

San Gabriel/Pomona Regional Center

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**San Gabriel/Pomona
Regional Center**

Summer 2026

Performance Report for San Gabriel/Pomona Regional Center

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve individuals and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, at San Gabriel Pomona Regional Center (SG/PRC) we served about 18,120 individuals. The charts on page two tell you about the individuals we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

At SG/PRC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard.

At SG/PRC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. As you will find within this report, we made improvements in 2026 as compared with 2025 in achieving the following goals: Children remaining in their family homes at 99.60% in 2026, as compared with 99.63% in 2025. Adults served living in home settings at a higher rate demonstrating 79.53% in 2026 compared with 78.90% in 2025. Less adults served are living in residential settings of 6 beds or more, with an outcome 3.35% in 2026 as compared with 3.51% in 2025.

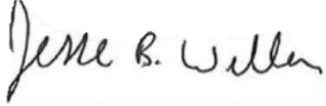
There are many factors that contribute to SG/PRC's outcomes regarding living arrangements. SG/PRC has a unique history compared with other regional centers related to the availability and utilization of large residential facilities. Many years ago, and continuing as of today, representatives with other regional centers and community agencies placed individuals with developmental disabilities into large, licensed facilities located within SG/PRC's service area. We continue to uphold our values in placements that are not large facilities, and we appreciate our partners. At times, larger facilities have been a safety net for the Los Angeles County Department of Children and Family Services (DCFS) and other regional centers to place children previously living with their families.

Most of these children placed by DCFS were suspected of having a diagnosis of developmental disability, but that diagnosis was not determined until after the child had already been placed in one of these large facilities located within SG/PRC's area. Every year DDS reviews SG/PRC's performance. Our report is intended to offer an overview; while encouraging you to contact us should you have any questions.

We hope this report helps you learn more about SG/PRC. If you have any questions or comments, please contact us!

This report is a summary. To learn more about this report or for more information about SG/PRC, please go to: www.sgprc.org or contact Mr. Salvador Gonzalez, M.S., Director of Service Access and Equity at (909) 710-8814.

Kind regards,

A handwritten signature in black ink that reads "Jesse B. Weller". The signature is written in a cursive, flowing style.

