director of Community Services, presented the following contracts:

- Vocational Innovations
- OPARC
- HASU
- ESSC- Kirkwood
- ESSC- Prospero

(M/S/C Stewart & Zarsadiaz-Ige) The committee approved recommending the above-mentioned contracts for the review and approval of the Board.

Financial Report

The Financial Report was not presented, Mrs. Mikesell requested a pause in presenting the financial report in September as there is not enough data.

E. BOARD PRESIDENT'S REPORT

Julie Chetney, Board President, provided the following updates:

- Agenda for upcoming Board Meeting – September 25, 2024: Will not be a training meeting.
- ARCA Academy was held on September 6-7, 2024. Several of SG/PRC's Board Members attended this session. Ms. Chetney will present a summary for those who were not in attendance.

- Agenda for Executive Finance Committee Meeting – October 9, 2024: Financial Report, Contracts

F. EXECUTIVE DIRECTOR’S REPORT

Jesse Weller, Executive Director, reported the following:

- Department of Developmental Services (DDS), leadership updates– The Governor’s office has appointed Pete Cervinka as acting Director. Michi Gates has stepped into her role as Chief Deputy Director of Program Services. California Health and Human Services Secretary Dr. Ghaly is stepping down effective October 1, 2024, that position will be replaced by Kim Johnson who is currently the Director of Social Services
- AB 1147 Public Records Request Act– Regional Centers could become subject of as of January 1, 2026, ARCA on behalf of the Regional Centers addressed a letter Governor Newsom titled Issues and Concerns, it’s projected to have a ten-million-dollar impact on Regional Centers based on projections of requests that currently come through. The letter also highlights the many areas where Regional Centers already practice full transparency. Governor Newsom will decide by September 30, 2024, at the latest.
- SG/PRC Recruitment Update – There are currently 525 employees and 19 vacancies. San Gabriel/Pomona Regional Center is holding its second Job Fair of the year on October 11, 2024.

MEETING ADJOURNED

The meeting adjourned. The next regular meeting will be held on October 9, 2024, at 7:15 p.m. via videoconference.

CLOSED SESSION – None



San Gabriel / Pomona
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**SAN GABRIEL/POMONA VALLEYS
DEVELOPMENTAL SERVICES, INC.**

**COMMUNITY RELATIONS/ LEGISLATIVE COMMITTEE
MINUTES FROM THE MEETING OF September 11, 2024**

The following committee members were present at said meeting:

PRESENT

Karen Zarsadias-Ige
Joseph Huang
Adriana Pinedo

STAFF

Jesse Weller, Executive Director
Yvonne Gratianna, Communications & Public
Engagement Officer
Salvador Gonzalez, Director of Service Access and
Equity and Community Outreach Team
Elba Moreno, Department Assistant,
Communications

ABSENT

Tina Wright

GUESTS

RECOMMENDED BOARD ACTIONS

The Community Relations/Legislative Committee recommends the following:

None

CALL TO ORDER

Karen Zarsadias-Ige called the meeting to order at 6:02p.m. A quorum was established.

The minutes of the August 14, 2024, meetings were reviewed the date of the next meeting was changed to September 11, 2024, and approved as amended.

M/S/C (Pinedo & Zarsadias-Ige) The committee approved the minutes as amended.

PUBLIC INPUT

None

LEGISLATIVE ISSUES & OTHER INFORMATION

Jesse Weller, Executive Director, presented the following:

Statewide/ Local Updates:

- Master Plan – The Master Plan for Developmental Services, met on Tuesday September 10, 2024, Group 1 looking at ruptures in trust in the systems. Some of the topics that were discussed:
 - Regional Centers and Service Coordinators do not always explain all the services they offer.
 - Pediatricians do not refer families to Regional Centers because they lack knowledge of Regional Center disabilities.
 - High case loads can create a lack of contact, delayed response or canceled appointments.
 - Inconsistency among Regional Centers.
 - There is a culture of “no” at Regional Centers
 - Staff giving out wrong information.

Mr. Weller expressed to Group 1 that it is important not to make assumptions about what the community wants, encouraged all Regional Centers to assess and work with their communities to understand what they want, what it would look like for them to have trust.

- SDP– A bill by Disability Voices United trying to make the process less bureaucratic, to give families more autonomy. They want the process to be more person centered for more choices to be honored.
- AB 1147– Regional Centers would be subjected to the Public Records Act. ARCA on behalf of the Regional Centers addressed a letter Governor Newsom titled Issues and Concerns highlighting workload impact, inadvertent privacy breaches.

Yvonne Gratianne, Communications & Public Engagement Officer presented the following:

- The Richard D. Davis Foundation 36th Annual Golf Tournament took place on September 9, 2024, it was a sold-out event. Positive feedback was received, more information will be sent to the community once the final numbers are available.
- Vendor Fair– The first in person Vendor Fair after the Covid-19 pandemic was held on August 29, 2024, and was very well attended. In addition to the vendors there were SG/PRC tables for the families to receive information, among them was the Service Access and Equity department, the Advocacy Liaison as well as a Board Director.

- SGPRC Job Fair – As a part of the Strategic Planning efforts the San Gabriel/Pomona Regional Center is holding its second Job Fair of the year on October 11, 2024.

COMMUNITY OUTREACH-UPDATE

The Community Outreach/Compliance Department staff presented the following:

Jessica Wilson, Deaf and Hard of Hearing Specialist

- Promoting the third round of ASL classes.
- The first DeafPlus Parent support group was held via Zoom at the end of June.
- The first in-person gathering for deaf and hard of hearing families and individuals served will take place towards the end October, a flyer will be provided with more information.

*(The full report is attached to these minutes) **

ADJOURNMENT:

The next meeting will be on September 25, 2024.



San Gabriel / Pomona
Regional Center

Service Access and Equity Department Monthly Report

September 5, 2024

Salvador Gonzalez

Director of Service Access and Equity

Service Access and Equity Team

Contact Information

Name	Title	Phone	Email
Salvador Gonzalez	Director of Service Access and Equity	(909) 710-8814	sgonzalez@sgprc.org
Josefina Martinez	Community Outreach Specialist	(909) 710-8817	jmartinez@sgprc.org
Amos Byun	Community Outreach Specialist	(909) 710-8815	abyun@sgprc.org
Nora Perez-Givens	Education Specialist	(909) 710-8820	ngivens@sgprc.org
Tiffany Loong	Language Access Specialist	(909) 710-8827	tloong@sgprc.org
Luz Rodriguez-Uribe	Language Access Specialist	(909) 710-8828	lrodriguez@sgprc.org
Maria Vargas	Foster Grandparent/Senior Companion Manager North	(909) 710-8822	mvargas@sgprc.org
Wendy Hemminger	Foster Grandparent/Senior Companion Manager South		wendy.hemminger@dds.ca.gov
Jessica Wilson	Deaf and Hard of Hearing Specialist	(909) 710-8823	jwilson@sgprc.org
Marilyn Carmona	Executive Assistant	(909) 710-8816	mcarmona@sgprc.org

Josefina Martinez, Community Outreach Specialist

Parent's Place-REACH Support Group: Josie was invited by Tavia Lawson from Parent's Place to participate and present at the REACH Support Group, via zoom on 8/1. Josie presented information on upcoming presentations through our Community Information Forum and Special Education series by Nora Perez-Givens. Josie also shared information on the Transition Summit and Creating Leadership Among Parents workshops. Josie encouraged families who may not be signed up for our e-news letter to sign up and a link was provided. Josie answered some questions and also provided her direct contact information for those families who may need additional support.

Community Outreach: On 8/8 Josie and Luz attended Charter Oak Unified School District Back to School Resource Fair. Josie and Luz provided information on services and support offered by our center. Families already with our RC were provided with handout on upcoming presentations such as CIF and Special Education Trainings. Josie and Luz both provided their business card to families that may need additional support.



Hispanic Community Gathering: Josie attended the Hispanic Gathering on 8/17 at Girasol Mexican Cosina in the city of Monrovia. Families who were in attendance were provided with 2022-2023 POS data and information on the Self-Determination Program. Also present at this event was Daniela Santana and Jesse Weller. They both addressed families in attendance and provided information about the importance of working with the RC for services and support. Josie met several of the families in attendance and extended support to them and provided her business card.

Monthly Community Meeting: Josie continues to attend the monthly community meetings which are used to communicate important and crucial information to our community served. Josie was present during August's meeting on 8/20 to provide support and left her information in the chat for any family or community member that needed additional information about what was shared.

Community Information Forum: Josie attended August's Community Information Forum where Nora-Perez Givens presented on Special Education Terms to Know and Generic Resources. Josie helped with managing the chat and supporting Nora.

Resource Guide: Josie and the SAE team have successfully finalized the Resource Guide and submitted it for printing. SAE received 2,000 copies to be shared with families, community partners, advocates, and community-based organizations.

SDP Conference: Josie along with other members of the SAE Team are working with the SDP Team to put an SDP conference together for families that are either a part of SDP or are interested in beginning the process of transitioning into SDP. Currently the team is working on a Save the Date flyer and conference agenda.

New Family Orientation: Josie along with members of the SAE Team have been working on putting together a New Family Orientation Day for families new to the regional center. The focus of this event is for families to become better acquainted with our regional center, staff, understanding of departments within the regional center, specialized positions and connect them with resources. The event will be on 9/28 from 10:00-12:00 p.m. at the regional center assembly room.

Amos Byun, Community Outreach Specialist

A. Promoting Service Access & Equity For All Receiving Regional Center Services

- **SG/PRC Resource Guide** – On 8/16/24, BDA (Blue Dragon Ad) delivered the English version prints of SG/PRC Resource Guide. It was first officially distributed at the SG/PRC Vendor Resource Fair on 8/29/24. Spanish, Chinese, Korean and Vietnamese version will be translated, printed, then distributed as soon as possible.
- **Filipino Parent Support Group** – On 8/10/24, Amos facilitated and participated in Annual Summer Filipino Support Group Picnic and Workshop.
- **Community Information Forum (CIF) 2024 #9: IEP Basics, A-Z Terminologies** – On 8/22/24, as a part of CIF 2024, CIF #9: A-Z Terms to Know When Advocating for Students with Disabilities was presented through Zoom Meeting by Nora Perez-Givens, Education Specialist.
- **Administrating Creating CIF Video** – On 8/22/24, Amos administrated voice recording the CIF workshop at SG/PRC Broadcasting Room with Nora, speaker, and Phillip Loya's supporting.
- **CIF 2023/2024 Video Promotion** – On 8/22/24, Amos played Spanish subtitled CIF 2023 video at the SG/PRC Resource Fair and provided flyers for participants to view through QR code links. Amos also provided ADEPT ABA and UMCD fliers as well. Amos will promote CIF 2023/2024 videos, ADEPT ABA Modules, and Understanding My Child's Disability using updated and translated flyers by sharing flyers at all of other outreaching events and sending emails as requested by families and community members.
- **Person-Centered Conversation (PCC)** – In the month of August 2024, Amos had 10 PCCs with 6 Korean families including 2 clients, 10 family members, monolingual Koreans through telephone calls and in-person meetings.
- **Translation for Korean Families** – Amos completed reviewing and correcting Korean translations for SAE Department events including CIF #9, New Family Orientation, SDP Conference and other documents for LACC team. Amos continued to provide Korean translation and interpretation as it was requested by SG/PRC staff for intake and POS process.

