



**San Gabriel / Pomona
Regional Center**

Fiscal Year 2023-2024

**Annual Purchase of Services (POS) Expenditure Report
(With Community Meetings Recorded Comments)**

Report sent to Department of Developmental Services by April 25, 2025

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Background

As of June 27, 2012, the Lanterman Developmental Disabilities Services Act (commonly called the Lanterman Act) was amended requiring the Department of Developmental Services (DDS) and Regional Centers to annually collaborate to compile data in a uniform manner relating to purchase of service (POS) authorization, utilization and expenditure by each regional center.

This data has become known as the POS disparity data. As the data may indicate some areas of disparities in expenditures, the San Gabriel/Pomona Regional Center (SG/PRC) refers to these reports on our website as Annual Purchase of Services (POS) Expenditure Reports. These reports include information about authorizations and utilization, as well as expenditures.

Based on a later amendment to the Welfare and Institutions Code (WIC), Section 4519.5 of the Lanterman Act requires the data to address all of the following:

- (1) Age of the individual served by the regional center (also known as “consumer”) – categorized by birth through age two, three through 21 years, and 22 years and older;
- (2) Race or ethnicity of the individual served;
- (3) Primary language of the individual served;
- (4) Disability detail, based on the diagnosis (or diagnoses) for which the individual is made eligible to receive regional center services;
- (5) Residence type, categorized by age, race or ethnicity and primary language; and
- (6) The number and percentage of individuals who are eligible for regional center services but did not receive purchased services, categorized by age, race or ethnicity, disability and by residence type (but not language).

The Lanterman Act requires that these reports be posted by each regional center on its own website by December 31st of each year.

Within three months of posting the data (meaning by March 31st), each regional center shall hold public meetings to receive community input regarding the disparity data from the previous fiscal year (meaning from July 1st through June 30th of the previous year).

According to the statutory requirements, the regional center shall submit a draft report to DDS by May 31st which meets the requirements of WIC 4519.5 (f)(1), including the following: the regional center’s efforts to improve public attendance and participation at the stakeholder meetings; copies of minutes from the meetings and attendee comments; a determination if there is a need to reduce disparities in the purchase of services among the consumers in the regional center’s area; and if there is disparity, the regional center’s recommendations and plan to promote equity, and reduce disparities, in the purchase of services. The next step in the process is that the regional center shall post a report by August 31st addressing the requirements specified in WIC 4519. Then the process begins again with the compiling and posting of the disparity data for the subsequent fiscal year by December 31st

SG/PRC Demographics

SG/PRC proudly serves a diverse population of people with disabilities. SG/PRC continues outreach efforts to increase awareness for those currently part of our center and those that may be eligible for our services. SG/PRC continues to build partnerships with community-based organizations to continue strengthening our referral process. Additionally, SG/PRC continues disseminating the information in the threshold languages (Spanish, Korean, Chinese and Vietnamese).

To illustrate, Chart 1 below is the Census Data for 2020 for SG/PRC's service area (DDS uses for Board Composition Survey comparison). This census data is compared with the numbers and percentages of individuals eligible for SG/PRC services in Fiscal Year 16-17 and 23-24. To further understand changes in SG/PRC's demographics, information and disparity data are contained throughout this report.

SG/PRC numbers and percentages are the same as those used in the disparity data contained in this report.

Chart 1






Ethnic/Racial Group	2020 Census Data SG/PRC Area		FY 2016 SG/PRC All Living Options		FY 2024 SG/PRC All Living Options		SG/PRC Clients Change from FY 2016	
	Number	%	Number	%	Number	%	Change in Number	Change in %
White	302,138	21.4%	2,679	19.0%	2,341	13.04%	-338	-12.6%
Hispanic	691,667	49.0%	7,916	56.2%	10,256	57.11%	2,340	29.6%
Black/ African-American	52,498	3.7%	798	5.7%	843	4.69%	45	5.6%
Asian (w/ Filipino)	354,228	25.1%	1,600	11.4%	2,308	12.85%	708	44.3%
Other (Multi-Ethnic, other Ethnicities)	10,997	0.8%	1,099	7.8%	2,210	12.31%	1,111	101.1%
TOTAL	1,411,528		14,092		17,958		3,866	27.4%

In fiscal year 2023-2024 SG/PRC served 57.11% Hispanics, 13.04% White, 12.85% Asians (w/Filipino), 12.31% Other (Multi-Ethnic, other Ethnicities), 4.69% Black/African American. The number of those self-reported as Other (Multi-Ethnic, other Ethnicities) and Asian (w/ Filipino) increased from FY 2016.

Outreach Efforts – Actions to Improve Public Attendance and Participation

The approach to maximize attendance of our individuals, families and stakeholders is done via outreach throughout our entire catchment area. We also post information on our website, send information through constant contact, broadcast at monthly community meetings and through our equity partners. SG/PRC held (5) virtual community meetings; (1) meeting was offered to our Hispanic/Spanish-speaking community with interpretation in Spanish, (1) meeting was offered to our Black/African American Community, (1) meeting was conducted to our Asian communities and interpretation was provided in Chinese, Korean, and Vietnamese, (1) meeting was provided to our Board of Directors with interpretation in all five SG/PRC threshold languages, and (1) meetings were conducted in English with American Sign Language (ASL) during our Community Information Forum (CIF). All meetings were held via Zoom. (Please see Attachment 1)

Table 1

MARCH 6 THURSDAY 11AM-12PM	HISPANIC/ SPANISH SPEAKING COMMUNITY	: Click here for Zoom Link : ZOOM ID - 865 3741 9310 : Scan the QR Code	
<i>Interpretation will be available in Spanish.</i>			
MARCH 13 THURSDAY 11AM-12PM	BLACK/AFRICAN AMERICAN COMMUNITY	: Click here for Zoom Link : ZOOM ID - 865 3741 9310 : Scan the QR Code	
MARCH 20 THURSDAY 11AM-12PM	ASIAN COMMUNITIES	: Click here for Zoom Link : ZOOM ID - 865 3741 9310 : Scan the QR Code	
<i>Interpretation will be available in Chinese, Korean, and Vietnamese.</i>			
MARCH 26 WEDNESDAY 7:15PM	BOARD OF DIRECTORS/ PUBLIC MEETING	: Click here for Zoom Link : ZOOM ID - 234 566 141 : Password: 916227	
<i>Interpretation will be available in ASL, Spanish, Chinese, Korean, and Vietnamese.</i>			
MARCH 27 THURSDAY 11AM-12PM	ALL COMMUNITIES/ COMMUNITY INFORMATION FORUM (CIF)	: Click here for Zoom Link : ZOOM ID - 865 3741 9310 : Scan the QR Code	
<i>Interpretation will be available in ASL, Spanish, Chinese, Korean, and Vietnamese.</i>			

Announcements and Information about these virtual presentations were posted to multiple sections of the SG/PRC website: the “News” on the main page, on the “Clients and Family” section, in the “Provider section”, and in the Website Calendar. Electronic blast (Constant Contact Announcements) was sent to the various groups registered to receive e-News. In addition, they

were also shared at SG/PRC's monthly Community zoom meetings, as part of the Service Access and Equity announcements, and during the monthly Vendor meetings. The flyer was sent to SG/PRC's Equity Partners. During these zoom meetings, the audience was informed of where they could find the complete power point presentation of the FY 23-24 POS Expenditure Data on SG/PRC's website. Participants were encouraged to provide comments and ask questions regarding the information presented.

