

San Gabriel/Pomona Regional Center  
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**San Gabriel/Pomona  
Regional Center**

*Summer 2025*

## **Performance Report for San Gabriel/Pomona Regional Center**

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve individuals and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about San Gabriel/Pomona Regional Center (SG/PRC).

Last year, SG/PRC served about 17,350 individuals. The charts on page two tell you about the individuals SG/PRC serves. You will also see how well SG/PRC is doing in meeting goals and in fulfilling our contract with DDS.

At SG/PRC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. As you will find within this report, we made improvements in 2025 as compared with 2024 in achieving the following goals: Children remaining in their family homes at 99.63% in 2025, as compared with 99.61% in 2024. Adults served living in home settings at a higher rate demonstrating 78.90% in 2025 compared with 77.48% in 2024. Less adults served are living in residential settings of 6 beds or more, with an outcome 3.51% in 2025 as compared with 3.84% in 2024.

There are many factors that contribute to SG/PRC's outcomes regarding living arrangements. SG/PRC has a unique history compared with other regional centers related to the availability and utilization of large residential facilities. Many years ago, and continuing as of today, representatives with other regional centers and community agencies placed individuals with developmental disabilities into large, licensed facilities located within SG/PRC's service area. We continue to uphold our values in placements that are not large facilities, and we appreciate our partners. At times, larger facilities have been a safety net for the Los Angeles County Department of Children and Family Services (DCFS) and other regional centers to place children previously living with their families.

Most of these children placed by DCFS were suspected of having a diagnosis of developmental disability, but that diagnosis was not determined until after the child had already been placed in one of these large facilities located within SG/PRC's area.

Therefore, when eligibility for regional center services was determined, the child's placement in the large facility was attributed to SG/PRC. Summary Performance Report for San Gabriel/Pomona Regional Center, Summer 2025.

Every year DDS reviews SG/PRC's performance. Our report is intended to offer an overview; while encouraging you to contact us should you have any questions.

We hope this report helps you learn more about SG/PRC. If you have any questions or comments, please contact us!

This report is a summary. To learn more about this report or for more information about SG/PRC, please go to: [www.sgprc.org](http://www.sgprc.org) or contact Mr. Salvador Gonzalez, M.S., Director of Service Access and Equity at (909) 710-8814.