- **DDS/CHLA PRE/POST COVID EI Participant Research** – In August 2024, Amos continued participated in weekly and needs based Zoom meetings to provide data updates to CHLA research team and also continued providing support on completing database updates and corrections through emails or telephone calls.
- **Providing Supports for Analyzing Enhanced Caseload Progress:** In August 2024, Amos continued providing the data analyzing spreadsheet and other supports with SAE director, two Specialized Services managers and other staff.

B. Community Outreach to Promote Service Access & Equity

- **CHLA Transition Summit 3** – On 8/9/24, Amos participated in CHLA Transition Summit 3 via Zoom to promote SG/PRC parent/community training modules by sharing flyers.
- **DDS CBO and Regional Center Cultural Specialist Zoom Meeting** – On 8/16/24, Amos participated in regular DDS Equity Partners and Regional Center Cultural Specialist Zoom meeting. Seesaw Communities presented SAE Granted projects at the meeting.
- **OPTIONS For Learning Interview** – On 8/16/24, Amos participated in filming promotional video for OPTIONS For Learning with Sal for interview at local OPTIONS program location in Los Angeles.
- **Hispanic Community Gathering** – On 8/17/24, Amos provided support for Hispanic Community Gathering in Monrovia by providing technical supports and short presentation for CIF videos, ADEPT ABA, and UMCD modules.
- **Filming Interviews for Self Determination Conference** – On 8/16/24 and 8/17/24, Amos administrated filming interviews of two clients and four parents at SG/PRC Family Waiting Room with BDA for creating interview video for SDP Conference in October, 2024.
- **DMH Korean Community Leader Conference** – On 8/22/24, Amos provided Information Table for DMH Los Angeles Korean Community Leader Conference for over 50 Korean community leaders and over 30 DMH staff and promotors at DMH LA Headquarter Conference Rooms.
- **SG/PRC Vendor Resource Fair:** On 8/29/24, Amos provided Information Table with CIF 2023/2024 video presentation. Amos also promoted all of 2023/2024 CIF videos, IEP Trainings, ADEPT ABA Modules, UMCD modules by providing flyers and sharing information in person with other SAE staff, Jessica Wilson, Nora Perez-Givens and Tiffany Loong at SG/PRC.

8/17/24, Filming SDP Interview for SDP Conference



8/29/24, SG/PRC Vendor Resource Fair



8/16/24, OPTIONS For Learning Interview



8/22/24 DMH Korean Leader Conference



Nora Perez-Given, Education Specialist

The Education Specialist assists regional center staff, families, and community partners with questions related to educational matters for students ages 3 and up to include post- secondary school years.

Upcoming Trainings

Date	Time	Training Topic	Audience
September 16	11-12	504 Plan or IEP- Which is best based on student need	Parent Training *
September 18	10:30-12	Education Advocacy Training	Parents going through SG/PRC Intake Department
September 26	1:30-3	IEP Training Series 3 of 3 sessions- Understanding the IEP Document	Preschool Units Staff
October 7 th	11-12	Assistive Technology and IEP's	Parent Training *
November 6 th	10:30-12	Education Advocacy Training	Parents going through SG/PRC Intake Department
November 18 th	11-12	Special Education- Parent Rights	Parent Training *

*2024 Virtual Training Sessions for parents provide participants with the fundamental knowledge about Individuals with Disability Education Act (IDEA), Section 504 Rehabilitation Act and advocacy skills to assist parents when advocating for their child’s educational need. Interpreter services are available to parents in a variety of languages during the parent training sessions. Contact Nora Perez-Givens at ngivens@sgprc.org for an electronic copy of the 2024 virtual parent training calendar for San Gabriel/Pomona Regional Center parents which contains zoom link.

Meetings related to supporting individuals with their education:

Consults completed	31 (school break/portion of summer)
School Meetings attended (IEP's/504/ SST/Resolution type meetings)	2 (school break/portion of summer)

Presentations/Trainings/Outreach/Networking Completed

August 12th (9:30am- 11:30) - Nora Perez-Givens **provided** face to face **training to SG/PRC new staff at New Staff Orientation**. During this session participants learned about the following: How schools help students; IEP's and 504 Plans; What is an IEP; IEP Team; Types of IEP meetings; What happens at IEP meetings; Special education eligibility and educationally necessary and educationally relevant; present levels of performance and annual goals; Least Restrictive environment; accommodations/modifications; services; continuum of placement; Steps in the IEP process; IEP consent; special education timelines; IEE's; Laws related to 504; Who is eligible for 504 plan; who creates 504 plan; what is included in the 504 plan; how often do 504 teams meet; Regional Center support regarding educational matters; Role of service coordinator plus resources.

August 22nd (11-12pm)- As part of SG/PRC's Community Information Forum, Nora Perez-Givens, **provided virtual training to the regional center community**. The **topic of the training was "Special Education- Terms to Know/Generic Resources"**. Participants at this training learned about A-Z terms to know when advocating for students with a disability within the K-12 Educational system. Attendees learned about terms often used within school meetings related to IEP's and 504 plans. Additionally, participants had access to a list of educational resources often used when advocating for a child with a disability related to school matters. There was a total of 42 participants in attendance.

August 26th (11:00 am-12:00pm)- Nora Perez-Givens **provided virtual training for parents**. **The topic of training was "Effective Communication in the IEP Process"**. Participants at this training learned about: What is a partnership and how to be a partner; what is advocacy and how to advocate; what is being assertive and how to be effective; effective communication components; strategies to having an effective communication within IEP meetings; Barriers that create adversarial communication; bridges to improve communication; and building blocks for successful IEP meetings . There was a total of 12 participants in attendance.

August 26th (1:30pm-3:00pm)- Nora Perez-Givens, Education Specialist and Angie Luu, Early Childhood Development Specialist **provided IEP face to face training series session two of three on the topic of "What to do when a student does not qualify for special education" to regional center pre-school units staff**. Training attendees learned: Special education eligibility; understanding the evaluation; what parents can do if child does not qualify for special education; what is an IEE; what is a student study team/response to interventions; what is a 504 Plan; letters requesting for special education evaluations. There was a total of 36 participants in attendance.

Tiffany Loong and Luz Rodriguez-Uribe,
Language Access and Cultural Competency Specialists

- **Translation & Interpretation**

During the month of August 2024, Tiffany and Luz continued their work toward ensuring SG/PRC's interpretation and translation needs were being met. They continue to coordinate all interpretation for any training or meeting for the community and in addition and supporting support groups and or equity partners with

their interpretation needs as well. The following meetings or trainings were supported with interpretation for this month: SG/PRC Monthly Community Meeting; Community Information Forum on Special Education Terms and Generic Resources; SG/PRC Board of Directors Meeting; Parent Education Training--Effective Communication in the IEP; Hispanic Community Gathering; SDP/LVAC and the CHLA Transition Summit III. For the latter event, SG/PRC collaborated with CHLA to provide interpretation for their summit. The event was held on 8/9/2024 and Luz and Tiffany arranged to have ASL, Chinese, Korean, Spanish and Vietnamese interpretation provided during the full virtual event.

The LACC team continues to support the translation of any SG/PRC pamphlet, Flyer, form, and communications to families. Tiffany and Luz collaborate with other departments and support them with translation needs as requested. Some translations for this month included Community Information Forum #9 Flyer on Special Education Terms Generic Resources; Lanterman-Prov Eligible-Inactivation Letter; SDP conference Save the date; Sub Minimum Wage Transition Plan; New Family Orientation; A.Z DS 1820 non licensed respite letter; SG/PRC Resource Guide; SG/PRC Board Recruitment; DDS Approved Training Updated POS Policy; SG/PRC Lanterman Intake Application; Education Specialist Advocacy Training--Admissions and Assessment; Survey Consent Fillable; Living Options for Adult Rev 2024; and New Family Orientation Welcome Letter. The Language Line continues to be a resource SG/PRC staff can use for interpretation support during phone calls. LACC has paid out \$17, 397 from January to July 2024 for interpretation support for SG/PRC staff with non-English speaking families of the Regional Center.

	August 2024	Total to Date
Translations	50	253
Interpretations	29	226
Language Line Usage	July: \$1166.73	\$17,397.87

Outreach Events:

Through LACC funding, Tiffany and Luz organize Community Gathering for varies ethic groups. In August, we organized the Hispanic Community Gathering in Monrovia for which 20 individuals attended and they were provided information on the 2022-2023 Purchase of Service Data; Self Determination and Education Services. A Spanish interpreter was present to support the native Spanish speaking attendees, and the families were able to meet SG/PRC Executive Director Jesse Weller, SEA Director, Salvador Gonzalez and Director of Client Services, Daniela Santana, among other SAE





& SDP staff and ask questions and share their concerns over a nice dinner.

During this month, Luz had the opportunity to attend and outreach event with Josefina Martinez, SG/PRC Community Outreach Specialist at the Charter Oak Unified Resource Fair in which they met with individuals from the community to provide resources for families already with the Regional Center and to other community members information on what Regional Center does and how go through the intake process.



Tiffany attended CHLA Transition Summit as a support since LACC funded all interpreters to this event. Tiffany also attended Alma Family Service Back to School event along with Education Specialist Nora, where they met hundreds of families and shared SG/PRC brochures and information.

SG/PRC hosted a vendor resource fair and Tiffany attended along with Outreach Specialist Amos Byun, DHH Specialist Jessica Wilson and Education Specialist Nora Perez-Givens.



- **Case management support and Bridging Family back to Case Management**

Luz and Tiffany continue to provide support to staff in terms of finding translation/interpretation resources or need to look for SG/PRC translated materials. Luz assisted a parent attending the Hispanic Family Gathering and supported her bridging her back to her Service Coordinator and manager and providing her information on applying for SSI benefits for her young son.