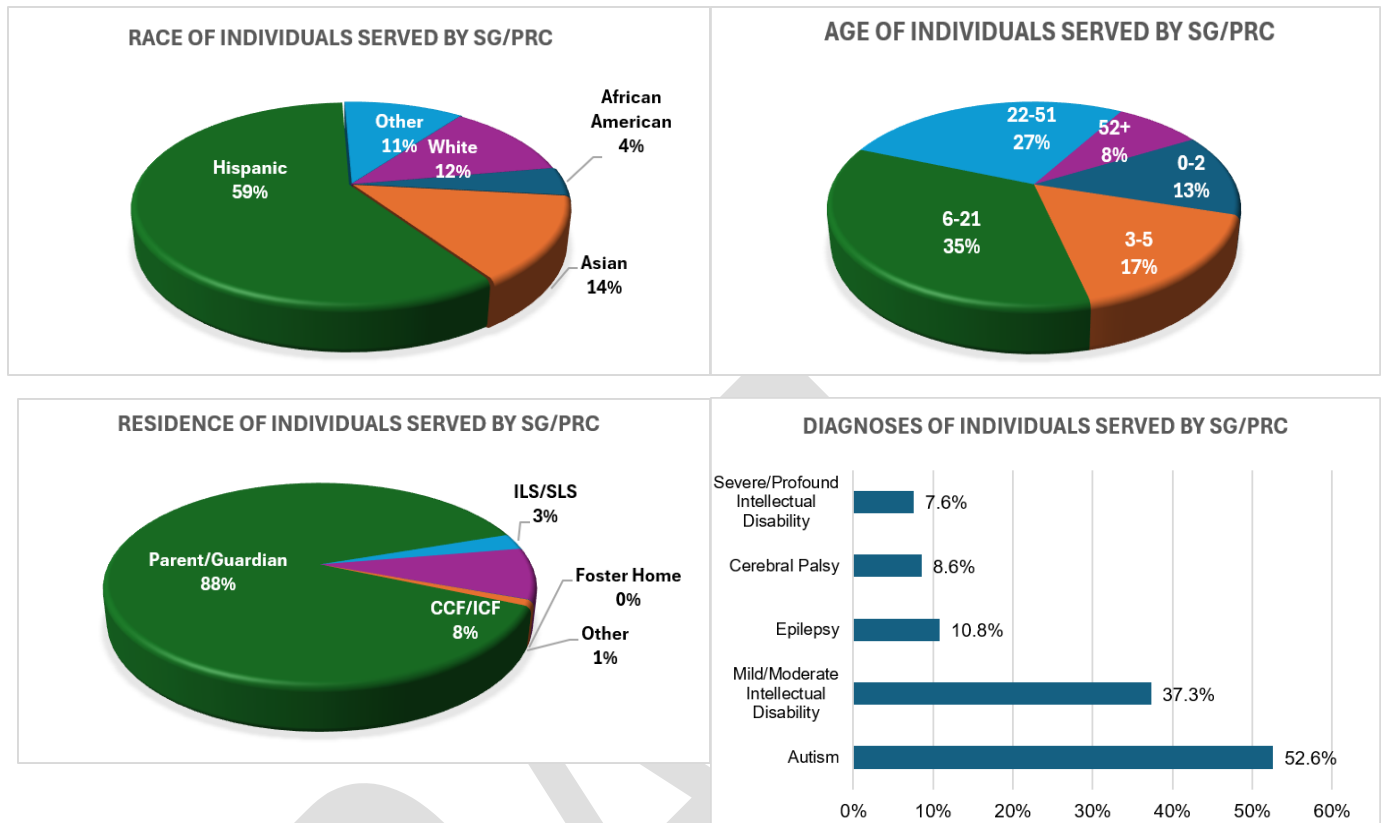
Jesse Weller, Psy.D.
Executive Director
San Gabriel/Pomona Regional Center

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Who uses SG/PRC?

These charts tell you about who SG/PRC individuals are and where they live.

Data sources: Client Master File and Client Development Evaluation Report



How well is SG/PRC performing?

This chart tells you five areas where DDS wants each regional center to keep improving.

The first column tells you how SG/PRC was doing last reporting period, and the second column shows how SG/PRC was doing at the end of fiscal year 2025-26.

To see how SG/PRC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals (based on Lanterman Act)	June 2025		June 2026	
	State Average	SG/PRC	State Average	SG/PRC
More children live with families	99.71%	99.63%	99.69%	99.60%
More adults live in home settings	84.29%	78.90%	85.27%	79.53%
Fewer children live in large facilities (more than 6 people)	0.03%	0.19%	0.04%	0.21%
Fewer adults live in large facilities (more than 6 people)	1.36%	3.51%	1.35%	3.35%

Notes: 1) Individuals can be included in more than one diagnosis category. 2) Residence Types: CCF/ICF is Community Care Facility/Intermediate Care Facility; ILS/SLS is Independent Living Services/Supported Living Services. 3) Home settings include independent living, supported living, Adult Family Home Agency homes, and individuals' family homes. 4) Green text indicates the RC remained the same or improved from the previous year, red indicates the RC did not improve. 5) Data source is the Client Master File.

Did SG/PRC meet DDS standards?

Read below to see how well SG/PRC did in meeting DDS compliance standards:

Areas Measured	Last Reporting Period	Current Reporting Period
Passes independent audit	Yes	Yes
Passes DDS financial audit ¹	Yes	N/A ²
Audits vendors as required	Met	Met
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver ³	Yes	Yes
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about individuals, including diagnosis.) ⁴	98.89%	99.00%
Intake/Assessment timelines for individuals age 3 or older met	86.78%	98.19%
IPP (<i>Individual Program Plan</i>) requirements met	N/A	96.94%
IFSP (<i>Individualized Family Service Plan</i>) requirements met	91.6%	92.5%

Notes: ¹ [Link to DDS financial audit for fiscal years 2023-24 and 2024-25](#)

² N/A indicates that DDS did not audit during FY 2024-25.