In terms of making the presentations accessible to the audiences, the PowerPoint presentations were completed in English with interpretation in ASL, Spanish, Chinese, Vietnamese and Korean for audiences whom English was not the primary language. A full description of the POS Expenditure Data was included in the English Power Point presentation, which was posted to the SG/PRC website for all to access. (Please see Attachment 2)

SG/PRC Data – Disparities Identified

The PowerPoint presentation of the Annual POS Expenditure Data is included as an attachment (Attachment 2). The graphs and charts help to highlight SG/PRC's data and disparities identified. SG/PRC will continue focusing on individuals living with their families, major ethnic/racial groups, and the threshold languages in SG/PRC's service area. When reviewing data under Living Arrangement and POS section in this report, there seems to be a connection in POS authorizations, expenditures and utilization. Overall trends and recommendations are included in the power point slides toward the end of the presentation.

POS/NO POS and Ethnicity for ages 0-2

When reviewing POS/No POS, as seen in Chart 2 below, by ethnicity for ages 0-2, a total of 3,568 children were served by SG/PRC for FY23-24. The number of children with no POS is as follows: Hispanic children was at 3.2%, White children was at 3.7%, Black and African American children was at 5.0%, Chinese children was at 2.3%, Filipino children was at 0.0%, Vietnamese children was at 0.0%, Korean children was at 4.8% and all other ethnicities was at 3.8%. The chart below shows the total number of children served by SG/PRC in the 0-2 age group by ethnicity. The overall average of no POS among the (8) ethnic groups was 3.3%.

Chart 2

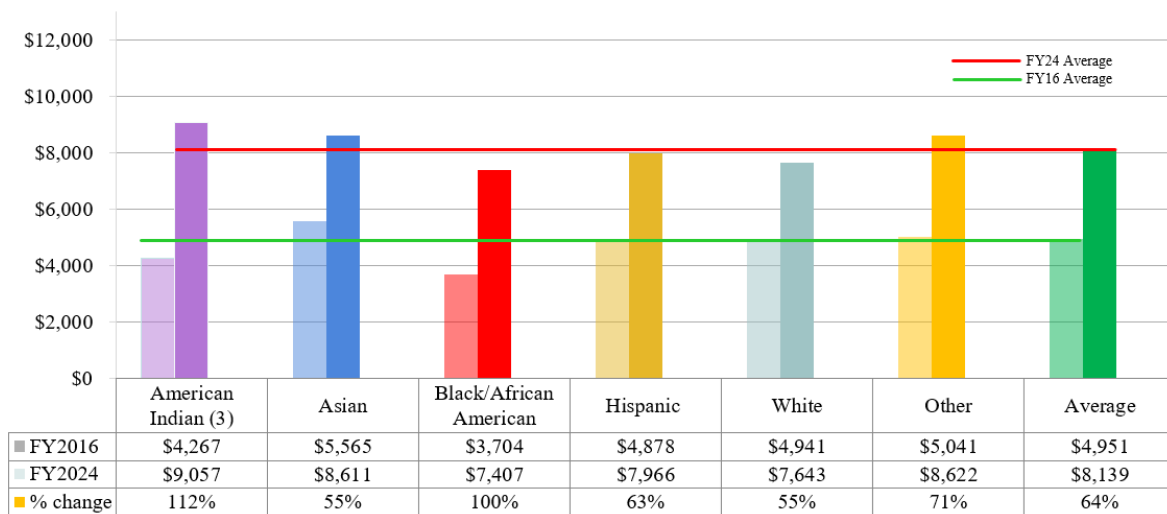
FY2024 POS-NO POS Age 0-2 Comparison by Ethnicity									
Ethnicity	Hispanic	White	Black/ African-American	Chinese	Filipino	Vietnamese	Korean	All Other Ethnicities	TOTAL
Total	2,194	191	80	216	40	42	21	784	3,568
POS	2,123	184	76	211	40	42	20	754	3,450
No POS	71	7	4	5	0	0	1	30	118
No POS %	3.2%	3.7%	5.0%	2.3%	0.0%	0.0%	4.8%	3.8%	3.3%

POS Per Capita Expenditures by Ethnicity ages 0-2

When reviewing expenditures per capita, as seen in Chart 3 below, by ethnicity for ages 0-2 who are living at home, we see an increase from fiscal year 2016 to fiscal year 2024 in all of our ethnic groups. For our American Indian community there was an increase of 112%, for our Asian community there was an increase of 55%, for our Black and African American community there was an increase of 100%, for our Hispanic community there was an increase of 63%, for our White community there was a 55% increase and for other (muti-cultural), there was an increase of 71%. Overall, there was an average increase among these six ethnic categories of 64%.

Chart 3

FY2016 & FY2024 Per Capita Expenditures by Ethnicity Age 0-2 at Home



POS/NO POS and Ethnicity for ages 3-21

When reviewing POS/No POS by ethnicity, as seen in Chart 4, for ages 3-21, a total of 7,829 individuals were served by SG/PRC for FY23-24. The breakdown of no POS for our Hispanics was 29.1%, White community was 29.3%, Black and Black/African American community was 27.9%, Chinese community was 22.1%, Filipino community was 26.2%, Vietnamese community was 33.1%, Korean community was 22%, and all other ethnicities had 28.0% in no POS. The overall average of no POS among the (8) ethnic groups was 28.4%.