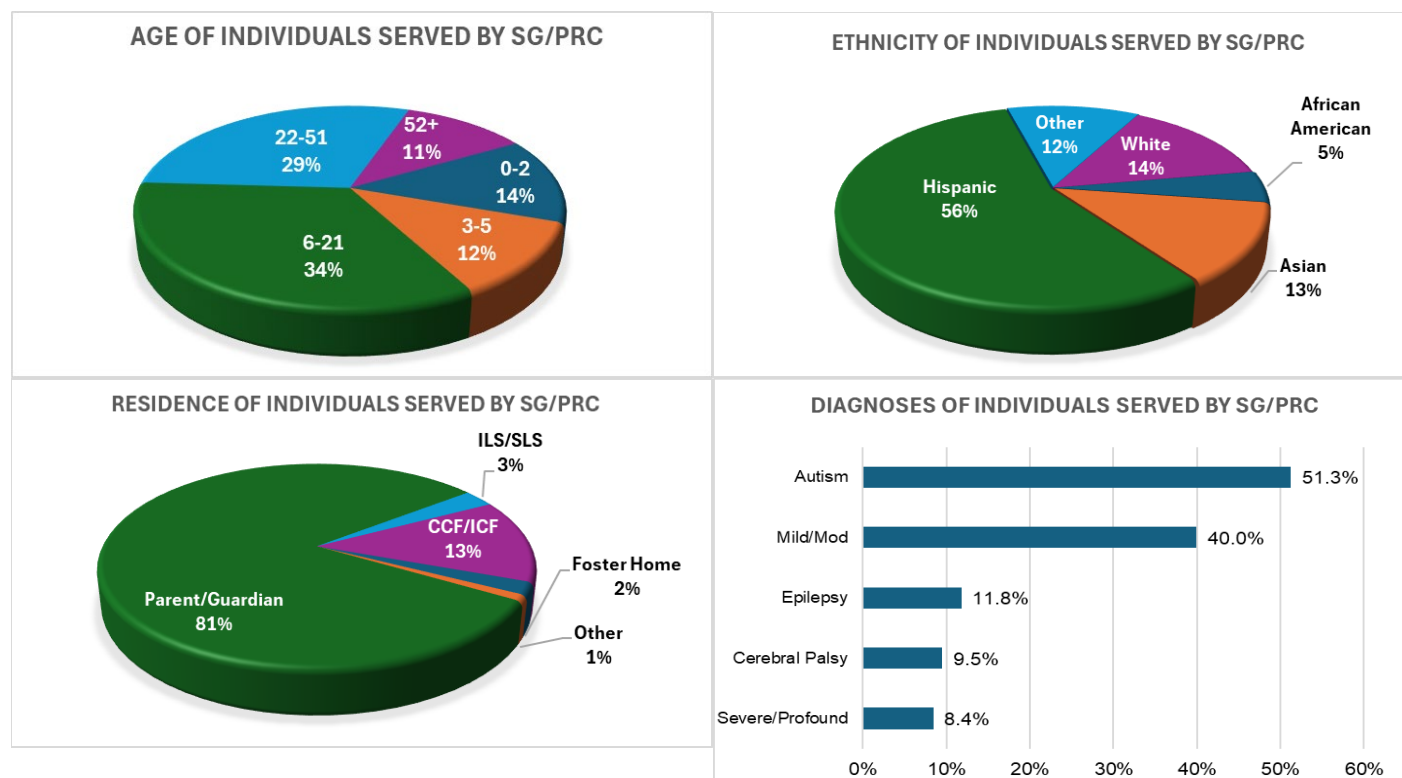
Kind Regards,

A handwritten signature in black ink, appearing to read "Jesse Weller", with a stylized, flowing script.

Jesse Weller, Psy.D.  
Executive Director  
San Gabriel/Pomona Regional Center

## Who uses SG/PRC?

These charts tell you about who SG/PRC individuals are and where they live:



## How well is SG/PRC performing?

This chart tells you five areas where DDS wants each regional center to keep improving.

The first column tells you how SG/PRC was doing last reporting period, and the second column shows how SG/PRC was doing at the end of fiscal year 2024/2025.

To see how SG/PRC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns):

| Regional Center Goals<br>(based on Lanterman Act)            | June 2024     |        | June 2025     |        |
|--------------------------------------------------------------|---------------|--------|---------------|--------|
|                                                              | State Average | SG/PRC | State Average | SG/PRC |
| More children live with families                             | 99.69%        | 99.61% | 99.71%        | 99.63% |
| More adults live in home settings                            | 83.86%        | 77.48% | 84.29%        | 78.90% |
| Fewer children live in large facilities (more than 6 people) | 0.02%         | 0.16%  | 0.03%         | 0.19%  |
| Fewer adults live in large facilities (more than 6 people)   | 1.46%         | 3.84%  | 1.36%         | 3.51%  |

Notes: 1) Individuals can be included in more than one diagnosis category. 2) Residence Types: CCF/ICF is Community Care Facility/Intermediate Care Facility; ILS/SLS is Independent Living Services/Supported Living Services. 3) Home settings include independent living, supported living, Adult Family Home Agency homes, and individuals' family homes. 4) Green text indicates the RC remained the same or improved from the previous year, red indicates the RC did not improve.

## Did SG/PRC meet DDS standards?

Read below to see how well SG/PRC did in meeting DDS compliance standards:

| Areas Measured                                                                                                                                                                                             | Last Reporting Period | Current Reporting Period |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------|--------------------------|
| Passes independent audit                                                                                                                                                                                   | Yes                   | Yes                      |
| Passes DDS financial audit <sup>1</sup>                                                                                                                                                                    | Yes                   | Yes                      |
| Audits vendors as required                                                                                                                                                                                 | Met                   | Met                      |
| Didn't overspend operations budget                                                                                                                                                                         | Yes                   | Yes                      |
| Participates in the federal waiver <sup>2</sup>                                                                                                                                                            | Yes                   | Yes                      |
| CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about individuals, including diagnosis.) <sup>3</sup> | 99.97%                | 98.89%                   |
| Intake/Assessment timelines for individuals age 3 or older met                                                                                                                                             | 70.32%                | 86.78%                   |
| IPP ( <i>Individual Program Plan</i> ) requirements met                                                                                                                                                    | 97.28%                | N/A <sup>4</sup>         |
| IFSP ( <i>Individualized Family Service Plan</i> ) requirements met                                                                                                                                        | 92.5%                 | 91.6%                    |

Notes: <sup>1</sup> [Link to DDS financial audit for fiscal years 2021-22 and 2022-23](#)

<sup>2</sup> The federal waiver refers to the Medicaid Home and Community-Based Services Waiver program that allows California to offer services not otherwise available through the Medi-Cal program to serve people (including individuals with developmental disabilities) in their own homes and communities.