³ The federal waiver refers to the Medicaid Home and Community-Based Services Waiver program that allows California to offer services not otherwise available through the Medi-Cal program to serve people (including individuals with developmental disabilities) in their own homes and communities.

⁴ The CDER and ESR currency percentages were weighted based on the RC's Status 1 and Status 2 caseloads to arrive at a composite score.

We are pleased to report that SG/PRC has made improvements than prior years in meeting timelines for completion of the CDER and ESR reports. SG/PRC strives to be timely in completing admissions assessments for individuals served ages 3 and older as recognize the challenges with not having enough psychologists to meet our intake needs.

Even with the challenges, SG/PRC has improved with intake/assessment timelines for individuals ages 3 and older. For the last reporting period we performed at 86.78%, however, this reporting period we are performing at 98.19%, which is more than an 11.41% increase in improvement. I want to recognize the support and efforts of our Clinical and Intake teams for their dedication to ensure timelines are achieved.

That said, this year we had a slight decrease in compliance percentage for completion of the Individual Family Service Plan (IFSP). For last year's reporting period in 2025, SG/PRC averaged 91.6%. However, for this current reporting period, IFSP completion improved the average to 92.5%.

For the previous year reporting period, SG/PRC was not reviewed for IPP percentage completion. For 2026, SG/PRC averaged 96.94%.

How well is SG/PRC doing at getting individuals working?

The chart below shows how well SG/PRC is performing in increasing individual employment performance compared to their prior performance and statewide averages:

SG/PRC continues to promote and encourage employment opportunities for adults with the skills to do so. Below you will find information about SG/PRC's employment performance. From January through December 2026, SG/PRC had 1,008 individuals earning income which is a slight increase, from 2024 of 986 individuals. Additionally, we are pleased to report that the average annual income in 2025 was higher (\$15,215) than the previous year (\$14,610).

SG/PRC also continues to promote work opportunities for individuals via a Paid Internship Program in order to gain work experience. From January through December 2025 SG/PRC had (28) individuals in a CIE following participation of a Paid Internship Program, exceeding the state average of (20). Additionally, SG/PRC's percentage of adults placed in a CIE following a PIP was 23%, exceeding the states average of 11% and surpassing our previous year's percentage of 13%.

Areas Measured ¹	Time Period			
	CA	SG/PRC	CA	SG/PRC
Consumer Earned Income (Age 16 to 64 years): Data Source: Employment Development Department	Jan through Dec 2024		Jan through Dec 2025	
Quarterly number of consumers with earned income	32,936	986	33,509	1,008
Percentage of consumers with earned income	15.60%	11.88%	15.29%	11.77%
Average annual wages	\$14,902	\$14,610	\$15,778	\$15,215
Annual earnings of consumers compared to people with all disabilities in California Data Source: American Community Survey, 2022 five-year estimate	2023		2024	
	\$31,436		\$32,796	
Paid Internship Program Data Source: Paid Internship Program Survey	2023-24		2024-25	
	CA Average	SG/PRC	CA Average	SG/PRC
Number of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	13	13	20	28
Percentage of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	9%	13%	11%	23%
Average hourly or salaried wages for adults who participated in a Paid Internship Program	\$16.74	\$16.27	\$17.52	\$16.88
Average hours worked per week for adults who participated in a Paid Internship Program	14	17	15	15
Competitive Integrated Employment (CIE)² Data Source: CIE Program Survey				

Average wages for adults engaged in competitive, integrated employment, on behalf of whom incentive payments have been made		\$17.33	\$17.15	\$18.19	\$17.59
Average hours worked for adults engaged in competitive, integrated employment, on behalf of whom incentive payments have been made		21	23	3	4
Total number of Incentive payments made for the fiscal year for the following amounts:	\$3,000	35	31	47	43
	\$2,500	40	32	24	20
	\$2,000	51	34	47	43