Chart 4

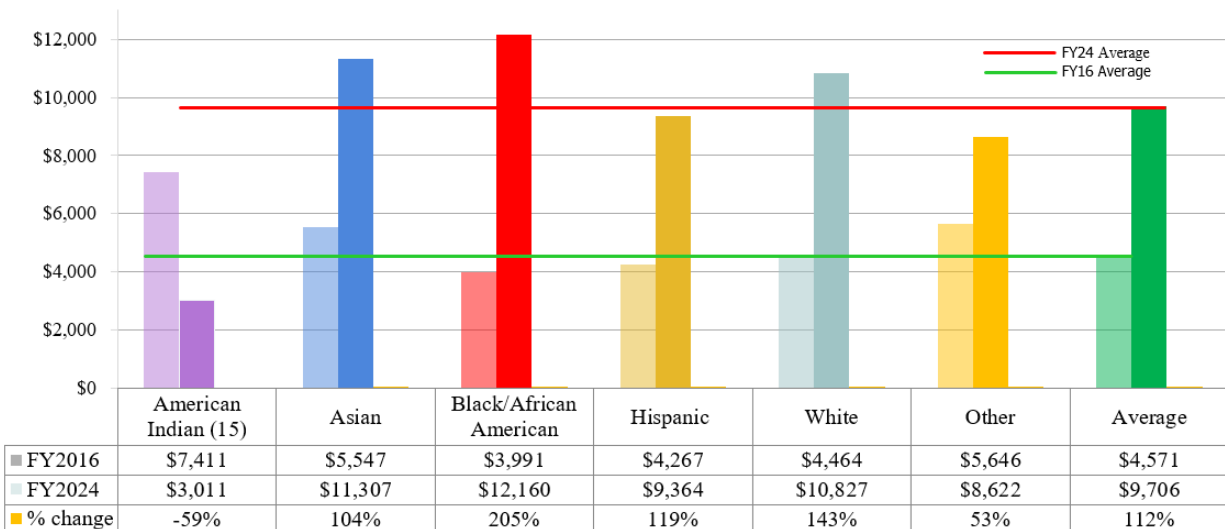
FY2024 POS / NO POS Age 3-21 Comparison by Ethnicity									
Ethnicity	Hispanic	White	Black/ African-American	Chinese	Filipino	Vietnamese	Korean	All Other Ethnicities	TOTAL
Total	4,785	567	258	488	210	139	59	1,323	7,829
POS	3,393	401	186	380	155	93	46	953	5,607
No POS	1,392	166	72	108	55	46	13	370	2,222
No POS %	29.1%	29.3%	27.9%	22.1%	26.2%	33.1%	22.0%	28.0%	28.4%

POS Per Capita Expenditures by Ethnicity ages 3-21

When reviewing expenditures per capita by ethnicity, as seen in Chart 5 below, for ages 3-21 who are living at home, we see an increase from fiscal year 2016 to fiscal year 2024 in most of our ethnic groups. For our Asian community there was an increase of 104%, for our Black and African American community we saw a change of 205%, for our Hispanic community there was an increase of 119%, for our White community there was a 143% increase, and for other (multi-cultural), there was an increase of 53%. SG/PRC recognizes the American Indian had a decrease in expenditure and will implement strategies to ensure they are aware of services and generic resources available to them. Overall, there was an average increase among these five ethnic categories of 112%.

Chart 5

FY2016 & FY2024 Per Capita Expenditures by Ethnicity Age 3-21 at Home



POS/NO POS and Ethnicity for ages 22 and over

When reviewing POS/No POS by ethnicity, as seen in Chart 6 (next page), for ages 22 and over, a total of 6,561 adults were served by SG/PRC for FY23-24. The breakdown of no POS for our Hispanics was 25.4%, White community was 18.0%, Black and Black/African American community was at 16.6%, Chinese community was at 29.0%, Filipino community was 22.2%, Vietnamese community was 20.5%, our Korean community was 21.9% with no POS, and all other ethnicities had 24.0% in no POS. The overall average of no POS among the (8) ethnic groups was 22.8%.

Chart 6

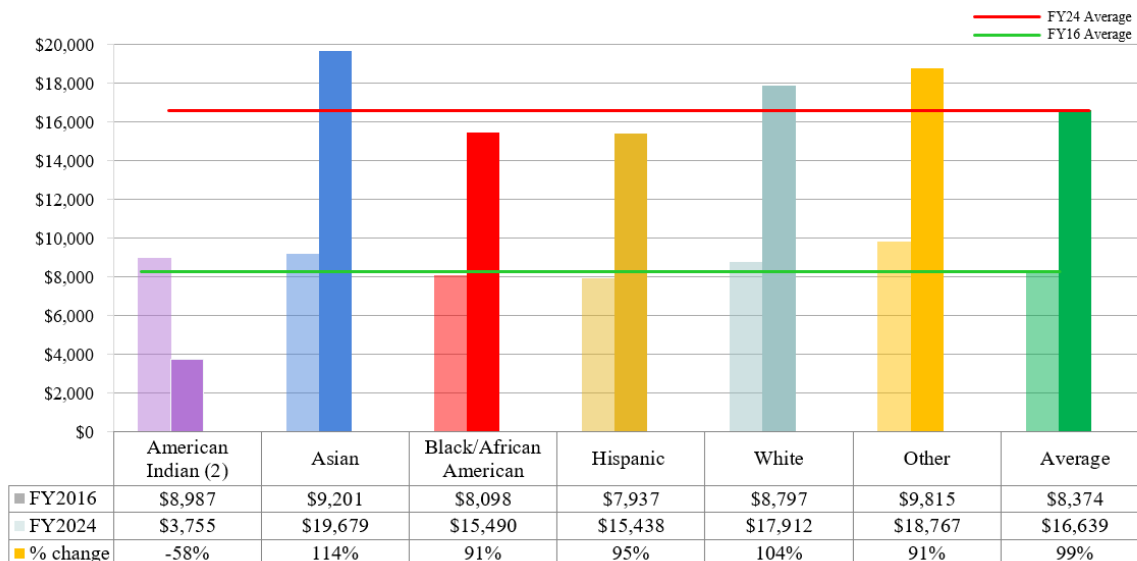
FY2024 POS-NO POS Age 22+ Comparison by Ethnicity									
Ethnicity	Hispanic	White	Black/ African-American	Chinese	Filipino	Vietnamese	Korean	All Other Ethnicities	TOTAL
Total	3,277	1,583	505	248	162	73	64	649	6,561
POS	2,446	1,298	421	176	126	58	50	493	5,068
No POS	831	285	84	72	36	15	14	156	1,493
No POS %	25.4%	18.0%	16.6%	29.0%	22.2%	20.5%	21.9%	24.0%	22.8%

POS Per Capita Expenditures by Ethnicity ages 22 plus

When reviewing expenditures per capita by ethnicity, as seen below in Chart 7, for ages 22 and over who are living at home, we see an increase from fiscal year 2016 to fiscal year 2024 for most of our ethnic groups. In our Asian community there was an increase of 114%, for our Black and African American community there was an increase of 91%, for our Hispanic community there was an increase of 95%, for our White community there was a 104% increase and for other (multi-cultural), there was an increase of 91%. SG/PRC recognizes the American Indian had a decrease in expenditure and will implement strategies to ensure they are aware of services and generic resources available to them. Overall, there was an average increase among these six ethnic categories of 99%.

Chart 7

FY2016 & FY2024 Per Capita Expenditures by Ethnicity
Age 22+ at Home



POS/NO POS and Ethnicity for all ages

When reviewing POS/No POS for ethnicity by all ethnicity, as seen in Chart 8, a total of 17,958 individuals were served by SG/PRC for FY23-24. The breakdown of no POS for our Hispanics was 22.4%, White community was 19.6%, Black and Black/African American community was at 19.0%, Chinese community was at 19.4%, Filipino community was 22.1%, Vietnamese community was 24.0%, our Korean community was 19.4 with no POS, and all other ethnicities had 20.2% in no POS. The overall average of no POS among the (8) ethnic groups was 21.3%.