<sup>3</sup> The CDER and ESR currency percentages were weighted based on the RC's Status 1 and Status 2 caseloads to arrive at a composite score.

<sup>4</sup> N/A indicates that the regional center was not reviewed for the measure during the current period.

We are pleased to report that SG/PRC has made improvements than prior years in meeting timelines for completion of the CDER and ESR reports. SG/PRC strives to be timely in completing admissions assessments for individuals served ages 3 and older as recognize the challenges with not having enough psychologists to meet our intake needs.

Even with the challenges, SG/PRC has improved with intake/assessment timelines for individuals ages 3 and older. For the last reporting period we performed at 70.32%, however, this reporting period we are performing at 86.78%, which is more than a 16% increase in improvement. I want to recognize the support and efforts of our Clinical and Intake teams for their dedication to ensure timelines are achieved.

That said, this year we had a slight decrease in compliance percentage for completion of the Individual Family Service Plan (IFSP). For last year's reporting period in 2024, SG/PRC averaged 92.5%, however for this current reporting period, IFSP completion averaged 91.6%. This is due to increased influx of cases for children under 5 years of age.

For this year's reporting period, SG/PRC was not reviewed for IPP percentage completion. We will continue reporting as the information becomes available.

## How well is SG/PRC doing at getting individuals working?

The chart below shows how well SG/PRC is performing in terms of increasing individual employment performance compared to their prior performance and statewide averages:

SG/PRC continues to promote and encourage employment opportunities for adults with the skills to do so. Below you will find information about SG/PRC's employment performance. From January through December 2024, SG/PRC had 986 individuals earning income which is a slight decrease from 2023 of 1,012 individuals. However, we are pleased to report that the average annual income in 2024 was higher (\$14,610) than the previous year (\$13,829).

SG/PRC also continues to promote work opportunities for individuals via a Paid Internship Program in order to gain work experience. From January through December 2024 SG/PRC had (13) individuals in a CIE following participation of a Paid Internship Program, meeting the state average of (13). Additionally, SG/PRC's percentage of adults placed in a CIE following a PIP was 13%, exceeding the states average of 9% and surpassing our previous year's percentage of 9%.

| Areas Measured                                                                                                                                                | Time Period                 |               |                             |               |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------|---------------|-----------------------------|---------------|
|                                                                                                                                                               | CA                          | SG/PRC        | CA                          | SG/PRC        |
| <b>Consumer Earned Income ( Age 16 to 64 years):</b><br>Data Source: Employment Development Department                                                        | <b>Jan through Dec 2023</b> |               | <b>Jan through Dec 2024</b> |               |
| Quarterly number of consumers with earned income                                                                                                              | 32,132                      | 1,012         | 32,936                      | 986           |
| Percentage of consumers with earned income                                                                                                                    | 15.20%                      | 12.47%        | 15.60%                      | 11.88%        |
| Average annual wages                                                                                                                                          | \$14,251                    | \$13,829      | \$14,902                    | \$14,610      |
| <b>Annual earnings of consumers compared to people with all disabilities in California</b><br>Data Source: American Community Survey, 2022 five-year estimate | <b>2022</b>                 |               | <b>2023</b>                 |               |
|                                                                                                                                                               | \$29,382                    |               | \$31,436                    |               |
| <b>Paid Internship Program</b><br>Data Source: Paid Internship Program Survey                                                                                 | <b>2022-23</b>              |               | <b>2023-24</b>              |               |
|                                                                                                                                                               | <b>CA Average</b>           | <b>SG/PRC</b> | <b>CA Average</b>           | <b>SG/PRC</b> |
| Number of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program                                   | 12                          | 5             | 13                          | 13            |
| Percentage of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program                               | 10%                         | 9%            | 9%                          | 13%           |
| Average hourly or salaried wages for adults who participated in a Paid Internship Program                                                                     | \$15.96                     | \$15.87       | \$16.74                     | \$16.27       |
| Average hours worked per week for adults who participated in a Paid Internship Program                                                                        | 14                          | 23            | 14                          | 17            |

| Competitive Integrated Employment                                                                                                 |         |         |         |         |         |
|-----------------------------------------------------------------------------------------------------------------------------------|---------|---------|---------|---------|---------|
| Data Source: Competitive Integrated Employment Incentive Program Survey                                                           |         |         |         |         |         |
| Average wages for adults engaged in competitive, integrated employment, on behalf of whom incentive payments have been made       |         | \$16.51 | \$16.12 | \$17.33 | \$17.15 |
| Average hours worked for adults engage in competitive, integrated employment, on behalf of whom incentive payments have been made |         | 21      | 23      | 21      | 23      |
| Total number of Incentive payments made for the fiscal year for the following amounts:                                            | \$3,000 | 38      | 29      | 35      | 31      |
|                                                                                                                                   | \$2,500 | 40      | 44      | 40      | 32      |
|                                                                                                                                   | \$2,000 | 49      | 53      | 51      | 34      |

Notes: 1) The National Core Indicator Survey question "Percentage of Adults who Reported having integrated employment as a goal on their IPP" is no longer asked and therefore could not be included on the report. 2) Differences in regional center population sizes may affect the number of individuals participating in employment programs.