	August 2024	Total to Date
Case Management Support	3	18
Bridging Family	2	21

- **LACC Reporting & Claims**

Luz and Tiffany continue to complete a monthly report to DDS, listing the Outreach Events, Language Resources Developed and all accounting transactions reported on the Claims from the previous month. This form is completed and submitted for DDS to track these mentioned areas and ensure the grant funds are being used. The LACC 22-23 grant was exhausted by the end of June 2024 and currently await the allocation for 24LACC FY to continue working on the LACC projects. Luz and Tiffany continue to monitor all the DDS communications to stay informed of the updates and changes for the LACC budget. They continue to oversee the budget expenses and with the possibility of the LACC grant, continue to develop more ways to connect directly with the community. Luz and Tiffany continue to work closely with SG/PRC controller Rosa Ham to make sure SG/PRC submit monthly LACC claims to DDS in a timely manner and that all invoices are paid out to vendors. In addition, Luz and Tiffany attend the LACC monthly office hours to continue to stay informed on DDS updated related to LACC and convene with other LACC specialists from other Regional Centers.

- **Cultural Humility Training**

The All-Staff Cultural Humility Trainings required by DDS began in April 2024. During this reporting period, the second in-person staff series of training courses were held. The last two sessions of the series will take place in October and November 2024. In addition, LACC has partnered with the SG/PRC training department to continue to work with CircleUp and develop training for incoming new staff and scheduling it periodically throughout the year. An initial meeting was held to discuss potential dates for training LACC team will continue to work with the training provider to also collect post surveys and document the results in LACC Grant Vantage Report.

- **Community Information Forum**

Luz and Tiffany oversee the Community Information Forum Presentations for 2024. During this reporting period, the last of the Community Information Forums for 2024 was held and it was on Special Education-Terms to Know/Generic Resources. During the month of July, the CIF topic was “Employment Services.” Luz and Tiffany secure interpreters in the languages: ASL, Chinese, Korean, Spanish, Vietnamese for all presentations, run the zoom meeting and will continue to coordinate the Community Information Forum for 2025 and will be reviewing pertinent topics, presenters and create a new annual CIF calendar for 2025 to share with the community.

Maria Vargas, Foster Grandparent/Senior Companion Manager North and Wendy Hemminger, Foster Grandparent/Senior Companion Manager South

North	South
Total volunteers: 47	Total volunteers: 46
Individuals served: 94	Individuals served: 92
Total hours served: 3,901	Total hours served: 3,940

For the month of August, we had a total of 93 volunteers serving 186 individuals for both FG/SCP programs. Volunteers from the SGPRC-North were provided training on the updated 2024-2025 volunteer handbook. Volunteers were provided with information regarding upcoming in-service trainings for the remaining of the year. SGPRC-South volunteers were trained in wheelchair safety for caregivers, pedestrian safety, and the Autism School Community Tool Kit. Managers from both programs attended our DDS monthly meeting as well as training for our volunteer database system through America Learns. Managers continue to collect Performance Measure Assignments for this current fiscal year. Performance Measure Assignments assist in identifying the goals that volunteers will be focusing on with each of their assigned individuals throughout the year. At the end of the fiscal year, data is collected and submitted to DDS for a collective report submitted to AmeriCorps Seniors. SGPRC-South program manager renewed several Memorandum of Understanding which are used as an agreement for volunteer services through the Foster Grandparent/Senior Companion Program and the school or program utilizing volunteer services. August volunteer birthdays were celebrated after respective in-service training.

SGPRC- North August Birthdays: Cheryl J., Teresita E., and Asuncion N.



Jessica Wilson, Deaf and Hard of Hearing Specialists:

American Sign Language Classes:

Fall ASL classes for families will begin September 9th and September 11th. There are two classes offered, a beginner class and an intermediate session. Jessica developed an ongoing series of ASL classes for families and is planning for the series to be an ongoing project. These courses are taught by a teacher experienced in ASL and working with individuals with disabilities and the goal is to build a community of signers. The curriculum ranges from beginner to intermediate and teaches signs that will help families communicate with their deaf, non-verbal or hard of hearing children or loved one in everyday settings.

June Registration: 120

2. Is your child or family member served by the San Gabriel Pomona Regional Center?

[More Details](#)

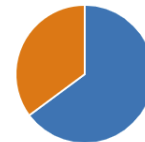
[Insights](#)



September Registration: 80

2. Is your child or family member served by the San Gabriel/Pomona Regional Center?

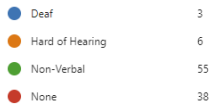
[More Details](#)



3. Is your child Deaf, Hard of Hearing or Non-Verbal?

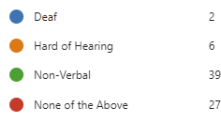
[More Details](#)

[Insights](#)



3. Is your child/loved one Deaf, Hard of Hearing or Non-Verbal?

[More Details](#)



Community Outreach Connections:

Jessica made two community partner/outreach connections. On 8/29 Jessica visited the offices of SCIL Service Center for Independent Living in Claremont to attend their open house and new office opening. Jessica also visited Communication Services for the Deaf (CSD) office in Claremont to visit their new office opening and met with California Connect services.

Jessica attended the SGPRC Vendor Resource Fair and made connections with families and vendors on 8/29.

Deaf and Hard of Hearing Support Group:

On June 26th, Jessica held the first Deaf and Hard of Hearing parent support group via Zoom. The goals of this group are to develop a community of parents and individuals served, to discuss service needs and unique language and cultural challenges. There were 10 families in attendance and the outcome of the meeting was positive. **The next meeting will be an In-person gathering for families and individuals to meet other families, socialize and develop a community. This will be held on October 19th, 2024.**

SC Consultations/support and community support:

Jessica provides ongoing support to Service Coordinators and Families in many areas. In the month of August, Jessica supported by referring a family to OT/PT services for their child as well as assisted in setting up interpreters for the therapy sessions. Jessica also assisted in finding a resource for a tactile Deaf/blind caregiver

resource. In addition, Jessica shared community resources to a Deaf individual to attend events as well as provided ASL learning resources and opportunities.

August:

SC Consultations/individual support:	7
Interpreting Referrals:	2
Total:	9

Trainings Attended

- 8/14 Assistive Technology Training
- 8/27 Hands and Voices IEP Advocacy Training for DeafPlus
- 8/28 Evidence Based Hearing Screening

Special/upcoming projects:

- Housemate Matching Tool Statewide Workgroup with DDS meetings
- Vendor Training Workgroup for Deaf and Hard of Hearing Specialists meetings
- Deaf and Hard of Hearing Resource Guide
- In Person Gathering for Deaf and Hard of Hearing Individuals and Families
- Lead-K Presentation to families in October

2023-24 SG/PRC SAE Grant Equity Partners

Regional Center Recommendations and Plan to Promote Equity

Organization Name/Project Title	Project Description/Contact Information	Approved Award/ Approved Duration	Population Focus/Language
Access Nonprofit Center	Increase intervention services & supports for black babies in NICU & clinical settings. Contact: Ardena Bartlett; ardenab@accessnonprofit.org	\$150,000/ 18 months	African American (English)
Being Built Together	Community connector program to expand services access for Korean-speaking families. Contact: Jinsook Baek contact@bbtus.org	\$475,000/ 24 months	Korean (Korean)
Chasing 7 Dreams	Increase early intervention awareness to minority, low income, and BIPOC parents and caregivers. Contact: Tenika Doyle tenika@chasing7dreams.org	\$275,000/ 24 months	African American, Cambodian, Chinese, Filipino, Hispanic, Hmong, Indian, Japanese, Korean, Mien, Native American, Pacific Islander, Vietnamese, Sri Lanken, Hawaiian, Samoan, Arabic, Caucasian.
Children's Hospital Los Angeles	Pediatric navigator project for Native American and multi-racial families Contact: Dr. Mirzaian, Christine cmirzaian@chla.usc.edu	\$875,000/ 18 months	African American, Cambodian, Chinese, Filipino, Hispanic, Hmong, Indian, Japanese, Korean, Mien, Native American, Pacific Islander, Slavic, Vietnamese.
Disability Voices United	Education and training program in leadership for people with disabilities and their families Contact: Judy Mark judymark@dvunited.org	\$325,000/ 18 months	African American, Cambodian, Chinese, Filipino, Hispanic, Hmong, Indian, Japanese, Korean, Mien, Native American, Pacific Islander, Ethiopian Vietnamese.
Seesaw Communities, Inc.	Cultural pathway for competitive employment for self-advocates in the Korean community. Contact: Rachel Lee rlee@thesc.us	\$250,000/ 18 months	Korean (Korean)
USC UCEDD Children's Hospital Los Angeles Peer-Mentorship & Technical Assistance for Parent & Self Advocate Led CBOs	Peer mentor program to provide technical assistance for CBOs to collaborate and share resources. Contact: Olga Solomon solomon@usc.edu	\$350,000/ 18 months	African American, Hispanic, Native American, Chinese, Japanese, Vietnamese, Mixteco Indigenous.

Enhanced Service Coordination

The Budget Act of 2021/2022 marked a significant commitment to address the needs of underserved and diverse communities. As such, DDS allocated funding for five Enhanced Service Coordinator positions with lowered caseload ratio of 1 service coordinator to 40 individuals with low or no purchase of service (POS) expenditures. By reducing the caseload ratio, the program aims to ensure that the Enhanced Service Coordinator (ESC) dedicates more time and attention to everyone served, fostering stronger relationships and more personalized support.