Chart 8

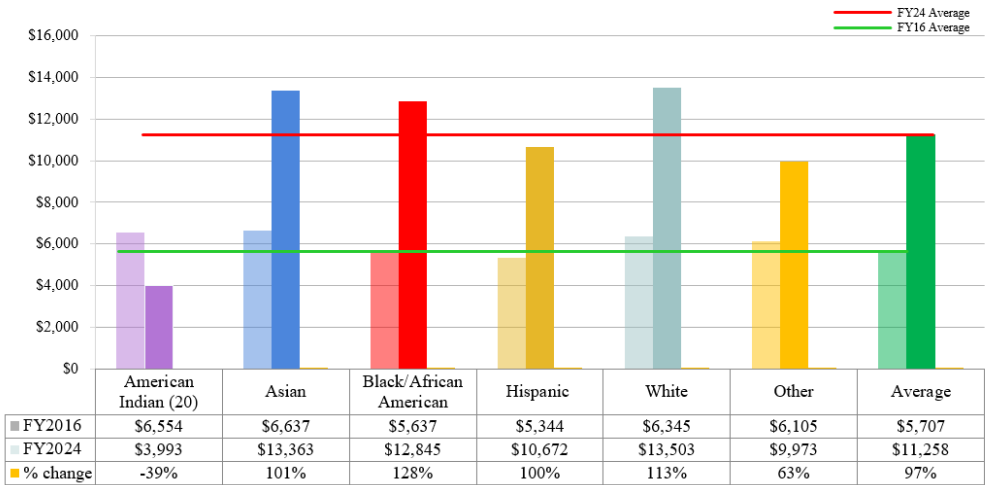
FY2023-2024 POS / NO POS All Ages Comparison by Ethnicity									
Ethnicity	Hispanic	White	Black/ African-American	Chinese	Filipino	Vietnamese	Korean	All Other Ethnicities	TOTAL
Total	10,256	2,341	843	952	412	254	144	2,756	17,958
POS	7,962	1,883	683	767	321	193	116	2,200	14,125
No POS	2,294	458	160	185	91	61	28	556	3,833
No POS %	22.4%	19.6%	19.0%	19.4%	22.1%	24.0%	19.4%	20.2%	21.3%

POS Per Capita Expenditures by Ethnicity all ages

When reviewing expenditures per capita by ethnicity all ages, as seen below in Chart 9, who are living at home, we see an increase from fiscal year 2016 to fiscal year 2024 for most of our ethnic groups. In our Asian community there was an increase of 101%, for our Black and African American community there was an increase of 128%, for our Hispanic community there was an increase of 100%, for our White community there was a 113% increase and for other (muti-cultural), there was an increase of 63%. SG/PRC recognizes the American Indian had a decrease in expenditure and will implement strategies to ensure they are aware of services and generic resources available to them. Overall, there was an average increase among these six ethnic categories of 97%.

Chart 9

FY2016 & FY2024 Per Capita Expenditures by Ethnicity All Age at Home



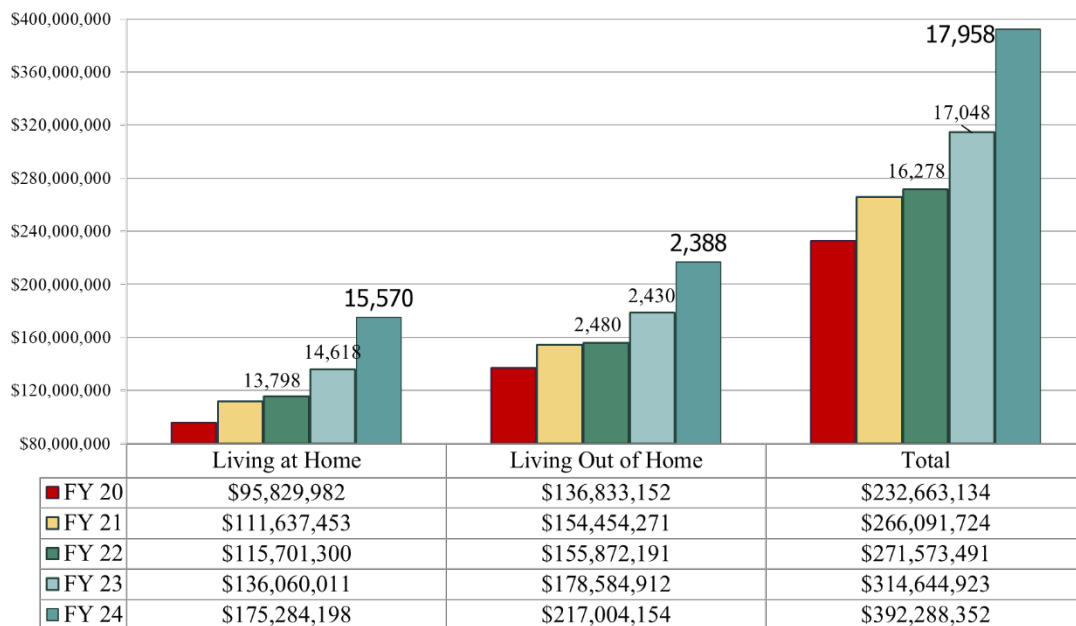
POS Expenditure by Living Arrangement

Below in Chart 10, is a comparison chart of POS Expenditures by Living Arrangements (living options) from 2020 to 2024. The data chart below shows a comparison in expenditures between those living at home, those living out of home and the total changes in expenditure from 2020 to 2024.

When looking at the column for those Living at Home, Living out of Home, and Total, we see a consistent increase from 2020 to 2024. When reviewing the data for those living at home, we notice POS expenditures are less than their counterparts living out of the home. This is likely due to the monthly expenditure of residential facilities costing more than in-home support. Overall, we see a total increase in POS expenditures in both living arrangements: living at home and living out of the home.

Chart 10

Comparison of POS Expenditures by Living Option FY20 to FY24



Comments and Recommendations by Community Members

The date, location, attendance, and feedback from Community Members which include parents, individual served, board members, staff, vendors, Community Based Organization, and Community Partners is in Attachment 3.

These comments are utilized to guide the direction that SG/PRC will take to make progress towards equity.

How Prior Annual Report Recommendations have been Implemented.

Service Access and Equity reviewed the prior report recommendations as well as recommendations from the Strategic Planning Sessions, Coffee with the Director, in-person meetings with the African American community, Hispanic Community, Asian community, DeafPlus community, and feedback received at outreach events. Additionally, information can be found on grant projects funded by DDS. The following efforts were implemented and augmented based on the commendations.