## How well is SG/PRC doing at reducing disparities and improving equity?

SG/PRC is dedicated to improving all performance indicators for all age groups by primarily hearing from individuals and families served by our Regional Center, keeping individuals served and their families informed. The tables below show you how well the regional center is doing at providing services equally for all individuals.

Cultural Gatherings – SG/PRC’s SAE Department continues to participate and support in culture events that were organized by our equity partners and support groups, such as FFDY Chinese support group Lunar New Year event, Korean COF graduation ceremony, and Black family gathering. To better engage with families and improve service access to those who don’t belong to any support group, SG/PRC’s SAE Department started a new initiative and coordinated various ethnic group gatherings in 2024. In May, SAE organized the first Vietnamese family gathering. Close to 20 Vietnamese families attended the event. Families were grateful for this opportunity to network, to meet with Executive Director directly and to learn more about Regional Center services. Each participant received a packet in Vietnamese containing information about Regional Center POS summary, Generic Resources, Support Group, Employment Option & Housing options brochures, Community Information Forum, and Parent Education Workshop flyers. Since the beginning of the year, SAE organized (3) Hispanic parent group meetings and it’s first Hispanic family gathering in August. Families had great conversations and appreciated the information shared.

Monthly Community Meetings – SG/PRC will continue to hold monthly Community Zoom Meetings on the third Tuesday of the month where updates on various topics are provided to individuals, families, and the community. Our Regional Center also disseminates information through our website, our equity partners, parent support groups and through Constant Contact. Our website Calendar of Events will also be updated regularly to reflect monthly events. Language Access and Cultural Competency (LACC) Specialist provided interpretation services for over 300 Community Meetings and Trainings. Community Outreach Specialist disseminated information to Community Partners and Equity Partners.

Parent Mentor Initiative (PMI) – SG/PRC’s Parent Mentor Initiative was a DDS funded grant project to reduce disparity and increase access to services. From January 2024 to May 2024 (23) referrals were made, helping to connect families with low or no POS, served by our Regional Center, to services provided by the regional center as well as to community resources through a parent-to-parent model referred to as a Parent Mentor. The project was done in partnership with Alma Family Services who hired, trained, and supervised the Parent Mentors. Primary recipients were those that had no services, regional or generic, and had difficulty navigating various systems and needed support to do so. The project came to an end May 2024, however, SG/PRC vendored Alma Family Services to continue offering this service to families through Purchase of Service (POS) authorizations.

Critical Issues Forum (CIF) – These presentations were created to address important, new or current issues that support delivery and accessibility of service to individuals served by SG/PRC. In 2024, SG/PRC hosted a total of (9) CIF presentations on the following topics: Audiology: How to Navigate your child’s needs from Birth to Three; Annual POS Expenditure Data; An Overview of the IEP-What to Know; The Lanterman Appeal Process; Demystifying the Individual Behavior Support Plan (IBSP); Deaf and Hard of Hearing Culture Awareness and Resources; Housing Options and Resources; Employment Services; Special Education—Terms to Know/Generic Resources

Video Recordings – The LACC funds have also made it possible for the SAE team to hire a video production team and record six Community Information Forums and make it available in different languages with closed captioning. Community Information Forum Video that was made in 2024 includes Audiology Resources; IEP Overview; Appeals Process: Demystifying the IBSP; Employment Resources and IEP A to Z Terms. These videos are available for the community and will be made available on the SG/PRC website.

Translation of Documents (accessibility) – LACC team also utilized grant funds to coordinate the translation of any SG/PRC publication, such as announcements to the community, listing workshops, trainings, surveys, pamphlets, and presentations. During this calendar year, LACC worked with their vendors and had over 300+ agency documents translated in the threshold languages: Spanish, Chinese, Korean, and Vietnamese, in addition to a few other requests in other languages that include Malaysian, Thai, Tagalog, Arabic and Cambodian. Some of the documents that were translated this year include: SG/PRC Resource Guide, 2024 POS Expenditure Presentation, SG/PRC Mission Statement, Strategic Plan Booklet; Purchase of Service Policy, Intake Application, Voter Registration; Early Child Development Brochure, the New Family Orientation Welcome letter. LACC supports in-house departments with translations, in addition, to the leadership team, the Board of Directors and the equity partners, like Parent’s Place.