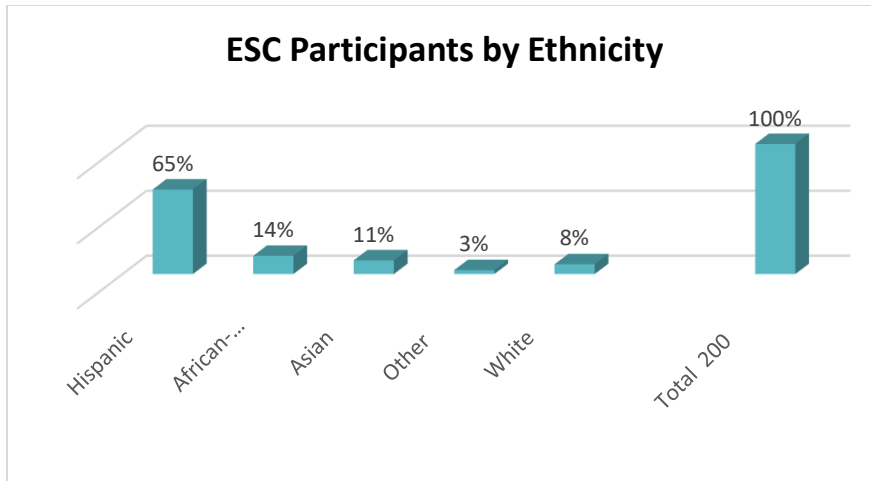
Enhanced Service Coordination 2024-2025

ESC participants are identified in a database generated by the Department of Developmental Services (DDS). Participation in the program is voluntary, with individuals and their families agreeing to a 12-month service period aligned with SG/PRC's fiscal year. They also commit to quarterly visits with their ESC. Through a person-centered approach and enhanced communication, ESCs provide valuable training opportunities, helping individuals and families better understand their diagnosis, the regional center system, the role of their service coordinator, the Individual Program Plan (IPP) process, and the various service delivery models available, including Traditional Funding services, Participant Directed services, and the Self-Determination Program. On July 2024, a new cohort of 200 individuals joined the ESC program. Enrollees for fiscal year 2023-2024 returned to traditional service coordination. Once a participant returns to traditional service coordination, both the ESC and traditional service coordinator maintain communication throughout the year to sustain continuous support for participants.

Demographics

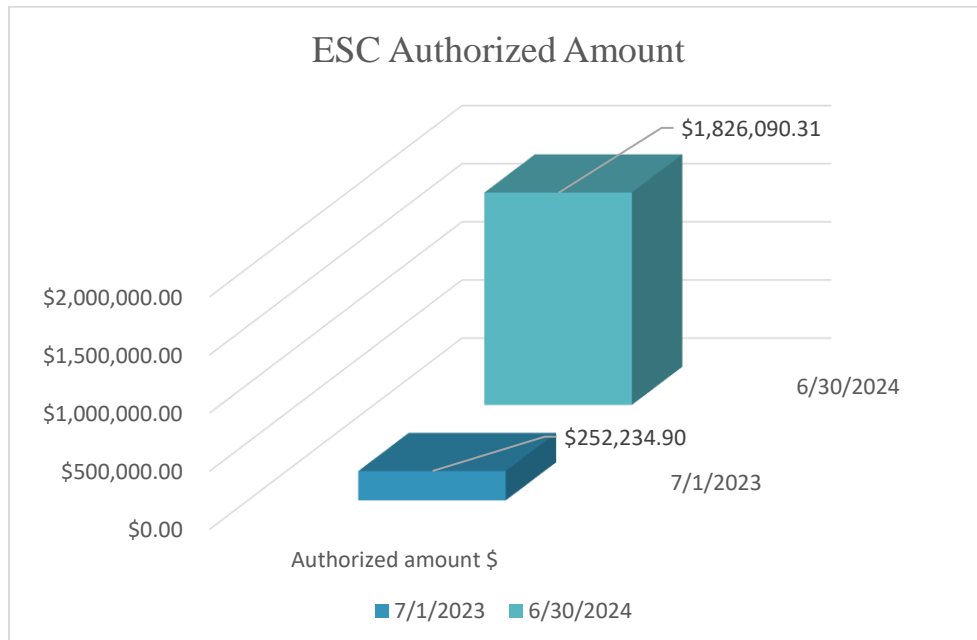
The ESC team is deeply committed to addressing disparities within the systems and services they interact with. The ESC team endeavors to promote equity and inclusivity in all aspects of their work. Through ongoing education, training, and advocacy efforts, they strive to dismantle barriers and create a more equitable and accessible environment for all individuals and families they serve.

As such, the individuals selected to participate in the ESC program for the fiscal year 2023-2024 represent a diverse population, reflecting SG/PRC's commitment to inclusivity and addressing disparities within underserved communities. Among the participants, 65% individuals identify as Hispanic, 14% as African American, and 11% as Asian. It is noteworthy that SG/PRC serves a community where 57% identify as Hispanic, 5% as African American, and 12% as Asian. This demographic breakdown highlights SG/PRC's proactive efforts to ensure equitable access to services and support for individuals from diverse backgrounds. By prioritizing inclusivity and addressing disparities, SG/PRC aims to provide tailored support that meets the unique needs of all individuals within the developmental disability community.



Increase in Expenditures

The efficacy of the ESC program is evident in the significant increase of authorized services. Authorizations indicated what the IPP team agreed to and authorized on behalf of the individual served. SG/PRC has served 400 individuals since the inception of the program in April 2022. Purchase of service authorizations for fiscal year 2023-2024 yield \$1,826,090. The authorized amount for ESC participants in the fiscal year 2023-2024 increased significantly from a baseline of \$252,234.90 to \$1,826,090.31. These figures highlight the program's success as the ESC team focuses on empowering the individuals served and their families with the knowledge and skills necessary to navigate and access essential services and support.



Community Outreach

Community outreach is central to the ESC program's mission. The team hosted a series of Enhanced Service Workshops to provide participants with opportunities to connect, share experiences, and build supportive networks. By covering topics such as available services, resources, and support options, the workshops equip individuals and their families with the knowledge and skills necessary to make informed decisions about their care and support needs. The first workshop event held on October 18th, 2023, focused on navigating through the regional center system. Following, the second workshop was held on January 17th, 2024 with an emphasis on accessing generic resources. The third workshop was held on March 20th, 2024, which concentrated on educational rights, college support, and employment support.

Lastly, the fourth workshop event, The Empowerment Conference was held on May 23rd, 2023, at the DoubleTree by Hilton Hotel in Arcadia, CA. The keynote speakers were: Sal Gonzalez, Director of Service Access and Equity; G. Daniela Santana, Director of Client Services; Hortencia Tafoya, Director of Clinical Services; Aimee Delgado, Clients' Rights Advocate from the offices of Disability Rights California; and Elena Sanchez, Director of Parents' Place. These workshops are carefully crafted to increase awareness of the diverse array of services and resources available both within SG/PRC and the community. By providing comprehensive information and guidance, these workshops empower individuals and families to make informed decisions and effectively access the support they need. The ESC team, in collaboration with Service Access and Access compliance team provide multi layers of communication to keep families informed of Enhanced Service Workshops which include Mailing, Emailing, and Hand Delivering Flyers: Including, text Reminders: Amos Byoun, the Community Outreach Specialist, Multilingual Support: To ensure effective communication, the team made flyers and texts available in multiple preferred languages. LACC Specialists, Luz Rodriguez and Tiffany Loong secured translation of the materials into Spanish, Mandarin, and Vietnamese, accommodating a diverse group of participants.

Self-Determination Program Team

Contact Information

Name	Title	Phone	Email
Sal Gonzalez	Director of Service Access and Equity	(909) 710-8814	sgonzalez@sgprc.org

Specialized Services Unit I

Name	Title	Phone	Email
Yaned Busch	Specialized Services- Special Projects Manager	(909) 710-8637	ybusch@sgprc.org
Yvette Espinoza	Lead Self-Determination Program Support Specialist	(909) 710-8643	yespinoza@sgprc.org
Rhea Chu	Self-Determination Program Support Specialist	(909) 710-8641	rchu@sgprc.org
Brianne Espineli	Self-Determination Program Support Specialist	(909)710-8635	bespineli@sgprc.org
Joanne Hsu	Self-Determination Program Support Specialist	(909)710-8475	jhsu@sgprc.org

Specialized Services Unit II

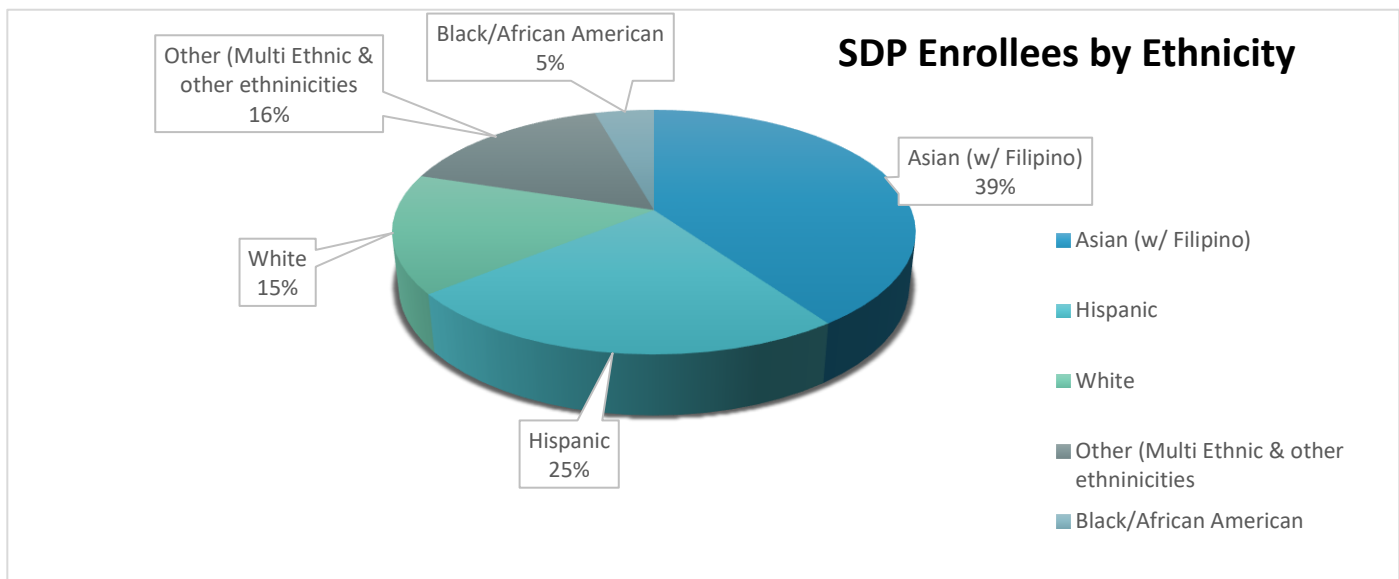
Name	Title	Phone	Email
Jessi Romero	Specialized Services- Special Projects Manager	(909) 710-8651	jromero@sgprc.org
Marlene Alvarez	Lead Self-Determination Program Support Specialist	(909) 710-8469	malvarez@sgprc.org
Kimberly Lau	Self-Determination Program Service Coordinator	(909) 710-8646	klau@sgprc.org
Brenda Leon	Self-Determination Program Service Coordinator	(909)710-8649	bleon@sgprc.org
Adrian Jimenez	Self-Determination Program Support Specialist	(909)710-8781	adrian.jimenez@sgprc.org

Self-Determination Program:

As of August 31, 2024, SG/PRC has successfully enrolled 194 participants into the Self-Determination Program (SDP). SG/PRC enrolled 7 participants since 7/31/2024. SDP is an alternative funding model to traditional services and became accessible to all regional center clients on July 1, 2021. SG/PRC SDP Team develops and promotes training opportunities to further enhance the implementation of SDP for all individuals served by SG/PRC. Additionally, the SDP Team aims to bridge any disparities for underserved communities. Training and support groups are offered in English, Spanish, Chinese, American Sign Language (ASL), and other languages, as needed. Below you will see data on enrolled cases in SDP as of 8/31/2024.