They include the following:

- ▶ **Parent Mentor Initiative (GRANT)** – SG/PRC’s Parent Mentor Initiative grant project, funded by Department of Developmental Services (DDS), from June 2023 to May 2024 received 72 referrals during the grant year, 23 of those referrals were made from January 2024 to May 2024. The average number of clients served month to month was approximately 42 individuals. The project was successful in connecting families with low or no POS, served by our Regional Center, to services provided by the regional center as well as to community resources through a parent-to-parent model referred to as a Parent Mentor. The project was done in partnership with Alma Family Services who hired, trained, and supervised the Parent Mentors. Primary recipients were those that had no services, regional or generic, and had difficulty navigating various systems and needed support to do so. The project had been funded by the Department since 2018 and this year the project came to an end. However, SG/PRC vendored Alma to continue offering this service to families through Purchase of Service (POS) authorizations.
- ▶ **Children’s Hospital Los Angeles (GRANT)** - SG/PRC continues to work in partnership with Children’s Hospital Los Angeles on a COVID-19 research project. The COVID-19 pandemic has had far reaching impacts on the development of young children with developmental disabilities in the San Gabriel Valley within Los Angeles County. The impact of the pandemic has caused delayed access of Early Intervention services or alternative service delivery systems accommodating public health policy intended to mitigate and manage the spread and transmission of COVID-19. Through this research, we hope to learn how to secure services with families regardless of their circumstance.
- ▶ **Language Access & Cultural Competency (GRANT)** is a DDS grant that provides ongoing funding for Regional Centers to improve and promote Language Access and Cultural Competency to better support our individuals and families by helping facilitate more consistent access to information, services, and supports, with particular focus for individuals who are multi-lingual, monolingual, and diverse cultural groups. The grant initiated in 2021, and it is its third year; overseen by Tiffany Loong and Luz Rodriguez-Uribe; who manage the budget, the projects associated with it and report back to DDS semiannually. Some of the projects associated with LACC funding are Cultural Competency Training for all staff, interpretation for community meetings, conferences, workshops, and trainings offered to the community in-person and

virtually. LACC funding is also utilized to translate any SG/PRC publications, surveys, presentations, announcements, etc. requested.

- ▶ Community Information Forum (CIF) – Service Access and Equity hosted 9 Community Information Forum training courses to our community with approximately 461 participants. total 9 CIF in 2024 in the following topics: Audiology: How to Navigate your child’s needs from Birth to Three; Annual POS Expenditure Data; An Overview of the IEP-What to Know; The Lanterman Appeal Process; Demystifying the Individual Behavior Support Plan (IBSP); Deaf and Hard of Hearing Culture Awareness and Resources; Housing Options and Resources; Employment Services; Special Education—Terms to Know/Generic Resources. The LACC funds have also made it possible for the SAE team to hire a video production team and record six Community Information Forums and make it available in different languages with closed captioning. Community Information Forum Video that was made in 2024 includes Audiology Resources; IEP Overview; Appeals Process: Demystifying the IBSP; Employment Resources and IEP A to Z Terms.
- ▶ SG/PRC’s Education Specialist provides trainings to individuals/families served via ZOOM to address topics related to special education. These trainings offer families information that allows them to better advocate during IEP meetings. The Education Specialist also offers trainings to SG/PRC staff on the same topics; using this two pronged approach supports both our families and staff with the same information. The Education Specialist assists regional center staff, families and community partners with non-legal questions related to educational matters for students ages 3 and up to include post-secondary school years. Assistance is provided via consultations to service coordination staff and their families and attendance at school meetings. Additionally, Education Specialist provides trainings to staff, families, and community members to help with the fundamental knowledge about Individuals with Disability Education Act (IDEA), Section 504 Rehabilitation Act and advocacy skills to assist when advocating for students ages 3 to post-secondary education with disabilities. Education Specialist also participates in community events through the San Gabriel/Pomona Regional Center Service Access and Equity Department Team.
- ▶ Empowerment Conference: SG/PRC’s SAE Department supported the Specialized Services in planning SG/PRC’s first annual Empowerment Conference for families in the Enhanced Services caseloads. The intent of the conference was to expand on how the Regional Center supports families, services offered, generic resources and connecting families with community-based organizations so that they have the information in a more accessible manner. Conference speakers were, Director of SAE, Salvador Gonzalez, who opened the conference with a welcome and provided an overview of the SAE Department; Director of Client Services, Daniela Santana, who provided information on services offered by the regional center, role of the Service Coordinator and the appeal process; Clients’ Rights Advocate, Aimee Delgado from Office of Clients Rights Advocacy, who provided information on how they support families that are served

by regional centers, example of how they support; Director of Parent Place, Elena Sanchez, who provided information on the relationship between the regional center and a family resource empowerment center; Director of Clinical Services, Hortencia Tafoya, who provided information on clinical services the regional center offers; LA Care Regional Center liaison, Ashley Benoit, who provided information services offered by LA Care; and Executive Director of the San Gabriel/Pomona Regional Center, Jesse Weller, who provided closing speech to the families served by our Regional Center. Exhibitors for the resource portion of the event were, Department of Developmental Services Ombudsman, Parent's Place, Alma Family Services, Department of Mental Health, SCRS-IL, Office of Clients Rights Advocacy, and Department of Rehabilitation.

► 4th Annual Sirens of Silence: "A Special Day with First Responders"

San Gabriel/Pomona Regional Center joined Los Angeles County Fire Department and LA County Department of Mental Health to host its 4th Annual Sirens of Silence. A Special Day with First Responders is in celebration of Autism Acceptance Month. Over 500 families explored first responders' apparatus, tried on fire and law enforcement gear, and shared best practices to approach their loved ones with special needs. In addition, the event also hosted sensory stations and an art station for children to enjoy. SG/PRC also had resource tables for families to visit and obtain information from the outreach team, mental health specialist, and ABA specialist. Other community based mental health resources were also available such as Foothill Family, Pacific Clinics, and Alma Family Services for families to meet and connect with. The event also had an onsite dental clinic where individuals served could obtain dental screening and recommendations. Over 450 meals were provided to guests and first responders, courtesy of the Richard D. Davis Foundation and Language Access and Cultural Competency grant from DDS. The event had a continuous flow of patrons who enjoyed the various agencies and organizations on site.

4th Annual Sirens of Silence Recap Video

- Deaf and Hard of Hearing Specialist: SG/PRC's, DHH Specialist, Jessica Wilson completed (42) support requests to Service Coordinators and families. Jessica supported in areas including accessing training, services, and resources. Jessica was part of the 2024 Community Information Forum series and presented on May 9th, 2024, on deaf and hard of hearing resources. Jessica also coordinated a training opportunity to the community on Audiology services presented by Kristina Rousso, Au. D. DHH Specialist created a support group for the DHH community as well as offered 4 ASL classes to the SG/PRC community. The goal of these courses is to offer ASL learning to our SG/PRC community and individuals served and to build a community of signers to increase support and access. Curriculum includes Deaf Culture, fingerspelling, Self-Care, Emergency signs, food signs, conversation signs, questions, family signs and giving instructions.