Specialized Caseloads – SG/PRC has implemented specialized caseloads to support individuals who are identified with no or low expenditures. This includes: five Enhanced Supports Coordinators, four Self-Determination Coordinators, two Deaf and Hard of Hearing Coordinators, and two Lead SDP Support Specialists. This change continues to allow SAE specialists including but not limited to Josie Martinez, Community Outreach Specialist, who oversees the Parent Mentor Initiative (PMI) to work more closely with the Enhanced Specialized SC’s and target clients with no POS.

Staff Training to Maintain Cultural Sensitivity – During the 2024 Calendar year, DDS required all Regional Center Employees to complete an in-depth & intensive Cultural Training. With the guidance of Leadership, SG/PRC's SAE Department met with CircleUp Education to discuss the DDS training mandates and develop an 8-hour curriculum that would meet those mandates. The team oversaw that all 500+ employees were assigned to in-person trainings in groups of 50 at a time and coordinated for CircleUp Education trainees to provide nine 2-hour sessions over the span of three days in addition to one virtual session as make-up session, for a total of 4 instances in the calendar year and ensured all employees completed their 8-hour cultural trainings. The training provided several tools to support cultural competency, improving communication & relationships and values and norms. The training proved to be beneficial, and SG/PRC will continue to provide training for any new & incoming staff in 2025.

Special Education Trainings – The Education Specialist provided (10) special education trainings for parents and caregivers related to educational matters for students ages 3 and up. The training sessions provided parents with the fundamental knowledge about Individuals with Disability Education Act (IDEA), Section 504 Rehabilitation Act, Individualized Education Plans (IEP), and advocacy skills to assist when advocating for their child's educational needs. In 2024 over 300 participants attended the special education trainings offered monthly.

Deaf and Hard of Hearing Specialist – In 2024, the DHH Specialist offered support to SG/PRC individuals/families served and service coordinators. The DHH Specialist collaborated with vendors to provide 4 ASL classes to the SG/PRC community. The goal of these courses is to offer ASL learning to our SG/PRC community and individuals served and to build a community of signers to increase support and access. Curriculum includes Deaf Culture, fingerspelling, Self-Care, Emergency signs, food signs, conversation signs, questions, family signs and giving instructions. A total of two support groups were held in 2024 and there were 21 families in attendance. The topics covered: Language and cultural challenges, Deaf Awareness month, Definitions, connecting with other families and individuals, creating a DeafPlus Family community. ASL interpretation was provided at both meetings. DHH Specialist completed (42) support requests from Service Coordinators and families to access trainings, services, and resources.

Empowerment Conference – SG/PRC's SAE Department planned SG/PRC's first annual Empowerment Conference for families in the Enhanced Services caseloads. The intent of the conference was to expand on how the Regional Center supports families, services offered, generic resources and connecting families with community-based organizations so that they have the information in a more accessible manner. Conference speakers were, Director of SAE, Salvador Gonzalez, who opened the conference with a welcome and provided an overview of the SAE Department; Director of Client Services, Daniela Santana, who provided information on services offered by the regional center, role of the Service Coordinator and the appeal process; Clients' Rights Advocate, Aimee Delgado from Office of Clients Rights Advocacy, who provided information on how they support families that are served by regional centers, example of how they support; Director of Parent Place, Elena Sanchez, who provided information on the relationship between the regional center and a family resource empowerment center; Director of Clinical Services, Hortencia Tafoya, who provided information on clinical services the regional center offers; LA Care Regional Center liaison, Ashley Benoit, who provided information services

offered by LA Care; and Executive Director of the San Gabriel/Pomona Regional Center, Jesse Weller, who provided closing speech to the families served by our Regional Center. Exhibitors for the resource portion of the event were, Department of Developmental Services Ombudsman, Parent's Place, Alma Family Services, Department of Mental Health, SCRS-IL, Office of Clients Rights Advocacy, and Department of Rehabilitation.

New Family Orientation – SG/PRC's SAE Team planned the first New Family Orientation geared toward families new to the regional center. The New Family Orientation is intended to help familiarize families with information about services, the role of the service coordinator, specialized staff, resources and more. Josie coordinated resources to be present at the event such as Department of Mental Health, LA Care, Alma Family Services, Parents Place and Office of Clients Rights Advocacy. Additionally, equity partners Access Nonprofit/Parenting Black Children and Chasing 7 Dreams were also present and hosted a table as an exhibitor. More than seventy families attended the event. The event was successful and families shared they appreciated the information received, one of the remarks provided by a family on our survey is the following, "Nice Orientation very well put together."