SG/PRC individuals served in SDP by diagnosis and ethnicity

Enrollees by Diagnosis	# of Enrollees	Percentage
Autism	127	65%
Intellectual Disability	44	23%
Cerebral Palsy	15	8%
Epilepsy	6	3%
Other	2	1%
Grand Total	194	100%



SG/PRC Fact Sheet of individuals served by diagnosis, ethnicity and language as of 06/01/2024

SG/PRC Fact Sheet		
Diagnosis	# of Clients	%
Autism	6,444	48%
Cerebral Palsy	1,372	10%
Epilepsy	1,823	13%
Intellectual Disabilities	8,144	60%
Other Dev. Disabilities	1,228	9%

SGPRC Fact Sheet		
Client by Ethnicity	# of Clients	%
Asian w/Filipino	2,200	12%
African American	807	5%
Multi-Cultural	1,515	9%
Native American	22	0%
Other & Unknown	588	3%
Polynesian/Pacific Islands	23	0%
Hispanic	9,809	57%
White	2,211	13%

Individuals served in SDP by language

SDP Enrollees by Language		
Individuals Served by Language	# of Clients	SDP Enrollees
Arabic	20	1
English	12,093	123
Asian	800	48
Spanish	3,242	19
Sign Language	71	3
Total Individuals Served	16,324	194

SG/PRC individuals served in SDP by departments as of 08/31/2024.

SDP	Department	Total	Percentage
	Preschool (3 to 6yrs old)	4	2%
	Family (6 - 14yrs old)	74	38%
	Transition (14 to 25 years old)	51	26%
	Adult (25yrs +)	65	34%
	Grand Total	194	100%

Participant Enrollment 11/1/2019 through 08/31/2024

SDP Enrollees	Total	SDP Year
November 1, 2019	1	
January - December 2020	12	5 th year
January - December 2021	28	4 th year
January - December 2022	52	3 rd year
January - December 2023	51	2 nd year
January - August 2024	50	1st year
Grand Total	194	

SG/PRC SDP Team

The Self-Determination Program at SG/PRC has undergone remarkable development since its inception in July 2021, when it first became available to interested and eligible participants. The program's enrollment has grown at an impressive rate, necessitating an increase in the number of subject matter experts to address the specialized needs of SDP participants. In the past seven months alone, there have been 50 new enrollees, a significant rise compared to the total of 51 enrollees throughout all of 2023, and previous years. With the steadfast support of SG/PRC's Executive Director and the SAE Director, as of July 1, 2024, the centralization of the SDP expanded further by growing the SDP team by two additional positions. Including modifying the role of the SDP SC and Participant Choice Specialists. The roles within the program will be enhanced to match the complexities and intricacies of SDP. SDP Service Coordinators will transition to Self-Determination Support Specialists, and the Participant Choice Specialist-System Analysts will become Lead Self-Determination Program Support

Specialists. This strategic reorganization underscores SG/PRC's commitment to providing exceptional support and resources to SDP participants, ensuring the continued success and growth of the program.

The role of the SDP team is to provide ongoing training and support to SG/PRC staff in navigating the SDP process. Training is delivered via 1:1 with budget and spending plan meetings, revising spending plans, training Independent Facilitators on the SG/PRC system, attending meetings to support families in understanding the role of the Independent Facilitator and/or FMS, and attending meetings to support with SDP-IPP.

The team receives daily calls from SG/PRC staff and daily emails via the SDP Workgroup email system requesting support with the SDP process. These calls vary from assisting SCs with access to SDP material, training on the SDP process, and/or general information in understanding the SDP process, how to explain the SDP process to the individuals served; and accessing SDP material.

Specialized Services (SPS) Managers host monthly Manager Collaboration Meetings with SG/PRC Managers to review DDS directives and SDP trends. SPS Managers present SDP updates and promote training opportunities, support groups, and training tools at the monthly Vendor Meetings, Community Meetings, and the Board Advisory Committee for Individuals Served and Their Families. Including attendance for the DDS bi-monthly meetings with the DDS SDP Manager and staff. Through all these meetings and trainings discussed above, the SDP team collects data on individuals served and their families who are interested in learning more about SDP and potentially enrolling in the program. The list of those interested in exploring SDP averages over 100 individuals. Of the interested-list, 5-10 individuals successfully transition to SDP on a monthly basis.

DDS Meetings and Trainings

SG/PRC SDP-Team attends bi-monthly meetings with DDS for further guidance on DDS directives and to discuss progress in the SDP service delivery model. The last meeting with SG/PRC SDP Team, DDS, Frank D. Lanterman, and Inland Regional Center was held on August 13, 2024.

4/22/2024: [SDP Updated Billing Requirements for Services Billing at "Other Rate"](#)

4/25/2024: [SDP Employer Burden & Other Employment Related Costs](#)

4/25/2024: [SDP Update to FMS Provider Requirements](#)

For additional information and a copy of DDS PowerPoint presentations click [SDP Updates Presentation English](#) and [SDP Updates Presentation Spanish](#)

-DDS also shared there will be additional guidance regarding "Vacation Time off," for now it is up to the regional center planning team. DDS continues to hold SDP office hours for group discussions about any concerns or questions that may arise in the SDP program.

6/14/24: Self Determination Program Updated SANDIS Reporting Requirements

-Effective June 17, 2024, the following reporting elements will be available in SANDIS: 1. Date orientation completed 2. Orientation provider 3. Date of initial budget meeting 4. Date individual budget certified by regional center 5. Budget adjustments (a. Date of change b. Reason for change c. Budget change (increase, decrease, no change)

-DDS reviewed the Trailer Bill with pending updates with regional center responsibilities. They mentioned they are making visits to every Local Volunteer Advisory Committee meeting with an advanced invitation. DDS is

updating its website's FMS contact list and mentioned an FMS provider, PPL, is returning soon. SG/PRC notified DDS about Cambrian (FMS) extending transition dates from the original target date of 7/1/2024 to 9/1/2024 due to FMS's new staff training. The next meeting SDP call with DDS, Inland RC, and Frank Lanterman RC is scheduled for October 8, 2024.

July 2024 DDS SDP Directives:

DDS released a new directive on July 2, 2024, with specific guidance on timelines and availability for different payment options for Initial Person-Centered Plan (PCP) and SDP Pre-Enrollment transition supports. Providers, often an Independent Facilitator, may select one of the following payment options when transitioning potential SDP participants:

1. Payment for Initial PCP under service code (024) and pre-enrollment services under General SD supports vendors (099) - or payment under Participant Directed Services (PDS-099).
2. One-time payment of \$2,500 (service code 024) for both the Initial PCP and pre-enrollment transition support.

- [Initial PCP and Pre-enrollment Transition Supports](#)
 - [Enclosure A – Service Definition – General Self-Directed Supports](#)
 - [Enclosure B – General Self-Directed Supports Through Participant-Directed Services Guide](#)
 - [Enclosure C – Initial Person-Centered Plan and General Self-Directed Supports Sample Invoice Template](#)
- [SELF-DETERMINATION PROGRAM: ANNUAL REGIONAL CENTER REPORT ON THE LOCAL VOLUNTEER ADVISORY COMMITTEE](#)
- [SELF-DETERMINATION PROGRAM: UPDATED GOODS AND SERVICES](#)
 - [Enclosure A](#)
 - [Enclosure B](#)
 - [Enclosure C](#)

SDP Statewide Meeting with ARCA

The SDP Team participates in quarterly SDP Statewide Meetings with ARCA and SDP Leadership Team representatives from all 21 regional centers. This meeting was held on August 14, 2024, to review the further implementation of DDS directives and other topics such as common trends, spending plan revisions, and resolutions of Notice of Actions. The next meeting is scheduled for November 20, 2024.

California State Assembly

June 11, 2024, the California State Assembly reviewed two Senate Bills to enhance the Self-Determination Program:

Senate Bill 1281- Advancing Equity and Access in the Self-Determination Program Act-would establish an administrative process to simplify and streamline the procedures for enrolling participants and assisting them in remaining in the Self Determination Program (SDP).

Senate Bill 1463 – the bill would require the Governor to appoint a Deputy Director of Self-Determination, responsible for overseeing the successful implementation and operation of the program.

Self-Determination Implementation Funds

Welfare and Institution Code section 4685.8(f), allocated funds to regional centers to support implementation of the Self-Determination Program. Specialized Services Managers, Yaned Busch and Jessi Romero, and the Director of SAE work collaboratively with the Local Voluntary Advisory Committee (LVAC) to develop training opportunities and support groups to enhance the implementation of SDP. The LVACs play an important role in the implementation and oversight of the SDP. The regional centers and LVAC work collaboratively to prioritize the use of available funds to meet the needs of participants in their local area. Funds may only be expended after agreement is reached on local needs.

Self-Determination Implementation Funds

2021-2022 Self-Determination Program Implementation Funds- Special Projects

\$77,520.00

Project Name	Provider	Contact Person	Brief Description	Contract Dates	Contract Cost	Balance
						\$77,520.00
The Waiting Room	Education Spectrum	Cathy Gott & Julie LaRose	SDP Support Group	7/25/2022 to 3/15/2024	\$20,832.00	\$56,688.00
SDP Training Series: FMS	Aveanna	Olivia Gonzalez	How to be an SDP employer	9/1/2022 to 8/31/2024	\$17,145.00	\$39,543.00
Technology for SDP	Parents' Place	Elena Sanchez	Technology assistance to SDP families	7/1/2023 to 6/30/2024	\$20,086.87	\$19,456.13
SDP Conference	Le Meridien Pasadena Arcadia	Lara Mace	Informative Workshop for SDP Participants	10/18/2024	\$15,362.5	\$18,678.29
					Total Funds Expended	\$73,426.37

Waiting Room by Education Spectrum

The final meeting for this contract concluded on September 21, 2023. However, a new contract is reflective in 2022-2023 SDP Implementation Funds. SDP Team partnered with Education Spectrum in developing “The Waiting Room” support group. “The Waiting Room” provides a safe place to share, listen, and learn for SDP participants, families, parents/caregivers, and those interested in SDP. These meetings are held on the 3rd Thursday of each month.