- ▶ Specialized Caseloads – SG/PRC has continued with its implementation of specialized caseloads to support individuals who are identified with no or low expenditures. This includes: five Enhanced Supports Coordinators, eight Self-Determination Coordinators, two Deaf and Hard of Hearing Coordinators, and two Self-Determination Lead Support Specialists.
- ▶ Enhanced Supports Service Coordinator – ESC (5 positions) - The ESC manages a 1:40 caseload ratio of individuals currently served by SG/PRC with low and/or no POS expenditures. Service Access and Equity hosted three workshops and one conference in May 2024 prior to their return to traditional case management. The workshops and conference are intended to provide families that are part of the enhanced caseloads with information about the regional center, generic resources, and connect them with community-based organizations.
- ▶ Self-Determination Program – SG/PRC has two Lead SDP Support Specialists and eight SDP coordinators. SDP enrollment at the end of FY23 was at 118 and increased to 184 by the beginning of FY24. Lead SDP Support Specialists host weekly consultations with staff. SDP office hours are held three times a week to support case management staff and the community. The support may vary from developing an SDP Budget, reviewing SDP spending plans, writing SDP IPPs, and securing SDP authorizations.
- ▶ SG/PRC will continue to post to our website and make available current Purchase of Service (POS) Policies and POS summaries of service options organized by age groups, in English, Spanish, Chinese, Korean, and Vietnamese.
- ▶ SG/PRC will continue to collaborate and support the efforts of the Community Based Organizations known as “CBO” that are funded for an equity project from DDS. SG/PRC will continue to invite these partners to be active in promoting their projects at SG/PRC monthly Community Meeting. SG/PRC will also support them with any training requested from internal staff. Current Equity Partners and their projects are:
 - **Access Nonprofit Center** – Education and training program in leadership for people with disabilities and their families
 - **Being Built Together** – Community Connector program to expand service access for Korean-speaking families.
 - **Chasing 7 Dream** – Increase early intervention awareness to minority, low income, and BIPOC parents and caregivers.
 - **Children's Hospital Los Angeles Parent Navigator Project** – Parent Navigators in Pediatric Clinics to Support Service Access-Pediatric navigator project to work 1:1 with families and facilitate new referrals to RC.

- **Chinese Parents Association for The Disabled** – Bilingual/Bicultural Chinese Family & Self-advocate Virtual Training Project to increase technology knowledge and access for consumers and families who speak Spanish, Vietnamese, Tagalog, Mandarin, Cantonese, and Mixteco.
- **Disabilities Voice United (DVU)** – Education and training program in leadership for people with disabilities and their families
- **Familia First** – Creating Leadership Among Parents (CLAP) – Parent education and training for Latino families focused on multiple RC services.
- **Foundation for Disabled Youth (FFDY)** – Chinese support group founded to provide services and programs for the intellectually/developmentally delayed community.
- **Heluna Health** – Leading the effort to eliminate health disparities for people living in vulnerable circumstances and provides innovative services and evidence-based programs that improve the overall health and well-being of our communities.
- **Korean American Special Education Center** – Developmental Screening and Parent-Empowerment, Early Intervention advocacy and empowerment support for Korean parents.
- **Seesaw Communities, Inc.** – Cultural pathway for competitive employment for self-advocates in the Korean community.
- **USC UCEDD at CHLA** – Peer Education Project-Promoting and Increasing Vietnamese Parents and Children with I/DD to Access Purchase of Service and be Independent-Family support project for Vietnamese families to increase system knowledge, access to services and independence.
- **VPDCA** – Promoting and increasing Vietnamese Parents and Children with I/DD to Access Purchase of Service and Be Independent.
- **Wayfinder Family Services** - Focus is families with children admitted to a Neonatal Intensive Care Unit (NICU) or recently discharged from a NICU to a lower level of care or their homes, high-risk infant clinics, specialty pediatric clinics, federally qualified health centers.

Regional Center Recommendations and Plan to Promote Equity

SG/PRC will continue with the strategies listed above and will implement the following new feedback and recommendations provided by the community via community meetings, input sessions, outreach events, and the Local Volunteer Advisory Committee (LVAC). SG/PRC has made progress towards equity through the various equity projects it has implemented over the years from FY 15-16 to FY 23-24. To continue to achieve improvements, SG/PRC intends to do the following:

- ▶ Self-Determination Conference: Under the direction of SAE Director, SAE will work on organizing a conference for families in SDP. The event will serve as a platform for families to come together, share experiences, and learn about resources and strategies that promote independence and self-advocacy for individuals with disabilities. The conference will have keynote speakers who will address specific topics and highlight practical information for accessing and navigating this program. The goal is to equip families with the knowledge and support they need to advocate for their loved ones, ensuring they can make informed choices about their lives and build a network of support.
- ▶ New Family Orientation: SAE will be organizing an orientation event for families new to our Regional Center. The New Family Orientation will be geared toward helping families familiarize themselves with information about services, the role of the service coordinator, specialized staff, resources and more. In considering feedback from our community, it has become clear that many families are still unfamiliar with all the ways Regional Center is able support them. While we continue to strengthen our current client base, we also want to strengthen our base of incoming clients and families and put them on a more successful trajectory of partnership with our agency.
- ▶ SG/PRC will pursue facilitating a collaboration and enhance communication between our organization and first responders, primarily with law enforcement and fire departments, to discuss how to better serve individuals with developmental disabilities residing in the San Gabriel Valley. The identification of resources for our community is important particularly in preventing and/or minimizing emergency situations. The utilization and implementation of programs, such as [Blue Envelope](#) and [LA Found](#) may ensure the safety and understanding of the community we serve.
- ▶ SG/PRC will actively work toward increasing our social media presence (Facebook, Instagram, YouTube) to increase communication about, presentations, parent trainings, workshops, events, and promote other opportunities and events associated with the regional center.
- ▶ The Service Access Equity Team is working on developing a Resource Guide to help families navigate and troubleshoot common questions related to the Regional Center. This guide will serve as a practical tool to empower families with clear, accessible information on available services, points of contact, information about services, and more. By consolidating key pieces of information and guidance in one place, our goal is to ensure families feel more confident and informed when engaging with our Center. Additionally, guides will also be provided to community-based organizations to promote our services for potential referrals, have a better understanding of our system, who to contact, and information about eligibility.




San Gabriel / Pomona
Regional Center

2025 ANNUAL PURCHASE OF SERVICE (POS) EXPENDITURE DATA COMMUNITY MEETINGS

Fiscal Year 2023-2024

SG/PRC will be conducting presentations by Salvador Gonzalez, Director of Service Access and Equity, as required by the Lanterman Act, Welfare Institutions Code (WIC) 4519.5, relating to Purchase of Service (POS) authorization, utilization, and expenditure by each regional center with respect to consumer age, race or ethnicity, primary language, and disability. The presentations will be hosted virtually. Please see the Calendar at www.sgprc.org for details. We hope to see you at one of our meetings and look forward to your feedback. If you have any questions please contact Salvador Gonzalez at SGonzalez@sgprc.org.