Notes: ¹ The National Core Indicator Survey question "Percentage of Adults who Reported having integrated employment as a goal on their IPP" is no longer asked and therefore could not be included on the report. ² The 2024/25 CIE survey was revised to only include individuals in the 6 month (\$2,500) and 12 month (\$3,000) categories that were also included in the 30 day (\$2,000) category. In previous surveys, any individual that had received the payments amounts would have been included in the survey even if they received the 30 day (\$2,000) payment in a different time period. Due to this change, caution should be used when comparing 2023/24 and 2024/25 CIE numbers.

How well is SG/PRC doing at reducing disparities and improving equity?

These tables show you how well the regional center is doing at providing services equally for all individuals.

Data Sources: Client Master file and Purchase of Service Data

Indicator showing the relationship between annual authorized services and expenditures by individual's residence type and ethnicity.

New Family Orientation: On 7/12/25, Josie and other members of the SAE department held a New Family Orientation event geared toward families new to the regional center system. Over 60 individuals attended the NFO and has the opportunity to hear from our Executive Director who welcomed them and gave families an overview of the regional center system. Next they heard from Elena Sanchez, Executive Director of Parent's Place (SG/PRC's Family Resource Empowerment Center) who shared on how they support families and the various resources they offer. Families then heard from Daniela Santana, Director of Client Services, who talked about the role of the Service Coordinator, she also highlighted some of the most common services, how to troubleshoot certain situations, and how to appeal when not in agreement. Lastly, families heard from Sal Gonzalez, Director of Service Access and Equity, who shared on the role of specialists and how they are another level of support to families. On 11/15/25, the SAE Department held its 2nd New Family Orientation geared for families new to the Regional Center System. On 3/21/26, the SAE department held its first New Family Orientation event in 2026 geared toward families new to the regional center system.

Cultural Gatherings: During the fall of 2025, the SAE began organizing cultural meetings for our Hispanic community, Asian Community, and our Black/African American Community. The team made arrangements to host three separate community meetings, two at the Industry Hills Expo during the month of January and the last one at the Sheraton Fairplex during the month of

March. The team worked with Director Sal Gonzalez, to create a PowerPoint on POS Expenditure Data to be shared with the community.

On 1/22/26 SAE met with the Hispanic community where Director, Sal Gonzalez, provided information on POS Expenditure and how the Hispanic community is doing in terms of POS utilization. Over 25 individuals attended this event and provided feedback. Interpretation services were also offered and SAE had a resource table where we handed out flyers for our Community Information Forum, Special Education series for parents and caregivers, Resource Guides and other flyers.

On 1/31/26 SAE met with the Asian community where Director, Sal Gonzalez, provided information on POS Expenditure and how the Hispanic community is doing in terms of POS utilization. Over 80 individuals attended this event and provided feedback. Interpretation services were also offered, and SAE had a resource table where we handed out flyers for our Community Information Forum, Special Education series for parents and caregivers, Resource Guides and other flyers.

On 3/12/26 SAE met with the Black/African American community where Director, Sal Gonzalez, provided information on POS Expenditure and how the Hispanic community is doing in terms of POS utilization. Over 30 individuals attended this event and provided feedback. SAE had a resource table where we handed out flyers for our Community Information Forum, Special Education series for parents and caregivers, Resource Guides and other flyers.

SG/PRC Resource Guide:

SAE team printed total of 9,200 copies of guides and distributed SG/PRC Resource Guide to Parents' Place, CRS-IL, WSGV SELPA Office,

LA County Department of Mental Health Area 3 office, Equity Partners, Support Groups, Pomona Pediatrics and other pediatricians, and religious organizations. SAE team also shared the guides at all of SAE hosted events and also at the community outreaching events. SAE team started process for SG/PRC Resource Guide 2nd Edition aiming to print and to start distributing before the end of 2026. The resource guide is offered in all of SG/PRC's threshold languages: English, Chinese, Korean, Spanish, and Vietnamese.