The SDP Training Series: The Financial Management Service (FMS)

SG/PRC partnered with Aveanna to bring our community a training series to empower participants and those interested in SDP to understand the role of the SDP Financial Management Service (FMS) agency and the participant’s role as the SDP Employer. Popular sections of the training included presentations related to the overview of FMS models, tips for selecting an FMS, and the development of the spending plan. The training included a 1-hour clinic for additional support to answer questions and/or to receive further clarification. The Training Series: FMS was offered in English, Spanish, Chinese/Mandarin, and other languages such as American Sign Language (ASL). Aveanna successfully trained over 170 community members. The final training series concluded on October 25, 2023.

Technology for SDP by Parents’ Place

In collaboration with Parents’ Place, the project “Technology for SDP” officially started on July 1, 2023. Parents’ Place began accepting referrals on August 1, 2023. A flyer in English, Spanish, Mandarin, and Vietnamese is available to the community. As of May 31, 2024, a total of 11 individuals/families were successfully referred for technological assistance. This project sunset on 6/30/2024. Parents’ Place did not expend all the funds per the contract.

Unused funds are \$19,456.13. With the agreement of the LVAC, SGPRC utilized the remaining funds towards SDP conference scheduled for October 2024.

2022-2023 Self-Determination Program Implementation Funds-Special Projects
\$93,152.28

Project Name	Provider	Contact Person	Brief Description	Contract Dates	Contract Cost	Balance
						\$93,152.28
SDP Training and Coaching Services	Healed Women Heal	Tracy Evanson	Supplemental training for SDP orientation	8/1/2023 to 3/15/2025	\$30,960.00	\$62,192.28
SG/PRC SDP Video Voice Overs	Education Spectrum	Cathy Gott	SDP training video voiceovers	11/01/2023 to 3/15/2025	\$30,800.00	\$31,392.28

The Waiting Room	Education Spectrum	Cathy Gott	SDP Support Group	12/04/2023 to 3/15/2025	\$20,832.00	\$10,560.28
				Balance		\$10,560.28

SDP Training and Coaching Services

Training will be provided by Healed Women Heal. This training is a supplement to SDP orientation. Many of our families require additional training after attending the SDP orientation. The training will focus on bridging the gap in understanding the SDP enrollment process. Many families complete the orientation and find themselves having more questions about the SDP process. The participants will increase their understanding of SDP which will further empower them to manage their relationships with their Independent Facilitators, the Regional Center, and the financial management services. This training is a 4-week series. Healed Women Heal completed two training series. The first series took place 1/22/24 through 2/14/24 and the second series 6/1/24 to 6/24/24. Training sessions were held on Mondays and Wednesdays and Saturdays and Mondays, respectively. Spanish training sessions were held by Spanish speaking trainers. However, each training session was offered in various languages. SG/PRC community members and individuals served by other regional centers were in attendance.

SG/PRC SDP Video Voice Overs

The SDP Team continues to collaborate with Cathy Gott of Education Spectrum to begin SDP Training video voiceover translations. Cathy introduced the SDP Team to the video editor. She is in the process of securing certified translators. Translations will be available in Spanish, Chinese, Korean, Vietnamese, and ASL. All 4 videos (Spanish) have been completed; video 1 (Vietnamese) is scheduled to be completed by the end of summer 2024.

Waiting Room by Education Spectrum

2022-2023

The final meeting for this contract concluded on September 21, 2023. However, a new contract is reflective in 2022-2023 SDP Implementation Funds. SDP Team partnered with Education Spectrum in developing “The Waiting Room” support group. “The Waiting Room” provides a safe place to share, listen, and learn for SDP participants, families, parents/caregivers, and those interested in SDP. These meetings are held on the 3rd Thursday of each month.

2023-2024

Education Spectrum held its monthly parent support group on August 15, 2024. They had a total of 28 participants attend their meeting. Translation services were provided in Spanish and Chinese. SG/PRC staff does not attend this meeting so that families can support one another and openly share their experiences with SDP and SG/PRC staff. Cathy Gott, Founder of Education Spectrum, provides SG/PRC with a monthly report to further enhance the SDP program at SG/PRC and shared resources with SDP participants.

Per The Waiting Room summary report, during the 8/15/2024 meeting, the group was told to SAVE THE DATE for the SDP Conference sponsored by the San Gabriel/Pomona Regional Center: Saturday, October 18th at La Meridian Hotel in Arcadia. They also had a guest speaker, Roger Huynh from Caustic Digital Academy. He provided an explanation of the 1:1 classes he offers. He is currently accommodating 6-12 clients.

- Digital Arts/Graphic Design: Learn to paint, draw, design and communicate with color.
- Creative Digital Photography: Learn to take creative photos using iPhone or Android Phone.
- AI Arts and AI Music: Creating new artworks or music with AI Technology.
- 2D Game Dev: Learn to create your own game with simple logic skills. Prevocational skills.
- Minecraft Edu: Student must use both hands to play the game. Left hand on keyboard and right hand for the mouse control in order to create 3D world environment.
- 2D Animation: Repetitive functioning skills. Learn to draw frame by frame animation.
- Xbox Interactive Activity: It is a fun exercise class for all registered students. Physical exercise activities using both hand/eye coordination & whole-body movement.

The next meeting is scheduled to take place September 19, 2024.

Members of the group shared community resources for SDP participants:

https://docs.google.com/document/d/1wgx893-f4Pks-7NDtrFaS8D8V8ZM_sEh/edit

Yvette Espinoza and Marlene Alvarez, Lead SDP Support Specialists

The focus of the Lead SDP Support Specialist is to provide outreach and training for staff and community members. They support SG/PRC staff and individuals served to understand and access Participant-Directed Services and the Self-Determination Program. The Lead SDP Specialists are the central point of contact for staff and the community for support, training, and advocacy for individuals accessing these two programs. They collaborate with multiple departments within the agency including Client Services, Community Services, and Accounting. They also engage with the Department of Developmental Services (DDS) by providing monthly information and attending bi-monthly meetings. They engage in Person-Centered planning meetings with individuals, families, and independent facilitators as needed. They also participate in the development, review, and certification of individual budgets, review spending plans, and Individual Program Plans.

Case-management Support: The Lead SDP Support Specialists host weekly consultations with staff called SDP office hours, where service coordinators sign up to ask case-specific questions. SDP office hours are now being held three times a week on Mondays, Wednesdays, and Fridays to support case management staff and community. The support may vary from developing an SDP Budget, reviewing SDP spending plans, writing SDP IPPs, and securing SDP authorizations. In August 2024, approximately 30 consultations were held.

The Self-Determination team also meets every week or as necessary to disseminate information from DDS and discuss ways to streamline the process for all parties. Additionally, managers may invite The Lead SDP Specialists to attend their unit meetings for further training.

Lead Specialists, Yvette and Marlene support SG/PRC staff in transitioning families into SDP. They also provide support to SDP Support Specialists with those enrolled in the program. Their support extends to answering questions about the difference between Participant-Directed services and Self-Determination, the process of the program, the development of budgets (unmet needs), accessing generic resources if necessary, and reviewing SDP spending plans with SDP definitions, and attending meetings with families and IFs when requested. The Lead SDP Specialists participate in quarterly Statewide meetings related to the Self-Determination Program. They meet with the rest of the Regional Centers alongside the Association of Regional Center Agencies (ARCA). They also attend and participate in monthly Self-Determination Community meetings such as the Local Volunteer Advisory Committee held every 2nd Tuesday of the month. Lastly, they meet with DDS bi-monthly for updates and to share current trends within the Self-Determination Program.

Additional SG/PRC training/presentations: Yvette Espinoza, Lead SDP Support Specialist, and Jessica Wilson, Deaf and Hard of Hearing Specialist received certification as SG/PRC's Person-Centered Planning (PCP) Coaches as of June 30, 2023. This meets a performance measure outlined by DDS. The outcome is for all case management staff including managers to be trained in person-centered planning skills. They continue to meet monthly with Helen Sanderson Associates for support in disseminating training to staff. Staff training will consist of video recordings uploaded to eLearning Modules and in-person workshops for practice.

The Financial Management Service (FMS) Providers

Individuals served/families may choose the FMS provider of their choice. The SDP team provides a list of providers upon request. Individuals served/families may also visit the DDS website to obtain a list of FMS providers. At SG/PRC, GT Independence has the highest amounts of individuals enrolled in SDP, followed by Ritz. The highest percentage of SDP participants are in the Adult Services Department (25 years +), followed by those in the Family Services Department (5-15 years). The Financial Management Services (FMS) providers report a significant waiting period to enroll SDP participants. FMS providers may have waiting lists that vary between three to six months. The SDP team encourages individuals served/families to contact and interview FMS providers in the early stages of the SDP process.

For additional information on the FMS models, please click below:

https://www.dds.ca.gov/wp-content/uploads/2019/05/FMS_Directive_20181221.pdf

For the FMS model comparison chart:

https://www.dds.ca.gov/wp-content/uploads/2021/04/FMSModelsComparisonChart_04272021.pdf

For the DDS list of FMS providers:

<https://www.dds.ca.gov/initiatives/sdp/financial-management-service-contact-list/>

FMS Providers Vendored with SGPRC

Name	FMS Models	Language	Phone	Email
ACE FMS	Bill payer & Sole-Employer	English	833-344-7272	sara@acefms.com or peyman@acefms.com

Referral Process:

- ❖ Accepting Referrals.
- ❖ Participant/family must contact FMS minimum 30 to 60 days before starting SDP.
- ❖ Budgets over \$120,000 may require additional review.
- ❖ Must have signed budget and draft spending plan when completing referral.
- ❖ Authorizations must be submitted, approved, and processed on e-Billing by no later than the 15th of the previous month.

Action FMS	Bill Payer & Co-employer	English	(310)867-8882	contact@actionFMS.com
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Referral Process:

- ❖ Accepting Referrals.
- ❖ Participant/family must contact FMS minimum 30 to 60 days before starting SDP.
- ❖ Must have signed budget and draft spending plan when completing referral.
- ❖ Authorizations must be submitted, approved, and processed on e-Billing by no later than the 15th of the previous month.