MARCH 6 THURSDAY 11AM-12PM	HISPANIC/ SPANISH SPEAKING COMMUNITY	: Click here for Zoom Link : ZOOM ID - 865 3741 9310 : Scan the QR Code	
<i>Interpretation will be available in Spanish.</i>			
MARCH 13 THURSDAY 11AM-12PM	BLACK/AFRICAN AMERICAN COMMUNITY	: Click here for Zoom Link : ZOOM ID - 865 3741 9310 : Scan the QR Code	
MARCH 20 THURSDAY 11AM-12PM	ASIAN COMMUNITIES	: Click here for Zoom Link : ZOOM ID - 865 3741 9310 : Scan the QR Code	
<i>Interpretation will be available in Chinese, Korean, and Vietnamese.</i>			
MARCH 26 WEDNESDAY 7:15PM	BOARD OF DIRECTORS/ PUBLIC MEETING	: Click here for Zoom Link : ZOOM ID - 234 566 141 : Password: 916227	
<i>Interpretation will be available in ASL, Spanish, Chinese, Korean, and Vietnamese.</i>			
MARCH 27 THURSDAY 11AM-12PM	ALL COMMUNITIES/ COMMUNITY INFORMATION FORUM (CIF)	: Click here for Zoom Link : ZOOM ID - 865 3741 9310 : Scan the QR Code	
<i>Interpretation will be available in ASL, Spanish, Chinese, Korean, and Vietnamese.</i>			

For other language interpretations, please contact LACC Specialists 7 days prior to the meeting:
[Tiffany Loong](mailto:Tiffany.Loong@lacc.org) (909) 710-8827 or [Luz Rodriguez-Uribe](mailto:Luz.Rodriguez-Uribe@lacc.org) (909) 710-8828

"A world where individuals with developmental disabilities have endless possibilities and thrive."



San Gabriel / Pomona
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2024 COMMUNITY INFORMATION FORUM

Community Information Forum, formerly known as Critical Issues Forum, addresses important, new, or current issues that support delivery and accessibility to individuals served by SG/PRC.

Join us via Zoom
Meeting ID: **865 3741 9310**
[Or Click Here](#)

Date	Topic	Presenter
02/01/2024 11am-12pm	Audiology: How to Navigate your child's needs from Birth to Three	Kristina Rouso, Au.D. Doctor of Audiology
03/14/2024 11am-12pm	Annual POS Expenditure Data	Service Access and Equity Team
03/21/2024 11am-12pm	Special Education 101	Nora Perez-Givens Education Specialist
04/11/2024 11am-12pm	The Lanterman Appeal Process	Daniel Ibarra Appeal Process Manager Rosa Fernandez Appeal Process Specialist
04/25/2024 11am-12pm	Applied Behavioral Analysis	Joshua Trevino, BCBA Jenny Fong, BCBA
05/09/2024 11am-12pm	Deaf and Hard of Hearing Culture Awareness and Resources	Jessica Wilson DHH Specialist
06/20/2024 11am-12pm	Housing Options and Resources	Lisa Cipres Housing Specialist
07/25/2024 11am-12pm	Employment Services	Lihn Lee Employment Specialist
08/22/2024 11am-12pm	Individualized Education Program (IEP) Basics	Nora Perez-Givens Education Specialist

All presentations will be simultaneously interpreted in our five threshold languages:
English with ASL, Spanish, Chinese, Korean, and Vietnamese

For more information, please contact:
Luz Rodriguez-Urbe at lrodriguez@sgprc.org; (909) 710-8828 or
Tiffany Loong at tloong@sgprc.org; (909) 710-8827

"Service, support, and advocacy for individuals with developmental disabilities and their families."





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San Gabriel/Pomona Regional Center

Service Access and Equity
Presents

EMPOWERMENT CONFERENCE

Time

8:30am - 1:00pm

Breakfast and Lunch Provided

Location

Double Tree by Hilton
924 W. Huntington Drive
Monrovia, CA 91016

Registration is required |
Space is limited for the
first 50 registered.

[Click here or](#)
[Scan QR Code](#)



Contact

For more information:

Tiffany Loong (909) 710-8827

Luz Rodriguez-Urbe (909) 710-8828

Language Access and Cultural Competency Specialists

May 23rd 2024

Conference Information

Our 1st Annual Empowerment Conference presented by SG/PRC is a place to gather with others, learn, grow, and get connected. We are committed to supporting families obtain information about regional center, generic resources, and community organizations. SG/PRC specialists, self-advocates, and other generic resources will be present to provide information of available resources.

Interpretation will be provided in Spanish, American Sign Language, Korean, Vietnamese, and Chinese.

Speakers



**SG/PRC
DIRECTORS**



**OFFICE OF
CLIENTS'
RIGHTS
ADVOCACY**



**FAMILY
RESOURCE
EMPOWERMENT
CENTER**



**LA CARE
REGIONAL
CENTER
LIAISON**

Exhibitors





**LOS ANGELES COUNTY
DEPARTMENT OF
MENTAL HEALTH**
hope. recovery. wellbeing.




www.sgprc.org



 **FRIDAY**
OCTOBER 18,
2024






 **LE MÉRIDIEN ARCADIA**
130 W HUNTINGTON DR
ARCADIA, CA 91007

 **8:30AM**
- 3:30PM

ABOUT THE CONFERENCE

San Gabriel/Pomona Regional Center would like to invite you to the 1st Annual Self-Determination Program Conference. This conference is for individuals served and their families who are interested in learning more about SDP, as well as those currently going through the process, and those already in SDP.

JOIN US FOR A DAY OF INSIGHTS AND DISCUSSIONS

-  **HISTORY OF SDP**
-  **TRANSITIONING INTO SDP**
-  **FAMILY PANEL**
-  **NETWORKING**
-  **AND MORE**

[CLICK HERE](#) OR SCAN QR CODE TO REGISTER AS SPACE IS LIMITED

Breakfast and Lunch will be provided



FOR MORE INFORMATION OR ASSISTANCE WITH REGISTRATION, CONTACT SDP LEAD SUPPORT SPECIALISTS: MARLENE ALVAREZ AND YVETTE ESPINOZA

Marlene Alvarez (909) 710-8469 malvarez@sgprc.org

Yvette Espinoza (909) 710-8643 yespinoza@sgprc.org



Interpretation will be available in ASL, Chinese, Korean, Spanish, and Vietnamese

WWW.SGPRC.ORG



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Equity Partner Meetings

Join SG/PRC's Service Access and Equity Team
for quarterly meetings in 2024!