Indicator showing the relationship between annual authorized services and expenditures by individual's residence type and ethnicity.

| Residence Type                          | American Indian or Alaska Native |        | Asian  |        | Black/African American |        | Hispanic |        | Native Hawaiian or Other Pacific Islander |        | White  |        | Other Ethnicity or Race |        |
|-----------------------------------------|----------------------------------|--------|--------|--------|------------------------|--------|----------|--------|-------------------------------------------|--------|--------|--------|-------------------------|--------|
|                                         | 22-23                            | 23-24  | 22-23  | 23-24  | 22-23                  | 23-24  | 22-23    | 23-24  | 22-23                                     | 23-24  | 22-23  | 23-24  | 22-23                   | 23-24  |
| Community Care Facility                 | N/A                              | ✔ 0.80 | ✔ 0.75 | ✔ 0.86 | ✔ 0.77                 | ✔ 0.83 | ✔ 0.77   | ✔ 0.83 | ✔ 0.78                                    | ✔ 0.84 | ✔ 0.75 | ✔ 0.83 | ✔ 0.82                  | ✔ 0.79 |
| Family Home Agency/Family Teaching Home | N/A                              | ✔ 0.75 | ⚠ 0.69 | ⚠ 0.75 | ⚠ 0.66                 | ⚠ 0.70 | ✔ 0.76   | ⚠ 0.61 | N/A                                       | ✔ 0.79 | ⚠ 0.66 | ✔ 0.76 | ✖ 0.28                  | ✔ 0.78 |
| Intermediate care facilities            | ✖ 0.22                           | ⚠ 0.67 | ✖ 0.49 | ⚠ 0.67 | ⚠ 0.53                 | ✔ 0.78 | ✖ 0.44   | ⚠ 0.62 | N/A                                       | ⚠ 0.73 | ✖ 0.34 | ⚠ 0.66 | ✖ 0.41                  | ⚠ 0.55 |
| Independent living skills               | N/A                              | ⚠ 0.59 | ✔ 0.75 | ⚠ 0.70 | ⚠ 0.71                 | ⚠ 0.60 | ✔ 0.80   | ⚠ 0.74 | ✖ 0.39                                    | ⚠ 0.71 | ⚠ 0.73 | ⚠ 0.64 | ✔ 0.77                  | ⚠ 0.47 |
| In-Home                                 | ⚠ 0.65                           | ✖ 0.48 | ⚠ 0.64 | ⚠ 0.60 | ⚠ 0.61                 | ⚠ 0.58 | ⚠ 0.66   | ⚠ 0.61 | ⚠ 0.61                                    | ⚠ 0.56 | ⚠ 0.60 | ⚠ 0.56 | ⚠ 0.62                  | ⚠ 0.59 |
| Supported living services               | ✖ 0.37                           | ✔ 0.76 | ✔ 0.75 | ✔ 0.85 | ✔ 0.75                 | ✔ 0.82 | ⚠ 0.74   | ✔ 0.84 | N/A                                       | ⚠ 0.70 | ✔ 0.78 | ⚠ 0.69 | ✔ 0.75                  | ⚠ 0.72 |
| Skilled Nursing Facility                | N/A                              | ⚠ 0.66 | ✖ 0.33 | ⚠ 0.58 | ⚠ 0.53                 | ✔ 0.78 | ✖ 0.31   | ⚠ 0.66 | N/A                                       | ⚠ 0.51 | ✖ 0.14 | ✔ 0.77 | ✖ 0.39                  | ✖ 0.35 |
| State-Operated Facility                 | N/A                              | ✖ 0.40 | N/A    | ✔ 0.83 | ✖ 0.15                 | ⚠ 0.61 | ✔ 1.00   | ⚠ 0.71 | N/A                                       | ✔ 1.00 | ✔ 1.00 | ⚠ 0.58 | N/A                     | ⚠ 0.53 |
| Other                                   | ✔ 0.79                           | ⚠ 0.52 | ✔ 0.77 | ⚠ 0.58 | ✔ 0.76                 | ⚠ 0.62 | ✔ 0.77   | ⚠ 0.62 | ✔ 0.92                                    | ✔ 0.80 | ✔ 0.76 | ⚠ 0.60 | ✔ 0.79                  | ✔ 0.75 |

Note: Green check marks are indicated by values less than 1.25 and greater than or equal to 0.75. Yellow warning signs are indicated by values less than 1.5 and greater than or equal to 1.25 and less than .75 and greater than 0.5. Red x's are indicated by values less than or equal to 0.5 and greater than or equal to 1.5. A perfect ratio is indicated as 1.0.