Empowerment Conference: On May 14, 2026, the SAE Department hosted its third Empowerment Conference for families and individuals served through the Enhanced caseloads. The conference was moderated by SAE Director Sal Gonzalez, who welcomed attendees and officially opened the event. Families and individuals in attendance were then welcomed by Deputy Director Lucina Galarza, followed by an introduction to DDS Ombudsperson Katie Hornberger. The conference continued with a presentation by Aimee Delgado from the Office of Clients' Rights, who provided information regarding client rights. Attendees then participated in a parent panel, followed by a presentation by Jessi Romero on the purpose and use of a one-page profile. Following lunch, the second portion of the conference began with an equity partner panel. Panelists shared information about the ways they support

families and connect them with community resources and services. The final presentation was provided by Director of Client Services Daniela Santana, who discussed what families and individuals can expect when transitioning back to traditional case management. The conference concluded with an opportunity for families and individuals to network with equity partners, resource providers, and other attendees, allowing them to ask questions, gather additional information, and connect with available community resources.

SDP Conference: On 10/10/25, SG/PRC's SAE hosted the Self-Determination Conference in the City of Industry, with over 400 attendees who were able to hear valuable information about SDP. The agenda included a welcome from Executive Director Jesse Weller; presentations on SDP Service Delivery by Katie Hornberger (DDS), Getting Started in SDP by Christine Tolbert (SCDD), The Role of an FMS by Ritz, SDP Recruitment Strategies by Norma Alvarez, MBA, and Bookkeeping Best Practices by Jaime Alvarez, MBA. Afternoon sessions covered Initiating SDP by Daniela Santana (SG/PRC Director of Client Services), Special Incident Reporting by Jaime Anabalon, closing remarks by Sal Gonzalez, Director of SAE, followed by networking.

Community Outreach: The SAE Department's outreach team is committed to connecting individuals, families, schools, agencies, and community partners with information, resources, and services available through SG/PRC. Through community events, trainings, presentations, support groups, and partnerships, they help improve communication, increase awareness, and promote equitable access to regional center services. Together, they participated in approximately 56 outreach events and provided/presented 33 trainings and presentations.

Monthly Community Meetings: SG/PRC's Stay Connected monthly community meetings are designed to keep individuals, families, service providers, and community partners informed and connected. Meetings are held on the third Tuesday of each month and provide updates on upcoming outreach events, trainings, presentations, and opportunities, while also sharing information about available community resources and supports. These meetings offer a consistent space for the community to stay informed, ask questions, learn about new resources, and remain connected with San Gabriel/Pomona Regional Center.