Meetings will be from 10:30am-12:00pm

March
21st

Virtual

June
13th

Virtual

Sept.
12th

Virtual

Nov.
21st

In-Person
SG/PRC-Room C

Zoom: 859 8740 7095
Passcode:867477

Come and join our Equity Meetings!

If you are one of SG/PRC'S Equity Partners, we invite you to join the Service Access and Equity team at SG/PRC for business relationship building, networking, sharing resources, community engagement discussions, sharing outreach opportunities and more.



We look forward to seeing you!



75 Rancho Camino Dr
Pomona, CA 91766



Community Outreach Specialists:
Josie Martinez (909) 710-8817
Amos Byun (909) 710-8823



www.sgprc.org



San Gabriel / Pomona
Regional Center

2024 Virtual Training for Parents

Provided by Nora Perez-Givens, Education Specialist



The training sessions will provide parents with the fundamental knowledge about Individuals with Disability Education Act (IDEA), Section 504 Rehabilitation Act and advocacy skills to assist parents when advocating for their child's educational needs.

All trainings will be held from 11:00am-12:00pm

FEBRUARY 26	New to IEP's (Special Education) - Basics to Know
MARCH 25	Special Education - Terms to Know/Generic Resources
APRIL 29	Development of a Supportive IEP
MAY 20	Special Education Timelines
JUNE 24	Resolving Disagreements Regarding Special Education
JULY 22	School Discipline - Rights of Students with Disabilities
AUGUST 26	Effective Communication in the IEP Process
SEPTEMBER 16	504 Plan or IEP: Which is best based on student need
OCTOBER 7	Assistive Technology and IEP's
NOVEMBER 18	Special Education - Parent Rights

Zoom Link: [Click Here](#)

Meeting ID: 839 9707 3911

For more information, please contact:

Nora Perez-Givens at (909) 710-8824 or Marilyn Carmona (909) 710-8816

Interpretation will be provided in ASL, Spanish, Korean, Vietnamese, and Chinese.

www.sgprc.org



Community Information Forum Library

SG/PRC's CIF Library is comprised of trainings provided on a variety of topics in 2023-2024. Trainings are available with English, Spanish, Chinese, Korean, and Vietnamese subtitles and Spanish voiceovers.

Training videos can be viewed in your preferred language subtitles using the QR codes provided below and back. If you have any questions, please contact **SG/PRC Service Access & Equity Department** community outreach specialists: **Amos Byun, (909) 710-8815; Abyun@sgprc.org**, or **Josie Martinez, (909) 710-8817; JMartinez@sgprc.org**.

2023 CIF

1	• Forensic Specialist & Legal Justice System (01/12/23)
2	• Appeals Process (Formerly Fair Hearings) (02/23/23)
3	• Utilization of EBP (Evidence Based Practices) (04/13/23)
4	• Overview of IEP Timelines (06/08/23)
5	• Housing Resources (07/13/23)
6	• DHH Resources (Deaf & Hard of Hearings) (08/17/23)
7	• First Responders Round Table (09/21/23)

2024 CIF

1	• Audiology Resources (02/01/24)
2	• IEP Overview (03/21/24)
3	• Appeals Process (04/11/24)
4	• Demystifying the IBSP (Individual Behavior Support Plan) (04/25/24)
5	• Employment Resources (07/25/24)
6	• IEP A to Z Terms (08/22/24)

CIF Video Showcase Links by Language



CIF English :
<http://vimeo.com/showcase/cif-english>



CIF Chinese :
<http://vimeo.com/showcase/cif-chinese>



CIF Spanish :
<http://vimeo.com/showcase/cif-spanish>



CIF Korean :
<http://vimeo.com/showcase/cif-korean>



CIF Spanish Voice Over with Spanish Subtitle :
<https://vimeo.com/showcase/10990450>



CIF Vietnamese :
<http://vimeo.com/showcase/cif-vietnamese>



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WWW.SGPRC.ORG

CIF Video Showcase Links by Language



CIF English :

<http://vimeo.com/showcase/cif-english>



CIF Spanish :

<http://vimeo.com/showcase/cif-spanish>



**CIF Spanish Voice Over
with Spanish Subtitle :**

<https://vimeo.com/showcase/10990450>



CIF Chinese :

<http://vimeo.com/showcase/cif-chinese>



CIF Korean :

<http://vimeo.com/showcase/cif-korean>



CIF Vietnamese :

<http://vimeo.com/showcase/cif-vietnamese>



San Gabriel/Pomona
Regional Center

Parent Mentor Initiative (PMI)

Matching SG/PRC Parents with a Mentor who understands the unique challenges of being a parent to an individual with special needs.

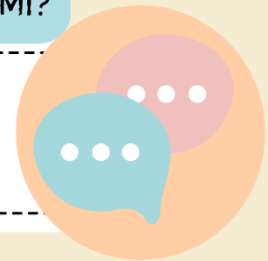
Parent Mentors Can Help With...

- Increasing your knowledge of Purchase of Service (POS), Generic Resources and Community Resources.
- Identify how to increase the utilization of secured services.
- Understanding the role of the service coordinator to strengthen support and advocacy.
- Preparing for the Individual Program Plan (IPP) meeting.
- Learning organization & record-keeping strategies for better advocacy.
- Accessing Information to support life stages/transitions and family dynamics.
- Assist to develop a parent support system.
- Supporting parents to define and overcome the barriers affecting access to services.

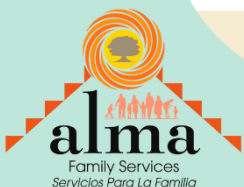


How Do I get Referred to PMI?

- Contact your Service Coordinator for referral
or
- Please contact Josie Martinez, Community Outreach Specialist
(909) 710-8817; jmartinez@sgprc.org



A special project brought to you by San Gabriel/Pomona Regional Center in collaboration with Alma Family Services. The project is made possible through funding from the Department of Developmental Services (DDS).



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-List of Attachments -

- Attachment 1 – E-Announcements(flyers) of Zoom Community Meetings
 - Attachment 1a – English version
 - Attachment 1b – Spanish version
 - Attachment 1c – Chinese version
 - Attachment 1d – Korean version
 - Attachment 1e – Vietnamese version
- Attachment 2 – Power Point Presentations used for Community Meetings
 - Attachment 2 a – English PowerPoint posted to website
 - Attachment 2 b – Spanish PowerPoint posted to website
 - Attachment 2 c – Chinese PowerPoint posted to website
 - Attachment 2 d – Korean PowerPoint posted to website
 - Attachment 2 e – Vietnamese PowerPoint posted to website
- Attachment 3 – Community Meetings - Input/Comments
 - Attachment 3: Hispanic/Spanish Speaking Community 03.06.2025, Black/African American Community Meeting 03.13.2025, Asian Communities Meeting 03.20.2025, Board Meeting Minutes 03.26, 2025, Community Information Forum Meeting 03.27.2025