### **SG/PRC's Priorities and Plans that apply to Adults**

SG/PRC is dedicated to serving all individuals and families, however priorities for adults can be found below.

Training on Services and Resources - In 2025 SG/PRC in collaboration with LA County Department of Mental Health held three workshops for adults on various mental health topics. The first topic was on late-life transitions: identifying late-life transitions which can affect the way we function as adults. The second topic was on health, wellness, and wholeness: establishing social networks and supports. The third topic was on Know the Scams, Don't be a Victim: defining financial exploitation, identifying common scams and tips on preventing scams. The workshop was offered via Zoom and was offered in our threshold languages, American Sign Language, Chinese, Korean, Spanish, and Vietnamese.

Employment - SG/PRC Client Services Managers will assure that transition services within Special Education and employment are topics of discussion during the annual Individual Program Plan (IPP) meeting for children starting at 14 years of age to encourage the planning team to Include an employment goal in the child's IPP. SG/PRC's goal is to achieve 95% percent compliance with this specific area of focus. SG/PRC Client Services Managers will develop internal accountability systems to monitor progress and will adjust increase improvement when and if needed. Also, SG/PRC will develop or revise existing planning team meeting tools to encourage employment and transition discussions.

Reducing Disparity - SG/PRC is showing great improvement toward reducing disparities through strategies as mentioned throughout this report and through our data. We have seen a decrease in No POS by ethnicity; our Asian community in 2022-2023 was at 23% with no POS, for 2023-2024 they were at 19.5%, our African American community in 2022-2023 was at 20.5% with no POS, in 2023-2024 they were at 18.5%, our Hispanic community in 2022-2023 was at 25.6% no POS, in 2023-2024 they were at 22.2%, Other Ethnicity/Race or Multi-Cultural in 2022-2023 was at 23.5% with no POS, in 2023-2024 they were at 20.6%. Please see the chart below.

Community Presentations – SG/PRC's SAE Department offered presentations via our Community Information Forum (CIF), intended for adults. On 7/25/24 Linh Lee, Employment Specialist, presented on employment options. On 5/22/25 information on the topic of *Applying for College and the Disabled Students Program* was also presented through CIF, Mt. San Antonio College and Citrus College both presented information for individuals and families interested in college. In addition, on 4/24/25 another presentation was offered via CIF on Cal Able.

Spring Dance – On 4/12/24, SG/PRC hosted a dance event for adults served by SG/PRC. The event was coordinated by APU Intern, Lexi Hurtado, and supported by the SAE Department. The dance had over 250 attendees and included a night of music, dancing, food, raffle prizes, and a photo booth. During the event, several individuals served, their family, and staff shared how much they had been looking forward to the event and expressed a desire for it to occur more often. Feedback from one SC who stated a parent told her that we made her son's dream to sing on stage, come true. The event was successful and full of many memorable moments.

On 4/4/25 the SAE Team hosted its second dance event with over 160 individuals in attendance. The evening was filled with music, dancing, light food and refreshments, and a picture booth. Attendees enjoyed their time and many of the guests' requested songs for the DJ to play. One individual requested to sing and was given that opportunity. Many individuals as well as their parents/guardians expressed appreciation for hosting the event.

POS Data - The table below shows the relationship between annual authorized services and expenditures (otherwise known as Utilization) by individual's residence type and ethnicity

These tables show you how well the regional center is doing at providing services equally for all individuals.

*Individuals with No Purchase of Service by Ethnicity or Race*

| Ethnicity or Race                       | No POS 2022-2023           |                           |                         |                     | No POS 2023-2024           |                           |                         |                     | Improvement in No POS |
|-----------------------------------------|----------------------------|---------------------------|-------------------------|---------------------|----------------------------|---------------------------|-------------------------|---------------------|-----------------------|
|                                         | Total Eligible individuals | Individuals receiving POS | Individuals with No POS | Percent with No POS | Total Eligible individuals | Individuals receiving POS | Individuals with No POS | Percent with No POS |                       |
| Asian                                   | 2,203                      | 1,708                     | 506                     | 23%                 | 2,308                      | 1,857                     | 541                     | 19.5%               | 3.5%                  |
| Black/African American                  | 809                        | 644                       | 166                     | 20.5%               | 844                        | 688                       | 156                     | 18.5%               | 2.0%                  |
| Hispanic                                | 9,654                      | 7,193                     | 2,472                   | 25.6%               | 10,258                     | 7,984                     | 2,274                   | 22.2%               | 3.4%                  |
| Other Ethnicity or Race/ Multi-Cultural | 1,977                      | 1,520                     | 465                     | 23.5%               | 2,155                      | 1,710                     | 445                     | 20.6%               | 2.9%                  |