Acumen	Bill payer & Sole-Employer	English, Spanish	(424) 210-8810	yvettet@acument2.net
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Referral Process:

- ❖ Accepting Referrals.
- ❖ Participant/family must verbally contact Acumen a minimum 30 to 60 days before starting SDP.
- ❖ Must have signed budget and draft spending plan when completing referral.
- ❖ Authorizations must be submitted, approved, and processed on e-Billing by no later than the 15th of the previous month.

Aveanna, formerly known as Premier	Bill payer & Sole-Employer	English, Spanish, Vietnamese, Cantonese, Mandarin & Trieu Chau	(310) 215-1730	FMSInfo@aveanna.com
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Referral Process:

- ❖ Accepting referrals.
- ❖ Participant/family must verbally contact FMS a minimum of 30 to 60 days before starting SDP.
- ❖ Must have signed budget and draft spending plan when completing referral.
- ❖ Authorizations must be submitted, approved, and processed on e-Billing by no later than the 15th of the previous month.

Cambrian	Bill payer, Sole-Employer & Co-Employer	English, Spanish, Vietnamese, Tagalog, Farsi	(877) 390-4300	Paulq@cfms1.com davide@cfms1.com
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Referral Process:

- ❖ Accepting referrals.
- ❖ Participant/family must verbally contact FMS a minimum 30 to 60 days before starting SDP.
- ❖ Must have signed budget and draft spending plan when completing referral.
- ❖ Authorizations must be submitted, approved, and processed on e-Billing by no later than the 15th of the previous month.

Community Interface Services (CIS)	Bill Payer	English & Spanish	(760) 729-3866	CSheppard@communityinterfaceservices.org
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Referral Process:

- ❖ Accepting referrals.
- ❖ Participant/family must verbally contact FMS a minimum of 30 to 60 days before starting SDP.
- ❖ Must have signed budget and draft spending plan when completing referral.
- ❖ Authorizations must be submitted, approved, and processed on e-Billing by no later than the 15th of the previous month.

Essential Pay	Bill Payer	English & Spanish	(833) 268-8530	contact@essentialpay.com
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Referral Process:

- ❖ Accepting referrals.
- ❖ Participant/family must verbally contact FMS a minimum of 30 to 60 days before starting SDP.
- ❖ Must have signed budget and draft spending plan when completing referral.
- ❖ Authorizations must be submitted, approved, and processed on e-Billing by no later than the 15th of the previous month.

Fact Family	Bill payer, Sole-Employer & Co-Employer	English	(310) 475-9620 ext. 298	FMS@factfamily.org
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Referral Process:

- ❖ Accepting referrals.
- ❖ Participant/family must verbally contact FMS a minimum 30 to 60 days before start SDP.
- ❖ Must have signed budget and draft spending plan when completing referral.
- ❖ Authorizations must be submitted, approved, and processed on e-Billing by no later than the 15th of the previous month.

FMS Pay LLC	Bill Payer	English & Spanish	(858) 281-5910	connect@fmsspay.com
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Referral Process:

- ❖ Accepting referrals.
- ❖ Participant/family must verbally contact FMS a minimum 30 to 60 days before start SDP.
- ❖ Must have signed budget and draft spending plan when completing referral.

- ❖ Authorizations must be submitted, approved, and processed on e-Billing by no later than the 15th of the previous month.

GT Independence	Bill payer, Sole-Employer & Co-Employer	All languages	(877)659-4500 ext.356	tjones@gtindependence.com
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Referral Process:

- ❖ Accepting referrals.
- ❖ Participant/family must verbally contact FMS a minimum 30 to 60 days before start SDP.
- ❖ Must have signed budget and draft spending plan when completing referral.
- ❖ Authorizations must be submitted, approved, and processed on e-Billing by no later than the 15th of the previous month.
- ❖ **As of June 2024, GTI placed a hold on accepting Co-Employer Model referrals.**

Home of Guiding Hands	Bill Payer	English	(619) 938-2853	fms@guidinghands.org
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Referral Process:

- ❖ Servicing San Diego RC only

Mains'1	Bill payer, Sole-Employer & Co-Employer	English & Spanish	(866) 767-4296	JMBergquist@mainsl.com
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Referral Process:

- ❖ Accepting referrals
- ❖ Must complete Mains'ls Meet & Greet orientation to start the process for enrollment.
- ❖ Must have signed budget and draft spending plan when completing referral.
- ❖ Authorizations must be submitted, approved, and processed on e-Billing by no later than the 15th of the previous month.
- ❖ **Mains'1 will continue to support the individual in the Co-Employer Model through 9/30/2024.**
- ❖ **Effective 10/01/2024, Mains'1 will no longer offer Co-Employer Model.**

Ritz Vocational	Bill Payer & Co-Employer	English, Spanish & Mandarin	(833) 748-9888	info@ritzfms.com
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Referral Process:

- ❖ Accepting referrals with budgets under \$120,000.
- ❖ Participant/family must verbally contact Ritz a minimum 30 to 60 days before starting SDP.
- ❖ Must have signed budget and draft spending plan when completing referral.
- ❖ Authorizations must be submitted, approved, and processed on e-Billing by no later than the 15th of the previous month.



San Gabriel / Pomona
Regional Center

Advisory Committee for Individuals Served and Their Families

Wednesday, September 25, 2024, at 6:00 p.m.

Videoconference Meeting

ZOOM Meeting ID: 191 486 135 Password: 681356

Committee Members:

Phillip Loi, Co-Chairperson
Preeti Subramaniam
Mary Soldato

Sam Yi
Ricardo Centeno
Jovenal Malonzo
Jaye Dixit

Staff:

Lucina Galarza, Deputy Executive Dir.
Daniela Santana, Dir. of Client Services
Elba Moreno, Assistant, Comm. & Public
Engagement Department

6 PM	1.	Public Meeting Call to Order A. Review of Agenda B. Review Meeting Minutes of August 28, 2024
6:05 PM	2.	Public Comment - Please email elba.moreno@sgprc.org to sign up
6:10 PM	3.	Special Presentation — Behavioral Services by Joshua Trevino, Mgr. of Behavioral Services & Team (staff suggestion)
6:40 PM	4.	Future Training Topics <ul style="list-style-type: none">• October 23, 2024 – TBD• December 11, 2024 – TBD
6:45	5.	SG/PRC Information A. Updates by Daniela Santana, Director Client Services B. Self Determination – Yaned Busch Mgr. of Specialized Services I and Jessie Romero, Manager of Specialized Services II
7:00	6.	Adjournment

**SAN GABRIEL/POMONA REGIONAL CENTER
DEVELOPMENTAL SERVICES, INC.**

Minutes of the Meeting of the

Advisory Committee for Individuals Served and Their Families

August 28, 2024

A regular meeting of the Advisory Committee for Individuals Served and Their Families was held on Wednesday, August 28, 2024. The following committee members were present at said meeting:

PRESENT

Phillip Loi, Co-Chair
Jaye Dixit
Richard Centeno
Sam Yi
Preeti Subramaniam
Mary Soldato

STAFF:

Lucina Galarza, Deputy Executive Director
Daniela Santana, Director, Client Services
Zorahida Preciado, Associate Director, Adult &
Residential Services
Salvador Gonzalez, Director of Service Access and
Equity
Elba Moreno, Department Assistant,
Communications

ABSENT:

Jovenal Malonzo Jr
Adele Zimmermann

GUESTS:

ITEMS DISCUSSED

CALL TO ORDER

Phillip Loi, Chairperson, called the meeting to order at 6:00 pm. A quorum was established.

- The minutes from the July 24, 2024, meeting were reviewed and approved. **M/S/C (Yi & Dixit) The minutes from the meeting were approved by the committee.**

PUBLIC INPUT - None

SPECIAL PRESENTATION – On Duty Team by Ronnie Pratts, On Duty and Floater Services Mgr. & Team

by Daniela Santana, Director, Client Services

The following was discussed:

- The On Duty Team was created in response to the Strategic Plan to identify and evaluate what may be causing the delays in response time between staff

- and individuals served. As well as in efforts to improve response times and provide excellent service delivery
- Introduction of Ronnie Pratts, On Duty and Floater Manager
 - Introduction of On Duty Specialists
 - Responsibilities of On Duty Specialists, Floaters & Transfer Coordinator

**This presentation with the complete information can be found in the meeting materials folder.*

Future Training Topics:

- September 25, 2024 – Behavioral Services Presentation

Updates and Information by SG/PRC Staff

- Daniela Santana, Director of Client Services, provided the following updates:
 - Vendor Resource Fair will take place on Thursday, August 29, 2024, 2 pm - 4 pm.
 - The Master Plan meetings are open to the community, The Bridges newsletter is a useful tool to receive updates on Department of Developmental Services
 - Subminimum Wage Programs will sunset January 1, 2025. SG/PRC is working in collaboration with vendors to move individuals served that are currently in subminimum wage programs into alternative choices.
- Jessi Romero, Manager, Specialized Services- Special Projects- reported on the following regarding Self Determination:
 - There are currently 194 individuals enrolled.
 - The SDP Team currently has four SDP projects:
 1. SDP support group The Waiting Room hosted by Education Spectrum. Their monthly meetings are held every third Thursday of the month and are well attended.
 2. SDP training and coaching series in collaboration with Healed Women Heal will resume their third four-week series in October 2024.
 3. SDP Video Voice Overs by Education Spectrum has completed the video in Spanish and the team is currently in the process of reviewing them the video in Mandarin and Vietnamese.
 4. LVAC has agreed to use a portion of the 2023-2024 Self Determination Implementation funds to have SDP conference in the fall is being planned for October 18, 2024, in the city of Arcadia. SGP/RC continues to collaborate with the Local Voluntary Advisory

Committee (LVAC) to develop training opportunities and support groups to further enhance the implementation of SDP.

- Lucina Galarza, Deputy Executive Director, provided the following updates:
 - Provider Directory will be an out-facing resource for families to access information about vendors. The project is in its first phase with some clean up on the information currently being done.
 - HCBS Final Rule webinar has been done in English, information on the Spanish, Chinese, Korean and Vietnamese will be sent out to the community via Constant Contact. An in-person training for individuals served by ALO will be held soon, a flyer will be provided to be shared with the community as well.
 - Accessible Dwelling Unit lottery was held in July, two individuals were selected to move in either October or November 1st, an open house will be held. It is a two bedroom, one-and-a-half-bathroom home, in the city of La Puente, the owners of the property, the Housing Development Organization, will be the landlords.
 - The Community and Service Needs Survey was completed which identified what SGPRC was going to ask the department money for to develop new projects. Seven top priorities were identified.
 - Specialized residential options for adolescents or adults with unique medical or challenging service needs.
 - Specialized day options for adolescents or adults with unique medical or challenging service needs.
 - Mental Health services and supports especially when generic services are not able to meet individual needs
 - Affordable housing
 - Mobile crisis teams
 - Employment
 - Early Intervention

ADJOURN

Chair, Phillip Loi adjourned the meeting.