Residence Type	American Indian or Alaska Native		Asian		Black/African American		Hispanic		Native Hawaiian or Other Pacific Islander		White		Other Ethnicity or Race	
	23-24	24-25	23-24	24-25	23-24	24-25	23-24	24-25	23-24	24-25	23-24	24-25	23-24	24-25
CCF	✓ 0.86	✓ 0.86	✓ 0.83	✓ 0.82	✓ 0.84	✓ 0.83	✓ 0.86	✓ 0.85	✓ 0.84	⚠ 0.74	✓ 0.81	✓ 0.81	✓ 0.84	✓ 0.84
FHA/Family Teaching Home	N/A	N/A	⚠ 0.66	⚠ 0.67	⚠ 0.66	⚠ 0.71	⚠ 0.71	⚠ 0.70	N/A	N/A	⚠ 0.67	⚠ 0.74	⚠ 0.70	⚠ 0.70
ICF	⚠ 0.66	✗ 0.16	⚠ 0.62	✗ 0.38	⚠ 0.68	✗ 0.46	⚠ 0.64	✗ 0.36	N/A	N/A	⚠ 0.56	✗ 0.35	⚠ 0.47	✗ 0.38
ILS	N/A	N/A	✓ 0.76	✓ 0.89	✓ 0.78	⚠ 0.74	✓ 0.86	⚠ 0.73	⚠ 0.64	✓ 0.84	✓ 0.81	✓ 0.79	⚠ 1.37	⚠ 1.34
In-Home	⚠ 0.58	⚠ 0.58	✓ 0.81	✓ 0.88	⚠ 0.69	⚠ 0.72	⚠ 0.71	⚠ 0.72	⚠ 0.66	⚠ 0.71	⚠ 0.71	⚠ 0.71	⚠ 0.71	⚠ 0.74
Other	N/A	N/A	N/A	✗ 0.21	✓ 0.82	✗ 0.36	⚠ 0.72	⚠ 0.70	N/A	N/A	✓ 0.80	✓ 0.92	✓ 1.00	✓ 0.94
SLS	N/A	N/A	✓ 0.87	⚠ 0.75	✓ 0.84	✓ 0.87	✓ 0.81	✓ 0.82	N/A	N/A	✓ 0.90	✓ 0.85	✓ 0.82	✓ 0.79
SNF	N/A	N/A	✗ 0.00	✗ 0.12	⚠ 0.63	⚠ 0.64	✗ 0.26	⚠ 0.65	N/A	N/A	✗ 0.40	⚠ 0.56	✗ 0.00	✗ 0.13
State-Operated Facility	N/A	N/A	N/A	N/A	✓ 0.97	✓ 1.00	✓ 0.89	✓ 0.94	N/A	N/A	✗ 0.35	✓ 1.00	N/A	N/A

Note: Green check marks are indicated by values less than 1.25 and greater than or equal to 0.75. Yellow warning signs are indicated by values less than 1.5 and greater than or equal to 1.25 and less than .75 and greater than 0.5. Red x's are indicated by values less than or equal to 0.5 and greater than or equal to 1.5. A perfect ratio is indicated as 1.0.

SG/PRC is dedicated to serving all individuals and families; however, priorities for adults can be found below.

SG/PRC believes that trainings and presentations to the community and staff regarding SG/PRC's mission, values, and internal policies related to business communications and timely responses will improve overall satisfaction with SG/PRC's approach to meeting the needs of individuals served and their families. All trainings were made available in our catchment area's threshold languages: English, American Sign Language, Spanish, Vietnamese, Chinese, and Korean utilizing the Language Access Cultural Competency team.

Each year, SG/PRC presents the Annual Purchase of Service (POS) Expenditure Data to the Community for the previous fiscal year. This year's POS Presentations were successful with a total of 229 participants. We also provided 7 Community Information Forum (CIF) training courses to our community with approximately 474 participants.

SG/PRC continued to host conferences to the adult community to enhance service delivery efforts. The Enhanced Services Conference was held in May 2026, which is catered to the enhanced services caseload. New Family Orientation was introduced in September of 2024, geared to welcome and educate parents/caregivers that entered SG/PRC. In 2025-2026, we hosted three NFOs, in July 2025, November 2025, and March 2026, respectively. In October, the Self-Determination Program held its second annual conference aimed at those who are already in SDP, interested in learning about SDP Budgets and management, and those

who are interested in enrolling. SDP Conference had over 400 attendees. Each of these conferences and trainings had generic resources and internal specialists providing resources to further empower individuals served and their families.

Employment - SG/PRC Client Services Managers will assure that transition services within Special Education and employment are topics of discussion during the annual Individual Program Plan (IPP) meeting for children starting at 14 years of age to encourage the planning team to include an employment goal in the child's IPP. Also, SG/PRC will develop or revise existing planning team meeting tools to encourage employment and transition discussions.

Reducing Disparity - SG/PRC is showing great improvement toward reducing disparities through strategies as mentioned throughout this report and through our data. For adults for ages 22 and up, a total of 6,758 individuals is currently being served for FY24-25. The data includes a comparison of low/no POS by ethnicity, highlighting changes between 2023 and 2025 and reflecting progress since the plan's launch. The comparison data shows notable decreases (lower percentages = improvements) across several groups: Hispanic decreased from 24.8% to 22.5%, Black and African American children from 17.0% to 14.5%, Chinese children from 26.9% to 23.7%, Vietnamese adults from 27% to 22.1%, and all other ethnicities 23.7% to 21.9%. Prior to the implementation of this plan, we were serving 6,451.