You can gain a better understanding of SG/PRC's POS Expenditure data and SG/PRC's efforts to increase POS equity by reviewing the annual equity reports sent to DDS and the PowerPoint presentations shared during annual community meetings posted to our website [www.sgprc.org](http://www.sgprc.org) => Transparency => Reporting => Purchase of Service – Reporting => 2024 POS Data PowerPoint.

In addition to the No POS graphs, there are charts prepared by SG/PRC that present expenditures by age and primary language, with emphasis on individuals living with family.

In accordance with the Lanterman Act, every year we give public notice to individuals served, their families, and stakeholder groups regarding our annual meeting to review our performance. We request that you participate in this annual meeting, give us input, and help us identify opportunities where we may adjust our strategies to achieve better outcomes.

Number and percent of individuals receiving only case management services by age and ethnicity

| Measure                                   | Year  | Number of Eligible individuals<br>Receiving Case Management<br>Only |         |              | Percent of Eligible individuals<br>Receiving Case Management<br>Only |         |              |
|-------------------------------------------|-------|---------------------------------------------------------------------|---------|--------------|----------------------------------------------------------------------|---------|--------------|
|                                           |       | Birth to 2                                                          | 3 to 21 | 22 and Older | Birth to 2                                                           | 3 to 21 | 22 and Older |
| American Indian or Alaska Native          | 22-23 | 0                                                                   | 4       | 0            | 0%                                                                   | 33%     | 0%           |
|                                           | 23-24 | N/A                                                                 | *       | *            | N/A                                                                  | 40%     | 17%          |
| Asian                                     | 22-23 | 16                                                                  | 305     | 185          | 4%                                                                   | 30%     | 24%          |
|                                           | 23-24 | *                                                                   | 244     | **           | *                                                                    | 23%     | **           |
| Black/African American                    | 22-23 | 8                                                                   | 71      | 87           | 10%                                                                  | 32%     | 17%          |
|                                           | 23-24 | *                                                                   | **      | 84           | *                                                                    | **      | 17%          |
| Hispanic                                  | 22-23 | 104                                                                 | 1,576   | 792          | 5%                                                                   | 36%     | 25%          |
|                                           | 23-24 | 61                                                                  | 1,387   | 826          | 3%                                                                   | 29%     | 25%          |
| Native Hawaiian or Other Pacific Islander | 22-23 | 0                                                                   | *       | *            | 0%                                                                   | 20%     | 20%          |
|                                           | 23-24 | N/A                                                                 | *       | N/A          | N/A                                                                  | 25%     | N/A          |
| White                                     | 22-23 | 15                                                                  | **      | 260          | 7%                                                                   | **      | 16%          |
|                                           | 23-24 | *                                                                   | **      | 286          | *                                                                    | **      | 18%          |
| Other Ethnicity or Race                   | 22-23 | 31                                                                  | 343     | 91           | 5%                                                                   | 35%     | 26%          |
|                                           | 23-24 | 22                                                                  | 333     | 90           | 3%                                                                   | 30%     | 25%          |
| Total                                     | 22-23 | 174                                                                 | 2,476   | 1,417        | 5%                                                                   | 34%     | 22%          |
|                                           | 23-24 | 102                                                                 | 2,205   | 1,486        | 3%                                                                   | 28%     | 23%          |

\* In accordance with California Health and Human Services de-identification guidelines, counts of one through ten have been suppressed.

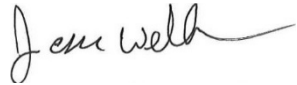
\*\* In accordance with California Health and Human Services de-identification guidelines, complementary cells have been suppressed.

### Want more information?

We hope this report helps you learn more about SG/PRC. If you have any questions or comments, please contact us!

This is a report summary. To see the complete report, go to: [www.sgprc.org](http://www.sgprc.org) or contact Salvador Gonzalez, M.S., Director of Service Access and Equity at [sgonzalez@sgprc.org](mailto:sgonzalez@sgprc.org) or (909) 710-8814.

Kind Regards,



Jesse Weller,

Psy.D.

Executive

Director

San Gabriel/Pomona Regional Center