The next Advisory Committee for Individuals Served and Their Families meeting is scheduled for Wednesday, September 25, 2024, via videoconference at 6 P.M.

**SAN GABRIEL/POMONA VALLEYS
DEVELOPMENTAL SERVICES, INC.
VENDOR ADVISORY COMMITTEE MINUTES**

September 5, 2024

The following committee members attended said meeting:

PRESENT:

Cris Schlanser, Chairperson
Valerie Donelson
Jay Smith
Theresa Jones Zarour
Wanda Averhart-Collins
Kelly Privitt
Ookie Voong
Sharon Ehrig
Johnnie Martinez

STAFF:

Jesse Weller, Executive Director
Lucina Galarza, Deputy Executive Director
Jaime Anabalon, Quality Assurance Specialist
Lisa Cipres, Housing Specialist
Elba Moreno, Assistant Communications
Department

MEMBERS ABSENT:

Alyssa Zubia
Jesse Silva

RECOMMENDED ACTIONS

THE VENDOR ADVISORY COMMITTEE RECOMMENDATION:

None

A. CALL TO ORDER

Cris Schlanser, Chairperson, called the meeting to order at 10:05 a.m. A quorum was established.

The minutes of the meeting on June 2, 2024, were reviewed and approved.

M/S/C (Averhart-Collins & Donelson) The Vendor Advisory committee approved the minutes.

B. New Members were welcomed.

C. **MOST PRESSING CONCERNS FOR SERVICE PROVIDERS**

The following concerns were raised:

- Rate change concerns are ongoing for service code 116. A subcommittee meeting will be scheduled for E.I. vendors to discuss solutions to these issues.
- There is confusion as to what certificates are required to be compliant with the insurance requirements.
- For clarity on the process for service code 055, service providers are to reach out to the regional center they are vendored with. If vendored with San Gabriel/Pomona Regional Center, they were asked to email Mrs. Galarza.

D. **VENDOR CATEGORY REPORTS**

Adult Programs

Vocational – (1 Vacancy) Alyssa Zubia was not present.

Adult Day – (1 Vacancy) Johnnie Martinez did not have anything to report but shared his experience with his participation at the SG/PRC Vendor Resource Fair.

Infant & Children Services

Infant Development Program – Wanda Averhart – Collins had nothing to report.

Transportation

Theresa Jones Zarour shared that the transportation subcommittee is trying to expand the advocacy group and trying to get more associated with legislative efforts.

Independent Living Services

ILS – Sharon Ehrig is trying to tap into different generic sources to work with individuals served for affordable housing.

SLS Services – Jesse Silva was not present

Residential Services

Specialized – Chris Schlanser had nothing to report.

CCF – Jay Smith shared that the Residential Subcommittee had a meeting Tuesday, September 3, 2024 with Mrs. Funaro, Residential Services III Manager, and Ms. Galindo, Placement Coordinator. The meeting was a Q&A session, with focus on the process of how referrals are made, and how vendors get coordinators

more information to streamline the process.

ICF- Ookie Voong ICF Subcommittee Meeting was held on August 8, 2024. Many providers are still not getting paid from MCPs on a timely basis. Providers worry about cash flow as MCPs do not appear to be set up to pay weekly or at the cadence that providers are used to billing MediCal. Some providers are nervous about LAG funding ending in December. A provider shared tips on getting paid from MCPs by using a claim agent. Also, ICFs are dealing with having to change providers/specialty doctors – There was dismay expressed at having to change doctors who have followed their clients for many years. Continuity of care is not necessarily the reality/current experience for many of individuals served. Even MediMedi clients who do not usually have any issues getting seen are now being required to get a referral, which ultimately causes delays in health care access. There are concerns around the lack of placement referrals given to ICFs and the extended time vacancies stay open are ultimately hurting their bottom line. Providers are trying to come up with more creative ways to fill the beds and want more clarity on what that process might look like. The next monthly ICF subcommittee meeting is tentatively scheduled for September 12, 2024 at 2pm.

Other Vendored Services- (1 Vacancy)

At Large- (1 Vacancy) Kelly Privitt had nothing to report.

RECRUITMENT SUBCOMMITTEE

The following members made a commitment to form the VAC Recruitment Subcommittee: Jay Smith, Cris Schlanser and Wanda Averhart-Collins

There was a discussion for VAC members to collaborate with Community Services in the creation of a PowerPoint/Flyer to educate vendors on what the VAC does, and how they benefit from being a part of the committee. Mrs. Galarza also suggested providing informational inserts in New Vendor Packets.

The following applicants were interviewed and recommended to the VAC for membership :

- Beba Seba for Other
M/S/C (Averhart-Collins & Privitt) The Vendor Advisory committee approved the membership of Beba Seba, effective immediately.
- Christina Buth for Adult Day Care
M/S/C (Privitt & Voong) The Vendor Advisory committee approved the membership of Christina Buth effective immediately.

Currently recruiting for the following for FY 24/25:

- Vocational (1)
- At Large

To apply, please email elba.moreno@sgprc.org or egomez@sgprc.org

LEGISLATIVE UPDATE

Kelly Privitt will consider taking on the role of updating the committee with legislation. It will be discussed at the October meeting.

EXECUTIVE DIRECTOR UPDATES

Jesse Weller, Executive Director, reported on the following:

- There has been no notification on Nancy Bargmann's replacement for Director of the Department of Developmental Services (DDS).
- AB 1147 Regional Centers would be subjected to the Public Records Act as of January 1, 2026. Governor Newsom has until September 30, 2024, to sign off on the bill (approve, veto or amend). There are concerns on how it would impact Regional Centers workloads as well as fiscally. Another part of the bill states that senior leadership staff is prohibited from hiring family members. Regional Center staff are not to accept gifts to exceed \$15 a year, another area is requiring the department to work with subject matter experts as it relates to the Master Plan process.
- IPP Template – Regional Centers will begin to use the new template January 1, 2025, the final deadline to integrate is January 1, 2027. The new document was shared with the committee.

SG/PRC UPDATES

Lucina Galarza, Deputy Executive Director:

- Direct Support Professional (DSP) Recognition Week September 8-14, 2024
- Statewide Provider Directory
- Rate Implementation
- HCBS Trainings
- Future HCBS Projects
- Quality Incentive Program (QIP) Update
- Direct Support Professional (DSP) Internship Program
- Social Recreation Services, Camping Services, Non-Medical Therapies
- CPP Vendorization
- Payment Assistance for ICFs during transition to Managed Care
- DSP Training Stipend Program
- New Process for Review of Vendor Insurance

There was a discussion about setting up a time to meet with Community Services to discuss VAC inclusion in the development of DSP inclusion.

PUBLIC INPUT

Grace Kano announced the upcoming Richard D. Davis Foundation Golf Tournament on September 9, 2024, is sold out.

MEETING ADJOURNED

The next regular meeting will be held on October 3, 2024, at 10:00 a.m.



San Gabriel / Pomona
Regional Center

STRATEGIC DEVELOPMENT ADVISORY COMMITTEE MEETING AGENDA
Wednesday, September 25, 2024
6 P.M.

VIDEOCONFERENCE MEETING
 ZOOM Meeting ID: 988 615 875
 Password: 667011
 Join by [ZOOM link](#)

COMMITTEE MEMBERS		STAFF
Bruce Cruickshank, Chairperson		Jesse Weller, Executive Director
Julie Chetney, Director	Trish Gonzales, Director	Lucina Galarza, Deputy Executive Director
Bill Stewart, Director	Gisele Ragusa, Committee Member	Erika Gomez, Liaison- BOD & RDDF
Natalie Webber, Committee Member	Yan Li	

6 PM	1.	Public Meeting Call to Order A. Review of Agenda B. Review Meeting Minutes of the August 28, 2024*
6:05 PM	2.	Public Comment - Please email egomez@sgprc.org to sign up
6:10 PM	3.	Strategic Plan A. Strategic Plan Update and Debrief– Jesse Weller
6:40 PM	4.	Board Composition A. Board Interview - AP

7 PM	5.	Adjournment
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***Action items**

**SAN GABRIEL/POMONA VALLEYS
DEVELOPMENTAL SERVICES, INC.
STRATEGIC DEVELOPMENT COMMITTEE MINUTES**

August 28, 2024

The following committee members were present at said meeting:

MEMBERS:

Bruce Cruickshank, Chairperson
Julie Chetney, Director
Trish Gonzales, Director
Gisele Ragusa, Member
Yan Li

STAFF:

Jesse Weller, Executive Director
Yvonne Gratianne, Communications and Public
Engagement Officer
Erika Gomez, Liaison to the BOD & RDDF

MEMBERS ABSENT:

Natalie Webber, Member
Bill Stewart, Director

GUESTS:

Michele Ware
George Stevens

RECOMMENDED BOARD ACTIONS

**THE STRATEGIC DEVELOPMENT COMMITTEE RECOMMENDS THAT
THEY TAKE ACTION ON THE FOLLOWING:**

ITEMS DISCUSSED

- A) **CALL TO ORDER** - Chairperson, Bruce Cruickshank, called the meeting to order at 6:00 p.m. A quorum was established.
- B) **AGENDA & MINUTES APPROVAL**
- The agenda was reviewed.
 - The minutes from the July 24, 2024, meeting were reviewed and approved.
M/S/C (Cruickshank / Gonzales) The committee approved the minutes.
 - There was a discussion about an action item from last month's Board meeting regarding the Board's Bylaws. The concern will be examined with legal counsel.

- New Member, Yan Li, was welcomed.

C) PUBLIC INPUT

None

D) STRATEGIC PLAN

Michele Ware, Forward Focus Consultant, provided updates about the Strategic Plan and Key Performance Indicators. The following was discussed:

- Metrics
- Key Performance Indicators
- Monday.com (management software)
- Informational materials for the public
- Goals and shared work
- Assignments
- Progress and comfortability with it
- Closing gaps and making it more understandable

E) The committee will hold a Special Meeting to discuss the plan more. A date will be set later.

ADJOURNED

The meeting adjourned.

The next Strategic Development Advisory Committee meeting is scheduled for September 25, 2024.

For materials shared at meetings, please go to www.sgprc.org, click on the calendar and look for an event by date. There you will find a link to the materials for each meeting.