Staying in this age range of 22 and up, a total of were served since the implementation of the strategic plan. This data includes a comparison of these individuals living at home per capita, we observe a per capita increase from fiscal year 2023 to fiscal year 2025 across all ethnic groups. For our Asian community there was an increase from \$16,670 in 2023 to \$26, 265 in 2025 for our Black and African American community there was an increase from \$14,572 in 2023 to \$25,264 in 2025 for our Hispanic community there was an increase from \$12,914 to \$20,536 in 2025.

Community Presentations – The Service Access and Equity (SAE) Department continued its community outreach efforts through a series of presentations and workshops between July 2025 and June 2026. Director Sal Gonzalez provided educational presentations to the Los Angeles County Department of Mental Health (DMH) and the Jeff Seymour Family Center, offering overviews of the regional center system, eligibility requirements, Early Start services, referral processes, and the supports available through the SAE Department. Outreach Specialist Josie Martinez supported these efforts by introducing herself to community partners, sharing contact information, and promoting available resources. Additionally, Josie participated in the Familias First Creating Leadership Among Parents (CLAP) workshop, where she educated families about regional center services, the New Family Orientation, SAE supports, trainings, and communication resources. In June 2026, Josie, along with colleagues Luz and Tiffany, presented at the Roland Center, providing individuals served with information on regional center services, the appeals process, and community resources. Across all outreach activities, participants received information about the Community Information Forum (CIF), Special Education Calendar, Resource Guides, and avenues for ongoing support and engagement with SG/PRC.

Spring Dance – On 5/1/2026, SAE Team were present for the Spring Dance event with over 150 individuals in attendance. The evening was filled with music, dancing, light food and refreshments, and a picture booth. Attendees enjoyed their time and many of the guests' requested songs for the DJ to play. Many individuals as well as their parents/guardians expressed appreciation for hosting the event.

Summary Performance Report for San Gabriel/Pomona Regional Center, Summer 2025 12

Number and percent of individuals receiving only case management services by age and ethnicity

Measure	Year	Number of Eligible individuals Receiving Case Management Only			Percent of Eligible individuals Receiving Case Management Only		
		Birth to 2	3 to 21	22 and Older	Birth to 2	3 to 21	22 and Older
American Indian or Alaska Native	23-24	N/A	*	*	N/A	*	*
	24-25	0	*	*	0%	*	*
Asian	23-24	*	244	**	*	23%	**
	24-25	*	223	**	*	18%	**
Black/African American	23-24	*	**	84	*	**	17%
	24-25	*	80	**	*	26%	**
Hispanic	23-24	61	1,387	826	3%	29%	25%
	24-25	47	1,418	772	2%	26%	23%
Native Hawaiian or Other Pacific Islander	23-24	N/A	*	N/A	N/A	*	N/A
	24-25	0	*	0	0%	*	0%
White	23-24	*	**	286	*	**	18%
	24-25	*	**	288	*	**	18%
Other Ethnicity or Race	23-24	22	333	90	3%	30%	25%
	24-25	18	283	85	3%	24%	23%
Total	23-24	102	2,205	1,486	3%	28%	23%
	24-25	83	2,146	1,411	2%	25%	21%

* In accordance with California Health and Human Services de-identification guidelines, counts of one through ten have been suppressed.

** In accordance with California Health and Human Services de-identification guidelines, complementary cells have been suppressed.

Want more information?

We hope this report helps you learn more about SG/PRC. If you have any questions or comments, please contact us!

This is a report summary. To see the complete report, go to: www.sgprc.org or contact Salvador Gonzalez, M.S., Director of Service Access and Equity at sgonzalez@sgprc.org or (909) 710-8814.

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